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November 3, 2004

Ms. Beth W. Salak, Director Division of Competitive Markets and Enforcement Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are copies of new tariff pages filed as part of our Verizon Florida Inc. General Services Tariff. See Attachment A for a listing of the impacted tariff sheets.

The purpose of this filing is to make corrective textual changes in Section A113 per a conversation between Sally Simmons, Joan Gage and Carlton Ball. Please handle this filing as required for approval.

If you require additional information, please contact Carlton A. Ball at (813) 483-2529.

Sincerely, David M. Christian Assistant Vice President Regulatory Affairs Florida

DMC:sv Attachments Attachment A

General Services

Section A113

1st Revised Contents Page 2 1st Revised Page 1.0.4 1st Revised Page 1.0.5 1st Revised Page 1.0.6 1st Revised Page 26 1st Revised Page 27

CONTENTS

		Page No.	
A113.10	Alarm Transport Service		
	A113. General A113. Regulations A113. Rates and Charges	23 23 25	
A113.11	Reserve Telephone Numbers	26	(N)
A113.12	Dial Datalink Service	27	(T)

EFFECTIVE: November 18, 2004

ISSUED: November 3, 2004

A113. OBSOLETE MISCELLANEOUS SERVICE ARRANGEMENTS

A113.1.2 Verizon Calling Services

(T)

Obsolete. The features listed below are grandfathered within the Choice Pac, Verizon Local Package, and Verizon Local Package Extra will be continued for existing customers only. No moves, additions or changes of these features may be made to existing Choice Pac Service, Verizon Local Package, and Verizon Local Package Extra.

.1 General

- h. Choice Pac features below grandfathered to existing customers
 - (2) The following services are eligible for the Choice Pac discount offering to existing customers only.

Call Block Caller ID-Number Only Priority Call

.2 Rates

a. Bundled Local Service

The following vertical options are grandfathered to existing Verizon Local Package and Verizon Local Package Extra customers:

- -Call Block
- Do Not Disturb
- Priority Call

A113.1.2 Verizon Calling Services (continued)

(T)

Obsolete. The features listed below are grandfathered within the Custom Calling Local Area Signaling Service and will be continued for existing customers only. No moves, additions or changes may be made to these existing features.

.4 Custom Calling Local Area Signaling Service

- a. Description of select features grandfathered within Custom Calling Local Area Signaling Service.
- (1.) Priority Call allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone.
- (2.) <u>Call Block</u> allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.
 - Customers subscribing to this service may be able to automatically reject all calls that have been marked "P", "PRIVATE", "PRIVATE NUMBER", or such similar indicator by the person calling. It is not necessary to subscribe to Caller ID-Number Only to use this Call Block feature. With this feature activated (Anonymous Call Block), the called party's telephone will not ring. The person calling, whose identification is blocked, will receive a message to hang up and call back with his number unblocked.
- (3.) Do Not Disturb allows a customer to select up to 12 customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.
- (4.) Caller ID-Number Only is an arrangement which permits a customer with local Exchange Service other than foreign central office service to receive the calling telephone number for calls placed to the customer. The calling telephone number will be forwarded from the terminating central office to compatible customer provided display equipment associated with a customer's local Exchange Service. The calling telephone number will be delivered during the first silent interval of ringing. If the calling telephone number is not available for forwarding to the called party, the customer's display device will record the time of day and date, and show "OUT OF AREA" and in some cases, dashes (--- ----), for the non-available numbers. The calling telephone number is unavailable from calls made from non-SS7 offices, some large PABX systems, and from some cellular radio calls, and currently from interexchange carrier calls. Compatible customer provided display equipment is required for this service.

Any customer subscribing to Caller ID-Number Only will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone numbers are not available on operator handled or credit card calls.

Telephone numbers transmitted via Caller ID-Number Only are intended solely for the use of the Caller ID-Number Only subscriber. Resale of this information is prohibited by this Tariff.

