

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Wednesday, August 16, 2023 9:12 AM  
**To:** Diane Hood  
**Cc:** Consumer Correspondence  
**Subject:** FW: Please review and advise

Please, add to docket 20230001.

-----Original Message-----

From: Diane Hood <DHOOD@PSC.STATE.FL.US> On Behalf Of Consumer Contact  
Sent: Tuesday, August 15, 2023 1:51 PM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: Please review and advise

File for PR-06? DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Saturday, August 12, 2023 5:13 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Improper Billing TRACKING NUMBER: 191979

CUSTOMER INFORMATION

Name: WAYNE PRIOR  
Telephone: 6783149534  
Email: PRIORWT@HOTMAIL.COM  
Address: 1613 E. 40TH PLACE LYNN HAVEN FL 32444

BUSINESS INFORMATION

Business Account Name: WAYNE PRIOR  
Account Number: 21009-31498  
Address: 1613 E. 40TH PLACE LYNN HAVEN FL 32444

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company

Details:

MY ELECTRIC BILL WENT UP 25% DUE TO A GAS CHARGE. THIS IS INANE, SINCE GAS PRICES HAVE GONE FROM \$2.52 IN 2016 TO \$2.43 IN 2023. (SOURCE: <https://www.macrotrends.net/2478/natural-gas-prices-historical-chart>)

YOU DO THE MATH? THAT IS A NINE CENT INCREASE IN SEVEN YEARS, BUT WE HAVE A 25 PERCENT INCREASE IN OUR ELECTRIC BILL. WHO IS GETTING THE MONEY? I AM PAYING 100\$ MORE FOR A GAS CHARGE THAT INCREASED ABOUT FOUR PERCENT OVER SEVEN YEARS: THAT IS A HALF-A PERCENT INCREASE PER YEAR.

YOU ARE STUPID AND THIS IS INSANE. WHO CAN AFFORD FOR THEIR ELECTRIC BILLS TO GO UP 25 PERCENT? YOU ARE NOT LOOKING OUT FOR THE FLORIDA PEOPLE.

PSC was contacted previously