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BY ELECTRONIC FILING

Ms. Beth Salak, Director
Division of Competitive Markets and Enforcement
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0866

Dear Ms. Salak:

Attached for filing with the Commission are revisions to the AT&T Local Exchange Services Price List to be effective September 24, 2004. The revised pages are as follows:

AT&T Local Exchange Services Price List

<u>Section 7</u>	<u>Rate Schedule</u>
Third Revised Index Page 1	First Revised Page 1
First Revised Page 4	First Revised Page 6
First Revised Page 9.1	Second Revised Page 7
First Revised Page 12	First Revised Page 16
First Revised Page 14	Original Page 16.1
First Revised Page 25	Second Revised Page 17
First Revised Page 25.1	Original Page 17.1
Second Revised Page 26	First Revised Page 18
Original Page 26.1	Second Revised Page 19
First Revised Page 27	First Revised Page 19.8
Original Page 29.1	Original Pages 19.9 through 19.11
Original Pages 34 through 42	

This filing introduces ABN Local Features and makes rate changes to AT&T Local Exchange Services DS-1 Digital Facilities and ISDN PRI. If you have any questions regarding this filing, please do not hesitate to give me a call.

Best regards,

[Brian Musselwhite](#)

Brian Musselwhite

7. AT&T LOCAL EXCHANGE SERVICES

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7. AT&T LOCAL EXCHANGE SERVICES

7.3 Non-Recurring Charges (Cont'd)

D. Feature Change Charge

Feature change charges are applied to an existing Local Service line when the customer requests to add or change a standard feature. This charge is assessed per-line and for each occurrence. In addition, a Service Order Charge will apply on a per-order basis with any feature change charges.

E. Record Order Charge

A Record Order Charge is applied to existing Local Service Customers who initiated a change to their billing records, including but not limited to a suspension of services, change in mailing address of billing party, change in name of billing party, or an addition or change of calling card or intraLATA calling plan services. A Service Order Charge is not charged with a Record Order Charge. For changes applied to directory listings, see non-recurring directory listing charges in the Rate Schedule.

F. Pre-Installation Cancellation Charge

Pre-Installation Cancellation Charge is assessed when a Customer, after accepting a customer-concurred due (CCD) date from the service provider, cancels the entire Local Service order prior to completed installation. This charge also applies when the Customer accepts only partial installation of the Local Service order at the accepted CCD date and further installation must be scheduled for a later date.

G. 25 Pair Termination Block Charge

A 25 Pair Termination Block Charge is assessed if the Customer requires an RJ21X hand-off device to be installed in order to obtain AT&T Local Exchange Services from the Company.

H. Expedite Charges

Notwithstanding any other provision of this tariff, rates and charges may be increased by the Company to an amount equal to the rate charged by the incumbent LEC for expediting service. The rates and charges are applicable to each AT&T local customer per service expedite

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7. AT&T LOCAL EXCHANGE SERVICES

7.4 Features (Cont'd)

Incoming Call Redirect Option

Incoming Call Redirect (ICR) provides automated redirection of incoming calls to a predesignated back-up site during T1 or PBX failures or when all trunks are busy. This option is available with DS1-Digital Facilities, ISDN PRI and Digital Trunks service only.

ICR can redirect all or only pre-selected DID numbers, depending on the customer's application. Calls are redirected to another set of telephone numbers (Destination Numbers), and can route to the LEC trunks at the same location or distant locations. A separate route index will be set up for the redirection of selected DID numbers. Redirected calls will route to a single number at the pre-designated back-up site, and will deliver the original calling number if the back-up site is configured for PRI and Calling Party Number. It is the responsibility of the customer to obtain any necessary permission for the use of any Destination Number.

If ICR is ordered at two or more sites that provide back up to one another, the back up telephone number cannot be a number that can be redirected.

ICR is limited to a maximum of ten simultaneous redirected calls per T1, a maximum of twenty-four simultaneous calls for trunk groups of one to four T1s, and a maximum of forty-eight simultaneous calls for trunk groups of five T1s or more. A maximum of two (2) trunk groups per location can be equipped with ICR.

Customers will be responsible for all usage charges associated with redirected calls.

Preferential Hunt

This feature enables incoming calls to a specific number within a hunt group to hunt over a unique hunting sequence of lines within the hunting group. The unique hunting sequence is other than that encountered when a caller dials the first telephone number in the hunt group. Preferential Hunt is available to customers with two or more lines.

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7. AT&T LOCAL EXCHANGE SERVICES

7.4 Features (Cont'd)

Remote Call Forwarding (Cont'd)

- E. Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.
- F. Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If in the opinion of the Company, additional Remote Call Forwarding features at the call forwarding location or facilities at the terminating station line are needed, the customer will, where appropriate, be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities, said customer's RCF service shall be subject to termination.
- G. When the Call Forwarding number is to be located in a multioffice exchange, the Company will determine the serving central office.
- H. Remote Call Forwarding will be limited to five access paths from the RCF Customer's primary business telephone number.
- I. Calls can only be forwarded to the Customer's primary business telephone location.

Minimum Contact Period

The minimum contract period for this service is one month.

Charges

The charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used.

Remote Call Forwarding is only available with AT&T All In One Service, ACC Business Service and AT&T Business Network Service.

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7.4 Features (Cont'd)

Selective Call Rejection

This feature allows the customer to prevent calls from an unwanted caller whose number has been added to the customer's selective call rejection list. Customers can activate Selective Call Rejection by pressing *60. Customers can cancel Selective Call Rejection by pressing *80. Once activated, unwanted telephone numbers are routed to a recorded message informing the caller that the called party does not wish to accept their call. Up to 31 telephone numbers may be stored.

