Voice Data Internet Wireless Entertainment



Embarq Corporation EMBARQ.com Mailstop: KSOPKJ0502 5454 W. 110th Street Overland Park, KS 66211

July 21, 2006

Ms. Beth Salak
Director, Division of Competitive Markets and Enforcement
Attention: Tariff Section
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: **TL727**

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarq Florida, Inc. General Exchange Tariff. This filing is submitted with a proposed effective date of August 5, 2006. The Company's tariffs are available on its website at www.embarg.com/tariffs.

Section A10	Third Revised Sheet 2	Section A10 Cont'd	Third Revised Sheet 22
	Third Revised Sheet 3		Third Revised Sheet 23
	Third Revised Sheet 4		Fourth Revised Sheet 24
	Third Revised Sheet 5		Third Revised Sheet 25
	Third Revised Sheet 6		Original Sheet 69.0
	Original Sheet 20.1		

This filing is submitted to introduce Backup PSAP Voice Grade Service to E911 Emergency Reporting Services.

Commission consideration and timely approval of these pages are respectfully requested. If you have questions or need additional information regarding this filing, please call Nancy Schnitzer at 850-599-1276.

Sincerely,

Mary L. Matthews

cc: Nancy Schnitzer Attachments

> Mary L. Matthews TARIFF ANALYST II Voice: (913) 345-7721 Fax: (913) 345-6756 Mary.L.Matthews@embarq.com

Embarq Florida, Inc.

SECTION A10
Third Revised Sheet 2
Cancelling Second Revised Sheet 2
Effective: August 5, 2006

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By: F. B. Poag Director

- A. E911 EMERGENCY REPORTING SERVICES (Cont'd)
 - UNITED TELEPHONE EXCHANGES (Cont'd)
 - b. Explanation of Terms
 - 1) ALTERNATE ROUTING (AR) A feature provided to allow E911 calls to be routed to a designated alternate location if, (1) all E911 exchange lines to the primary PSAP (see definition below) are busy, or (2) the primary PSAP closes down for a period (night service). This is a standard feature of E911 Service.
 - 2) ANI/ALI DISPLAY TRANSFER UNIT A console and associated common equipment for displaying ANI and/or ALI at the PSAP attendant position and used by the attendant to activate Fixed and/or Selective Transfer functions.
 - 3) AUTOMATIC LOCATION IDENTIFICATION (ALI) A feature by which the address associated with the calling party's telephone number (identified by ANI as designated below) is forwarded to the PSAP for display.
 - 4) AUTOMATIC NUMBER IDENTIFICATION (ANI)- A feature by which the calling party's ANI telephone number is forwarded to the E911 Control Office and to the PSAP's ANI/ALI Display Transfer Units.
 - 5) BACKUP PSAP VOICE GRADE SERVICE Backup PSAP Voice Grade
 Service is only for use in Backup PSAPs. Voice Grade Service, as
 described in Section A20 of this tariff, is a channel that does not require a
 central office connection to communicate between specified locations.

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Embarq Florida, Inc.

Ву:

SECTION A10 Third Revised Sheet 3 Cancelling Second Revised Sheet 3 Effective: August 5, 2006

F. B. Poag Director

N11 SERVICES

- Α. E911 EMERGENCY REPORTING SERVICES (Cont'd)
 - 1. UNITED TELEPHONE EXCHANGES (Cont'd)
 - b. Explanation of Terms (Cont'd)
 - 6) DATA MANAGEMENT SYSTEM (DMS) - A system of manual procedures and computer programs used to create, store, and update the data required to provide the Selective Routing (SR) and ALI features.
 - DEFAULT ROUTING (DR)- A feature activated when an incoming E911 call **7**) (T) cannot be selectively routed due to an ANI feature, garbled digits, or other causes. Such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP. This is a standard feature of E911 Service.
 - (D)
 - 8) END OFFICE - The central office(s) in the E911 System which receive originating E911 calls.
 - 9) ENHANCED 911 (E911) CONTROL OFFICE - The office providing tandem (T) switching capability for E911 calls. It controls switching of ANI information to the PSAP and also provides the SR feature, standard ESS Speed Calling features, call transfer capability, and certain maintenance functions for each PSAP.

