

Antonia Hover

From: John Plescow
Sent: Friday, June 24, 2022 3:40 PM
To: Consumer Correspondence; Diane Hood
Subject: FW: TO CLK Docket # 20210015

Please, add to docket 20210015.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Friday, June 24, 2022 2:28 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: TO CLK Docket # 20210015

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Friday, June 24, 2022 12:19 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 187477

CUSTOMER INFORMATION

Name: Eric Kelly
Telephone: (850) 381-9794
Email: ela1kelly@hotmail.com
Address: 129 Twilight Bay Dr Panama City Beach FL 32407

BUSINESS INFORMATION

Business Account Name: Eric Kelly
Account Number:
Address: 129 Twilight Bay Dr Panama City Beach FL 32407

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company

Details:

The tiered billing system that FPL has is raping it's electric users. I had a home study and found out about the tiered kilowatt charging system they use to up your charges for each tier you go into. This is an abhorrent business practice and is stealing money from it's users.