Voice Data Internet Wireless Entertainment



Embarq Corporation EMBARQ.com Mailstop: KSOPKJ0502 5454 W. 110th Street Overland Park, KS 66211

November 29, 2006

Ms. Beth Salak
Director, Division of Competitive Markets and Enforcement
Attention: Tariff Section
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: **TL727**

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarq Florida, Inc. Tariff and General Exchange Tariff. This filing is submitted with a proposed effective date of December 1, 2006. The Company's tariffs are available on its website at www.embarq.com/tariffs.

General Exchange Tariff

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Mary L. Matthews TARIFF ANALYST II Voice: (913) 345-7721 Fax: (913) 345-6756 Mary.L.Matthews@embarq.com

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Florida Public Service Commission November 29, 2006 Page Four

This filing changes the name of Centrex Service in Section A11 of the General Exchange Tariff to Centrex Service II, and expands its availability to include the former United Telephone Company exchanges. This filing also grandfathers the existing Section A12 Centrex Service, Enhanced Centrex Service, and ExpressTouch Centrex Features currently available to the former United Telephone Company exchanges.

Commission consideration and timely approval of these pages are respectfully requested. If you have questions or need additional information regarding this filing, please call Nancy Schnitzer at 850-599-1276.

Sincerely,

Mary L. Matthews

cc: Nancy Schnitzer Attachments

FL 06-90

Embarq Florida, Inc.

By: F. B. Poag Director

Seventh Revised Sheet 3 Cancelling Sixth Revised Sheet 3 Effective: December 1, 2006

(D)

(D) (T) (D)

(D)

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Embarq Florida, Inc.

Ninth Revised Sheet 5 Cancelling Eighth Revised Sheet 5 Effective: December 1, 2006

By: F. B. Poag Director

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Embarq Florida, Inc.

Eleventh Revised Sheet 9 Cancelling Tenth Revised Sheet 9 Effective: December 1, 2006

By: F. B. Poag Director

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EXCHANGES ONLY)

AUXILIARY EQUIPMENT

MISCELLANEOUS SERVICE ARRANGEMENTS

Embarq Florida, Inc. **SECTION A11** Fifth Revised Contents Sheet 1 By: F. B. Poag Cancelling Fourth Revised Contents Sheet 1 Director Effective: December 1, 2006 CENTREX SERVICE II (T) (D) **CONTENTS** CENTREX SERVICE II Α. 1 (T) 1. General 1 2. Definitions 2.2 3. Service Features 3 4. Term Discount Plan 4 5. Rates and Charges 5 В. CENTREX SERVICE II - OPTIONAL FEATURES..... 6 (T) Rates and Charges..... 6 EXPRESSTOUCH CENTREX SERVICE II FEATURES C. 7 (T) 7 General 2. Regulations..... 7 3. Features..... 8 4. Rates and Charges..... 9

Embarq Florida, Inc.

BY:

SECTION A3

Twelfth Revised Sheet 44.1

F. B. Poag Cancelling Eleventh Revised Sheet 44.1 Director

Effective: December 1, 2006

BASIC LOCAL EXCHANGE SERVICE

D. MONTHLY EXCHANGE RATES - BASIC SERVICES (Cont'd)

16. Rates and Charges (Cont'd)

		Rate Groups					
		1	2	3	4	5	
h.	Business, Flat Rate	\$23.45	24.25	26.95	28.75	30.75	
i.	Business, Key Line	\$28.95	29.30	31.20	31.85	33.70	
							(O) (O)
j.	Business, Rotary, Flat Rate	\$31.75	32.30	35.30	37.65	41.30	(T)
k.	Business, Rotary, Key Line	\$33.50	34.50	36.85	38.75	43.75	(T)
							(O) (O)

⁽O) Material formerly appearing on this sheet now appears in Section A103.

Embarq Florida, Inc.

SECTION A11
Third Revised Sheet 1
By: F. B. Poag
Director

Cancelling Second Revised Sheet 1
Effective: December 1, 2006

CENTREX SERVICE II

(T) (D)

A. CENTREX SERVICE II

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General

- a. Centrex Service II is a central office communications system package provided on individual access lines from central office equipment located on Company premises. Centrex Service II is offered on a per customer premises basis at the following rates, terms and conditions. Customers subscribing to Centrex Service II with 26 or more Centrex access lines may, but are not required to, subscribe to Centrex Service II as a Special Service Arrangement as provided in Section A5.E. of this tariff.
- b. Customer premises for the purposes of this tariff section is defined as a single or as multiple structures on the same customer's contiguous property and the Centrex Service II is provisioned via a single entrance facility and a single network interface device (NID). All cable, wires, facilities and customer premises equipment on the customer side of the NID are non-regulated and are the responsibility of the customer.
- c. Centrex Service **II** is provided subject to the availability of facilities and central office (T) equipment as determined by the Company.
- d. Centrex Service II does not include terminal equipment on the customer's premises.

 Provision of the telephone instruments or other equipment is the responsibility of the customer. Some features require customer provided customer premises equipment (CPE).
- e. Directory listings are furnished in accordance with the rates and regulations specified in Section A6 of this tariff.
- f. Service Ordering Charges as specified in Section A4 of this tariff apply to the services offered in this section and are in addition to the Centrex Service II Establishment Translation Charge in this section of the tariff. For feature changes after the initial installation, the Secondary Service Ordering Charge will apply in addition to applicable nonrecurring charges.
- g. The minimum service period for Centrex Service II is one month. For customers with contracts prior to May 10, 2002, if at any time during the contract period the Company increases the monthly recurring rates for the service, the customer may terminate the service without incurring any early termination liability.

Embarq Florida, Inc. **SECTION A11** Fourth Revised Sheet 2 Ву: F. B. Poag Cancelling Third Revised Sheet 2 Director Effective: December 1, 2006

CENTREX SERVICE II

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CENTREX SERVICE II (Cont'd) A.

(T)

- 1. General (Cont'd)
 - The quality of transmission for calls utilizing call forwarding or conferencing may vary depending on the distance and routing involved.
 - i. Directory Assistance charges, as specified in Section A3 of this tariff, apply to the services offered in this section.
 - j. Call Forward/Busy - Call Forward/Busy shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred.
 - Temporary Suspension of Service (Vacation Service), as specified in Section A2 of k. this tariff, is not allowed for Centrex Service II.
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- l. Not all Centrex Service II features are compatible. Some combinations of features will not work when applied on the same line.
- Other services requested by the customer will be provided in accordance with m. applicable tariff sections.
- Centrex Service II cannot terminate into a Key or PBX System. n.

Embarq Florida, Inc.

SECTION A11
Second Revised Sheet 2.1
By: F. B. Poag
Director

Second Revised Sheet 2.1
Cancelling First Revised Sheet 2.1
Effective: December 1, 2006

CENTREX SERVICE II

(T) (D)

A. CENTREX SERVICE II (Cont'd)

(T)

(T)

- 1. General (Cont'd)
 - p. The assignment of telephone numbers and the sequence of the numbers assigned to a Centrex Service II are made at the discretion of the Company. The Company does not guarantee to provide telephone numbers arranged in a consecutive manner. If the customer requests telephone numbers under a special numbering arrangement to be terminated in a Centrex customer group, then additional recurring and non-recurring charges may apply as determined on an Individual Case Basis (ICB) per Section A5.
 - q. Centrex Service II is not provided in association with local measured service and is not available on residential lines.
 - r. All exchange access lines terminating in a Centrex system must be served by the same central office or associated remote switch. Centrex access lines may be provided as Foreign Exchange (FX) Service or Foreign Central Office (FCO) at the rates and charges specified in Section A9 of this tariff.
 - s. The rates and charges applicable to Extended Area Service (EAS), Extended Calling Scope (ECS), TOLL-PAC and 25/25 Plan, as specified in Section A3 of this tariff also applies in addition to the rates and charges applicable to Centrex Service II. Optional Extended Local Calling (OELC) and OEAS are not available to Centrex Service II. (T)

Embarq Florida, Inc. **SECTION A11**

> Second Revised Sheet 2.2 Cancelling First Revised Sheet 2.2

F. B. Poag

Effective: December 1, 2006 Director

CENTREX SERVICE II

Α. CENTREX SERVICE II (Cont'd)

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2. **Definitions**

By:

ABBREVIATED DIALING1

Allows a station abbreviated dialing (i.e., 3, 4, or 5 digit dialing) to other station members within the same customer group.

AUTO ANSWER BACK¹

Allows any incoming call to the Primary Directory Number of the set to be automatically answered after four seconds. Compatible only on a digital, hands free business set.

AUTOMATIC CALL DISTRIBUTION (ACD)²

Automatic Call Distribution is a digital central office service that provides advanced call distribution and queuing capabilities as an integrated function of Centrex Service II. The customer must subscribe to and maintain a minimum of two Automatic Call Distribution positions and at least one Automatic Call Distribution group.

AUTOMATIC LINE²

Provides an automatic connection between a calling station that goes off-hook and a predetermined location. Available on MDC sets only.

CALL FORWARD - UNIVERSAL, BUSY, AND NO ANSWER¹

Allows a customer to have incoming calls to a station automatically forwarded to a predetermined telephone number, either on all calls and/or busy calls and/or calls not answered.

CALL HOLD¹

Allows the user to hold one call for any length of time by flashing and dialing a special code providing neither party goes "on-hook"; the station line is then free to originate another call. Dialing the hold code a second time retrieves the first call.

CALL PARK1

Allows a station to park a call against its own directory number. The parked call can be retrieved from any station by dialing a feature access code and the directory number against which the call is parked.

1. Standard feature

2. Optional feature

Embarq Florida, Inc. SECTION A11

Second Revised Sheet 2.3 Cancelling First Revised Sheet 2.3

Director Effective: December 1, 2006

CENTREX SERVICE II (T)

A. CENTREX SERVICE II (Cont'd)

F. B. Poag

By:

(T)

2. Definitions (Cont'd)

CALL PICK-UP1

Allows a station to answer incoming calls to another station within a pre-set pick-up group. Calls are answered according to the member who has been ringing the longest.

CALL TRANSFER¹

Allows a station to transfer an incoming call to another user.

CALL WAITING1

Informs a station user by tone, while on an established call, that a second call is waiting.

CLASS OF SERVICE RESTRICTIONS²

Defines the specific features and calling patterns available to stations and attendants within a customer group. Access code restrictions can be set up to restrict stations and attendants from trunk types such as local, toll, DID, and WATS. The following options are available:

Fully Restricted Service – Allows intragroup dialing only, must dial 9
Toll Restricted Service – Allows intragroup and local dialing only, must dial 9
Unrestricted Service – Allows full access to all facilities, must dial 9
Unrestricted Assume Dial 9 – Same as unrestricted; however, user cannot utilize abbreviated dialing

Note: 900 and 976 block available with all options

DIRECT INWARD DIALING1

This service allows for incoming calls from the exchange network to reach a specific station. The calling party dials the seven-digit directory number to reach the station.

DIRECT OUTWARD DIALING1

With this service, a Centex station user can place external calls to the exchange network by dialing the access code (usually the digit 9) receiving an optional second dial tone, then dialing the number.

- 1. Standard feature
- 2. Optional feature

Embarq Florida, Inc. SECTION A11

Second Revised Sheet 2.4 Cancelling First Revised Sheet 2.4

Director Effective: December 1, 2006

CENTREX SERVICE II (T)

A. CENTREX SERVICE II (Cont'd)

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(D)

2. Definitions (Cont'd)

F. B. Poag

By:

DISTINCTIVE RINGING1

Produces a different ringing cadence for calls within and outside the customer group. One (1) long ring for internal calls, two (2) short rings for external calls.

LAST NUMBER REDIAL¹

Enables the subscriber to redial the last called number by pressing a single key rather than dialing the entire number.

MEET-ME-CONFERENCE²

Allows up to six (6) conferees to hold a conference call by dialing a pre-determined directory number at a specified time.

MULTIPLE APPEARANCE-DIRECTORY NUMBER (MADN)²

A directory number that is assigned to more than one station may be arranged as a single business set or per customer group.

MUSIC-ON-HOLD²

Provides the music-on-hold capability to calls that terminate on business sets within a customer group. When a call is put on hold, the caller hears music, announcement, silence, or a combination of the three treatments. Music source can be provided by the subscriber or the central office and requires an additional Centrex line to do so.

RING AGAIN1

Allows a station user encountering a busy station to be notified when the busy station becomes idle and to be placed automatically in a ring-again mode.

- 1. Standard feature
- 2. Optional feature

Embarq Florida, Inc. SECTION A11

Second Revised Sheet 2.5 Cancelling First Revised Sheet 2.5

F. B. Poag Cancelling First Revised Sheet 2.5
Director Effective: December 1, 2006

CENTREX SERVICE II (T)
(D)

A. CENTREX SERVICE II (Cont'd)

By:

(T)

2. Definitions (Cont'd)

SECONDARY DIRECTORY NUMBER²

Directory number not associated with a line, but assigned for use with priority hunting.

SPEED CALL LONG - CUSTOMER GROUP (30)2

Allows user to store up to 30 frequently dialed numbers and be called using a 2-digit code.

SPEED CALL LONG - CUSTOMER GROUP (50)²

Allows user to store up to 50 frequently dialed numbers and be called using a 2-digit code.

SPEED CALL SHORT (10)1

Allows user to store up to 10 numbers that can be dialed automatically by using single digit codes.

STATION CONTROL CONFERENCE²

Enables a Centrex station user to establish a conference call consisting of up to thirty (30) conferees without the assistance of the attendant.

STATION HUNTING (sequential, circular, multiline)¹

When a called access line is busy, the call will be routed to a vacant (if available) access line in the hunt (rotary) group.

THREE-WAY CONFERENCE WITH CONSULTATION HOLD AND TRANSFER¹

Allows a station to include a third party in a call and optionally to transfer the call to the third party and performs consultation hold.