(M) Material formerly appearing on this sheet now appears on third Revised Sheet 2.

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Embarq Florida, Inc.

SECTION A10 Third Revised Sheet 4 Cancelling Second Revised Sheet 4 Effective: August 5, 2006

By: F. B. Poag Director

- A. E911 EMERGENCY REPORTING SERVICES (Cont'd)
 - 1. UNITED TELEPHONE EXCHANGES (Cont'd)
 - b. Explanation of Terms (Cont'd)
 - **10**) ENHANCED 911 SERVICE AREA The geographic area in which the customer will respond to all E911 calls and dispatch appropriate emergency assistance. (T)
 - 11) FIXED TRANSFER A feature which enables a PSAP attendant to transfer incoming E911 calls to secondary PSAPs by use of a single button on the ANI/ALI Display Transfer Unit.
 - **12**) FORCED DISCONNECT A function of the E911 central office trunk circuit which enables the PSAP attendant to release a connection even though the calling party has not hung up. This feature prevents the jamming of the E911 exchange lines and is a standard feature of E911 Service.
 - 13) IDLE TONE APPLICATION A feature which allows the PSAP attendant to distinguish between calls that have been abandoned before they are answered and calls where the calling party is unable to speak for some reason. If the caller abandoned the line before the PSAP attendant answered, a distinct tone is heard by the attendant. If the caller is still on the line but unable to speak, no tone will be heard. This is a standard feature of E911 Service.

Embarq Florida, Inc.

SECTION A10
Third Revised Sheet 5
Cancelling Second Revised Sheet 5
Effective: August 5, 2006

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By: F. B. Poag Director

- A. E911 EMERGENCY REPORTING SERVICES (Cont'd)
 - UNITED TELEPHONE EXCHANGES (Cont'd)
 - b. Explanation of Terms (Cont'd)
 - MANUAL TRANSFER A feature that enables the PSAP attendant to transfer an incoming call by depressing the switch hook of the associated telephone or the "add" button on the ANI/ALI Display Transfer Unit and dialing either a 7-digit or 10-digit telephone number or a 2-digit Speed Calling Code. Manual Transfer is associated with the E911 trunk unit and is a standard feature of E911 Service.
 - PUBLIC SAFETY ANSWERING POINT (PSAP) An answering location for E911 calls originating in a given area. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only. An additional type of PSAP is the Backup PSAP. Backup PSAPs are disaster recovery answering points which serve as a backup to the Primary PSAP and are not co-located with the Primary PSAP. PSAPs are public service agencies such as police, fire, or emergency medical or a common bureau serving a group of such entities.
 - **16**) SELECTIVE ROUTING (SR) A feature that routes an E911 call from a central office to the designated primary PSAP based upon the identified number of the calling party.
 - 17) SELECTIVE TRANSFER A feature providing persons at the PSAP the ability to transfer an incoming call to another agency by depressing a single button labeled with the type of agency, e.g., "Fire", on the ANI/ALI Display Transfer Unit. This type of transfer is only available when the SR feature is provided.

Embarq Florida, Inc.

SECTION A10 Third Revised Sheet 6 Cancelling Second Revised Sheet 6 Effective: August 5, 2006

By: F. B. Poag Director

- A. E911 EMERGENCY REPORTING SERVICES (Cont'd)
 - 1. UNITED TELEPHONE EXCHANGES (Cont'd)
 - b. Explanation of Terms (Cont'd)
 - **18**) SERVICE CENTRAL OFFICE The central office from which a PSAP, either primary or secondary, is served. (T)
 - UNIVERSAL EMERGENCY NUMBER SERVICE An exchange communication service for receiving telephone calls placed by persons in need of assistance who dial the number 911. Such calls are answered at PSAPs established and operated by the customer. The lines and equipment associated with the service arrangement for the answering, transferring, and dispatching of public emergency telephone calls are included.
 - 20) UNIVERSAL EMERGENCY NUMBER SERVICE CUSTOMER A municipality or other state or local government unit or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated within a defined geographic area to respond to public emergency telephone calls, at the minimum for police and fire service.
 - c. Rules and Regulations
 - 1) This service is limited to the use of central office telephone number 911 as the universal emergency telephone number. Only one E911 service will be provided within any government agency's locality.

