

**Antonia Hover**

**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Thursday, June 1, 2023 2:59 PM  
**To:** 'kmp\_63'  
**Cc:** Consumer Contact  
**Subject:** RE: Water in Sunny Shores

Good Afternoon, Kathy Pastorius.

We will be placing your comments below in consumer correspondence in Docket No. 20220185, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

*Toni Hover*  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

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**From:** kmp\_63 <kmp\_63@yahoo.com>  
**Sent:** Thursday, June 1, 2023 2:48 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Water in Sunny Shores

I really hope this is in time!! And to the right place.  
We rent in Sunny Shores and would like you to consider our options.

On a good day water pressure sucks!! Its a 2 hour process to wash 1 load of laundry!!  
Shower, if you are a fishermen, takes way longer than it should or could!!

I would like to know why there is going to be an increase!! Nothing has changed in the 3 yrs I've been here. So why the increase?

Customer service is shotty at best. So again, why the increase?

Then you decide to do a water check. No notice was posted at the entrance of this development!! A number of homeowners never got the notice on the nail!! So I wonder how many people were impacted negatively by your inability to warn or inform the people who live/rent here!!

Kathy Pastorius  
651-239-9190  
[kmp\\_63@yahoo.com](mailto:kmp_63@yahoo.com)

Sent from my T-Mobile 4G LTE Device