David Christian Vice President Regulatory Affairs Florida



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September 25, 2008

Ms. Beth Salak, Director Division of Competitive Markets and Enforcement Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Re: Verizon Florida LLC 2008 Price Cap Filing

Dear Ms. Salak:

Pursuant to Florida Statutes Section 364.051, "Price Regulation," Verizon Florida LLC (Verizon) submits this filing to adjust certain rates for basic and non basic services.

The 2008 price regulation filing permits basic local exchange revenues to be increased by 1.585% as determined by the increase in the Gross Domestic Product - Price Index (GDP-PI). Verizon's proposal increases basic local revenues by 1.5767%. Rates for non-basic services can be increased by up to 20% per category. All five of Verizon's non basic service categories are within the allowable increase. Units used in this filing have been updated to June 30, 2008.

Additionally, this filing eliminates certain grandfathered services because there are no customers purchasing the services.

The following tariff pages from the General Services Tariff have been revised:

A2 General Regulations

18th Revised Page 12

A3 Basic Local Exchange Service

29th Revised Page 1 6th Revised Page 1.1 18th Revised Page 2 20th Revised Page 5 8th Revised Page 7.1 8th Revised Page 11.0.1 9th Revised Page 12

A13 Miscellaneous Service Arrangements

13th Revised Page 20 11th Revised Page 21 4th Revised Page 23.1 Ms. Beth Salak, Director September 26, 2007 Page 2

A18 Long Distance Message Telecommunications Services

10th Revised Page 8 6th Revised Page 8.1 7th Revised Page 9 4th Revised Page 9.2 13th Revised Page 15

A103 Obsolete Basic Local Exchange Services

4th Revised Page 9

A118 Obsolete Long Distance Message Telecommunications Service

1st Revised Page 4.1 1st Revised Page 4.2 3rd Revised Page 4.3

Verizon requests an effective date of November 1, 2008 for this filing. Customers are being notified of the rate changes via a bill message in their October bills.

Joan Gage can be reached on 813-483-2530 if you have any questions.

Sincerely,

David M. Christian Vice President Regulatory Affairs Florida

Attachments

A2. GENERAL REGULATIONS

A2.3 Establishment and Furnishing of Service (Continued)

.15 Vacation Service - Business (Continued)

- a. General (Continued)
 - (7) During the period of Vacation Service, no installations, moves, changes or maintenance will be provided. Changes to billing address will be allowed.
 - (8) The customer may request a restoration date in advance of the maximum allowable vacation period, otherwise complete service and billing will be restored on the last day of the maximum allowable vacation period of nine (9) months.
- b. Application of Charges

Business Service

The charge for business service during the period of suspension is as follows:

Business	\$ 16.72 (I)
Business Rotary	20.12

(1) During the period the customer is furnished Vacation Service, Miscellaneous Calling Services directly associated with the line service will not be charged.

Any Miscellaneous Services not directly associated with the line service, such as Directory Listing or Operator Service, will continue at the standard tariff rates.

(2) A Seasonal Service Establishment Charge as specified in Section A4.3.9 of this Tariff shall apply at the time a business customer requests Vacation Service.

No service order charges apply to restore service at the completion of the Vacation Service period.

- (3) The federal End User Access Charge specified in Tariff FCC No. 14 is applicable during Vacation Service.
- c. Service Suspension Option for Residential Customers

Residential Customers may request a temporary suspension of service for a period of at least one month up to nine months. This option is not available for residential message rate service and Basic Calling Service, a Verizon local bundled service. This service is not available to Lifeline customers. There will be no charge to customers for the temporary suspension option. During the suspension period there is no inward or outward service, installations, moves, changes or maintenance provided. Inward calls will be referred to the call number of another station in the same or a distant exchange as specified by the customer, for 30 days, to any number the customer specifies.

The services the customer subscribed to prior to temporary service suspension are not retained for reconnection. At the time the residential customer requests reconnection, the customer must subscribe to services of choice based on service availability. Nonrecurring charges, specified in Section A4, are not applicable to restore prior services. The customer must request a restoration date in advance of the maximum allowable suspension period, or residential flat rate billing will be charge beginning on the last day of the maximum allowable temporary service suspension period of nine months.

A3.1 <u>General</u>

- .1 This Tariff specifies rate schedules applicable for grades and classes of local exchange service ordered.
- .2 Exchange rate schedules are applied according to the total number of main station lines and PBX trunks in the local service area.
- .3 Exchange Service Areas for each exchange are identified on maps filed in Section A200, Local Exchange Service Area Maps and Descriptions, of this Tariff.
- .4 The rates for service and equipment not specifically shown in this section are presented in other sections of this Tariff. (See Note 3)
- .5 Service charges, as covered in Section A4., are applicable to the provision of basic local exchange service.
- .6 Pursuant to passage of the Telecommunications Access Systems Act of 1991 by the Florida Legislature during the 1991 session, a monthly surcharge shall be imposed on all local exchange telecommunications company customers on an individual access line basis, except that such surcharge shall not be imposed upon more than 25 basic telecommunications access lines per account bill rendered. The Commission shall determine the amount of the surcharge; however, in no case shall the amount exceed 25 cents per line per month. The surcharge shall appear on the initial bill to the customer and itemized at least once annually.

A3.2 Rate Schedules

.1 Flat Rate Schedule

a. Main Station Line Service Month to Month Rates.

		Monthly Rates One-Party		Main Stations Arranged with Rotary Service
Rate <u>Group</u>	Main Station Lines and PBX Trunks	Residence	Business	Business
1	0- 50,000	\$ 16.33 (I)	\$33.44 (I)	\$ 41.99 (I)
2	50,001- 90,000	16.33	33.44	41.99
3	90,001-170,000	16.33	33.44	41.99
4	170,001-300,000	16.33	33.44	41.99
5	Over 300,000	16.33 (I)	33.44 (I)	41.99 (I)

b. Monthly Term Rates for Business Main Station Line Services. 1,2

Term	One-Party Business	Main Stations Arranged with Rotary Service Business
1 year	\$ 30.95	\$ 38.25
3 year	29.95	36.95

¹ In the event the customer terminates the service prior to the completion of the term commitment, the Termination Liability in Section A2.3.17 of this tariff will apply.

² The Central Office Line Connection Service Order Charge in Section A4 of this tariff is not applicable to 1 or 3-Year term rates.

A3.2 Rate Schedules

- .1 Flat Rate Schedule (Cont'd)
 - c. Business with Unlimited Extended Calling Service (ECS) Month to Month Rates.

Rate <u>Group</u>	Main Station Lines and PBX Trunks	Business One-Party with Unlimited ECS	Main Stations Arranged with Rotary Service with Unlimited ECS
1	0- 50,000	\$ 38.99 (I)	\$ 47.00
2	50,001- 90,000	38.99	47.00
3	90,001-170,000	38.99	47.00
4	170,001-300,000	38.99	47.00
5	Over 300,000	38.99 (I)	47.00

d. Monthly Term rates for Business with Unlimited ECS.¹

Number of Main Station	Business One-Party		Main Station	
Lines and Trunks	with Unlimited ECS		with Rotary S	
	<u>1-Year Term 2,3</u>	<u>3-Year Term 2,3</u>	<u>1-Year Term ^{2,3}</u>	<u>3-Year Term ^{2,3}</u>
1-24	\$ 35.00	32.00	\$ 45.00	\$ 40.00
25+	30.00	27.00	43.00	38.00

.2 Message Rate Schedule

- a. The following schedules of rates are applicable for message rate main station line service. Message rates and allowances do not apply for calls made to Extended Calling Service (ECS) exchanges in Section A3.15.
 - (1) Business

Rate <u>Group</u>	Main Station Lines and <u>PBX Trunks</u>	Individual Line Monthly Charge	Monthly Message <u>Allowance</u>	Additional Local Message <u>Charge</u>	Main Stations Arranged With <u>Rotary Service, each</u>
1	0- 50,000	\$ 25.49	0	\$.11	\$ 29.79 (I)
2	50,001- 90,000	25.49	0	.11	29.79
3	90,001-170,000	25.49	0	.11	29.79
4	170,001-300,000	25.49	0	.11	29.79
5	Over 300,000	25.49	0	.11	29.79 (I)

- ¹ Flat Rate Business ECS 1- and 3-year term rates apply only to Business One-Party lines, Main Stations Arranged with Rotary, and/or PBX trunks; does not apply to CentraNet[®] NARs.
- ² In the event the customer terminates the service prior to the completion of the term commitment, the Termination Liability in Section A2.3.17 of this tariff will apply.
- ³ The Central Office Line Connection Service Order Charge in Section A4 of this tariff is not applicable to 1 or 3-Year term rates.
- [®] Registered Trademark

A3.2 <u>Rate Schedules</u> (Continued)

.2 Message Rate Schedule (Continued)

- a. (Continued)
 - (2) Residence

Rate <u>Group</u>	Main Station Lines and PBX Trunks	Individual Line Monthly <u>Charge</u>	Monthly Message <u>Allowance</u>	Additional Local Message <u>Charge</u>
1	0 - 50,000	\$ 10.99 (I)	30	\$.10
2	50,001- 90,000	10.99	30	.10
3	90,001-170,000		30	.10
4	170,001-300,000) 10.99	30	.10
5	Over 300,000	10.99 (I)	30	.10

.3 Regrouping Procedures

- a. Whenever the number of access lines in the local calling area of an exchange increases or decreases to the extent that such exchange would fall into a different rate group, a revised Tariff shall be filed for authority to reclassify the exchange to its appropriate group. The effective date of the proposed rate change shall be the effective date of the next directory for the affected exchange or 60 days after the date of filing the tariff whichever is later.
 - (1) The rate group in which an exchange falls shall be determined by the peak number of access lines in the exchange's local calling area since the effective date of the preceding directory.

A3.3 <u>Monthly Exchange Rates</u>

.1 General

a. Monthly exchange rates shown in A3.2 are applicable, in each exchange, for grades and classes of basic local exchange service offered.

.2 Message Rate Service - Individual Line

- a. Subscribers to business or residence message rate service are regularly billed monthly in advance at the rate quoted in this tariff for the class of service furnished. Messages in excess of the monthly allowance are billed monthly in arrears. Local messages not used in one month are not credited to the subscriber's account for any other month service is rendered.
- b. Subscribers are entitled to the number of messages specified in A3.2.2 to all central office lines bearing the designations of exchanges listed in A3.5, Local Calling Area, for the respective exchange.
- c. Business Message Rate Service and Residence Message Rate Service are available in all exchanges and in all new rate groups. See Section A3.2.2 for specific rates by rate group.
- d. Rules and regulations covering the provision of message rate service are as specified in Section A2.3.2.

A3.3 <u>Monthly Exchange Rates</u> (Continued)

.4 PBX Trunk Line Rates (Continued)

a. General

Rules and Regulations as covered in Section A2.3.2 are applicable to the provision of PBX trunk lines.

