David Christian

Vice President Regulatory Affairs Florida



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May 21, 2009

Ms. Beth W. Salak, Director Division of Competitive Markets and Enforcement Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are revised tariff pages filed to become part of the Verizon Florida LLC General Services Tariff.

Section A13 Miscellaneous Service Arrangements

1st Revised Page 11.4.2 5th Revised Page 11.4.5 1st Revised Page 11.4.9 5th Revised Page 11.4.12

The purpose of this filing is to make minor administrative changes to language contained within the existing Freedom for Business offering to clarify line restrictions per location.

If you require additional information, please call Demetria Clark at (850) 222-5479.

Sincerely,

David M. Christian Vice President Regulatory Affairs Florida

Attachments

A13.14 Verizon Calling Services (Continued)

- .6 Unlimited Extended Calling Service (ECS) and Toll Usage for Business
 - General
 - (1) The Unlimited ECS and Toll Usage for Business package is an optional, month-to-month calling plan available to business customers with Basic Exchange Access Line Business Service (B1), CentraNet®, or CentraNet® CustoPAK Service. The plan provides unlimited ECS local and intraLATA Toll voice usage for a flat monthly rate within the customer's local, Extended Calling Service exchanges, and intraLATA areas, where facilities permit.

b. Conditions

- (1) Monthly rates for Unlimited ECS and Toll Usage for Business apply per line in addition to B1, CentraNet®, or CentraNet® CustoPAK monthly line rates.
- (2) All regulations applicable to B1, CentraNet®, or CentraNet® CustoPAK Service apply to that service when offered with the Unlimited ECS and Toll Usage for Business package.
- (3) Unlimited ECS and Toll Usage for Business is only available to business customers who subscribe to Verizon Florida, Inc. as their carrier for all local and intraLATA toll calls.
- (4) Unlimited ECS and Toll Usage for Business is available to business customers who subscribe to 25 or fewer Verizon Florida, Inc. lines (voice grade or voice grade equivalent) per customer location at the time service is initiated. Eligible business customers may subscribe to Unlimited ECS and Toll Usage for Business for a maximum of ten (10) lines per customer location.
- (C) (C)

EFFECTIVE: May 22, 2009

ISSUED: May 21, 2009

- (5) Unlimited ECS and Toll Usage for Business package is not available with the following services:
 - FlexGrow Service
 - ISDN Basic Service
 - ISDN Primary Service
 - Remote Call Forwarding Service
 - Enhanced Call Forwarding Service Personal Number
 - Auto Universal Call Distribution (ACD/UCD)
 - PBX Trunks
 - Foreign Exchange Service
 - Foreign Central Office Service
 - Customer Owned Pay Telephone (COPT)
 - Message Rate Service
 - Flat Rate Business Extended Calling Service (ECS)
 - Basic Calling Plan
 - Community Plus Plan
 - Toll Block
- (6) Unlimited ECS and Toll Usage for Business package is not available in combination with the following business packages or optional plans:
 - Corporate Rewards
- ® Registered Trademark of Verizon

A13.14 Verizon Calling Services (Continued)

.6 Unlimited Extended Calling Service (ECS) and Toll Usage for Business (Continued)

d. Rates

| | Monthly Rate Business |
|---|--------------------------|
| (1) Unlimited ECS and Toll Usage for Business 1, 2, 3 | |
| (a) Month-to-Month | \$21.00 |
| (b) One Year Term Option | 14.00 |
| (2) Unlimited ECS and Toll Usage for Business Feature Packages ^{4,5} | |
| (a) Feature Package One | 8.00 |
| (b) Feature Package Two | 14.00 |
| (c) Feature Package Three | 17.00 |

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Unlimited ECS and Toll Usage for Business does not include a B1, CentraNet®, or CentraNet® CustoPAK line. Monthly rates for Unlimited ECS and Toll Usage for Business apply in addition to the monthly line rates associated with these services.

For Business customers with 25 or fewer lines per customer location at time service is initiated. Eligible Business customers may subscribe to Unlimited ECS and Toll Usage for Business for a maximum of ten (10) lines per customer location.

Nonrecurring charges, as set forth in Section A4 of this tariff, are not applicable for customers ordering Unlimited ECS and Toll Usage for Business on an existing B1, CentraNet®, or CentraNet® CustoPAK line.

