

Antonia Hover

From: Ellen Plendl
Sent: Friday, August 25, 2023 1:05 PM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230019
Attachments: Consumer Inquiry - Tampa Electric Company; FW: Utility Rates

See attached customer correspondence and reply for Docket Nos. 20230001 & 20230019

Antonia Hover

From: Ellen Plendl
Sent: Friday, August 25, 2023 1:03 PM
To: 'marge.liotti@aol.com'
Subject: Consumer Inquiry - Tampa Electric Company

Ms. Marge Liotti
marge.liotti@aol.com

RE: FPSC Inquiry 1428101C

Dear Ms. Liotti:

The Governor's office forwarded a copy of your email regarding Tampa Electric Company (TECO) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about recent rate increases. On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for TECO.

The adjusted fuel factors reflect unrecovered fuel costs incurred in 2022. The interim storm restoration recovery charges are costs associated with named storms and will replenish each utility's storm reserve fund. Interim storm restoration charges are approved for a 12-month recovery period and are subject to refund, with interest, pending further review once the total actual costs are known for each utility.

Utilities do not earn a profit on fuel charges. The fuel and capacity cost component of customers' bills is set for each calendar year, but mid-course corrections are used when a utility's costs increase or decrease significantly in the interim. Under Commission rules, a utility must notify the PSC when it expects an under- or over-recovery greater than 10 percent.

TECO's approved charges include the new fuel factor and the preliminary approval for recovery of \$131 million in interim storm restoration costs associated with Hurricanes Dorian, Elsa, Ian, Nicole, and Tropical Storms Alberto, Nestor, and Eta.

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230019 regarding the mid-course correction and the storm restoration recovery, respectively.

Customers who are experiencing difficulty in providing payment on their account can contact the following resources for financial assistance:

* Low Income Home Energy Assistance Program --- <https://www.floridajobs.org/community-planning-and-development/community-services/low-income-home-energy-assistance-program/find-your-local-low-income-home-energy-assistance-program-provider-for-help>

* Elderly Electric Assistance (EHEAP), which provides assistance for home-energy emergencies to qualified, low-income households with at least one person 60 years of age or older. To find out about qualifications, you may contact your county's local EHEAP agency, or by calling 1-800-963-5337.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, August 24, 2023 4:28 PM
To: Ellen Plendl
Subject: FW: Utility Rates

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Marge Liotti <marge.liotti@aol.com>
Sent: Wednesday, July 26, 2023 4:49 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Utility Rates

Constituent message:

1. **Name**
Marge Liotti
2. **Email Address**
marge.liotti@aol.com
3. **Phone Number**
8137894463
4. **Subject**
Utility Rates
5. **Message**
Dear Governor,

First let me say we appreciate your leadership in Florida. As you are well aware, lots is happening in this nation and we are proud to have you as Governor in Florida because without your leadership we know how quickly liberal change would take place. We know we will have to make some difficult decisions in the Primary but as believers we are praying about this 2024 election.

The reason for this correspondence is the rising price of electricity in Florida. I hope I'm correct in saying TECO is still a regulated utility and a subsidiary of Emera Inc. We are retired and on a fixed income as so many Floridians are. The price hikes are hurting your constituents in this state to the point that we're now having to decide where to cut, in food, medicines and/or utilities.

As you run in this critical race for President, we ask you to look at what is happening in the area of utilities and use your position to get involved.

Respectfully,
Marge Liotti

6. **Attach file (optional)**
7. **User IP Address**
35.143.213.211
8. **HTTP User Agent**
Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/115.0.0.0 Safari/537.36 Edg/115.0.1901.183
9. **Date Submitted**
26/07/2023
10. **Time Submitted**
4:49:10 pm, EDT

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.