Charlie Smith

From: Charlie Smith on behalf of Records Clerk

Sent: Thursday, April 25, 2024 3:42 PM

To: 'John Granger'
Cc: Consumer Contact
Subject: RE: Docket #20230032-SU

Good afternoon John Granger,

We will be placing your comments below in consumer correspondence in Docket No. 20240032, and forwarding them to the Office of Consumer Assistance and Outreach.

Best regards,

Charlie Smith II

Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 850-413-6770

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From: John Granger < jfgranger 60@gmail.com>

Sent: Thursday, April 25, 2024 3:09 PM

To: Records Clerk <CLERK@PSC.STATE.FL.US>; Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>; Office of Commissioner.Fay@psc.state.fl.us>; Office of Commissioner.Fay@psc.state.f

Cc: lagranger@comcast.net Subject: Docket #20230032-SU

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders. Hello.

My name is John Granger and I am a property owner on Little Gasparilla Island. The address is: 8050 Little Gasparilla Island, Placida, FL 33946. I live on the north end of LGI, dock #4. I am formally requesting the Public Service Commission (PSC) deny Environmental Utilities (EU) application for wastewater service. The basis for my request is as follows:

1. EU will be owned and operated by the same people and organization that handles Little Gasparilla Water Utilities (LGWU). The water service on the island is very expensive and water quality is generally poor. We have chronic problem with "iron bacteria" which causes an orangish ring in toilets and sinks. I have complained several times but was told not much they can do about it. It is supposedly harmless but still gross. I believe the cause is lack of chlorine in the water and lack of a continuous flow

loop. We are at the end of a long radial line and so water gets stagnant and conditions get worse during the summer heat.

- 2. I would like to see an implementation plan that prioritizes removal of septic systems based on condition, age and size (north end condos should go first). Houses with newer septic systems and designed/installed correctly would be required to connect after some reasonable time (e.g. 10 years)
- 3. Due to the critical nature of the wastewater system, the design needs to be very robust and should be performed by a Professional Engineer that specializes in wastewater systems and equipment. It's recommended and an Independent Engineer performs a design and installation review.
- 4. Operations and Maintenance (O&M) processes and procedures need to be developed that are specific to LGI. This needs to include off-normal procedures for expected equipment problems and a Emergency Response Plan for major failures, pipe breaks, or Hurricane.
- 5. A good cost estimate for each property should be provided. This will be tough to swallow with cost of everything sky rocketing. LGI residents pay extremely high taxes considering the very limited services on the island. There is basically no fire or police (needs to come by boat), no school access/busses, no roads or bridges to repair. Is there a way that residents can receive some sort of tax break to offset the sewer costs?

In summary, I think we all want to help the environment we are destroying so a wastewater system would be a good thing. However, due to its critical nature and location, it has to be very well planned, designed, installed, and operated. I do not think the proposed owner/operator is capable of this and EU application should be denied.

John Granger 8050 Little Gasparilla Island Placida, FL 33946

jfgranger60@gmail.com 561-309-1481