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November 30, 2004

BY ELECTRONIC FILING

Ms. Beth Salak, Director Division of Competitive Markets and Enforcement Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0866

Dear Ms. Salak:

Attached for filing with the Commission are revisions to the TCG South Florida Price List to be effective December 1, 2004. The revised sheet is as follows:

Section 7 Second Revised Sheet 70

This filing modifies the Local Directory Assistance rate. If you have any questions regarding this filing, please do not hesitate to give me a call.

Best regards,

Brian Musselwhite

Brian Musselwhite

Attachment

SECTION 7.0 EXEMPTIONS AND SPECIAL RATES (Cont'd.)

7. 2 <u>Directory Assistance Service (Contd.)</u>

Directory Assistance charges apply for all requests for which the Company's facilities are used. Each number requested is charged for as shown below.

Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

A) Rates: Monthly Recurring \$0.54 per number requested (1)

A Directory Assistance call charged to a calling card or commercial calling card or to a third number will be billed the appropriate operator charge, plus the charge for Directory Assistance.

B) No charge applies for:

- 1. Calls for Directory Assistance originating from coin telephones.
- 2. Calls for Directory Assistance from Users who have requested exemption for the Directory Assistance Charge because they are unable to use telephone directories due to physical or mental limitations. To obtain such exemption, the Customer shall provide the name, address, telephone number and nature of the limitation for each individual requiring the exemption. Information contained on the exemption records shall be treated as confidential by the Company. The Customer shall notify the Company when the need for an exemption no longer exists.
- C) A credit will be given for calls to Directory Assistance when:
 - 1. The Customer experiences poor transmission or is cut-off during the call, the Customer is given an incorrect telephone number, or the Customer inadvertently misdials.
 - 2. To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

Issued: November 30, 2004 Effective: December 1, 2004