## Brian Musselwhite

Vice-President - Florida
External Regulatory and Legislative Affairs

January 19, 2007

## BY ELECTRONIC FILING

Ms. Beth Salak, Director
Division of Competitive Markets and Enforcement
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0866
Dear Ms. Salak:
Attached for filing with the Commission are revisions to the AT\&T Custom Network Services Tariff to be effective January 22, 2007. The revised pages are as follows:

## Section 2 <br> Original Page 9.1

This filing introduces the Duplicate Bill Fee. If you have any questions regarding this filing, please do not hesitate to give me a call.

Best regards,
Brian Musselwhite
Brian Musselwhite
Attachment

## 2. GENERAL REGULATI ONS

2.5 Payment and Charges (Cont'd)

### 2.5.7 Duplicate Bill Charge

A. Gener al

1. Subj ect to Company retention policies, availability of the bill(s), and ability of the Company to retrieve the bill(s), a customer may request a paper copy of thei r bill(s). A Duplicate Bill Charge may apply upon a customer's request for dupl icate copi es of their tel ephone bill(s) in accordance with the charges specified following, unl ess stipul ated differently in the customer's contract. This service will be available where billing and technol ogy exist.
2. The Duplicate Bill Charge, as defined bel ow, will not be applied in the following instances:
a. Wen a customer is currently subscribing to a service to recei ve additional copi es of their bills;
b. When customers request a copy of the bill because of non-recei pt of an initial bill after new connect, transfer or change of address orders;
c. When customers have not recei ved a bill due to Company error in the address of the bill;
d. Wen a customer requests a copy of the current month bill or final bill;
B. Rates and Charges

Dupl icate Bill Charge, mailed via standard US mail only:
Per bill copy charge $\quad \$ 5.00$
C. Li ability

With respect to any claimor suit, by a customer or any others, for danages arising from del ays, errors or omissions, or the failure to provi de bill copi es, Company's liability, if any, shall not exceed the amount paid for the service.

