Public Service Commission



CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE:

March 8, 2024

TO:

Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

FROM:

Terence Bethea, Public Utility Analyst III, Division of Economics

RE:

Docket No. 20230083-WS, Application for Increase in Water and Wastewater

Rates in Orange County by Pluris Wedgefield, LLC.

Please file the attached document in the docket mentioned above.

TB

RECEIVED-FPSC 2024 MAR -8 FM 3: 27

From: Dan Winters <dwinters@plurisusa.com>
Sent: Monday, December 11, 2023 12:53 PM

To: Terence Bethea

Subject: responses to questions

Attachments: Meter Installation Charge.xlsx; Temp Hydrant Cost.pdf

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Mr. Bethea,

Below are the responses to a few questions that we discussed over the phone this past Friday. Please let me know if you have any further questions or need additional supporting documentation.

- 1) Fire Protection Pluris Wedgefield does have 2 fire protection customers. One is the Villas of Wedgefield HOA (5/8" meter) and the other is the School Board of Orange County (8" meter). Both are billed at the general/commercial water rate.
- 2) Meter tampering fee Pluris Wedgefield has requested a meter tampering fee of \$200 plus actual cost of repair. We believe this fee is appropriate as this is the same fee as charged by Sarasota County near another Pluris utility.
- 3) Meter installation charge Pluris is proposing a charge of \$674. Please see the attached cost worksheet.
- 4) Temporary meter cost Please see the attached cost for a temporary hydrant of \$1,496 (before tax) which substantiates the \$1,500 deposit requested.

Thanks.

Dan Winters

Chief Financial Officer

PLURIS

Pluris Management Group, LLC 5950 Berkshire Ln, Suite 800 Dallas, TX 75225 t: 214-220-3413

e: dwinters@plurisusa.com

www.plurisusa.com

f in

This e-mail is subject to the Pluris email disclaimer. Click to read full disclaimer.



Meter Installation Cost Worksheet

Date:	

Project Location:

Meter Size: 5/8"

Meter Type: Sensus Iperl

Piping Type: Poly

Costs:

		Total	Pricing	Sub Total
	DESCRIPTION			
Meter		1	\$ 272.0	0 \$ 272.00
Meter Box		0	\$ 65.00	0 \$ 65.00
Piping/Poly		0	\$ 5.00	5.00
Materials	Saddle, Corp, Curb Stop, Dual Check Valve	0	\$ 257.0	5 \$ 257.00
Road Bore		0	\$ -	\$ -
Excavation		0	\$ -	\$ -
Permits		0	\$ -	\$ -
Labor	37.50 per person per hour	2	\$ 37.5	0 \$ 75.00
			Total	\$ 674.00



DUPLICATE

1830 Craig Park Court St. Louis, MO 63146 INVOICE

Remit To: CORE & MAIN LP PO BOX 28330 ST. LOUIS, MO

63146

PLURIS WEDGEFIELD, INC. 1102 S FLORIDA AVE LAKELAND FL 33803 1308 Shipped To: CUSTOMER PICK-UP

CUSTOMER JOB- METERS METERS

		Thank you for	the opportunity	to serve yo	ul We appro	ciate your pr	ompt paymen	t.		
Date Ordered	11/10/20	Thank you for ed Customer PC BILL) # Job Name METERS		ob # B ETERS	ill of Ladi	lng Shipp WILL	ed Vi	ia In N3	voice# 14965
100000000000000000000000000000000000000	ROZIGERIKAN ROZIGERIKAN		THE REPORT OF THE PARTY OF THE	- Warrang and American	Quantity		CRESCHIEF SE	100.00	Extended	Drice
Product Code		Description			Shipped		Price		Excended	
age Activities W			(\$100 to \$100	the Justice and Con-	12/10/07/20					
612520FNSTMIF	PTS 2-1/	2FNST X 2MIPT	SWIVEL ADP	[1	1		28.75000	EA		28.75
4420AC2001SET	r 2 BR	ONZE METER FL	ANGE SET	2	2		34.46000	EA		68.92
4320GPT22G1A		T22G1AT 2" T	2 TURBO MET	ER 1	1		882.33000	EA		882.33
3020N040I		BRASS NIPPLE	NO LEAD (I)	1	1		12.39000	EA		12.39
90020975XL2	2 WI	LKINS 975XL2 SSURE BACKFLO ALL VALVES 2-1	REDUCED NL W-NO LEAD	1	1		430.00000	EA		430.00
9604PS AS	4" E	LK ADJ SADDLE	E PIPE SUPPO	RT 1	. 1		73.61000	EA		73.61

Freight	Delivery	Handling	Restock	Misc	Subtotal: Other: Tax:	1,496.00 .00 97.24
Terms: NET 30 Ordered By: F				version version	Invoice Total:	\$1,593.24

This transaction is governed by and subject to Core & Main's standard terms and conditions, which are incorporated by reference and accepted.

