

TITLE SHEET

FLORIDA TELECOMMUNICATIONS PRICE LIST

This price list contains the descriptions, regulations, service standards and rates applicable to the furnishing of service and facilities for telecommunications services provided by API, with the principal office at 1410 NE 8th Avenue, (T) Ocala, FL 34470. This price list applies for services furnished within the state of Florida. This price list is on file with the Florida Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issued: January 22, 2003

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By:

Alternative Phone, Inc.
1410 NE 8th Avenue
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CHECK SHEET

The sheets listed below, which are inclusive of this price list, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date on the bottom of this page.

SHEET	REVISION
1	1 st Revised
2	5 th Revised
3	1 st Revised
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	1 st Revised
17	Original
18	Original
19	Original
20	Original
21	Original
22	Original
23	Original
24	Original
25	Original
26	Original
27	Original
28	Original
*29	3RD REVISED
*30	1ST REVISED

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Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

TABLE OF CONTENTS

TITLE SHEET1

CHECK SHEET2

TABLE OF CONTENTS3

SYMBOLS SHEET6

EXCHANGE SERVICE LIST9

1. TECHNICAL TERMS AND ABBREVIATIONS10

2. RULES, REGULATIONS AND SERVICE QUALITY CRITERIA12

 2.1. Mission Statement.....12

 2.2. Limitations12

 2.3. Liabilities of the Company12

 2.4. Responsibilities of the Customer.....12

 2.5. Hours of Operation13

 2.5.1. Office Hours13

 2.5.2. Emergency After Hours13

 2.5.3. Holidays.....13

 2.6. Service Areas13

 2.6.1. Service Ordering13

 2.6.1.A. Customer Application13

 2.6.1.B. Local Service Order Request (LSR)14

 2.6.1.C. Scheduling Due Dates14

 2.6.1.D. Confirmation of Service Request14

 2.6.1.E. Special Installation Requests14

 2.6.1.F. Service Jeopardies14

 2.6.1.G. Denial, Disconnect and Restoral Procedures15

 2.6.2. Problem Resolution15

 2.6.3. Billing Services15

 2.7. Payment16

 2.8. Deposits and Advance Payments16

 2.9. Non Payment16

 2.10. Refunds and Credits16

 2.11. Taxes and Regulatory Assessment Fees.....16

 2.12. CABS Billing and Collection Authorization.....16

3. SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES17

 3.1. Services Offerings17

 3.1.1. Basic Service.....17

 3.1.2. Emergency 911 Services.....17

 3.1.2.A. 911 Telecommunications Services.....17

Issued: February 29, 2004

Effective: FEB 27 2004

By:

Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

3.1.2.A. 911 Telecommunications Services	17
3.1.2.B. Enhanced 911 Telecommunications Service	17
3.1.2.C. 800 Number Access	18
3.1.2.D. White Pages Listing	18
3.1.2.E. Telephone Books	18
3.2. Services Not Offered	18
3.2.1. Long Distance Calls	18
3.2.2. Third Party Calls	18
3.2.3. Collect Calls	18
3.2.4. 411 Calls - Information	18
3.2.5. 900 and 976 Number Access	19
4. SECTION 4 - NON-BASIC SERVICE DESCRIPTIONS AND RATES	20
4.1. Service Offerings	20
4.1.1. Custom Calling Features	20
4.1.1.A. Anonymous Call Rejection	20
4.1.1.B. Call Forwarding	20
4.1.1.C. Call Waiting	22
4.1.1.D. Enhanced Call Waiting	22
4.1.1.E. Call Waiting ID	22
4.1.1.F. Call Waiting Options	23
4.1.1.G. Caller ID	23
4.1.1.H. Caller ID Block	24
4.1.1.I. Distinctive Ringing	25
4.1.1.J. Repeat Dialing	25
4.1.1.K. Return Call	25
4.1.1.L. Three Way Calling	26
4.1.1.M. Signal Ring	26
4.1.1.N. Selective Ring	27
4.1.1.O. Speed Dial	27
4.1.1.P. Toll Restriction	27
4.1.1.Q. Selective Call Acceptance	27
4.1.1.R. Selective Call Rejection	27
4.1.1.S. Selective Call Forwarding	27
4.1.1.T. Voice Dialing	27
4.1.1.U. One Number	28
4.1.1.V. One Number with Fax	28
4.1.1.W. Usage Based Services	28
5. FEATURE AND SERVICE RATE AMOUNTS	29
5.1. Local Service	29
5.2. Features	29

