Service Copy

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# Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554



In the Matter of Section 63.71 Application of Fusion Cloud Services, LLC and Fusion Telecom of Texas, Ltd., L.L.P.	) ) )	WC Docket No.		023 DEC 12	
SECTION 63.71	APPLIO	CATION	E C	4 :0: HA	)-FPSC

Fusion Cloud Services, LLC ("Fusion Cloud") and Fusion Telecom of Texas, Ltd., L.L.P. ("Fusion Texas" and, together with Fusion Cloud, the "Fusion Companies") hereby seek authorization, pursuant to Section 214(a) of the Communications Act of 1934, as amended (the "Act"), 47 U.S.C. § 214, and Section 63.71 of the Federal Communications Commission's ("Commission") Rules, 47 C.F.R. § 63.71, to discontinue the provision of certain copper-based broadband T-1 Internet access and VoIP services (collectively, the "Services") provided to their respective customers (the "Customers") in one or more of the following jurisdictions: California, Colorado, District of Columbia, Florida, Georgia, Illinois, Maryland, New Jersey, New York, Ohio, Texas, Virginia and Washington (the "Impacted Jurisdictions").<sup>2</sup>

The Fusion Companies provide a wide range of communications services to business customers throughout the United States, including unified communications; digital voice and data communications services, for example hosted Voice over Internet Protocol ("VoIP") and Session Initiated Protocol trunking; broadband Internet access service; data networks; cloud-

The FCC Registration Number (FRN) for Fusion Cloud is 0005044375. The FRN for Fusion Texas is 0003732336.

In order to provide a complete record, the Fusion Companies identify a full list of the services proposed for discontinuance, while understanding that any Commission approval will be limited to services regulated under Section 214 of the Act.

based services; other enhanced communications services and features; and traditional voice solutions. The Fusion Companies hold domestic Section 214 authority pursuant to operation of law<sup>3</sup> and provide international section 214 services pursuant to the authority of their parent, Fusion Connect, Inc. ("Fusion Connect").<sup>4</sup>

As part of their migration of services to newer technologies and platforms, upon receipt of all required regulatory approvals the Fusion Companies will discontinue the provision of the Services to their respective Customers. This discontinuance will affect approximately 437 Customers in the Impacted Jurisdictions.<sup>5</sup> The Fusion Companies will continue to offer their other services at most of these end-user locations and will work with the affected Customers to transition them from the Services they receive today from the Fusion Companies to an alternative service offered by the Fusion Companies should alternatives exist and the Customers choose to do so. These Customers and other consumers in the Impacted Jurisdictions will not be harmed generally by the discontinuance of the Services because they have access to a number of alternative providers, including the incumbent local exchange carrier, the local cable company and competitive carriers offering wireline, wireless, VoIP and other services.

The Fusion Companies provide the following information pursuant to Section 63.71 of the Commission's Rules:

1. <u>Name and Address of Carrier</u>: Each of the Fusion Companies, named above, is located at 210 Interstate North Parkway, Suite 200, Atlanta, GA 30339.

<sup>&</sup>lt;sup>3</sup> 47 C.F.R. § 63.01.

<sup>&</sup>lt;sup>4</sup> File No. ITC-214-19971001-00592; FCC Filer ID 825160.

The numbers of Customers receiving notices of discontinuance in each of the Impacted Jurisdictions are: California – 107, Colorado – 21, Florida – 10, Georgia – 158, Illinois – 13, Maryland – 4, New Jersey – 19, New York – 4, Ohio – 2, Texas – 73, Virginia – 8, Washington – 9, and the District of Columbia – 9.

