

February 24, 2006

**Advice No. 60**

Ms. Beth Salak  
Division of Competitive Markets and Enforcement  
Attn: Tariff Section  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Ms. Salak,

Enclosed please find the revised tariff page to Frontier Communications of The South, Inc.'s Subscriber Services Tariff, beginning February 24, 2006 and not to extend later than March 26, 2006 subject to Public Service Commission approval, as follows:

Section A13

Sixth Revised Contents Sheet 1  
(Canceling Fifth Revised Contents Sheet 1)  
Original Sheet 34.7  
Original Sheet 34.8  
Original Sheet 34.9  
Original Sheet 34.10  
Original Sheet 34.11  
Original Sheet 34.12

The purpose of this filing is to add abbreviated Dialing 211 Service to the tariff.

Enclosed is an additional copy of this letter and a stamped self-addressed envelope. Please stamp this copy with the date received and return it. If you have any questions, please contact Monique Adams at (585) 777-7395 or me at (585) 777-4717.

Sincerely,



Leslie Zink  
Manager, Pricing & Tariffs

LZ/ma  
Enclosures

GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, Inc.  
 201 South Pensacola Avenue  
 Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
 Section A13  
 Sixth Revised Contents Sheet 1  
 Canceling Fifth Revised Contents Sheet 1

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 Title: Acting Field Operations Support

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## GENERAL SUBSCRIBER SERVICES

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201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A13  
Original Sheet 34.7

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### MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

#### E.2. Abbreviated Dialing - 211 Service

(N)

##### 1. General

- a. 211 service is a three-digit dialing arrangement available in specified areas with Frontier Communications of the South, Inc. for delivery of general information via voice grade facilities. Pursuant to the FCC order 00-56, the 211 code is assigned to travel information service. In addition, the subscriber must comply with any orders adopted by the FCC.
- b. The LCA of 211 Service Subscriber will be the basic LCA as defined in Section A2 of this Tariff as facilities permit.
- c. Only one 211 number will be assigned to a 211 subscriber or their affiliates, per Local Calling Area. If Local Calling Areas are merged, and a 211 number exists in both areas, the 211 subscriber who established 211 first in time, will be entitled to retain the 211 number in the merged local calling area.
- d. An "affiliate" of a 211 subscriber is an entity that directly or indirectly through one or more intermediaries controls, is controlled by or is under common control with the 211 subscriber. The term "control" (including the terms "controlling", "controlled by" and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through ownership of voting securities, by contract or otherwise.
- e. 211 Service is provided in the Telephone Company's territory only. To provide access to a 211 number to end users in any other Telephone Company territory within the LCA, the 211 subscriber must make appropriate arrangements with the Telephone Company serving that territory.
- f. This service is furnished subject to the availability of 211 numbers.
- g. Calls to a disconnected 211 number will be routed to intercept of the announcement facilities for a maximum of 60 days, from the date of disconnection. The announcement provided may refer the caller to another telephone number.
- h. Directory listings may be provided for 211 Service at the rates and regulations specified in Section A6. of this Tariff. The phrase "Charges Will Apply", if applicable, will be included in the 211 Service listing at no additional charge.

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E.2 Abbreviated Dialing - 211 Service (Cont'd)

(N)