Speed Dialing 8

This feature allows the customer to use 1-digit speed calling to complete calls. Up to 8 numbers can be stored in memory.

Speed Dialing-30

This feature allows the customer to use two-digit speed calling to complete calls. Up to 30 numbers can be stored in memory. Speed Dial 30 is only available with AT&T All In One Service, ACC Business Service and AT&T Business Network Service.

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Three Way Calling

This feature allows the customer to connect a third party call to an existing call. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

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7. AT&T LOCAL EXCHANGE SERVICES

7.9 AT&T Local Exchange Services-ISDN PRI (Cont'd)

Call-by-Call Service Selection provides an option to the Dedicated B Channel Configuration allowing B channels to be configured to access multiple services on a per-call basis. With this optional feature, separate facilities are not needed for individual services such as DID and DOD. Separately obtained customer premise equipment is required to signal the local serving central office as to what type of services to access for each call.

AT&T Local Exchange Services-ISDN PRI is offered in conjunction with the following long distance services provided by AT&T and are described in this price list: AT&T Business Network and OneNet Option.

ISDN PRI may be provisioned as a standalone service or provisioned over an existing or new AT&T ACCU-Ring facility, Dedicated Entrance Facility (DEF) or Ultravailable Ring (UVN). Rates and charges are listed in the RATE SCHEDULE.

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At the Company's discretion, the Company may reconfigure the Customer's service to another service provided by AT&T or one of its affiliates if the Customer's usage meets one or more of the following criteria: (1) equals or exceeds 90% utilization for inbound calling on trunks configured for Inbound and Outbound calling functionality, (2) equals or exceeds an average call duration of 10 minutes per call for inbound calling, (3) equals or exceeds CCS (one hundred call seconds or one hundred seconds of telephone conversation) loading of 32 CCS, or (4) equals or exceeds 300,000 minutes of use for inbound calling per DS-1 facility. The Customer will be charged rates for the alternative service as defined in the applicable price list. The Company reserves the right to audit the Customer's usage for the above conditions.

Upon detection of any of the four conditions stated above, the Company will inform the Customer by written notice of its intention to reconfigure the Customer's service and identifying the alternative service available for the Customer's calling pattern. First Class U.S. Mail will send written notice at least 30 days prior to the actual reconfiguration of service. The Customer must either return the written notice indicating its acceptance of the reconfiguration and its associated rates or may terminate the service commitment or contract. Notice of the Customer's desire to accept the alternative service or cancel the service commitment or contract must be provided in writing to the Company prior to the end of the 30-day notice period. If no notice is received the service will be terminated.

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7.9 AT&T Local Exchange Services-ISDN PRI (Cont'd)

After reconfiguration to the alternative service, if the Customer's usage changes so that it no longer exceeds the criteria stated above, the Customer may request that the Company reconfigure the service back to the original service, with its associated rates and features. The Company will review the request and, upon determination that usage no longer exceeds the above criteria after two full billing periods, reconfigure the Customer's service back to the original service within 30 days.

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A. Customer Not Ready Charges

AT&T may begin billing customers the monthly recurring charges for access when the customer refuses or delays installation of service. If the customer reschedules or refuses service after 30 days of their Firm Commitment date, AT&T may bill the customer the monthly recurring charges for access beginning thirty-one (31) days after the original installation date.

B. Vendor No Show Charges

AT&T may begin billing customers the monthly recurring charges for access as a result of the customer's vendor not showing up at the time of cutover. The first time the customer's vendor does not show up, the customer will be requested to reschedule a new date within 14 days. If the customer's vendor is a No Show twice, AT&T may begin billing the customer the monthly recurring charges for access.

C. Original Called Number (OCN)

This feature, which must be ordered for specific ALS ISDN PRI trunks, places the callers original dialed digits into the OCN field of the selected ISDN message for inbound calls which have been forwarded one or more times. These ISDN messages, containing OCN information, will be transmitted over the designed Data-Channels (D-Channels, primary, secondary, and back up on the ISDN trunk.

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Refer to the RATE SCHEDULE.

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7.9 AT&T Local Exchange Services-ISDN PRI (Cont'd)

D. Monthly Recurring Charges T

AT&T Local Exchange Services-ISDN PRI is subject to monthly recurring charges on facilities as shown in the Rate Schedule.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers.

E. Non-Recurring Charges T

1. Installation Charge

AT&T Local Exchange Services-ISDN PRI is subject to a non-recurring Installation Charge unless otherwise specified.

2. ISDN Facility Change Order Charge

ISDN Facility Change Order Charge applies to each Service Order, excluding installation orders issued that requires provisioning.

F. Directory Listings T

Directory Listings are provided as described in Section 7.6 preceding.

G. Local Operator Service T

Local Operator Service is provided as described in Section 7.7 preceding.

H. Directory Assistance Service T

Directory Assistance Service is provided as described in Section 7.8 preceding.

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7. AT&T LOCAL EXCHANGE SERVICES

7.9 AT&T Local Exchange Services-ISDN PRI (Cont'd)

I. High Cap ISDN PRI

At the Company's discretion, the Company may reconfigure the customer's service from ALS ISDN PRI to High Cap ISDN PRI Service if the customer's ALS ISDN PRI usage meets one or more of the following criteria: 1) supports a maximum of two rate centers per PRI facility or T1 trunk, 23B+ 1D channel, within the AT&T designated service area, 2) supports inbound calling only, 3) equals or exceeds an average call duration of 10 minutes per call, 4) equals or exceeds CCS loading of 32 CCS, and 5) equals or exceeds 200,000 minutes of use (MOU), per PRI, per month. The customer will be charged rates for High PRI Service as listed in the RATE SCHEDULE. The Company reserves the right to audit the customer's ALS ISDN PRI usage for the above conditions.

