

LOCAL EXCHANGE SERVICES

CHECK SHEET

All pages of this Price List are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original Price List in effect on the date indicated.

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
1	First Revised	40	Original	73	2 nd Revised
2*	145th Revised	41	Original	74	3 rd Revised
3*	129th Revised	42	Original	75	9 th Revised
4	Original	43	Original	75.1	3 rd Revised
5	Original	44	Original	75.2	3 rd Revised
6	Original	45	Original	76	6 th Revised
7	1 st Revised	46	Third Revised	76.1	1 st Revised
8	2 nd Revised	47	Original	77	8 th Revised
9	Original	48	Original	78	1 st Revised
10	2 nd Revised	49	2 nd Revised	79	4 th Revised
11	Original	50	Original	80	1 st Revised
12	Original	51	3 rd Revised	81	Original
13	Original	52	2 nd Revised	82	4 th Revised
14	Original	52.1	1 st Revised	82.1	Original
15	First Revised	53	2 nd Revised	83	Original
16	Original	54	1 st Revised	84	Original
17	3 rd Revised	55	1 st Revised	85	6 th Revised
17.1	Original	56	10 th Revised	86	Second Revised
18	Original	56.1	6 th Revised	87	53 rd Revised
19	1 st Revised	56.2*	13th Revised	87.1	38 th Revised
20	3 rd Revised	57	2 nd Revised	87.1.0	26 th Revised
21	1 st Revised	58	2 nd Revised	87.2	37 th Revised
21.1	1 st Revised	59	2 nd Revised	87.2.1	15 th Revised
22	1 st Revised	60*	3rd Revised	87.2.2	17 th Revised
23	1 st Revised	61*	4th Revised	87.3	38 th Revised
24	2 nd Revised	62	10 th Revised	87.4	24 th Revised
25	Original	62.1	1 st Revised	87.5	20 th Revised
26	Original	62.2	1 st Revised	87.6	25 th Revised
27	1 st Revised	63	5 th Revised	87.7	19 th Revised
28	3 rd Revised	63.1	1 st Revised	87.8	14 th Revised
29	Original	64	1 st Revised	87.9	5 th Revised
30	1 st Revised	65	3 rd Revised	88	2 nd Revised
31	1 st Revised	66	3 rd Revised	89	2 nd Revised
32	Original	67	2 nd Revised	89.1	3 rd Revised
33	Original	68	1 st Revised	90	4 th Revised
34	5 th Revised	69	8 th Revised	91	5 th Revised
35	Original	69.1	5 th Revised	92*	7th Revised
36	Original	69.2	11 th Revised	93*	9th Revised
37	Original	70	1 st Revised		
38	Original	71	2 nd Revised		
39	Original	72	2 nd Revised		

(*) Denotes new or revised page.

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97	4th Revised				
98	4th Revised				
99	4th Revised				
100	3rd Revised				
101	2nd Revised				
102	2nd Revised				
103	2nd Revised				
104	2nd Revised				
105	1st Revised				
106	2 nd Revised				
107	1st Revised				
108	1st Revised				
109	2 nd Revised				
110*	1st Revised				

(*) Denotes new or revised page.

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SECTION 3 – Local Exchange Service, cont’d.

3.1 Local Exchange Service, cont’d.

3.1.2 Local Line, cont’d.

1. Local Line Rates & Charges, cont’d.

c. Monthly Recurring Charges - Residential

Residential Customers are offered Cox local flat rate service, **Cox Voice^[1] Starter**. The term "flat rate service" denotes residential service where, for a stated monthly rate, unlimited calling is allowed to all other local exchange service lines in the local calling area in which it is furnished.

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	Central Florida	Gulf Coast
Cox Voice¹ Starter		
Local Line	\$19.99	\$19.99

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d. Monthly Recurring Charges - Business

	Central Florida	Gulf Coast
Basic Line Rate		
- 1 st Line	\$41.95	\$41.95
- 2 nd Line	\$41.95	\$41.95

^[1] CDT/Cox Digital Telephone rebranded as Cox Voice.

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2 Local Line, cont'd.