UNIFORM CALL DISTRIBUTION (UCD)²

This service allows for an even distribution of incoming calls to a listed directory number over a group of Unity or other 500/2500 type sets. Each station has its own directory number. Included with this feature is the provision of message announcement for calls in queuing. The customer will be responsible for providing the compatible tape and the announcement.

- 1. Standard feature
- 2. Optional feature

Embarq Florida, Inc. SECTION A11

Third Revised Sheet 3 Cancelling Second Revised Sheet 3

F. B. Poag Cancelling Second Revised Sheet 3
Director Effective: December 1, 2006

CENTREX SERVICE II (T)

(D)

A. CENTREX SERVICE II (Cont'd)

(T)

3. Service Features

Ву:

The features listed are station or attendant console related. The basic rate includes all features; however the customer must specify which features are activated for each Centrex line.

a. Standard Features

- 1) Abbreviated Dialing
- 2) Auto Answer Back
- 3) Call Forward Universal, Busy, and No Answer
- 4) Call Hold
- 5) Call Park
- 6) Call Pick-Up
- 7) Call Transfer
- 8) Call Waiting
- 9) Direct Inward Dialing
- 10) Direct Outward Dialing
- 11) Distinctive Ringing
- 12) Last Number Redial
- 13) Ring Again
- 14) Speed Call Short (10)
- 15) Station Hunting
- 16) Three-Way Conference with Consultation Hold and Transfer

Embarg Florida, Inc.

SECTION A11
Fourth Revised Sheet 4
Cancelling Third Revised Sheet 4
Effective: December 1, 2006

By: F. B. Poag Director

CENTREX SERVICE II

(T) (D)

A. CENTREX SERVICE II (Cont'd)

(T)

- 4. Term Discount Plan (TDP)
 - a. Term Discount Plans (TDPs) are available for Centrex Service II. TDPs provide the customer with discounted rates. The customer agrees to a minimum service commitment period for Centrex Service II when the TDP is established. The customer must order a TDP in writing to the Company. A TDP may be ordered based on the following plan options:

(T) (T)

Plan A: 12 months Plan B: 36 months

b. The customer must specify the length of the initial service period at the time the service is ordered. When a customer converts to a TDP, no Centrex Service II Establishment Translation Charge is applied toward Centrex facilities in-service at that time. If a customer moves from a month to month plan to a TDP, or upgrades from a 12 month TDP to a 36 month TDP, then no Centrex Service II Establishment Translation Charge is applied.

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c. If a TDP customer disconnects service prior to the end of the TDP, the customer is liable for 100% of the payments remaining for the rest of the term plan. If Special Construction Charges were applied to the service being terminated, any termination charges associated with Special Construction Charges will also apply.

(T)

- d. Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If Company initiated rate increases to any rate element or combination of rate elements causes the charges for the entire Centrex Service II under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided that the customer notifies the Company within 30 days after the effective date of the rate increase.
- e. TDP commitment periods can be extended by the customer at any time during the term of the plan, up to a maximum of 36 months. The number of months accrued in the current plan will apply toward the new plan selected.
- f. At the end of the TDP service commitment period, the customer may subscribe to a new TDP at the prevailing rates set forth in Section A11.A.5. following. At the end of the TDP service commitment period there is no automatic renewal of the TDP, so the rates will convert to the prevailing month to month rates unless the customer selects a new TDP.
- g. Customers under a TDP who change physical locations will not be subject to termination charges if the customer subscribes to a new Centrex TDP at the new location.
- h. Special Construction Charges may apply as specified in Section A5.

Embarq Florida, Inc.

F. B. Poag

Director

By:

SECTION A11

Fourteenth Revised Sheet 5 Cancelling Thirteenth Revised Sheet 5

Effective: December 1, 2006

CENTREX SERVICE II

(T) (D)

A. CENTREX SERVICE II (Cont'd)

(T)

- 5. Rates and Charges
 - Monthly Rates

	Category 1	Category 2	(C)(D)
1) Business, Centrex Line			
Month-to-Month	\$32.00	\$37.00	
One Year Term	29.00	33.00	
Three Year Term	27.00	31.00	(C)(D)

Centrex Service II Establishment Translation Charge b.

(T)

The charge for performing the central office translation associated with configuring a Centrex customer's network parameters.

1) Applies to each Centrex customer group translation activity performed.

Nonrecurring Charge (per Centrex customer group)

\$50.00

- Service Ordering Charges as specified in Section A4 of this tariff apply to the 2) services offered in this section and are in addition to the Centrex Service II Establishment Translation Charge.
- Feature Changes After Initial Installation C.
 - Nonrecurring Charge (per line) 1) Maximum charge of \$50 per order.

\$10.00

- 2) For feature changes after the initial installation, the Secondary Service Ordering Charge will apply in addition to applicable nonrecurring charges.
- 3) This applies to both standard features and optional features.
- d. Subscriber Line Charge (SLC)/End User Common Line Charge (EULC) is applicable and will be billed on a per line basis. For rates see Subscriber Line Charge/End User Common Line Charge in Section 4 of the Interstate Access Tariff.

Embarq Florida, Inc. **SECTION A11**

By: F. B. Poag Director

Original Sheet 5.1 Effective: December 1, 2006

CENTREX SERVICE II

A. CENTREX SERVICE II (Cont'd)

- 5. Rates and Charges (Cont'd)
 - e. **Exchanges by Category**
 - 1) Category I Exchanges

Reynolds Hill Alford **Grand Ridge** Baker Greenville Santa Rosa Beach Seagrove Beach Bonifay Greenwood Kingsley Lake Cherry Lake Shalimar Cottondale Lawtey **Sneads** Crawfordville Lee Sopchoppy St. Marks Crestview Madison Starke **Defuniak Springs** Malone Destin Marianna Tallahassee Freeport Monticello Valparaiso Westville Ft Walton Bch Panacea Glendale Ponce de Leon

Embarq Florida, Inc. **SECTION A11**

By: F. B. Poag

Original Sheet 5.2 Director Effective: December 1, 2006

CENTREX SERVICE II

A. CENTREX SERVICE II (Cont'd)

- 5. Rates and Charges (Cont'd)
 - e. **Exchanges by Category**
 - 2) Category 2 Exchanges

Howey-in-the Hills

Apopka Immokalee Pt. Charlotte Arcadia Inverness Punta Gorda Reedy Creek Astor Kenansville Avon Park Saint Cloud Kissimmee Salt Springs Belleview Labelle **Beverly Hills** Lady Lake San Antonio Boca Grande Lake Placid Sanibel-Captiva Island **Bonita Springs** Leesburg Sebring **Bowling Green** Lehigh Acres Silver Springs Shores Bushnell Marco Island Spring Lake Cape Coral **Tavares** Montverde Cape Haze Moore Haven Trillacoochee Clermont Mount Dora Umatilla Clewiston N. Cape Coral Useppa Island N. Captiva Island W. Kissimmee Crystal River **Dade City** N. Ft. Myers Wauchula **Eustis** N. Golden Gate Weirsdale Everglades /Corkscrew Area Wildwood Forest Williston **Naples** North Naples Ft Myers Windermere Ft Myers Beach Ocala Winter Garden Ft. Meade Ocklawaha Winter Park Groveland Okeechobee Zolfo Springs Homosassa Springs Orange City

Pine Island

Embarq Florida, Inc.

By:

SECTION A11 Fourth Revised Sheet 6 Cancelling Third Revised Sheet 6 Effective: December 1, 2006

F. B. Poag Director

CENTREX SERVICE II

(T) (D)

B. CENTREX SERVICE II OPTIONAL FEATURES

(T)

1. Rates and Charges

		SAE <u>Code</u>	Monthly <u>Rate</u>
a.	Optional Features, per line equipped		
	1) Automatic Call Distribution		ICB
	2) Automatic Line	FAL1FAB	\$ 2.00
	3) Class-of-Service Restrictions	FRF1FAB	2.00
	4) Meet-Me-Conference	FMM1FAB	.50
	5) Multiple Appearance Directory Number (MADN)		
	Multiple Call Arrangement (Per Customer Group)	FAM1FAB(GRP)	5.75
	Single Call Arrangement (Per Business Set)	FAM1FAB(LIN)	1.75
	Music On-Hold (Per Customer Group)	FAI1FAB	25.00
	7) Secondary Directory Number (Per Directory Number)	FNX1FAB	1.75
	Speed Call Long - Customer Group		
	Speed Call 30	FS31FAB	.80
	Speed Call 50	FS51FAB	.95
	9) Uniform Call Distribution	1FCY(ADM)	ICB

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Embarq Florida, Inc. **SECTION A11** Third Revised Sheet 7 Ву: F. B. Poag Cancelling Second Revised Sheet 7 Director Effective: December 1, 2006 CENTREX SERVICE II

(T) (D)

C. EXPRESSTOUCH CENTREX SERVICE II FEATURES

(T)

1. General

ExpressTouch Centrex Service II features are central office call management features offered to Centrex customers in addition to the optional features offered previously in this section of the tariff.

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2. Regulations

- The following regulations apply to the features listed in 3. following:
 - 1) ExpressTouch Centrex Service II features are provided subject to the availability of facilities. Additionally, the features described will only operate on call originating and terminating within the Custom Local Area Signaling Services (CLASS) serving areas.

- 2) In no event shall the Company be held liable for any losses or damages arising from the unavailability or failure of its equipment or facilities, or for any act, omission or failure of performance by the Company or its employees or agents in connection with this service.
- The following regulations apply to the Caller ID feature only, in addition to the b. regulations listed in a. preceding.
 - 1) If an incoming call is from a caller utilizing a PBX trunk or a rotary line group, the telephone number displayed may be the main number of that PBX or rotary group rather than the directory number accessed by the caller.

Embarq Florida, Inc.

By:

F. B. Poag Director SECTION A11 Sixth Revised Sheet 8 Cancelling Fifth Revised Sheet 8 Effective: December 1, 2006

CENTREX SERVICE II

(T) (D)

C. EXPRESSTOUCH CENTREX **SERVICE II** FEATURES (Cont'd)

(T)

2. Regulations (Cont'd)

- b. The following regulations apply to the Caller ID feature only, in addition to the regulations listed preceding.
 - 2) The Company will deliver all numbers, subject to the technical limitations defined in this tariff, including telephone numbers associated with Nonpublished Listing Service as described in Section A6 of this tariff.
 - Telephone numbers transmitted via Caller ID are intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by the tariff.
 - 4) Calling numbers will not be displayed on operator-handled calls, access lines where Calling Number Delivery Blocking has been activated, or with calls originating outside of the CLASS serving area.

3. Features

- a. Repeat Dialing When activated, Repeat Dialing automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed and the caller will be notified with a distinctive ring.
- b. Return Call Return Call enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered.
- c. Caller ID this feature enables the customer to view on a display unit the directory number of an incoming telephone call. The display unit may be an ancillary device which is attached to the customer's telephone set or may be a special telephone set with the display unit built-in. The calling number will display between the first and second ring.
- d. Calling Number Delivery Blocking This service is provided at no charge to the subscriber. The service will be provided as described in Section A13.

Embarq Florida, Inc.

SECTION A11 Ninth Revised Sheet 9 Cancelling Eighth Revised Sheet 9 Effective: December 1, 2006

By: F. B. Poag Director

CENTREX SERVICE II

(T) (D)

C. EXPRESSTOUCH CENTREX **SERVICE II** FEATURES (Cont'd)

(T)

3. Features (Cont'd)

- e. Call Tracing
 - Call Tracing enables the customer to initiate an automatic trace of the last call received. A usage charge will be assessed on a per-occasion basis for each successful trace made. A trace is considered successful when the customer is informed by the voice response unit that the Call Tracing has been successfully completed. Certain types of calls, i.e., out of the area long distance, cannot be traced using this feature.
 - 2) Upon activation by the customer, the call tracing information (calling and called number, the time the call was received, and the time the trace was activated) is recorded and stored until requested by an authorized law enforcement agency. The information collection process is instantaneous and the customer using the feature will be notified immediately if the trace was successful and will then be instructed to contact the local law enforcement agency if they wish to file a complaint. The customer is not provided the traced number.
 - 3) If the customer receives another call prior to activating the trace, or receives a Call Waiting indication during the call to be traced, Call Tracing will record the last call, which may not be the call the call trace activation was intended to record.
- f. Call Tracing Denial This service allows the Call Tracing feature to be blocked. To initiate the blocking feature, the customer must contact the Company. The Company will then install the blocking feature on the customer's line. The blocking feature cannot be deactivated by the customer. This feature is provided at no charge to the customer.

4. Rates and Charges

Per Line Monthly Rates

a. Return Call \$2.50b. Repeat Dialing 2.00c. Caller ID 5.50

d. Call Tracing See Section A13 (T)

Embarq Florida, Inc.

Ву:

F. B. Poag Director

SECTION A11

Fourth Revised Sheet 9.1 Cancelling Third Revised Sheet 9.1 Effective: December 1, 2006

(D) (D)

Embarq Florida, Inc.

F. B. Poag Director

Ву:

Sixth Revised Sheet 10
Cancelling Fifth Revised Sheet 10
Effective: December 1, 2006

(D) (D)

SECTION A11

Embarq Florida, Inc.

Ву:

F. B. Poag Director

SECTION A11 Third Revised Sheet 11
Cancelling Second Revised Sheet 11
Effective: December 1, 2006

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Embarq Florida, Inc.

Ву:

F. B. Poag Director

SECTION A11 Third Revised Sheet 12
Cancelling Second Revised Sheet 12
Effective: December 1, 2006

(D) (D)

Embarq Florida, Inc.

Ву:

SECTION A11 Third Revised Sheet 13
Cancelling Second Revised Sheet 13
Effective: December 1, 2006

(D) (D)

F. B. Poag Director

Embarq Florida, Inc.

Ву:

F. B. Poag Director

SECTION A11 Third Revised Sheet 14
Cancelling Second Revised Sheet 14
Effective: December 1, 2006

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Embarq Florida, Inc.

