

December 4, 2009

Ms. Beth Salak
Director, Division of Competitive Markets and Enforcement
Attention: Tariff Section
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: **TK001** 

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarq Communications, Inc. d/b/a CenturyLink Communications Florida Tariff P.S.C. No. 2. This filing is submitted with a proposed effective date of December 5, 2009. The Company's tariffs are available on its website at www.about.centurylink.com/tariffs.

Checksheet	65th Revised Page 2	Section 4	2nd Revised Sheet 14
Table of Contents	9th Revised Page 3	Section 7	2nd Revised Page 55
Section 3	3rd Revised Page 9.2		4th Revised Page 60
	5th Revised Page 10		2nd Revised Page 61

This filing introduces Casual Caller Service. Casual Caller was not technically feasible previously, since the Company, as a reseller, did not initially have its own CIC or network over which casually dialed calls could be made. Casual Caller Service is now available, subject to the availability of the necessary facilities and/or equipment, to any person who uses the Company's service from an equal access end office when the originating location is not presubscribed to the Company's services for long distance service.

This filing also increases the charges for Busy Line Verification and Emergency Interruption and revises the manner in which those rates are presented. The Emergency Interruption charge formerly applied in addition to the Busy Line Verification charge when a customer requested interruption of a call after the operator verified a busy condition. Under the revised rate structure, the Emergency Interruption charge applies in lieu of the Busy Line Verification charge when a customer requests interruption of a busy line.

Additionally, this filing revises the manner in which operator services surcharges are presented. The operator-dialed surcharge is being deleted and incorporated into the "Operator Assisted" rates. Operator Assisted rates will apply to all "00+ and 00- dialed" calls when operator intervention is required for billing verification. The transient rate column and IntraLATA rate column are eliminated under this filing and the operator services call placement charges are being standardized.

Ms. Beth Salak Page Two December 4, 2009

Also, the per minute usage rates for Operator Services for calls placed from payphones is being eliminated because ECI does not offer Operator Services from payphones. Please let me know if you have questions. Thank you.

Sincerely,

Debra A. Levy

cc: Sandy Khazraee

Attachments

FL09-24

# **CHECK SHEET**

The Title Page and Pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original Tariff pages that are in effect on the date shown on each page.

\*Asterisk indicates changes in current Tariff filing.

Sheet 1 2 2.1 3 3.1 4 5 6 6.1 7 8 9 9.1 9.2 10 10.1 10.2 10.3 10.4 10.5 11	Revision No  1st * 65th 14th * 9th Original Original 2nd 5th 1st Original 2nd Original 2nd Original 2nd Original	Sheet 37 38 39 39.1 39.2 40 41 42 43 44 45 46 47 48 49 49.1 49.2 49.3 49.4 49.5 49.6	Revision No.  * 6th 4th 6th 1st 1st 3rd 5th 10th 4th 5th 2nd 5th 6th 5th 4th 2nd 3rd 3rd 2nd 3rd 2nd 3rd 1st Original	Sheet 63 64 64.1 64.2 64.3 64.4 64.5 64.6 64.7 64.8 64.9 64.10 64.11 65 65.1 65.2 65.3 65.4 65.5 65.6 65.7	Revision No.  1st 1st Original 2nd 1st Original 2nd 1st Original 2nd 1st Ist 1st 1st 1st 1st 1st 1st 1st 1st 1st 1	Sheet 75 76 77 78 79 80 81 82 83 84 85 86 87 88 88.1 88.2 88.3 88.4 89 90 91	Revision No. 4th 3rd 2nd 3rd 2nd 3rd 3rd 6th 3rd 5th 3rd 4th 4th 4th 2nd 2nd 2nd 2nd 3rd 3rd 3rd 3rd 3rd 3rd 3rd 3rd 3rd
11 11.1 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 33.1 34 35 36	3rd Original Original Original * 2nd 1st Original 1st 2nd 3rd 3rd 6th 7th 5th 2nd 9th Original 10th 3rd 3rd 3rd	49.6 49.7 49.8 49.9 50 51 52 53 54.1 54.2 54.3 54.4 54.5 54.6 54.7 54.8 55 56 57 58 60 61 62.2 62.3	1st Original Original 1st 5th 5th 3rd 5th 4th 6th 2nd Original Original Original Original Original * 2nd 4th 2nd Original * 2nd Original * 2nd Original * 2nd Original	65.7 65.8 65.9 65.10 65.11 65.12 65.13 65.14 65.15 65.16 65.17 65.18 65.20 65.21 65.22 65.23 65.24 65.25 66 67 68 69 70 71 72 73 74	1st	91 92 93 94 95 96 97 98 99 100	3rd 3rd 4th 3rd 6th 3rd 4th