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
 1410 NE 8th Avenue
 Ocala, FL 34470

170

5.3. Non-Recurring Charges	29
5.4. Repair and Premises Visit Charges	29
5.5. White Pages and Directory Listing.....	30
5.6. Taxes and Regulatory Assesment Fees	30

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

70

SYMBOLS SHEET

The following are the only symbols used for the purposes indicated below:

- D Delete or Discontinue
- I Change Resulting In An Increase to A Customer's Bill
- M Moved From Another Price List Location
- N New
- R Change Resulting In A Reduction To A Customer's Bill
- T Change in Text Or Regulation But No Change In Rate Or Charge

Issued: February 17, 1997

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By:

Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

70

PRICE LIST FORMAT SHEETS

- A. **Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets already 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the FPSC follows in their price list approval process, the most current sheet number on file with the Commission is not always the price list page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level.
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. **Check Sheets** - When a price list filing is made with the FPSC, an updated check sheet accompanies the price list filing. The check sheet lists the sheets contained in the price list, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The price list user should refer to

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

70

the latest check sheet to find out if a particular sheet is the most current on file with FPSC.

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

70

EXCHANGE SERVICE LIST

API is servicing the following area code regions and all associated exchanges.

Area Codes

305

325

407

813

904

941

954

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

170

1. TECHNICAL TERMS AND ABBREVIATIONS

Company or Carrier - Alternative Phone, Inc.

Casual Dialing - Customer can dial through to another local or long distance carrier by using an extended phone number that includes the carriers identification code.

Customer - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's price list.

Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

Denial - The beginning of the disconnect process which is initiated by the customer or by API when payment is past due. API will send a Local Service Request (LSR) to the Primary Carrier stating the denial. The denial sets-up the customers account for disconnect. It is an administrative termination of service. See disconnect for definition.

Disconnect - A disconnect is a physical termination of service. It can only be performed after a denial has been submitted via a Local Service Request (LSR). The disconnect must also be submitted through the LSR process.

Holidays - Alternative Phone, Inc.'s recognized holidays are Easter Sunday, Christmas Day, New Years Day, Labor Day, Memorial Day, Thanksgiving and Independence Day.

Local Service Order Request (LSR) - The communications vehicle used to communicate customer account information to the Primary Carrier. LSRs are submitted to activate, restore, deny and disconnect service.

Night - From 5:00 PM up to but not including 8:00 am Monday through Friday.

Primary Carrier - The incumbent local service carrier who provides the physical communications network as well as service and repair to the network. (note:

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc. 170
1410 NE 8th Avenue
Ocala, FL 34470

Some Primary Carriers may require subcontractors be used to provide inside residence repair services.)

Restore - Place a customer's account and phone back into service. Usually done after a denial or disconnect because a customer was either past due or requested termination of service because of temporary absence from residence.

Weekend - From 5 PM Friday up to but not including 8:00 AM Monday.

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

170

2. RULES, REGULATIONS AND SERVICE QUALITY CRITERIA

2.1. Mission Statement

The mission of Alternative Phone, Inc. (API) is to provide quality telecommunications products, services and support to individuals and businesses in the State of Florida. Products and services will be supplied by a Primary Carrier and chosen for their reliability and utilization of current technology that meets our client's modern telecommunication needs. Support will be responsive, courteous and accurate in the areas of Service Ordering, Problem Resolution and Billing Services.

Initially API will only provide local telephone service. Plans are under way to incorporate wireless and long distance into API's service offerings.

2.2. Limitations

API is a reseller of telecommunications services and products and is dependent on primary carriers for their physical network infrastructure and repair services. API does not own, manage, configure, setup, support, etc. telecommunication networks and can not be held accountable for network performance, features, failures etc.

2.3. Liabilities of the Company

API is marketing service to various clientele bases. In a effort to appeal to as wide a market as possible, API is also making service available to those clients that have been denied service from another carrier due to poor credit, outstanding balances, etc. This part of the market has a higher risk factor than other target markets. API is willing to accept this additional market, and therefore minimizing its risk as much as possible by not accepting personal checks and requiring payments to be made in advance.