SECTION A11 Third Revised Sheet 15 Cancelling Second Revised Sheet 15 Effective: December 1, 2006

By: F. B. Poag Director

> (D) (D)

Embarq Florida, Inc.

Ву:

F. B. Poag Director

SECTION A11 Third Revised Sheet 16
Cancelling Second Revised Sheet 16
Effective: December 1, 2006

(D) (D)

Embarq Florida, Inc.

SECTION A11 Third Revised Sheet 17 Cancelling Second Revised Sheet 17 Effective: December 1, 2006

By: F. B. Poag Director

> (D) (D)

Embarq Florida, Inc.

Ву:

SECTION A11 Third Revised Sheet 18
Cancelling Second Revised Sheet 18
Effective: December 1, 2006

(D) (D)

F. B. Poag Director

Embarq Florida, Inc.

Ву:

F. B. Poag Director

SECTION A11 Third Revised Sheet 19
Cancelling Second Revised Sheet 19
Effective: December 1, 2006

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Embarq Florida, Inc.

Ву:

F. B. Poag Director

SECTION A11 Third Revised Sheet 20
Cancelling Second Revised Sheet 20
Effective: December 1, 2006

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Embarq Florida, Inc.

SECTION A11 Third Revised Sheet 21 Cancelling Second Revised Sheet 21 Effective: December 1, 2006

By: F. B. Poag Director

> (D) (D)

Embarq Florida, Inc.

Ву:

F. B. Poag Director

SECTION A11 Third Revised Sheet 22
Cancelling Second Revised Sheet 22
Effective: December 1, 2006

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Embarq Florida, Inc.

SECTION A12

Second Revised Contents Sheet 1

By: F. B. Poag
Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

CONTENTS

CONTENTS

 A. STATE OF FLORIDA ELECTRONIC SWITCHED NETWORK (SUNCOM)
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 1. General
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 2. SUNCOM Network Switching Services
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 3. Rates and Charges
 18

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⁽O) Material formerly appearing in this section now appears in Section A112.

Embarq Florida, Inc.

SECTION A12 Sixth Revised Sheet 1 Canceling Fifth Revised Sheet 1 Effective: December 1, 2006

By: F. B. Poag Director

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RESERVED FOR FUTURE USE

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⁽O) Material formerly appearing in this section now appears in Section A112.

Embarq Florida, Inc.

SECTION A12 Fourth Revised Sheet 2 Cancelling Third Revised Sheet 2 Effective: December 1, 2006

F. B. Poag Director

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Embarq Florida, Inc.

SECTION A12 Second Revised Sheet 3 Cancelling First Revised Sheet 3 Effective: December 1, 2006

By: F. B. Poag Director

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Embarq Florida, Inc.

SECTION A12 Second Revised Sheet 4 Cancelling First Revised Sheet 4 Effective: December 1, 2006

By: F. B. Poag Director

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Embarq Florida, Inc.

SECTION A12 Second Revised Sheet 5 Cancelling First Revised Sheet 5 Effective: December 1, 2006

By: F. B. Poag Director

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⁽O) Material formerly appearing in this section now appears in Section A112.

Embarq Florida, Inc.

SECTION A12 Second Revised Sheet 6 Cancelling First Revised Sheet 6 Effective: December 1, 2006

By: F. B. Poag Director

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Embarq Florida, Inc.

SECTION A12 Second Revised Sheet 7 Cancelling First Revised Sheet 7 Effective: December 1, 2006

By: F. B. Poag Director

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Embarq Florida, Inc.

SECTION A12 Second Revised Sheet 8 Cancelling First Revised Sheet 8 Effective: December 1, 2006

By: F. B. Poag Director

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Embarq Florida, Inc.

SECTION A12 Second Revised Sheet 9 Cancelling First Revised Sheet 9 Effective: December 1, 2006

By: F. B. Poag Director

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Embarq Florida, Inc. **SECTION A12**

Second Revised Sheet 10
Cancelling First Revised Sheet 10
Effective: December 1, 2006 Ву: F. B. Poag Director

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Embarq Florida, Inc. **SECTION A12**

Ву:

F. B. Poag Director

Eighth Revised Sheet 11
Cancelling Seventh Revised Sheet 11
Effective: December 1, 2006

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Embarq Florida, Inc. **SECTION A12**

Fifth Revised Sheet 12 Cancelling Fourth Revised Sheet 12 Effective: December 1, 2006 Ву: F. B. Poag Director

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Embarq Florida, Inc. SECTION A12

Ву:

Third Revised Sheet 13 Cancels Second Revised Sheet 13

F. B. Poag Cancels Second Revised Sheet 13
Director Effective: December 1, 2006

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Embarq Florida, Inc.

SECTION A12 Third Revised Sheet 14 Cancels Second Revised Sheet 14 Effective: December 1, 2006

By: F. B. Poag Director

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RESERVED FOR FUTURE USE

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Embarq Florida, Inc.

SECTION A12 Fourth Revised Sheet 15 Cancelling Third Revised Sheet 15 Effective: December 1, 2006

By: F. B. Poag Director

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RESERVED FOR FUTURE USE

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Embarq Florida, Inc.

Ву:

F. B. Poag Director

SECTION A12 Second Revised Sheet 16 Cancelling First Revised Sheet 16 Effective: December 1, 2006

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RESERVED FOR FUTURE USE

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⁽O) Material formerly appearing in this section now appears in Section A112.

Embarq Florida, Inc. **SECTION A12**

Second Revised Sheet 17 Cancelling First Revised Sheet 17

F. B. Poag Director Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(D)

STATE OF FLORIDA ELECTRONIC SWITCHED NETWORK (SUNCOM) Α.

(T)

1. General

Ву:

- SUNCOM is an Electronic Switched Network (ESN) which provides a private telephone a. communications network for the government and agencies of the State of Florida as authorized by the State of Florida, Department of General Services.
- b. SUNCOM is provided by the Company within the Fort Myers Market Area (LATA) through an ESN digital switching node which controls switching for all State communications within the Fort Myers Market Area (LATA).
- The provision and maintenance of the SUNCOM network within the Fort Myers Market Area (LATA) is by agreement between the Company and the State of Florida, Department of General Services.
- Appropriate rules and regulations as specified in this section and other sections of this d. tariff are applicable to the SUNCOM network.

2. **SUNCOM Network Switching Services**

ESN Common Equipment - the Fort Myers switching node will be served by the Company's digital central office equipment.

Embarq Florida, Inc.

Ву:

F. B. Poag

SECTION A12 Second Revised Sheet 18 Cancelling First Revised Sheet 18

Director Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(D)

A. STATE OF FLORIDA ELECTRONIC SWITCHED NETWORK (SUNCOM) (Cont'd)

(T)

- 2. SUNCOM Network Switching Services (Cont'd)
 - b. Network Control Center (NCC) Interface an arrangement which will connect the SUNCOM switcher to the State's Network Control Center in Tallahassee. The NCC Interface includes the necessary central office equipment, an information processor and two data modems.
 - c. Station Message Detail Recording (SMDR) Redundancy the Company will store a maximum of three days of SUNCOM SMDR data. The stored data will be retrieved and transferred to magnetic tape at the request of the State. The tape will be in SMDR format.

3. Rates and Charges

- a. The non-recurring and monthly rates shown below are applicable for the Fort Myers node of the SUNCOM ESN. These rates are for the ESN service only and are in addition to the monthly charges for access lines, trunks, WATS, Centrex, private lines or any other facilities used in the provision of service at rates as specified in other sections of the tariff.
- b. A charge equal to a telephone number change charge will be applicable for customer requested changes in class-of-service, authorization codes and routing.

Embarq Florida, Inc. SECTION A12

Second Revised Sheet 19

By: F. B. Poag Cancelling First Revised Sheet 19
Director Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(D)

A. STATE OF FLORIDA ELECTRONIC SWITCHED NETWORK (SUNCOM) (Cont'd)

(T)

- 3. Rates and Charges (Cont'd)
 - c. Service connection charges as specified in Section A4 of this tariff are applicable to the establishment of the SUNCOM network and for any subsequent changes to the system.

		Monthly <u>Rates</u>	Non-recurring <u>Charges</u>
d.	ESN Common Equipment	\$ 75.00	\$2,500.00
e.	ESN Connections, each Line Side Trunk Side LONAL/ONAL/WATS Circuits, Each Digital Hi-Capacity Circuit, per channel	16.95 17.95 25.00	20.00 20.00 20.00
f.	NCC Interface	2,500.00	500.00
g.	SMDR Redundancy Data Storage	40.00	450.00
	Transfer to magnetic tape, per request		110.00

Embarq Florida, Inc.

SECTION A12

Second Revised Sheet 20

By: F. B. Poag

Cancelling First Revised Sheet 20

Director Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(D)

A. STATE OF FLORIDA ELECTRONIC SWITCHED NETWORK (SUNCOM) (Cont'd)

(T)

- 3. Rates and Charges (Cont'd)
 - h. The customer may furnish a blank magnetic tape or the Company will furnish the tape at the following rate:

	Monthly <u>Rates</u>	Non-recurring <u>Charges</u>
Per tape		\$14.50

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⁽O) Material formerly appearing in this section now appears in Section A112.

Embarq Florida, Inc.

F. B. Poag Director

Ву:

SECTION A12

Third Revised Sheet 21
Cancelling Second Revised Sheet 21
Effective: December 1, 2006

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RESERVED FOR FUTURE USE

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Embarq Florida, Inc. **SECTION A12**

Ву:

Second Revised Sheet 22 Cancelling First Revised Sheet 22 Effective: December 1, 2006

F. B. Poag Director

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Embarq Florida, Inc. **SECTION A12**

Ву:

Second Revised Sheet 23 Cancelling First Revised Sheet 23 Effective: December 1, 2006

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F. B. Poag Director

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Embarq Florida, Inc. **SECTION A12**

Third Revised Sheet 24
Cancelling Second Revised Sheet 24
Effective: December 1, 2006 Ву: F. B. Poag Director

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Embarq Florida, Inc. **SECTION A12**

Third Revised Sheet 25
Cancelling Second Revised Sheet 25
Effective: December 1, 2006 Ву: F. B. Poag Director

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Embarq Florida, Inc. SECTION A12

By: F. B. Poag Cancelling First Revised Sheet 26
Director Effective: December 1, 2006

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Embarq Florida, Inc. **SECTION A12**

Ву:

Second Revised Sheet 27 Cancelling First Revised Sheet 27 Effective: December 1, 2006

F. B. Poag Director

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Embarq Florida, Inc. **SECTION A12**

Ву:

Second Revised Sheet 28
Cancelling First Revised Sheet 28
Effective: December 1, 2006

F. B. Poag Director

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Embarq Florida, Inc. **SECTION A12**

Ву:

Second Revised Sheet 29
Cancelling First Revised Sheet 29
Effective: December 1, 2006

F. B. Poag Director

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Embarq Florida, Inc. **SECTION A12**

Ву:

Second Revised Sheet 30
Cancelling First Revised Sheet 30
Effective: December 1, 2006

F. B. Poag Director

(D) (D)

> (T) **RESERVED FOR FUTURE USE**

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Embarq Florida, Inc. **SECTION A12**

Ву:

Second Revised Sheet 31 Cancelling First Revised Sheet 31 Effective: December 1, 2006

F. B. Poag Director

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(T) **RESERVED FOR FUTURE USE**

Embarq Florida, Inc. **SECTION A12**

Ву:

Second Revised Sheet 32 Cancelling First Revised Sheet 32 Effective: December 1, 2006

F. B. Poag Director

> (D) (D)

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Embarq Florida, Inc. **SECTION A12**

Ву:

Second Revised Sheet 33
Cancelling First Revised Sheet 33
Effective: December 1, 2006

F. B. Poag Director

> (D) (D)

(T) **RESERVED FOR FUTURE USE**

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Embarq Florida, Inc.

SECTION A12 Second Revised Sheet 34 Cancelling First Revised Sheet 34 Effective: December 1, 2006

By: F. B. Poag Director

(D) (D)

RESERVED FOR FUTURE USE

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Embarq Florida, Inc.

Ву:

F. B. Poag Director

SECTION A12 Second Revised Sheet 35 Cancelling First Revised Sheet 35 Effective: December 1, 2006

(D) (D)

RESERVED FOR FUTURE USE

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Embarq Florida, Inc.

Ву:

F. B. Poag Director

SECTION A12 Second Revised Sheet 36 Cancelling First Revised Sheet 36 Effective: December 1, 2006

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(D) (D)

(T) **RESERVED FOR FUTURE USE**

Embarq Florida, Inc.

By: F. B. Poag Director

SECTION A12 Second Revised Sheet 37 Cancelling First Revised Sheet 37 Effective: December 1, 2006

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RESERVED FOR FUTURE USE

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Embarq Florida, Inc. **SECTION A12**

Ву:

Second Revised Sheet 38
Cancelling First Revised Sheet 38
Effective: December 1, 2006

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F. B. Poag Director

> (D) (D)

> > (T) **RESERVED FOR FUTURE USE**

Embarq Florida, Inc. **SECTION A12**

Ву:

Second Revised Sheet 39
Cancelling First Revised Sheet 39
Effective: December 1, 2006

F. B. Poag Director

> (D) (D)

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(T) **RESERVED FOR FUTURE USE**

Embarq Florida, Inc.

Ву:

SECTION A12

Second Revised Sheet 40
Cancelling First Revised Sheet 40
Effective: December 1, 2006 F. B. Poag Director

> (D) (D)

(T) **RESERVED FOR FUTURE USE**

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Embarq Florida, Inc.

SECTION A12 Second Revised Sheet 41 Cancelling First Revised Sheet 41 Effective: December 1, 2006

F. B. Poag Director

Ву:

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RESERVED FOR FUTURE USE

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Embarq Florida, Inc. **SECTION A12**

Second Revised Sheet 42 Cancelling First Revised Sheet 42 Effective: December 1, 2006 Ву: F. B. Poag Director

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RESERVED FOR FUTURE USE

(T)

Embarq Florida, Inc.