Embarq Florida, Inc. SECTION A10

By: F. B. Poag Director

Original Sheet 20.1 Effective: August 5, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

- 1. UNITED TELEPHONE EXCHANGES (Cont'd)
 - g. Backup PSAP Voice Grade Service
 - 1) General
 - a) Voice Grade Service, as described in Section A20 of this tariff, is a channel that does not require a central office connection to communicate between specified locations. Voice Grade Service does not require line treatment or line conditioning and may be provided as two-wire or four-wire service.
 - b) The flat rate charges for a two point Backup PSAP Voice Grade Service will be equal to one (1) channel termination charge, two-wire or four-wire, as appropriate.
 - c) Backup PSAP Voice Grade Service is only for use in Backup PSAPs

2) Rates

		Nonrecurring Charge		Monthly
		First	Additional	Rate
a)	Backup PSAP Voice Grade Service, Per Point of Term			
	Two-wire termination Four-wire termination	\$59.00 59.00	\$270.00 270.00	\$87.00 87.00
		Fixed Monthly <u>Rate</u>	Per Mile Monthly <u>Charge</u>	<u>NRC</u>
b)	Interoffice Channels	\$45.00	\$1.50	\$87.00

Embarq Florida, Inc.

By:

SECTION A10
Third Revised Sheet 22
Cancelling Second Revised Sheet 22
Effective: August 5, 2006

F. B. Poag Director

N11 SERVICES

- A. E911 EMERGENCY REPORTING SERVICES (Cont'd)
 - 2. CENTRAL TELEPHONE EXCHANGES (Cont'd)
 - b. Explanation of Terms
 - 1) ALTERNATE ROUTING (AR) A feature provided to allow E911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP are busy, or (2) the primary PSAP closes down for a period (night service). This is a standard feature of E911 service.
 - 2) ATTENDANT CONSOLE A selector console and associated common equipment for displaying ANI numbers at the PSAP attendant position and used by the attendant to activate Fixed and/or Selective Transfer functions.
 - 3) AUTOMATIC LOCATION IDENTIFICATION (ALI) A feature by which the name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Telephones associated with a calling party's telephone number but which are physically located elsewhere (off premises extensions, secondary locations, etc.) will also be identified with the same address associated with the calling party's telephone number at the primary location. No ALI data is provided when a call is sent to Default Routing (DR).
 - 4) AUTOMATIC NUMBER IDENTIFICATION (ANI) A feature by which the calling party's telephone number is forwarded to the E911 Control Office and to the PSAP's display.
 - 5) BACKUP PSAP VOICE GRADE SERVICE Backup PSAP Voice Grade Service is only for use in Backup PSAPs. Voice Grade Service, as described in Section A20 of this tariff, is a channel that does not require a central office connection to communicate between specified locations.

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Embarq Florida, Inc.

SECTION A10
Third Revised Sheet 23
Cancelling Second Revised Sheet 23
Effective: August 5, 2006

By: F. B. Poag Director

- A. E911 EMERGENCY REPORTING SERVICES (Cont'd)
 - 2. CENTRAL TELEPHONE EXCHANGES (Cont'd)
 - b. Explanation of Terms (Cont'd)
 - 6) DEFAULT ROUTING (DR)- A feature activated when an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes. Such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP. This is a standard feature of E911 service. No ANI/ALI data is provided when a call is sent to Default Routing.
 - END OFFICE The Central Office(s) in the E911 system from which E911 calls
 are originated.
 - 8) ENHANCED 911 SERVICE AREA The geographic area in which the customer will respond to all E911 calls and dispatch appropriate emergency assistance. (T)
 - 9) FIXED CALL EXTENSION A feature which enables a PSAP attendant to extend incoming E911 calls to secondary PSAPs by use of a single button on the attendant console.
 - **10**) FORCED DISCONNECT A function of the E911 Central Office trunk circuit which enables the PSAP attendant to release a connection even though the calling party has not hung up. This feature prevents the jamming of the E911 exchange lines and is a standard feature of E911 service.

