

Litigation and Regulatory 5055 North Point Pkwy Alpharetta, GA 30022

May 28, 2009

#### Transmittal Letter No. 09-04

#### VIA E-FILING

Ms. Beth Salak, Director Division of Competitive Markets and Enforcement Florida Public Service Commission Attn: Tariff Section 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

# RE: Verizon Business Services: Tariff No. 3

Remove Grandfathering Language and Reduce Monthly Recurring Charge and Per Minute Dial 1 Rate for Integrated RLB Service, Introduce RLJ Savings Plan; Add Integrated RLB Service to New Residential Free Month Plan; Delete Integrated Plan RLJ From New Residential Two Month Free Plan; Introduce Calling Plans

Dear Ms. Salak:

MCI Communications Services, Inc. d/b/a Verizon Business Services ("Verizon Business") is filing with your office the enclosed revisions for its FL PSC Tariff No. 3.

Sheet No.	Revision No.
2	147
16.0.0.1	37
16.0.4	11
16.1	19
16.2	3
281.44	3
281.44.1	Original
281.45	5
281.138	5
308.4	1
308.7	2
308.7.1	2

Letter to Ms. Beth Salak May 28, 2009 Page 2

Verizon Business proposes the following, and respectfully requests an effective date of June 1, 2009:

1) Remove grandfathering language and reduce monthly recurring charge and per minute Dial 1 rate for Integrated RLB Service;

2) Introduce RLJ Savings Plan;

- 3) Add Integrated RLB Service to New Residential Free Month Plan;
- 4) Delete Integrated Plan RLJ from the New Residential Two Month Free Plan; and
- 5) Introduce \$10 Credit Plan for 3 Invoices, \$10 Credit Plan for 6 Full Invoices, and Residential \$5 Credit Plan for 3 Invoices.

If you have any questions regarding this filing, please contact me either at (888) 215-5680 or sandy.chandler@verizonbusiness.com.

V/M/11/

ely submitted

Sandy Chandlei Tariff Manager

Verizon Business

Enclosure

## **CHECK SHEET**

Sheets 1-316 inclusive of this tariff are effective as of the date shown. Original and revised sheets, as named below, comprise all changes from the original tariff in effect on the date indicated.

<u>SHEET</u>	REVISION	
1 2 3 4 5 6 7 7.1 8 9 10 11 12 13 14 15 15.1 16.0.0.1 16.0.2 16.0.2.0.1 16.0.2.1 16.0.2.1 16.0.2.1 16.0.2.1 16.0.4 16.1 16.2 17 18 19 20 20.0.1 20.0.2	1 147 7 37 49 34 55 2 21 20 6 5 14 10 23 57 6 34	* * * * *
20.1	<b>~</b>	

\*New or revised

ISSUED: May 28, 2009

	CHECK SHEET		
SHEET		REVISION	
281.36		1	
281.37		1	
281.38		ORIGINAL.	
281.38.1		ORIGINAL	
281.38.2		ORIGINAL	
281.38.3		2	
281.38.4		ORIGINAL	
281.38.5		ORIGINAL	
281.38.6		ORIGINAL	
281.38.7			
281.38.8		2 3	
281.38.9		ORIGINAL	
281.38.10		1	
281.38.11		ORIGINAL	
281.38.12		1	
281.38.13		1	
281.38.14		1	
281.38.15		1	
281.38.16		8	
281.38.17		ORIGINAL	
281.38.18		5	
281.38.19		ວ 1	
281.38.20		4	
281.38.21		4	
281.38.22		3	
281.39		4 3 2 7	
281.40		•	
281.40.1		ORIGINAL	
281.41		2 2 4	
281.42		2	
281.42.1			
281.42.2		2	
281.43		ORIGINAL	
281.44		3	*
281.44.1		ORIGINAL	*
281.45		5	*