A113.1.2 Verizon Calling Services (Continued)

(T)

- .4 Custom Calling Local Area Signaling Service (Continued)
- b. Rates
- (1.) The following charges are for the services only and are in addition to applicable charges for service. Service Charges apply as set forth in Section A4 of this tariff, except as shown herein. The features listed below are grandfathered and will be continued for existing customers only. No moves, additions or changes may be made to these existing features.
 - (a.) Residence

(a.) residence	Monthly Rate	Nonrecurring <u>Charge</u>
Priority Call, per line	\$ 5.00	NOTE 1
Call Block, per line	\$ 5.00	NOTE 1
Do Not Disturb, per line	\$ 4.00	NOTE 1
Caller ID-Number Only, per line	\$ 7.00	NOTE 1

(b.) Business

	Monthly Rate	Nonrecurring <u>Charge</u>
Priority Call ⁹ , per line	\$ 5.00	NOTE 1
Call Block ⁹ , per line	5.00	NOTE 1
Do Not Disturb, per line	4.00	NOTE 1
Caller ID-Number Only ⁹ , per line	11.00	NOTE 1

Note 1: Service Charges apply as set forth in Sections A4.

Note 9: Refer to Section A13.14.1h. for Choice Pac offer and applicable rate discount.

A113.11 Reserve Telephone Numbers

(T)

Obsolete. The provision of Reserve Telephone Numbers as specified in this Section A113.9 will be continued for existing residential customers only. Service will not be offered for new installations, moves, changes or additions.

.1 General

- a. Reserve Telephone Numbers are telephone numbers reserved by a residential customer for future use.
- b. Reserve Telephone Numbers are offered subject to availability for a period not to exceed 180 days, and are not guaranteed until activated in the network.
- c. Appropriate Service Charges, as stated in Section 4 of this tariff, apply.

Dial Datalink Service

A113.12 <u>Dial Datalink Service</u>

Obsolete. The provision of Dial Datalink Service will be continued for existing customers only. Service will not be offered for new installations, moves, changes or additions.

.1 General

- a. This grade of access line meets higher quality transmission standards than those for regular voice transmission. This data access line will meet parameters developed to allow transmission speeds of up to 4800 bps.
- b. Customers may use regular access lines for data transmission if this level of service is adequate to meet their needs; however, the Company will not support data parameters on these access lines.
- c. Dial Datalink lines may also be used for voice communication.
- d. Call Waiting Service is not offered with this grade of service.
- e. Dial Datalink lines are not offered on Foreign Exchange Service.
- f. General makes no guarantee that any transmission speed or bit error rate will be achieved on any given call.

.2	Rates and Charges ¹	Installation <u>Charge</u>	Monthly <u>Charge</u>
	a. Residence Line	\$ 25.00	\$ 2.50
	b. Business Line	25.00	5.00

(T)

A network access change charge is applicable to this service when provided on a separate order.

CONTENTS

		Page No.	
A113.10	Alarm Transport Service		
	A113. General A113. Regulations A113. Rates and Charges	23 23 25	
<u>A113.11</u>	Reserve Telephone Numbers	<u> 26</u>	<u>(N)</u>
A113.1 1 2	<u>Dial Datalink Service</u>	2 6 7_	<u>(T)</u>

⁽M) Material previously appeared in Section A13, Contents Page 3. (M¹) Material previously appeared in Section A13, Contents Page 1.

A113.1.24 Verizon Calling Services

<u>(T)</u>

Obsolete. The features listed below are grandfathered within the Choice Pac, Verizon Local Package, and Verizon Local Package Extra will be continued for existing customers only. No moves, additions or changes of these features may be made to existing Choice Pac Service, Verizon Local Package, and Verizon Local Package Extra.

.1 General

- h. Choice Pac features below grandfathered to existing customers
 - (2) The following services are eligible for the Choice Pac discount offering to existing customers only.

Call Block
Caller ID-Number Only
Priority Call

.2 Rates

a. Bundled Local Service

The following vertical options are grandfathered to existing Verizon Local Package and Verizon Local Package Extra customers:

- -Call Block
- Do Not Disturb
- Priority Call

A113.1.24 Verizon Calling Services (Continued)

(T)

Obsolete. The features listed below are grandfathered within the Custom Calling Local Area Signaling Service and will be continued for existing customers only. No moves, additions or changes may be made to these existing features.