Embarq Florida, Inc.

SECTION A10
Fourth Revised Sheet 24
Cancelling Third Revised Sheet 24
Effective: August 5, 2006

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By: F. B. Poag Director

- A. E911 EMERGENCY REPORTING SERVICES (Cont'd)
 - CENTRAL TELEPHONE EXCHANGES (Cont'd)
 - b. Explanation of Terms (Cont'd)
 - MANUAL TRANSFER A feature that enables the PSAP attendant to transfer an incoming call by depressing the switch hook of the associated telephone or the "add" button on the Display and Transfer Unit and dialing either a 7 digit or 10-digit telephone number or a 2-digit Speed Calling Code. Manual Transfer is associated with the E911 trunk unit and is a standard feature of the E911 service.
 - PUBLIC SAFETY ANSWERING POINT (PSAP) An answering location for 911 calls originating in a given area. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; Secondary PSAPs receive calls on a transfer basis only. An additional type of PSAP is the Backup PSAP. Backup PSAPs are disaster recovery answering points which serve as a backup to the Primary PSAP and are not co-located with the Primary PSAP. PSAPs are public service agencies such as police, fire, or emergency medical or a common bureau servicing a group of such entities.
 - 13) SELECTIVE ROUTING (SR) A feature that routes an E911 call from a Central (T) Office to the designated primary PSAP based upon the identified number of the calling party.
 - **14**) SERVING CENTRAL OFFICE The central office from which a PSAP, either (T) primary or secondary, is served.
 - UNIVERSAL EMERGENCY NUMBER SERVICE A telephone exchange communication service for receiving telephone calls placed by persons in need of assistance who dial the number 911. Such calls are answered at PSAPs established and operated by the customer. The lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls are included.

Embarq Florida, Inc.

SECTION A10
Third Revised Sheet 25
Cancelling Second Revised Sheet 25
Effective: August 5, 2006

By: F. B. Poag Director

- A. E911 EMERGENCY REPORTING SERVICES (Cont'd)
 - 2. CENTRAL TELEPHONE EXCHANGES (Cont'd)
 - b. Explanation of Terms (Cont'd)
 - 16) UNIVERSAL EMERGENCY NUMBER SERVICE CUSTOMER A municipality or other county or local governmental unit or an authorized agent of one or more municipalities or other county or local governmental units to whom authority has been lawfully delegated within a defined geographic area to respond to public emergency telephone calls, at the minimum for police and fire service.
 - 17) WIRE CENTER The term "wire center" denotes the local telephone dial (T) switching office serving subscribes in a well defined area.
 - c. Rules and Regulations
 - 911 service is provided by the Company where facilities and operating conditions permit.
 - 2) This offering is limited to the use of central office number 911 as the universal emergency number and only one 911 service will be provided within any geographical area.
 - The 911 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number. The customer must subscribe for additional local exchange service at the PSAPs for administrative purposes for placing of outgoing calls and for receiving other emergency calls, including any which might be relayed by Company operators.

Embarq Florida, Inc. SECTION A10

By: F. B. Poag Director

Original Sheet 69.0 Effective: August 5, 2006

N11 SERVICES

- A. E911 EMERGENCY REPORTING SERVICES (Cont'd)
 - 2. CENTRAL TELEPHONE EXCHANGES (Cont'd)
 - h. Backup PSAP Voice Grade Service
 - 1) General
 - a) Voice Grade Service, as described in Section A20 of this tariff, is a channel that does not require a central office connection to communicate between specified locations. Voice Grade Service does not require line treatment or line conditioning and may be provided as two-wire or four-wire service.
 - b) The flat rate charges for a two point Backup PSAP Voice Grade Service will be equal to one (1) channel termination charge, two-wire or four-wire, as appropriate.
 - c) Backup PSAP Voice Grade Service is only for use in Backup PSAPs