The customer is required to subscribe to a sufficient number of DS1 trunks at a maximum usage of 400,000 MOU so as to not degrade the AT&T network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the customer to increase the number of High Cap ISDN PRI trunks to satisfy the call completion criteria listed above.

1) High Cap ISDN PRI Customer Access Requirements

High Cap ISDN PRI supports inbound calling only, and does not include outbound calling to Operator Assisted Services, Special Service Codes, Special Access Codes or Carrier Access Codes. The customer is responsible for securing individual business lines, or other appropriate facilities, to access these services and/or codes, including:

- Conference Calls,
- Calls to Special Service Codes including 500, 700, 900, 976, N11 (where N=2-9) or other special service codes that may be created, or
- Calls to 0 and 00

High Cap ISDN PRI is intended solely for the purposes of providing local and intraLATA non-toll access into a customer's location.

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7. AT&T LOCAL EXCHANGE SERVICES

7.10 AT&T Local Exchange Services-DS-1 Digital Facilities

Description

AT&T Local Exchange Services-DS-1 Digital Facilities is a digital service providing dedicated connections from an end user's digital Private Branch Exchange (PBX), key system, or hybrid device to the AT&T Local Service Switch Port.

The Customer may opt to utilize AT&T Local Exchange Services-DS-1 Digital Facilities for outgoing calls only (DOD), incoming calls terminated directly to an end user behind a PBX or capable key system (DID), a combination of both incoming calls to an attendant and outgoing calls (Two-way Combo) or a combination of both incoming calls directly to an end user and outgoing calls (DID/DOD). When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. AT&T Local Exchange Services-DS-1 Digital Facilities is available where facilities and operating systems exist. AT&T Local Exchange Services-DS-1 Digital Facilities includes Touch-Tone.

DS-1 Digital Facilities may be provisioned as a standalone service or provisioned over an existing or new AT&T ACCU-Ring facility, Dedicated Entrance Facility (DEF) or Unavailable Ring (UVN). Rates and charges are listed in the RATE SCHEDULE.

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Customers utilizing AT&T Local Exchange Services-DS-1 Digital Facilities must subscribe to a sufficient number of DS1 facilities to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company. The number of DS1 facilities required to handle adequately such traffic will be determined by Company measurements. In the event that an inadequate number of DS1 facilities causes interference, the Company shall have the right to discontinue service without prior notification to the Customer.

AT&T Local Exchange Services-DS-1 Digital Facilities is offered in conjunction with an associated long distance service offering provided by AT&T: AT&T Business Network and OneNet Option.

At the Company's discretion, the Company may reconfigure the Customer's service to another service provided by AT&T or one of its affiliates if the Customer's usage meets one or more of the following criteria: (1) equals or exceeds 90% utilization for inbound calling on trunks configured for Inbound and Outbound calling functionality, (2) equals or exceeds an average call duration of 10 minutes per call for inbound calling, (3) equals or exceeds CCS (one hundred call seconds or one hundred seconds of telephone conversation) loading of 32 CCS, or (4) equals or exceeds 300,000 minutes of use for inbound calling per DS-1 facility. The Customer will be charged rates for the alternative service as defined in the applicable price list. The Company reserves the right to audit the Customer's usage for the above conditions.

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7.10 AT&T Local Exchange Services-DS-1 Digital Facilities (Cont'd)

H. High Cap DS-1 Digital Facilities

DS-1 Digital Facilities can be reconfigured to support high volumes of inbound calling. High Cap DS-1 Digital Facilities is a high volume inbound calling option that: 1) supports a maximum of two rate centers DS1 facility or T1 trunk, 24 DS0s, within the AT&T designated service area, 2) supports inbound calling only, 3) equals or exceeds an average call duration of 10 minutes per call, 4) equals or exceeds CCS loading of 32 CCS, and 5) equals or exceeds 200,000 MOU per month. The customer will be charged rates for High Cap DS-1 Digital Facilities Service as listed in the RATE SCHEDULE. The Company reserves the right to audit the customer's DS-1 Digital Facilities usage for the above conditions.

The customer is required to subscribe to a sufficient number of DS1 trunks at a maximum usage of 400,000 MOU so as to not degrade the AT&T network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the customer to increase the number of High Cap trunks to satisfy the call completion criteria listed above.

1) High Cap Customer Access Requirements

High Cap DS-1 Digital Facilities support inbound calling only and does not include outbound calls to Operator Assisted Services, Special Service Codes, Special Access Codes or Carrier Access Codes. The customer is responsible for securing individual business lines, or other appropriate facilities to access these services and/or codes, including:

- Conference Calls,
- Calls to Special Service Codes including 500, 700, 900, 976, N11 (where N=2-9) or other special service codes that may be created, or
- Calls to 0 and 00

High Cap is intended solely for the purposes of providing local and intraLATA non-toll access into a customer's location.

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7. AT&T LOCAL EXCHANGE SERVICES

7.13 ALS DIGITAL TRUNKS

Digital Trunks service is a fractional digital switched service that provides trunk connections from an end user's Private Branch Exchange or capable Key System to the Company Switch Port. Digital Trunks service is delivered via a DS-1 (1.544 Mbps) facility providing up to 23 voice-grade DS0 communications channels.

