

April 10, 2006

Ms. Beth Salak, Director Florida Public Service Commission Division of Competitive Markets and Enforcement 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

## RE: Quincy Telephone Company: Add VTN Service

Dear Ms. Salak:

Enclosed are the following tariff sheets:

# IndexThird Revised Index Sheet 50Section A13Original Contents Sheet 6Original Sheet 56 through 66

The purpose of this filing is to add the Virtual Telephone Network (VTN) Service to the Quincy Telephone Company service offerings. VTN service allows business customers to integrate multiple telephone features and functions by configuring VTN lines into a single VTN Group.

The redline tariff pages are also included with this filing.

The proposed effective date is April 25, 2006.

If you have any questions, please call me at (608) 664-4186.

Sincerely,

Leciaine murphy

Lorraine Murphy Administrator - Tariffs

525 JUNCTION RD. MADISON, WI 53717

#### QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM/QUINCY TELEPHONE

Florida

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#### QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM/QUINCY TELEPHONE Florida

## MISCELLANEOUS SERVICE ARRANGEMENTS

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#### MISCELLANEOUS SERVICE ARRANGEMENTS

#### VIRTUAL TELEPHONE NETWORK

#### A. GENERAL

Virtual Telephone Network (VTN) allows business customers to integrate multiple telephone features and functions by configuring VTN lines into a single VTN Group. The line type and quantity is determined by the customer's need. A customer may provision VTN service on VTN Standard or VTN Digital Key Lines and Channels.

VTN is offered only as a complete, integrated service arrangement. The network access, features, and other components of the service are not provided separately or in conjunction with other exchange services. Any other arrangements are outside the scope of this offering.

### B. STANDARD AND OPTIONAL FEATURES

- 1. All VTN systems will have the option to be equipped with the following features at no charge:
  - a. <u>Intercom Dialing</u> Allows VTN users to call other stations within their VTN Group using an abbreviated dialing pattern.
  - b. <u>Distinctive Ringing</u> Allows VTN users to listen to the ringing pattern or Call Waiting tone to determine the type of call (intergroup, intragroup, recall, or other feature notification).
  - c. Station Restriction
    - Unrestricted

Allows VTN users to place all calls.

- Toll Restricted
  Restricts VTN users from placing toll calls.
- Fully Restricted Allows VTN users to only place calls within the VTN Group.
- 900/976 Call Blocking Restricts VTN users from placing 900/976 calls.
- 900/976 & International Call Blocking Restricts VTN users from placing 900/976 and international calls.
- d. Attendant Dial "0"
  - Allows VTN users to reach an internal attendant by simply pressing "0".
- <u>Direct Inward Dialing (DID)</u> Allows VTN users to directly receive incoming calls without the assistance of an attendant.

## **MISCELLANEOUS SERVICE ARRANGEMENTS**

## VIRTUAL TELEPHONE NETWORK

- B. STANDARD AND OPTIONAL FEATURES (Continued)
  - 1. All VTN systems will have the option to be equipped with the following features at no charge: (Continued)
    - f. <u>Direct Outward Dialing (DOD)</u> Allows VTN users to call outside the VTN Group directly without the assistance of an attendant.
    - g. <u>Call Forwarding of Call Waiting Calls</u> Allows the VTN user to divert all Call Waiting Calls to another directory number.
    - <u>Station Usage Billing</u>
      Provides for toll bills to be separated by each VTN station.
  - 2. Each VTN station will have the option to be equipped with the following features at no charge:
    - a. <u>Call Forwarding Variable</u> Allows a VTN user to direct all incoming calls to another directory number.
    - <u>Call Forwarding Busy</u> Allows all calls to be redirected to an alternate number when the called number is busy.
    - <u>Call Forwarding Don't Answer</u> Allows all calls to be redirected to an alternate number after a predetermined number of rings.
    - d. <u>Call Forwarding Remote Activation</u> Allows the VTN user to activate and deactivate Call Forwarding from any location.
    - e. <u>Call Hold</u> Allows a VTN user to place a call on hold.
    - f. <u>Call Park</u> Allows a VTN user to store a call against their directory number within the VTN Group and retrieve the call from any other number within the group.
    - g. <u>Deny Incoming Calls</u> Prevents a VTN user from receiving incoming calls from outside of the VTN Group to their VTN DID station.
    - h. <u>Direct Call Park</u> Allows a VTN user to store a call against any directory number within the VTN Group and retrieve the call from any other number within the group.
    - i. <u>Call Pickup Group</u> Allows a VTN user to answer a call that is ringing at another station within the group by dialing an access code.

#### QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM/QUINCY TELEPHONE Florida

## MISCELLANEOUS SERVICE ARRANGEMENTS

#### VIRTUAL TELEPHONE NETWORK

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- B. STANDARD AND OPTIONAL FEATURES (Continued)
  - 2. (Continued)
    - j. Call Pickup Direct

Allows a VTN user to answer a call that is ringing at another station within the group by dialing an access code and the ringing station number.

- k. <u>Call Transfer All Calls</u> Allows a VTN user to hold and transfer incoming, out-going and intragroup calls outside of their VTN Group.
- I. <u>Call Transfer Intragroup Only</u> Allows a VTN user to transfer calls to another station within the VTN Group.
- m. <u>Call Waiting/Cancel Call Waiting</u> Alerts the VTN user who is on the phone that another call is waiting to be answered. Cancel Call Waiting allows the VTN user to deactivate this feature for one call by dialing a special code.
- n. <u>Call Waiting Intragroup/Cancel Call Waiting</u> Alerts the VTN user who is on the phone that another call from within the VTN Group is waiting to be answered. Cancel Call Waiting allows the VTN user to deactivate this feature for one call by dialing a special code.
- <u>Caller ID Intragroup Number</u> Allows for the display of the calling party's telephone number on calls made within the VTN Group. VTN users must provide their own compatible premises equipment in order to process and display the number transmission.
- p. <u>Message Waiting Stuttered Dial Tone</u> This is a message waiting indication in the form of an audible interrupted dial tone. This tone is provided by the central office to inform the VTN user that an unplayed message is waiting.
- q. Message Waiting Visual/Lamp

This is a message waiting indicator which illuminates a lamp at the customer's premise to inform the VTN user that an unplayed message is waiting. The customer must supply compatible customer premise equipment (CPE) capable of receiving and displaying the message waiting lamp indicator.

- r. <u>Speed Call Short List</u> Allows the VTN user to call a short list of user programmed directory numbers by dialing one or two digits instead of the directory number.
- s. <u>Station Hunting</u> Allows calls directed to busy VTN stations to be directed to the next available station in the hunt group.

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## MISCELLANEOUS SERVICE ARRANGEMENTS

#### VIRTUAL TELEPHONE NETWORK

#### B. STANDARD AND OPTIONAL FEATURES (Continued)

- 2. (Continued)
  - t. <u>3-Way Calling</u> Allows a VTN user to add a third party to an existing call.
  - u. <u>Last Number Redial</u> Allows a VTN user to automatically redial the last outgoing telephone number dialed.
  - v. <u>Call Blocking (per call)</u> Allows a VTN user to block the delivery of their Caller ID information on a per call basis by dialing a special code prior to placing a call.
  - w. <u>Consultation Hold</u>
    Allows a VTN user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call.
  - x. <u>Make Set Busy</u> Allows a VTN user to make a particular station appear busy to incoming calls.
- 3. Each VTN Digital Key station will have the option to be equipped with the following features at no charge. VTN users must provide their own compatible premises equipment to utilize these features.
  - a. Expansion Modules

Provides the VTN user with a Digital Key telephone to have additional keys for features or call appearances by adding one or two Expansion Modules to their VTN Digital Key station.

- b. <u>Automatic Dial</u> Provides autodialing of a single directory number via a single key on a Digital Key telephone.
- c. <u>Multiple Call Appearances of a Directory Number</u> Allows the VTN user to have up to five (four additional) appearances of the primary directory number or secondary directory number assigned to the Digital Key telephone, providing the capability of multiple hunting incoming or outgoing calls associated with that directory number.
- <u>Shared Call Appearances of a Directory Number</u> Allows a directory number(s) from any VTN station to appear on customerprovided sets of other users.
- e. <u>Busy Lamp Field / Direct Station Selection</u> Allows the VTN Digital Key station to monitor the busy status of another VTN station line or to directly call another VTN station by depressing the associated BLF/DSS key.