# **TABLE OF CONTENTS**

Section	<u>Page</u>
CHECK SHEET	2
TABLE OF CONTENTS	3
EXPLANATION OF SYMBOLS	4
TRADEMARKS AND SERVICE MARKS	5
INDEX	6
1. APPLICATION OF TARIFF	7
2. TERRITORY	8
3. DEFINITIONS	9
4. TERMS AND CONDITIONS	12
<ol> <li>RESIDENTIAL SERVICES</li> <li>Message Telecommunications Service (MTS)</li> <li>Solutions Service</li> <li>Standard Weekends</li> </ol>	28 28 28 39
6. BUSINESS SERVICES 6.1 Message Telecommunications Service (MTS) 6.1.1 Solutions Service 6.1.2 Business Sense 6.1.3 Enhanced Voice Solutions 6.1.4 Business Basics 6.1.5 Unlimited Regional Solutions	41 41 41 50 52 54.1 54.3
<ul> <li>7. MISCELLANEOUS SERVICES</li> <li>7.1 Casual Caller Service</li> <li>7.2 Toll Free Service</li> <li>7.3 Directory Assistance (DA)</li> <li>7.4 Operator Service</li> <li>7.5 Payphone Surcharge</li> </ul>	55 (N 55 56 57 59 62
8. PROMOTIONAL OFFERINGS	63

Florida Tariff P.S.C. No. 2 Section 3 3rd Revised Page 9.2 Cancels 2nd Revised Page 9.2

## INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

## 3. **DEFINITIONS** (Continued)

#### Carrier

Any provider of intrastate interexchange telecommunications services.

<u>Casual Caller</u> (N)

The term "Casual Caller" denotes any person who uses the Company's Casual Caller Service from an equal access end office who does not have a current account with the Company, to include:

- A. Any person who has not established an account with the Company who places calls over the Company's network from an equal access area.
- B. Any person located in an equal access area who voluntarily terminated their Company account as set forth in Section 4 but continues to make calls over the Company's network.
- C. Any person located in an equal access area who has had their account terminated in accordance with the terms and conditions as set forth in Section 4 but continues to make calls on the Company's network.
- D. New or allocated Customers whose accounts are not yet established in the Company's billing system.

The terms, conditions and Casual Caller rates as specified in Section 7.1 of this Tariff apply to all calls made by Casual Callers. By placing a call on the Company's network, a Casual Caller accepts and agrees to the Casual Caller terms and conditions and rates. The Company will file Tariffs with the Florida Public Service Commission that apply to Casual Callers who use dial-around 1+ Services.

Company

The term "Company" refers to Embarg Communications, Inc.

(N)

Florida Tariff P.S.C. No. 2 Section 3 5th Revised Page 10 Cancels 4th Revised Page 10

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## INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

## 3. <u>DEFINITIONS</u> (Continued)

#### Customer (a.k.a. Subscriber)

The term "Customer" or "Subscriber" denotes the person, firm, company, corporation, or other entity, **including Casual Callers**, having a communications requirement of its own which uses services under this Tariff and is responsible for the payment of charges as well as compliance with the Company's regulations pursuant to this Tariff.

## **Data**

The representation of information as characters that are in a digital or analog form and to which meaning can be assigned.

#### Data Speed (bps)

The line speed which is commonly measured in bits per second.

## **Digital Transmission**

Information transmitted in the form of digitally encoded signals.

#### DS-0

A 64 Kbps digital transmission system equivalent to one voice frequency circuit/channel.

#### DS-1

A 1.544 Mbps digital transmission system equivalent to 24 voice frequency circuits/channels

#### **DS-3**

A 1.544 Mbps digital transmission system equivalent to 672 voice frequency circuits/channels or 28 DS-1 facilities.

ISSUED: 12-04-09

## 4. TERMS AND CONDITIONS (Continued)

#### 4.3 Use of Service

Neither Subscribers nor their authorized users may use the services furnished by the Company for fraudulent or destructive purposes, including, but not limited to, unauthorized or attempted access, alteration, abuse or destruction of information; or use services furnished by the Company in such a manner that causes interference with another's use of the Company's network.

Neither Subscribers nor their authorized users may use the services furnished by the Company for any unlawful purpose, including service configurations of switched services which, as a result of sharing thereof, are the equivalent of a service configuration which exceeds the scope of the Company's applicable authorization.

Subscribers will promptly cooperate with the Company to prevent unauthorized access by third parties of the services furnished by the Company.

Use and restoration of the service furnished by the Company will be in accordance with Part 64, Subpart D of the Federal Communications Commission Rules.

Customers are responsible for notifying the Company when new lines are added to their account. New lines will not receive the rates associated with the Customer's account until the Company has been notified to add those lines to the Customer's account. Calls placed over such new lines will be rated as Casual Caller Service calls until the lines have been added to the Customer's account.