\*New or Revised

ISSUED: May 28, 2009

	CHECK SHEET	
SHEET		REVISION
281.126		2
281.127		3
281.128		2
281.129		ORIGINAL
281.130		ORIGINAL
281.131		4
281.131.1		ORIGINAL
281.132 281.132.1		ORIGINAL ORIGINAL
281.132.1		ORIGINAL
281.132.3		4
281.133		ORIGINAL
281.134		4
281.134.1		ORIGINAL
281.135		1
281.136		1
281.137		ORIGINAL
281.138		5
281.138.1		ORIGINAL
281.139		ORIGINAL
281.139.1		2
281.139.2		1
281.140		1
281.141 281.142		1
281.142		1
281.144		1
281.145		1
281.146		1
281.147		1
281.148		1
281.149		ORIGINAL
281.150		ORIGINAL
281.151		ORIGINAL
281.152		ORIGINAL
282		2
282.1		1
282.2		1
283		3
284		2

\*New or revised

ISSUED: May 28, 2009

# **CHECK SHEET**

<u>SHEET</u> 285 285.1	REVISION 2
286	1 1 2 2 1 2 1 1 1 2 2 2 1 2 1 2 1 2 1 2
287	2
288	2
289 290	1
291	1
292	1
293	1
294	2
295 296	2
297	2 1
298	2
299	<u>1</u>
300	1
301	1
302 303	1 1
303.1	3
303.2	4
303.2.1	1
303.2.2	1
303.3	3
304 305	1
306	1 5
306.1	5 2 1
307	
308	1
308.1	ORIGINAL
308.2 308.3	2 3 1
308.3.1	1
308.4	1 '
308.5	ORIGINAL
308.6	ORIGINAL
308.7	2

\*New or revised

ISSUED: May 28, 2009

## **CHECK SHEET**

<u>SHEET</u> 308.7.1	REVISION 2
308.7.2	1
308.7.3	i
308.7.4	<u>i</u>
308.7.5	1
308.7.6	1
308.7.7	1
308.7.8	1
308.7.9	1
308.7.10	1
308.7.11	1
308.8	1
308.9	`  
309 310	1
311	1
312	1
313	ORIGINAL
314	1
315	i
316	1

\*New or revised

ISSUED: May 28, 2009

### 4.1. METERED USE SERVICE (Cont.)

### 4.1.61 Option JJJ (Integrated RLB Service)

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to companion local service as offered in MCImetro Access Transmissions Services LLC d/b/a Verizon Access Transmission Services FL Price List No. 2.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data surcharge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

Customers will be charged the following per minute rate for dial "1" usage:

Interstate and interLATA: \$0.05

IntraLATA: \$0.04

<u>Per Minute Rate for Dial "1" Usage – GTE</u>: The following per minute rate will apply to customers having service on lines with GTE, or with MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, or another carrier who provisions local exchange service either via resale of GTE services or via UNE-Platform service provided by GTE:

Interstate and interLATA:

\$0.07

IntraLATA:

\$0.04

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in <a href="http://www.mci.com/service">http://www.mci.com/service</a> and in MCImetro Access Transmissions Services LLC d/b/a Verizon Access Transmission Services FL Price List No. 2. All intrastate Dial 1 and Calling Card calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

MATERIAL PREVIOUSLY LOCATED ON THIS SHEET CAN NOW BE FOUND ON SHEET NO. 281.44.1.

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ISSUED: May 28, 2009

## 4.1. METERED USE SERVICE (Cont.)

### 4.1.61 Option JJJ (Integrated RLB Service)

Card Access: Calling card access is available from touch tone or rotary phones by dialing an MCIprovided toll free number and personal identification number (PIN) associated with the card. A per minute rate of \$0.35 and a per call surcharge of \$0.75 applies.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Member-to-Member Service: Customers subscribing to Integrated Calling Plan RLB may call other customers of local exchange service provided by MCImetro Access Transmissions Service. The customer making the call will not be charged for the call.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3 and MCImetro Access Transmissions Services LLC d/b/a Verizon Access Transmission Services, FL Price List No. 2 and http://www.verizonbusiness.com/service; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3 and MCImetro Access Transmissions Services LLC d/b/a Verizon Access Transmission Services, FL Price List No. 2 and http://www.verizonbusiness.com/service.

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ALL MATERIAL LOCATED ON THIS SHEET WAS PREVIOUSLY FOUND ON SHEET NO. 281.44 AND 281.45.