1. General (Cont'd)

- i. 211 Service is not available from the following classes of service:
  - (1.) Public Telephones
  - (2.) Hotel/Motel/Hospital Service
  - (3.) 1+, 0+, 0- (credit card, third party billing, collect calls)
  - (4.) Inmate Service
  - (5.) 10xxx or 101xxxx
  - (6.) Cellular-Type 2A
- j. 211 Service is not available to the following classes of service:
  - (1.) Operator assisted calls to a 211 subscriber will not be completed.
- k. 211 Service will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification Service, as available.
- l. The 211 subscriber is prohibited from selling or transferring their 211 number to any entity either directly or indirectly.
- m. If a 211 subscriber becomes an affiliate of or is acquired by another 211 subscriber through merger, acquisition or otherwise, then the affiliated subscribers must surrender all but one 211 number within 90 days of the merger or acquisition.
- n. 211 Service will be provided within a maximum of 30 days after the customer's request for service has been processed in order to allow the Telephone Company sufficient time for provisioning.
- o. The 211 subscriber must comply with any or all rules pertaining to 211 service, adopted by the FCC in Rule Making Proceeding (CC Docket 92-105).
- p. 211 Service will be provided only to those customers approved by the Florida Public Service Commission (FLPSC).
- q. The Tariff will remain effective until or unless modified or removed by the Telephone Company or the Florida Public Service Commission.
- r. 211 can be delivered via regular exchange access lines by individual business lines, PBX, trunks, etc.
- s. Limitations and use of this service as stated in other Sections of this tariff apply.

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E.2 Abbreviated Dialing - 211 Service (Cont'd)

(N)

2. Conditions and Requirements

- a. The 211 subscriber has 90 days from the date of number assignment to establish service or decide to discontinue service. The Non-Recurring Charge will not be refunded to the subscriber if the service has already been provisioned.
- b. Use of 211 Service is subject to possible recall by the NANP (North American Numbering Plan) Administrator for national use. The 211 subscriber must prior to the provisioning of service, sign a written acknowledgment of this condition and an agreement to return the 211 code within six months of receiving a written notice of such a recall from the Telephone Company and abide by any subsequent rules as identified by the FCC in CC Docket 92-105, regarding the use and return of 211 codes.

If the recall is effected by the NANP administrator, the Telephone Company will work with the 211 subscriber affected to transfer their service arrangements if technically and economically feasible, to another abbreviated dialing arrangement and if not feasible, to a seven-digit dialing arrangement within the six month notice period. The 211 subscriber will be required to migrate to any standard access arrangement available for information services subsequently agreed to by the industry and approved by the FCC. The 211 subscriber will be charged the appropriate Tariff rates for the newly established service arrangements.

- c. The 211 Service is provided where facilities permit. Only one seven- (7) or ten- (10) digit toll free number may be used as the lead number per basic local calling area. All central offices within a basic local calling area must point to the same 7- or 10-digit local number or one 10-digit toll free number.
- d. The 211 subscriber should work with cellular companies to ascertain whether the Type 1 cellular customers will be able to reach 211.
- e. The 211 subscriber should work separately with CLECs to ascertain that its end users will be able to reach travel information services provided by 211.
- f. 211 Service will be provided under the following conditions:
  - (1.) For network sizing and protection, each 211 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to a 211 number.
  - (2.) The 211 subscriber is responsible for obtaining all necessary permits and licenses and all other rights from all persons whose work, statements or performance are used in connection with the service.

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E.2 Abbreviated Dialing - 211 Service (Cont'd)

(N)

2. Conditions and Requirements (Cont'd)

f. 211 Service will be provided under the following conditions: (Cont'd)

- (3.) The 211 subscriber is liable for and shall indemnify and protect the Telephone Company against all suits, actions, claims, demands and judgments and of all costs, expenses and counsel fees incurred on account thereof resulting directly or indirectly from the service in connection therewith.
- (4.) The Telephone Company has full authorization to discontinue 211 service to a subscriber if they fail to comply with regulation and conditions set forth herein, upon five days notice to the subscriber.
- (5.) The 211 subscriber shall subscribe to adequate exchange facilities to transport the calls to the 211 subscriber's premises.
- (6.) The 211 subscriber shall respond promptly to any and all complaints made to the Telephone Company or by a Regulatory Authority concerning the subscriber's 211 Service or type of service.
- (7.) A written notice will be sent to any 211 subscriber when their service interferes (unreasonably) with or impairs other services rendered to the Public by the Telephone Company or by other subscribers of 211 Service. If after notification, the subscriber makes no modification in the method of operation or service arrangements that are deemed service protective by the Telephone Company or if the subscriber is unwilling to accept the modifications or if the subscriber continues to cause service impairment, the Telephone Company reserves the right at any time, without further notice to institute protective measures up to and including termination of service. In an emergency, as defined by the Telephone Company, the Telephone Company reserves the right at any time without notice, to institute protective measures up to and including termination of service.

g. If a pre-recorded announcement is provided by the 211 subscriber, the following conditions apply:

- (1) The 211 subscriber will provide announcements and the Telephone Company will deliver the call.