The use of any feature including, but not limited to, call forwarding, on a planned and continuing basis to allow an originating caller to avoid long distance charges is prohibited.

#### 4.3.1 Limitations of Service

The Company may deny, for any lawful reason, the Customer's request for service, or limit or allocate the facilities available to or utilized by any service, if necessary, to manage its network in an efficient manner; meet reasonable service expectations; furnish service to existing and future Customers based on forecasted Customer requirements; or for any other lawful reason.

The Company may, without notice, (consistent with governing laws or regulations) block traffic to local telephone exchanges ("NXX exchanges"), individual telephone stations, groups or ranges of individual telephone stations, or calls using certain Customer authorized codes, whenever the Company deems it necessary to take such action to prevent (1) the unlawful use of service; (2) nonpayment for service; (3) the use of service in violation of this Tariff; or (4) network blockage or the degradation of service furnished to the Customer or other Customers.

(N)

(N)

#### 7. MISCELLANEOUS SERVICES

#### 7.1 Casual Caller Service

(T)

(N)

# **7.1.1 General**

Casual Caller Service is offered and provided subject to the availability of the necessary facilities and/or equipment, to any person who uses the Company's service from an equal access (FGD) end office who does not have a current account with the Company, to include:

- A. Any person who has not established an account with the Company who places calls over the Company's network from an equal access area.
- B. Any person located in an equal access area who voluntarily terminated their Company account but continues to make calls over the Company's network.
- C. Any person located in an equal access area who has had their account terminated in accordance with the terms and conditions as set forth in Section 3 but continues to make calls on the Company's network.
- D. New or allocated Customers whose accounts are not yet established in the Company's billing system.

Subject to network availability, Casual Caller Service may be used twenty-four hours a day for calls placed to numbers in the North American Dialing Plan areas by dialing "1015046 +" to access the Company's network. Casual Caller Service may not be used to complete "011" calls to international locations. By placing a call on the Company network, a Casual Caller accepts and agrees to the regulations and rates specified in this section.

Operator Service and Directory Assistance are not available with Casual Caller Service.

If the Company charges a Customer Casual Caller rates in error, or through an error by the local telephone company, the account will be credited for the erroneous charges.

#### 7.1.2 Rates

Per Minute Rate \$0.50 (N)

### 7. Miscellaneous Services (Continued)

## 7.4 Operator Service (Continued)

# 7.4.2 Rates and Charges

The following rates will apply to operator handled calls placed within the State of Florida. Calls placed by Customers utilizing these services will be charged their respective usage rates plus the applicable Call Placement **Charge(s)**.

A. Call Placement Charges

(T)

Class Of Service		Call Placement Charge Customer-Dialed Operator		(C)	
(1)	Sent Paid <sup>(2)</sup>	<u>Automated</u>	Assisted (1)		
(1)	(a) Station-to-Station	\$5.50	\$6.65		
	(b) Person-to-Person	5.75	6.90		
(2)	Collect Billing				
( )	(a) Station-to-Station	5.50	6.65		
	(b) Person-to-Person	5.75	6.90		
(3)	Third-Party Billing				
` ,	(a) Station-to-Station	5.50	6.65		
	(b) Person-to-Person	5.75	6.90	(C)	

<sup>2)</sup> This option is only available in areas where network capabilities allow.

(C)

(C)

<sup>(</sup>D) (D) (C)

<sup>(1)</sup> This **charge applies when** the Customer has the ability to dial all the digits necessary for call completion but **instead dials** "00-" to reach the Company's operator to have the operator complete the call **or when a "00+" customer-dialed call requires intervention by an operator for billing verification.** The **charge** will be applied to all Operator Service calls completed by an operator except for 1) calls which cannot be completed by the Customer due to equipment failure or trouble on the Company's network; or 2) defaults to an operator for assistance while using a toll free collect

Florida Tariff P.S.C. No. 2 Section 7 2nd Revised Page 61 Cancels 1st Revised Page 61

## INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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### 7.4 Operator Service (Continued)

# 7.4.2. Rates and Charges (Continued)

A. <u>Call Placement Charges</u> (Continued (T)

Class Of Service (Continued)

Call Placement Charge

(D) (T)(I) (T)(I)

(D)

(4) Busy Line Verification (1)
 (5) Emergency Interruption (1)
 19.98

B. <u>Usage Rates</u>

Per Minute of Use All Other

\$.89

(D)

(D)

The Busy Line Verification charge applies when the Company provides operator assistance to determine if there is an ongoing conversation at a called station. The Emergency Interruption charge applies in **lieu of** the Busy Line Verification charge when the Company **also** provides operator assistance to interrupt an ongoing conversation, regardless of whether the interruption is successful.