David Christian

Vice President Regulatory Affairs Florida



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January 15, 2010

Ms. Beth W. Salak, Director Division of Competitive Markets and Enforcement Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are revised tariff pages filed to become part of the Verizon Florida LLC General Services Tariff.

Section A2 General Regulations 1st Revised Page 25.35 Original Page 25.36 Original Page 25.37 Original Page 25.38

The purpose of this filing is to offer business customers a promotional bill credit when they satisfy the criteria detailed in the attached promotional offers.

If you require additional information, please call Demetria Clark at (850) 222-5479.

Sincerely,

David M. Christian Vice President Regulatory Affairs Florida

Attachments

DMC:rt

A2.10 Special Promotions

	Area of Promotion	Service	Application	Period
436) Cont.	Company's Service Territory	Business Services: CentraNet, CentraNet CustoPAK, Private Line – DS1, Transparent LAN Services (TLS)	Promotion Conditions: (Continued) Conditions: Minimum term agreement per chart preceding. Expired contract or within 6 months of current contract renewal. One card per circuit/leg. Renewal Customers Renewal customers are eligible for the gift card promotions, but must either be out of contract or within 6 months of their current contract expiration in order to take advantage of the offer. Existing Customers Existing Customers Existing customers must purchase new service or upgrade current service. *Gift Cards Gift cards are American Express gift cards that are redeemable at selected merchants 1. Gift cards are awarded per circuit, per channel term, or per line. Gift cards expire one year from issuance. Once service has been installed, customers will receive an email from Verizon to verify contact information for sending the gift card. Customers must reply and	01/04/2009-03/31/2010
437)		Business Services: Dial Tone, CustoPAK, Call Waiting, 3-Way Calling, Call Forwarding, Caller ID, and Voice Messaging	provide verification within 30 days from receipt of the email or by 5/31/10 in order to receive the gift card. American Express "Max Filter" gift card program – 180+ Retailers, list available upon request. Add-A-Line Promotion New and existing customers who subscribe to either a Dial Tone 3-year term, a Custopak 2-year term, the Unlimited CustoPak Basic Package or Unlimited Dia Tone Line Package 36-month term plan and subscribe to one (1) or more additional lines with unlimited calling and add the following features to that line: Call Waiting 3-Way Calling, Call Forwarding, Caller ID, and Voice Messaging, and grow the customer's service lines to three (3) or more lines will be eligible for a promotiona bill credit of \$20.00 per month for twelve (12) consecutive months. (Continued)	01/17/2010- 04/17/2010

A2.10 Special Promotions

.2 The following promotion is on file with the Florida Public Service Commission:

	Area of Promotion	Service	Application	Period	
437) Cont.	Company's Service Territory	Business Services: Dial Tone, CustoPAK, Call Waiting, 3-Way Calling, Call Forwarding, Caller ID, and Voice Messaging	New and existing customers who subscribe to either a Dial Tone 3-year term, a Custopak 2-year term, the Unlimited CustoPak Basic Package or Unlimited Dial Tone Line Package 36-month term plan and subscribe to one (1) or more additional lines without unlimited calling and add the following features to that line: Call Waiting, 3-Way Calling, Call Forwarding, Caller ID, and Voice Messaging, and grow the customer's service lines to three (3) or more lines will be eligible for a promotional bill credit of \$5.00 per month for twelve (12) consecutive months.	01/17/2010- 04/17/2010	(N)
			The credit may be applied to a maximum total of eight (8) additional lines without unlimited calling and eight (8) additional lines with unlimited calling as long as the total number of lines with unlimited calling does not exceed ten (10) and there is a minimum of (3) lines on the customer's account. The Customer must subscribe to a 36 month term		
			for DTL, a 24 month CustoPAK term, or a 36 month term plan for the primary line of the Unlimited DTL Package or Unlimited CustoPAK Package. If the Customer does not maintain the minimum line requirement of three (3), the applied credit will be reduced accordingly.		
			These promotional offerings will be made under the terms and conditions of the Tariff and will not extend beyond April 17, 2010. The tariffed rates, terms and conditions for the services in these promotional offers apply except to the extent provided in this promotion.		
438	Company's Service Territory	Business Services: Unlimited Business Dial Tone Line (DTL) Basic Package, Unlimited CustoPAK Basic Package, Single Line Business PAK, High Speed Internet, FIOS, Unlimited Calling Plan	Retention and Acquisition Promotion Retention Oualifying business customers who proactively contact Verizon Florida LLC to disconnect their service and subsequently agree not to disconnect and either currently subscribe to or are willing to subscribe to one of the following service combinations will receive a promotional bill credit on their Verizon bill:	01/17/2010- 04/17/2010	(N)
			(Continued)		