2) Rates

		_Nonrecurring Charge		Monthly
		First	Additional	Rate
a)	Backup PSAP Voice Grade Service, Per Point of Term			
	Two-wire termination Four-wire termination	\$59.00 59.00	\$270.00 270.00	\$87.00 87.00
		Fixed Monthly <u>Rate</u>	Per Mile Monthly <u>Charge</u>	<u>NRC</u>
b)	Interoffice Channels	\$45.00	\$1.50	\$87.00

Embarq Florida, Inc. SECTION A10

Third Second Revised Sheet 2
Cancelling Second First Revised Sheet 2
Effective: August 5, 2006 July 14, 2001

By: F. B. Poag Director

- A. E911 EMERGENCY REPORTING SERVICES (Cont'd)
 - 1. UNITED TELEPHONE EXCHANGES (Cont'd)
 - b. Explanation of Terms
 - 1) ALTERNATE ROUTING (AR) A feature provided to allow E911 calls to be routed to a designated alternate location if, (1) all E911 exchange lines to the primary PSAP (see definition below) are busy, or (2) the primary PSAP closes down for a period (night service). This is a standard feature of E911 Service.
 - 2) ANI/ALI DISPLAY TRANSFER UNIT A console and associated common equipment for displaying ANI and/or ALI at the PSAP attendant position and used by the attendant to activate Fixed and/or Selective Transfer functions.
 - 23) AUTOMATIC LOCATION IDENTIFICATION (ALI) A feature by which the address associated with the calling party's telephone number (identified by ANI as designated below) is forwarded to the PSAP for display.
 - 3 <u>4</u>) AUTOMATIC NUMBER IDENTIFICATION (ANI)- A feature by which the calling party's ANI telephone number is forwarded to the E911 Control Office and to the PSAP's ANI/ALI Display Transfer Units.
 - 5) BACKUP PSAP VOICE GRADE SERVICE Backup PSAP Voice Grade Service is only for use in Backup PSAPs. Voice Grade Service, as described in Section A20 of this tariff, is a channel that does not require a central office connection to communicate between specified locations.

Embarq Florida, Inc. SECTION A10

Third Second Revised Sheet 3
Cancelling Second First Revised Sheet 3
Effective: August 5, 2006 July 14, 2001

F. B. Poag Director

By:

- A. E911 EMERGENCY REPORTING SERVICES (Cont'd)
 - UNITED TELEPHONE EXCHANGES (Cont'd)
 - b. Explanation of Terms (Cont'd)
 - 4 6) DATA MANAGEMENT SYSTEM (DMS) A system of manual procedures and computer programs used to create, store, and update the data required to provide the Selective Routing (SR) and ALI features.
 - 5 7) DEFAULT ROUTING (DR)- A feature activated when an incoming E911 call cannot be selectively routed due to an ANI feature, garbled digits, or other causes. Such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP. This is a standard feature of E911 Service.
 - 6) ANI/ALI DISPLAY TRANSFER UNIT A console and associated common equipment for displaying ANI and/or ALI at the PSAP attendant position and used by the attendant to activate Fixed and/or Selective Transfer functions.
 - 7 8) END OFFICE The central office(s) in the E911 System which receive originating E911 calls.
 - 8 9) ENHANCED 911 (E911) CONTROL OFFICE The office providing tandem switching capability for E911 calls. It controls switching of ANI information to the PSAP and also provides the SR feature, standard ESS Speed Calling features, call transfer capability, and certain maintenance functions for each PSAP.