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## MISCELLANEOUS SERVICE ARRANGEMENTS

## VIRTUAL TELEPHONE NETWORK

- B. STANDARD AND OPTIONAL FEATURES (Continued)
  - 4. The following are optional, chargeable individual line features:
    - a. 6-Way Calling
      - Allows the VTN user to call up to five parties and establish a six-way call.
    - <u>Assume Dial "9"</u> Enables a VTN line to place outgoing calls without the requirement of a network access "9" digit.
    - c. <u>Caller ID Number (Standard VTN line)</u> Allows the VTN user to see, where technically feasible, the directory number associated with an intergroup incoming call. VTN users must provide their own compatible premises equipment in order to process and display the number transmission.
    - d. Caller ID Name and Number

Allows the VTN user to see, where technically feasible, the name and directory number associated with an incoming call. VTN users must provide their own compatible premises equipment in order to process and display the number transmission.

e. <u>Direct Connect</u>

Allows a call to be automatically placed to a designated directory number without dialing by lifting the receiver off the switchhook.

- f. <u>Ground Start</u> A type of signaling on the VTN line in which one side of the two-wire trunk is momentarily grounded to receive dial tone.
- g. <u>Speed Call 30</u> Allows the VTN user to call a list of 30 preselected directory numbers by dialing two or three digits instead of the directory number.
- h. Warm Line Transfer

Allows a call to be placed to a designated directory number without dialing. The call will be placed once the VTN user's phone has been off-hook for a predetermined amount of time.

i. Secondary Directory Numbers

An arrangement that allows a Digital Key telephone to have access to an additional telephone number(s). The additional telephone number(s), or Secondary Directory Number(s), may originate or receive calls independent of the Digital Key Telephone's Primary Directory Number.

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#### MISCELLANEOUS SERVICE ARRANGEMENTS

#### VIRTUAL TELEPHONE NETWORK

#### C. CONDITIONS AND LIMITATIONS

- 1. A VTN customer must have a minimum of two VTN lines and all lines must be served by the same switch in the same local calling exchange.
- 2. The minimum charge period for services provided under this tariff shall be for twelve months.
- VTN is offered subject to the availability of outside plant and/or Central Office facilities. Individual feature availability and availability of Digital Key lines may differ by exchange.
- 4. Requests for special feature or service arrangements not listed in this tariff may be subject to additional charges.
- 5. The Customer is responsible for the payment of any additional cost incurred when forwarding or transferring calls over the public switched network between the VTN station and the station at which the call is forwarded or transferred.
- 6. VTN service does not include any terminal equipment which may be required on the customer's premises.
- 7. Unless specifically exempted, VTN service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.
- 8. Account Retention is not available with VTN Service.
- 9. Each VTN Digital Key line may be provisioned with a maximum of 2 Digital Key Channels.
- 10. Customers are entitled to one directory listing per VTN Group without charge. If the customer chooses not lo list their main directory number, a Non-Published Number charge will apply. Additional Business Directory Listings are available. Please refer to Section A1 of this tariff.
- 11. VTN lines are provided in a non-blocking arrangement without trunk equivalents or simulated facility groups.
- 12. VTN Digital Key lines are provisioned for voice-only applications and may not be used for data transmission.

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ISSUED: April 10, 2006

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## MISCELLANEOUS SERVICE ARRANGEMENTS

#### VIRTUAL TELEPHONE NETWORK

#### C. CONDITIONS AND LIMITATIONS (Continued)

- 13 The local exchange calling area of any VTN line will be determined elsewhere in the Company's tariffs.
- 14 Individual Case Basis (ICB) or Special Pricing may be provided by the Company for VTN customers with 100 or more lines.
- 15 When subscribing to VTN Service customers will be required to commit to a minimum number of lines they will maintain in service throughout the length of the contract. This minimum line commitment will be used to determine the appropriate line rate. Actual lines in service may be higher than the commitment level.

## D. RATES AND CHARGES<sup>1</sup>

	VIRTUAL T	ELEPHONE NET		ARD LINE RATE	S <sup>2</sup>
			ERM PERIOD		
		12 Months	24 Months	36 Months	60 Months
_	2+	29.30	22.50	20.30	16.20
E E .	5+	25.70	19.80	17.80	14.20
	20+	21.80	16.80	13.40	10.70
Minit	50+	20.10	15.50	12.40	9.90
	80+	18.20	14.00	11.20	9.00
	100+	ICB	ICB	ICB	ICB

1. Line and Channel Rates

<sup>1</sup> All rates in this section are exclusively offered in conjunction with VTN service.

- <sup>2</sup> The total number of VTN Standard and Digital Key lines at all locations served by the VTN Group will be used to determine the discount level. Secondary Directory Numbers, Digital Key Channels, and other features related to directory numbers are not included in determining discount levels.
- <sup>3</sup> Discount levels are based on the minimum number of lines a customer commits to for the term of the contract. The actual number of lines in service may be higher.

