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BEFORE THE  
FLORIDA PUBLIC SERVICE COMMISSION

In the matter of:

DOCKET NO. 20220067-GU

Petition for rate increase by Florida  
Public Utilities Company, Florida Division  
of Chesapeake Utilities Corporation,  
Florida Public Utilities Company - Fort  
Meade, and Florida Public Utilities  
Company - Indiantown Division.

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PROCEEDINGS: SERVICE HEARING

COMMISSIONERS  
PARTICIPATING: CHAIRMAN ANDREW GILES FAY  
COMMISSIONER GARY F. CLARK  
COMMISSIONER GABRIELLA PASSIDOMO

DATE: Wednesday, September 21, 2022

TIME: Commenced: 6:00 p.m.  
Concluded: 6:15 p.m.

PLACE: Winter Haven Garden Center  
715 3rd Street NW  
Winter Haven, Florida

REPORTED BY: DEBRA R. KRICK  
Court Reporter

PREMIER REPORTING  
112 W. 5TH AVENUE  
TALLAHASSEE, FLORIDA  
(850) 894-0828

1 APPEARANCES:

2 BETH KEATING, ESQUIRE, Gunster Law Firm, 215  
3 South Monroe Street, Suite 601, Tallahassee, Florida  
4 32301; appearing on behalf of Florida Public Utilities  
5 Company (FPUC).

6 RICHARD GENTRY, PUBLIC COUNSEL; PATRICIA A.  
7 CHRISTENSEN, ESQUIRE, OFFICE OF PUBLIC COUNSEL, c/o The  
8 Florida Legislature, 111 West Madison Street, Room 812,  
9 Tallahassee, Florida 32399-1400, appearing on behalf of  
10 the Citizens of the State of Florida (OPC.).

11 RYAN SANDY and JENNIFER CRAWFORD, ESQUIRES,  
12 FPSC General Counsel's Office, 2540 Shumard Oak  
13 Boulevard, Tallahassee, Florida 32399-0850, appearing on  
14 behalf of the Florida Public Service Commission (Staff).

15 KEITH HETRICK, GENERAL COUNSEL; MARY ANNE  
16 HELTON, DEPUTY GENERAL COUNSEL, Florida Public Service  
17 Commission, 2540 Shumard Oak Boulevard, Tallahassee,  
18 Florida 32399-0850, Advisor to the Florida Public  
19 Service Commission.

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1 P R O C E E D I N G S

2 COMMISSIONER PASSIDOMO: All right. It's six  
3 o'clock.

4 Good evening. I would like welcome all of you  
5 to the customer service hearing for the Florida  
6 Public Utilities Company's rate case. Today's  
7 service hearing is an important part of the rate  
8 case process, and is dedicated to hearing from the  
9 customers.

10 My name is Gabriella Passidomo. I am a  
11 Commissioner with the Public Service Commission.  
12 With me is, virtually, is our Chairman, Andrew Fay,  
13 and Commissioner Gary Clark. If either of them  
14 want to say brief word before, Mr. Chairman?

15 CHAIRMAN FAY: Thank you, Commissioner  
16 Passidomo.

17 I just appreciate our staff and both you and  
18 Commissioner Clark being there tonight to run this  
19 meeting. So thank you so much for that.

20 COMMISSIONER PASSIDOMO: At this time, staff  
21 counsel, will you please read the notice?

22 MR. TRIERWEILER: Good evening. By notice  
23 issued on August 12th, 2022, this time and place  
24 has been set for a customer service hearing in  
25 Docket No. 20220067-GU. The purpose of the hearing

1 is more fully laid out in the notice.

2 COMMISSIONER PASSIDOMO: Okay. Thank you.

3 And at this time, I will take appearance from  
4 counsel, starting with FPUC.

5 MR. MUNSON: Thank you, Commissioner --  
6 actually Commissioners.

7 I am Greg Munson with the Gunster firm here on  
8 behalf of FPUC.

9 COMMISSIONER PASSIDOMO: Public Counsel.

10 MS. CHRISTENSEN: Good evening.

11 Patricia Christensen with the Office of Public  
12 Counsel. And I would also like to put in an  
13 appearance for Richard Gentry, Public Counsel.

14 COMMISSIONER PASSIDOMO: Staff.

15 MR. TRIERWEILER: Walt Trierweiler for  
16 Commission staff.

17 COMMISSIONER PASSIDOMO: At so this time, I  
18 would like to take a brief moment to thank those  
19 customers for taking the time out of their evening  
20 to attend this service hearing. We appreciate your  
21 interest in this filing by FPUC. This hearing is  
22 designed so we can hear directly from the  
23 customers. And in October, there will be a  
24 technical hearing where the Commission will take  
25 any substantive evidence of this case.