Embarq Florida, Inc. SECTION A10

Third Second Revised Sheet 4
Cancelling Second First Revised Sheet 4
Effective: August 5, 2006 July 14, 2001

F. B. Poag Director

Ву:

- A. E911 EMERGENCY REPORTING SERVICES (Cont'd)
 - UNITED TELEPHONE EXCHANGES (Cont'd)
 - b. Explanation of Terms (Cont'd)
 - 9 10) ENHANCED 911 SERVICE AREA The geographic area in which the customer will respond to all E911 calls and dispatch appropriate emergency assistance.
 - 40 11) FIXED TRANSFER A feature which enables a PSAP attendant to transfer incoming E911 calls to secondary PSAPs by use of a single button on the ANI/ALI Display Transfer Unit.
 - 44 12) FORCED DISCONNECT A function of the E911 central office trunk circuit which enables the PSAP attendant to release a connection even though the calling party has not hung up. This feature prevents the jamming of the E911 exchange lines and is a standard feature of E911 Service.
 - 42 13) IDLE TONE APPLICATION A feature which allows the PSAP attendant to distinguish between calls that have been abandoned before they are answered and calls where the calling party is unable to speak for some reason. If the caller abandoned the line before the PSAP attendant answered, a distinct tone is heard by the attendant. If the caller is still on the line but unable to speak, no tone will be heard. This is a standard feature of E911 Service.

Embarq Florida, Inc. SECTION A10

Third Second Revised Sheet 5
Cancelling Second First Revised Sheet 5
Effective: August 5, 2006 July 14, 2001

By: F. B. Poag Director

- A. E911 EMERGENCY REPORTING SERVICES (Cont'd)
 - UNITED TELEPHONE EXCHANGES (Cont'd)
 - b. Explanation of Terms (Cont'd)
 - 43 14) MANUAL TRANSFER A feature that enables the PSAP attendant to transfer an incoming call by depressing the switch hook of the associated telephone or the "add" button on the ANI/ALI Display Transfer Unit and dialing either a 7-digit or 10-digit telephone number or a 2-digit Speed Calling Code. Manual Transfer is associated with the E911 trunk unit and is a standard feature of E911 Service.
 - 44 15) PUBLIC SAFETY ANSWERING POINT (PSAP) An answering location for E911 calls originating in a given area. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only. An additional type of PSAP is the Backup PSAP. Backup PSAPs are disaster recovery answering points which serve as a backup to the Primary PSAP and are not co-located with the Primary PSAP. PSAPs are public service agencies such as police, fire, or emergency medical or a common bureau serving a group of such entities.
 - 45 16) SELECTIVE ROUTING (SR) A feature that routes an E911 call from a central office to the designated primary PSAP based upon the identified number of the calling party.
 - 16 17) SELECTIVE TRANSFER A feature providing persons at the PSAP the ability to transfer an incoming call to another agency by depressing a single button labeled with the type of agency, e.g., "Fire", on the ANI/ALI Display Transfer Unit. This type of transfer is only available when the SR feature is provided.

Embarq Florida, Inc. SECTION A10

Third Second Revised Sheet 6
Cancelling Second First Revised Sheet 6
Effective: August 5, 2006 July 14, 2001

F. B. Poag Director

Ву:

- A. E911 EMERGENCY REPORTING SERVICES (Cont'd)
 - 1. UNITED TELEPHONE EXCHANGES (Cont'd)
 - b. Explanation of Terms (Cont'd)
 - 47 18) SERVICE CENTRAL OFFICE The central office from which a PSAP, either primary or secondary, is served.
 - 48 19) UNIVERSAL EMERGENCY NUMBER SERVICE An exchange communication service for receiving telephone calls placed by persons in need of assistance who dial the number 911. Such calls are answered at PSAPs established and operated by the customer. The lines and equipment associated with the service arrangement for the answering, transferring, and dispatching of public emergency telephone calls are included.
 - 49 20) UNIVERSAL EMERGENCY NUMBER SERVICE CUSTOMER A municipality or other state or local government unit or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated within a defined geographic area to respond to public emergency telephone calls, at the minimum for police and fire service.
 - c. Rules and Regulations
 - This service is limited to the use of central office telephone number 911 as the universal emergency telephone number. Only one E911 service will be provided within any government agency's locality.