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## **MISCELLANEOUS SERVICE ARRANGEMENTS**

## VIRTUAL TELEPHONE NETWORK

## D. RATES AND CHARGES<sup>1</sup> (Continued)

1. Line and Channel Rates (Continued)

	VIRTUAL TELEPHONE NETWORK DIGITAL KEY LINE RATES <sup>2</sup> VTN TERM PERIOD					
		12 Months	24 Months	36 Months	60 Months	
	2+	29.30	22.50	20.30	16.20	
Ling L	5+	25.70	19.80	17.80	14.20	
Minim Total V Lines	20+	21.80	16.80	13.40	10.70	
l ⊑ië i [	50+	20.10	15.50	12.40	9.90	
	80+	18.20	14.00	11.20	9.00	
	100+	ICB	ICB	ICB	ICB	

<u>۱</u>	/IRTUAL TELE	PHONE NETWO		EY CHANNEL R	ATES <sup>2</sup>
		VTN TI	ERM PERIOD		
		12 Months	24 Months	36 Months	60 Months
	2+	10.30	7.90	7.10	5.70
hE∾, [	5+	9.00	6.90	6.30	5.00
	20+	7.60	5.90	5.30	4.30
l ⊏ of a	50+	7.10	5.50	4.90	3.90
	80+	6.40	4.90	4.40	3.60
	100+	ICB	ICB	ICB	ICB

#### 2. System Charge

A \$5.00 recurring charge applies for each VTN Group established for a customer within the local company's serving territory. This charge does not apply per location when multiple locations are served by the same VTN Group.

- <sup>1</sup> All rates in this section are exclusively offered in conjunction with VTN service.
- <sup>2</sup> The total number of VTN Standard and Digital Key lines at all locations served by the VTN Group will be used to determine the discount level. Secondary Directory Numbers, Digital Key Channels, and other features related to directory numbers are not included in determining discount levels.
- <sup>3</sup> Discount levels are based on the minimum number of lines a customer commits to for the term of the contract. The actual number of lines in service may be higher.

ISSUED: April 10, 2006

#### MISCELLANEOUS SERVICE ARRANGEMENTS VIRTUAL TELEPHONE NETWORK RATES AND CHARGES<sup>1</sup> (Continued) D. 4. **DID Number Block** A \$0.50 recurring charge will apply for each block of 5 DID numbers utilized by the customer. A customer may only purchase numbers in consecutive blocks of 5. 5. **Retained Number Charge** A \$1.50 recurring charge applies for each telephone number within a VTN Group that is a non-consecutive number and independent from a VTN DID Number Block. 6. Extra Bill Each VTN Group is provided a single monthly bill. Additional monthly bills for specific VTN services will be available for \$2.50 per month. 7. Number Intercept/Telephone Number Referral Service When customers disconnect a number, the Company will furnish a message that provides information regarding the disconnected number. This service will be available in increments of 90 days and will be limited to 4 such increments. At the initiation of this service the customer will be required to specify the length of time for this service. They will also be obligated to pay the entire service cost in advance. a. Primary and Additional Directory Listings First 90 days, per number No Charge Each additional 90 days, per number \$20.00 b. All Other VTN Numbers Each 90 day increment, per number \$20.00 **Optional Individual Line Features** 8. \$8.50 per line 6-Way Calling a. Assume Dial "9" \$10.00 per line þ. \$2.50 per line Caller ID Number (Standard VTN Line) C. Caller ID Name and Number \$3.50 per line d. \$1.00 per line Direct Connect e. \$7.50 per line Ground Start f. \$0.30 per line Speed Call 30 q.

Warm Line Transfer\$0.50 per lineSecondary Directory Numbers<br/>(Digital Channel Service Lines)\$2.00 per number

All rates in this section are exclusively offered in conjunction with VTN service.

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#### QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM/QUINCY TELEPHONE Florida

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#### MISCELLANEOUS SERVICE ARRANGEMENTS

#### VIRTUAL TELEPHONE NETWORK

- D. RATES AND CHARGES<sup>1</sup> (Continued)
  - 9. Service Charges
    - a. <u>Service Order Charge:</u> A \$30.00 non-recurring charge will apply for all service order activity done with the same due date.
    - b. <u>Establishment Charge:</u> A non-recurring charge will apply for each VTN Group established.

Length of Agreement	Establishment Charge
12 Months	\$200.00
24 Months	\$175.00
36 Months	\$150.00
60 Months	\$100.00

c. <u>Standard and Digital Key Line Connection Charge:</u> A non-recurring charge will apply for each Standard and Digital Key Line connected.

