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# Before the FEDERAL COMMUNICATIONS COMMISSION Washington, DC 20554

In the Matter of	)			
Section 63.71 Application of	)	1.	2024	亲
Global Crossing Telecommunications, Inc.; Global Crossing Local Services, Inc.; and Global Crossing Telemanagement VA, LLC For Authority Pursuant to Section 214 of the Communications Act of 1934, As Amended, to Grandfather Voice Services	) ) ) ) )	COMMISSION	JAN 22 PM 4: 26	CEIVED-FPSC

## **SECTION 63.71 APPLICATION**

Global Crossing Telecommunications, Inc. (FRN: 0002-8505-19); Global Crossing Local Services, Inc. (FRN: 0003-7331-44); and Global Crossing Telemanagement VA, LLC (FRN: 0026-0946-49), (collectively referred to herein as "Global Crossing") hereby applies for authority to grandfather certain voice services provided in all 50 states and the District of Columbia.

Global Crossing submits the following information in support of its application:

#### 1. Name and address of carrier

Global Crossing Telecommunications, Inc. Global Crossing Local Services, Inc. Global Crossing Telemanagement VA, LLC 100 CenturyLink Drive Monroe, LA 71203

<sup>&</sup>lt;sup>1</sup> Global Crossing Telecommunications, Inc.; Global Crossing Local Services, Inc.; and Global Crossing Telemanagement VA, LLC are competitive local exchange carrier and interexchange carrier subsidiaries of Lumen Technologies, Inc. (f/k/a CenturyLink, Inc.) (FRN: 0018-6268-53). This application is filed on behalf of, and is limited to, Global Crossing Telecommunications, Inc.; Global Crossing Local Services, Inc.; and Global Crossing Telemanagement VA, LLC.

# 2. Date of planned service discontinuance

Global Crossing plans to grandfather the Affected Services on March 1, 2023, or as soon thereafter as any necessary regulatory approvals are obtained.

# 3. Points of geographic areas of service affected

Global Crossing seeks authority to grandfather voice service all 50 states and the District of Columbia.

## 4. Brief description of the type of services affected

Global Crossing seeks to grandfather the following voice services:

- Local Exchange Service provides the Customer with a connection to the Company's facilities within a local calling area on the public switched telephone network.
- Operator Service and Directory Assistance provides the customer with the ability to have access to an Operator.
- Long Distance Service provided over copper facilities and a VoIP platform allows domestic calls outside of a defined local calling area.
- International Long Distance (ILD) allows calls originating in one country to terminate in another country.
- International Local Inbound (ILI) is an inbound local trunking solution for international DDIs for local presence in a specific country.
- Toll Free Service provided over copper facilities and a VoIP platform allows domestic calls & international to originate from anywhere in the contiguous, mainland United States or Canada and terminate to the customer's location at no charge to the calling party.
- International Toll Free Service (ITFS) and Universal International Free Phone Number (UIFN) Service provided over copper facilities and a VoIP platform allows calls to originate from international countries. ITFS provides the ability to have different toll-free number per country; whereas UIFN provides the same toll-free number for multiple countries.
- Voice Local Services (VLS) allows origination to Lumen provided telephone numbers to aggregate the traffic and hand it off to single or multiple IP endpoints.

# 5. Brief description of the dates and methods of notice to all affected customers

Global Crossing submitted a written notification of the planned grandfathering to customers affected by the proposed grandfathering in accordance with Section 63.71(a) of the Commission's Rules. Customer notifications were sent as a message printed on all bill statements submitted to affected customers beginning January 1, 2024. The language of the bill message notification is attached to this application (Attachment A).

# 6. Dominance of carrier with respect to the service to be discontinued

Global Crossing Telecommunications, Inc.; Global Crossing Local Services, Inc.; and Global Crossing Telemanagement VA, LLC are considered non-dominant with respect to the services to be discontinued.

#### 7. Other Information

In accordance with 47 C.F.R. § 63.71(a), Global Crossing has mailed a copy of this application to the Governor and public utility commission of each of the affected states and

jurisdictions identified in Paragraph 3 above, to any federally-recognized Tribal Nations with authority over the Tribal lands in the geographic areas identified in Paragraph 3 above, as well as to the Special Assistant for Telecommunications under the Secretary of Defense.