- b. Rates
 - (1) Flat Rate
 - (a) PBX Trunk Service Month to Month Rates

Rate <u>Group</u>	Main Station Lines and PBX Trunks	Monthly Rate Individual Trunk	Individual Trunk with Unlimited <u>Extended Calling Service</u>
1	0- 50,000	\$ 53.99	\$ 57.00
2	50,001- 90,000	53.99	57.00
3	90,001-170,000	53.99	57.00
4	170,001-300,000	53.99	57.00
5	Over 300,000	53.99	57.00

(b) Monthly Term Rates for PBX Trunk Line Service¹

Number of Trunks $1 \text{ Year Term }^{2.3}$ $3 \text{ Year Term }^{2.3}$ $1 \text{ Year Term }^{2.3}$ $3 \text{ Year Term }^{2.3}$ $1 \cdot 24$ $\$ 50.00$ $\$ 48.00$ $\$ 45.00$ $\$ 40.00$ $25 +$ 50.00 $\$ 48.00$ $\$ 45.00$ $\$ 40.00$ Message RateMain StationIndividual Lines andMonthly Message RateAdditional Local Message Rate1 $0 \cdot 50,000$ $\$ 36.99$ (l) 0 $\$.11$ 2 $50,001 \cdot 90,000$ 36.99 0 .113 $90,001 \cdot 170,000$ 36.99 0 .114 $170,001 \cdot 300,000$ 36.99 0 .11	All Rate <u>Groups</u>		Monthly Rate Individual Trunk		Trunk mited ing Service
25 + 50.00 48.00 41.00 38.00 Message Rate Main Station Individual Monthly Additional Rate Lines and Line Monthly Message Additional Group PBX Trunks Rate Allowance Rate 1 0-50,000 \$ 36.99 (I) 0 \$.11 2 50,001-90,000 36.99 0 .11 3 90,001-170,000 36.99 0 .11 4 170,001-300,000 36.99 0 .11		<u>1 Year Term ^{2,3}</u>	<u>3 Year Term ^{2,3}</u>	<u>1 Year Term ^{2,3}</u>	<u>3 Year Term^{2,3}</u>
Message Rate Main Station Individual Monthly Additional Rate Lines and Line Monthly Message Local Message Group PBX Trunks Rate Allowance Rate 1 0-50,000 \$ 36.99 (I) 0 \$.11 2 50,001-90,000 36.99 0 .11 3 90,001-170,000 36.99 0 .11 4 170,001-300,000 36.99 0 .11	1 - 24	\$ 50.00	\$ 48.00	\$ 45.00	\$ 40.00
Main Station Individual Monthly Additional Rate Lines and Line Monthly Message Local Message Group PBX Trunks Rate Allowance Rate 1 0- 50,000 \$ 36.99 (I) 0 \$.11 2 50,001- 90,000 36.99 0 .11 3 90,001-170,000 36.99 0 .11 4 170,001-300,000 36.99 0 .11	25 +	50.00	48.00	41.00	38.00
Rate Lines and Line Monthly Message Local Message Group PBX Trunks Rate Allowance Rate 1 0- 50,000 \$ 36.99 (I) 0 \$.11 2 50,001- 90,000 36.99 0 .11 3 90,001-170,000 36.99 0 .11 4 170,001-300,000 36.99 0 .11	Message Rate				
Group PBX Trunks Rate Allowance Rate 1 0-50,000 \$ 36.99 (I) 0 \$.11 2 50,001-90,000 36.99 0 .11 3 90,001-170,000 36.99 0 .11 4 170,001-300,000 36.99 0 .11	Dete			5	
1 0- 50,000 \$ 36.99 (I) 0 \$.11 2 50,001- 90,000 36.99 0 .11 3 90,001-170,000 36.99 0 .11 4 170,001-300,000 36.99 0 .11				, 0	0
2 50,001-90,000 36.99 0 .11 3 90,001-170,000 36.99 0 .11 4 170,001-300,000 36.99 0 .11	Group	PBX TIUNKS	Rale	Allowance	Rale
250,001-90,00036.990.11390,001-170,00036.990.114170,001-300,00036.990.11	1	0- 50,000	\$ 36.99 (l) 0	\$.11
4 170,001-300,000 36.99 0 .11	2	50,001-90,000	36.99	0	.11
	3	90,001-170,000	36.99	0	.11
5 Over 300 000 36 00 (1) 0 11	4	170,001-300,000	36.99	0	.11
5 0/01 500,000 50.77 (1) 0 .11	5	Over 300,000	36.99 (I) 0	.11

¹ Flat Rate Business ECS 1- and 3-year term rates apply only to Business One-Party lines, Main Stations Arranged with Rotary, and/or PBX trunks; does not apply to CentraNet[®] NARs.

² In the event the customer terminates the service prior to the completion of the term commitment, the Termination Liability in Section A2.3.17 of this tariff will apply.

^{3.} The Central Office Line Connection Service Order Charge in Section A4 of this tariff is not applicable to 1 or 3-Year term rates.

(2)

A3.4 Exceptions to Basic Local Exchange Service (Continued)

.4 Transitional Lifeline Assistance Program

- a. General
 - (1) Transitional Lifeline Assistance is a state program which provides a 30% reduction of the applicable monthly exchange flat rate for residential basic local service for subscribers who no longer qualify for the Lifeline Assistance Program.
- b. Regulations
 - (2) A Lifeline Assistance subscriber who requests this service will receive the discounted rate for a period of one (1) year from the date the subscriber ceases to be qualified for the Lifeline Assistance Program.

.5 Native American Lifeline

- a. Residential customers who reside on federally recognized tribal lands are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service.
- b. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to \$25.00 per month if the individual participates in any state or federal programs identified in the preceding Section 3.4.3 or one of the following assistance programs:

Bureau of Indian Affairs General Assistance Tribally Administered Temporary Assistance for Needy Families Head Start (only those meeting its income qualifying standard) National School Lunch Program (free meals program only)

- If a resident of a federally recognized tribal land satisfies the state's Lifeline eligibility criteria as defined in Section 3.4.3, the resident will receive the state support, as well as the additional enhanced federal support. Lifeline customers residing on tribal lands will pay no less than \$1.00 per month for basic local telephone service.
- d. The additional enhanced federal credit will be available to Lifeline customers who reside on tribal lands in the following exchanges:

Tribal Land	Exchange	Credit
Seminole Tribe, Tampa Reservation	Tampa	\$5.17 (I)

A3.10 Directory Assistance Service (Continued)

.1 General (Continued)

- d. Business Line Call Completion (BLCC) (Continued)
 - (2) The mechanized announcement will instruct the caller that he may have his call automatically completed at no additional charge by depressing a specific digit on the touch-tone key pad. For all completed calls, the BLCC surcharge will be reversed to the business customer receiving the call. The caller shall remain responsible for any other applicable local message charges and/or Directory Assistance charges.
 - (3) Business Line Call Completion (BLCC) will only be furnished where facilities and operating conditions permit.
 - (4) Business Line Call Completion (BLCC) will not be provided to the following services:

Residence Service 800/877/888 Service 976 Service 900 Service Inmate Telephone Service (ITS) Public Telephone Access Service (PATS) for Customer-Provided Equipment (CPE) Feature Group A Service Cellular Carriers

- (5) The Telephone Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.
 - (a) This service is furnished solely for the telephone calling purposes of the caller.
 - (b) Provisions concerning limitations of liability and allowance for interruption of service are as set forth in Section A2 of this Tariff.
- (6) This offering provides call completion on a Local Access and Transport Area (LATA) basis.
- (7) If call completion is paid for under the terms of BLCC, the Directory Connect Plussm charge as specified in Section A3.10.2c. will not apply to the business customer or the caller.
- .2 Rates
 - a. Where the subscriber direct dials the Local Directory Assistance number 1411, the charge for each call (maximum of two requested telephone numbers per call) is \$1.50.

(I)

- ^R Registered Trademark of Verizon
- sm Registered Servicemark of Verizon

A3.11 Operator Assisted Local Calls

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- .1 Operator Assistance Charges
 - All types of local exchange service have local calling areas as specified in A3.5 of this Tariff, which are the areas that can be called on a Flat Rate basis (no charge for individual calls), on a Local Coin Call Rate basis, on a Message Rate basis (calls charged for as message units) or on a Measured Service basis (charges based on a combination of one or more rating elements). Local calling area also includes Extended Calling Service (ECS) exchanges as specified in Section A3.15.
 - Local Dial Call: The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.

The following service charges for local calls apply in addition to the local dial rate applicable.

(1)	Station		
	(a)	Customer Dialed Calling Card	\$.95
	(b)	Corrections Collect (applies when person originating the call is calling from a correctional facility using special restricted corrections service).	1.60
	(c)	All other (including Operator Assisted sent-paid, collect, third number, and credit card calls).	2.50 (l)
(ว)	Dore	son to Derson	

(2) Person-to-Person

(a)	All calls		3.25
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The following Operator Assisted Local Calls are exempted from the service charge:

- (1) Calls to designated Company numbers for official telephone business.
- (2) Emergency calls to recognizable authorized civil agencies.
- (3) Those cases where a Company operator provided assistance to:

Reestablish a call which has been interrupted after the called number has been reached. Reach the called number where problems prevent subscriber dial completion. Place a non-coin, sent-paid call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.

- 2. Payphone Usage Surcharge
 - a. In addition to the operator assistance service charge, all local coin calls utilizing operator handling services will be at the local coin rate.
 - b. In addition to any applicable operator assistance service charge, the following Public Payphone Usage Surcharge applies to all completed local and intraLATA long distance calls that are made from a payphone and are not paid by coins being placed in the payphone coin box.

(1)	Public Payphone Usage Surcharge			
	(a)	All calls not paid by coin	\$.25	

c. The Public Payphone Usage Surcharge does not apply to calls made to emergency numbers (911) or a telecommunications relay service (TRS), or to local calls for which the caller has made the coin deposit.

A13.25 Remote Call Forwarding

- .1 General
 - a. Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a subscriber's (the RCF subscriber) telephone number in one exchange (the call forwarding location) is automatically forwarded by Telephone Company central office equipment to another station designated by the RCF subscriber (the terminating station).
 - b. RCF Service will be provided subject to the following limitations:
 - (1) RCF service is offered subject to availability of suitable facilities.
 - (2) RCF is offered as an Individual service or as an additional feature with multiline hunt Foreign Exchange Service for overflow when the Foreign Exchange Service is busy. Each Remote Call Forwarding service allows for forwarding one call at a given time. An additional service feature is necessary for each additional call to be forwarded simultaneously.
 - (3) RCF service is not offered where the terminating station is a public telephone.
 - (4) The Telephone Company will not provide identification of the originating telephone number to the RCF subscriber.
 - (5) Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
 - (6) RCF is not represented as suitable for satisfactory transmission of data.
 - (7) Remote Call Forwarding to another RCF number is not permitted.
 - (8) RCF is provided on the condition that the subscriber subscribes to sufficient RCF features and facilities to adequately handle calls to the RCF subscriber without interfering with or impairing any services offered by the Telephone Company.
 - (9) When the RCF number is to be located in a multioffice exchange, the Company will determine the serving central office.
 - (10) Remote Call Forwarding will be provided for local calling where the RCF telephone number and the terminating station are both located in the same exchange. Further, Remote Calling Forwarding will be provided for local calling on an interexchange basis in those instances where the exchange serving the RCF telephone number and the terminating station are within an Extended Area Service arrangement as specified in Section A3 of this tariff.
 - (11) Remote Call Forwarding will be provided when the RCF telephone number and the terminating station are located within Extended Calling Service exchanges as specified in Section A3.15.2a. of this tariff. The usage rates for calls between ECS exchanges will be those specified in Section A3.15.3a.
 - (12) Remote Call Forwarding service cannot be used for toll by-pass.
 - (13) Remote Call Forwarding international is not allowed.
 - c. One listing in the alphabetical section of the directory covering the exchange in which the Call Forwarding central office is located is provided without additional charge.
 - d. The minimum service period for this service is two months.

