

Program Description

Overview of Promotion

In accordance with Verizon Florida's General Services Tariff, Section A2.10 Special Promotions, this promotion begins August 16, 2006 and ends November 13, 2006. This program is an offering to retain residential customers who contact the company to disconnect service.

Promotion Specifics

Residential customers who contact the company during the promotional period to disconnect service or cite a competitive offer from another provider and who decide to remain with Verizon will be eligible to receive one of the following bill credits for 3 months.

OFFER 1

Qualifiers: Customers who purchase Verizon Local Package, Verizon Local Package Extra, Verizon Regional Package, Verizon Regional Package Extra, Regional Value or Regional Essentials will receive a \$10.00 credit on their Verizon telephone bill for a period of three months.

OFFER 2

Qualifiers: Customers who purchase Verizon Local Package, Verizon Local Package Extra, Verizon Regional Package, Verizon Regional Package Extra, Regional Value or Regional Essentials AND one of the following Verizon non regulated affiliate services will receive an \$18.00 credit on their Verizon telephone bill for a period of three months. The eligible affiliate services are: OneBill, DirectTV or FIOS TV/Data or any VOL service, including dial-up.

OFFER 3

Qualifiers: Customers who purchase Verizon Local Package, Verizon Local Package Extra, Verizon Regional Package, Verizon Regional Package Extra, Regional Value or Regional Essentials AND two or more of the following Verizon non regulated affiliate services, will receive a \$25.00 credit on their Verizon telephone bill for a period of three months. The eligible affiliate services are: OneBill, DirectTV or FIOS TV/Data or any VOL service, including dial-up.

Program Restrictions

This program is limited to residential customers who contact Verizon.