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E.2. Abbreviated Dialing - 211 Service (Cont'd)

(N)

2. Conditions and Requirements (Cont'd)

g. If a pre-recorded announcement is provided by the 211 subscriber, the following conditions apply: (Cont'd)

(2.) 211 subscriber sponsorship of any particular announcement of recorded program service shall not preclude another 211 subscriber from sponsoring the same or similar announcement or recorded program service.

(3.) The provision of access to the 211 Network by the Telephone Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the Local Exchange Network.

(4.) The 211 subscriber assumes full financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to the recording, advertising and promotional expenses and the facilities required to connect the announcement equipment located on the subscriber's premises.

h. The Telephone Company may take all legal and practical steps to disassociate itself from 211 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that generates unacceptable levels of complaints by end users.

i. In no event shall the Telephone Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Telephone Company, or its employees, or agents in connection with this Tariff. The Telephone Company shall neither be responsible for calls that cannot be completed as a result of repair or maintenance, nor on equipment owned or leased by the subscriber.

3. Rates and Charges

a. Application of Rates

(1.) Service Order Establishment shall apply for each 211 number per local calling area.

(2.) 211 subscribers will pay normal Tariffed charges for the local access arrangements used for transporting and termination of messages at the 211 subscriber's designated premises.

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E.2 Abbreviated Dialing - 211 Service (Cont'd)

(N)

3. Rates and Charges (Cont'd)

a. Application of Rates (Cont'd)

- (3.) Applicable Service Order Charges as specified in other Section(s) of this Tariff apply, in addition to the following rates.
- (4.) A Central Office activation charge will apply per Central Office switch translation to the lead number
- (5.) A change charge will apply to change the point-to-number translation at the subscriber's request.

b. Charges applicable to the 211 Subscriber

	<u>Non-Recurring Charge</u>	<u>S&amp;E</u>
(1.) Establishment of 211 service, per 211 service number, per Local Calling Area (LCA)	\$100.00	211SO
(2.) Central Office Activation	\$112.00	211CO
(3.) Translation change of point-to-number	\$19.00	211CC

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

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E.2. Abbreviated Dialing - 211 Service

(N)

---

1. General

- b. 211 service is a three-digit dialing arrangement available in specified areas with Frontier Communications of the South, Inc. for delivery of general information via voice grade facilities. Pursuant to the FCC order 00-56, the 211 code is assigned to travel information service. In addition, the subscriber must comply with any orders adopted by the FCC.
- b. The LCA of 211 Service Subscriber will be the basic LCA as defined in Section A2 of this Tariff as facilities permit.
- c. Only one 211 number will be assigned to a 211 subscriber or their affiliates, per Local Calling Area. If Local Calling Areas are merged, and a 211 number exists in both areas, the 211 subscriber who established 211 first in time, will be entitled to retain the 211 number in the merged local calling area.
- d. An “affiliate” of a 211 subscriber is an entity that directly or indirectly through one or more intermediaries controls, is controlled by or is under common control with the 211 subscriber. There term “control” (including the terms “controlling”, “controlled by” and “under common control with”) means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through ownership of voting securities, by contract or otherwise.
- e. 211 Service is provided in the Telephone Company’s territory only. To provide access to a 211 number to end users in any other Telephone Company territory within the LCA, the 211 subscriber must make appropriate arrangements with the Telephone Company serving that territory.
- f. This service is furnished subject to the availability of 211 numbers.
- g. Calls to a disconnected 211 number will be routed to intercept of the announcement facilities for a maximum of 60 days, from the date of disconnection. The announcement provided may refer the caller to another telephone number.
- h. Directory listings may be provided for 211 Service at the rates and regulations specified in Section A6. of this Tariff. The phrase “Charges Will Apply”, if applicable, will be included in the 211 Service listing at no additional charge.