To review these terms and conditions, please visit: http://tandc.coreandmain.com/

From:

Dan Winters < dwinters@plurisusa.com>

Sent:

Friday, February 2, 2024 11:13 AM

To:

Terence Bethea

Subject:

Misc Service Charge Revenues

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Terence,

Here is some additional information surrounding the miscellaneous charges that you called about this morning.

- 1) Credit of \$214 to Misc Fees this was a courtesy adjustment for a customer for a reconnect fee
- 2) Charge of \$622 to Replace Missing/Damaged Equipment this was invoice cost for damage caused by a contractor driving over a meter, resulting in the replacement of a meter and repair to a water line

Thanks.

Dan Winters

Chief Financial Officer



Pluris Management Group, LLC 5950 Berkshire Ln, Suite 800 Dallas, TX 75225

t: 214-220-3413

e: dwinters@plurisusa.com

www.plurisusa.com

f in

This e-mail is subject to the Pluris email disclaimer. Click to read full disclaimer.

From:

Dan Winters < dwinters@plurisusa.com> Wednesday, February 14, 2024 9:05 AM

Sent: To:

Terence Bethea

Subject:

Pluris Wedgefield - misc items

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Hi Terence,

I received your voicemail. Here is the information you requested.

- 1) Occurrences of the following charges:
 - a. Initial Connection 183 (2022); 270 (2021)
 - b. Violation Reconnect 173 (2022); 115 (2021)
- 2) Meter tampering charge The reason we are requesting this charge be added to our tariffs is due to many incidents of residents cutting the lock on the meter box in order to access the meter. We then have to send a field tech out to put a new lock on the meter. Adding a tariff for meter tampering will serve a dual purpose it will help to cover our costs for these trips and also (we hope) will dissuade customers from attempting to tamper with the meter.
- 3) Temp hydrant meter Most often these are temporary meters used for construction projects. A temporary meter is a portable meter hooked to fire hydrants so the 2" size is standard. They are generally used by contractors that need temporary water in an area they are doing work. When they apply for a temporary meter, we may not always know the type of work being done. Sometimes it is for road work, sometimes it is for relining storm drains, but it can be for various reasons.

Thanks.

Dan Winters

Chief Financial Officer



Pluris Management Group, LLC 5950 Berkshire Ln, Suite 800 Dallas, TX 75225 t: 214-220-3413 e: dwinters@plurisusa.com

www.plurisusa.com

f in

This e-mail is subject to the Pluris email disclaimer. Click to read full disclaimer.

From:

Dan Winters < dwinters@plurisusa.com>

Sent:

Wednesday, February 28, 2024 12:52 PM

To:

Terence Bethea

Subject:

RE: Miscellaneous Service Charges Labor Justification

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Terence,

Below is an estimated calculation of a total trip cost as it relates to the miscellaneous service charges.

Item	Description
Mileage	Round trip mileage from plant to customer location using 2024 IRS mileage rate
Labor - Tech	Round trip drive time from plant to customer location (hourly)
Fuel	Fuel and other vehicle costs (hourly)
Labor - Tech	Labor time at location (hourly)
Labor - Tech	Processing of workorder with CCR (initial receipt/log details/closeout, hourly)
Insurance	Workers comp insurance (hourly)
Labor - CCR	Customer care representative calls/emails with customer for documentation and billing (hourly)

Thanks.

Dan Winters

Chief Financial Officer



Pluris Management Group, LLC 5950 Berkshire Ln, Suite 800 Dallas, TX 75225 t: 214-220-3413 e: dwinters@plurisusa.com

www.plurisusa.com

f in

This e-mail is subject to the Pluris email disclaimer. Click to read full disclaimer.

From: Terence Bethea <tbethea@psc.state.fl.us>
Sent: Wednesday, February 28, 2024 10:02 AM
To: Dan Winters <dwinters@plurisusa.com>

Subject: RE: Miscellaneous Service Charges Labor Justification

You don't often get email from tbethea@psc.state.fl.us. Learn why this is important

Hey Dan,

Partic Menogeneous Group 11.5

100 miles and the property of the

www.plurisusa.com

f in

This e-mail is subject to the Pluris email disclaimer. Click to read full disclaimer.