Lines Per VTN Group	VTN Line Connection Charge
(Per Service Order)	(Per Line)
2-5	\$25.00
6-25	\$20.00
26-50	\$15.00
51+	\$10.00

- d. <u>Digital Key Channel Establishment Charge:</u> A \$15.00 non-recurring charge will apply for each Digital Key Channel established.
- e. <u>VTN Secondary Directory Number Establishment Charge:</u> A \$10.00 non-recurring charge will apply for each Secondary Directory Number requested.
- f. <u>VTN Feature Addition or Change:</u> A \$5.00 non-recurring charge will apply for subsequent feature(s) additions or changes.
- g. <u>Premises Visit Charge Normal Business Hours:</u> A \$20.00 non-recurring charge will apply for each visit to a customer's premises required for a VTN installation during normal business hours.
- h. <u>Premises Visit Charge After Hours:</u> A \$30.00 non-recurring charge will apply for each visit to a customer's premises required for a VTN installation during non-business hours.
- <sup>1</sup> All rates in this section are exclusively offered in conjunction with VTN service.

## **MISCELLANEOUS SERVICE ARRANGEMENTS**

#### VIRTUAL TELEPHONE NETWORK

#### E. TERMINATION LIABILITY

If the Customer cancels VTN Service prior to the completion of the term of the Agreement, the Customer shall be obligated to pay one of the following termination liability charges. Customers who fall below their minimum line commitment will have an option of continuing to pay for the minimum number of lines committed to in the contract until the end of the contract term or terminate the contract. If the Customer terminates the contract, the applicable termination liability charge will apply.

1. 12-Month Term

If the Customer cancels service prior to 12 months of service, they will be assessed a liability charge equal to 75 percent of the remaining revenues from the minimum number of lines for the 12-month term.

(Minimum Number of Lines) X (12 Month Line Rate) X (Months to reach 12) X 75%

2. Multi-Term (Canceled Prior to 12 Months)

If the Customer cancels service prior to 12 months they will be assessed the 12-Month Term liability charge. In addition, the Customer will also be charged the difference between the price they paid and the price they would have paid if on a 12month term.

(Minimum Number of Lines) X (12 Month Line Rate) X (Months to reach 12) X 75%

(Number of Lines) X (Difference between billed rate and the 12-month line rate) X (Months in Service)

3. Multi-Term (After 12 Months)

If the Customer cancels service after 12 months, but prior to the expiration of the contract, the Customer will be retroactively billed as if the Customer had initially ordered the service at the most recently expired term offered for VTN service.

(Minimum Number of Lines) X (Difference between billed rate and most recently expired line rate) X (Months in Service)

GENERAL EX	CHANGE TARIFF			
QUINCY TELEPHONE	Third	INDEX SEC	TION	
COMPANY	SECOND RE	EVISED INDEX SHE	ET 5Ø	
-		EVISED INDEX SHEE		
	Second			
I <del>SSUED: 10/16/86</del>	Simu	EFFECTIVE: 1/	1/87_	
VARIABLE TIMEOUT CAPABILITY		All1.E.8.b(37)	46	
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Issued: 100 - 27, 2006

BY: Lila D. Corbin, President Paul L. Pederson, Viu-President

EFFECTEVE: March +4,2006

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	VTN	55 (N) 56 (N)
	March 13	<i>[N</i> )
	SUED: December 12, 2003 PFeb 27, 2004	EFFECTIVE: J <del>anuary 12, 2004</del> March +4, 2006 28

#### QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM/QUINCY TELEPHONE Florida

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#### MISCELLANEOUS SERVICE ARRANGEMENTS

- Q. NATIONAL DIRECTORY ASSISTANCE SERVICE UT AL
  - 1. General

TELEPHONE NETWORK



(C) (C)

National Directory Assistance Service gives customers access to telephone numbers of individuals or businesses who are located throughout the United States by dialing a single number. This service is in addition to the current Local Directory Assistance Service and will be accessed by dialing 4-1-1.

- 2. Regulations
  - a. No call allowances or exemptions are available for customers when they use this service.
  - b. A maximum of two requested telephone numbers is allowed per call.
  - c. This service is not available from paystations.
  - d. Call Completion is not offered with this service.
- 3. Rates

The following rates apply for numbers requested outside the Company's local calling area or Home Numbering Plan (HPNA).

a. Direct dialed call, Per Call \$0.95

March 13

Rate