

Litigation and Regulatory 5055 North Point Pkwy Alpharetta, GA 30022

April 28, 2009

#### Transmittal Letter No. 09-05

#### VIA E-FILING

Ms. Beth Salak, Director Division of Competitive Markets and Enforcement Florida Public Service Commission Attn: Tariff Section 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

# RE: Verizon Business Services: Tariff No. 6

Revise Accelerated Expedite and Expedite Definitions; Introduce General Installation Waiver Plan; Extend LD Voice-Outbound 60 Promotion; Revise Ending Date for General Installation Waiver Promotion

Dear Ms. Salak:

MCI Communications Services, Inc. d/b/a Verizon Business Services ("Verizon Business") is filing with your office the enclosed revisions for its FL PSC Tariff No. 6.

Sheet No.	Revision No.
2	5
7	2
8	5
209	1
263.1	Original
265	3.
265.2	1

Verizon Business proposes the following, and respectfully requests an effective date of May 1, 2009:

- 1) Revise definitions for Accelerated Expedite and Expedite under Section 3.1.1 (Definitions);
- 2) Introduce General Installation Waiver Plan;
- 3) Extend LD Voice-Outbound 60 Promotion; and
- 4) Revise the ending date for General Installation Waiver Promotion.

Letter to Ms. Beth Salak April 28, 2009 Page 2

If you have any questions regarding this filing, please contact me either at (888) 215-5680 or sandy.chandler@verizonbusiness.com.

Respectively submitted,

andy Chandler

Tariff Manager

Verizon/Business

Enclosure

## **CHECK SHEET**

The title page and pages 1-567 inclusive of this tariff are effective as of the date shown.

Page 1 2 3 4 5 6 7 8 8.1 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 20 30 30 30 30 30 30 30 30 30 30 30 30 30	Revision Original 5 Original 1 1 1 2 5 Original
38 39 40	Original Original Original

<sup>\*</sup> New or Revised Page

## **CHECK SHEET**

<u>Page</u> 201	Revision 1
202	Original
203	Original
204	Original
205	Original
206	Original
207	Original
208	Original
209	1
210	Original
211	Original
212	Original
213	Original
214	Original
215	1
216	Original
217	1
218	Original
219	1
220	1
221	Original
222	Original
223	Original
224	Original
225	Original
226	1
227	Original
228	Original
229	Original
230	Original
231	Original
232	Original
233	Original
234	Original
235 236	Original
237	Original
238	Original Original
239	Original Original
240	
240	Original

<sup>\*</sup> New or Revised Page

## **CHECK SHEET**

<sup>\*</sup> New or Revised Page

## VIII. INTRASTATE NETWORK SERVICES LOCAL ACCESS SERVICE (CONT'D.)

- 3.0 <u>OTHER NON-RECURRING CHARGES</u>. In addition to the rates set forth above, the following non-recurring charges also apply to the following services:
  - 1.1. Intrastate Analog Local Access
  - 1.2. Intrastate DS0 (Hubless) Access
  - 1.3. Intrastate T1 Digital Access
  - 1.4. Intrastate DS-3 Local Access
  - 1.5. Intrastate Sonet Access

## 3.1 Intrastate Administrative Non-Recurring Charges

3.1.1. <u>Definitions</u>. As used in this section, the following definitions apply:

Accelerated Expedite: A service order that is processed, at the request of the Customer, with the objective of installing the service in five (5) or fewer business days, whether or not installation is completed in that time period. An Accelerated Expedite charge will apply to the access services specified in the Accelerated Expedite table below and will be assessed on a per circuit basis. For Customer-provided access, the standard Expedite charge will apply as specified in the Expedite table below. Service orders requiring construction prior to the installation of service, either on-net or off-net, could result in extended delays even in instances where an Accelerated Expedite charge applies.

T T T/N T/N T/N

N

N

N

Ν

Administrative Change: The modification of an existing circuit, at the request of the Customer, that involves changes to Customer name, Customer contact name, Customer phone number, verification of testing performed by parties other than the Company, service rearrangements not involving a physical change and/or any other administrative change not covered by a Billing Record Change.

<u>Billing Record Change:</u> A change in Customer billing address not involving physical retermination of the circuit.

Cancellation of Order: A (i) Customer-initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion, excluding requests resulting from the Company's determination of the unavailability of facilities to complete the order and/or (ii) discontinuance by the Company of processing a service order resulting from a Customer request to defer installation for a period longer than 30 days. Cancellation of order charges will not apply to circuits for which the Customer reinstates the same service order within 30 days of requesting discontinue processing the order. Cancellation of Order charges will be assessed per cancelled circuit or port per order. Standard Expedite Charges will apply in addition to any cancellation of order charges if Customer cancels an Accelerated or standard Expedite order before installation.

Expedite: A service order that is processed, at the request of the Customer, with the objective of installing the service in a time period shorter than the Company's standard installation time period for that service, whether or not installation is completed in that time period. An expedite charge will be assessed per circuit, per port, per order and/or per device depending on the service as specified in the Charges section below. Service orders requiring construction prior to the installation of service, either on-net or off-net, could result in extended delays even in instances where an Accelerated Expedite charge applies.