Ву:

SECTION A12 Second Revised Sheet 43
Cancelling First Revised Sheet 43
Effective: December 1, 2006

F. B. Poag Director

> (D) (D)

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(T) **RESERVED FOR FUTURE USE**

Embarq Florida, Inc.

Ву:

F. B. Poag Director

SECTION A12 Second Revised Sheet 44
Cancelling First Revised Sheet 44
Effective: December 1, 2006

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RESERVED FOR FUTURE USE

(T) (O)

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Embarq Florida, Inc.

Ву:

F. B. Poag Director

SECTION A12 Second Revised Sheet 45 Cancelling First Revised Sheet 45 Effective: December 1, 2006

(D) (D)

RESERVED FOR FUTURE USE

(T) (O)

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Embarq Florida, Inc.

SECTION A12 Second Revised Sheet 46
Cancelling First Revised Sheet 46
Effective: December 1, 2006

F. B. Poag Director

Ву:

(D) (D)

RESERVED FOR FUTURE USE

(T) (O)

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Embarq Florida, Inc. **SECTION A12**

Ву:

Second Revised Sheet 47 Cancelling First Revised Sheet 47 Effective: December 1, 2006

F. B. Poag Director

> (D) (D)

(T) **RESERVED FOR FUTURE USE**

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Embarq Florida, Inc.

By: F. B. Poag Cancelling First Revised Sheet 48
Director Effective: December 1, 2006

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SECTION A12

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RESERVED FOR FUTURE USE

(T) (O)

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Embarq Florida, Inc.

SECTION A12 Second Revised Sheet 49 Cancelling First Revised Sheet 49 Effective: December 1, 2006

By: F. B. Poag Director

(D) (D)

RESERVED FOR FUTURE USE

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Embarq Florida, Inc. **SECTION A12**

Ву:

Second Revised Sheet 50
Cancelling First Revised Sheet 50
Effective: December 1, 2006

F. B. Poag Director

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Embarq Florida, Inc.

SECTION A12 Second Revised Sheet 51 Cancelling First Revised Sheet 51 Effective: December 1, 2006

By: F. B. Poag Director

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Embarq Florida, Inc. **SECTION A12**

Ву:

Second Revised Sheet 52 Cancelling First Revised Sheet 52 Effective: December 1, 2006

F. B. Poag Director

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Embarq Florida, Inc.

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By: F. B. Poag Director

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Embarq Florida, Inc. **SECTION A12** Ву:

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Embarq Florida, Inc.

SECTION A12 Sixth Revised Sheet 55 Cancelling Fifth Revised Sheet 55 Effective: December 1, 2006

By: F. B. Poag Director

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Embarq Florida, Inc.

By: F. B. Poag Cancelling Second Revised Sheet 56
Director Effective: December 1, 2006

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Embarq Florida, Inc.

SECTION A12 Fourth Revised Sheet 57 Cancelling Third Revised Sheet 57 Effective: December 1, 2006

By: F. B. Poag Director

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Embarq Florida, Inc.

SECTION A12 Fourth Revised Sheet 58 Cancelling Third Revised Sheet 58 Effective: December 1, 2006

By: F. B. Poag Director

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Embarq Florida, Inc.

Ву:

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F. B. Poag Director

RESERVED FOR FUTURE USE

Embarq Florida, Inc. **SECTION A12**

Ву:

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Cancelling First Revised Sheet 60
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F. B. Poag Director

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Embarq Florida, Inc. **SECTION A12**

Ву:

Second Revised Sheet 61 Cancelling First Revised Sheet 61 Effective: December 1, 2006

F. B. Poag Director

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Embarq Florida, Inc. **SECTION A12**

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Embarq Florida, Inc.

SECTION A12
Third Povised Short 63

Ву:

F. B. Poag

Third Revised Sheet 63
Cancelling Second Revised Sheet 63
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Embarq Florida, Inc.

Ву:

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F. B. Poag Director

RESERVED FOR FUTURE USE

Embarq Florida, Inc.

BY: F. B. Poag Canceling Third Revised Sheet 65
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Embarq Florida, Inc.

SECTION A12
Third Povised Short 66

Ву:

F.B. Poag

Third Revised Sheet 66
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Embarq Florida, Inc. SECTION A12

Ву:

F. B. Poag

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Embarq Florida, Inc. **SECTION A12**

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Fourth Revised Sheet 68
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F. B. Poag Director

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Embarq Florida, Inc.

Ву:

F. B. Poag Director

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Embarq Florida, Inc.

SECTION A12
Third Povised Short 70

Ву:

F. B. Poag

Third Revised Sheet 70
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Embarq Florida, Inc. **SECTION A12**

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Effective: December 1, 2006 Ву: F. B. Poag Director

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(T) **RESERVED FOR FUTURE USE**

(O) Material formerly appearing in this section now appears in Section A112.

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Embarq Florida, Inc. **SECTION A12**

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Embarq Florida, Inc.

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By: F. B. Poag Director

Third Revised Sheet 74
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Embarq Florida, Inc. **SECTION A12**

Ву:

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F. B. Poag Director

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Embarq Florida, Inc. **SECTION A12**

Ву:

F. B. Poag

Third Revised Sheet 76
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Embarq Florida, Inc. **SECTION A12**

Ву:

Third Revised Sheet 77
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F. B. Poag Director

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(T) **RESERVED FOR FUTURE USE**

Embarq Florida, Inc. **SECTION A12**

Ву:

F. B. Poag

Third Revised Sheet 78
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Director (D) (D)

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Embarq Florida, Inc. **SECTION A12**

Third Revised Sheet 79
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Effective: December 1, 2006 Ву: F. B. Poag Director

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(T) **RESERVED FOR FUTURE USE**

Embarq Florida, Inc. **SECTION A12**

Ву:

F. B. Poag

Third Revised Sheet 80
Cancelling Second Revised Sheet 80
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Director

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Embarq Florida, Inc. **SECTION A12**

Ву:

F. B. Poag

Third Revised Sheet 81
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Director

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(T) **RESERVED FOR FUTURE USE**

Embarq Florida, Inc. **SECTION A12**

Third Revised Sheet 82
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Embarq Florida, Inc. **SECTION A12**

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Embarq Florida, Inc. **SECTION A12**

Third Revised Sheet 84
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(O) Material formerly appearing in this section now appears in Section A112.

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Embarq Florida, Inc. **SECTION A12**

Third Revised Sheet 85
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Effective: December 1, 2006 Ву: F. B. Poag Director

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Embarq Florida, Inc. **SECTION A12**

Ву:

Third Revised Sheet 86
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Effective: December 1, 2006 F. B. Poag Director

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Embarq Florida, Inc.

SECTION A12
Third Povised Short 97

Ву:

F. B. Poag

Third Revised Sheet 87
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Embarq Florida, Inc. **SECTION A12**

Third Revised Sheet 88
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Embarq Florida, Inc. **SECTION A12**

Ву:

Third Revised Sheet 89
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F. B. Poag Director

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(T) **RESERVED FOR FUTURE USE**

Embarq Florida, Inc. **SECTION A12**

Ву:

Third Revised Sheet 90
Cancelling Second Revised Sheet 90
Effective: December 1, 2006 F. B. Poag Director

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(T) **RESERVED FOR FUTURE USE**

Embarq Florida, Inc.

F. B. Poag Director

Ву:

SECTION A12

Third Revised Sheet 91
Cancelling Second Revised Sheet 91
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Embarq Florida, Inc. **SECTION A12**

Ву:

F. B. Poag

Third Revised Sheet 92
Cancelling Second Revised Sheet 92
Effective: December 1, 2006

Director

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(T) **RESERVED FOR FUTURE USE**

Embarq Florida, Inc. SECTION A12

BY:

F. B. Poag

Fourth Revised Sheet 93
Cancelling Third Revised Sheet 93
Effective: December 1, 2006

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Director Effective: December 1, 2006

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RESERVED FOR FUTURE USE (T)

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Embarq Florida, Inc.

SECTION A103 Sixth Revised Sheet 3 Cancelling Fifth Revised Sheet 3 Effective: December 1, 2006

By: F. B. Poag Director

OBSOLETE SERVICE OFFERINGS BASIC LOCAL EXCHANGE SERVICE

A. MONTHLY EXCHANGE RATES

This information formerly appeared in Section A3. No new customers may subscribe to these_services. These services will continue to be provided to existing customer(s) until such time as discontinued by the customer or the Florida Public Service Commission.

1. Basic Access Line – Rates and Charges (Cont'd)

			Rate Groups				
		1	2	3	4	5	
a.	Trunks, Flat Rate	\$35.75	36.95	41.50	43.65	49.75	
	Central Telephone- Eglin AFB	\$41.20					(T)
b.	Business Centrex Line United Telephone	\$26.00	26.00	26.00	29.00	29.00	(O) (O)
c.	Business Rotary Centrex Line	\$30.00	30.00	30.00	35.00	39.00	(O)
	United Telephone						(O)

⁽O) Material now appearing on this sheet formerly appeared in Section A3 Eleventh Revised Sheet 44.1.

Embarq Florida, Inc.

Section A112
Third Revised Contents Sheet 1
By: F. B. Poag
Director

Cancelling Second Revised Contents Sheet 1
Effective: December 1, 2006

OBSOLETE SERVICE OFFERINGS
CENTREX SERVICE

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A.	CENTREX SERVICE	1	(0
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Embarq Florida, Inc

Section A112

Third Revised Sheet 1

By: F. B. Poag
Director

Cancelling Second Revised Sheet 1

Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (T) (UNITED TELEPHONE EXCHANGES ONLY) (T)

A. CENTREX SERVICE

This information formerly appeared in Section A12 and became obsolete on December 1, 2006. No new customers may subscribe to this service. This service will continue to be provided to existing customers until such time as discontinued by the customer, the Company, the Florida Public Service Commission or the service can no longer be maintained by the Company.

(D) (N) | | | | | | | |

(N)

B. ENHANCED CENTREX SERVICE

This information formerly appeared in Section A12 and became obsolete on December 1, 2006. No new customers may subscribe to this service. This service will continue to be provided to existing customers until such time as discontinued by the customer, the Company, the Florida Public Service Commission or the service can no longer be maintained by the Company.

C. EXPRESSTOUCH CENTREX FEATURES

This information formerly appeared in Section A12 and became obsolete on December 1, 2006. No new customers may subscribe to this service. This service will continue to be provided to existing customers until such time as discontinued by the customer, the Company, the Florida Public Service Commission or the service can no longer be maintained by the Company.

(N)

Embarq Florida, Inc Section A112

By: F. B. Poag Director

Original Sheet 2

Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE

(O)

General

- a. Centrex Service is a central office communications system package provided in association with individual line exchange business and residence services furnished where available from digital central office equipment located in Company buildings. Centrex is not provided in association with PBX trunks or pay telephone service.
- b. Centrex is offered as a customer option and may be provided subject to the availability of facilities and central office equipment as determined by the Company.
- c. A combination of business and residence lines in a Centrex system is not permitted. All exchange lines in a Centrex system must be of the same type, i.e., must be either flat rate or measured service, and must be billed to the same account.
- d. Centrex provides for a system accommodating from one to twenty-five central office lines. All exchange access lines terminating in a Centrex system must be served by the same central office.
- e. Suspension of service as provided in Section A2 of this Tariff, is permitted in connection with Centrex.
- g. The quality of transmission for calls utilizing call forwarding or conferencing may vary depending on the distance and routing involved.
- h. Customer premises equipment associated with this service is provided by the customer.
- i. Payment Plans
 - A minimum term payment plan of twelve months shall be applicable to Basic Centrex Systems.
 - 2) The termination liability for the Basic Centrex System is such that if a subscriber terminates their Centrex service prior to the expiration of the twelve month period, the subscriber shall immediately pay a termination liability in the amount of 100% of the monthly charges remaining in that twelve month period.
 - 3) At the expiration of the 12 month service period, the subscriber's service period will automatically renew for successive periods of 12 months each at the then current tariff rates, unless the subscriber provides written or verbal notice of termination at least thirty (30) days in advance of any scheduled renewal.

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Embarg Florida, Inc Section A112

By: F. B. Poag Director

Original Sheet 3 Effective: December 1, 2006

Lifective. December 1, 2000

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd)

(O)

- 2. Basic System
 - a. Standard Features
 - 1) Call Hold

Allows a station user to place a call on hold by flashing the switchhook and dialing a code.

2) Call Pickup

Allows a station user to answer another station user's incoming call within a defined group by dialing a code.

3) Ring Again (Camp On)

Allows a station user encountering a busy station, within the same station group, to be notified when the busy station becomes idle and to be placed automatically in a ring again mode.

4) Station-To-Station Calling

Allows stations within a group to complete calls to other stations within the same group without the assistance of an attendant, by dialing a 2 through 7 digit number.

5) Three-Way Conference/Transfer/Consultation Hold

Allows a station user to establish three-way conference calls and provides the capability to transfer incoming, outgoing, and intragroup calls. The user may also place a call on hold to consult privately with a third party.

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Embarq Florida, Inc Section A112

By: F. B. Poag Director

Original Sheet 4 Effective: December 1, 2006

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd)

(O)

- 2. Basic System (Cont'd)
 - b. Optional Features
 - Call Forward Don't Answer

Allows for forwarding of an incoming call to a preselected line within the system when the called line does not answer after a predetermined number of rings.

2) Call Forward - Busy

Allows for forwarding of an incoming call to a preselected line within the system when the called station is in use.

3) Call Forwarding

Allows all calls to a line equipped with Centrex to be automatically forwarded to a selected line within the system or outside the system.