EFFECTIVE: January 15, 2010 ISSUED: January 17, 2010

A2.10 Special Promotions

.2 The following promotion is on file with the Florida Public Service Commission:

	Area of Promotion	Service	Application			Period	
438) Cont.	Company's Service Territory	Business Services: Unlimited Business Dial Tone Line (DTL) Basic Package, Unlimited CustoPAK Basic Package, Single Line Business PAK, High Speed Internet, FIOS, Unlimited Calling Plan	1. Unlimited Business Dial To Package 36-month term CustoPAK Basic Package broadband service (3Mbps Speed Internet, and 25/25 qualifies for a promotional beach of twelve (12) consecu 2. Single Line Business PAK with broadband service (3Ml Speed Internet, and 25/25 qualifies for a promotional bill or \$10.00 (depending or chosen) for each of the two months. Broadband Type	plan or U 36-month ters s or higher for or higher for bill credit of \$! attive months. 36-month ter libps or higher for or higher for or higher for or higher for location of \$! attive months. 36-month ter libps or higher for or higher for location of \$! attive months. 36-month ter libps or higher for location of \$! attive months. 36-month ter libps or higher for location of \$! attive months. 48 48 49 40 40 40 40 40 40 40 40 40 40 40 40 40	nlimited m plan, or High FIOS), 5.00 for m plan, for High FIOS), 5.00, speed secutive HS Internet 7M \$10.00 \$5.00 \$5.00 \$5.00 \$5.00 who are Verizon cting dial derritory	01/17/2010-04/17/2010	
			(Continued	(h			

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EFFECTIVE: January 15, 2010 ISSUED: January 17, 2010

A2.10 Special Promotions

	Area of Promotion	Service	Application	Period
436) Cont.	Company's Service Territory	Business Services: CentraNet, CentraNet CustoPAK, Private Line – DS1, Transparent LAN Services (TLS)	Promotion Conditions: (Continued) Conditions: Minimum term agreement per chart preceding. Expired contract or within 6 months of current contract renewal. One card per circuit/leg. Renewal Customers Renewal customers are eligible for the gift card promotions, but must either be out of contract or within 6 months of their current contract expiration in order to take advantage of the offer. Existing Customers Existing customers must purchase new service or upgrade current service. *Gift Cards Gift cards are American Express gift cards that are redeemable at selected merchants ¹. Gift cards are awarded per circuit, per channel term, or per line. Gift cards expire one year from issuance. Once service has been installed, customers will receive an email from Verizon to verify contact information for sending the gift card. Customers must reply and provide verification within 30 days from receipt of the email or by 5/31/10 in order to receive the gift card.	01/04/2009-03/31/2010
437)		Business Services: Dial Tone, CustoPAK, Call Waiting, 3-Way Calling, Call Forwarding, Caller ID, and Voice	180+ Retailers, list available upon request. Add-A-Line Promotion New and existing customers who subscribe to either a Dial Tone 3-year term, a Custopak 2-year term, the Unlimited CustoPak Basic Package or Unlimited Dial	01/17/2010- 04/17/2010
		Messaging	Tone Line Package 36-month term plan and subscribe to one (1) or more additional lines with unlimited calling and add the following features to that line: Call Waiting, 3-Way Calling, Call Forwarding, Caller ID, and Voice Messaging, and grow the customer's service lines to three (3) or more lines will be eligible for a promotional bill credit of \$20.00 per month for twelve (12) consecutive months. (Continued)	

