

Lorena Hollett

From: Lorena Hollett on behalf of Records Clerk
Sent: Thursday, October 27, 2022 1:38 PM
To: 'Lisa Mast'
Cc: Consumer Contact
Subject: FW: Lp waterworks proposed rate increase
Attachments: ATT00001.txt

Good afternoon Lisa Mast.

We will be placing your comments below in consumer correspondence in Docket No. 20220099, and forwarding your comments to the Office of Consumer Assistance and Outreach.

Regards,

Lorena Hollett
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6758

From: Lisa Mast <lmast848@gmail.com>
Sent: Thursday, October 27, 2022 1:29 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Lp waterworks proposed rate increase

Application for staff-assisted rate case in Highlands County by

LP Waterworks, Inc.

DOCKET NO. 20220099-WS

Name Darrell Mast

Address 30 Oak Ridge Circle
Lake Placid FL 32920 33852

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

We currently own property in an RV Community. Many months we are billed when no water or sewer is used on our property. There is an increase frequently with this company. Why? They should not bill monthly and certainly not increase the monthly fees if not water used. Their fees are unreasonable. Obviously their budget is poorly managed. Our bill has gone from \$12 per month to \$29.97 with no justifiable cause.

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and / or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to a Florida citizen or any member of the media.