.2 Rates and Charges

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a. The following charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used:

1)	Remo	e Call Forwarding	Monthly <u>Rate</u>
	(a)	Per feature arranged - intrastate/interstate	\$ 24.99 (I)
	(b)	Per feature arranged - local	24.99
	(c)	Per additional access facility	24.99 (I)

EFFECTIVE: November 1, 2008 ISSUED: September 25, 2008

A13.25 Remote Call Forwarding (Continued)

.2 Rates and Charges (Continued)

- b. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges; a charge for that portion of the call from the originating station to the RCF location, and a charge for that portion of the call from the RCF location to the terminating station. The respective charge for each portion shall be as follows:
 - (1) Between the originating station and RCF location.
 - (a) The charge for this portion of a remotely forwarded call shall be the charge specified in this tariff for the type of call involved.
 - (2) Between the RCF location and the terminating station.
 - (a) The RCF subscriber is responsible for the applicable Local Usage Rate Service charges as specified in A13.25.2.c. following of this Tariff or the applicable customer-dialed station-to-station charges specified in Section A18. of this tariff; or Section A19. of this tariff when an intrastate INWATS (800/877/888 Service) number is used as the terminating station. These charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.
- c. Local Usage Rate Service Charges
 - (1) The following usage charges apply for calls within the local calling area.

		Per Completed <u>Call</u>	Per <u>Minute</u>
(a) (b)	Call Connection Charge. Each Completed Call Minute of Use Rate. Each Minute	\$.05 (1)	\$.05 (I)

(2) For local calls placed in the following listed time periods discounted usage charges are applicable as described following:

Time	<u>Discount</u>
All days, 7 p.m 7 a.m.	50%
Saturdays and Sundays, 7 a.m 7 p.m.	50%

- (3) The usage rates for calls between Extended Calling Service (ECS) exchanges will be those specified in Section A3.15.3.
- d. Service charges as shown in Section A4. of this tariff apply as follows:
 - (1) For the initial or subsequent installation of RCF features, the Network Access Establishment Charge shall apply.
 - (2) For the subsequent addition of additional access facilities (RCAs) to an existing RCF service, the Network Access Change Charge shall apply.
 - (3) To change the number at the RCF location, the number for the terminating location or both numbers on the same order, the Network Access Change Charge shall apply.

A13.26 Custom Code Restrictions (CCR) (Continued)

.3 Rates and Charges

a. The following rates and charges are for Custom Code Restrictions only and are in addition to the applicable service charges, monthly rates, and nonrecurring charges for exchange access lines and other services or equipment with which they are associated.

			Nonrecurring Charge ²	Monthly
(1)	Opti	on 1	Charge	Rate
	(a) (b) (c)	Residence Line, each Business Line, each PBX Trunk, each	\$ 10.00 10.00 10.00	\$ 2.50 6.50 (I) 6.50
(2)	Opti	on 2		
	(a) (b) (c)	Residence Line, each Business Line, each PBX Trunk, each	10.00 10.00 10.00	2.50 6.50 (I) 6.50
(3)	Opti	on 3 ²		
	(a) (b) (c)	Residence Line, each Business Line, each PBX Trunk, each	-	- - -
(4)	Opti	on 4		
	(a) (b) (c)	Residence Line, each Business Line, each PBX Trunk, each	10.00 10.00 10.00	2.50 6.50 (I) 6.50
(5)	Opti	on 5 ¹		
	(a) (b) (c)	Residence Line, each Business Line, each PBX Trunk, each	- -	- - -
(6)	Opti	on 6		
	(a) (b) (c)	Residence Line, each Business Line, each PBX Trunk, each	10.00 10.00 10.00	2.50 6.50 (I) 6.50

¹ Service charges are not applicable.

² When a customer subscribes to two or more options on the same order, only one Nonrecurring Charge shall apply.

A18.5 <u>TWO-POINT SERVICE</u> (Continued)

A18.5.1 Service Between Land Wire Telephones (Continued)

.8 Rate Tables - Business

(a.) Station-to-Station Customer Dialed

RATE		RATES					
AIRLINE			CUSTOMER DIALED DIRECT				
MILES			STATION-TO-STATION				
		PEA	K	OFF-	PEAK		
Over	Up to and Including	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)		
0 - 11 - 23 - 56 -	55	\$.30 (l) .30 .30 .30 .30 (l)	\$.30 (I) .30 .30 .30 (I)	\$.30 (l) .30 .30 .30 .30 (l)	\$.30 (l) .30 .30 .30 (l)		

(b.) Station-to-Station Customer Dialed Calling Card

RATE		RATES			
	AIRLINE		CUSTOMER I	DIALED CALLING CARD	
MILES		STATION-TO-STATION			
		Р	PEAK OFF-PEAK		FF-PEAK
Over	Up to and Including	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)
0 11 23 56	- 10 - 22 - 55 - 124	\$.30 (l) .30 .30 .30 .30 (l)	\$.30 (l) .30 .30 .30 (l)	\$.30 (I) .30 .30 .30 (I)	\$.30 (l) .30 .30 .30 (l)

A18.5 <u>TWO-POINT SERVICE</u> (Continued)

A18.5.1 Service Between Land Wire Telephones (Continued)

.8 Rate Tables - Business (Continued)

(d.) Station-to-Station Coin Telephones

(c.) Station-to-Station and/or Person-to-Person Operator Assisted Dialed Call

R	RATE						
All	AIRLINE OPERATOR ASSISTED DI			DIALED			
MILES			STATION-TO-STATION				
РЕАК					OFF-PEAK		
Over	Up to and Including	g	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)	
0 - 11 - 23 - 56 -	10 22 55 124		\$.30 (l) .30 .30 .30 (l)	\$.30 (l) .30 .30 .30 (l)	\$.30 (l) .30 .30 .30 (l)	\$.30 (I) .30 .30 .30 (I))	

(1)

RATE RATES AIRLINE COIN TELEPHONES MILES STATION-TO-STATION (SENT PAID) PEAK OFF-PEAK 1st Minute Each 1st Minute Each Additional Additional Minute Minute (or any fraction Up to (or any fraction (or any fraction (or any fraction and Over Including thereof) thereof) thereof) thereof) 0 10 \$.19 \$.19 \$.11 \$.11 .19 .19 .11 .11 11 22 .19 .19 .11 .11 55 23 56 124 .19 .19 .11 .11

(2)

	RATE	RATES			
	AIRLINE		COIN T	ELEPHONES	
	MILES		STATION-TO-STA	TION (NON-SENT PAID)	
		PEAK OFF-PEAK		-PEAK	
Over	Up to and Including	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)
0 11 23 56	- 10 - 22 - 55 - 124	\$.25 .25 .25 .25 .25	\$.25 .25 .25 .25 .25	\$.25 .25 .25 .25 .25	\$.25 .25 .25 .25 .25

A18.5 <u>TWO-POINT SERVICE</u> (Continued)

A18.5.1 Service Between Land Wire Telephones (Continued)

.9 Rate Table - Residence (Continued)

(a.) Station-to-Station Customer Dialed

RATE		RATES					
	AIRLINE		CUSTOMER DIALED DIRECT				
	MILES		STATION-TO-STATION				
		PE	AK	OFF-F	PEAK		
Over	Up to and Including	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)		
0 - 10 11 - 22 23 - 55 56 - 124		\$.30 .30 .30 .30	\$.30 .30 .30 .30	\$.19 (l) .19 (l) .19 (l) .19 (l) .19 (l)	\$.19 (I) .19 (I) .19 (I) .19 (I) .19 (I)		

(b.) Station-to-Station Customer Dialed Calling Card

	RATE	RATES				
	AIRLINE		CUSTOMER DIA	ALED CALLING CARD		
	MILES		STATION	N-TO-STATION		
		PE	AK	OFI	F-PEAK	
Over	Up to and Including	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)	
0 - 10 11 - 22 23 - 55 56 - 124		\$.19 .19 .19 .19	\$.19 .19 .19 .19	\$.11 .11 .11 .11	\$.11 .11 .11 .11	

A18.5 <u>TWO-POINT SERVICE</u> (Continued)

A18.5.1 Service Between Land Wire Telephones (Continued)

- .9 Rate Tables Residence (Continued)
 - (d.) Station-to-Station Coin Telephone (Continued)

(3)

	RATE		RATES					
	AIRLINE		COIN T	ELEPHONES				
	MILES	ST	STATION-TO-STATION (CORRECTIONS COLLECT)					
		PE	AK	OFF-F	РЕАК			
Over	Up to and Including	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)			
0 - 10 11 - 22 23 - 55 56 - 124		\$.25 .25 .25 .25 .25	\$.25 .25 .25 .25	\$.25 .25 .25 .25 .25	\$.25 .25 .25 .25 .25			

(e.) Additional Charges

(1) The following charges are in addition to the Rate Tables preceding when the call is placed using the following operator services:

(a)	Station	Charge <u>Per Call</u>
	(.1) Customer Dialed Calling Card(.2) Corrections Collect(.3) All Other	\$.95 1.60 2.50 (I)
(b)	Person	
	(.1) All calls	3.25
(C)	Public Payphone Usage Surcharge	
	(.1) All calls not paid by coin	.25

A18.8 DIRECTORY ASSISTANCE SERVICE (Continued)

A18.8.2 Rates

- .1 A charge is applicable for each call to directory assistance except as noted following. (Maximum of two requested telephone numbers per call.)
 - a. Directory Assistance Service

Rate

- (1) Each Call \$1.50 (I)
- .2 Subscribers who have been certified as unable to use a directory because of a visual or physical handicap are allowed 50 calls per billing cycle at no charge.
- .3 When a customer elects to have a call automatically completed to the number for which the Directory Assistance Listing was requested (Directory Connect Plussm), a surcharge of 45 cents shall apply per call. The Directory Connect Plussm surcharge is in addition to any applicable Directory Assistance and/or IntraLATA local or toll charges.
- .4 Directory Connect Plussm and Business Line Call Completion (BLCC) are not subject to optional calling plan discounts. However, the usage associated with a call completed via Directory Connect Plussm or BLCC will be subject to any applicable discounts.
- .5 The Business Line Call Completion (BLCC) charge shall be 45 cents for each call completed. This charge shall be billed to the customer subscribing to BLCC which receives the call. The BLCC caller (person who places the call) shall be responsible for any applicable IntraLATA toll charges.

A18.9 IntraLATA LONG DISTANCE VERIFICATION AND EMERGENCY INTERRUPT SERVICE

A18.9.1 General

Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

- .1 Verification
 - a. The Company furnishes Verification Service for the purpose of aiding subscribers with legitimate call completion problems. Upon request, the operator will verify and provide the line status condition of a subscriber line within the intraLATA calling area but outside the local calling area.
 - b. A subscriber-originated request for verification of an intraLATA long distance number other than an emergency agency number is a chargeable verification request if a Company operator determines that the line is in use. No charge applies if the line is out of order.
 - .2 Emergency Interrupt Service
 - a. The Company furnishes Emergency Interrupt Service when a subscriber who has originated a verification request to a line which has been found in a busy talking state informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared.
 - b. A subscriber-originated request for Emergency Interrupt to an intraLATA long distance number other than an emergency agency number is a chargeable Emergency Interrupt request.

