

November 21, 2006

**Advice No. 69**

Ms. Beth Salak  
Division of Competitive Markets and Enforcement  
Attn: Tariff Section  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Ms. Salak

Enclosed please find the revised tariff page to Frontier Communications of the South, LLC's Subscriber Services Tariff, issued November 21, 2006, subject to Public Service Commission approval, as follows:

Section A13

First Revised Sheet 3  
(Canceling Original Sheet 3)  
First Revised Sheet 4  
(Canceling Original Sheet 4)  
Second Revised Sheet 7.1  
(Canceling First Revised Sheet 7.1)

The purpose of this filing is to clarify Call Return, Caller ID, Caller Identification Plus Name and Automatic Recall language in the tariff.

Enclosed is an additional copy of this letter and a stamped self-addressed envelope. Please stamp this copy with the date received and return it. If you have any questions, please contact Monique Adams at (585) 777-7395 or me at (585) 777-4717.

Sincerely,



Leslie Zink  
Manager, Pricing & Tariffs

LZ/ma  
Enclosures

## GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A13  
First Revised Sheet 3  
Canceling Original Sheet 3

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### MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

#### A. Custom Calling Services (Cont'd)

##### 2. Advanced Feature Definitions

- a. Personal Ringing - Provides two or more different phone numbers and rings for a single telephone line. Used to distinguish incoming calls.
- b. Do Not Disturb (DND) - Allows a customer to prevent incoming calls from ringing their line by diverting them to a tone or recorded announcement (determined by Telephone Company Facility Specifications). A personal identification (PIN) is provided to the customer which will override the DND feature and allow the call to ring to the premises.
- c. Call Return\* This feature enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call. (T)

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process, the called line becomes idle, the customer is notified via a distinctive ring that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

- d. Call Block - This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers. A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive his call at this time.
- e. Repeat Dialing - Repeat Dialing when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified via a distinctive ring that the network is ready to place the call. When a customer picks up the telephone, the call will automatically be placed.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Cereal Daniel  
Title: Supervisor Field Operations Support

Date Issued: November 21, 2006

Effective: \_\_\_\_\_

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Canceling Original Sheet 4

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

A. Custom Calling Features (Cont'd)

2. Advanced Feature Definitions (Cont'd)

f. Caller Identification

- (1.) Caller Identification (Caller ID)\*\* - Permits a customer to receive the calling party telephone number for calls placed to that customer, if the call is not placed from outside of the Caller ID area, through an operator or via a telephone credit card and provided the calling party has not activated the per call restrict options. (T)

Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their telephone number to the called party through the Caller ID feature for that call by dialing the Caller ID restrict activation code.

\*\*Caller Identification Service is not available to new subscribers after May 6, 1997. The service remains available to current customers with Caller Identification until such time that they discontinue or upgrade to Caller Identification Plus Name. (T)

- (2.) Caller Identification Plus Name\* - Permits a customer to receive the calling name and telephone number for calls placed to that customer, if the call is not placed from outside of the Caller ID area, through an operator or via telephone credit card provided the calling party has not activated the per call restrict options and where technologically feasible.

Before placing an outgoing local telephone call, customers with per call restrict may designate their number to the called party through the Caller ID feature for that call by dialing the Caller ID restrict activation code.

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

A. Custom Calling Services (Cont'd)

3. Usage Sensitive Feature Definitions (Cont'd)

- e. Call Return/Automatic Recall\* - This feature remembers the number of the last person who called, whether the call was answered or not, and allows the called party to return the call. If the line is busy, it will keep attempting until the call is completed for up to 30 minutes. The activation code is \*69. The user can press \*89 to deactivate the feature. (T)
- f. Continuous Redial with Prompting\*- Enables the customer to dial a code to have their phone continuously attempt to redial a busy number. When the line is free, the customer will be alerted with a special ring, and a call will automatically be made. This feature can also be used to redial the last number called. The automatic prompting works as follows: when a called party's line is busy, a recorded announcement is played to inform the calling party that Continuous Redial is available. By entering the pre-defined acceptance code, the calling party activates the feature while still on-hook. The activation code is \*66. The user can press \*86 to deactivate.

4. General

- a. The services are limited to those areas served by Central Offices equipped for Custom Calling Services and are subject to the availability of facilities. Some of the Advanced Features utilize the network's ability to forward a calling number between the originating and terminating Central Offices. These features may only be used on calls originating and terminating in Central Offices with the technical capability to provide this service.
- b. Call Return is not available on operator handled calls. In connection with Call Return, the Telephone Company will deliver all numbers subject to technical limitations, including telephone numbers associated with Non-Published Listing Service.
- c. Upon activation of Call Tracing by the customer, the network automatically sends a message to the Telephone Company Security Department indicating the calling number, the time the trace was activated and in some locations, the time the offending call was received. The customer using this feature would be required to contact the Telephone Company for further action.

Customers utilizing Call Tracing will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them. The Telephone Company is not liable for damages if a trace attempt is not successful. Call Tracing is available on a usage basis only.

Material on this page previously found on Sheet 7.

\*The Company does not assure the delivery or nondelivery of calling numbers or the accuracy or completeness in the name, number or other information delivered to the customer in conjunction with Call Return, Caller ID, Caller Identification Plus Name, Automatic Recall services and other similar services identified in this tariff. Some calls may not display name and/or number information and/or Automatic Recall may not be available for some calls, including but not limited to, those calls from callers who block their information, calls from or routed through certain Company and/or third party equipment or networks, and calls from certain types of customer provided equipment. The Company is not liable to the customer or any party for any error, omission, incomplete call or mistake associated with Call Return, Caller ID, Caller Identification Plus Name, Automatic Recall or other similar services identified in this tariff.

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