2. Custom Calling Features, cont'd.

a. Feature Descriptions, cont'd.

Selective Call Acceptance: Allows the Customer to create a list of telephone numbers. Incoming calls from these numbers are accepted. All other calls are forwarded to an announcement.

Selective Call Forwarding: Allows the Customer to create a list of telephone numbers. Incoming calls from these numbers are forwarded to another number instead of being completed at the Customer's telephone number. All other calls are completed as usual.

Selective Call Rejection: Allows the Customer to create a list of telephone numbers. Incoming calls from these numbers are forwarded to an announcement. All other calls are accepted.

Speed Calling – 8: Allows a Customer to preprogram up to 8 telephone numbers, and then access these numbers with the simple touch of one digit or two digits on the telephone set.

Speed Calling – 30: Allows a Business Customer to preprogram up to 30 telephone numbers, and then access these numbers with the simple touch of one digit or two digits on the telephone set.

Three Way Calling: Allows the Customer to conference in a third person to an existing call so all three people can speak together in the same conversation. This feature is available on a per line (monthly) basis or on a per use basis.

HD (High Definition) Voice: Provides Residential Customers crystal clear conversations with reduced background noise. Requires CPE/Handset support for both calling and called parties. A standard call will be established if HD Voice is not supported.

Simultaneous Ring: The simultaneous ring feature can ring several different phones at one time when an incoming call is received. All designated (programmed) numbers will ring at the same time and the call can be answered from any of the programmed devices.

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LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2 Local Line, cont'd.

2. Custom Calling Features, cont'd.

b. Feature Packages

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Business Value Package: Provides a Business Customer with the following features: Call Forwarding, 3 Way Calling, Call Waiting, Speed Calling 30(*), Busy Line Redial.

Business ID Package: Provides a Business Customer with the following features: Caller ID, Call Forwarding, 3 Way Calling, Call Waiting, Speed Calling 30(*), Busy Line Redial.

Business Solutions Package: Provides the Business Customer with the following features: Call Forwarding, Call Waiting, Speed Calling - 30 Numbers(*), Three-Way Calling, Call Return, Busy Line Redial, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forwarding - Busy, Call Forwarding - No Answer, Call Forwarding of Call Waiting, Caller ID, and Call Waiting ID.

Cox Voice^[1] Premier Pak: Provides a Residential Customer with the following features: Anonymous Call Rejection, Busy Line Redial, Call Blocking, Caller ID Per Call Blocking, Call Return, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID with Calling Name, HD Voice, Selective Call Forwarding, Selective Call Rejection, Speed Dial 8 & 30, Simultaneous Ringing and Three-Way Calling. This feature package requires specialized Customer Premises Equipment and is only available to Customers who subscribe to the Cox Voice Premier Package or the Cox Nationwide 1,000 Minute Call Plan.

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(M) Material moved to Obsolete Services Section, page 110.

[1] CDT/Cox Digital Telephone rebranded as Cox Voice.

LOCAL EXCHANGE SERVICES

SECTION 8 - Miscellaneous Service Offerings

8.3 Residential Miscellaneous Service Offerings

8.3.2 Cox Voice^[1] Premier Package

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Where facilities exist and operating conditions permit, the **Cox Voice**¹ Premier Package offers Residential Customers in Company's service area with unlimited intrastate and interstate direct-dialed toll calling subject to the conditions below. The **Cox Voice**¹ Premier Package includes:

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- a. One flat-rated Residential Access Line; and
- b. Cox Long Distance Cox Long Distance¹ for both the intra- and inter-LATA toll services on that same line; and the Premier Feature Pack; and
- c. Basic Voice Mail

Terms and Conditions

- a. The applicable monthly recurring charge for the **Cox Voice**¹ Premier Package will be billed in advance in accordance with rules of this tariff applicable to the payment of recurring charges for local exchange service.
- b. A Customer may subscribe to multiple plans on multiple lines as long as each line meets the conditions specified in subsection 2 above.
- c. The unlimited toll calls under this package may be directly dialed from one line designated by the Customer meeting the conditions in subsection 2 above to any place within Florida, any of the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, CNMI, American Samoa and Canada.
- d. The unlimited intraLATA and interLATA toll minutes included in this package (1) shall apply exclusively to direct-dialed calls made from the line subject to this plan, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply toward operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance.

