## **Lorena Hollett**

From: Lorena Hollett on behalf of Records Clerk

Sent: Wednesday, October 26, 2022 3:20 PM

To: 'Nancy Martin'
Cc: Consumer Contact

**Subject:** FW: Customer Meeting - S.V. Utilities, Ltd.

**Attachments:** PXL\_20221026\_172105132.jpg

Good afternoon Ms. Martin,

We will be placing your comments below in consumer correspondence in Docket No. 20220035, and forwarding your comments to the Office of Consumer Assistance and Outreach.

Regards,

## Lorena Hollett

Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 Phone: (850) 413-6758

From: Nancy Martin <nmartin50@gmail.com>
Sent: Wednesday, October 26, 2022 1:27 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Customer Meeting - S.V. Utilities, Ltd.

Please see our comments attached. Thank you for your consideration.

## Application for staff-assisted rate case in Polk County by

S. V. Utilities, Ltd.

## DOCKET NO. 20220035-WS

Name	Nana	MARtin	+ Pom Martin	
Address	54/	BERN DR	+ Pon Martin	I-T 33881

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

we understand that prices Are going up. We think however that you should be Aware of the service that his provided to us. There are frequent water line breaks which cause a disruption of service. It seems although I to not have detailed records that this occurs almost monthly. Therefore, we always have to have bottled water on stock. Additionally, we have to keep water on hand to flush the teilets. Sweet Resident had to resort to getting water out of the lake just to flush their toilets. After the leak is repaired we are on a bills that for swere days.  We are 'old' + it is difficult for us to put up with constantly losing our water? We never receive any credit on our bills for the isruption of service and the inconvenience it causes.	CUSTOMER COMMENTS
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ny email or other correspondence sent to a Florida Public Service Commissioner, or any other public sicial and for employee of the PSC, in the transaction of public business is considered a public record d is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC provide a copy of any such email or correspondence, upon request, for inspection and copying to any

Florida citizen or any member of the media.