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E-Billing is available to customers that select to receive their bills electronically over the internet. Customers may return to paper billing at anytime. Subscribers that select E-Billing for at least 12 consecutive months are entitled to a maximum credit of \$1.00 (rebate) per E-bill submitted. Multiple E-Bills submitted to separate accounts will not be considered or counted together for purposes of determining the 12 consecutive month period. The 12 consecutive month period will commence on the day enrolled online and shall continue uninterrupted, for 12 successive months totaling 365 days. The period will terminate on the day immediately prior to the next succeeding anniversary of the Commencement Date (termination date). All rebates shall be credited at the end of the termination date.

**3.12 Conversion Online**

If a customer converts to TCI online from BellSouth, the customer is entitled to \$5.00 off their first bill.

**3.13 Online Account Management**

Customers may make changes to their existing account online, and the \$10 service order charge (change order service fee) will be waived.

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