ISSUED: May 28, 2009

### 4.1. METERED USE SERVICE (Cont.)

#### 4.1.61 Option JJJ (Integrated RLB Service) (Cont.)

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

#### Monthly Recurring Charge

Zone 1:	\$29.99	R/N
Zone 2:	\$29.99	R/N
Zone 3:	\$29.99	R/N

Monthly Recurring Charge – GTE: The following monthly recurring charges will apply to customers having service on lines with GTE, or with MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, or another carrier who provisions local exchange service either via resale of GTE services or via UNE-Platform service provided by GTE:

Zone 1:	\$46.99	
Zone 2:	\$51.99	
Zone 3:	\$51.99	<u>1</u> /

<u>Termination</u>: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect only from Residential RLB Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, FL PL No. 2, the companion residential service offering under http://www.verizonbusiness.com/service, Residential RLB Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, FL PL No. 2 and Integrated Calling Plan RLB service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff and http://www.verizonbusiness.com/service to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLB Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, FL PL No. 2 and intraLATA service under Integrated Calling Plan RLB service under this tariff, the companion residential service offering under http://www.verizonbusiness.com/service, Residential RLB Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, FL PL No. 2 and Integrated Calling Plan RLB service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.verizonbusiness.com/service and under this tariff to which the customer was subscribed at the time of subscription to this plan.

1/ Beginning February 1, 2005 this service will no longer be available to new subscribers.

ISSUED: May 28, 2009

EFFECTIVE: June 1, 2009

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### 4.1. METERED USE SERVICE (Cont.)

#### 4.1.108 Option FFFFF (Integrated Plan RLJ) (Cont.)

Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow- Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make.

The following per-minute rate will apply to all Personal 800 calls: \$0.45 per min.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge:

Zone 1:

\$59.99

Zone 2:

\$65.99

The following monthly recurring charges will apply to customers having local exchange service on line with Verizon Florida, Inc., or with MCImetro or another carrier who provisions service either via resale of Verizon Florida, Inc., services or via UNE-Platform service provided by Verizon Florida, Inc.

Zone 1:

\$55.99

Zone 2:

\$55.99

#### RLJ Savings Plan

The Company will offer the following plan to new customers of Integrated Plan RLJ.

Customers enrolled in this plan will receive the following benefits: A \$10.00 discount off the monthly recurring charge for Integrated Plan RLJ for each month they remain subscribed to Integrated Plan RLJ. New customers of RLJ service will receive the benefit of this promotion for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Integrated Plan RLJ shall apply.

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ISSUED: May 28, 2009

# 4.7 <u>CALLING PLANS</u>

### 4.7.4. New Residential Free Month Plan

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Integrated RLB, RLI, RLJ, and RLK Services who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Integrated RLB, RLI, RLJ, and RLK Services. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

### 4.7.5. Anniversary Lifetime Plan

The Company will offer the following plan. Existing customers of Company residential long distance service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services; i) who newly subscribe to Integrated RLI, RLJ, and RLK Services, ii) who either are contacted by a Company service representative or iii) who contact a company service representative are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Integrated RLI, RLJ, and RLK Services, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLI, RLJ, and RLK Services.

To participate in this plan, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Integrated RLI, RLJ, and RLK Services. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLI, RLJ, and RLK Services.

# 4.7.6. \$20 Credit Plan

The Company will offer the following plan to existing customers of Integrated RLE, RLH, RLI, RLK, RLL and RLG Services who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$20 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

ISSUED: May 28, 2009

EFFECTIVE: June 1, 2009

Sandy Chandler, Tariff Manager

5055 North Point Pkwy, 2nd FL Alpharetta, GA 30022 T/N

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# 4.7 <u>CALLING PLANS</u>

### 4.7.14. Small Business Credit Plan 1/

The Company will offer the following plan to existing customers of Business B2 Service enrolled in Offering A, B, or Block of Time Offering 1 who have completed 3 months of service, and who contact a Company service representative to request cancellation of their service will receive a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50 2 - 4 lines \$100 5 - 9 lines \$250 10+ lines

Any unused credit amount will carry over to the next invoice.