The customer may opt to utilize Digital Trunks service for outgoing calls only (DOD), incoming calls only (DID), or a combination of both inbound and outbound calls. When the customer elects to utilize Digital Trunks service for both inbound and outbound calls, they may choose Two-Way service which allows incoming calls to an attendant only or they can elect to utilize DID/DOD service which allows incoming calls to be terminated directly to an end user behind a PBX or capable Key system. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. Per subscribed Rate Center, the customer is required to subscribe to a sufficient number of trunks or channels so as not to degrade the Company's network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the customer to increase the number of trunks or channels to satisfy the call completion criteria listed above.

Refer to the RATE SCHEDULE for rates and charges.

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7. AT&T LOCAL EXCHANGE SERVICES

7.14 INTEGRATED ACCESS SERVICE

Integrated Access Service provides Local Voice Services on a customer's spare capacity AT&T channelized Static Integrated Network Access (SINA) or Frame Relay T1 or Frame Relay T1 access channels. The SINA or Frame Relay T1 or Frame Relay T1 access arrangement will include AT&T Local Services via Integrated Business Lines and Trunks and Integrated Digital Trunks. The service provides direct inward dialing capability as well as outward calling capabilities. Service charges are billed on a monthly basis, and are based on the service area in which the customer is located. The features and corresponding rates available for use with Business Lines and Trunks and Digital Trunks are also available for use with Integrated Access Service. There is no minimum channel size requirement for Integrated Access Service.

A. Integrated Business Lines and Trunks Service

Integrated Business Lines and Trunks service provides a customer with one or more analog, voice-grade telephonic communications channel(s) that can be used to place or receive one call at a time. Integrated Business Lines and Trunks service is provided for connection to customer-provided single-line terminal equipment such as station sets or facsimile machines. Integrated Business Lines and Trunks service is offered as either business lines, key lines, or business trunks. Customers utilizing Integrated Business Lines and Trunks service must subscribe to a sufficient number of access lines to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company.

For Integrated Business Trunks service, the customer's M24/Channel Bank must provide DS-0 analog connections to an analog trunk card. The Local Network Service interface to the customer will be the SINA T1 or Frame Relay T1 interface. Channel Bank is not included with Integrated Access Service.

For Integrated Business Lines service, the customer's M24/Channel Bank must provide individual analog line side interface to each of the customer's station equipment such as single line telephone sets. The Local Network Service interface to the customer will be the SINA T1 or Frame Relay T1 interface.

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7. AT&T LOCAL EXCHANGE SERVICES

7.14 INTEGRATED ACCESS SERVICE (Cont'd)

B. Integrated Digital Trunks Service

Integrated Digital Trunks service is a fractional digital switched service that provides trunk connections from an end user's Private Branch Exchange or capable Key System to the Company Switch Port. The customer may opt to utilize Integrated Digital Trunks service for outgoing calls only (DOD), incoming calls only (DID), or a combination of both inbound and outbound calls. When the customer elects to utilize Integrated Digital Trunks service for both inbound and outbound calls, they may choose Two-Way service which allows incoming calls to an attendant only or they can elect to utilize DID/DOD service which allows incoming calls to be terminated directly to an end user behind a PBX or capable Key System. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. Per subscribed Rate Center, the customer is required to subscribe to a sufficient number of trunks or channels so as not to degrade the Company's network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the customer to increase the number of Integrated Digital Trunks or channels to satisfy the call completion criteria listed above.

Customers subscribing to this service must have AT&T channelized SINA or Frame Relay T1 with spare channels and M24 Multiplexing, and must have CPE Multiplexer equipment that provides voice trunk and/or channel signaling.

For Integrated Digital Trunks, the customer's M24/Channel Bank must provide a T1 interface to the customer's digital trunk interface in the PBX.

Refer to the RATE SCHEDULE for rates and charges.

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7.14 INTEGRATED ACCESS SERVICE (Cont'd)

Customers subscribing to this service are required to pay the monthly recurring rates for Integrated Digital Trunks, Business Lines and Business Trunks Services as specified in the PRICE SCHEDULE whether or not all implemented, optional, or enhanced features are activated at the time of initial installation of Integrated Access Service. A non-recurring charge will apply when a customer elects to activate any implemented or optional feature subsequent to initial installation. Optional features carry an additional monthly recurring charge and an additional initial installation fee.

A customer may elect to subscribe to Integrated Access Service optional features at initial installation or subsequent to initial installation, subject to the applicable recurring and additional non-recurring charges.

Standard line treatment options for blocking apply to all lines, as well as standard 4 digit dialing plans for internal Integrated Access Service system calling.

All features offered for use with AT&T Business Lines and Trunks and AT&T Digital Trunks are available for use with Integrated Access Service at the rates and charges specified in the RATE SCHEDULE.

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7. AT&T LOCAL EXCHANGE SERVICES

7.15 INTEGRATED NETWORK CONNECTION SERVICE (AT&T LOCAL SERVICE ON INCS) N

AT&T Local Service on INCS provides one of the following services: DS-1 Digital Facilities, ISDN PRI, Business Lines or Digital Trunks over an Integrated Network Connection Service (INCS) access arrangement. Each individual customer location must be in an area where AT&T has the necessary facilities.

AT&T Local on INCS has two options:

- Classic INCS - for customers with 12+ DS-1
- INCS 512 - for customers with 8-10 DS-1

A. Provisioning

The INCS access arrangement will connect to the customer's premises via a T1 line. The customer must provide compatible customer premise equipment (CPE), and interfaces to support the local voice line and trunk applications.

B. Types of Service

Types of service delivery of INCS with ABN Local services are as follows:

- 1) DS-1 Digital Facilities - delivered as 24 (twenty-four) voice grade digital Channels.
- 2) ISDN PRI - delivers current functionality, as specified in 7.16, preceding, excluding the delivery of Switched Digital Service-64 KBPS End-To-End through the network.
- 3) Digital Trunks - delivered as a voice grade digital channel.