⁴ Monthly rates for Feature Packages apply in addition to the monthly rate for Unlimited ECS and Toll Usage for Business.

Nonrecurring charges as set forth in Section A4 of this tariff are not applicable when ordering Feature Packages on existing B1, CentraNet®, or CentraNet® CustoPAK lines with Unlimited ECS and Toll Usage for Business. Minor Software Change Charge in Section A12.6.9 does not apply for an order for Feature Package.

[®] Registered Trademark of Verizon.

(C)

(C)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.8 Unlimited Dial Tone (DTL) and Unlimited CustoPAK Packages (Continued)

A. Regulations

- 1. Unlimited DTL and CustoPAK Basic Packages are available only where facilities and conditions permit.
- 2. Unlimited DTL and CustoPAK Basic Packages are available only on a one-year or three-year term agreement. Expansion Lines are available on a month-to-month basis only.
- 3. Unlimited DTL and CustoPAK Basic Packages are only available with subscription to a business unlimited nationwide long distance calling plan through Bell Atlantic Communications, Inc. D/B/A Verizon Long Distance and High Speed Internet Service. Each Expansion Line must also subscribe to a business long distance calling plan through Bell Atlantic Communications, Inc. D/B/A Verizon Long Distance.
- 4. Unlimited DTL and CustoPAK Basic Packages are available to business customers who subscribe to 25 or fewer lines (voice grade or voice grade equivalent) per customer location at the time service is (C) initiated.
- 5. Customers must purchase at least one (1) Expansion Line with each Unlimited DTL Basic Package or Unlimited CustoPAK Basic Package. A customer may have up to nine (9) additional Expansion Lines with Unlimited Calling per customer location or up to 24 Expansion Lines without Unlimited Calling per customer location.
- Customers may have any combination of Expansion Lines but the combined total number of Expansion
 Lines allowed is 24 per customer location and may not exceed nine (9) Expansion Lines with Unlimited
 (C)
 Calling either with this plan or any other unlimited toll product offered by Verizon per customer location.
- 7. Unlimited DTL and CustoPAK Basic Packages are not available with the following services:
 - ISDN Service
 - Remote Call Forwarding Service
 - PBX Trunks
 - Foreign Exchange Service
 - Foreign Central Office Service
 - Customer Owned Pay Telephone (COPT)
 - Ground Start Lines or Trunks
 - Corporate Rewards Maximum Value Plan (MVP)
 - Customer Specific Pricing (CSP)
 - Maximum Value Plan (MVP)

A13.14 Verizon Calling Services (Continued)

.8 Unlimited Dial Tone (DTL) and Unlimited CustoPAK Packages (Continued)

D. RATES AND CHARGES

| | | | Monthly Rate |
|----|--|-----------------------------|-------------------|
| 1. | <u>Unlimited DTL Basic Packages</u> ¹ | 1-Year Term: 3-Year Term | \$ 78.00 58.00 |
| | Expansion Line with Unlimited Calling, per line ² | | 35.00 |
| | Expansion Line without Unlimited Calling, per line ^{2, 3} | | 45.00 |
| 2. | Unlimited CustoPAK Basic Packages ¹ | 1-Year Term: 3-Year Term | 78.00 58.00 |
| | Expansion Line with Unlimited Calling, per line ² | | 35.00 |
| | Expansion Line without Unlimited Calling, per line ^{2, 3} | | 45.00 |

EFFECTIVE: May 22, 2009

ISSUED: May 21, 2009

(C)

At least one (1) Expansion Line is required with each Unlimited DTL Basic Package or Unlimited CustoPAK Basic Package ordered.

Customers may have any combination of Expansion Lines but the combined total number allowed is 24 per customer location and may not exceed nine (9) Expansion Lines with Unlimited Calling per customer location.

Monthly Usage Rates apply in addition to the month rate.

