CORRESPONDENCE 7/31/2023 DOCUMENT NO. 04377-2023

Antonia Hover

From: John Plescow

Sent: Monday, July 31, 2023 9:08 AM

To: Consumer Correspondence; Consina Griffin-Greaux **Subject:** FW: E-Form Delay in Service TRACKING NUMBER: 191662

Please, add to docket 20230001.

----Original Message----

From: Consina Griffin-Greaux < CGriffin@psc.state.fl.us > On Behalf Of Consumer Contact

Sent: Friday, July 28, 2023 2:56 PM

To: John Plescow < JPlescow@PSC.STATE.FL.US>

Subject: RE: E-Form Delay in Service TRACKING NUMBER: 191662

John,

Please send to clerk's office. I am awaiting your response. Case# 1425931C, I will add the notes once I receive an email back from you.

Thanks

Consina

----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>

Sent: Thursday, July 27, 2023 9:15 PM

To: Consumer Contact < Contact@PSC.STATE.FL.US>

Subject: E-Form Delay in Service TRACKING NUMBER: 191662

CUSTOMER INFORMATION

Name: Anna Ramsey

Telephone:

Email: anna.ramsey33@gmail.com

Address: 1744 Delaware Ave Ne St Petersburg FL 33703

BUSINESS INFORMATION

Business Account Name: Tony Ramsey

Account Number:

Address: 1744 Delaware Ave Ne St Petersburg FL 33703

COMPLAINT INFORMATION

Complaint: Delay in Service against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

Highway robbery with Duke energy. This company raised rates again. Ridiculous rate & fees.