

**Antonia Hover**

**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Wednesday, April 24, 2024 2:32 PM  
**To:** 'Charlene Mackin'  
**Cc:** Consumer Contact  
**Subject:** RE: Sewer System for Knight Island, Don Pedro Island, aka Palm Island

Good Afternoon, Charlene and Kevin Mackin.

We will be placing your comments below in consumer correspondence in Docket No. 20240032, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

*Toni Hover*

*Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467*

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**From:** Charlene Mackin <charlene@palmislandstays.com>  
**Sent:** Wednesday, April 24, 2024 2:27 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Cc:** Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Commissioner.Passiodomo@psc.state.fl.us; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Commissioner Fay <Commissioner.Fay@psc.state.fl.us>; Palm Island Estates <pie@palmislandestates.org>  
**Subject:** Sewer System for Knight Island, Don Pedro Island, aka Palm Island

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My husband, Kevin Mackin and I, Charlene Mackin are very concerned regarding the possibility of adding a sewer system to our island currently consisting of individual septic systems for each homeowner. These concerns are:

1. Environmental: No studies have been done to prove the need for sewer
2. EU is NOT a contractor and has no experience with a massive project such as installing a sewer system for the entire island. We all know what can happen if you get a bad contractor and the many issues that could befall on a project as complex and environmentally difficult as this would be.
3. Cost: The hook-up costs are exceeding high and are vague on the actual the costs will eventually be on not just a month by month water bill, but the installation fees can go up and up.

4. Warranty: There are no guarantees that the treatment of sewer waste will be processed in an environmentally efficient manner as well as no guarantees on lifespan of the equipment, system maintenance, and on and on. Again, a contractor who has never tackled an operation as complex as this would inevitably be a disaster.
5. Access to homes: What about some property owners would have physical restraints on getting access to their homes, the car ferry would be delayed in unbelievable amounts of time to prohibit a timely journey on and off the island, and this could take years to complete.
6. Potential of sewer spill in the Intracoastal Waterway. The risk of central sewer leak is far greater than the risk of septic systems developing leaks.
7. Grandfathering of septic systems regardless of age. My husband and I just spent \$12,000 installing a new septic system for our home at 381 Bocilla Dr. This fact would not even be considered.

Most importantly, NOTHING has been shown to prove that a sewer system would be environmentally beneficial over the current septic systems we homeowners have in place. We BEG you to not even consider this project. If you investigate the EXACT step by step procedures of this very complex and time consuming project, you will find that there are many open ended questions and concerns that have not been addressed or outlined. It is vague, unprofessional and environmentally NOT SOUND.

Thank you for your consideration.

Kevin and Charlene Mackin  
381 Bocilla Dr.  
Placida, FL 33946