**David Christian** Vice President Regulatory Affairs Florida



106 E. College Ave Tallahassee, Florida 32301 Telephone 850-224-3963 Fax 850-222-2912 david.christian@verizon.com

January 20, 2010

Ms. Beth W. Salak, Director Division of Competitive Markets and Enforcement Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are revised tariff pages filed to become part of the Verizon Florida LLC General Services Tariff.

Section A13 Miscellaneous Service Arrangements 9th Revised Page 10.0.1

The purpose of this filing is to extend the option to Lifeline customers to subscribe to voice only discounted bundled packages.

If you require additional information, please call Demetria Clark at (850) 222-5479.

Sincerely,

David M. Christian Vice President Regulatory Affairs Florida

Attachments

# A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.14 <u>Verizon Calling Services</u> (Continued)

- .1 Custom Calling Features and Feature Packaged Services (Continued)
  - C. Feature Packages (Continued)
    - (1) Choice Pac (Continued)
      - (d) Service charges are not applicable:
        - when an order is placed which qualifies the customer for the Choice Pac discount, or
        - when a Choice Pac customer repackages his services, provided he retains at least three (3) services specified in Section A13.14.1.C(1)(b).
      - (e) If the customer places an order which would normally require the application of any other service charge(s) on the same order, then all normally applicable charges apply, including the Network Access Change charge.
    - (2) The Big Deal Option A is a combination of Custom Calling and Custom Calling Local Area Signaling Services<sup>1</sup> (CLASS) available as a package to residential customers only.

Features include: Anonymous Call Block, Busy Redial, \* 69, Call Block, Call Forwarding, Call Waiting/Cancel Call Waiting, Call Waiting ID, Caller ID, Distinctive Ring, Do Not Disturb, Select Call Forwarding, Speed Dialing 8, Three-Way Calling And Priority Call.

(3) The Big Deal Option B is a combination of Custom Calling and Custom Calling Local Area Signaling Services<sup>1</sup> (CLASS) services available as a package to residential customers only.

Features include: \* 69, Call Block, Call Forwarding, Call Waiting/Cancel Call Waiting and Three-Way Calling.

### D. Bundled Local Service

The Bundled Local Service option for residential customers provides local flat-rate service (including (C) Extended Calling Service), IntraLATA long distance (only Verizon Regional Package<sup>sm</sup>, Verizon Regional Package Extra<sup>sm</sup>, Regional Value and Regional Essentials) with a choice of vertical options (only Verizon Local Package Extra, Verizon Regional Package<sup>sm</sup>, Verizon Regional Package Extra<sup>sm</sup> and Regional Essentials), at one monthly rate. Regional Essentials Bundle Discounts, Regional Essentials with FiOS Bundle Discounts, Regional Value Bundle Discounts and Voice Discount Plan are not available to Lifeline Service customers.

Bundled Local Service is available to residential customers in six bundled packages: Verizon Local Package<sup>sm</sup>, (T) Verizon Local Package Extra<sup>sm</sup>, Verizon Regional Package Extra<sup>sm</sup>, Verizon Regional Package<sup>sm</sup>, Regional Value and Regional Essentials. (These six bundled packages are not compatible with each other, with other packaged services or with ISDN.)

<sup>&</sup>lt;sup>1</sup> For descriptions of CCLASS features see Section A13.14.2.

# A13. MISCELLANEOUS SERVICE ARRANGEMENTS

# A13.14 Verizon Calling Services (Continued)

- .1 Custom Calling Features and Feature Packaged Services (Continued)
  - C. Feature Packages (Continued)
    - (1) Choice Pac (Continued)
      - (d) Service charges are not applicable:
        - when an order is placed which qualifies the customer for the Choice Pac discount, or
        - when a Choice Pac customer repackages his services, provided he retains at least three (3) services specified in Section A13.14.1.C(1)(b).
      - (e) If the customer places an order which would normally require the application of any other service charge(s) on the same order, then all normally applicable charges apply, including the Network Access Change charge.
    - (2) The Big Deal Option A is a combination of Custom Calling and Custom Calling Local Area Signaling Services<sup>1</sup> (CLASS) available as a package to residential customers only.

Features include: Anonymous Call Block, Busy Redial, \* 69, Call Block, Call Forwarding, Call Waiting/Cancel Call Waiting, Call Waiting ID, Caller ID, Distinctive Ring, Do Not Disturb, Select Call Forwarding, Speed Dialing 8, Three-Way Calling And Priority Call.

(3) The Big Deal Option B is a combination of Custom Calling and Custom Calling Local Area Signaling Services<sup>1</sup> (CLASS) services available as a package to residential customers only.

Features include: \* 69, Call Block, Call Forwarding, Call Waiting/Cancel Call Waiting and Three-Way Calling.

### D. Bundled Local Service

The Bundled Local Service option for residential customers provides local flat-rate service (including Extended (C) Calling Service), IntraLATA long distance (only <u>Verizon Regional Packagesm</u>, Verizon Regional Package Extra<sup>sm</sup> and Verizon Regional Packagesm, Regional Value and Regional Essentials), and with a choice of vertical options (only Verizon Local Package, Verizon Local Package Extra, Verizon Regional Packagesm, Verizon Regional Packagesm, Verizon Regional Packagesm, Verizon Regional Package Extra<sup>sm</sup> and Regional Essentials) at one monthly rate to residential customers. (Regional Essentials Bundle Discounts, Regional Essentials with FiOS Bundle Discounts, Regional Value Bundle Discounts and Voice Discount Plan are Bundled Local Service is not available to Lifeline Service (C)

Bundled Local Service is available to residential customers in <u>four-six</u> bundled packages: Verizon Local <u>(T)</u> Package<sup>sm</sup>, Verizon Local Package Extra<sup>sm</sup>, Verizon Regional Package Extra<sup>sm</sup>, <u>and</u>-Verizon Regional <u>(C)</u> Package<sup>sm</sup>, <u>Regional Value and Regionals Essentials</u>. (These <u>four-six</u> bundled packages are not compatible <u>(C)</u> with each other, with other packaged services or with ISDN.)

<sup>1</sup> For descriptions of CCLASS features see Section A13.14.2.

(M) Material moved to Page 10.0.0.1 (M<sup>1</sup>) Material moved from Page 10.0.0.2 (M<sup>2</sup>) Material moved from Page 11.0.2

MICHELLE ROBINSON, PRESIDENT TAMPA, FLORIDA