API will not be held liable for any discontinuance of service due to acts of God, war, fire, windstorms, hurricanes or any other circumstances beyond API's control.

2.4. Responsibilities of the Customer

Customer is responsible for obtaining their own phone. The customer is also responsible for all wiring throughout the home or business to the

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

70

point of connection outside the building. The customer is also responsible for making payments by the specified due date. Past-Due notices will not be sent to the customer at anytime. There is no grace period after the Past Due date.

2.5. Hours of Operation

2.5.1. Office Hours

Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

2.5.2. Emergency After Hours

Night - From 5:00 PM up to but not including 8:00 am Monday through Friday.

Weekend - From 5 PM Friday up to but not including 8:00 AM Monday.

2.5.3. Holidays

Alternative Phone, Inc.'s recognized holidays are Easter Sunday, Christmas Eve Day, Christmas Day, New Years Day, Labor Day, Memorial Day, Thanksgiving and Independence Day.

2.6. Service Areas

2.6.1. Service Ordering

2.6.1.A. Customer Application

Before telecommunications products and services can be ordered, an application must be completed and signed by the customer. The application authorizes API to act as an agent of the customer with regard to the local carrier used. The application also authorizes API to verify credit if API chooses. The application must be accompanied by payment of the activation fee and the first months service fee. A Local Service Order Request (LSR) will not be submitted until the application is received completed, signed and accompanied by payment.

API can receive the application via the mail or fax. The customer may also visit the API office.

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

:70

2.6.1.B. Local Service Order Request (LSR)

Upon receipt of the customers application and payment, API may check the customers credit history with the primary carrier and/or with national credit bureaus, if necessary.

API will prepare the LSR and transmit to the primary carrier for activation.

2.6.1.C. Scheduling Due Dates

API will request the earliest possible installation date from the carrier. The due date is impacted by the primary carriers work load, features and services requested, equipment availability, premises visit requirements, etc. At times, unexpected events or severe weather conditions may temporarily extend installation times.

2.6.1.D. Confirmation of Service Request

After the primary carrier processes the LSR, a Firm Order Confirmation (FOC) will be returned to API. The FOC will state the order number, installation date, telephone numbers and any other additional data required.

The primary carrier will then provision resources to meet the terms and conditions stated in the FOC. Once installation has been completed, API will be notified.

2.6.1.E. Special Installation Requests

If the customer desires to have a line installed or any service work performed inside the residence or business, additional fees will be required. API will dispatch a contractor to perform the service if the Primary Carrier is unable to perform the work.

2.6.1.F. Service Jeopardies

If it is determined that a committed service date cannot be met for any reason, the primary carrier will immediately contact API, who will contact the customer at a predetermined phone number (i.e. work, relative or friend) given on the application.

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

70

2.6.1.G. Denial, Disconnect and Restoral Procedures

If a customer would like to Disconnect or Restore their service, they must contact API, who will submit the LSR. API can request a Disconnect without customer approval, if the customer is past due.

If a customer's service is to be Disconnected, a Denial must be submitted to the Primary Carrier first (Refer to Technical Terms and Abbreviations for definitions of denial, disconnect and restore). The LSR process listed above will be followed. The stop billing date for a disconnect or denial will be the date service was denied.

2.6.2. Problem Resolution

The customer must contact API (not the primary carrier) if they are having technical difficulties. If the customer contacts the primary carrier they will be referred to API. API will pre-screen the customers trouble report and obtain the necessary information for the primary carrier. Once the trouble report is complete, API will call the primary carrier's service center to report the trouble. When the trouble is cleared, the service center will notify API who will contact the customer.

If it is determined during the pre-screening process that the trouble is inside the residence or business, API may be required to contact a local subcontractor to rectify the problem, depending on the requirements of the Primary Carrier.

If API determines that the Primary Carrier is not providing satisfactory service to resolve the problem, escalation of the problem may be necessary.

2.6.3. Billing Services

Customers will be billed on a monthly basis. The day of the month will depend on the exchange that service is residing. The bill will state the customers optional services, the amount due, and the due date. If the customer has any inquiries regarding their bill, they can contact a customer service representative for help. If payment is not received by the indicated due date, service will be immediately disconnected. Past Due Notices will not be sent and a grace period will not be offered.