- 2. <u>Date of Planned Service Discontinuance, Reduction or Impairment</u>: The Fusion Companies plan to discontinue the provision of the Services on or about February 1, 2024, subject to receipt of regulatory approvals. The Fusion Companies understand that this application will be automatically granted on the 31<sup>st</sup> day after public notice of filing unless the Commission notifies the Fusion Companies to the contrary.
- 3. <u>Points of Geographic Areas of Service Affected</u>: The Fusion Companies propose to discontinue the provision of the Services to their respective Customers in California, Colorado, District of Columbia, Florida, Georgia, Illinois, Maryland, New Jersey, New York, Ohio, Texas, Virginia and Washington.
- 4. <u>Brief Description of Type of Service Affected</u>: The Service(s) for which approval is requested in this application consist of VoIP services provided to business customers in the Impacted Jurisdictions.
- 5. <u>Brief Description of the Dates and Methods of Notice to All Affected Customers:</u>
  The Fusion Companies have provided the affected Customers over thirty days' advance notice, via first-class mail, of the proposed discontinuance of the Services.<sup>6</sup> A copy of the notices, which comply with the requirements of 47 C.F.R. § 63.71, is attached.
- 6. Whether the Carrier Is Considered Dominant or Non-Dominant with Respect to the Service to Be Discontinued, Reduced or Impaired: Each of the Fusion Companies is considered non-dominant with respect to the Services.

In accordance with Section 63.71 of the Commission's Rules and concurrent with the filing of this Application, a copy of this Application is being mailed to the Special Assistant for

<sup>&</sup>lt;sup>6</sup> Notices were sent to the affected Customers on November 29-30, 2023.

Telecommunications for the Secretary of Defense and to the Governor and the public utility commission for each of the Impacted Jurisdictions.

Additional questions regarding this application should be addressed to the undersigned.

Respectfully submitted,

By: Wheated W. Davas

Winafred Brantl

Kelley Drye & Warren LLP 3050 K Street, N.W., Suite 400

Washington, D.C. 20007

Tel: (202) 945-6649 Fax: (202) 342-8451

Email: wbrantl@kelleydrye.com

Counsel for Fusion Cloud Services, LLC and Fusion Telecom of Texas, Ltd., L.L.P.

Dated: December 05, 2023





December 1, 2023



# Notice of Discontinuance of Copper-based Internet Access and VoIP Services in Provided by Fusion Cloud Services, LLC

Dear Customer:

Fusion Cloud Services, LLC ("we" or "us" or "our") regrets to inform you that, on or shortly after February 1, 2024 (the "Service Termination Date"), we will be discontinuing the provision of your copper-based Internet access and associated VoIP services at the "Affected Location"). 1

We have identified a new service to replace your soon to be discontinued copper-based service at the Affected Location. In order to prevent service interruption, you must have a replacement service order submitted by no later than January 3, 2024. However, as new construction may be required at the Affected Location, even if we receive your order by January 3, 2024, we cannot guarantee that the replacement service will be available prior to the Service Termination Date. Please call your Migration Advisor at (888) 635-2221 to place this alternative service order.

<sup>1.</sup> The discontinuance of your service is part of a multi-state operational transition that we are implementing in February 2024, involving service locations in the District of Columbia and the following states: California, Colorado, Florida, Georgia, Illinois, Maryland, New Jersey, New York, Ohio, Texas, Virginia and Washington. In California, we are filing Advice Letter No. 87 with the California Public Utilities Commission ("CPUC") on December 4, 2023 for approval of the proposed discontinuance and you may submit objections to the Advice Letter. A copy of this Advice Letter may be obtained from the CPUC or by email request to Ron Sheehan at ronald.sheehan@fusionconnect.com.

We thank you for your past patronage and we remain committed to ensuring that your service transition is as smooth as possible.<sup>3</sup> If you have any further questions regarding the discontinuance of your services at the Affected Location(s), please contact your Migration Advisor at (888) 635-2221.

Sincerely,

#### **Fusion Cloud Services, LLC**

#### The Federal Communications Commission requires us to provide you with the following notice:

<sup>2.</sup> Information regarding alternative service providers is available online. Information may also be obtained from the CPUC at Toll Free Phone: (800) 649-7570; Link: <a href="www.cpuc.ca.gov">www.cpuc.ca.gov</a>.