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Monthly Rate

A103. OBSOLETE BASIC LOCAL EXCHANGE SERVICE

A103.4 Verizon Local Calling Plans (Continued)

.3 Rates

a. Application of Rates

The rates shown herein entitle the customer to local messages to all telephones of the exchanges of the expanded local calling area listed in A103.4.4 following.

b. LCP Category Determination

The determination of which LCP category into which a particular exchange will fall when optional local calling plans are made available is calculated using two basic factors. The first is the current rate group where the exchange is located, which is based on the number of main station lines and PBX trunks in the existing local calling area. There are five of these groups in the tariff as shown in Section A3.2, Rate Schedules. The second factor is the total number of local access lines in the LCP expanded local calling area for a particular exchange at the time of implementation. These expanded calling scopes are divided into three classifications: 200,000 or less lines; 200,001 to 500,000 lines; and 500,001 and greater. There are nine potential LCP rating categories. Exchanges currently in Rate Groups 1 and 2 that receive LCP capability will be assigned to Categories I, II or III. Exchanges in local rate groups 3 and 4 will be assigned to Categories IV, V, or VI; and exchanges in local calling area 5 will be assigned to Categories VII, VIII, or IX. For example, an exchange in current Rate Group 3 that offers the LCP with an expanded LCP local calling area of over 200,001 local access lines, but less than 500,000 local access lines, will fall into LCP rating Category V.

Monthly Rate

c. Rate Schedule

	LCP Category	LCP Category V*
Residence One-Party		<u>.</u>
Basic Calling Plan	\$ 9.99 (I)	\$ 9.99 (I)
Community Calling Plan	11.99	12.99
Community Plus Plan	14.99	16.99
Premium Čalling Plan	36.50 (I)	36.50 (I)
Residence-Rotary		
Basic Calling Plan	10.50	10.50
Community Calling Plan	12.50	13.50
Community Plus Plan	16.50	17.95
Premium Čalling Plan	38.95	38.95
	Exchanges	Exchanges
	Frostproof Indian Lake	Englewood, Lake Wales North Port, Polk City

d. Usage Charges for calls from the Basic Calling, Community Calling, and Community Plus Plans preceding (no usage charge apply to the Premium Calling Plan).

Distance Bands Local	Airline <u>Miles</u>	Peak ¹ (Per Minute)	Off-Peak ¹ (Per Minute)
	-	\$.06	\$.036
А	1-10	.06	.036
В	11-16	.06	.036
С	17-22	.06	.036
D	23-30	.06	.036
E	31-41	.06	.036

Residence customers who have been certified to the Telephone Company as having a hearing and/or speech impairment which requires them to communicate over telephone facilities by means other than voice and who use Data Transmitting and Receiving Terminals will be allowed the off-peak discount during regular day periods (7:00 a.m. - 7:00 p.m.).

¹ Peak/Off-Peak definitions are explained in Sections A103.4.2,I(5), (6), and (7) preceding.

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A118.1 VERIZON DISCOUNT CALLING PLANS

(D)

(D)

A118.1 VERIZON DISCOUNT CALLING PLANS (Continued)

| (D)

(D)

A118.1.4 Verizon Easy Savings Plansm for Business

Obsolete. The provision of Verizon Easy Savings Plansm as specified in this Section A118.1.4 will be continued for existing business customers only. Service will not be offered for new installations, moves, changes or additions. Month-to-month customers may retain the service as long as they do not request changes to it. Customers with either the one, two or three year term agreement will remain under their current agreements until they expire. Upon expiration of the term usage agreement, the customer may remain grandfathered at the current month-to-month usage rates.

.1 General

a. Verizon Easy Savings Plansm for Business is an optional 1+, 0+ and 0-Intrastate IntraLATA Long Distance Message Telecommunications Service offered only to business customers in Verizon Florida Inc. exchanges.

(D)

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A118.1 VERIZON DISCOUNT CALLING PLANS (Continued)

A118.1.4 Verizon Easy Savings Plansm for Business (Continued)

.2 Regulations

- b. The minimum service period for Verizon Easy Savings Plansm for Business is one month.
- c. The application of time-of-day rates is as specified in Section A18.5.1.8 of this Tariff. Sub-minute rating will be utilized for the timing and rating of Verizon Easy Savings Plansm for Business messages. Sub-minute rating consists of the initial 18 seconds of the first minute rated at the appropriate initial period rate and then each increment of 6 seconds thereafter is rated at the appropriate additional period rate. Rates shown in the following table are applicable for the Verizon Easy Savings Plansm for Business messages.

Dook

(1) Rate table for Verizon Easy Savings Plansm for Business Customer Dialed Direct Station-to-Station messages:

		Реак
<u>Rate Mileage</u>	Initial 18 Seconds	Each Additional 6 Second Increment
0 - 10 11 - 22 23 - 55 56 - 124	.090 (I) .090 .090 .090 (I)	.030 (l) .030 .030 .030 (l)
		Off-Peak
<u>Rate Mileage</u>	Initial 18 Seconds	Each Additional 6 Second Increment
0 - 10 11 - 22 23 - 55 56 - 124	.090 (I) .090 .090 .090 (I)	.030 (l) .030 .030 .030 (l)

(D)

(D)

.3 Application of Discounts

- a. The discounts are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm or corporation for such use. Therefore, this plan is not available for resale.
- b. Verizon Easy Savings Plansm for Business discount percentages apply to the message toll portion of the call and to the Operator Assisted Services Charges, if applicable.
- c. These discounts are applicable to the Verizon Easy Savings Plansm for Business only and do not apply to any other Company offered plan.
- d. The discount percentages apply to all Rate Periods messages.

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A2. GENERAL REGULATIONS

A2.3 Establishment and Furnishing of Service (Continued)

.15 Vacation Service - Business (Continued)

- a. General (Continued)
 - (7) During the period of Vacation Service, no installations, moves, changes or maintenance will be provided. Changes to billing address will be allowed.
 - (8) The customer may request a restoration date in advance of the maximum allowable vacation period, otherwise complete service and billing will be restored on the last day of the maximum allowable vacation period of nine (9) months.
- b. Application of Charges

Business Service

The charge for business service during the period of suspension is as follows:

Business	\$ 16. 40-<u>72 (</u>I)
Business Rotary	20.12

(1) During the period the customer is furnished Vacation Service, Miscellaneous Calling Services directly associated with the line service will not be charged.

Any Miscellaneous Services not directly associated with the line service, such as Directory Listing or Operator Service, will continue at the standard tariff rates.

(2) A Seasonal Service Establishment Charge as specified in Section A4.3.9 of this Tariff shall apply at the time a business customer requests Vacation Service.

No service order charges apply to restore service at the completion of the Vacation Service period.

- (3) The federal End User Access Charge specified in Tariff FCC No. 14 is applicable during Vacation Service.
- c. Service Suspension Option for Residential Customers

Residential Customers may request a temporary suspension of service for a period of at least one month up to nine months. This option is not available for residential message rate service and Basic Calling Service, a Verizon local bundled service. This service is not available to Lifeline customers. There will be no charge to customers for the temporary suspension option. During the suspension period there is no inward or outward service, installations, moves, changes or maintenance provided. Inward calls will be referred to the call number of another station in the same or a distant exchange as specified by the customer, for 30 days, to any number the customer specifies.

The services the customer subscribed to prior to temporary service suspension are not retained for reconnection. At the time the residential customer requests reconnection, the customer must subscribe to services of choice based on service availability. Nonrecurring charges, specified in Section A4, are not applicable to restore prior services. The customer must request a restoration date in advance of the maximum allowable suspension period, or residential flat rate billing will be charge beginning on the last day of the maximum allowable temporary service suspension period of nine months.

A3.1 <u>General</u>

- .1 This Tariff specifies rate schedules applicable for grades and classes of local exchange service ordered.
- .2 Exchange rate schedules are applied according to the total number of main station lines and PBX trunks in the local service area.
- .3 Exchange Service Areas for each exchange are identified on maps filed in Section A200, Local Exchange Service Area Maps and Descriptions, of this Tariff.
- .4 The rates for service and equipment not specifically shown in this section are presented in other sections of this Tariff. (See Note 3)
- .5 Service charges, as covered in Section A4., are applicable to the provision of basic local exchange service.
- .6 Pursuant to passage of the Telecommunications Access Systems Act of 1991 by the Florida Legislature during the 1991 session, a monthly surcharge shall be imposed on all local exchange telecommunications company customers on an individual access line basis, except that such surcharge shall not be imposed upon more than 25 basic telecommunications access lines per account bill rendered. The Commission shall determine the amount of the surcharge; however, in no case shall the amount exceed 25 cents per line per month. The surcharge shall appear on the initial bill to the customer and itemized at least once annually.

A3.2 Rate Schedules

.1 Flat Rate Schedule

a. Main Station Line Service Month to Month Rates.

		Monthly R One-Pa		Main Stations Arranged with Rotary Service
Rate <u>Group</u>	Main Station Lines and PBX Trunks	Residence	Business	Business
1	0- 50,000 50,001- 90,000	\$ 16 .09 .33 (I) 16 .09 .33	\$ 31.69<u>33.44</u> (I) <u>32.79</u>33.44	\$ <mark>39.<u>41.</u>99 (I) 39.41.99 </mark>
3	90,001-170,000	16 .09 .33	32.79 33.44	39. 41.99
4	170,001-300,000	16 .09 .33	32.79<u>33.44</u>	39.<u>41.</u>99
5	Over 300,000	16 .09<mark>.33</mark> (I)	32.79<u>33.44</u> (I)	39.<u>41.</u>99 (I)

b. Monthly Term Rates for Business Main Station Line Services. 1,2

Term	One-Party Business	Main Stations Arranged with Rotary Service Business
1 year	\$ 30.95	\$ 38.25
3 year	29.95	36.95

¹ In the event the customer terminates the service prior to the completion of the term commitment, the Termination Liability in Section A2.3.17 of this tariff will apply.

² The Central Office Line Connection Service Order Charge in Section A4 of this tariff is not applicable to 1 or 3-Year term rates.

(D)

A3.2 Rate Schedules

- .1 Flat Rate Schedule (Cont'd)
 - c. Business with Unlimited Extended Calling Service (ECS) Month to Month Rates.