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

470

2.7. Payment

Personal or business checks will not be accepted unless pre-approved by management. Payments shall be made in the form of a money order, bank check, charge card, debit card or cash.

2.8. Deposits and Advance Payments

API will not accept any deposits. All payments for products and services are due in advance.

2.9. Non Payment

Because API is requiring that all fees be paid in advance, non-payment will result in the customers being denied service or disconnected if already receiving products and services.

2.10. Refunds and Credits

If the customer has service disconnected in the middle of a billing period a refund will be issued in a prorated amount depending on the number of days left in the billing cycle.

2.11. Taxes and Regulatory Assessment Fees

API will include and collect the appropriate local, state and federal taxes, and submit it to the proper agencies.

2.12. CABS Billing and Collection Authorization (N)

API shall be authorized to collect from Long Distance providers such amounts as determined by the Call Detail Records as provided by the ILECs at the rate authorized by NECA.

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Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

3. SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES

3.1. Services Offerings

In no event shall API be held liable for any losses or damages arising from the unavailability or failure of the Primary Carrier's equipment or facilities in support of the following services, or for any act, omission or failure of performance by API or its employees or agents in connection with this service.

3.1.1. Basic Service

Under the basic local service features, customers can call toll free through-out the NPA NXX (area code) region. Calls are considered long distance if dialing outside an NPA NXX region. Long distance calls will be blocked from service. Please refer to Long Distance Calls section for details on how these types of calls can be made.

3.1.2. Emergency 911 Services

API customers will have access to the 911 infrastructure that has been put in place by the County the customer resides in. API will collect the appropriate 911 fees from the customers and pay the County. The following describes the types of 911 services.

3.1.2.A. 911 Telecommunications Services

Basic 911 Telecommunications Service is a telephone exchange service whereby a Public Service Answering Point (PSAP), designated by the Emergency Telephone System Board (ETSB), may receive and answer emergency telephone calls placed by dialing 911. Basic service provides for routing of voice reported 911 calls to the PSAP. If all circuits are busy, the calls will receive a busy signal. If no 911 service exists at all for a central office entity, the customer whom dials 911 is routed to a recording that states that 911 service is not available.

3.1.2.B. Enhanced 911 Telecommunications Service

Enhanced 911 Telecommunications Service provides additional electronically controlled features such as Automatic Number and Location Identification as well as Selective Routing. Enhanced Service calls

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

470

encountering a busy signal at the primary PSAP are transferred to alternate PSAP designated by the ETSB.

3.1.2.C. 800 Number Access

All customers will have access to making 800 and 888 calls.

3.1.2.D. White Pages Listing

All customers will be included in the White Pages of the Telephone Directory. Customers will have the option of having their number not listed or not published.

3.1.2.E. Telephone Books

All customers will receive a new telephone directory complete with White and Yellow Pages when service begins and will continue to receive a phone book every year.

3.2. Services Not Offered

The following section outlines features and services that will not be offered to API customers because they are usage-based.

3.2.1. Long Distance Calls

Long distance calls will not be supported via direct dialing, operator or calling card. This also includes international and casual dialing. Customers will have access to dialing 800 numbers and the operator so they may charge calls to their credit card. API will be offering long distance in the near future.

3.2.2. Third Party Calls

This feature is not supported.

3.2.3. Collect Calls

Customers will not be able to receive collect calls.

3.2.4. 411 Calls - Information

Customers will not be allowed to use information. As a part of the basic service package, API will furnish all customers with a phone book.

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

70

3.2.5. 900 and 976 Number Access

All customers will *not* have access to making 900 and 976 calls.

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

70

4. SECTION 4 - NON-BASIC SERVICE DESCRIPTIONS AND RATES**4.1. Service Offerings****4.1.1. Custom Calling Features**

Custom calling features are furnished only in connection with individual line service and rotary line service where available. All of these features may not be available to all customers, depending on the Primary Carrier and the location of the customer.