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

---

E.2 Abbreviated Dialing - 211 Service (Cont'd)

(N)

---

1. General (Cont'd)

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i. 211 Service is not available from the following classes of service:

- (1.) Public Telephones
- (2.) Hotel/Motel/Hospital Service
- (3.) 1+, 0+, 0- (credit card, third party billing, collect calls)
- (4.) Inmate Service
- (5.) 10xxx or 101xxxx
- (6.) Cellular-Type 2A

---

j. 211 Service is not available to the following classes of service:

- (1.) Operator assisted calls to a 211 subscriber will not be completed.

---

k. 211 Service will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification Service, as available.

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l. The 211 subscriber is prohibited from selling or transferring their 211 number to any entity either directly or indirectly.

---

m. If a 211 subscriber becomes an affiliate of or is acquired by another 211 subscriber through merger, acquisition or otherwise, then the affiliated subscribers must surrender all but one 211 number within 90 days of the merger or acquisition.

---

n. 211 Service will be provided within a maximum of 30 days after the customer's request for service has been processed in order to allow the Telephone Company sufficient time for provisioning.

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o. The 211 subscriber must comply with any or all rules pertaining to 211 service, adopted by the FCC in Rule Making Proceeding (CC Docket 92-105).

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p. 211 Service will be provided only to those customers approved by the Florida Public Service Commission (FLPSC).

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t. The Tariff will remain effective until or unless modified or removed by the Telephone Company or the Florida Public Service Commission.

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u. 211 can be delivered via regular exchange access lines by individual business lines, PBX, trunks, etc.

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v. Limitations and use of this service as stated in other Sections of this tariff apply.

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

---

E.2 Abbreviated Dialing - 211 Service (Cont'd)

(N)

2. Conditions and Requirements

---

a. The 211 subscriber has 90 days from the date of number assignment to establish service or decide to discontinue service. The Non-Recurring Charge will not be refunded to the subscriber if the service has already been provisioned.

---

b. Use of 211 Service is subject to possible recall by the NANP (North American Numbering Plan) Administrator for national use. The 211 subscriber must prior to the provisioning of service, sign a written acknowledgment of this condition and an agreement to return the 211 code within six months of receiving a written notice of such a recall from the Telephone Company and abide by any subsequent rules as identified by the FCC in CC Docket 92-105, regarding the use and return of 211 codes.

---

If the recall is effected by the NANP administrator, the Telephone Company will work with the 211 subscriber affected to transfer their service arrangements if technically and economically feasible, to another abbreviated dialing arrangement and if not feasible, to a seven-digit dialing arrangement within the six month notice period. The 211 subscriber will be required to migrate to any standard access arrangement available for information services subsequently agreed to by the industry and approved by the FCC. The 211 subscriber will be charged the appropriate Tariff rates for the newly established service arrangements.

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c. The 211 Service is provided where facilities permit. Only one seven- (7) or ten- (10) digit toll free number may be used as the lead number per basic local calling area. All central offices within a basic local calling area must point to the same 7- or 10-digit local number or one 10-digit toll free number.

---

e. The 211 subscriber should work with cellular companies to ascertain whether the Type 1 cellular customers will be able to reach 211.

---

e. The 211 subscriber should work separately with CLECs to ascertain that its end users will be able to reach travel information services provided by 211.

---

g. 211 Service will be provided under the following conditions:

---

(1.) For network sizing and protection, each 211 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to a 211 number.

---

(2.) The 211 subscriber is responsible for obtaining all necessary permits and licenses and all other rights from all persons whose work, statements or performance are used in connection with the service.