Rate <u>Group</u>	Main Station Lines and PBX Trunks	Business One-Party with Unlimited ECS	Main Stations Arranged with Rotary Service with Unlimited ECS
1 2 3 4	0- 50,000 50,001- 90,000 90,001-170,000 170,001-300,000	\$	\$ 47.00 47.00 47.00 47.00
5	Over 300,000	37.<u>38.</u>99 (I)	47.00

d. Monthly Term rates for Business with Unlimited ECS.¹

Number of Main Station	Business One-Party		Main Statior	
Lines and Trunks	with Unlimited ECS		with Rotary S	
	<u>1-Year Term ^{2,3}</u>	<u>3-Year Term^{2,3}</u>	<u>1-Year Term ^{2,3}</u>	<u>3-Year Term ^{2,3}</u>
1-24	\$ 35.00	32.00	\$ 45.00	\$ 40.00
25+	30.00	27.00	43.00	38.00

.2 Message Rate Schedule

- a. The following schedules of rates are applicable for message rate main station line service. Message rates and allowances do not apply for calls made to Extended Calling Service (ECS) exchanges in Section A3.15.
 - (1) Business

Rate <u>Group</u>	Main Station Lines and PBX Trunks	Individual Line Monthly Charge	Monthly Message <u>Allowance</u>	Additional Local Message <u>Charge</u>	Main Stations Arranged With <u>Rotary Service, each</u>
1	0- 50,000	\$ 25.49	0	\$.11	\$ 28.74<u>29.79</u> (I)
2	50,001- 90,000	25.49	0	.11	28.74 29.79
3	90,001-170,000	25.49	0	.11	28.74 29.79
4	170,001-300,000	25.49	0	.11	28.74 29.79
5	Over 300,000	25.49	0	.11	28.74<u>29.79</u> (I)

- ¹ Flat Rate Business ECS 1- and 3-year term rates apply only to Business One-Party lines, Main Stations Arranged with Rotary, and/or PBX trunks; does not apply to CentraNet[®] NARs.
- ² In the event the customer terminates the service prior to the completion of the term commitment, the Termination Liability in Section A2.3.17 of this tariff will apply.
- ³ The Central Office Line Connection Service Order Charge in Section A4 of this tariff is not applicable to 1 or 3-Year term rates.
- ® Registered Trademark

A3.2 <u>Rate Schedules</u> (Continued)

.2 Message Rate Schedule (Continued)

- a. (Continued)
 - (2) Residence

Rate <u>Group</u>	Main Station Lines and PBX Trunks	Individual Line Monthly <u>Charge</u>	Monthly Message <u>Allowance</u>	Additional Local Message <u>Charge</u>
1	0 - 50,000	\$ 9.<u>10</u>99 (I)	30	\$.10
2	50,001- 90,000	9.<u>10</u>99 	30	.10
3	90,001-170,000	9.<u>10</u>99	30	.10
4	170,001-300,000) 9.<u>10</u>99	30	.10
5	Over 300,000	9.<u>10</u>99 (ĺ)	30	.10

.3 Regrouping Procedures

- a. Whenever the number of access lines in the local calling area of an exchange increases or decreases to the extent that such exchange would fall into a different rate group, a revised Tariff shall be filed for authority to reclassify the exchange to its appropriate group. The effective date of the proposed rate change shall be the effective date of the next directory for the affected exchange or 60 days after the date of filing the tariff whichever is later.
 - (1) The rate group in which an exchange falls shall be determined by the peak number of access lines in the exchange's local calling area since the effective date of the preceding directory.

A3.3 <u>Monthly Exchange Rates</u>

.1 General

a. Monthly exchange rates shown in A3.2 are applicable, in each exchange, for grades and classes of basic local exchange service offered.

.2 Message Rate Service - Individual Line

- a. Subscribers to business or residence message rate service are regularly billed monthly in advance at the rate quoted in this tariff for the class of service furnished. Messages in excess of the monthly allowance are billed monthly in arrears. Local messages not used in one month are not credited to the subscriber's account for any other month service is rendered.
- b. Subscribers are entitled to the number of messages specified in A3.2.2 to all central office lines bearing the designations of exchanges listed in A3.5, Local Calling Area, for the respective exchange.
- c. Business Message Rate Service and Residence Message Rate Service are available in all exchanges and in all new rate groups. See Section A3.2.2 for specific rates by rate group.
- d. Rules and regulations covering the provision of message rate service are as specified in Section A2.3.2.

A3.3 <u>Monthly Exchange Rates</u> (Continued)

.4 PBX Trunk Line Rates (Continued)

a. General

Rules and Regulations as covered in Section A2.3.2 are applicable to the provision of PBX trunk lines.

b. Rates

(2)

- (1) Flat Rate
 - (a) PBX Trunk Service Month to Month Rates

Rate <u>Group</u>	Main Station Lines and PBX Trunks	Monthly Rate Individual Trunk	Individual Trunk with Unlimited <u>Extended Calling Service</u>
1	0- 50,000	\$ 53.99	\$ 57.00
2	50,001- 90,000	53.99	57.00
3	90,001-170,000	53.99	57.00
4	170,001-300,000	53.99	57.00
5	Over 300,000	53.99	57.00

(b) Monthly Term Rates for PBX Trunk Line Service¹

All Rate <u>Groups</u>		Monthly Rate Individual Trunk		Individual Trunk with Unlimited Extended Calling Service		
Number of <u>Trunks</u>	<u>1 Year Term ^{2,3}</u>	<u>3 Year Term ^{2,3}</u>	<u>1 Year Term ^{2,3}</u>	<u>3 Year Term ^{2,3} </u>		
1 - 24	\$ 50.00	\$ 48.00	\$ 45.00	\$ 40.00		
25 +	50.00	48.00	41.00	38.00		
Message Rate Rate	Main Station Lines and	Individual Line Monthl		Additional Local Message		
Group	PBX Trunks	Rate	Allowance	Rate		
1 2 3 4 5	0- 50,000 50,001- 90,000 90,001-170,000 170,001-300,000 Over 300,000	\$ 35.36. 9 35.36. 9 35.36. 9 35.36. 9 35.<u>36.</u>9	9 0 9 0 9 0	\$.11 .11 .11 .11 .11		

- ¹ Flat Rate Business ECS 1- and 3-year term rates apply only to Business One-Party lines, Main Stations Arranged with Rotary, and/or PBX trunks; does not apply to CentraNet[®] NARs.
- ² In the event the customer terminates the service prior to the completion of the term commitment, the Termination Liability in Section A2.3.17 of this tariff will apply.
- ^{3.} The Central Office Line Connection Service Order Charge in Section A4 of this tariff is not applicable to 1 or 3-Year term rates.

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A3.4 Exceptions to Basic Local Exchange Service (Continued)

.4 Transitional Lifeline Assistance Program

- a. General
 - (1) Transitional Lifeline Assistance is a state program which provides a 30% reduction of the applicable monthly exchange flat rate for residential basic local service for subscribers who no longer qualify for the Lifeline Assistance Program.
- b. Regulations
 - (2) A Lifeline Assistance subscriber who requests this service will receive the discounted rate for a period of one (1) year from the date the subscriber ceases to be qualified for the Lifeline Assistance Program.

.5 Native American Lifeline

- a. Residential customers who reside on federally recognized tribal lands are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service.
- b. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to \$25.00 per month if the individual participates in any state or federal programs identified in the preceding Section 3.4.3 or one of the following assistance programs:
 - Bureau of Indian Affairs General Assistance
 - Tribally Administered Temporary Assistance for Needy Families
 - Head Start (only those meeting its income qualifying standard)
 - National School Lunch Program (free meals program only)
- c. If a resident of a federally recognized tribal land satisfies the state's Lifeline eligibility criteria as defined in Section 3.4.3, the resident will receive the state support, as well as the additional enhanced federal support. Lifeline customers residing on tribal lands will pay no less than \$1.00 per month for basic local telephone service.
- d. The additional enhanced federal credit will be available to Lifeline customers who reside on tribal lands in the following exchanges:

Tribal Land	<u>Exchange</u>	<u>Credit</u>
Seminole Tribe, Tampa Reservation	Tampa	\$ 4.93<u>5.17</u> (I)

A3.10 Directory Assistance Service (Continued)

.1 General (Continued)

- d. Business Line Call Completion (BLCC) (Continued)
 - (2) The mechanized announcement will instruct the caller that he may have his call automatically completed at no additional charge by depressing a specific digit on the touch-tone key pad. For all completed calls, the BLCC surcharge will be reversed to the business customer receiving the call. The caller shall remain responsible for any other applicable local message charges and/or Directory Assistance charges.
 - (3) Business Line Call Completion (BLCC) will only be furnished where facilities and operating conditions permit.
 - (4) Business Line Call Completion (BLCC) will not be provided to the following services:

Residence Service 800/877/888 Service 976 Service 900 Service Inmate Telephone Service (ITS) Public Telephone Access Service (PATS) for Customer-Provided Equipment (CPE) Feature Group A Service Cellular Carriers

- (5) The Telephone Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.
 - (a) This service is furnished solely for the telephone calling purposes of the caller.
 - (b) Provisions concerning limitations of liability and allowance for interruption of service are as set forth in Section A2 of this Tariff.
- (6) This offering provides call completion on a Local Access and Transport Area (LATA) basis.
- (7) If call completion is paid for under the terms of BLCC, the Directory Connect Plussm charge as specified in Section A3.10.2c. will not apply to the business customer or the caller.
- .2 Rates
 - a. Where the subscriber direct dials the Local Directory Assistance number 1411, the charge for each call (maximum of two requested telephone numbers per call) is \$1.2550.

<u>(I)</u>

- R Registered Trademark of Verizon
- sm Registered Servicemark of Verizon

A3.11 Operator Assisted Local Calls

- .1 Operator Assistance Charges
 - a. All types of local exchange service have local calling areas as specified in A3.5 of this Tariff, which are the areas that can be called on a Flat Rate basis (no charge for individual calls), on a Local Coin Call Rate basis, on a Message Rate basis (calls charged for as message units) or on a Measured Service basis (charges based on a combination of one or more rating elements). Local calling area also includes Extended Calling Service (ECS) exchanges as specified in Section A3.15.
 - b. Local Dial Call: The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.
 - c. The following service charges for local calls apply in addition to the local dial rate applicable.

(1)	Stati	Per Call	
	(a) (b)	Customer Dialed Calling Card Corrections Collect (applies when person originating the call is calling from a correctional	\$.95 1.60
	(c)	facility using special restricted corrections service). All other (including Operator Assisted sent-paid, collect, third number, and credit card calls).	1.90<u>2.50</u> (I)
(2)	Pors	an-ta-Person	

(2) Person-to-Person

(a) All calls	3.25
---------------	------

- d. The following Operator Assisted Local Calls are exempted from the service charge:
 - (1) Calls to designated Company numbers for official telephone business.
 - (2) Emergency calls to recognizable authorized civil agencies.
 - (3) Those cases where a Company operator provided assistance to:
 - (a) Reestablish a call which has been interrupted after the called number has been reached.
 - (b) Reach the called number where problems prevent subscriber dial completion.
 - (c) Place a non-coin, sent-paid call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.
- 2. Payphone Usage Surcharge
 - a. In addition to the operator assistance service charge, all local coin calls utilizing operator handling services will be at the local coin rate.
 - b. In addition to any applicable operator assistance service charge, the following Public Payphone Usage Surcharge applies to all completed local and intraLATA long distance calls that are made from a payphone and are not paid by coins being placed in the payphone coin box.

(1)	1) Public Payphone Usage Surcharge				
	(a)	All calls not paid by coin	\$.25		

c. The Public Payphone Usage Surcharge does not apply to calls made to emergency numbers (911) or a telecommunications relay service (TRS), or to local calls for which the caller has made the coin deposit.

