Antonia Hover

From: John Plescow

Sent: Friday, February 3, 2023 11:08 AM **To:** Consumer Correspondence; Diane Hood

Subject: FW: Please review and advise

Please, add to docket 20230001.

----Original Message-----

From: Consumer Contact < Contact@PSC.STATE.FL.US>

Sent: Friday, February 03, 2023 9:26 AM

To: John Plescow < JPlescow@PSC.STATE.FL.US>

Subject: Please review and advise

I would like to file a complaint for repair of the lights and for docket 20230001. Your 2 cents? DHood

----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>

Sent: Thursday, February 02, 2023 3:24 PM

To: Consumer Contact < Contact@PSC.STATE.FL.US> Subject: E-Form Repairs TRACKING NUMBER: 189655

CUSTOMER INFORMATION

Name: Linda M Dauro Telephone: 3863835471

Email: bluejay1815@gmail.com

Address: 1815 Date Palm Dr Edgewater FL 32132

BUSINESS INFORMATION

Business Account Name: Linda M Dauro

Account Number: 9269705423

Address: 1815 Date Palm Dr Edgewater FL 32132

COMPLAINT INFORMATION

Complaint: Repairs against Florida Power & Light Company

Details:

We have street lights in my town that the first hurricane knocked out service. I couldn't even open a service ticket till December 1st called in January it was still an open ticket. Now February from October No street light, no repair to bulb no lights

Now they want a rate increase. Say NO to a rate increase because of fpl miss management of funds. I mean really what does it take to fix a bulb or fixture with in there own time time frame.