From: Terence Bethea < tbethea@psc.state.fl.us > Sent: Wednesday, February 28, 2024 8:19 AM To: Dan Winters < dwinters@plurisusa.com >

Subject: Miscellaneous Service Charges Labor Justification

You don't often get email from tbethea@psc.state.fl.us. Learn why this is important

Hey Dan,

I do have a data request response from Pluris Wedgefield regarding cost justification for the \$37.50 increase to miscellaneous service charges. The response that we received explains where the labor cost derived from but no cost justification. Attached is a form that explains the cost of performing each task involved in the utility's miscellaneous service charges based on the distance of the service area. Please provide a similar cost justification that can justify the cost of the new proposed charges.

Thanks,
Terence Bethea
Public Utility Analyst III
Division of Economics
Florida Public Service Commission



Item	Description	Qty	Rate	Cost
Mileage	Round trip mileage from plant to customer location using 2024 IRS mileage rate	3.00	0.67	2.01
	Round trip drive time from plant to customer location (hourly)	0.10	39.43	3.94
Fuel	Fuel and other vehicle costs (hourly)	0.10	3.00	0.30
	Labor time at location (hourly)	0.50	39.43	19.72
	Processing of workorder with CCR (initial receipt/log details/closeout, hourly)	0.15	39.43	5.92
Insurance	Workers comp insurance (hourly)	0.75	0.70	0.53
Labor - CCR	Customer care representative calls/emails with customer for documentation and billing (hourly)	0.50	13.14	6.57
			TOTAL	38.98

From:

Dan Winters < dwinters@plurisusa.com>

Sent:

Wednesday, March 6, 2024 4:18 PM

To:

Terence Bethea

Subject:

RE: Miscellaneous Service Charges Labor Justification

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Terence,

Here is the count by year.

	2023	2022	2021
Late Fees	3,456	3,742	3,066
Misc Fees	25	13	15
After Hours Connection Charge	-	1	-
Returned Payment Fee	64	42	28
Replace Missing/Damaged Equipment	1	1	2
Non-Sufficient Funds Fee	28	12	8
Initial Connection	174	183	270
Violation Reconnect	241	173	115
PVCR	-	-	6
Tampering	2	. 1	-
	3,991	4,167	3,510

Thanks.

Dan Winters

Chief Financial Officer



Pluris Management Group, LLC

5950 Berkshire Ln, Suite 800 Dallas, TX 75225

t: 214-220-3413

e: dwinters@plurisusa.com

www.plurisusa.com

f in

This e-mail is subject to the Pluris email disclaimer. Click to read full disclaimer.

From: Terence Bethea <tbethea@psc.state.fl.us>
Sent: Wednesday, March 6, 2024 11:14 AM
To: Dan Winters <dwinters@plurisusa.com>

Subject: RE: Miscellaneous Service Charges Labor Justification

You don't often get email from tbethea@psc.state.fl.us. Learn why this is important