Embarq Florida, Inc. SECTION A10

By: F. B. Poag Director

Original Sheet 20.1 Effective: August 5, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

UNITED TELEPHONE EXCHANGES (Cont'd)

g. Backup PSAP Voice Grade Service

1) General

- a) Voice Grade Service, as described in Section A20 of this tariff, is a channel that does not require a central office connection to communicate between specified locations. Voice Grade Service does not require line treatment or line conditioning and may be provided as two-wire or four-wire service.
- b) The flat rate charges for a two point Backup PSAP Voice Grade Service will be equal to one (1) channel termination charge, two-wire or four-wire, as appropriate.
- c) Backup PSAP Voice Grade Service is only for use in Backup PSAPs

2) Rates

		<u>Nonrecurring</u>		
		_Ch	Charge	
		First	Additional	Rate
<u>a)</u>	Backup PSAP Voice Grade Service, Per Point of Term			
	Two-wire termination	\$59.00	\$270.00	\$87.00
	Four-wire termination	59.00	270.00	87.00
		Fixed Monthly Rate	Per Mile Monthly Charge	NRC
b)	Interoffice Channels	\$45.00	\$1.50	\$87.00

Embarq Florida, Inc. SECTION A10

Third Second Revised Sheet 22 Cancelling Second First Revised Sheet 22

Effective: <u>August 5, 2006</u> July 14, 2001

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

2. CENTRAL TELEPHONE EXCHANGES (Cont'd)

b. Explanation of Terms

By:

F. B. Poag

Director

- 1) ALTERNATE ROUTING (AR) A feature provided to allow E911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP are busy, or (2) the primary PSAP closes down for a period (night service). This is a standard feature of E911 service.
- 2) ATTENDANT CONSOLE A selector console and associated common equipment for displaying ANI numbers at the PSAP attendant position and used by the attendant to activate Fixed and/or Selective Transfer functions.
- 3) AUTOMATIC LOCATION IDENTIFICATION (ALI) A feature by which the name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Telephones associated with a calling party's telephone number but which are physically located elsewhere (off premises extensions, secondary locations, etc.) will also be identified with the same address associated with the calling party's telephone number at the primary location. No ALI data is provided when a call is sent to Default Routing (DR).
- 4) AUTOMATIC NUMBER IDENTIFICATION (ANI) A feature by which the calling party's telephone number is forwarded to the E911 Control Office and to the PSAP's display.
- 5) BACKUP PSAP VOICE GRADE SERVICE Backup PSAP Voice Grade Service is only for use in Backup PSAPs. Voice Grade Service, as described in Section A20 of this tariff, is a channel that does not require a central office connection to communicate between specified locations.

Embarq Florida, Inc. SECTION A10

<u>Third</u> Second Revised Sheet 23 Cancelling Second First Revised Sheet 23

Effective: <u>August 5, 2006</u> July 14, 2001

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

Ву:

F. B. Poag

Director

- 2. CENTRAL TELEPHONE EXCHANGES (Cont'd)
 - b. Explanation of Terms (Cont'd)
 - 5 6) DEFAULT ROUTING (DR)- A feature activated when an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes. Such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP. This is a standard feature of E911 service. No ANI/ALI data is provided when a call is sent to Default Routing.
 - 6 7) END OFFICE The Central Office(s) in the E911 system from which E911 calls are originated.
 - 7 8) ENHANCED 911 SERVICE AREA The geographic area in which the customer will respond to all E911 calls and dispatch appropriate emergency assistance.
 - 8 9) FIXED CALL EXTENSION A feature which enables a PSAP attendant to extend incoming E911 calls to secondary PSAPs by use of a single button on the attendant console.
 - 9 10) FORCED DISCONNECT A function of the E911 Central Office trunk circuit which enables the PSAP attendant to release a connection even though the calling party has not hung up. This feature prevents the jamming of the E911 exchange lines and is a standard feature of E911 service.