C. Features

All standard requirements, capabilities and feature functionality that are available for use with DS-1 Digital Facilities, ISDN PRI, Business Lines and Digital Trunks are available for use with ABN on INCS at the rates and charges specified in the RATE SCHEDULE. N

7. AT&T LOCAL EXCHANGE SERVICES

7.16 SECONDARY EXCHANGE SERVICE

Secondary Exchange Service enables an ALS DS-1 Digital Facilities, ALS ISDN PRI or AT&T Business Trunks service customer to originate calls from a remote calling Secondary exchange within the customer's LATA (Originating Secondary Exchange service), and receive calls as if they were being placed to the Secondary exchange calling area (Terminating Secondary Exchange service). Secondary Exchange Service customers remain responsible for all DS-1 Digital Facilities, ISDN PRI or Business Trunks service calls utilizing Secondary Exchange Service.

Secondary Exchange service is only available in conjunction with ALS DS-1 Digital Facilities, ALS ISDN PRI or AT&T Business Trunks services.

The Secondary exchange must 1) be in the same LATA as the customer's local calling area, 2) be in a rate center where AT&T also provides local service, and 3) be served by the same AT&T switch as the Customer's local calling area.

The customer must designate separate trunk groups for primary local service and Secondary Exchange service. These trunk groups can be within the same T1.

The Billing Telephone Number assigned to the Secondary trunk group will correspond to the assigned Secondary rate center. DID Secondary numbers, up to a maximum of 20 DID numbers per trunk, can be ordered on this trunk group. Customers requiring more than 20 DID numbers must order additional Secondary trunk groups. A maximum of 3 trunk groups are allowed per trunk.

The customer's premises must have a customer provided compatible Private Branch Exchange (PBX) system or multiline terminating system and the customer must assign separate dial-out service to the Secondary Exchange trunk group(s) than to the customer's primary local service (e.g., dial "9" for primary local service and Dial "8" for Secondary Exchange Service).

Secondary Exchange Service does not provide access to 911 service. The customer is responsible for programming their PBX to route 911 calls over the customer's primary local service trunk groups.

Secondary Exchange Service charges are in addition to ALS DS-1 Digital Facilities, ALS ISDN PRI or AT&T Business Trunks service charges.

Refer to the RATE SCHEDULE for rates and charges.

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7. AT&T LOCAL EXCHANGE SERVICES

7.17 AT&T ENHANCED REDIRECT SOLUTION (AERS)

7.17.1 Description

AT&T Enhanced Redirect Solution will provide customers the ability to redirect incoming telephone numbers in the event their primary location is unavailable. AERS also provides the additional capability to redirect incoming traffic to a predefined redirect option within two minutes of completing the control call. Customers will be able to define and control how to route critical calls in the event of an emergency.

AERS provides the capability for the customer to predefine redirect telephone numbers for each incoming telephone number at their location. Calls can be redirected to any ten-digit North American Number Plan (NANP) telephone including toll-free numbers. The customer controls when to invoke and when to restore AERS via a telephone number or control activation number. However, the customer cannot revise the predefined redirect options without a service order.

The customer can create up to nine options including eight redirect options for each Customer Group. A Customer Group is a list of incoming telephone numbers and the customer can have up to 20 Customer Groups per customer location dependent on the total number of telephone numbers being redirected.

When a redirect option is invoked, all incoming telephone numbers within the Customer Group will be redirected to their respective numbers. Customers must use service orders to update Customer Group telephone numbers or redirect options within the Customer Group.

The location that receives the redirected calls must have sufficient lines and associated facilities to handle the estimated or actual number of calls without interfering with the exchange or toll service. In the event that there is interference with exchange or toll service, AT&T reserves the right to disconnect any redirect option immediately.

The customer controlled redirect option is available for business lines and trunks as well as incoming telephone numbers to a PBX or other CPE.

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7. AT&T LOCAL EXCHANGE SERVICES

7.17 AT&T ENHANCED REDIRECT SOLUTION (AERS) (Cont'd)

7.17.1 Description (Cont'd)

AERS calls must be redirected to a customer designated location or telephone number, an Interexchange carrier's point of presence, a voice mail system, an announcement, or an auto attendant system. A redirected telephone number cannot be used to trigger a call to be redirected to another redirecting telephone number.

It is the responsibility of the customer to obtain, when appropriate, any necessary permission of the party to whom the calls will be redirected. AT&T assumes no liability to the customer for the redirecting of calls.

AERS is not to be used by customers to avoid toll charges. If a customer is using this service to avoid such charges, AT&T reserves the right to disconnect the service immediately and bill all appropriate toll charges.

Charges for the call between customer numbers equipped with redirection and the number to which the calls are redirected are the responsibility of the customer. The customer will be billed on a usage per call/minutes of use (MOU) basis or flat rates based on MOU.

Refer to the RATE SCHEDULE for rates and charges.

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7. AT&T LOCAL EXCHANGE SERVICES

7.17 AT&T ENHANCED REDIRECT SOLUTION (AERS) (Cont'd)

7.17.2 Limitations

- A. AERS supports redirection of incoming call traffic only. It does not provide an alternate means for outbound calling in the event there is a failure in the local loop. In addition, AERS will not protect against failures in the local serving office.
- B. Due to technical limitations, AERS cannot redirect calls that are placed within internal company private network.