A13.25 Remote Call Forwarding

- .1 General
 - a. Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a subscriber's (the RCF subscriber) telephone number in one exchange (the call forwarding location) is automatically forwarded by Telephone Company central office equipment to another station designated by the RCF subscriber (the terminating station).
 - b. RCF Service will be provided subject to the following limitations:
 - (1) RCF service is offered subject to availability of suitable facilities.
 - (2) RCF is offered as an Individual service or as an additional feature with multiline hunt Foreign Exchange Service for overflow when the Foreign Exchange Service is busy. Each Remote Call Forwarding service allows for forwarding one call at a given time. An additional service feature is necessary for each additional call to be forwarded simultaneously.
 - (3) RCF service is not offered where the terminating station is a public telephone.
 - (4) The Telephone Company will not provide identification of the originating telephone number to the RCF subscriber.
 - (5) Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
 - (6) RCF is not represented as suitable for satisfactory transmission of data.
 - (7) Remote Call Forwarding to another RCF number is not permitted.
 - (8) RCF is provided on the condition that the subscriber subscribes to sufficient RCF features and facilities to adequately handle calls to the RCF subscriber without interfering with or impairing any services offered by the Telephone Company.
 - (9) When the RCF number is to be located in a multioffice exchange, the Company will determine the serving central office.
 - (10) Remote Call Forwarding will be provided for local calling where the RCF telephone number and the terminating station are both located in the same exchange. Further, Remote Calling Forwarding will be provided for local calling on an interexchange basis in those instances where the exchange serving the RCF telephone number and the terminating station are within an Extended Area Service arrangement as specified in Section A3 of this tariff.
 - (11) Remote Call Forwarding will be provided when the RCF telephone number and the terminating station are located within Extended Calling Service exchanges as specified in Section A3.15.2a. of this tariff. The usage rates for calls between ECS exchanges will be those specified in Section A3.15.3a.
 - (12) Remote Call Forwarding service cannot be used for toll by-pass.
 - (13) Remote Call Forwarding international is not allowed.
 - c. One listing in the alphabetical section of the directory covering the exchange in which the Call Forwarding central office is located is provided without additional charge.
 - d. The minimum service period for this service is two months.

.2 Rates and Charges

a. The following charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used:

(1)	Remo	te Call Forwarding	Monthly <u>Rate</u>
	(a)	Per feature arranged - intrastate/interstate	\$ 22.<u>24.</u>99 (I)
	(b)	Per feature arranged - local	22.<u>24.</u>99
	(c)	Per additional access facility	1 <u>22.24.</u> 99 (I)

A13.25 Remote Call Forwarding (Continued)

.2 Rates and Charges (Continued)

- b. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges; a charge for that portion of the call from the originating station to the RCF location, and a charge for that portion of the call from the RCF location to the terminating station. The respective charge for each portion shall be as follows:
 - (1) Between the originating station and RCF location.
 - (a) The charge for this portion of a remotely forwarded call shall be the charge specified in this tariff for the type of call involved.
 - (2) Between the RCF location and the terminating station.
 - (a) The RCF subscriber is responsible for the applicable Local Usage Rate Service charges as specified in A13.25.2.c. following of this Tariff or the applicable customer-dialed station-to-station charges specified in Section A18. of this tariff; or Section A19. of this tariff when an intrastate INWATS (800/877/888 Service) number is used as the terminating station. These charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.
- c. Local Usage Rate Service Charges
 - (1) The following usage charges apply for calls within the local calling area.

		Per Completed <u>Call</u>	Per <u>Minute</u>
(a) (b)	Call Connection Charge. Each Completed Call Minute of Use Rate. Each Minute	\$_ 04<u>05</u> ()	\$. 04-<u>05 (</u>I)

(2) For local calls placed in the following listed time periods discounted usage charges are applicable as described following:

Time	Discount
All days, 7 p.m 7 a.m.	50%
Saturdays and Sundays, 7 a.m 7 p.m.	50%

- (3) The usage rates for calls between Extended Calling Service (ECS) exchanges will be those specified in Section A3.15.3.
- d. Service charges as shown in Section A4. of this tariff apply as follows:
 - (1) For the initial or subsequent installation of RCF features, the Network Access Establishment Charge shall apply.
 - (2) For the subsequent addition of additional access facilities (RCAs) to an existing RCF service, the Network Access Change Charge shall apply.
 - (3) To change the number at the RCF location, the number for the terminating location or both numbers on the same order, the Network Access Change Charge shall apply.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.26 Custom Code Restrictions (CCR) (Continued)

.3 Rates and Charges

a. The following rates and charges are for Custom Code Restrictions only and are in addition to the applicable service charges, monthly rates, and nonrecurring charges for exchange access lines and other services or equipment with which they are associated.

			Nonrecurring Charge ²	Monthly <u>Rate</u>
(1)	Optio	on 1	Charge	Mate
	(a) (b) (c)	Residence Line, each Business Line, each PBX Trunk, each	\$ 10.00 10.00 10.00	\$ 2.50 6. 00-<u>50 (</u>I) 6.50
(2)	Optio	on 2		
	(a) (b) (c)	Residence Line, each Business Line, each PBX Trunk, each	10.00 10.00 10.00	2.50 6. <u>00-<u>50</u> (</u> I) 6.50
(3)	Optio	on 3 ²		
	(a) (b) (c)	Residence Line, each Business Line, each PBX Trunk, each	- - -	- -
(4)	Optio	on 4		
	(a) (b) (c)	Residence Line, each Business Line, each PBX Trunk, each	10.00 10.00 10.00	2.50 6. <u>00-<u>50</u> (</u> I) 6.50
(5)	Optio	on 5 ¹		
	(a) (b) (c)	Residence Line, each Business Line, each PBX Trunk, each	- - -	- -
(6)	Optio	on 6		
	(a) (b) (c)	Residence Line, each Business Line, each PBX Trunk, each	10.00 10.00 10.00	2.50 6. <u>00-<u>50</u> (</u> I) 6.50

¹ Service charges are not applicable.

² When a customer subscribes to two or more options on the same order, only one Nonrecurring Charge shall apply.

A18.5 <u>TWO-POINT SERVICE</u> (Continued)

A18.5.1 Service Between Land Wire Telephones (Continued)

- .8 Rate Tables Business
 - (a.) Station-to-Station Customer Dialed

	RATE		RATES				
P	ARLINE		С	USTOMER DIALED DIRECT	Г		
	MILES			STATION-TO-STATION			
			PEAK OFF-PEAK				
Over	Up to and Including	1st Minute (or any fraction thereof)	AdditionalAdditionalMinuteMinute(or any(or any(or any(or anyfractionfractionfractionfraction				
0 - 11 - 23 - 56 -	10 22 55 124	\$.27.30 (l) <u>.27.30</u> . <u>27.30</u> . <u>-27.30</u> (l)	$\begin{array}{c c c c c c c c c c c c c c c c c c c $				

(b.) Station-to-Station Customer Dialed Calling Card

	RATE	RATES				
	AIRLINE		CUSTOMER DIA	ALED CALLING CARD		
	MILES		STATION	I-TO-STATION		
			РЕАК	OFF	-PEAK	
Over	Up to and Including	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)	
0 11 23 56	- 10 - 22 - 55 - 124	\$.27 . <u>30</u> (l) . <u>27.30</u> . <u>27.30</u> . <u>27.30</u> . <u>27.30</u> (l)	\$ <u>-27.30</u> (l) - <u>27.30</u> - <u>27.30</u> - <u>27.30</u> - <u>27.30</u> (l)	\$ <u>.27.30</u> (l) .27. <u>30</u> .27. <u>30</u> .27. <u>30</u> .27. <u>30</u> (l)	\$.27 . <u>30</u> (l) <u>.27.30</u> <u>.27.30</u> <u>.27.30</u> (l)	

A18.5 <u>TWO-POINT SERVICE</u> (Continued)

A18.5.1 Service Between Land Wire Telephones (Continued)

.8 Rate Tables - Business (Continued)

(c.) Station-to-Station and/or Person-to-Person Operator Assisted Dialed Call

RA	TE	RATES				
AIRL	.INE	OPERATOR ASSISTED DIALED				
MIL	ES			STATION-	TO-STATION	
		PEAK OFF-PEAK				
Over	Up to and Including	1st Minute (or any fraction thereof)		Each Additional Minute (or any fraction thereof)	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)
0 11 23 56	- 10 - 22 - 55 - 124	\$ <u>.27,30</u> (l) <u>.27,30</u> <u>.27,30</u> <u>.27,30</u> 		\$.27 . <u>30</u> (I) . <u>27.30</u> . <u>27.30</u> . <u>27.30</u> (I)	\$.27 . <u>30</u> (l) . <u>27.30</u> . <u>27.30</u> . <u>27.30</u> . <u>27.30</u> (l)	\$.27.30 (l) .27 <u>.30</u> .27 <u>.30</u> .27 <u>.30</u> .27(.30)

(1)

(d.) Station-to-Station Coin Telephones

Ϋ.	-					
		RATE		l	RATES	
		AIRLINE		COIN T	ELEPHONES	
		MILES	STATION-TO-STATION (SENT PAID)))
			PE	AK		OFF-PEAK
	Over	Up to and Including	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)
	0 - 11 - 23 - 56 -	- 10 - 22 - 55 - 124	\$.19 .19 .19 .19 .19	\$.19 .19 .19 .19 .19	\$.11 .11 .11 .11	\$.11 .11 .11 .11

(2)

	RATE		R	ATES		
	AIRLINE	COIN TELEPHONES				
	MILES	STATION-TO-STATION (NON-SENT PAID)				
		PEAK OFF-PEAK				
Over	Up to and Including	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)	
0 11 23 56	- 10 - 22 - 55 - 124	\$.25 .25 .25 .25 .25	\$.25 .25 .25 .25 .25	\$.25 .25 .25 .25 .25	\$.25 .25 .25 .25 .25	

A18.5 <u>TWO-POINT SERVICE</u> (Continued)

A18.5.1 Service Between Land Wire Telephones (Continued)

.9 Rate Table - Residence (Continued)

(a.) Station-to-Station Customer Dialed

	RATE	RATES				
A	AIRLINE			OMER DIALED DIRECT		
	MILES	STATION-TO-STATION				
		PEAK OFF-PEAK		PEAK		
Over	Up to and Including	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)	
0 - 10 11 - 22 23 - 55 56 - 124		\$.30 .30 .30 .30	\$.30 .30 .30 .30	\$ <u>-18,19</u> (l) <u>-18,19</u> (l) <u>-18,19</u> (l) <u>-18,19</u> (l)	\$ <u>-18,19</u> (l) <u>-18,19</u> (l) <u>-18,19</u> (l) <u>-18,19</u> (l)	

(b.) Station-to-Station Customer Dialed Calling Card

		1				
RATE		RATES				
	AIRLINE	CUSTOMER DIALED CALLING CARD				
	MILES STATION-TO-STATION					
		PE	PEAK		PEAK	
Over	Up to and Including	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)	
0 - 10 11 - 22 23 - 55 56 - 124		\$.19 .19 .19 .19	\$.19 .19 .19 .19	\$.11 .11 .11 .11	\$.11 .11 .11 .11	

A18.5 <u>TWO-POINT SERVICE</u> (Continued)

A18.5.1 Service Between Land Wire Telephones (Continued)

- .9 Rate Tables Residence (Continued)
 - (d.) Station-to-Station Coin Telephone (Continued)

(3)						
	RATE	F		ATES		
	AIRLINE		COIN TELEPHONES			
	MILES	S	TATION-TO-STATION	N (CORRECTIONS COLLECT)		
		РЕАК		OFF-PEAK		
Over	Up to and Including	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)	1st Minute (or any fraction thereof)	Each Additional Minute (or any fraction thereof)	
0 - 10 11 - 2 23 - 5 56 - 12	2 5	\$.25 .25 .25 .25 .25	\$.25 .25 .25 .25 .25	\$.25 .25 .25 .25	\$.25 .25 .25 .25 .25	

(e.) Additional Charges

(1) The following charges are in addition to the Rate Tables preceding when the call is placed using the following operator services:

(a)	Station	Charge
		Per Call
	(.1) Customer Dialed Calling Card(.2) Corrections Collect(.3) All Other	\$.95 1.60 -1.90-<u>2.50 (</u>I)
(b)	Person	
	(.1) All calls	3.25
(C)	Public Payphone Usage Surcharge	
	(.1) All calls not paid by coin	.25

\$ 1.2550

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.8 DIRECTORY ASSISTANCE SERVICE (Continued)

A18.8.2 Rates

- .1 A charge is applicable for each call to directory assistance except as noted following. (Maximum of two requested telephone numbers per call.)
 - a. Directory Assistance Service

Each Call

(1)

Rate

- .2 Subscribers who have been certified as unable to use a directory because of a visual or physical handicap are allowed 50 calls per billing cycle at no charge.
- .3 When a customer elects to have a call automatically completed to the number for which the Directory Assistance Listing was requested (Directory Connect Plussm), a surcharge of 45 cents shall apply per call. The Directory Connect Plussm surcharge is in addition to any applicable Directory Assistance and/or IntraLATA local or toll charges.
- .4 Directory Connect Plussm and Business Line Call Completion (BLCC) are not subject to optional calling plan discounts. However, the usage associated with a call completed via Directory Connect Plussm or BLCC will be subject to any applicable discounts.
- .5 The Business Line Call Completion (BLCC) charge shall be 45 cents for each call completed. This charge shall be billed to the customer subscribing to BLCC which receives the call. The BLCC caller (person who places the call) shall be responsible for any applicable IntraLATA toll charges.