4.1.1.A. Anonymous Call Rejection

Anonymous Call Rejection allows the customer to block any incoming calls from parties who have blocked their telephone numbers from being sent to the customer for display on their caller ID telephone or adjunct device. When this feature is on, calling parties are redirected to an announcement that states, "The party you dialed does not accept blocked calls. Please hang up and call back with your caller identification unblocked." The called party's phone will not ring. This feature can be activated and deactivated at the customer's discretion, using a preassigned feature access code.

4.1.1.B. Call Forwarding**4.1.1.B.1. Call Forwarding - General**

Automatically transfer calls to another local service telephone number by dialing a code and the number of the service to which calls are to be transferred. Calls can not be transferred to a toll service number. There are several states of Call Forwarding that include:

4.1.1.B.2. Call Forward Universal

Automatically transfers all calls to a specified local number.

4.1.1.B.3. Call Forward Don't Answer

Automatically transfers calls to a specified local number if the customer does not answer within a predetermined number of rings, usually five or six.

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

170

4.1.1.B.3.(a). Call Forward Don't Answer Fixed

This feature provides for calls terminating to the subscribers idle directory number to be forwarded, after the predetermined number of rings, to another telephone number on a premise other than the provisioned premises. The customer selected forward-to-number is programmed by the Primary Carrier at the time service is established and can only be changed via an LSR.

4.1.1.B.3.(b). Call Forward Don't Answer Customer Controlled

This feature provides a customer allows the customer the capability to control the activation and deactivation of the service by using codes. The code is dialed using a touch tone phone and the local number of the service to which calls are to be transferred is then entered.

4.1.1.B.4. Call Forward Busy

Automatically transfers calls to a specified local number if the customer's line is busy. This feature is not available for toll service numbers.

4.1.1.B.4.(a). Call Forward Busy Fixed

This feature provides for calls terminating to the subscriber's busy single to be forwarded to another local telephone number on a premises other than the provisioned premises. The customer forward-to-number is preprogrammed by the Primary Carrier at the time service is established and can only be changed via an LSR. Business customers with multiple lines at the same premises may subscribe to Call Forward Busy Fixed, as long as the forward-to-number is located at a premises other than the provisioned premises.

4.1.1.B.4.(b). Call Forward Busy Customer Controlled

This feature provides a customer the Call Forward Busy feature and the capability to control activation and deactivation of the service by using a code. The code is dialed using a touch tone phone followed by the number to which calls are to be transferred or not transferred any longer. Call Forward Busy Customer Controlled shall not be used as a substitute for rotary line service to which the customer would otherwise subscribe. Business customers who subscribe to more than one access line on a

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

70

single premises may not also subscribe to Call Forward Busy Customer Controlled.

4.1.1.B.5. Call Forward Remote Activation

Allows customers to call forward their phone number from a remote location using a touch tone phone. This feature enables the customer to change the destination of a telephone call by dialing an access code and a personal identification number assigned by API.

4.1.1.C. Call Waiting

Call waiting provides a tone, while on a call, alerting the customer of a second incoming call. This allows the customer to answer the second call after placing the original call on hold.

4.1.1.D. Enhanced Call Waiting

This service combines the features of call waiting and cancel call waiting which allows the customer to defer the call waiting feature to prevent the call waiting tones from interrupting calls or disrupting data transmissions. Cancel Call Waiting can be activated before or during a call by dialing an access code and the cancellation stays in effect for the duration of the call. In coming calls receive a busy signal.

4.1.1.E. Call Waiting ID

Alerts the customer that there is another call by providing a call waiting tone and the display unit or screenphone will display the number of the calling party. At that time the customer can decide whether to answer the call or not.

Utilization of this feature requires the use of a specific display unit or screenphone at the customer's premises. The installation and maintenance of this equipment is the responsibility of the customer.

API assumes no liability and will not be held responsible for any incompatibility between the customer's equipment and this feature.

Subscribers to this service must have touch tone service.

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

70

4.1.1.F. Call Waiting Options

Allows the customer more control of incoming calls by offering five options, using the specialized display unit or screenphone, in an easy to use format. The five options are as follows.

4.1.1.F.1. Talk Second

Places the current caller on hold while the incoming call is answered.

4.1.1.F.2. Drop First

Ends the current call and answers the incoming call.

4.1.1.F.3. Hold Message

Sends the incoming call to a prerecorded message saying that their call will be answered in a moment and then places the caller on hold until the call can be answered.