<sup>3.</sup> We will pay the switching fees, if any, associated with the transfer of any regulated services to another service provider. If the Service Termination Date is not the last day of your billing cycle, if you migrate your services to an alternative service provider, we will issue you a refund check (within forty-five (45) days of the discontinuance) equal to the pro rata portion of the month for which prepayment was received but services were not provided.



December 1, 2023



Notice of Discontinuance of copper-based Internet Access and VoIP Services in Provided by Fusion Cloud Services, LLC or Fusion Telecom of Texas, Ltd., L.L.P.

Dear Customer:

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<sup>2.</sup> You can find information about alternative service providers online and through recommendations from friends and family. Information may also be obtained from your state communications regulatory agency: Maryland Public Service Commission (800) 492-0474 (toll-free); <a href="https://www.psc.state.md.us/">https://www.psc.state.md.us/</a>. Your new provider will assist you in taking the steps necessary to move your service.

We thank you for your patronage and we remain committed to ensuring that your service transition is as smooth as possible.<sup>3</sup> If you have any further questions regarding the discontinuance of your services at the Affected Location, please contact your Migration Advisor at (888) 635-2221.

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<sup>2.</sup> You can find information about alternative service providers online and through recommendations from friends and family. Information may also be obtained from your state communications regulatory agency: New York Public Service Commission (800) 342-3377 (toll-free); https://dps.ny.gov/. Your new provider will assist you in taking the steps necessary to move your service.

We thank you for your patronage and we remain committed to ensuring that your service transition is as smooth as possible.<sup>3</sup> If you have any further questions regarding the discontinuance of your services at the Affected Location, please contact your Migration Advisor at (888) 635-2221.

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<sup>2.</sup> You can find information about alternative service providers online and through recommendations from friends and family. Information may also be obtained from your state communications regulatory agency: Virginia State Corporation Commission (800) 552-7945 (toll-free); https://www.scc.virginia.gov/pages/utility-regulation. Your new provider will assist you in taking the steps necessary to move your service.

We thank you for your patronage and we remain committed to ensuring that your service transition is as smooth as possible.<sup>3</sup> If you have any further questions regarding the discontinuance of your services at the Affected Location, please contact your Migration Advisor at **(888) 635-2221**.

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<sup>2.</sup> Information regarding alternative service providers is available online. Information may also be obtained from your state communications regulatory commission (e.g., Public Service Commission") at the phone number and link set forth on the **Schedule** attached hereto.

We thank you for your patronage and we remain committed to ensuring that your service transition is as smooth as possible.<sup>3</sup> If you have any further questions regarding the discontinuance of your services at the Affected Location, please contact your Migration Advisor at **(888) 635-2221**.

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# **State Public Utility Commission Information**

Colorado Public Utilities Commission 1560 Broadway, Suite 250 Denver, CO 80202	Phone: (303) 894-2070 Toll Free Phone: (800) 456-0858 (outside Denver) Link: www.puc.colorado.gov
Public Service Commission of the District of Columbia 1325 G Street, N.W., Suite 800 Washington, D.C. 20005	Phone: (202) 626-5100 Link: https://dcpsc.org/
Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850	Toll Free Phone: (800) 342-3552 Link: www.psc.state.fl.us
Georgia Public Service Commission 244 Washington Street, SW Atlanta GA, 30334-9052	Toll Free Phone: (800) 282-5813 Link: www.psc.ga.gov
Illinois Commerce Commission 527 E. Capitol Avenue, 8th Floor Springfield, Illinois 62701	Toll Free Phone: (800) 524-0795 Link: www.icc.illinois.gov
New Jersey Board of Public Utilities 44 So. Clinton Ave., 7th Floor Trenton, NJ 08625	Toll Free Phone: (800)-624-0241 Link: https://nj.gov/bpu/index.shtml
Public Utilities Commission of Ohio 80 East Broad Street Columbus, OH 43215-3793	Toll Free Phone: (800) 686-7826 TDD/TTY 1-800-686-1570 Link: https://puco.ohio.gov/home
Public Utility Commission of Texas 1701 N. Congress Avenue Austin, Texas 78711	Phone: (512) 936-7120 Toll Free Phone: (888) 782-8477 or Link: www.puc.texas.gov
Washington Utilities and Transportation Commission 621 Woodland Square Loop SE Lacey, WA 98503	Toll Free Phone: (888) 333-9882 Link: www.utc.wa.gov