4) Call Waiting

Provides the station user, who is busy on an existing call, with a private tone signal which indicates that another call is waiting. The station user may then ignore the waiting call; or terminate the original call and answer the waiting call; or, through the use of switchhook flashes, put the original call on hold and receive the waiting call; or alternately talk on both calls until one is terminated. (This feature cannot be utilized if Call Forward - Busy or Call Forward - Don't Answer is activated.)

5) Class-of-Service Restrictions

Provides the ability to allow or deny all calls originating or terminating on individual stations and tie trunks. Three types are offered.

- Fully Restricted Service stations are denied access to the exchange network.
- b) Toll Restricted Service restricts stations from toll calls.
- c) Unrestricted Service no restriction on calls.
- 6) Station Controlled Conference

Allows a station user to establish a conference call consisting of three to six conferees.

7) Meet-Me-Conference

Provides one six-party conference bridge and directory number for conferees to dial at a specified time to hold a conference.

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(O) Material now appearing in this section formerly appeared in Section A12.

Embarg Florida, Inc Section A112

By: F. B. Poag Director

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Original Sheet 5 Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

(UNITED TELEPHONE EXCHANGES ONLY)

CENTREX SERVICE (Cont'd)

(O)

- 2. Basic System (Cont'd)
 - b. Optional Features (Cont'd)
 - 8) Speed Call Station

Allows a station user to reach frequently dialed numbers by dialing an abbreviated code.

- a) Speed Call 10 1-10 telephone numbers
- b) Speed Call 30 1-30 telephone numbers
- c) Speed Call 50 1-50 telephone numbers
- 9) Speed Call Group

Provides all lines with the ability to dial telephone numbers from a group list by dialing an abbreviated code.

- a) Group Speed Call 30 up to 30 telephone numbers
- b) Group Speed Call 50 up to 50 telephone numbers
- 10) Automatic Line

A predetermined telephone number is automatically dialed when the station handset is taken off-hook.

11) Call Park

Allows a station user to put the call on hold and then retrieve the call at another extension.

12) Station Hunting

Provides Directory Number Hunt, Circular Line Hunt and Multi-line Hunt arrangements.

13) Off-Premises Extension Station

Permits access to Centrex features for a station that is located off the customers premises but within the same central office.

14) Centrex Toll Free Code (TFC) Service

A feature designed to meet the needs of Centrex customers who utilize TFC Service by providing the TFC Service connection to Centrex equipped lines in the serving central office.

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(O) Material now appearing in this section formerly appeared in Section A12.

Embarg Florida, Inc Section A112

By: F. B. Poag

Original Sheet 6

Director Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd)

(O)

- 2. Basic System (Cont'd)
 - b. Optional Features (Cont'd)
 - 15) Centrex OUTWATS

A feature designed to meet the needs of Centrex customers who utilize OUTWATS by providing the OUTWATS connection to Centrex equipped lines in the serving central office through dial access.

16) Centrex OUTWATS/Callback Queue

A feature designed to meet the needs of Centrex customers who utilize OUTWATS by providing the OUTWATS connection to Centrex equipped lines in the serving central office through dial access. The queue feature allows the central office to signal a waiting OUTWATS user when the line is available.

17) Multiple Appearance Directory Number (MADN)

Permits the assignment of a directory number to more than one business set.

Multiple call arrangement - allows simultaneous use of more than one business set with the same directory number.

Single call arrangement - allows only one business set with the same directory number to be used at any given time.

18) Auto Answer Back

An incoming call is automatically answered through a hands free unit after four seconds.

19) Fictitious Directory Number

Permits the assignment of more than one directory number to the same station line.

20) Music-On-Hold

Provides music to the calling party while on hold. This feature is only available in central offices which currently have music sources.

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(O) Material now appearing in this section formerly appeared in Section A12.

Embarq Florida, Inc Section A112

By: F. B. Poag Director

Original Sheet 7

Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd)

(O)

3. Rates and Charges

The following rates and charges are for Centrex service only and are in addition to the applicable service connection charges, monthly local exchange access line rates and nonrecurring charges for individual exchange access lines and other services or equipment with which they are associated.

		System Size	12 Month Rate Per Month	
a.	Centrex - Basic System, per line equipped. Includes all standard features.	1 - 25 lines	\$5.50 each	
b.	Optional Features, per line equipped			
	Call Forward - Don't Answer Call Forward - Busy Call Forwarding Call Waiting Class-of-Service Restrictions Station Controlled Conference Meet-Me-Conference Speed Call - Station Speed Call 10 Speed Call 30 Speed Call 50		1.50 1.50 2.00 3.00 2.00 .50 1.00 .75 2.00 3.00	
	Speed Call - Group Group Speed Call 30 Group Speed Call 50		.80 .95	(O)

Embarq Florida, Inc Section A112

By: F. B. Poag **Original Sheet 8**

Director Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd)

(O)

- 3. Rates and Charges (Cont'd)

Optional Features, per line equipped (C	ont'd)		
		12 Month Rate Per Month	
Automatic Line Call Park Station Hunting Off-Premises Extension Station Centrex TFC Service Centrex OUTWATS Centrex OUTWATS/Callback Queue		2.00 .50 2.00 2.50 2.50 2.50 3.00	
	Nonrecurring Charge	Monthly Rate	
Multiple Appearance Directory Number (MADN) Multiple call arrangement Per MADN group Per line Single call arrangement Per business set	\$5.75 - 1.75	\$5.75 2.00 .45	
Auto Answer Back Per business set	1.45	2.95	
Fictitious Directory Number Per directory number	1.75	2.00	(O)

Embarg Florida, Inc Section A112

By: F. B. Poag Director

Original Sheet 9 Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd)

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3. Rates and Charges (Cont'd)

b.	(Cont'd)	System <u>Size</u>	12 Month Rate <u>Per Month</u>
	Music-On-Hold, Per system		
	1 - 7 lines 8 - 14 lines 15 - 25 lines	- - -	20.00 25.00 30.00

NOTE: A subscriber to Centrex Basic may select features from the Enhanced Centrex tariff providing the selected features are not offered in the Centrex Basic tariff. The applicable rates and charges for the selected features are specified in the Enhanced Centrex tariff.

c. Service Establishment Charges

1)	System Size	Service Establishment <u>Charge, per system</u>	Charge <u>Per Line</u>	
	1 - 7 lines	\$40.00	\$3.00	
	8 - 14 lines	75.00	3.00	
	15 - 25 lines	95.00	3.00	

- 2) A charge of \$3.00 per line added to the Centrex Basic System is applicable whenever additional lines are requested subsequent to initial system installation. This is in addition to the appropriate service connection charges.
- 3) Centrex WATS features are subject to the rates and regulations applicable to all WATS services as specified in this tariff and other tariffs in which the Company concurs.
- 4) If one or more of the optional Centrex WATS features are requested subsequent to initial system installation, a non-recurring charge of \$40.00 will be applicable in addition to the appropriate service connection charges.
- 5) Appropriate extension line mileage charges as specified in other sections of this tariff apply when the Off-Premises Extension Station option is selected by the customer.

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(O) Material now appearing in this section formerly appeared in Section A12.

Embarg Florida, Inc Section A112

By: F. B. Poag Director

Original Sheet 10

Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd)

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- 3. Rates and Charges (Cont'd)
 - d. Centrex Lines Terminating in a Key System

Customers whose Centrex lines terminate in a key system may only subscribe to the following features at the rates as shown. The rates for these features are in addition to the applicable Rotary Line Service local exchange rates.

Service Establishment Charge, per system \$20.00

	12 Month Rate Per Month
Call Forward - Don't Answer	\$ 1.50
Call Forward - Busy	1.50
Call Forwarding	4.50
Call Waiting	4.00
3-Way Conference/Consultation Hold	4.00
Station Controlled Conference	3.00
Speed Call	
Speed Call 10	\$3.00
Speed Call 30	3.50
Speed Call 50	4.00
Centrex TFC Service	2.50
Centrex OUTWATS	2.50
Centrex OUTWATS/Callback Queue	3.00

e. Type "C" Line Card

A type "C" line card is required for use with a customer-provided proprietary telephone set. A proprietary telephone set is one that permits features to be activated through individual key functions rather than through dialing a code. The following rates are applicable per line that is associated with a proprietary set.

Non-Recurring	12 Month Rate
<u>Charge</u>	Per Month
\$ 5.00	\$2.50

f. Service charges as specified in Section A4 of this tariff are applicable to changes in or additions to a Centrex system.

(O) Material now appearing in this section formerly appeared in Section A12.

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By: F. B. Poag Director

Original Sheet 11

Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE

(O)(T)

- 1. General
 - a. Enhanced Centrex is furnished from digital central office equipment located on Company premises and associated facilities so arranged as to provide the following basic service features:
 - Direct Inward Dialing (DID) and Direct Outward Dialing (DOD) of exchange and long distance message network calls to and from stations and attendant positions of an Enhanced Centrex system.
 - 2) Intercommunication calls between stations of the same Enhanced Centrex system.
 - 3) Identified Outward Dialing (IOD), by station number of outgoing long distance message calls dialed by a station. Only calls billed to the subscriber by this Company will be provided this identification.
 - Common recorded announcement interception of calls to unassigned station numbers.
 - 5) Basic Station Line Hunting.
 - b. Enhanced Centrex Service, terminating at a single customer premises location, will be furnished in two categories, based on the size of the subscriber's system.
 - 1) Systems with 26-75 Station Lines.
 - 2) Systems with 76-150 Station Lines.

By: F. B. Poag Director

Original Sheet 12

Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

- General (Cont'd)
 - c. An Enhanced Centrex System may be comprised of the following components:

Common Equipment Network Access Main Station Lines Terminating Arrangements Features

The Common Equipment, Network Access, Main Station Lines and Features components will be included in every system.

The Common Equipment, Network Access and Terminating Arrangements will be at the rates and charges as specified in **B**. 7. of this section of the tariff.

Main Station Line rates will consist of the intercom charge and the appropriate wire center line mileage charge. These charges are located in **B**. 8. of this section of the tariff.

2. Regulations

- a. Enhanced Centrex service is furnished subject to the availability of facilities and features from digital central office equipment, located in a central office building owned or leased by the Company. The service allows for normal station activity including incidental additions and deletions. Major additions to and/or major relocations of Enhanced Centrex systems are subject to the same rules and regulations as initial installations.
- b. Certain auxiliary services are available on an individual main station line basis and are subject to the capabilities of the serving central office.
- c. Optional Service Features as listed in **B**. 9. include Attendant Features and Auxiliary Attendant Features. These features may require customer provided compatible terminal equipment.
- d. All console functions by the attendants at the subscriber's premises are performed at the expense of the subscriber and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.
- e. All Enhanced Centrex main station lines must be associated with the main switching equipment. Satellite switching equipment is not offered with Enhanced Centrex service. (O)
- (O) Material now appearing in this section formerly appeared in Section A12.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

- 2. Regulations (Cont'd)
 - f. Tie lines for direct connections between a basic Enhanced Centrex system and other systems are provided primarily for communication between stations of the two systems. In such cases, rates and charges for tie line service as specified in A13 of this Tariff and miscellaneous line termination charges apply. In addition, these tie line connections may be arranged to provide completion of incoming or outgoing local and long distance calls through the Enhanced Centrex system to or from other systems provided such connections to the exchange or long distance network are only made at one system at a time.
 - g. Where completion of incoming and outgoing local and long distance calls through an Enhanced Centrex system is furnished to or from main station lines of a separate Enhanced Centrex system in another exchange, the charges applicable for the following features apply in addition to the regular charges for the facilities connecting the systems.
 - Rates and charges as specified in Section B3 of the Southern Bell Private Line Service Tariff apply to miscellaneous lines furnished with unique access codes (trunk level access).
 - 2. Enhanced Centrex optional feature charges as outlined in Section **B**. 9 apply for each trunk terminated main station line as offered in Section **B**. 7 of this Tariff, as appropriate.
 - h. A system may not be provided for Intercommunication (stand alone) service only. Access to the Exchange Network must be provided.
 - i. A combination of Flat Rate and Message Rate Service will not be allowed within a single customer system except as provided in Section A2 of this tariff.
 - j. Suspension of Enhanced Centrex Service as described in A2 will be permitted.
 - k. A twelve month minimum term payment plan shall be applicable to Enhanced Centrex systems.
 - I. Directory Listings will be furnished subject to the rates and regulations specified in Section A6 of this Tariff

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(O) Material now appearing in this section formerly appeared in Section A12.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

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- 2. Regulations (Cont'd)
 - n. The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of an Enhanced Centrex system is limited by the number of Network Access Registers subscribed to by the customer. Each Network Access Register may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option of the customer at the time the Network Access Register is installed. When a change in the type of operation is requested by the customer, the appropriate Service Charges as specified in Section A4 of this Tariff apply per Network Access Register affected.
 - o. Service charges, as specified in Section A4 of this Tariff, apply to all Enhanced Centrex systems except as provided in **B**. 5. of this Tariff.
 - p. Enhanced Centrex installation charges are due on initial installation or subsequent additions unless deferred over a predetermined period of time as specified in Section A22 of this Tariff.
 - q. Enhanced Centrex main station lines may be restricted from dialing three-digit central office and service codes by applying Code Restriction to the line. The three-digit codes which may be restricted constitute those codes to which Public Announcement, Directory Assistance or Dial-It type pay-to-listen services (e.g., 900 and 976 calls) are assigned which could generate billing to the originating main station line. Code Restriction arrangements may also be used to prohibit toll calls to a carrier other than the Presubscribed Interexchange Carrier (dialed 101XXXX). InterLATA calls dialed 0-(operator handled) calls cannot be restricted.
 - At the time a Code Restriction arrangement is installed, the Enhanced Centrex system will be arranged for the Code Restriction specified by the customer and the main station lines designated by the customer will be so equipped. When the customer requests the subsequent addition or removal of code restriction on a main station line, the appropriate Service Charges as specified for a change in line termination apply per main station line affected. No such charges apply when the Code Restriction arrangement is disconnected in its entirety.
 - 2) Where Code Restriction applies to a particular central office code, direct outward dialed main station line access is denied to telephone numbers associated with that central office code.
 - 3) Code Restriction arrangements to deny access to Directory Assistance and/or Public Announcement Services are not guaranteed. These features are intended to limit main station line direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for in the normal manner.
 - r. The first system established per customer within a central office must consist of a minimum of twenty-six (26) main station lines.
- (O) Material now appearing in this section formerly appeared in Section A12.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

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Definitions

ACCESS LINES TO CUSTOMER PROVIDED FEATURES

Allows dial access from Enhanced Centrex service for connection to customer provided features. (Code Calling, Loudspeaker Paging, Radio Paging, Dictation and Music)

ATTENDANT AUTODIAL

This feature permits an attendant to dial frequently called numbers by depressing the Autodial feature key, which is programmed with the number.