Example: An AERS customer whose incoming Telephone Numbers (ITNs) are part of a private network could have calls from outside parties sent to the Redirected Telephone Number (RTN) for that ITN, but calls from other stations on the customer's private network (i.e. an employee in another office) would continue to be completed to the ITN.

Calls to ITNs that have been subscribed to a Terminating Switched Access Arrangement or Access Value Arrangement cannot be redirected under AERS. Additionally, AERS may not be able to redirect calls in cases where the ITN is subject to authorization/account codes, Toll Deny, or similar dialing limitations for the origination of calls.

- C. Each AERS Customer Group must be maintained for a minimum of twelve (12) full months of billing. In the event that an AERS Customer Group is terminated for any reason before completing a stated in the RATE SCHEDULE shall be applied for each such terminated Customer Group.

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7. AT&T Local Exchange Services

7.1 Reserved for Future Use

7.2 Monthly Recurring Charges

- A. Monthly Recurring Charges shown below apply to Customers who order AT&T Local Exchange Services associated with AT&T Business Network-UniPlan Basic, AT&T Business Network-UniPlan OneRate, AT&T CustomNet-Simply Better or OneNet Option. Monthly recurring line and/or trunk charges include the Customer's local calling. M

<u>Line/Trunk Charges</u>	<u>Per Month</u>
Per Main Business Line	\$26.60
Per Additional Business Line	\$26.60
Per DOD Trunk	\$44.50
Per Two Way Combo-Attendant Trunk	\$44.50
Per One Way In Local Trunk	\$44.50
Per DID Trunk	\$67.90
<u>DID Number Blocks</u>	<u>Per Month</u>
Initial 20 Numbers	\$4.50
Each Additional 10 Numbers	\$2.25

Rounding of Charges

If the computed usage charges or credit for such charges include one-half cent or more, the fraction is rounded up to the next highest cent. Fractions of less than one-half cent are rounded down to the next whole cent, unless the cost of the call would total less than \$.01. The minimum charge for each intrastate OneNet call is \$.01.

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7. AT&T Local Exchange Services

7.3 Non-Recurring Charges (Cont'd)

F. 25 Pair Termination Block Charge

<u>Per Block</u>
\$65.00

G. PIC Change Charge

<u>Per PIC Change</u>
\$5.00

H. Expedite Charge

	<u>Per Order</u>
Per DS-0	\$100.00
Per DS-1	\$600.00
Per ISDN PRI	\$600.00

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I. Installation Charges**

Per Main Business Line	\$25.00
Per Additional Business Line	\$25.00
Per DOD Trunk	\$25.00
Per Two Way Combo-Attendant Trunk	\$25.00
Per One Way In Local Trunk	\$25.00
Per DID Trunk	\$25.00
Secondary Exchange Service, per DS-0	\$25.00

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** The installation charge is waived for new and existing ALES Customers who buy new or add lines and/or trunks on AT&T Business Network and OneNet services. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date or they will be billed a termination charge equal to the waived installation charge(s).

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** The standard installation charge will be waived for new and existing AT&T All In One Customers who buy new or add lines on AT&T All In One Service.

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7. AT&T Local Exchange Services

7.4 Features

A. Monthly Recurring Charges shown below apply to Customers who order AT&T Local Exchange Services associated with AT&T Business Network-UniPlan Basic, AT&T Business Network-UniPlan OneRate, AT&T CustomNet-Simply Better or OneNet Option. Monthly recurring line and/or trunk charges include the Customer's local calling. M

<u>Features</u>	<u>Per Month</u>	<u>Per Use</u>
Call Forward Busy	\$4.30	
Call Forward Don't Answer	\$4.30	
Call Forward Variable	\$5.40	
Call Return*		\$0.90
Call Trace*		\$3.50
Call Waiting/Cancel Call Waiting	\$6.30	
Caller ID	\$9.90	
Caller ID with Name	\$9.90	
Distinctive Ring Service	\$9.00	
Remote Access to Call Forwarding	\$3.60	
Repeat Dial *		\$0.90
Selective Call Rejection	\$4.95	
Speed Dialing 8	\$2.70	
Three Way Calling	\$4.95	
		M
		M
<u>Feature Packages</u>	<u>Per Month</u>	
Feature Package 1	\$9.80	
Feature Package 2	\$15.75	
Feature Package 3	\$23.65	

* This feature is only available with AT&T SDN OneNet Service.

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7. AT&T Local Exchange Services

7.9 Local Exchange Services ISDN-PRI

A. Monthly Recurring Charges

Monthly recurring charge includes customer's local calling.

Monthly Recurring Charges shown below apply per facility to Customers who order AT&T Local Exchange Services-ISDN PRI associated with AT&T Business Network and OneNet Option.

	Per Facility		
Primary ISDN Facility Charge 23B+D	\$865.00		R
Secondary ISDN Facility Charge 24B	\$865.00		R
ISDN Back-up Facility Charge 23B+Back-up D	\$865.00		R
High Cap Inbound*	\$940.00		N
ISDN PRI on INCS/ACCU-RING/DEF/UVN*			
Primary ISDN Facility 23B+D	\$715.00		
Secondary ISDN Facility Charge 24B	\$715.00		
ISDN Back-up Facility Charge 23B+Back-up D	\$715.00		
Secondary Exchange Service, per DS0*	\$41.00		
Incoming Call Redirect*	\$80.00		N

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DID Number Blocks	Per Month	
Initial 20 Numbers	\$4.50	I
Each Additional 10 Numbers	\$2.25	I

(M) Material has been moved to Page 16.1.

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7. AT&T Local Exchange Services

7.9 Local Exchange Services ISDN-PRI

A. Monthly Recurring Charges (cont'd)

Monthly recurring charge includes customer's local calling.