A13.14 Verizon Calling Services (Continued)

- .6 Unlimited Extended Calling Service (ECS) and Toll Usage for Business
 - a. General
 - (1) The Unlimited ECS and Toll Usage for Business package is an optional, month-to-month calling plan available to business customers with Basic Exchange Access Line Business Service (B1), CentraNet®, or CentraNet® CustoPAK Service. The plan provides unlimited ECS local and intraLATA Toll voice usage for a flat monthly rate within the customer's local, Extended Calling Service exchanges, and intraLATA areas, where facilities permit.

b. Conditions

- (1) Monthly rates for Unlimited ECS and Toll Usage for Business apply per line in addition to B1, CentraNet®, or CentraNet® CustoPAK monthly line rates.
- (2) All regulations applicable to B1, CentraNet®, or CentraNet® CustoPAK Service apply to that service when offered with the Unlimited ECS and Toll Usage for Business package.
- (3) Unlimited ECS and Toll Usage for Business is only available to business customers who subscribe to Verizon Florida, Inc. as their carrier for all local and intraLATA toll calls.
- (4) Unlimited ECS and Toll Usage for Business is available to business customers who subscribe to 25 or fewer Verizon Florida, Inc. lines (voice grade or voice grade equivalent) per customer location at the time service is initiated. Eligible business customers may subscribe to Unlimited ECS and Toll Usage for Business for a maximum of ten (10) lines per customer location.
- (C)
- <u>(C)</u>
- (5) Unlimited ECS and Toll Usage for Business package is not available with the following services:
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A13.14 Verizon Calling Services (Continued)

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For Business customers with 25 or fewer lines <u>per customer location</u> at time service is initiated. Eligible Business customers may subscribe to Unlimited ECS and Toll Usage for Business for a maximum of ten (10) lines <u>per customer location</u>.

Nonrecurring charges, as set forth in Section A4 of this tariff, are not applicable for customers ordering Unlimited ECS and Toll Usage for Business on an existing B1, CentraNet®, or CentraNet® CustoPAK line.

4 Monthly rates for Feature Packages apply in addition to the monthly rate for Unlimited ECS and Toll Usage for Business.

® Registered Trademark of Verizon.

EFFECTIVE: June 1, 2008

ISSUED: May 30, 2008

Unlimited ECS and Toll Usage for Business does not include a B1, CentraNet®, or CentraNet® CustoPAK line. Monthly rates for Unlimited ECS and Toll Usage for Business apply in addition to the monthly line rates associated with these services.

Nonrecurring charges as set forth in Section A4 of this tariff are not applicable when ordering Feature Packages on existing B1, CentraNet®, or CentraNet® CustoPAK lines with Unlimited ECS and Toll Usage for Business. Minor Software Change Charge in Section A12.6.9 does not apply for an order for Feature Package.

EFFECTIVE: August 21, 2007

ISSUED: August 20, 2007

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.8 Unlimited Dial Tone (DTL) and Unlimited CustoPAK Packages (Continued)

A. Regulations

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- 2. Unlimited DTL and CustoPAK Basic Packages are available only on a one-year or three-year term agreement. Expansion Lines are available on a month-to-month basis only.
- 3. Unlimited DTL and CustoPAK Basic Packages are only available with subscription to a business unlimited nationwide long distance calling plan through Bell Atlantic Communications, Inc. D/B/A Verizon Long Distance and High Speed Internet Service. Each Expansion Line must also subscribe to a business long distance calling plan through Bell Atlantic Communications, Inc. D/B/A Verizon Long Distance.
- 4. Unlimited DTL and CustoPAK Basic Packages are available to business customers who subscribe to 25 or fewer lines (voice grade or voice grade equivalent) per customer location at the time service is initiated. (C)
- Customers must purchase at least one (1) Expansion Line with each Unlimited DTL Basic Package or Unlimited CustoPAK Basic Package. A customer may have up to nine (9) additional Expansion Lines with Unlimited Calling per customer location or up to 24 Expansion Lines without Unlimited Calling per customer location.
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- 7. Unlimited DTL and CustoPAK Basic Packages are not available with the following services:
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 - Foreign Exchange Service
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A13.14 <u>Verizon Calling Services</u> (Continued)

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| | Expansion Line without Unlimited Calling, per line ^{2, 3} | | 45.00 |

EFFECTIVE: August 21, 2007 ISSUED: August 20, 2007

At least one (1) Expansion Line is required with each Unlimited DTL Basic Package or Unlimited CustoPAK Basic Package ordered.

Customers may have any combination of Expansion Lines but the combined total number allowed is 24 per customer (C) <u>location</u> and may not exceed nine (9) Expansion Lines with Unlimited Calling <u>per customer location</u>.

Monthly Usage Rates apply in addition to the month rate.