Embarg Florida, Inc. SECTION A10

Fourth Third Revised Sheet 24
Cancelling Third Second Revised Sheet 24
Effective: August 5, 2006 July 1, 2006

F. B. Poag Director

By:

- A. E911 EMERGENCY REPORTING SERVICES (Cont'd)
 - 2. CENTRAL TELEPHONE EXCHANGES (Cont'd)
 - b. Explanation of Terms (Cont'd)
 - 11)MANUAL TRANSFER A feature that enables the PSAP attendant to transfer an incoming call by depressing the switch hook of the associated telephone or the "add" button on the Display and Transfer Unit and dialing either a 7 digit or 10-digit telephone number or a 2-digit Speed Calling Code. Manual Transfer is associated with the E911 trunk unit and is a standard feature of the E911 service.
 - 44 12)PUBLIC SAFETY ANSWERING POINT (PSAP) An answering location for 911 calls originating in a given area. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; Secondary PSAPs receive calls on a transfer basis only. An additional type of PSAP is the Backup PSAP. Backup PSAPs are disaster recovery answering points which serve as a backup to the Primary PSAP and are not co-located with the Primary PSAP. PSAPs are public service agencies such as police, fire, or emergency medical or a common bureau servicing a group of such entities.
 - 42 13)SELECTIVE ROUTING (SR) A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.
 - 43 14)SERVING CENTRAL OFFICE The central office from which a PSAP, either primary or secondary, is served.
 - 44 15)UNIVERSAL EMERGENCY NUMBER SERVICE A telephone exchange communication service for receiving telephone calls placed by persons in need of assistance who dial the number 911. Such calls are answered at PSAPs established and operated by the customer. The lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls are included.

Embarq Florida, Inc. SECTION A10

Third Second Revised Sheet 25 Cancelling Second First Revised Sheet 25

Director Effective: August 5, 2006 July 14, 2001

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

By:

F. B. Poag

- 2. CENTRAL TELEPHONE EXCHANGES (Cont'd)
 - b. Explanation of Terms (Cont'd)
 - 45 16)UNIVERSAL EMERGENCY NUMBER SERVICE CUSTOMER A municipality or other county or local governmental unit or an authorized agent of one or more municipalities or other county or local governmental units to whom authority has been lawfully delegated within a defined geographic area to respond to public emergency telephone calls, at the minimum for police and fire service.
 - 46 17)WIRE CENTER The term "wire center" denotes the local telephone dial switching office serving subscribes in a well defined area.
 - c. Rules and Regulations
 - 911 service is provided by the Company where facilities and operating conditions permit.
 - 2) This offering is limited to the use of central office number 911 as the universal emergency number and only one 911 service will be provided within any geographical area.
 - 3) The 911 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number. The customer must subscribe for additional local exchange service at the PSAPs for administrative purposes for placing of outgoing calls and for receiving other emergency calls, including any which might be relayed by Company operators.

Embarq Florida, Inc. SECTION A10

By: F. B. Poag Director

Original Sheet 69.0 Effective: August 5, 2006

N11 SERVICES

- A. E911 EMERGENCY REPORTING SERVICES (Cont'd)
 - 2. CENTRAL TELEPHONE EXCHANGES (Cont'd)
 - h. Backup PSAP Voice Grade Service

1) General

- a) Voice Grade Service, as described in Section A20 of this tariff, is a channel that does not require a central office connection to communicate between specified locations. Voice Grade Service does not require line treatment or line conditioning and may be provided as two-wire or four-wire service.
- b) The flat rate charges for a two point Backup PSAP Voice Grade Service will be equal to one (1) channel termination charge, two-wire or four-wire, as appropriate.
- c) Backup PSAP Voice Grade Service is only for use in Backup PSAPs

2) Rates

		Nonrecurring		
		_Ch	Charge	
		<u>First</u>	Additional	Rate
<u>a)</u>	Backup PSAP Voice Grade Service, Per Point of Term			
	Two-wire termination	\$59.00	\$270.00	\$87.00
	Four-wire termination	59.00	270.00	87.00
		Fixed Monthly Rate	Per Mile Monthly Charge	NRC
b)	Interoffice Channels	\$45.00	\$1.50	\$87.00