# 4.7.15. Small Business \$10 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Advanced Option II for Small Business Savings Plans XVI and XVII Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$10 on each of their first three invoices after enrollment in this plan. This plan is not combinable with any other offering.

#### 4.7.16. New Residential Two Month Free Plan

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Integrated Plan RLI Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Integrated Plan RLI Service to be applied to the customer's first and sixth full invoice. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

1/ Beginning April 1, 2009, this plan will no longer be available to new customers.

ISSUED: May 28, 2009

EFFECTIVE: June 1, 2009

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#### 4.7 CALLING PLANS

### 4.7.17 \$10 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Anytime, Everyday, Everyday Classic, Everyday Savings, MCI One Advantage, MCI One Extra, homeMCI One, Friends & Family Option A, Friends & Family Option B, Friends & Family Option C, Basic Calling Plan Option 2, NetRate, MCI One Savings, Basic Calling Plan A, Basic Calling Plan AA, Basic Calling Plan A Savings Plan I, Basic Calling Plan B, Basic Calling Plan BB, Basic Calling Plan B Savings Plan I, Basic Calling Plan C, Basic Calling Plan E, Basic Calling Plan F, Basic Calling Plan G, Basic Calling Plan H, Basic Calling Plan HH Offering A, Basic Calling Plan HH Offering B, Basic Calling Plan I, Basic Calling Plan J, Basic Calling Plan N, Basic Calling Plan O, Basic Calling Plan Q, Basic Calling Plan R, Basic Calling Plan S, Basic Calling Plan T, Basic Calling Plan U, Basic Calling Plan V, Basic Calling Plan W, Basic Calling Plan X, Basic Calling Plan Y, Basic Calling Plan Z, Basic Calling Plan XX, YY, Basic Calling Plan ZZ Savings Plan I, Basic Savings Plan I, Retail Affinity Program Plan V and Retail Affinity Program Plan V Savings Plan I, Basic Calling Plan YY Savings Plan I, Block of Time Plan 4, 5, 6, 7, 8 Service ("Service") who contact a Company service representative and request cancellation of their Service. Customers will receive a \$10 credit on each of their first, third, and sixth full invoices after enrollment in this plan. This plan is not combinable with any other promotional offering.

## 4.7.18 \$10 Credit Plan for 6 Full Invoices

The Company will offer the following plan to existing customers of Integrated RLJ Service and Integrated RLA Service who contact a Company representative and request cancellation of their Service. Customers will receive a \$10 credit on each of their six full invoices after enrollment in this plan. This plan is not combinable with any other promotional offering.

### 4.7.19 Residential \$5 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Anytime, Everyday, Everyday Classic, Everyday Savings, MCI One Advantage, MCI One Extra, homeMCI One, Friends & Family Option A, Friends & Family Option B, Friends & Family Option C, Basic Calling Plan Option 2, NetRate, MCI One Savings, Basic Calling Plan A, Basic Calling Plan AA, Basic Calling Plan A Savings Plan I, Basic Calling Plan B, Basic Calling Plan BB, Basic Calling Plan B Savings Plan I, Basic Calling Plan C, Basic Calling Plan E, Basic Calling Plan F, Basic Calling Plan G, Basic Calling Plan H, Basic Calling Plan HH Offering A, Basic Calling Plan HH Offering B, Basic Calling Plan I, Basic Calling Plan J, Basic Calling Plan N, Basic Calling Plan O, Basic Calling Plan Q, Basic Calling Plan R, Basic Calling Plan S, Basic Calling Plan T, Basic Calling Plan U, Basic Calling Plan V, Basic Calling Plan W, Basic Calling Plan X, Basic Calling Plan Y, Basic Calling Plan Z, Basic Calling Plan XX, YY, Basic Calling Plan ZZ Savings Plan I, Basic Savings Plan I. Retail Affinity Program Plan V and Retail Affinity Program Plan V Savings Plan I. Basic Calling Plan YY Savings Plan I, Block of Time Plan 4, 5, 6, 7, 8 Service ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$5 on each of their first three invoices after enrollment in this plan. This plan is not combinable with any other promotional offering.

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