.4 Custom Calling Local Area Signaling Service

- a. Description of select features grandfathered within Custom Calling Local Area Signaling Service.
- (1.) Priority Call allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone.
- (2.) <u>Call Block</u> allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.
 - Customers subscribing to this service may be able to automatically reject all calls that have been marked "P", "PRIVATE", "PRIVATE NUMBER", or such similar indicator by the person calling. It is not necessary to subscribe to Caller ID-Number Only to use this Call Block feature. With this feature activated (Anonymous Call Block), the called party's telephone will not ring. The person calling, whose identification is blocked, will receive a message to hang up and call back with his number unblocked.
- (3.) Do Not Disturb allows a customer to select up to 12 customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.
- (4.) <u>Caller ID-Number Only</u> is an arrangement which permits a customer with local Exchange Service other than foreign central office service to receive the calling telephone number for calls placed to the customer. The calling telephone number will be forwarded from the terminating central office to compatible customer provided display equipment associated with a customer's local Exchange Service. The calling telephone number will be delivered during the first silent interval of ringing. If the calling telephone number is not available for forwarding to the called party, the customer's display device will record the time of day and date, and show "OUT OF AREA" and in some cases, dashes (--- ----), for the non-available numbers. The calling telephone number is unavailable from calls made from non-SS7 offices, some large PABX systems, and from some cellular radio calls, and currently from interexchange carrier calls. Compatible customer provided display equipment is required for this service.

Any customer subscribing to Caller ID-Number Only will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone numbers are not available on operator handled or credit card calls.

Telephone numbers transmitted via Caller ID-Number Only are intended solely for the use of the Caller ID-Number Only subscriber. Resale of this information is prohibited by this Tariff.

(M) Material previously appeared on Page 11.2, Section A13.

(M)¹ Material previously appeared on Page 11.2.1, Section A13.

EFFECTIVE: October 19, 2004

ISSUED: October 4, 2004

A113. OBSOLETE MISCELLANEOUS SERVICE ARRANGEMENTS

A113.1.24 <u>Verizon Calling Services (continued)</u>

(T)

.4 Custom Calling Local Area Signaling Service (Continued)

b. Rates

VERIZON FLORIDA INC.

(1.) The following charges are for the services only and are in addition to applicable charges for service. Service Charges apply as set forth in Section A4 of this tariff, except as shown herein. The features listed below are grandfathered and will be continued for existing customers only. No moves, additions or changes may be made to these existing features.

(a.) Residence

(a.) Residence	Monthly Rate	Nonrecurring <u>Charge</u>
Priority Call, per line	\$ 5.00	NOTE 1
Call Block, per line	\$ 5.00	NOTE 1
Do Not Disturb, per line	\$ 4.00	NOTE 1
Caller ID-Number Only, per line	\$ 7.00	NOTE 1

(b.) Business

	Monthly Rate	Nonrecurring <u>Charge</u>
Priority Call ⁹ , per line	\$ 5.00	NOTE 1
Call Block ⁹ , per line	5.00	NOTE 1
Do Not Disturb, per line	4.00	NOTE 1
Caller ID-Number Only ⁹ , per line	11.00	NOTE 1

Note 1: Service Charges apply as set forth in Sections A4.

Note 9: Refer to Section A13.14.1h. for Choice Pac offer and applicable rate discount.

A113.119 Reserve Telephone Numbers

<u>(T)</u>

Obsolete. The provision of Reserve Telephone Numbers as specified in this Section A113.9 will be continued for existing residential customers only. Service will not be offered for new installations, moves, changes or additions.

.1 General

- a. Reserve Telephone Numbers are telephone numbers reserved by a residential customer for future use.
- b. Reserve Telephone Numbers are offered subject to availability for a period not to exceed 180 days, and are not guaranteed until activated in the network.
- c. Appropriate Service Charges, as stated in Section 4 of this tariff, apply.

(M) Material previously appeared in Section A3, Page 8.

A113.142 <u>Dial Datalink Service</u>

(T)

Obsolete. The provision of Dial Datalink Service will be continued for existing customers only. Service will not be offered for new installations, moves, changes or additions.

.1 General

- a. This grade of access line meets higher quality transmission standards than those for regular voice transmission. This data access line will meet parameters developed to allow transmission speeds of up to 4800 bps.
- b. Customers may use regular access lines for data transmission if this level of service is adequate to meet their needs; however, the Company will not support data parameters on these access lines.
- c. Dial Datalink lines may also be used for voice communication.
- d. Call Waiting Service is not offered with this grade of service.
- e. Dial Datalink lines are not offered on Foreign Exchange Service.
- f. General makes no guarantee that any transmission speed or bit error rate will be achieved on any given call.

.2	Rates and Charges ¹	Installation <u>Charge</u>	Monthly <u>Charge</u>
	a. Residence Lineb. Business Line	\$ 25.00 25.00	\$ 2.50 5.00

(M) Material previously appeared in Section A3, Page 11.5.

¹ A network access change charge is applicable to this service when provided on a separate order.