Monthly Recurring Charges shown below apply per facility to Customers who order AT&T Local Exchange Services-ISDN PRI associated with AT&T Business Network and OneNet Option.

The following charges apply to Customers using data facilities:

	<u>Per Facility</u>
Primary ISDN Data Facility Charge 23B+D Data Only	\$845.00
Secondary ISDN Data Facility Charge 24B Data Only	\$845.00
ISDN Back-up Data Facility Charge 23B+Back-up D Data Only	\$845.00

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7. AT&T Local Exchange Services

7.9 Local Exchange Services ISDN-PRI (Cont'd)

B. Non-Recurring Charges

Installation Charge Per-Facility*

<u>Installation Charge*</u>	<u>Per Facility</u>
Primary ISDN Facility Charge 23B+D	\$1,100.00
Secondary ISDN Facility Charge 24B	\$1,100.00
ISDN Back-up Facility Charge 23B+Back-up D	\$1,100.00
High Cap Inbound**	\$1,100.00
ISDN PRI on INCS/ACCU-RING/DEF/UVN**	
Primary ISDN Facility Charge 23B+D	\$1,100.00
Secondary ISDN Facility Charge 24B	\$1,100.00
ISDN Back-up Facility Charge 23B+Back-up D	\$1,100.00
Secondary Exchange Service, per DS0**	\$25.00
Incoming Call Redirect**	\$250.00
Change Charge	\$80.00
Primary ISDN Data Facility Charge 23B+D Data Only	\$1,100.00
Secondary ISDN Data Facility Charge 24B Data Only	\$1,100.00
ISDN Back-up Data Facility Charge 23B+Back-up D Data Only	\$1,100.00

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* Installation Charges are waived for new and existing Customers. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date or they will be billed a termination charge equal to the waived Installation Charge(s).

** Applicable to AT&T Business Network Customers only.

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7. AT&T Local Exchange Services

7.9 Local Exchange Services ISDN-PRI (Cont'd)

C. ISDN Facility Change Order Charge

ISDN Facility Change Order Charge	<u>Per Change Order</u> \$100.00
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D. Local Operator Service

Local Operator Service is rated as described in Section 7.7.

E. Directory Listings

Directory Listings are rated as described in Section 7.6.

F. Features*

	<u>Non- Recurring Charge</u>	<u>Monthly Recurring Charge</u>	
Caller ID with Name, per T1			
DS-1 DID, per Channel	\$250.00	\$ 18.00	N
DS-1 DID/DOD & Two Way Combo, per Channel	\$250.00	\$ 9.00	N
Original Called Number (OCN), per DS-1	\$250.00	\$150.00	N
Local Number Portability**			M
- Per ISDN PRI Facility		\$1.20	M

* Applicable to AT&T Business Network Service Customers.

**This LNP service charge will be assessed on all of these lines beginning July 28, 2003 and concluding on July 28, 2008.

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7. AT&T Local Exchange Services

7.10 AT&T Local Exchange Services-DS-1 Digital Facilities

A. Monthly Recurring Charges

Monthly recurring DS-1 Digital Facility charge includes customer's local calling.

Monthly Recurring Charges shown below apply per-facility to Customers who order AT&T Local Exchange Services-DS-1 Digital Facilities associated with AT&T Business Network and SDN OneNet Option.

	Per Facility	
DOD Digital Facility	\$735.00	
Two-way Combo Digital Facility	\$735.00	
DID Digital Facility	\$970.00	I
DID/DOD Digital Facility	\$970.00	I
High-Cap Inbound*	\$1,045.00	N
DS-1 Facility on INCS/ACCU-RING/DEF/UVN*		
DOD Digital Facility	\$585.00	
Two-way Combo Digital Facility	\$585.00	
DID Digital Facility	\$820.00	
DID/DOD Digital Facility	\$820.00	
Secondary Exchange Service, per DSO*	\$ 41.00	
Incoming Call Redirect*	\$ 80.00	N
<u>DID Number Blocks</u>	<u>Per Month</u>	
Initial 20 Numbers	\$4.50	I
Each Additional 10 Numbers	\$2.25	I

* Applicable to AT&T Business Network Service Customers only.

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7. AT&T Local Exchange Services

7.10 AT&T Local Exchange Services-DS-1 Digital Facilities (Cont'd)

B. Non-Recurring Charges-Bell South Exchange Area

<u>Installation Charge*</u>	<u>Per Facility</u>
DOD Digital Facility	\$1,000.00
Two-way Combo Digital Facility	\$1,000.00
DID Digital Facility	\$1,000.00
DID/DOD Digital Facility	\$1,000.00
High-Cap Inbound*	\$1,000.00
DS-1 Facility on INCS/ACCU-RING/DEF/UVN*	
DOD Digital Facility	\$1,000.00
Two-way Combo Digital Facility	\$1,000.00
DID Digital Facility	\$1,000.00
DID/DOD Digital Facility	\$1,000.00
Secondary Exchange Service, per DS0*	\$25.00
Incoming Call Redirect*	\$250.00
Change Charge	\$80.00

* Installation Charges are waived for new and existing Customers. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date or they will be billed a termination charge equal to the waived Installation Charge(s).

C. DS-1 Digital Facility Change Order Charge

Per Change Order

\$ 100.00

D. Local Operator Service

Local Operator Service is rated as described in Section 7.7.

E. Directory Listings

Directory Listings are rated as described in Section 7.6.

F. Features

Local Number Portability*	<u>Monthly Recurring Charge</u>
- Per DS-1 Facility	\$2.16

* Applicable to AT&T Business Network Service Customers.