Respectfully submitted,

GLOBAL CROSSING TELECOMMUNICATIONS, INC.; GLOBAL CROSSING LOCAL SERVICES, INC.; AND GLOBAL CROSSING TELEMANAGEMENT VA, LLC

By:

Craig J. Brown by mh

Lumen

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Suite 240

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Craig.J.Brown@Lumen.com

Its Attorney

DATE: January 16, 2024

# Important Notice – Grandfather of Certain Voice Services Provided by Global Crossing Telecommunications, Inc.; Global Crossing Local Services, Inc.; and Global Crossing Telemanagement VA, LLC, Lumen Companies

At Global Crossing Telecommunications, Inc.; Global Crossing Local Services, Inc.; and Global Crossing Telemanagement VA, LLC (Global Crossing), our goal is to provide you with great quality and value while remaining competitive. Changing market conditions require that we continually evaluate our pricing, product offerings and infrastructure, which often results in changes.

Effective March 1, 2024, Global Crossing intends to grandfather the following services in all 50 states, Washington DC and Puerto Rico. You are receiving this notice because you subscribe to one or more of the affected services:

- Local Exchange Service provides the Customer with a connection to the Company's facilities within a local calling area on the public switched telephone network
- Operator Service and Directory Assistance provides the customer with the ability to have access to an Operator
- Long Distance Service provided over copper facilities and a VoIP platform allows domestic calls outside of a defined local calling area
- International Long Distance (ILD) allows calls originating in one country to terminate in another country
- International Local Inbound (ILI) is an inbound local trunking solution for international DDIs for local presence in a specific country
- Toll Free Service provided over copper facilities and a VoIP platform allows domestic calls & international to originate from anywhere in the contiguous, mainland United States or Canada and terminate to the customer's location at no charge to the calling party
- International Toll Free Service (ITFS) and Universal International Free Phone Number (UIFN)
   Service provided over copper facilities and a VoIP platform allows calls to originate from
   international countries. ITFS provides the ability to have different toll-free number per country;
   whereas UIFN provides the same toll-free number for multiple countries
- Voice Local Services (VLS) allows origination to Lumen provided telephone numbers to aggregate the traffic and hand it off to single or multiple IP endpoints

Effective March 1, 2024, or as soon after that date as authorized by the Federal Communications Commission, these services will no longer be available to new customers or for new orders from existing customers.

Service to existing customers of these services will be grandfathered as follows:

- Existing contracts for this service will not be renewed.
- Orders to install new services for existing customers will no longer be accepted.
- Limited MACDs will be accepted for migrations and disconnects only.

We encourage you to reach out to your account team today with any questions on these changes or to discuss alternatives to your current service(s). If you are a wholesale or federal customer, please contact your account representative directly. All other customers, please contact the company at 1-844-537-2271.

If you subscribe to other Services from Lumen, those Services will not be impacted by the expected changes described above. Your other Services will remain intact with no change to the applicable rates, terms or conditions.

#### ATTACHMENT A

We're committed to making it easy to do business with us, and provide you with secure, reliable connections when, where and how you need them. Add to that a relentless commitment to improving your experience with us, and we are your link to what's next.

Thank you for choosing Global Crossing - we value you as our customer.

# The following statement is required by the Federal Communications Commission (FCC):

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed reduction or impairment or service. You may file your comments electronically through the FCC's Electronic Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Global Crossing Telecommunications, Inc.; Global Crossing Local Services, Inc.; and Global Crossing Telemanagement VA, LLC. Comments should include specific information about the impact of this proposed or reduction or impairment of service upon you or your company, including any inability to acquire reasonable substitute service.

N-23-xxx

# **CERTIFICATE OF SERVICE**

I, Marjorie Herlth, do hereby certify that I have caused the foregoing SECTION 63.71

APPLICATION to be:

- Filed with the Secretary of the FCC via ECFS (Inbox-Section 214 Domestic Discontinuance Application);
- Served via first-class U.S. Mail, postage prepaid, on the Governors of the States listed on the attached service list;
- Served via first-class U.S. Mail, postage prepaid, on the Public Utility
   Commissions listed on the attached service list; and
- (4) Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense<sup>1</sup>.

Marjone Herlth

January 16, 2024

<sup>&</sup>lt;sup>1</sup> Section 63.71(a) directs applicants to submit a copy of the application to the Secretary of Defense, Special Assistant for Telecommunications. However, due to restructuring within the Department of Defense, that position no longer exists. Commission staff has advised that a copy of the application be sent instead to the Department of Defense Chief Information Officer. CenturyLink Communications, LLC did not identify any Tribal Nations in the geographic area covered by this Application.

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