ATTENDANT CAMP-ON AND CAMP-ON MODE OPTIONS

This feature allows incoming listed number calls, which the attendant attempts to complete to a busy main station line, to be held waiting and then automatically connected when the called main station line becomes available. An indication of camp-on will be given to the busy main station line each time the attendant attempts a completion.

ATTENDANT CONFERENCE

Using a six-port conference circuit, an attendant may interconnect up to five conferees on one call. The sixth port is required for attendant access.

ATTENDANT GROUP TRUNK ACCESS CONTROL

This feature utilizes special keys on the customer provided attendant console to serve as a common interface for trunk group busy and trunk group access for all trunk groups allocated to the customer group.

ATTENDANT POSITION

Customer-provided terminal equipment utilized for attendant control and call connecting functions.

ATTENDANT RECALL TIMER

This feature returns attendant-extended calls to a main station to the attendant after a prescribed waiting period if the main station user is unable to answer.

ATTENDANT SERVICE

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Incoming calls to the main listed number are answered by an attendant, who may complete the call to the desired main station line by means of the Call Transfer feature. An unrestricted or semi-restricted main station line user may dial the attendant over attendant lines to secure help in the completion of an outgoing call by means of Dial "O" calling.

Material now appearing in this section formerly appeared in Section A12

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

3. Definitions (Cont'd)

AUTOMATIC CALLBACK/RING AGAIN

Automatic Callback permits a main station line user who attempts an intercommunication call to a busy main station line to be automatically connected to that line when both called and calling lines are subsequently idle.

AUTOMATIC LINE

See Direct Connect Number.

AUTOMATIC ROUTE SELECTION

Automatic Route Selection is an optional feature, available where facilities permit, that allows station users, by dialing a preselected code to automatically select the preferred route subscribed for by a customer for network calls. Alternate routing to other facilities, subscribed to by the customer, is also provided. This arrangement is available for use with Foreign Exchange (FX), WATS, CCSA off-net, tie lines and Interexchange Carrier (IC) access lines which are compatible with Automatic Route Selection and toll network facilities.

BASIC TERMINATIONS

See Miscellaneous Line Terminations.

CALL-BACK QUEUE

See Queuing.

CALL FORWARDING - ALL CALLS

Automatically routes all incoming calls to the attendant or a predetermined telephone number.

CALL FORWARDING-BUSY LINE

Automatically routes calls to the attendant or preselected main station line when the called main station line is busy.

CALL FORWARDING-NO ANSWER

Automatically routes calls to the attendant or preselected main station line when the called main station line doesn't answer within the preset ringing cycle.

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(O) Material now appearing in this section formerly appeared in Section A12

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

3. Definitions (Cont'd)

CALL HOLD

Allows a main station line user to place any call involving their main station line on hold by flashing and dialing a special code. The main station line is then free to originate another call. The first call is retrieved by dialing the hold code a second time.

CALL PARK

Call Park allows the attendant to park calls against any directory in the attendant customer group. The parked call may be retrieved from any station by dialing the feature access code for retrieval plus the directory number.

CALL PICKUP

Allows a main station line user to answer calls directed to another main station line within the same preset call pick-up group.

CALL TRANSFER

Call Transfer provides for the transfer of calls by an Enhanced Centrex station. The Call Transfer feature is needed in addition to Three-way Calling if the station's type of call transfer is different from the call transfer type selected for the customer's group.

CALL WAITING-DIAL

The Dial Call Waiting feature provides the ability for originating main station lines to invoke call waiting service on selected intragroup calls by dialing an access code followed by the extension number of the main station line to be call waited.

CALL WAITING-EXEMPT

Prevents the Call Waiting-Originating or the Dial Call Waiting features from being imposed on the line when the station is busy.

CALL WAITING-ORIGINATING

Allows an equipped main station line to send the Call Waiting tone to any busy main station line in the same system.

CALL WAITING-TERMINATING

Informs a busy main station line, when the main station line is so equipped, that an incoming call is waiting (burst of tone). Permits holding the present connection while answering the new call then return to the original connection.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

3. Definitions (Cont'd

CODE RESTRICTION ARRANGEMENTS

A Code Restriction Arrangement automatically denies a portion of all main station lines of a Enhanced Centrex system direct outward dialing access to one or more three-digit codes within the local calling area in which the system is located. Code restriction provides a distinctive tone to indicate that access is not permitted on call attempts.

CONFERENCE CALLING-STATION

Allows a main station user to establish a conference connection of up to six conferees (including the originator) without the aid of the attendant.

CONSULTATION HOLD-ALL CALLS

Allows a main station user to place a call on hold by depressing the switchhook, at which time dial tone is returned. The station user may then proceed to establish connection with another internal station or outside party, and after speaking with the "consulted" party, the station user may (1) return to the call initially held, (2) depress the switchhook thereby effecting Add-On Conference or (3) hang up and effect transfer of the initial call to the consulted party.

CUSTOMER GROUP

A Customer Group is that portion of the memory storage in the serving central office that contains the features for a specific system.

DATA CALL PROTECTION

Data Call Protection prevents calls from being interrupted by call waiting tones, testing or busy verification attempts. Data call protection is not customer changeable and lines assigned this feature may not utilize call transfer or conference capabilities.

DIAL "O" CALLING

Dial "O" Calling permits a main station line user to reach an attendant position by dialing the single digit "O".

DIAL CODE SENDING (CODE CALLING) FEATURE

Code Calling provides dial access to customer-premises located code calling equipment by main station line, attendant access and tie lines of an Enhanced Centrex system. The dialed two or three digit code activates signaling devices on the customer's premises to produce a coded signal corresponding to the dialed code. The called party, upon recognition of the signal, is automatically connected to the calling party by dialing a special code from any main station line in the system.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

3. Definitions (Cont'd)

DIAL THRU ATTENDANT

This feature allows main station line users to complete dialing on other than station-to-station calls after the attendant selects the trunk facility.

DIRECT CONNECT NUMBER/AUTOMATIC LINE

Station specially programmed to dial a predetermined telephone number when the station user goes off-hook.

DIRECT INWARD DIALING

Incoming calls from the exchange or toll network may be dialed directly or any called main station line served by the Enhanced Centrex main switching equipment without the help of an attendant.

DIRECT OUTWARD DIALING

Outward calls may be dialed directly from any unrestricted main station line served by the Enhanced Centrex main switching equipment without the help of an attendant.

DIRECTED CALL PICK-UP - NONBARGE-IN

The Directed Call Pick-Up - Nonbarge-In feature allows a main station line user to pick up an unanswered call to another main station line equipped with Directed Call Pick-Up by dialing a special answer code plus the number of the main station line being rung. If the main station line being rung has already answered, busy tone will be returned to the main station line user dialing the answer code and station line number.

DIRECTED CALL PICK-UP -NONBARGE-IN EXEMPT

Directed Call Pick-Up - Nonbarge-In Exempt allows a station to be exempt from Directed Call Pick-Up Non-Barge In.

DIRECTORY NUMBER HUNTING

See Station Hunting Arrangements

DISTINCTIVE CALL WAITING TONES

Distinctive Call Waiting provides different tones for an incoming waiting call depending on whether the incoming call is internal or external.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

3. Definitions (Cont'd)

DISTRIBUTED LINE HUNTING

See Station Hunting Arrangements

EXECUTIVE BUSY OVERRIDE

Executive Busy Override allows a station user to gain access to a busy station within the same system. A warning tone is transmitted to the called station and then a three-way call is established.

EXECUTIVE BUSY OVERRIDE-EXEMPT

A line equipped with this feature is exempt from override attempts.

FACILITY GROUPS

Provides simulated trunk group access for miscellaneous line terminations. A Facility Group may be one-way (incoming or out-going) or two-way operational.

INTERCEPT

Intrasystem and incoming network calls dialed to unassigned numbers are routed to recorded announcements.

INTERPOSITION TRANSFERS

This feature allows an attendant to call and speak to another attendant and to transfer a call to another attendant.

MAIN STATION EXTENSION SERVICE

Main station extension service consists of an additional station or stations on the same station circuit as the associated main station.

MAIN STATION LINE

A main station line connects customer provided terminal equipment to the serving central office.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

3. Definitions (Cont'd)

MISCELLANEOUS LINE TERMINATIONS

Miscellaneous lines are those lines not basic to the system; such as tie lines, WATS, Foreign Exchange, CCSA, etc., which required switching capabilities in order to function with Enhanced Centrex service.

MULTI-LINE HUNT GROUP (Basic)

See Station Hunting Arrangements

NETWORK ACCESS REGISTER

The Network Access Register provides for exchange and long distance message network calling to and from main stations and attendant positions of an Enhanced Centrex system

NETWORK CLASS OF SERVICE

This feature provides the capability to allow or deny types of calls to a station on both an incoming and an outgoing basis.

OFF-HOOK QUEUE

See Queuing.

PERMANENT HOLD

Allows a main station user to place any call involving their main station line on hold by flashing the switchhook and dialing a special code. When Permanent Hold is activated no calls can be originated or terminated from the main station line. The first call is retrieved by going off-hook. If the call is not retrieved within a time designated by the customer, the station line will ring and the held call will be returned.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

3. Definitions (Cont'd)

QUEUING

Queuing permits station users to be placed in a queue whenever the first choice route for completing a particular call is already in use. Two queuing arrangements are available:

- A Call-Back Queue, in which case the calling station goes on-hook and is called back when a facility becomes available.
- An Off-Hook Queue, in which case the calling station remains off-hook and is held in queue until a facility becomes available.

RING AGAIN

See Automatic Callback.

SPEED CALLING

Lets the main station line user place calls to a list of frequently called telephone numbers by dialing fewer digits than the complete directory number.

STATION DIRECT INWARD DIALING RESTRICTION

Permits the customer to have selected main station lines restricted from receiving Direct In-Dialed calls from the MTS network. Direct In-Dial call attempts will be routed to the attendant.

STATION HUNTING ARRANGEMENTS

Directory Number Hunt, Distributed Line Hunt and Uniform Call Distribution are optional main station line hunt arrangements for searching over and distributing calls in a hunt group. These hunts are extensions of the basic multi line hunting feature included in Enhanced Centrex service.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

3. Definitions (Cont'd)

STATION HUNTING ARRANGEMENTS (Cont'd)

Directory Number Hunting

Each line in a Directory Number Hunt group has its own unique directory number. The hunt group is accessed by dialing any number in the hunt group. The number of lines hunted depends on the hunting option (i.e., circular or sequential assigned to the group).

- Circular hunt permits a complete hunt over all the terminals in the group starting and ending with the dialed number.
- Sequential hunting starts at the number dialed and ends at the last number in the group.

Distributed Line Hunting

With Distributed Line Hunting, hunting starts after the first idle line found by the previous hunt and continues until the starting point is reached. Provides for an equal distribution of calls.

Multi-Line Hunt Group (Basic)

When a call is originated to a busy station line in a basic multi-line hunting group, the call hunts once in a prearranged order for an idle station through all remaining station lines in that group.

Uniform Call Distribution

Uniform Call Distribution provides an even distribution of incoming network and intercom calls among the individual main station lines of a hunt group and includes Circular Hunt.

Call Queuing is an option that may be added to the Uniform Call Distribution arrangement. Queuing permits calls, in excess of main station lines in a Uniform Call Distribution group, to be held in the central office and distributed in their order of arrival to main station lines in the group as the main station lines become available.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

3. Definitions (Cont'd)

STATION IDENTIFICATION

An itemized list of toll calls is shown on the toll bill with the number of each originating main station line.

STATION MESSAGE DETAIL RECORDING - (SMDR)

Station Message Detail Recording (SMDR) is an arrangement to provide a record by main station line number of originating intercity traffic routing over dial type tie lines, WATS, CCSA, interexchange carrier access lines and/or the Toll Network.

The station message detail will include the calling main station line number, the called number, date, time of day, duration of call and the type of facility used. The record will be provided on magnetic tape to customers requiring message detail for cost allocation and telecommunications system management purposes. The detail will be provided on all facilities in routes selected by the customer for Station Message Detail Recording.

STATION-TO-STATION CALLING

Calls may be dialed directly between any two main station lines of an Enhanced Centrex system.

THREE-WAY CALLING

Allows a station user to add a third party to an existing two-party conversation.

TOLL DIVERSION

Toll Diversion automatically denies station direct-dialing access to the long distance message network. Station users attempting to place such calls are diverted to the attendant.

TOLL RESTRICTION

Toll restriction automatically denies station direct-dialing access to the long distance message network.

Station users attempting to place such calls will receive an announcement or a signal to indicate that access is denied.

