

**Charlie Smith**

**From:** John Plescow  
**Sent:** Tuesday, August 8, 2023 9:42 AM  
**To:** Consumer Correspondence; Consina Griffin-Greaux  
**Subject:** FW: E-Form Other Complaints TRACKING NUMBER: 191816

Please, add to both Dockets 20230001 and 20230020

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact  
Sent: Tuesday, August 08, 2023 9:35 AM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 191816

John,

Please send to clerk's office. I am awaiting your response. Case# 1426676C, I will add your notes to CATS once I receive an email back from you.

Thanks

Consina

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Thursday, August 3, 2023 9:42 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Other Complaints TRACKING NUMBER: 191816

**CUSTOMER INFORMATION**

Name: Colleen Travers  
Telephone: 7272519021  
Email: ctravers179@me.com  
Address: 5400 40th Ave North St Petersburg FL 33709

**BUSINESS INFORMATION**

Business Account Name: Colleen Travers  
Account Number:  
Address: 5400 40th Ave North St Petersburg FL 33709

**COMPLAINT INFORMATION**

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy  
Details:  
Ridiculous unmanageable rate hikes, especially when the CEO got a 30% raise for a \$21million yearly salary!! Plus \$36 million in stock.