Pluris Management Group, LLC

Consumption History - Detailed

Sort Order: Customer No. From 1/1/2022 Through 3/6/2024

Limited to : Account No 24560 Location No 108077

Location No.	Customer i	lo.	Customer	Name		Local	ion Addres	18		Revenue Clas	s	Route	
Service	BM Date	Rate Code	Units	SerialNo	Meter Size	Prior Read	Prior Read Date	Current	Corrent Read Date	Actual	Adjusted	Bhled	Charges
00108077	00024560		VILLAS OF	WEDGEFIELD	HOA INC	20618	MAXIM PKV	W FIRELIN	E	Commercial		WF1	
Water	1/7/2022	WFCW	gal	80119022	5/8"	11,544.00	12/1/2021	11,544.00	1/1/2022	0.00	0.00	0.00	28.11
Water	2/8/2022	WFCW	gal	80119022	5/8"	11,544.00	1/1/2022	12,269.00	2/1/2022	725.00	0.00	725.00	35.4
Water	3/8/2022	WFCW	gal	80119022	5/8"	12,269.00	2/1/2022	12,270.00	3/1/2022	1.00	0.00	1.00	28.1
VVater	4/7/2022	WFCW	gal	80119022	5/8"	12,270.00	3/1/2022	13,541.00	4/1/2022	1,271.00	0.00	1,271.00	40.9
Water	5/9/2022	WFCW	gal	80119022	5/8"	13,541.00	4/1/2022	13,949.00	5/1/2022	408.00	0,00	408.00	32.2
Water	6/8/2022	WFCW	gal	80119022	5/8"	13,949.00	5/1/2022	13,949.00	6/1/2022	0.00	0.00	0.00	28.1
VVater	7/7/2022	WFCW	gal	80119022	5/8"	13,949.00	6/1/2022	13,949.00	7/1/2022	0.00	0.00	0.00	28.1
Water	8/8/2022	WFCW	gal	80119022	5/8"	13,949.00	7/1/2022	13,949.00	8/1/2022	0.00	0.00	0.00	28.1
Water	9/7/2022	WFCW	gal	80119022	5/8"	13,949.00	8/1/2022	13,949.00	9/1/2022	0.00	0,00	0.00	28.1
Water	10/7/2022	WFCW	gal	80119022	5/8"	13,949.00	9/1/2022	13,949.00	10/1/2022	0.00	0.00	0.00	28.1
Water	11/8/2022	WFCW	gal	80119022	5/8"	13,949.00	10/1/2022	13,950.00	11/1/2022	1,00	0.00	1.00	28.1
Water	12/7/2022	WFCW	gal	80119022	5/8"	13,950.00	11/1/2022	13,950.00	12/1/2022	0.00	0.00	0.00	28.1
Water	1/9/2023	WFCW	gal	80119022	5/8"	13,950.00	12/1/2022	13,955.00	1/1/2023	5.00	0.00	5.00	28.1
Water	2/8/2023	WFCW	gal	80119022	5/8"	13,955.00	1/1/2023	15,561.00	2/1/2023	1,606.00	0.00	1,606.00	44.1
Water	3/8/2023	WFCW	gal	80119022	5/8"	15,561.00	2/1/2023	15,834.00	3/1/2023	273.00	0.00	273.00	30.8
Water	4/7/2023	WFCW	gal	80119022	5/8"	15,834.00	3/1/2023	15,834.00	4/1/2023	0.00	0.00	0.00	28.1
Water	5/8/2023	WFCW	gal	80119022	5/8"	15,834.00	4/1/2023	15,846.00	5/1/2023	12.00	0.00	12.00	28.2
Water	6/7/2023	WFCW	gal	80119022	5/8"	15,846.00	5/1/2023	15,848.00	6/1/2023	0.00	0.00	0.00	28.1
Water	7/7/2023	WFCW	gal	80119022	5/8"	15,846.00	6/1/2023	15,849.00	7/1/2023	3.00	0.00	3.00	28.1
Water	8/8/2023	WFCW	gal	80119022	5/8"	15,849.00	7/1/2023	15,849.00	8/1/2023	0.00	0.00	0.00	28.1
Water	9/7/2023	WFCW	gal	80119022	5/8"	15,849.00	8/1/2023	15,849.00	9/1/2023	0.00	0.00	0.00	28.1
Water	10/9/2023	WFCW	gal	80119022	5/8"	15,849.00	9/1/2023	15,850.00	10/1/2023	1.00	0.00	1.00	28.1
Water	11/7/2023	WFCW	gal	80119022	5/8"	15,850.00	10/1/2023	18,910.00	11/1/2023	3,060.00	0.00	3,060.00	58.7
Water	12/7/2023	WFCW	gal	80119022	5/8"	18,910.00	11/1/2023	20,813.00	12/1/2023	1,703.00	0.00	1,703.00	45.1
Water	1/8/2024	WFCW	gai	80119022	5/8"	20,613.00	12/1/2023	22,048.00	1/1/2024	1,435.00	0.00	1,435.00	44.9
Water	2/7/2024	WFCW	gal	80119022	5/8"	22,048.00	1/1/2024	23,958.00	2/1/2024	1,910.00	0.00	1,910,00	59,2

Total Water - gal			12,414.00	0.00	12,414.00	869.79
Water	gal	WFCW	12,414.00	0.00	12,414.00	869.79
Service	Units	Rate Code	Actual	Adjusted	Billed	Charges