TRUNK EQUIPMENT

See Miscellaneous Line Termination

UNIFORM CALL DISTRIBUTION

See Station Hunting Arrangements

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(O) Material now appearing in this section formerly appeared in Section A12

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

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- 4. Intercept of Calls to Unassigned Station Lines
 - a. Incoming calls from the exchange and toll networks to unassigned station lines are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.
 - b. Intercommunicating calls to unassigned station lines are intercepted by central office recorded announcement equipment which is common to all Enhanced Centrex systems served out of the same office. The announcement states that the number is not in service and advises that the attendant or the directory of the caller's system should be consulted.
- 5. Conversion of Basic Centrex Service to Enhanced Centrex Service
 - a. When a Basic Centrex customer elects to convert to Enhanced Centrex Service, service connection charges do not apply to existing in-service station lines, terminating arrangements, toll diversion and toll restriction equipped station lines, conference arrangements and other optional features and/or services provided such services and features are offered under Enhanced Centrex and each of the following conditions are met:
 - The customer's system must continue to be served by the same central office equipment or the customer is moved to other central office equipment at the Company's instance.
 - 2) There must be no interruption of service.
 - 3) There are no moves or changes in existing station lines, terminating arrangements, or optional features requested by the customer.
 - b. Basic Centrex Services converting to Enhanced Centrex Service must elect a Term Payment Plan of 12, 36 or 60 months as described in **B**. 6. following.
 - c. If the customer elects a Term Payment Plan of 12, 36 or 60 months and wishes to add to his system, such additions shall be made within a scheduled period after the conversion at the rates and charges in this and other tariff sections for Enhanced Centrex Service and the associated features and services.
 - d. A customer converting from Basic to Enhanced Centrex will be given credit on the Enhanced Centrex system establishment charge for any Basic system establishment charge paid.

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(O) Material now appearing in this section formerly appeared in Section A12.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

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6. Payment Schedules

a. General

1) Enhanced Centrex service is offered under the following contract periods:

12 Month Term Payment Plan 36 Month Term Payment Plan 60 Month Term Payment Plan

2) The following items that may be placed under the Term Payment Plan:

Main Station Lines
Extension Station Lines
Line Feature Options
Optional Service Features
System Common Equipment
Terminating Arrangements
Attendant Features

- 3) The monthly rate for Enhanced Centrex service is dependent upon the payment period selected by the customer.
- 4) The monthly rate for Enhanced Centrex service under the Term Payment Plan for the periods of 12, 36 or 60 months is not subject to Company initiated rate increases.

b. Expiration of Contract Period

At the expiration of the term payment plan service period, the subscriber may elect a new term payment service period. If the subscriber does not elect a new term payment service period, the service will automatically renew for successive periods of 12 months each at the then current tariff rates, unless the subscriber provides written or verbal notice of termination at least thirty (30) days in advance of any scheduled renewal.

c. Termination Liability

Contract termination liability for the 12, 36, or 60 month Term Payment Plan is such that if a subscriber terminates their Centrex service prior to the expiration of the Term Payment Plan service period, the subscriber shall immediately pay a termination liability in the amount of 100% of the monthly charges remaining in the term payment period selected.

d. Credits and Surcharges

A surcharge that is equivalent to the multi-line business Subscriber Line Charge (SLC) will apply to each Enhanced Centrex line. For each Enhanced Centrex line a credit will be applied which, when combined with the preceding surcharge, will provide a monthly net SLC billing equal to the SLC multiplied by the number of network access registers.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

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- 7. Common Rates and Charges
 - a. General
 - 1) Station Lines
 - a) The rates and charges specified herein for main station lines provide for main station line components. The main station line consists of all facilities including intercommunication outside plant facilities from the system dial switching equipment to the Network Interface of the main station line.
 - b) The rates and charges specified herein for main station and extension station lines are applicable to each main station location and extension station location respectively to which a customer-provided instrument can be connected.
 - c) End User charges as specified in the End User Common Access Service Section of the Interstate Access Tariff apply as appropriate.
 - d) Rates for the main station lines of Enhanced Centrex customers will be based on the following criteria:
 - (1) Distance from the serving wire center.
 - (2) The type of payment plan selected by the customer.
 - e) The total main station category size will consist of main station lines and attendant access lines for all locations served by the same Enhanced Centrex system.
 - f) The distance band will be based on airline mileage from the serving wire center to the Network Interface Location at the customer's premises.
 - Where main stations are in a foreign exchange (FX) or a foreign central office (FCO) area the distance band will be calculated from the FX or the FCO to the Network Interface Location serving those main stations.
 - (2) Systems with more than one location served by the same Enhanced Centrex control group will calculate the distance band per location.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

- 7. Common Rates and Charges (Cont'd)
 - a. General (Cont'd)
 - 1) Station Lines (Cont'd)
 - g) In a different wire center serving area of a multi-office exchange:
 - (1) The rate for Enhanced Centrex Service in an FX or FCO area is the monthly rate for the Enhanced Centrex service desired, plus an FX or FCO mileage charge as specified in Section A9 of this Tariff.
 - (2) When Enhanced Centrex main station lines are connected by facilities which are routed between two or more wire centers in the same exchange, the foreign central office mileage charge is calculated separately on an airline basis between the wire center from which the system is served and the wire center from which exchange service normally would be rendered.
 - h) Rates, charges, liabilities and additional regulations if applicable may be developed on an individual basis for main station lines exceeding two (2) airline miles from the serving central office.
 - i) Exchange Access
 - (1) Exchange Access is provided by means of Network Access Registers.
 - (2) Presubscription of a Carrier of Preference is specified in Section 13 of Interstate Access Tariff and Section E13 of the Intrastate Access Tariff.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

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- 7. Common Rates and Charges (Cont'd)
 - b. Nonrecurring Charges

The following nonrecurring charges for service are in addition to any applicable service connection, move, change and installation charges provided for in other sections of this Tariff.

1) Service Establishment Charge-Per system, per customer premises location

26-75 line system \$1,100.00 76-150 line system \$2,300.00

- 2) Feature Add or Change Charge
 - a) These charges apply as specified, when a feature is added or changed. These charges apply in addition to other applicable non- recurring charges.
 - (b) One or more features may be provided at the same time and in such instances the specified feature establishment charge will apply per request per station.

Per standard instrument \$ 5.75 Per Business Set 8.35 Per attendant console 15.75

- 3) Installation charges are in addition to other appropriate nonrecurring charges for the service.
- 4) Service Connection Charges as specified for Business Service in Section A4 of this Tariff are applicable to each main station line, console access loop, extension station line, etc.

(O) Material now appearing in this section formerly appeared in Section A12.

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Rate Groups

mileage.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd) В.

(O)(T)

(O)

- 7. Common Rates and Charges (Cont'd)
 - Recurring charges
 - **Network Access Registers** 1) - per Register

(a)	United Telephone	<u>1</u>	2	3	4	5
` ,	·	·				
	Monthly Rate	\$19.70	21.70	23.45	25.20	27.70
(b)	Monthly rate for Usen	pa Island an	d North C	aptiva Islai	nd can be	found in

- Section A3.
- 2) **Directory Listings** Monthly Rate See Section A6,

Additional Directory Listings

See Section A13 of this

Tariff or appropriate Private

Line tariff for Extension Line

- 3) Off-Premises Extension
 - Located on different (a) premises from main station line on noncontinuous property, each

4) Main Station Line

terminated as a PBX trunk, each \$ 35.00

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

- 7. Common Rates and Charges (Cont'd)
 - d. Miscellaneous Line Terminations

Each of the rate elements shown provide only the basic auxiliary digital line termination equipment and facilities located at the central office where the basic service is provided and is in addition to other rates and charges applicable for the associated services (Private Line Service and Channels, WATS, FX, etc.)

1) Interexchange Carrier Access Line

One Feature Establishment Charge applies when any number of miscellaneous lines of the same type are installed at the same time, per occasion, per same group.

			<u>Term Payment</u> <u>Plan</u>		
		Feature Establishment Charge	12 Months	36 Months	60 Months
(a)	Per Simulated Facilities Group	\$47.00	\$ -	\$ -	\$ -
(b)	Per Termination via Simulated Facilities	-	1.30	1.05	.80
(c)	Group Per Dedicated Termination	42.50	19.60	18.10	16.60

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<u>B</u>. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

- 7. Common Rates and Charges (Cont'd)
 - d. Miscellaneous Line Terminations (Cont'd)
 - 2) Other Access Terminals
 - Tie Lines a)

Tie Lines terminations are furnished to connect a system to Enhanced

		nunications Service (E		,		
			Term Payment Plan			
	 -	Feature Establishment Charge	12 Months	36 Months	60 Months	
(1)	Per Termination, Analog	51.00	34.30	32.80	31.30	
(2)	Per Termination, Digital	42.50	22.60	21.10	18.60	(O)

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B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

- 7. Common Rates and Charges (Cont'd)
 - d. Miscellaneous Line Terminations (Cont'd)
 - 2) Other Access Terminals (Cont'd)
 - b) Foreign Exchange (FX) and Foreign Central Office (FCO) Lines

The type of termination (Analog or Digital) will vary and will be determined by the terminating central office.

			Term Payment Plan		nt
		Feature Establishment Charge	12 Months	36 Months	60 Months
	Per Termination	\$42.50	\$21.00	\$19.00	\$18.00
(c)	Outward WATS				
	Per simulated facilities group	47.00	-	-	-
	Per outward WATS line terminated via simulated facilities group		6.60	6.30	6.00
(d)	Toll Free Code (TFC) S	ervice			
	Per simulated facilities	group47.00	-	-	-
	Per TFC Service line terminated via simulated facilities group	d -	1.50	1.40	1.35

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B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

8. Rates and Charges

a. Main Station Lines

The Enhanced Centrex main station rate will be a combination of the intercom charge, the applicable wire center line charge and the station activation charge as appropriate.

	•		Ü	Term Payment Plan				
			Installation Charge	12 Months	36 Months	60 Months		
1)	Inter	com Charge -						
	per l	Main Station	\$	\$ 6.10	\$ 6.00	\$ 5.95		
2)	Wire Center Line Mileage Charge -							
		n Main Station - (/ ing central office lo	Airline mileage from the cation.)	network inter	rface locat	ion to the		
	a)	1/4 mile		5.80	4.90	4.45		
	b)	½ mile		6.95	5.90	5.35		
	c)	3/4 mile		8.10	6.90	6.25		
	d)	1 mile		10.00	8.90	8.10		
	e)	1 ½ miles		11.40	10.90	9.90		
	f)	2 miles		12.95	12.80	12.65		

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

- 8. Rates and Charges (Cont'd)
 - b. Station Features (Cont'd)
 - 2) Rates and Charges

				Term Payment Plan		
		nrecurring Charge	12 <u>Months</u>	36 Months	60 Months	
a)	Call Park per block of 50 per line	- -	\$11.00 .15	\$ 8.25 .10	\$ 5.50 .05	
b)	Conference (Maximum of 6 Conferees) per line per system	<u>-</u>	2.75 -	2.70 -	2.65 -	
c)	Multiple Appearance Directory Number Single Call Arrangeme per block of 50 per line	nt - -	10.75 .30	10.60 .25	10.50 .20	
	Multiple Call Arrangem per block of 50 per line	nent - -	15.00 2.00	12.75 1.95	11.65 1.90	

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

- 8. Rates and Charges (Cont'd)
 - b. Station Features (Cont'd)
 - Rates and Charges (Cont'd) 2)

			Te	Term Payment Plan		
		Nonrecurring Charge	12 Months	36 Months	60 Months	
d)	Class-of-Service Restricti Fully Restricted Station per line		\$ 4.80	\$ 4.75	\$ 4.70	
	Semi-Restricted Station per line	-	2.40	2.35	2.30	
	Toll Restriction per line	-	.55	.50	.45	
e)	Data Call Protection per line	-	.50	.45	.40	
f)	Hunting per block of 50 per line	- -	15.00 2.00	12.75 1.95	11.65 1.90	
g)	Call Forward - All Calls per block of 50 per line	<u>-</u>	11.00 .15	8.25 .10	5.50 .05	

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

- 8. Rates and Charges (Cont'd)
 - b. Station Features (Cont'd)
 - 2) Rates and Charges (Cont'd)

			Term Payment Plan		nt
		Nonrecurring <u>Charge</u>	12 Months	36 Months	60 Months
h)	Call Forward - Busy per block of 50 per line	- -	\$15.00 2.00	\$12.75 1.95	\$11.65 1.90
i)	Call Forward - No Answer per block of 50 per line	<u>-</u> -	10.75 .20	10.60 .15	10.50 .10
j)	Call Pickup per block of 50 per line	- -	9.75 .30	9.50 .25	9.25 .20
k)	Call Waiting Terminating per block of 50 per line	- -	5.90 .15	5.00 .10	4.95 .05
l)	Call Waiting Originating per block of 50 per line	<u>-</u> -	28.75 .50	28.00 .45	27.75 .40
m)	Three-Way Calling per line	-	1.75	1.50	1.25

⁽O) Material now appearing in this section formerly appeared in Section A12.