1           If would you like to speak with an FPUC  
2           customer service representative, one is here today  
3           for you to speak with, or you may contact the  
4           representative by calling 1(800)524-1495 from 8:00  
5           a.m. to 5:00 p.m. Again, there is also  
6           representatives available at this time as well.

7           Corey Hampson from our Economics Division is  
8           the PSC representative for this docket. He is  
9           present here today, and can also be reached by  
10          email which is CHAMPSON, that's C-H-A-M-P-S-O-N,  
11          @psc.state.fl.us, or by calling (850)413-6676. I  
12          will repeat that number again, it's (850)413-6676.

13          I just want to note that this is an official  
14          hearing that will be transcribed and become part of  
15          our official record. As such, I will swear you in  
16          before you share your comments. Please note that  
17          your comments will also be subject to  
18          cross-examination, which basically just means that  
19          the parties or member of the Commission may ask you  
20          questions.

21          Let's see. In addition to sharing comments  
22          here, you will also have the opportunity to file  
23          comments for the Commission consideration via mail  
24          or email. To contact the PSC by mail, you will  
25          find a pre-addressed comment card for download on

1           our website. If you would like to email, please  
2           email Commission's Clerk at clerk@psc.state.fl.us,  
3           and reference this docket, which is Docket No.  
4           20220067-GU.

5           I am just going to kind a skip ahead a little  
6           bit and invite the parties now to briefly to state  
7           your opening statements, starting with FPUC.

8           MR. MUNSON: Thank you, Commissioner.

9           I would like to introduce Mike Cassel,  
10          Vice-President of Governmental and Regulatory  
11          Affairs for the company.

12          MR. CASSEL: It would appear we don't have any  
13          customers here tonight.

14          I would like to thank you, Chairman and  
15          Commissioners, for allowing us to speak this  
16          evening. I appreciate the opportunity to come.

17          At FPUC, we strive to understand our  
18          customers. We also want to understand your needs  
19          and their concerns when it relates to energy, and  
20          we strive to do that. And that is not just during  
21          this rate case process. So long after this case is  
22          over, we are going to do that same thing, make sure  
23          that we continue to understand.

24          In the interest of time, I would like to waive  
25          the remainder of this back to the Commission.

1           COMMISSIONER PASSIDOMO: Thank you, Mr.  
2           Cassel.

3           Ms. Christensen, you are recognized.

4           MS. CHRISTENSEN: Good evening, Commissioners.  
5           Patty Christensen for the Office of Public Counsel.  
6           We represent the customers in this matter.

7           I would just like to note for the record,  
8           there were a few customers who had come to listen  
9           in and they left before the meeting had started,  
10          unfortunately. And I would also like to note that  
11          there have been multiple customer comments that  
12          have been filed in the docket that we will  
13          hopefully be able to address a little later in  
14          time.

15          With that, I will also wave the remainder of  
16          my time on this. Thank you.

17          COMMISSIONER PASSIDOMO: Thank you, Ms.  
18          Christensen.

19          I do want to check, do we have any elected  
20          officials here that would like to comment? All  
21          right. Just wanted to be sure.

22          So I think at this point, unfortunately we  
23          don't have any customers here. But as the counsel  
24          for OPC stated, please know that you can still  
25          submit comments to us, to the Commission for

1           consideration in this docket. So we appreciate you  
2           taking the time to do that, and we appreciate all  
3           of you taking the time out to be here, so we stand  
4           adjourned.

5                           (Proceedings item concluded.)

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CERTIFICATE OF REPORTER

STATE OF FLORIDA )  
COUNTY OF LEON )

I, DEBRA KRICK, Court Reporter, do hereby  
certify that the foregoing proceeding was heard at the  
time and place herein stated.

IT IS FURTHER CERTIFIED that I  
stenographically reported the said proceedings; that the  
same has been transcribed under my direct supervision;  
and that this transcript constitutes a true  
transcription of my notes of said proceedings.

I FURTHER CERTIFY that I am not a relative,  
employee, attorney or counsel of any of the parties, nor  
am I a relative or employee of any of the parties'  
attorney or counsel connected with the action, nor am I  
financially interested in the action.

DATED this 30th day of September, 2022.



DEBRA R. KRICK  
NOTARY PUBLIC  
COMMISSION #HH31926  
EXPIRES AUGUST 13, 2024