## **Hiep Nguyen**

From: Hiep Nguyen on behalf of Records Clerk
Sent: Thursday, November 30, 2023 11:00 AM

To: 'JOI CROUCH'

Subject: RE: Docket No 20230081-WS, Royal Waterworks, Inc

Good morning Joi,

We will be placing your comments below in consumer correspondence in Docket No. 20230081-WS, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you,
Hiep Nguyen
Commission Deputy Clerk II
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6746

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

----Original Message-----

From: JOI CROUCH < hijoi411@aol.com>

Sent: Thursday, November 30, 2023 10:42 AM To: Records Clerk < CLERK@PSC.STATE.FL.US>

Subject: Docket No 20230081-WS, Royal Waterworks, Inc

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

To whom it may concern,

The proposed increase in water and wastewater rates is unjust and unfair. The proposed increase wil result in a price hike far and above any current inflation that we are already struggling to survive. It is unimaginable that this company could sincerely propose such an astronomical increase. This alone would deter future residents from desiring to live within their service area. I implore you to reconsider any increase of this magnitude.

Respectfully,

Joi

(954) 461-5168