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^[1] CDT/Cox Digital Telephone rebranded as Cox Voice.

¹ Call detail will not be provided on bill. A nonrecurring charge as set forth in 3.1.A.2 for Central Florida and 3.1.B.2 for Gulf Coast, preceding, applies for requests for call detail.

LOCAL EXCHANGE SERVICES

SECTION 8 - Miscellaneous Service Offerings

8.3 Residential Miscellaneous Service Offerings

8.3.2 Cox Voice^[1] Premier Package

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- e. The Company may monitor the Customer's toll usage subject to this plan. If the Customer uses the toll minutes under this plan for non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, and telemarketing; or if the Customer's toll minutes of use in any month exceed 5,000 minutes, the Customer will be presumed to be in violation of the usage restrictions of this plan. It shall be the responsibility of the Customer to demonstrate to the Company that his or her usage is not in violation of the usage restrictions specific herein.
- f. If the Company determines that Customer has failed to demonstrate that his or her usage is not in violation of any of the usage restrictions, the Company may immediately suspend, restrict or cancel the Customer's access to toll service; or may move the Customer's toll service to a plan specified in this tariff section, and in the Customer Services Agreement (see section 7 below for interstate rate plans).
- g. For additional rates, terms, and conditions specific to interstate interLATA toll usage under this plan, refer to the Cox website at <http://www.cox.com/telephone/>.
- h. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the customer may make a complaint with the consumer section at the Division of Public Utilities and Carriers.

4. Rates and Charges

Monthly Recurring Charge: \$29.99

8.3.3. Cox Voice¹Economy Package

Cox also offers to existing Residential Customers currently subscribing to **Cox Voice¹** service who express a desire to disconnect phone service, a package known as **Cox Voice¹ Economy**. CDT Economy is offered to Customers as a retention only service for Residential Service that includes a Residential Primary Line provisioned with Caller ID and Cox Long Distance for intra- and inter-LATA service.

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Monthly Recurring Rate: \$18.39

^[1] CDT/Cox Digital Telephone rebranded as Cox Voice.

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SECTION 9 - Obsolete Service Offerings

9.2 Residential Bundled Services Packages, cont'd.

5 Residential Local Measured Service Option

Cox also offers to existing Residential Customers who currently subscribe to Cox Digital Telephone service who call in to disconnect their phone service citing the desire to use wireless telephone service only, a Measured Rate option. This option includes a basic line with 30 minutes of local calling for \$9.99 per month. Additional local minutes over the 30 minutes monthly allowance will be charged at \$0.50 per minute and will be capped at \$25.00 per month which includes the \$9.99 per month line charge. The following restrictions apply to this offer: (1) available only on a primary line; (2) customer must select Cox for long distance services; (3) customers are not eligible for domestic or international calling plans that incur a monthly charge; (4) customers have the option of selecting at current standard rates, Voice Mail service; (5) this offer is not eligible for bundle discounts; and (6) this offer is not available to customers already receiving reduced rate service.

6. Feature Packages

Solution Package: Provides the Residential Customer with the following fifteen (15) features: Busy Line Redial, Call Forwarding, Call Forwarding- Busy, Call Forwarding-No Answer, Call Forwarding on Call Waiting, Call Return, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Speed Calling- 8, and Three-Way Calling. This feature package requires specialized Customer Premises Equipment.

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Control Plus Package: Provides a Residential Customer with the following five (5) features: Call Waiting, Call Waiting ID, Call Return, Caller ID, and Priority Ringing. This feature package requires specialized Customer Premises Equipment.

Premier Feature Pak: Provides the Residential Customer with the following features: Busy Line Redial, Call Forwarding, Call Forwarding-Busy, Call Forwarding-No Answer, Call Return, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, and Three-Way Calling. This feature package required specialized Customer Premises Equipment and is only available to customers who subscribe to CDT Premier Package or the Cox Nationwide 1,000 Minute Call Plan.

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(M) Material relocated from page 61.