A18.9 IntraLATA LONG DISTANCE VERIFICATION AND EMERGENCY INTERRUPT SERVICE

A18.9.1 General

Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

- .1 Verification
 - a. The Company furnishes Verification Service for the purpose of aiding subscribers with legitimate call completion problems. Upon request, the operator will verify and provide the line status condition of a subscriber line within the intraLATA calling area but outside the local calling area.
 - b. A subscriber-originated request for verification of an intraLATA long distance number other than an emergency agency number is a chargeable verification request if a Company operator determines that the line is in use. No charge applies if the line is out of order.
 - .2 Emergency Interrupt Service
 - a. The Company furnishes Emergency Interrupt Service when a subscriber who has originated a verification request to a line which has been found in a busy talking state informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared.
 - b. A subscriber-originated request for Emergency Interrupt to an intraLATA long distance number other than an emergency agency number is a chargeable Emergency Interrupt request.

sm Registered Servicemark

Monthly Rate

A103. OBSOLETE BASIC LOCAL EXCHANGE SERVICE

A103.4 Verizon Local Calling Plans (Continued)

.3 Rates

a. Application of Rates

The rates shown herein entitle the customer to local messages to all telephones of the exchanges of the expanded local calling area listed in A103.4.4 following.

b. LCP Category Determination

The determination of which LCP category into which a particular exchange will fall when optional local calling plans are made available is calculated using two basic factors. The first is the current rate group where the exchange is located, which is based on the number of main station lines and PBX trunks in the existing local calling area. There are five of these groups in the tariff as shown in Section A3.2, Rate Schedules. The second factor is the total number of local access lines in the LCP expanded local calling area for a particular exchange at the time of implementation. These expanded calling scopes are divided into three classifications: 200,000 or less lines; 200,001 to 500,000 lines; and 500,001 and greater. There are nine potential LCP rating categories. Exchanges currently in Rate Groups 1 and 2 that receive LCP capability will be assigned to Categories I, II or III. Exchanges in local rate groups 3 and 4 will be assigned to Categories IV, V, or VI; and exchanges in local calling area 5 will be assigned to Categories VII, VIII, or IX. For example, an exchange in current Rate Group 3 that offers the LCP with an expanded LCP local calling area of over 200,001 local access lines, but less than 500,000 local access lines, will fall into LCP rating Category V.

Monthly Rate

c. Rate Schedule

<u>Residence One-Party</u> Basic Calling Plan Community Calling Plan Community Plus Plan Premium Calling Plan	LCP Category II* \$ <u>89</u> .99 (I) <u>1011</u> .99 <u>1314</u> .99 - <u>35.9936.50</u> (I)	LCP Category <u>V</u> * \$ <u>89</u> .99 (I) <u>-1112</u> .99 <u>1516</u> .99 <u>255.9936.50</u> (I)
<u>Residence-Rotary</u> Basic Calling Plan Community Calling Plan Community Plus Plan Premium Calling Plan	10.50 12.50 16.50 38.95	10.50 13.50 17.95 38.95
	Exchanges	Exchanges
	Frostproof Indian Lake	Englewood, Lake Wales North Port, Polk City

d. Usage Charges for calls from the Basic Calling, Community Calling, and Community Plus Plans preceding (no usage charge apply to the Premium Calling Plan).

Distance Bands Local	Airline <u>Miles</u>	Peak ¹ (Per Minute)	Off-Peak 1 (Per Minute)
	-	\$.06	\$.036
А	1-10	.06	.036
В	11-16	.06	.036
С	17-22	.06	.036
D	23-30	.06	.036
E	31-41	.06	.036

Residence customers who have been certified to the Telephone Company as having a hearing and/or speech impairment which requires them to communicate over telephone facilities by means other than voice and who use Data Transmitting and Receiving Terminals will be allowed the off-peak discount during regular day periods (7:00 a.m. - 7:00 p.m.).

¹ Peak/Off-Peak definitions are explained in Sections A103.4.2,I(5), (6), and (7) preceding.