Pluris Management Group, LLC

Consumption History - Detailed

Sort Order: Customer No. From 1/1/2022 Through 3/6/2024

Limited to : Account No 27487 Location No 115207

Location No.	Customer N	lo.	Customer	Name		Locat	ion Addres	8		Revenue Clas	S	Route	
Service	Bill Date	Rate Code	Units	Seriamo	Mater Size	Prior Read	Prior Read Date	Current Read	Current Read Date	Actual	Adjusted	Billed	Charges
00115207	00027487		SCHOOL B	OARD OF ORA	NGE COUNTY	3835 E	BANCROFT	BLVD FIRE L	INE	Commercial		WF2	
Water	1/7/2022	WFCW	gal	B1664B34	8"	190,606.00	12/1/2021	190,606.00	1/1/2022	0.00	0.00	0.00	2,534.40
Water	2/8/2022	WFCW	gal	81664834	8"	190,606.00	1/1/2022	195,134.00	2/1/2022	45,280.00	0.00	45,280.00	2,988.11
Water	3/8/2022	WFCW	gal	81664834	8"	195,134.00	2/1/2022	195,134.00	3/1/2022	0.00 /	0.00	0.00	2,534.41
Weter	4/7/2022	WFCW	gal	81664834	8"	195,134.00	3/1/2022	195,134.00	4/1/2022	0.00	0.00	0.00	2,534.40
Water	5/9/2022	WFCW	gal	B1664B34	6"	195,134.00	4/1/2022	195,134.00	5/1/2022	0.00	0.00	0.00	2,534.40
Water	6/8/2022	WFCW	gal	81664834	6"	195,134.00	5/1/2022	195,134.00	6/1/2022	0.00	0.00	0.00	2,534.40
Water	7/7/2022	WFCW	ga)	81664834	6"	195,134.00	6/1/2022	195,134.00	7/1/2022	0.00	0.00	0.00	2,534.40
Water	8/8/2022	WFCW	gal	81664834	6"	195,134.00	7/1/2022	195,135.00	8/1/2022	10.00	0.00	10.00	2,532.01
Water	9/7/2022	WFCW	gal	81664834	6"	195,135.00	8/1/2022	195,135.00	8/31/2022	0.00	0.00	0.00	2,528.88
Water	10/7/2022	WFCW	gal	81664834	8"	195,135.00	8/31/2022	195,135,00	10/1/2022	0.00	0.00	0.00	2,528.88
Water	11/8/2022	WFCW	gal	81684834	8"	195,135.00	10/1/2022	195,135.00	11/1/2022	0.00	0.00	0.00	2,528.88
Water	12/7/2022	WFCW	gal	81664834	8"	195,135,00	11/1/2022	219,787,00	12/1/2022	246,520.00	0.00	246,520.00	4,994.08
Water	1/9/2023	WFCW	gal	81664834	8"	219,787.00	12/1/2022	219,787.00	1/1/2023	0.00	0.00	0.00	2,528.88
Water	2/8/2023	WFCW	gal	81664834	8"	219,787.00	1/1/2023	219,787.00	2/1/2023	0.00	0.00	0.00	2,528.88
Water	3/8/2023	WFCW	gal	81664834	8"	219,787.00	2/1/2023	219,787.00	3/1/2023	0.00	0.00	0.00	2,528.88
Water	4/7/2023	WFCW	gal	81664834	8°	219,787.00	3/1/2023	219,787.00	4/1/2023	0.00	0.00	0.00	2,528.88
Water	5/8/2023	WFCW	gal	81664834	8°	219,787.00	4/1/2023	219,787.00	5/1/2023	0.00	0,00	0.00	2,528.88
Water	6/7/2023	WFCW	gal	81664834	8"	219,787.00	5/1/2023	219,787.00	6/1/2023	0.00	0.00	0.00	2,528.88
Water	7/7/2023	WFCW	gal	81664834	8"	219,787.00	6/1/2023	219,787.00	7/1/2023	0.00	0.00	0.00	2,528.88
Water	8/8/2023	WFCW	gal	81664834	8"	219,787.00	7/1/2023	219,787.00	8/1/2023	0.00	0.00	0.00	2,528.88
Water	9/7/2023	WFCW	gai	81664834	8"	219,787.00	8/1/2023	219,787.00	9/1/2023	0.00	0.00	0.00	2,528.88
Water	10/9/2023	WFCW	gal	81664834	8"	219,787.00	9/1/2023	219,787.00	10/1/2023	0.00	0.00	0.00	2,528.88
Water	11/7/2023	WFCW	gal	81684834	8"	219,787.00	10/1/2023	225,032.00	11/1/2023	52,450.00	0.00	52,450.00	3,053.38
Water	12/7/2023	WFCW	gal	81664834	8"	225,032.00	11/1/2023	229,043.00	12/1/2023	40,110.00	0.00	40,110,00	2,929.90
Water	1/8/2024	WFCW	gal	81664834	8"	229,043.00	12/1/2023	234,040.00	1/1/2024	49,970.00	0.00	49,970.00	3,203.62
Water	2/7/2024	WFCW	ga!	81664834	8"	234,040.00	1/1/2024	234,040.00	2/1/2024	0.00	0.00	0.00	3,177.00

Total Water - gal			434,340.00	0.00	434,340.00	70,960.22
Water	gal	WFCW	434,340.00	0.00	434,340.00	70,960.22
Service	Units	Rate Code	Actual	Adjusted	Billed	Charges

3/6/2024 12:58:39PM Consumption History - Detailed Page 1 of 1