<u>Pending Order Change:</u> The modification of a service order, at the request of the Customer, prior to the completion date of the order. Charges may apply per order and per circuit or port for each modification.

ISSUED: April 28, 2009

# X. STATE SPECIFIC PLANS AND PROGPAMS (Cont'd)

9. General Installation Waiver Plan
Subject to the Conditions below, Company will waive the non-recurring installation charges for eligible services in the table below and for related local loop access service (if any) provided by a U.S. MCI Legacy Company under Customer's master service agreement.

#### Eligible Services

## Network Services Local Access Service -DS0 (Hubless) Access, T-1 Digital Access and DS-3 Local Access only

# Exclusions To Eligible Services (without limitation)

- OCn and Higher
- Non-recurring charges for special construction and network diversity

Long Distance Voice Services

- Features(Packages and Ala Carte)
- TF/DA Listing
- ITFS Service Fees
- UIFN Registration

U.S. Private Line Services

#### Conditions:

- 1. New circuits (or equivalent service units) are eligible for this plan.
- 2. Existing circuits (or equivalent service units) that are upgraded to an eligible port type/speed are eligible for this plan.
- 3. Customer commits to paying for the new circuit (or equivalent service unit) of the eligible service to which the benefits of this plan apply (each a "Plan Circuit") and the associated local access loop, for a minimum of 1 year.
  - Customers who terminate any Plan Circuit or the associated local access loop before one year will be billed and required to pay all charges otherwise waived under this plan.
- 4. Orders may be expedited, but applicable expedite fees must be paid.
- Customer will receive this plan waiver benefit on any eligible service provided under this plan during the Term of the agreement of which it is a part. Other charges, including without limitation usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

Ν

ISSUED: April 28, 2009

#### XI. CURRENTLY OFFERED PROMOTIONS:

# 2. <u>LD Voice-Outbound 60 Promotion</u>

Offer: Company Customers contracting for Long Distance Voice Services (LD Service) provided by MCI Communications Services, Inc. d/b/a Verizon Business Services for the first time will receive a credit (equal to two months Outbound LD Service usage, as described further below) in each succeeding 12-month period (not to exceed a total of three credits) following the date on which the LD Service pricing becomes effective for such Customer, during the Term of its master agreement. The credit will be provided in accordance with the following table, with the month in which the LD Service pricing becomes effective as Month 1, and will be applied to Outbound LD Service usage charges (regardless of local carrier). The amount of the credit is equal to two times the Customer's average monthly Intra-LATA toll, intrastate and interstate Outbound LD Service per-minute usage charges for the 3-month period specified in the following table:

12-Month Period	3-Month Period for Calculating Average Outbound LD Service Monthly Per-Minute Usage	Month in which Credit is Provided
Months 1 – 12	Months 6 through 8	Month 9
Months 13 – 24	Months 18 through 20	Month 21
Months 25 – 36	Months 30 through 32	Month 33

<u>Eligibility</u>: The Customer must sign and submit a service agreement (or amendment) for Outbound LD Service including this promotion between October 1, 2008 and June 30, 2009.

# Other Conditions:

A Customer receiving the benefits of this promotion may not receive the benefits of Product Package Guide Type 1 and LD Voice Interstate 30 Promotion as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at <a href="https://www.verizonbusiness.com/publications/service\_guide">www.verizonbusiness.com/publications/service\_guide</a> (Companion Interstate Service").

- This promotion is applicable only for Outbound LD Service within the 48 contiguous states with
  - the exception of intrastate usage in South Dakota, to which this promotion is not applicable.
- Existing Customers must have a minimum of 33 months remaining in the term of their agreement to receive 3 credits; 21 months remaining to receive 2 credits and at least 9 months remaining to receive 1 credit.

Notwithstanding the foregoing, if Customer terminates all Outbound LD Service upon which the credits under this promotion are calculated before all of the credits under this promotion are issued

to Customer, any unissued credits are forfeited and not owed.

T

ISSUED: April 28, 2009

Т

T

#### XI. CURRENTLY OFFERED PROMOTIONS:

#### 4. General Installation Waiver Promotion

Offer: Credit equal to the Company-billed non-recurring installation charges, excluding expedite charges, for installation of a new or upgraded circuit (and the associated local access loop, if any) of one of the following eligible services: Long Distance Voice Services (Domestic and International); U.S. Private Line Service; and Network Access Local Access Service at DS0, DS1 and DS3.

### Eligibility: A Customer must:

sign and submit to Company an agreement or amendment including this promotion between November 26, 2008 and May 1, 2009; and

place an order for installation of the service which receives the benefits of this promotion on or before May 1, 2009.

#### Other Conditions:

Existing circuits that are upgraded to an eligible port type/speed are eligible for this promotion.

Customer commits to pay for each circuit to which the benefits of this promotion apply (each a "Promotional Circuit"), and the associated local access loop, for a minimum of one year. If Customer terminates a Promotional Circuit or the associated local access loop before one year, Customer will be billed for and repay all credits received by the Customer under this promotion.

The promotion does not apply, without limitation, to the follow service options and features: Long Distance Voice Features and Feature Packages or Toll Free and Directory Listings.

ISSUED: April 28, 2009