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

---

E.2 Abbreviated Dialing - 211 Service (Cont'd)

(N)

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2. Conditions and Requirements (Cont'd)

---

g. 211 Service will be provided under the following conditions: (Cont'd)

- (3.) The 211 subscriber is liable for and shall indemnify and protect the Telephone Company against all suits, actions, claims, demands and judgments and of all costs, expenses and counsel fees incurred on account thereof resulting directly or indirectly from the service in connection therewith.
- (4.) The Telephone Company has full authorization to discontinue 211 service to a subscriber if they fail to comply with regulation and conditions set forth herein, upon five days notice to the subscriber.
- (5.) The 211 subscriber shall subscribe to adequate exchange facilities to transport the calls to the 211 subscriber's premises.
- (6.) The 211 subscriber shall respond promptly to any and all complaints made to the Telephone Company or by a Regulatory Authority concerning the subscriber's 211 Service or type of service.
- (7.) A written notice will be sent to any 211 subscriber when their service interferes (unreasonably) with or impairs other services rendered to the Public by the Telephone Company or by other subscribers of 211 Service. If after notification, the subscriber makes no modification in the method of operation or service arrangements that are deemed service protective by the Telephone Company or if the subscriber is unwilling to accept the modifications or if the subscriber continues to cause service impairment, the Telephone Company reserves the right at any time, without further notice to institute protective measures up to and including termination of service. In an emergency, as defined by the Telephone Company, the Telephone Company reserves the right at any time without notice, to institute protective measures up to and including termination of service.

---

g. If a pre-recorded announcement is provided by the 211 subscriber, the following conditions apply:

- (1) The 211 subscriber will provide announcements and the Telephone Company will deliver the call.

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

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E.2. Abbreviated Dialing - 211 Service (Cont'd) (N)

---

2. Conditions and Requirements (Cont'd)

g. If a pre-recorded announcement is provided by the 211 subscriber, the following conditions apply: (Cont'd)

---

(2.) 211 subscriber sponsorship of any particular announcement of recorded program service shall not preclude another 211 subscriber from sponsoring the same or similar announcement or recorded program service.

---

(3.) The provision of access to the 211 Network by the Telephone Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the Local Exchange Network.

---

(4.) The 211 subscriber assumes full financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to the recording, advertising and promotional expenses and the facilities required to connect the announcement equipment located on the subscriber's premises.

---

h. The Telephone Company may take all legal and practical steps to disassociate itself from 211 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that generates unacceptable levels of complaints by end users.

---

i. In no event shall the Telephone Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Telephone Company, or its employees, or agents in connection with this Tariff. The Telephone Company shall neither be responsible for calls that cannot be completed as a result of repair or maintenance, nor on equipment owned or leased by the subscriber.

---

3. Rates and Charges

---

a. Application of Rates

---

(1.) Service Order Establishment shall apply for each 211 number per local calling area.

---

(2.) 211 subscribers will pay normal Tariffed charges for the local access arrangements used for transporting and termination of messages at the 211 subscriber's designated premises.

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E.2 Abbreviated Dialing - 211 Service (Cont'd) (N)

3. Rates and Charges (Cont'd)

a. Application of Rates (Cont'd)

(3.) Applicable Service Order Charges as specified in other Section(s) of this Tariff apply, in addition to the following rates.

(4.) A Central Office activation charge will apply per Central Office switch translation to the lead number

(5.) A change charge will apply to change the point-to-number translation at the subscriber's request.

b. Charges applicable to the 211 Subscriber

	<u>Non-Recurring Charge</u>	<u>S&amp;E</u>	
(1.) <u>Establishment of 211 service, per 211 service number, per Local Calling Area (LCA)</u>	\$100.00	211SO	
(2.) <u>Central Office Activation</u>	\$112.00	211CO	
(3.) <u>Translation change of point-to-number</u>	\$19.00	211CC	(N)

Issued By: David Fountain  
Title: Acting Field Operations Support

Date Issued: February 24, 2006

Effective: \_\_\_\_\_