

Susannah M Bultron

v

Tampa Electric company

Re; FPSC 1368732E

In According to
Rule 25-22.036, F.A.C.—Initiation of Formal Proceedings

This is a Formal Initiation of a Formal Proceeding to Enforce
CONSUMER ARBITRATION FOR FINANCIAL RELIEF FROM
TAMPA ELECTRIC COMPANY

This letter is in regard to the decision the Florida Services Commission made on August 11, 2021, on complaint # 1368732E. The initial was filed with Florida general state attorney offices on 05/21/2021, Against Tampa electric for missing payment on accounts and price gouging during COVID-19. As well as improper billing charges on my electric statements, and improper disconnection of electric services.

I SUSANNAH M BULTRON, REQUESTING AN APPEAL ON COMPLAINT # 1368732E due to the continuous unfair billing tactics and unexplained electric services charges on billing statements as well as not returning the full amount of electricity deposited and budget services program.

For the resolution of this financial matter with Tampa electric company on 08/15/2022 in good faith, I have requested two of Tampa Electric Company Executive representatives to participate In independent mediation and arbitration through American Arbitration Association, on 08,17, 2022 Miss, Darla Barkley (executive solution) responded to my request by email, "they don't do arbitration with customers "

I believe the Tampa Electric Company is in violation of the federal trade commission act section 15 U.S. code statute's 45 (1) (a) UNFAIR METHODS OF COMPETITION UNLAWFUL PREVENTION BY COMMISSION. AND MY CONSUMER RIGHTS ACT UNDER THE FEDERAL TRADE COMMISSION

Respectfully, I'm request to the Florida Services Public Commission the enforces of
Consumer Arbitration rules to Tampa electric company for the proceeding of financial relief and
the resolution of this financial Matter to Tampa electric company on the following accounts
The following accounts

A-# 211006201795

B# 211019721680

C# 211025661748

Thank you

Sincerely

Susannah M Bultron