118.1	VERIZON DISCOUNT CALLING PLANS
.118.1.3	VERIZON Easy Savings Plan sm
	- Obsolete. The provision of Verizon Easy Savings Plansm as specified in this Section A118.1.3 will be continued for existing residentia
	customers only. Service will not be offered for new installations, moves, changes or additions. Month to month customers may retain the
	service as long as they do not request changes to it. Customers with either the one, two or three year term agreement will remain unde
	their current agreements until they expire. Upon expiration of the term usage agreement, the customer may remain grandfathered at the current month to month usage rates.
	.1 General
	a. Verizon Easy Savings Plan sm is a discount 1+, 0+ and 0 Intrastate IntraLATA Long Distance Message Telecommunications
	Service offered only to residence customers in Verizon Florida Incorporated exchanges.
	2 Regulations
	a. This Plan provides discounts on Long Distance Message Telecommunications Service calls to exchanges within the customer's
	LATA. The discounts apply when the customer exceeds the required toll usage dollar amount. There is no monthly rate no
	nonrecurring charge associated with the Verizon Easy Savings Plan sm . The Plan is applicable to all Rate Periods Messages:
	Customer Dialed Direct Station to Station
	Customer Dialed Calling Card Station to Station
	Operator Assisted Dialed Station to Station
	Person to Person Station to Station
	b. All usage of a multiline subscriber with one billing number is included in the service. A customer may only subscribe to one
	Verizon Discount Calling Plan per main billed account at any given time.
	Verizon Discount Calling Plan per main billed account at any given time.
	Verizon Discount Calling Plan per main billed account at any given time.
	Verizon Discount Calling Plan per main billed account at any given time. ————————————————————————————————————
	Verizon Discount Calling Plan per main billed account at any given time. C. The minimum service period for Verizon Easy Savings Plan sm is one month. d. The application of usage rates and timing of messages is as specified in Section A118.1.3.1 of this Tariff. e. Customers have the option to choose their preferred peak calling hours for Monday through Friday. The choices are: IOSC
	Verizon Discount Calling Plan per main billed account at any given time. c. The minimum service period for Verizon Easy Savings Plansm-is one month. d. The application of usage rates and timing of messages is as specified in Section A118.1.3.1 of this Tariff. e. Customers have the option to choose their preferred peak calling hours for Monday through Friday. The choices are: IOSC 5:00 a.m. to, but not including 5:00 p.m.
	Verizon Discount Calling Plan per main billed account at any given time. C. The minimum service period for Verizon Easy Savings Plansm-is one month. d. The application of usage rates and timing of messages is as specified in Section A118.1.3.1 of this Tariff. Customers have the option to choose their preferred peak calling hours for Monday through Friday. The choices are: IOSC 5:00 a.m. to, but not including 5:00 p.m. 19196
	Verizon Discount Calling Plan per main billed account at any given time. c. The minimum service period for Verizon Easy Savings Plan sm is one month. d. The application of usage rates and timing of messages is as specified in Section A118.1.3.1 of this Tariff. e. Customers have the option to choose their preferred peak calling hours for Monday through Friday. The choices are: 10950 109195 5:00 a.m. to, but not including 5:00 p.m. 19196 6:00 a.m. to, but not including 6:00 p.m. 19197 7:00 a.m. to, but not including 7:00 p.m. 19197
	Verizon Discount Calling Plan per main billed account at any given time. C. The minimum service period for Verizon Easy Savings Plansm-is one month. d. The application of usage rates and timing of messages is as specified in Section A118.1.3.1 of this Tariff. Customers have the option to choose their preferred peak calling hours for Monday through Friday. The choices are: IOSC 5:00 a.m. to, but not including 5:00 p.m. 19196
	Verizon Discount Calling Plan per main billed account at any given time. c. The minimum service period for Verizon Easy Savings Plan sm is one month. d. The application of usage rates and timing of messages is as specified in Section A118.1.3.1 of this Tariff. e. Customers have the option to choose their preferred peak calling hours for Monday through Friday. The choices are: 5:00 a.m. to, but not including 5:00 p.m. 6:00 a.m. to, but not including 6:00 p.m. 7:00 a.m. to, but not including 7:00 p.m. 7:00 a.m. to, but not including 8:00 p.m. 9:00 a.m. to, but not including 8:00 p.m.
	Verizon Discount Calling Plan per main billed account at any given time. c. The minimum service period for Verizon Easy Savings Plan sm is one month. d. The application of usage rates and timing of messages is as specified in Section A118.1.3.1 of this Tariff. e. Customers have the option to choose their preferred peak calling hours for Monday through Friday. The choices are: 10950 109195 5:00 a.m. to, but not including 5:00 p.m. 19196 6:00 a.m. to, but not including 6:00 p.m. 19197 7:00 a.m. to, but not including 7:00 p.m. 19197
	Verizon Discount Calling Plan per main billed account at any given time. c. The minimum service period for Verizon Easy Savings Plan sm is one month. d. The application of usage rates and timing of messages is as specified in Section A118.1.3.1 of this Tariff. e. Customers have the option to choose their preferred peak calling hours for Monday through Friday. The choices are: 10950 5:00 a.m. to, but not including 5:00 p.m. 6:00 a.m. to, but not including 6:00 p.m. 7:00 a.m. to, but not including 7:00 p.m. 7:00 a.m. to, but not including 7:00 p.m. 9:00 a.m. to, but not including 7:00 p.m. 9:00 a.m. to, but not including 7:00 p.m. 19:00 a.m. to, but not including 7:00 p.m. 19:00 a.m. to, but not including 7:00 p.m. 19:00 a.m. to, but not including 8:00 p.m. 19:00 a.m. to, but not including 8:00 p.m. 0ff Peak rates shall apply for all other hours Monday through Friday, all day Saturday, Sunday and holidays as specified ir
	Verizon Discount Calling Plan per main billed account at any given time. c. The minimum service period for Verizon Easy Savings Plansm is one month. d. The application of usage rates and timing of messages is as specified in Section A118.1.3.1 of this Tariff. e. Customers have the option to choose their preferred peak calling hours for Monday through Friday. The choices are: 1050 1050 5:00 a.m. to, but not including 5:00 p.m. 19196 6:00 a.m. to, but not including 6:00 p.m. 19196 7:00 a.m. to, but not including 7:00 p.m. 19197 8:00 a.m. to, but not including 7:00 p.m. 19196 Off Peak rates shall apply for all other hours Monday through Friday, all day Saturday, Sunday and holidays as specified ir Section A118.1.3.2(1).
	Verizon Discount Calling Plan per main billed account at any given time. c. The minimum service period for Verizon Easy Savings Plan sm is one month. d. The application of usage rates and timing of messages is as specified in Section A118.1.3.1 of this Tariff. e. Customers have the option to choose their preferred peak calling hours for Monday through Friday. The choices are: <u>1995</u> 5:00 a.m. to, but not including 5:00 p.m. 6:00 a.m. to, but not including 5:00 p.m. 1919 6:00 a.m. to, but not including 5:00 p.m. 1919 7:00 a.m. to, but not including 5:00 p.m. 1919 6:00 a.m. to, but not including 5:00 p.m. 1919 7:00 a.m. to, but not including 7:00 p.m. 1919 7:00 a.m. to, but not including 7:00 p.m. 1919 7:00 a.m. to, but not including 8:00 p.m. 1919 0ff Peak rates shall apply for all other hours Monday through Friday, all day Saturday, Sunday and holidays as specified ir Section A118.1.3.2(1). This option is available to new and existing Verizon Easy Savings Plan sm for residence customers. .3 Application of Discount
	Verizon Discount Calling Plan per main billed account at any given time. C. The minimum service period for Verizon Easy Savings Plan ^{em} is one month. d. The application of usage rates and timing of messages is as specified in Section A118.1.3.1 of this Tariff. e. Customers have the option to choose their preferred peak calling hours for Monday through Friday. The choices are: <u>10SC</u> 5:00 a.m. to, but not including 5:00 p.m. 1919 6:00 a.m. to, but not including 6:00 p.m. 1919 7:00 a.m. to, but not including 7:00 p.m. 1919 7:00 a.m. to, but not including 8:00 p.m. 7:00 a.m. to, but not including 8:00 p.m. 7:
	Verizon Discount Calling Plan per main billed account at any given time. c. The minimum service period for Verizon Easy Savings Plan sm is one month. d. The application of usage rates and timing of messages is as specified in Section A118.1.3.1 of this Tariff. e. Customers have the option to choose their preferred peak calling hours for Monday through Friday. The choices are: 5:00 a.m. to, but not including 5:00 p.m. 19195 6:00 a.m. to, but not including 6:00 p.m. 19196 7:00 a.m. to, but not including 7:00 p.m. 19197 8:00 a.m. to, but not including 8:00 p.m. 19196 0:00 a.m. to, but not including 8:00 p.m. 19196 0:01 a.m. to, but not including 8:00 p.m. 19197 9:00 a.m. to, but not including 7:00 p.m. 19196 0:02 a.m. to, but not including 8:00 p.m. 19197 9:00 a.m. to, but not including 8:00 p.m. 19198 0ff Peak rates shall apply for all other hours Monday through Friday, all day Saturday, Sunday and holidays as specified ir Section A118.1.3.2(1). This option is available to new and existing Verizon Easy Savings Plan sm for residence customers.
	Verizon Discount Calling Plan per main billed account at any given time. c. The minimum service period for Verizon Easy Savings Plan ^{em} is one month. d. The application of usage rates and timing of messages is as specified in Section A118.1.3.1 of this Tariff. e. Customers have the option to choose their preferred peak calling hours for Monday through Friday. The choices are: 1999 5:00 a.m. to, but not including 5:00 p.m. 9199 6:00 a.m. to, but not including 5:00 p.m. 9199 6:00 a.m. to, but not including 5:00 p.m. 9199 6:00 a.m. to, but not including 5:00 p.m. 9199 6:00 a.m. to, but not including 5:00 p.m. 9199 6:00 a.m. to, but not including 5:00 p.m. 9199 6:00 a.m. to, but not including 7:00 p.m. 9199 6:00 a.m. to, but not including 7:00 p.m. 9199 6:00 a.m. to, but not including 8:00 p.m. 9199 6:00 a.m. to, but not including 7:00 p.m. 9199 6:00 a.m. to, but not including 7:00 p.m. 9199 6:00 a.m. to, but not including 8:00 p.m. 9199 6:00 a.m. to, but not including 8:00 p.m. 9199 6:00 a.m. to, but not including 8:00 p.m. 9199 6:00 a.m. to, but not including 8:00 p.m. 9199
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	Verizon Discount Calling Plan per main billed account at any given time. c. The minimum service period for Verizon Easy Savings Plan sm is one month. d. The application of usage rates and timing of messages is as specified in Section A118.1.3.1 of this Tariff. e. Customers have the option to choose their preferred peak calling hours for Monday through Friday. The choices are: 1919 5:00 a.m. to, but not including 5:00 p.m. 6:00 a.m. to, but not including 5:00 p.m. 1919 6:00 a.m. to, but not including 5:00 p.m. 1919 7:00 a.m. to, but not including 7:00 p.m. 1919 8:00 a.m. to, but not including 8:00 p.m. 1919 9:00 a.m. to, but not including 8:00 p.m. 1919 9:00 a.m. to, but not including 8:00 p.m. 1919 9:00 a.m. to, but not including 8:00 p.m. 1919 9:00 a.m. to, but not including 8:00 p.m. 1919 9:00 a.m. to, but not including 8:00 p.m. 1919 9:00 a.m. to, but not including 8:00 p.m. 1919 9:00 a.m. to, but not including 8:00 p.m. 1919 9:00 a.m. to, but not including 8:00 p.m. 1919 9:00 a.m. to, but not including 8:00 p.m. 1919 9:00 a.m. to, but not including 8:00 p.m. 1919 9:00 a.m. to,

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(D)

(M) Material previously appeared in Section A18, Page 20.1.

ALAN F. CIAMPORCEROMICHELLE ROBINSON, PRESIDENT TAMPA, FLORIDA

A118.1 VERIZON DISCOUNT CALLING PLANS (Continued)

A118.1.3	Veri	zon l	Easy Savings Plan sm (Continued)	<u>(D)</u>
	.4	Rate	99	
		a .	Residential customers who subscribe to the Verizon Easy Savings Plan sm and their monthly toll usage meets and/or exceeds \$10.00 will receive the following applicable discount percentage on all toll usage billed for the month:	
			\$ 0 \$ 9.99 0% \$10.00 - \$24.99 10% \$25.00 and Over 25%	
		b.	\$25.00 and Over 25% No Service Charges, as specified in Section A4 of this Tariff will apply when subscribing to this Plan.	(D)

A118.1.4 Verizon Easy Savings Plansm for Business

Obsolete. The provision of Verizon Easy Savings Plansm as specified in this Section A118.1.4 will be continued for existing business customers only. Service will not be offered for new installations, moves, changes or additions. Month-to-month customers may retain the service as long as they do not request changes to it. Customers with either the one, two or three year term agreement will remain under their current agreements until they expire. Upon expiration of the term usage agreement, the customer may remain grandfathered at the current month-to-month usage rates.

.1 General

a. Verizon Easy Savings Plansm for Business is an optional 1+, 0+ and 0-Intrastate IntraLATA Long Distance Message Telecommunications Service offered only to business customers in Verizon Florida Inc. exchanges.

.2 Regulations

a. This Plan provides discounts on Verizon Long Distance Message Telecommunications Service IntraLATA calls to exchanges within the customer's LATA. The discounts apply when the customer meets and/or exceeds the required toll usage dollar amount. There is no monthly rate nor nonrecurring charge associated with the Verizon Easy Savings Plansm for Business. The Plan is applicable to all Rate Periods messages:

Customer Dialed Direct Station to Station	
Customer Dialed Calling Card Station to Station	
Operator Assisted Dialed Station to Station	
Person-to-Person Station-to-Station	
Person-to-Person Station-to-Station	

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Registered Trademark

(M) Material Previously appeared in Section A18, Page 20.1.1. (M) Material Previously appeared in Section A18, Page 20.2. (D)

(D)

A118.1 VERIZON DISCOUNT CALLING PLANS (Continued)

A118.1.4 Verizon Easy Savings Plansm for Business (Continued)

.2 Regulations

- b. The minimum service period for Verizon Easy Savings Plansm for Business is one month.
- c. The application of time-of-day rates is as specified in Section A18.5.1.8 of this Tariff. Sub-minute rating will be utilized for the timing and rating of Verizon Easy Savings Plansm for Business messages. Sub-minute rating consists of the initial 18 seconds of the first minute rated at the appropriate initial period rate and then each increment of 6 seconds thereafter is rated at the appropriate additional period rate. Rates shown in the following table are applicable for the Verizon Easy Savings Plansm for Business messages.
 - (1) Rate table for Verizon Easy Savings Plansm for Business Customer Dialed Direct Station-to-Station messages:

		Peak
Rate Mileage	Initial 18 Seconds	Each Additional 6 Second Increment
•		
0 - 10	. .081<u>.090</u> (I)	.027<u>.030</u> (l)
11 - 22	.081 .090	.027 .030
23 - 55	.081 .090	.027 .030
56 - 124	.081<u>.090</u> (I)	.027 .030 (l)
		Off Dook
Data Milaaga	Initial 10 Casanda	Off-Peak
Rate Mileage	Initial 18 Seconds	Off-Peak Each Additional 6 Second Increment
		Each Additional 6 Second Increment
0 - 10	. .081<u>.090</u> (I)	Each Additional 6 Second Increment
0 - 10 11 - 22	.081 .090 (I) . 081 .090	Each Additional 6 Second Increment -027_030 (I) -027_030
0 - 10	. .081<u>.090</u> (I)	Each Additional 6 Second Increment

(2) Rate table for Verizon Easy Savings Plan^{am} for Business Customer Dialed Calling Card Station to Station, Operator (D) Assisted Dialed Station to Station, and Person to Person Station to Station messages;

	Peak	
 Rate Mileage	Initial 18 Seconds	Each Additional 6 Second Increment
0 - 10	.081 (I)	. <u></u>
 11 - 22	.081	<u></u>
23 55	.081	<u>.027</u>
<u> </u>	.081 (I)	.
		Off Peak
Rate Mileage	Initial 18 Seconds	Each Additional 6 Second Increment

 0 - 10	081 (I)	027 (1)
11 00		.027 ()
 	.081	<u>.027</u>
 22 - 55	081	.027
E(104		.027 (1)
 	.081 (1)	.027 (1)

.3 Application of Discounts

- a. The discounts are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm or corporation for such use. Therefore, this plan is not available for resale.
- b. Verizon Easy Savings Plansm for Business discount percentages apply to the message toll portion of the call and to the Operator Assisted Services Charges, if applicable.
- c. These discounts are applicable to the Verizon Easy Savings Plansm for Business only and do not apply to any other Company offered plan.
- d. The discount percentages apply to all Rate Periods messages.
- sm Registered Servicemark

<u>(D)</u>