

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Monday, March 27, 2023 1:12 PM  
**To:** Consumer Correspondence; Consina Griffin-Greaux  
**Subject:** Docket 20230001

Please, add to 20230001.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Friday, March 24, 2023 4:47 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Other Complaints TRACKING NUMBER: 190312

**CUSTOMER INFORMATION**

Name: ROBERT TODARO  
Telephone: 4077826752  
Email: RTODARO@cfl.rr.com  
Address: 7039 HAMMOCK WAY WINTER PARK FL 32792

**BUSINESS INFORMATION**

Business Account Name: ROBERT TODARO  
Account Number: 910071940087  
Address: 7039 HAMMOCK WAY WINTER PARK FL 32792

**COMPLAINT INFORMATION**

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

DUKE ENERGY IS RAISING THE FUEL PRICE TO ABOVE 10\$ , THEY SHOULD BE REDUCING IT BECAUSE THE NATURAL GAS, COAL AND ALL THE SOLAR THEY ARE USING AT VERY LOWER PRICES THEN WHAT THEY SAY THEY PAY FOR IT, THEY ARE RIPPING CONSUMERS OFF AGAIN, LAST YEAR I FILED A COMPLAINT ABOUT THE BILLING CYCLES AND THE LADY ADMITTED THEY OVER BILL CUSTOMERS BY AS MUCH AS A MONTH A YEAR WITH THE BILLING CYCLE, YOU NEED TO INVESTIGATE AND NOT GIVE THEM ANY RATE HIKES WITHOUT PUBLIC INPUT AND A COST ANALYSIS PROVING THEY NEED THE MONEY, DUKE ALREADY SCREWED FLORIDA RESIDENTS FOR THE NUCKE PLANT THEY WERE TO BUILD BUT NEVER DID. THEY CONTINUOUSLY SCREW THE CONSUMER AND YOU LET THEM, NATURAL GAS IS BELOW 2.50 AND NOT EVEN CLOSE TO THE \$10+THEY ARE CHARGING US NEXT MONTH