## CORRESPONDENCE 12/6/2023 DOCUMENT NO. 06499-2023

## **Charlie Smith**

From: John Plescow

Sent: Wednesday, December 6, 2023 1:23 PM

**To:** Consumer Correspondence; Consina Griffin-Greaux

**Subject:** FW: Pluris Water Price Increases for Wedgefield Customers

Please, add to docket 20230082.

----Original Message-----

From: Consina Griffin-Greaux < CGriffin@psc.state.fl.us > On Behalf Of Consumer Contact

Sent: Wednesday, December 06, 2023 12:00 PM To: John Plescow < JPlescow@PSC.STATE.FL.US>

Subject: FW: Pluris Water Price Increases for Wedgefield Customers

Not sure if you need a copy of this. Forwarded pluris letter to customer. Do you need to send to the clerk's office?

## **Thanks**

----Original Message-----

From: Kelly C <golden.kelly1@gmail.com> Sent: Tuesday, December 5, 2023 10:42 AM

To: Consumer Contact < Contact@PSC.STATE.FL.US>

Subject: Pluris Water Price Increases for Wedgefield Customers

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

I'm writing to encourage you to oppose Pluris's plan once again to increase the water price to Wedgefield customers. The history of their frequent price increases, lawsuit win finally against Pluris for poor water quality, and how much more we pay than is customary has been presented to the Public Service Commission. In addition, the price increases Pluris is requesting should not reimburse Pluris for their fees paid to Wedgefield customers as required in the result of the lawsuit for poor water quality.

We are at the mercy of their price gouging and poor water quality for over 20+ years. What Pluris has done fits the definition of a monopoly- "in the absence of government intervention, a monopoly is free to set any price it chooses and will usually set the price that yields the largest possible profit."

Kelly Curtis 2825 Regency Oak Lane Orlando