4.1.1.F.4. Add Second

Places both the current caller and the incoming caller on the line into a three-way conference call.

4.1.1.F.5. Take Message

Forwards the incoming caller to voicemail or an answering service.

4.1.1.F.6. Regulations

Utilization of these features requires the use of a specific display unit or screenphone station at the customer's premises. The installation of this equipment is the responsibility of the customer

API assumes no liability and will not be held responsible for any incompatibility between the customer's equipment and this feature.

Subscribers to this service must have touch tone service.

4.1.1.G. Caller ID

Allows customers to view the telephone number of an incoming call by using a special telephone or display unit that is attached to the customer's

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

70

phone. The number of the incoming call is revealed on the display unit between the first and second ring.

Any customer subscribing to caller ID will be responsible for the provision of the display unit which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the Caller ID feature will be the responsibility of the customer. API will not be responsible for any incompatibility of the equipment to perform satisfactorily with the network features of Caller ID.

4.1.1.G.1. Regulations and Limitations

- These features will only operate on calls originating and terminating within areas that are equipped for these features.
- Caller ID is not available for Vacation Service
- If an incoming call is from a caller utilizing a PBX trunk or a rotary line group, the telephone number displayed may be the main number of that PBX or rotary line group rather than the directory number assessed by the caller.
- Telephone numbers transmitted via Caller ID are intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited.
- Calling numbers will not be displayed on operator handled calls or calls from access lines where Calling Number Delivery Blocking has been activated
- Caller ID is available to single line residence and business components.

4.1.1.H. Caller ID Block

Caller ID Block allows a customer to prevent their phone number from appearing on a caller ID device when making a call. This service is used on a per call basis by entering a 3 digit code before dialing the called number. Per line Blocking is also available to the specified customers listed below. This feature is in operation on a continuous basis and can only be deactivated by entering a three digit code form a touch tone phone before dialing the number. These features will only operate on calls originating and terminating within areas that are equipped for these features.

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

170

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- Private, non-profit, tax-exempt, domestic violence intervention agencies
 - Federal, state, and local law enforcement agencies
 - Employees of the above listed agencies and their residences.

4.1.1.I. *Distinctive Ringing*

This feature allows the customer to define up to twelve telephone numbers which, when calling, will ring differently from a regular telephone call. The customer creates a screening list through an interactive dialing process for up to twelve telephone numbers. When a call is received from one of the programmed numbers, the customer is alerted with a distinctive ring. Calls from numbers not programmed will ring normally. The numbers on the list may be changed or reprogrammed at any time by the customer.

4.1.1.J. *Repeat Dialing*

Repeat Dialing allows a customer to continue to retry a busy number by automatically redialing the called number for up to 30 minutes until the line is free. When the line is free, the phone rings the customer back with special ring and the call is completed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone handset the call will automatically be placed.

4.1.1.K. *Return Call*

Return call allows a customer to automatically return a call from the last caller. Even if you do not know the number of who called, return call will provide the number and allow the customer to return the call.

The customer must dial a code to request that the network place the call. Where facilities permit, upon activation of the feature, the customer will receive a voice announcement stating that Return Call has been accessed. In addition, the announcement will provide the Directory Number of the last incoming call. The Return Call User will then be

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By:

Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

70

prompted to enter an additional digit to continue with the feature activation, or to hang up to abort the activation. If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone handset the call will automatically be placed.

4.1.1.K.1. Restrictions and Limitations

- This feature is not available on operator assisted calls.
- In connection with Return Call, the Primary Carrier will deliver all numbers, subject to technical limitations, including telephone numbers associated with non-published listing service. If the last incoming call originated from a telephone where delivery of the number was suppressed, either via per call or per line blocking, that number will not be available for voice announcement to the Return Call customer.
- If the incoming call is from a caller by a PBX, only the main number of the PBX is transmitted and available for the voice announcement. If an incoming call originates from a multi-line hunt group, the telephone number transmitted and available for the voice announcement will always be the main number of the hunt group, unless the telephone numbers are identified within the group.

4.1.1.L. *Three Way Calling*

Three Way Calling allows simultaneous conversations between the customer and two other parties by conferencing all the parties together.

