David ChristianAssistant Vice President Regulatory Affairs Florida



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September 17, 2004

Ms. Beth W. Salak, Director Division of Competitive Markets and Enforcement Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are copies of the following tariff page from our General Services Tariff:

General Services, Section A2

Original Page 24.46

The purpose of this filing is to introduce a promotion to waive or credit termination liability charges for those analog Centranet® and CustoPak customers who return to Verizon within 60 days of disconnection.

Please handle this filing as required for approval.

If you require additional information, please contact Carlton A. Ball at (813) 483-2529.

Sincerely, David M. Christian Assistant Vice President Regulatory Affairs Florida

DMC:sv Attachments

A2. GENERAL REGULATIONS

A2.10 Special Promotions (Continued)

.2 The following promotion is on file with the Florida Public Service Commission: (Continued)

	Area of Promotion	Service	Charges Waived	Period	Authority	
305)	Company:					(N)
	Company's Service Territory- Business Service Only	Analog Centranet®/ Centranet® CustoPak	Outstanding Analog Centranet® or CentraNet® CustoPak Termination Liability Charges as identified in Verizon Florida Gener Services Tariff Section A2.3.17, will be credited for Verizon identifiable credit worthy customer if a customer renegotiates a new Analog CentraNet® or CentraNet® CustoPak term commitment plan within 60 calendar days of the dat their service is disconnected, and value of the new Analog CentraNet® or Centranet® CustoPak term commitment is equal to or greater than the remaining value of the previous Analog CentraNet® or CentraNet® CustoPak term commitment.	e the et [®]		(N)

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A2. GENERAL REGULATIONS

A2.10 Special Promotions (Continued)

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	Area of Promotion	Service	Charges Waived	Period	Authority	
305)	Company:					/N1\
	Company's Service Territory- Business Service Only	Analog Centranet®/ Centranet® CustoPak	Outstanding Analog Centranet® or CentraNet® CustoPak Termination Liability Charges as identified in Verizon Florida Gener Services Tariff Section A2.3.17, will be credited for Verizon identifiable credit worthy customer if a customer renegotiates a new Analog CentraNet® or CentraNet® CustoPak term commitment plan within 60 calendar days of the date their service is disconnected, and value of the new Analog CentraNet® or Centranet® CustoPak term commitment is equal to or greater than the remaining value of the previous Analog CentraNet® or CentraNet® CustoPak term commitment.	s Detthe		(N)

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