## **CERTIFICATE OF SERVICE**

I hereby certify that the foregoing Section 63.71 Application was served this 5<sup>th</sup> day of December, 2023 by mailing true and correct copies thereof, postage prepaid, to the following persons at the addresses listed below.

Governor Gavin Newsom 1021 O Street, Suite 9000 Sacramento, CA 95814	Communications Division California Public Utility Commission 505 Van Ness Avenue San Francisco, CA 94102
Governor Jared Polis State Capitol Building 200 E. Colfax Ave., Rm. 136 Denver, CO 80203	Mr. Doug Dean Colorado Public Utilities Commission 1560 Broadway, Suite 250 Denver, CO 80202
Office of Mayor Muriel Bowser John A. Wilson Building 1350 Pennsylvania Avenue, NW Washington, DC 20004	Public Service Commission of the District of Columbia 1325 G Street N.W., Suite 800 Washington, D.C. 20005
Office of Governor Ron DeSantis State of Florida The Capitol 400 S. Monroe St. Tallahassee, FL 32399-0001	Mr. Adam Teitzman, Office of the Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850
Governor Brian P. Kemp 206 Washington Street 111 State Capitol Atlanta, GA 30334	Ms. Sallie Tanner Executive Secretary Georgia Public Service Commission 244 Washington Street, SW Atlanta GA, 30334-9052
Office of the Governor 207 State House Springfield, IL 62706	Ms. Elizabeth Rolando Chief Clerk's Office Illinois Commerce Commission 527 E. Capitol Avenue, 8th Floor Springfield, Illinois 62701
Office of the Governor 100 State Circle Annapolis, MD 21401	Andrew S. Johnston Executive Secretary Maryland Public Service Commission 6 St. Paul Street Baltimore, MD 21202
Office of Governor Phil Murphy PO Box 001 Trenton, NJ 08625	Board of Public Utilities 44 So. Clinton Ave., 7th Floor Trenton, NJ 08625

Office of the Honorable Kathy Hochul Governor of New York State NYS State Capitol Building Albany, NY 12224	Hon. Michelle L. Phillips, Secretary New York State Public Service Commission Empire State Plaza, Agency Building 3 Albany, NY 12223-1350
Office of Governor Mike DeWine Riffe Center, 30th Floor, 77 South High Street Columbus, OH 43215-6117	Attn: Secretary Public Utilities Commission of Ohio 180 E. Broad St. Columbus, OH 43215
Office of the Governor State Insurance Building 1100 San Jacinto Austin, Texas 78701	Central Records Filing Clerk Public Utility Commission of Texas 1701 N. Congress Avenue Austin, Texas 78711
Office of the Governor P.O. Box 1475 Richmond, VA 23218	Mr. Bernard Logan Clerk of the Commission Virginia State Corporation Commission Tyler Building – 9th Floor 1300 East Main Street Richmond, VA 23219
Governor Jay Inslee Office of the Governor PO Box 40002 Olympia, WA 98504-0002	Washington Utilities and Transportation Commission 621 Woodland Square Loop SE Lacey, WA 98503

Secretary of Defense Attn: Special Assistant for Telecommunications

Pentagon

Washington, D.C. 20301

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