4.1.1.M. *Signal Ring*

Signal Ring allows the customer to assign up to four different phone numbers to a single line. Each number has a distinctive ring so the customer can differentiate which number is being called.

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

70

4.1.1.N. Selective Ring

Selective Ring provides a distinctive ring to a particular set of numbers to provide ring differentiation for those callers.

4.1.1.O. Speed Dial

Speed Dial allows a preprogrammed group of numbers to be dialed, either local or long distance, with just one or two key strokes.

4.1.1.P. Toll Restriction

Toll Restriction allows a customer to specify the types of calls used on a line. The line will only allow outgoing calls to be local.

4.1.1.Q. Selective Call Acceptance

Selective Call Acceptance is a service that allows customers to select the telephone numbers they wish to accept calls from.

4.1.1.R. Selective Call Rejection

Selective Call Rejection is a service that allows customers to reject the telephone numbers they do not want to receive calls from. The rejected callers are sent to a recording. The feature enables the customer to prevent incoming calls from up to twelve specific telephone numbers by allowing the customer to program the numbers into a screening list. When a call is received from a number on the screening list, and if Selective Call Rejection is activated, the call is forwarded to a recording. If Selective Call Rejection is not activated, the call completes as usual. Numbers may be added or deleted by the customer at any time.

4.1.1.S. Selective Call Forwarding

Selective Call Forwarding allows customers to select certain telephone numbers that they would like to forward to another location.

4.1.1.T. Voice Dialing

Voice Dialing enables subscribers to dial telephone numbers by speaking the name of the person they wish to call. Subscribers program their own dialing list that will recognize their specific voice prints and associates those voice prints with a specific telephone number. A Personal

Issued: February 17, 1997

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Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

70

Identification Number (PIN) will be established by the subscriber during the initial programming of their dialing list. PIN entry will be required before subsequent updates or changes can be made. The Voice Dialing list can include up to 25 entries and each entry may contain up to 24 digits. Customers may not program 911 on their dialing list.

4.1.1.U. One Number

One Number provides the subscriber with one personal telephone number. Calls to this number are directed to destinations prescribed by the customer. The first three numbers of the call routing are controlled by the customer. The customer has several options when programming numbers. The calls may be sent to a default number, and override number, or to one of two user schedules, which determine the routing of the call according to a day of the week and/or time of the day schedules. These schedules are created by the subscriber. The default number is controlled by the Primary Carrier. This number is usually a voice messaging system. One directory listing is provided to the One Number customer.

One number is only available if the Primary Carrier's central offices have been arranged to provide this service.

No service order charges will apply to the initial provision of this feature. Customer requested changes made by the Company to the default number of the calling lists will be at no charge for the first three changes. Any additional changes will incur an order charge.

4.1.1.V. One Number with Fax

This feature is an enhanced version of the One Number feature which will allow the system to be programmed to terminate to a fax line.

4.1.1.W. Usage Based Services

Usage Based Services will not be available to customers.

Issued: February 17, 1997

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Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

70

5. FEATURE AND SERVICE RATE AMOUNTS

5.1. Local Service

Touch Tone - \$49.00

Rate includes the following charges: Base Service, FCC Access, Blocking, Touch Tone Line Feature and Hearing/Speech Surcharge.

Rotary - \$54.00

Rate includes the following charges: Base Service, FCC Access, Blocking, and Hearing/Speech Surcharge.

5.2. Business Services

(N)

API will provide Local Business Services at the same retail rate as the ILEC less any appropriate discount that can be offered as a business incentive.

5.3. Non-Recurring Charges

(N)

Non-Recurring charges include all fees that are associated with initiating and changing a customer's service. These charges include line activation, service orders, telephone number, restoral service, record change charges, etc.

5.4. Repair and Premises Visit Charges

(N)

These charges will be assessed on a case-by-case basis depending on the complexity of the service. Customers will be charged API's cost in performing the service.

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Alternative Phone, Inc.
1410 NE 8th Avenue
Ocala, FL 34470

5.5. Taxes and Regulatory Assessment Fees (T)

API will collect and remit the appropriate Federal, State and Local Taxes.

5.6 White Pages and Directory Listing (T)

API will submit all customer information to the ILEC for white page listing and if business for yellow page listing.

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