Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, L 32399-0850

Dear Commission,

DOCKET No. 20220067-GU

I find it highly crushing to my business that I must pay extra so Florida Public can make an extra 24.1 million in revenues that will be squandered away. I had service start on December 2021 and did not receive my first bill until May 2022. That cost me nearly \$2800.00 that went to Florida Publics other Gas company at the highest rate per therm of 1.29. Where was this commision then while I was getting ripped off by Florida Public. My rate should have been .65 per therm. Florida Public knowingly waited on providing my bills on purpose so they could profit from it. Gas South would not lock in my rate until I provided them with a bill. I called Florida Public multiple times and was told nothing is being done right now. Really.

I call upon this commission to audit Florida Public before any rate increases occur. You are supposed to protect the consumers from being gouged especially during these times. Florida Public should be considered a monopoly in this area and higher regulation is in order.

I really hope you are not being lobbied to just go along with this nonsense.

I am sending copies of this to the Governor, Senate and House.

Sean McGan 8818 E Ren Place Inverness, FL 34450 352 476 5102

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McGan Cremation Service LLC 65 N Flinds Are FNOVNESS, FL 34453

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