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7. AT&T Local Exchange Services

7.12 AT&T Business Network Service

The Charges shown below apply to Customers who order AT&T Local Exchange Services associated with AT&T Business Network Service. Monthly recurring line and/or trunk charges include the Customer's local calling.

<u>Line/Trunk Charges</u>	<u>Per Month Charge</u>	<u>Installation Charge*</u>
Per Main Business Line	\$26.60	\$25.00
Per Additional Business Line	\$26.60	\$25.00
Per DOD Trunk	\$44.50	\$25.00
Per Two Way Combo-Attendant Trunk	\$44.50	\$25.00
Per One Way In Local Trunk	\$44.50	\$25.00
Per DID Trunk	\$67.90	\$25.00
<u>DID Number Blocks</u>	<u>Per Month</u>	
Initial 20 Numbers	\$4.50	
Each Additional 10 Numbers	\$2.25	
Secondary Exchange Service, per DS-0	\$41.00	\$25.00
Incoming Call Redirect Change Charge	\$80.00	\$250.00 \$ 80.00
<u>Digital Trunks</u>		
Per DOD	\$44.50	\$25.00
Per DID/DOD	\$44.50	\$25.00
Per Two-Way Combo	\$44.50	\$25.00
Per DID	\$67.90	\$25.00
DOD on Integrated Access	\$39.50	\$25.00
Two Way Combo on Integrated Access	\$39.50	\$25.00
DID/DOD on Integrated Access	\$39.50	\$25.00
DID on Integrated Access	\$62.90	\$25.00
DOD on INCS	\$39.50	\$25.00
Two Way Combo on INCS	\$39.50	\$25.00
DID/DOD on INCS	\$39.50	\$25.00
DID on INCS	\$62.90	\$25.00
Business Lines on INCS	\$21.60	\$25.00
Business Lines on Integrated Access	\$21.60	\$25.00
<u>Business Trunks</u>		
DOD on Integrated Access	\$39.50	\$25.00
Two Way Combo on Integrated Access	\$39.50	\$25.00
One Way In on Integrated Access	\$39.50	\$25.00
DID on Integrated Access	\$62.90	\$25.00

* Installation Charge is waived for new and existing AT&T Local Exchange Customers who buy new or add line and/or trunks on AT&T Business Network Service. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date or they will be billed a termination charge equal to the waived Installation Charge(s).

(M) Material previously located on Page 1.
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7. AT&T Local Exchange Services

7.12 AT&T Business Network Service Cont'd)

<u>Features</u>	<u>Non Recurring Charge</u>	<u>Per Month Charge</u>	<u>Per Use Charge</u>	M
Call Forward Busy		\$ 4.30		
Call Forward Don't Answer		\$ 4.30		
Call Forward Variable		\$ 5.40		
Call Return			\$0.90	N
Call Trace			\$3.50	N
Call Transfer		\$ 6.30		
Call Waiting/Cancel Call Waiting*		\$ 6.30		
Caller ID		\$ 9.90		
Caller ID with Name		\$ 9.90		
Distinctive Ring Service		\$ 9.00		
Incoming Call Redirect	\$250.00	\$80.00		N
Change Charge	\$ 80.00			N
Local Number Portability*				
Per Line		\$.35		
Remote Access to Call Forwarding		\$ 3.60		
Remote Call Forwarding	\$ 17.10	\$14.40		N
Repeat Dial			\$0.90	N
Secondary Exchange Service	\$ 25.00	\$41.00		N
Selective Call Rejection		\$ 4.95		
Speed Dialing 8		\$ 2.70		
Speed Dialing 30		\$ 4.95		N
Three Way Calling		\$ 4.95		
<u>Feature Packages</u>		<u>Per Month</u>		
Feature Package 1		\$9.80		
Feature Package 2		\$15.75		
Feature Package 3		\$23.65		

* This LNP service charge will be assessed on all of these lines beginning July 28, 2003 and concluding on July 28, 2008.

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7. AT&T Local Exchange Services

7.12 AT&T Business Network Service

ABN Advantage Plan

				<u>Monthly Recurring Charge</u>
<u>Plan A</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3-5 Years</u>	
Business Line	\$ 80.00	\$ 75.00	\$ 70.00	
Business Trunk	125.00	120.00	115.00	
DS-1 Facilities	2,300.00	2,190.00	2,085.00	
ISDN PRI	2,430.00	2,320.00	2,215.00	
<u>Plan B</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3-5 Years</u>	
Business Line	\$ 80.00	\$ 75.00	\$ 70.00	
Business Trunk	120.00	115.00	110.00	
DS-1 Facilities	2,200.00	2,095.00	1,995.00	
ISDN PRI	2,330.00	2,225.00	2,125.00	

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7. AT&T Local Exchange Services

7.12 AT&T Business Network Service (Cont'd)

AT&T Enhanced Redirect Solution (AERS)

	Non Recurring Charge	Monthly Recurring Charge
Customer Group Option	\$ 750.00	
-per 10 telephone numbers		\$ 50.00
-per telephone number over 10		\$ 5.00
Customer Group, per telephone number	\$ 15.00	
Control Numbers, per control number (minimum of 2)	\$ 25.00	\$ 12.50
Redirect Option, Customer Groups 3-9		
-per option in Customer Group		\$ 80.00
Redirect Change Charge	\$ 50.00	
Change Charge Other	\$ 50.00	
Change Pin Code Charge	\$ 50.00	
Customer Group Change Charge	\$ 170.00	
Customer Group Change Charge -per telephone number	\$ 0.00	
Disconnect Charge	\$1,000.00	

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