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437) Cont.	Company's Service Territory	Business Services: Dial Tone, CustoPAK, Call Waiting, 3-Way Calling, Call Forwarding, Caller ID, and Voice Messaging	New and existing customers who subscribe to either a Dial Tone 3-year term, a Custopak 2-year term, the Unlimited CustoPak Basic Package or Unlimited Dial Tone Line Package 36-month term plan and subscribe to one (1) or more additional lines without unlimited calling and add the following features to that line: Call Waiting, 3-Way Calling, Call Forwarding, Caller ID, and Voice Messaging, and grow the customer's service lines to three (3) or more lines will be eligible for a promotional bill credit of \$5.00 per month for twelve (12) consecutive months. The credit may be applied to a maximum total of eight (8) additional lines without unlimited calling and eight (8) additional lines with unlimited calling as long as the total number of lines with unlimited calling does not exceed ten (10) and there is a minimum of (3) lines on the customer's account. The Customer must subscribe to a 36 month term for DTL, a 24 month CustoPAK term, or a 36 month term plan for the primary line of the Unlimited DTL Package or Unlimited CustoPAK Package. If the Customer does not maintain the minimum line requirement of three (3), the applied credit will be reduced accordingly. These promotional offerings will be made under the terms and conditions for the services in these promotional offers apply except to the extent provided in this promotion.	<u>01/17/2010-</u> <u>04/17/2010</u>	<u>(N)</u>
438	Company's Service Territory	Business Services: Unlimited Business Dial Tone Line (DTL) Basic Package, Unlimited CustoPAK Basic Package, Single Line Business PAK, High Speed Internet, FIOS, Unlimited Calling Plan	Retention and Acquisition Promotion Retention Qualifying business customers who proactively contact Verizon Florida LLC to disconnect their service and subsequently agree not to disconnect and either currently subscribe to or are willing to subscribe to one of the following service combinations will receive a promotional bill credit on their Verizon bill: (Continued)	<u>01/17/2010-</u> <u>04/17/2010</u>	<u>(N)</u>

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	Area of Promotion	Service	Application	Period
438) Cont.	Company's Service Territory	Business Services: Unlimited Business Dial Tone Line (DTL) Basic Package, Unlimited CustoPAK Basic Package, Single Line Business PAK, High Speed Internet, FIOS, Unlimited Calling Plan	1. Unlimited Business Dial Tone Line (DTL) Basic Package 36-month term plan or Unlimited CustoPAK Basic Package 36-month term plan, broadband service (3Mbps or higher for High Speed Internet, and 25/25 or higher for FIOS), qualifies for a promotional bill credit of \$5.00 for each of twelve (12) consecutive months. 2. Single Line Business PAK 36-month term plan, with broadband service (3Mbps or higher for High Speed Internet, and 25/25 or higher for FIOS), qualifies for a promotional bill credit of \$1.50, \$5.00, or \$10.00 (depending on broadband speed chosen) for each of the twelve (12) consecutive months. Broadband Type	01/17/2010- 04/17/2010

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	Area of Promotion	Service	Application	Period
438) Cont.	Company's Service Territory	Business Services: Unlimited Business Dial Tone Line (DTL) Basic Package, Unlimited CustoPAK Basic Package, Single Line Business PAK, High Speed Internet, FIOS, Unlimited Calling Plan	 A New Unlimited Business Dial Tone Line (DTL) Basic Package 36-month term plan or New Unlimited CustoPAK Basic Package 36-month term plan, and either an additional line (any type) or a new broadband service (3Mbps or higher for High Speed Internet, and 25/25 or higher for FIOS), qualifies for a promotional bill credit of \$5.00 for each of twelve (12) consecutive months. A New Single Line Business PAK 36-month term plan, and a new unlimited calling plan (local, toll and long distance), or a new broadband service (3Mbps or higher for High Speed Internet, and 25/25 or higher for FIOS), qualifies for a promotional bill credit of \$1.50, \$5.00, or \$10.00 (depending on broadband speed chosen) for each of the twelve (12) consecutive months. If the customer discontinues any of the services as listed above and/or leaves Verizon Florida LLC prior to the defined term periods, the customer will be subject to the termination liability associated with each individual term plan. In addition, all eligible monthly credits will cease upon the effective termination date(s). These promotional offerings will be made under the terms and conditions of the Tariff and will not extend beyond April 17, 2010. The tariffed rates, terms and conditions for the services in these promotional offers apply except to the extent provided in this promotion. These promotional offerings cannot be combined with any other discount or promotion except as authorized by Verizon Florida LLC. 	01/17/2010- 04/17/2010 (N)