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B. ENHANCED CENTREX SERVICE (Cont'd)

- 8. Rates and Charges (Cont'd)
 - b. Station Features (Cont'd)
 - 2) Rates and Charges (Cont'd)

			Te	Term Payment Plan		
		Nonrecurring Charge	12 Months	36 Months	60 Months	
<u>(</u> n)	Permanent Hold per line	-	\$.55	\$.50	\$.45	
(o)	Ring Again per line	-	.50	.45	.40	
(p)	Speed Calling-Group Long List - 30 per list each additional line	.50	- .15	- .10	- .05	
	Speed Calling-Group Long List - 50 per list each additional line	1.00	- .20	- .15	- .10	

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

- 8. Rates and Charges (Cont'd)
 - Station Features (Cont'd)
 - 2)

Rate	es and Charges (Cont'd)				
				Term Payment Plan	
		Nonrecurring <u>Charge</u>	12 <u>Months</u>	36 Months	60 Months
q)	Speed Calling-Individual l list - 30 per line	_ong \$ -	\$.40	\$.35	\$.30
	Speed Calling-Individual I List - 50 per line	_ong _	.60	.55	.50
r)	Station Speed Calling per line	-	.20	.15	.10
s)	Executive Busy Override per line	-	1.00	.95	.90
t)	Last Number Redial per line	-	.15	.10	.05

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

- 8. Rates and Charges (Cont'd)
 - Station Features (Cont'd)
 - 2)

Rate	es and Charges (Cont'd)				
			Term Payment Plan		
		Nonrecurring Charge	12 Months	36 Months	60 Months
v)	Automatic Line per line	-	\$.20	\$.15	\$.10
w)	Group Intercom per group per line	-	2.50 .25	.95 .10	.80 .05
x)	Make Set Busy per line	-	.15	.10	.05
y)	Privacy Release per line	-	.35	.30	.25
z)	Call Hold per block of 50 per line	-	4.50 .05	4.30 .05	4.25 .05
aa)	Dial Call Waiting per line	-	.25	.20	.15
bb)	Direct Call Pickup Non Barge-In per line	-	.20	.15	.10

⁽O) Material now appearing in this section formerly appeared in Section A12.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

- 8. Rates and Charges (Cont'd)
 - b. Station Features (Cont'd)
 - 2) Rates and Charges (Cont'd)

			Term Payment Plan		
		Nonrecurring Charge	12 Months	36 Months	60 Months
cc)	Call Transfer per line	-	\$.85	\$.75	\$.65
dd)	Deny Call Forward per line	-	.15	.10	.05
ee)	Deny Terminating Service per line	-	.15	.10	.05
ff)	Deny Incoming per line	-	.15	.10	.05
gg)	Autovon Terminating per line	-	.75	.70	.60
hh)	Executive Busy Override Exempt per line	-	1.10	1.05	1.00
i)	Deny Originating Service per line	-	.20	.15	.10

⁽O) Material now appearing in this section formerly appeared in Section A12.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

- Optional Service Features
 - Attendant Features Package Data Link Console Operation
 - 1) General
 - Central office attendant console operation is offered only when all console functions are performed at the expense of the subscriber utilizing customerprovided compatible terminal equipment.
 - b) Such consoles may be utilized only where the central office serving the Enhanced Centrex system has been arranged for use with such consoles.
 - c) Control channels are required for various console optional features as indicated and are provided at the rates and charges specified in Section A20 of this Tariff.
 - d) The feature establishment charge for Data Link Console operation includes the following attendant features provided the customer-provided terminal equipment meets the technical specifications for interface with the DMS 100 switcher.

Attendant to Recorded Announcement

Automatic Recall

Call Hold

Call Transfer

Attendant Release Upon Completion of Dialing

Camp-On

Flexible Console Alerting

Lockout

Secrecy

Serial Call

Interposition Call Transfer

Call Selection

Console Display

Locked Loop Operation

Console Test

Two-Way Splitting

Switched Loop Operation

Trunk Answer from Any Station

(O) Material now appearing in this section formerly appeared in Section A12.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

(O)

- Optional Service Features (Cont'd) 9.
 - Attendant Features Package Data Link Console Operation (Cont'd)
 - 2) Rates and Charges

			Te	Term Payment Plan	
		Feature Establishment Charge	12 Months	36 Months	60 Months
Opti	onal Attendant Features				
a)	Busy Verification - State per console	tions \$ -	\$ 8.00	\$7.95	\$7.90
b)	Busy Verification - Trui per console	nks -	7.50	7.45	7.40
c)	Multiple Console Oper- per console	ation -	3.50	3.45	3.40
d)	Position Busy per console	-	7.00	6.95	6.90
e)	Supervisory Console per console	-	3.50	3.45	3.40
f)	Trunk Access Control per console	-	8.00	7.95	7.90
g)	Trouble Key on Conso per console	le -	3.50	3.45	3.40
h)	Trunk Group Busy Indi per console	cation -	\$ 8.00	\$ 7.95	\$ 7.90
i)	Wildcard Key per console	-	4.00	3.95	3.90
j)	Attendant Autodial per line arranged, per console	-	10.00	9.95	

Material now appearing in this section formerly appeared in Section A12. (O)

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

- 9. Optional Service Features (Cont'd)
 - a. Attendant Features Package Data Link Console Operation (Cont'd)
 - 2) Rates and Charges (Cont'd)

			Term Payment Plan		
		Feature Establishment <u>Charge</u>	12 Months	36 Months	60 Months
Optio	onal Attendant Features ((Cont'd)			
k)	Time per console	-	.80	.70	.60
l)	Night Service - Fixed per customer group	-	4.50	4.45	4.40
m)	Night Service - Flexible per customer group	-	7.00	6.95	6.90
(n)	Activate/Deactivate Cal Forwarding per console	\$ -	\$ 3.50	\$ 3.45	\$ 3.40
(o)	Group Trunk Group Bus per trunk group	sy <u>-</u>	8.00	7.95	7.90
(p)	Aggregate Trunk Acces Control per trunk group	es -	8.00	7.95	7.90
(q)	Priority Console Alert per console	-	28.00	27.00	26.45
(r)	Attendant Call Detail Entry per console	-	5.00	4.80	4.70
(s)	Attendant Verification a Recording per console	nd -	4.70	4.60	4.50

⁽O) Material now appearing in this section formerly appeared in Section A12.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

- 9. Optional Service Features (Cont'd)
 - a. Attendant Features Package Data Link Console Operation (Cont'd)
 - 2) Rates and Charges (Cont'd)

			Tei	Term Payment Plan		
	Es —	Feature tablishment <u>Charge</u>	12 Months	36 Months	60 Months	
Opti	onal Attendant Features (Co	ont'd)				
t)	Global Virtual Facility Group Access Control per console	\$ -	\$.65	\$.60	\$.50	
u)	Global Virtual Facility Group Busy per console	-	.65	.60	.50	
v)	Virtual Facility Group Access Control per console	-	.65	.60	.50	
w)	Virtual Facility Group Busy per console	y -	.65	.60	.50	
x)	Group Trunk Access Cont per console	rol -	.20	.15	.10	
y)	Display Queued Calls per console	-	3.50	3.40	3.30	((

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

- 9. Optional Service Features (Cont'd)
 - b. Central Office Features Associated with Customer Provided Electronic Telephone Sets
 - 1) General

Access to the following features via customer provided station equipment will be provided according to the interface specifications for the DMS 100 central office switcher.

2) Regulations

- Each station location will require a main station access line charge as specified in Section A3 of this tariff.
- Main station lines terminated in customer provided electronic telephone sets must be via non-loaded facilities.
- Each main station set must have a primary Directory Number associated with it.
- Features associated with the electronic set only will be charged per main station.
- e) Features associated with the Directory Number(s) terminated on the main station will be charged per Directory Number activated.
- f) Features assigned to keys on an electronic set must also have the feature assigned to the main station line.
- g) Features associated with a dedicated key on the electronic set will be charged per key assigned.
- A main station set may have a Private Business Line (PBL) appearing as one of the Directory Number keys.
- i) Rates and Charges for an individual business line service as specified in Section A3 of this Tariff will apply for the Private Business Line. The number assigned to a PBL will be outside the Enhanced Centrex station range. The PBL cannot use the code access features available on the main station set. Services such as Custom Calling cannot be assigned to a PBL.

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B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

(O)

- 9. Optional Service Features (Cont'd)
 - Central Office Features Associated with Customer Provided Electronic Telephone Sets (Cont'd)
 - 3) Rates and Charges
 - a) These rates and charges will apply per electronic set provided.

			Tei	rm Paymei Plan	nt
	-	Feature Establishment Charge	12 Months	36 Months	60 Months
	Private Business Line - per line	See Section A4	See Section A3		
b)	Electronic Telephone Set standard package rate per line equipped -	t Display Features - 1.75	.75	.70	.65
	Display Called Number Display Calling Number Feature Display Query Time Key	- - - -	- - - -	- - - -	- - - -
(c)	Additional Features				
	Add-on Module Software per set	75.00	-	-	-
	Auto Answer Back per set	-	3.00	2.95	2.90
	Intercom - Individual per set	-	.40	.35	.30
	Automatic Dial per set	-	.25	.20	.15
	Fictitious Directory Numb per directory number	oers -	2.50	2.25	2.00

(O) Material now appearing in this section formerly appeared in Section A12.

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B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

- 9. Optional Service Features (Cont'd)
 - c. Station Message Detail Recording (SMDR)
 - 1) General
 - a) Station Message detail recording (SMDR) is an arrangement to provide a record, by main station line number, of originating intercity traffic routing over dial type tie lines, WATS, CCSA, interexchange carrier access lines and/or the Toll Network.
 - b) The station message detail will include the calling main station line number, the called number, date, time of day, duration of call and the type of facility used. The record will be provided on magnetic tape to customers requiring message detail for cost allocation and telecommunications system management purposes. The detail will be provided on all facilities in routes selected by the customer for Station Message Detail Recording.

2) Regulations

- a) Station Message Detail Recording (SMDR) may be offered to main station lines of customers where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.
- b) Station Message Detail Recording is not represented to be a provision of billing detail.
- c) Station Message details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the Company's accounting center furnishing the tape. The format may be changed at the discretion of the Company in which case the customer will be responsible for making the tape compatible with his data processing equipment.
- d) Station Message details may be provided on all facilities subscribed to by the customer including Message Telecommunications Service (MTS), but will not include intercom calls originated by the station users. The customer may designate the group or groups of facilities on which SMDR is to be provided. Where the facility designated by the customer is the MTS network, the magnetic tape file will include a record of each message itemized on the customer's bill; e.g., messages received collect or billed to the customer as third number billing will be on the tape file in addition to DDD messages originated by the station user.

(O)

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B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

- 9. Optional Service Features (Cont'd)
 - b. Central Office Features Associated with Customer Provided Electronic Telephone Sets (Cont'd)
 - 3) Rates and Charges (Cont'd)

		Term Paymer Plan			t	
	I	<u>Feature</u> Establishment <u>Charge</u>	12 Months	36 Months	60 Months	
a)	Authorization Codes per block of 50	25.00	\$ 9.50	\$ 8.95	\$ 8.60	
b)	Account Codes per block of 50	25.00	8.00	7.95	7.80	
c)	Direct Inward System Access	-	10.00	9.90	9.80	
d)	Station Message Detail Recording, per system per recorded announcement	450.00 -	42.50 .0025	41.00	40.00	
e)	Station Message Detail Transfer to Tape per request	110.00	-		-	
f)	Blank Magnetic Tape per tape	14.50	-	-	-	
g)	Recorded Announceme per account authorization code	nt -	5.00	4.95	4.90	(

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B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

- 9. Optional Service Features (Cont'd)
 - d. Trunk Queuing

The Trunk Queuing package consists of several features and enhancements as follows:

				Те	rm Payme Plan	nt	
			Feature Establishment <u>Charge</u>	12 Months	36 Months	60 Months	
	1)	Off-Hook Queuing - will wai inexpensive route is availab		lan			
		per system	\$ -	\$ 5.45	\$ 5.40	\$ 5.35	
	2)	Call-Back Queuing - will not becomes idle; then automate			er.		
		per system	-	1.45	1.40	1.35	
e.	Unifo	orm Call Distribution per group per line announcement per group	- - -	33.00 2.00 5.00	31.00 2.00 4.95	29.90 2.00 4.90	
f.	Auto Tone	matic Route Selection and Exe	xpensive Route Warni	ng			
	1)	Automatic Route Selection automatically searched for a					
		per system	-	26.00	26.00	24.90	
	2)	Expensive Route Warning Tone - provides a warning tone to indicate the selection of an expensive route.					
		per system	-	18.00	16.00	14.90	

Embarq Florida, Inc Section A112

By: F. B. Poag Director

4)

Original Sheet 51 Effective: December 1, 2006

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd) B. (O)(T)9. Optional Service Features (Cont'd) Term Payment Plan Feature Establishment 12 36 60 Charge Months Months Months Message Service g. 1) Station Message Waiting - permits the user to access the attendant for a message. Also allows the user to activate message waiting lamp. per line \$ -\$1.65 \$1.55 \$1.50 2) Stuttered Dial Tone for Message Waiting - notifies a user of a message waiting with a stuttered dial tone. per line 1.00 .90 .80 Attendant Message Waiting - permits the attendant console 3) to be used as a message center. 2.00 1.90 1.80 per console

Business Set Message Waiting - notifies a user of a

message waiting with an indicator lamp.

per business set

Embarg Florida, Inc Section A112

By: F. B. Poag Director

Original Sheet 52

Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

9. Optional Service Features (Cont'd)

			Te	t	
		Feature Establishment <u>Charge</u>	12 Months	36 Months	60 Months
h.	Electronic Switched Network Standard Package)	(ESN) - Basic			
	per system	\$2500.00	\$ 75.00	\$ 75.00	\$75.00
	ESN Connections				
	per interoffice connection	42.50	19.60	18.10	16.60

The basic ESN network package includes the following features:

- Network Class of Service determines call privileges for calls transversing the network.
- 2) Network Information Signals proprietary signaling that provides compatibility between switches equipped with the ESN signaling package and within a customer's private network.
- 3) Network-Wide Automatic Route Selection provides for effective use of available network resources through the use of routing strategies.

(O)

Embarq Florida, Inc Section A112

By: F. B. Poag

Original Sheet 53

Director Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ΕN	NHAN	ICED CENTREX SERVICE (Cont'd))				(C
9.	. c	Optional Service Features (Cont'd)					
				Te	rm Paymen Plan	t	
			Feature Establishment <u>Charge</u>	12 Months	36 Months	60 Months	
	i.	Network Speed Calling (Standa access up to 1000 Network Sp		customer gro	up to define	and	
		per system	\$ -	\$ 28.00	\$ 26.00	\$ 24.90	
	j.	Time-of-Day Routing (Standard choices based on the time of d		st-effective us	e of call rou	ıte	
		per system	-	115.00	105.00	99.90	
	k	. Time-of-Day Network Class of conditional call routing based of			- provides f	or	
		per system	-	170.00	155.00	149.90	
	I.	Random Conditional Routing (scalls over several lists of trunk Selection is provided.					
		per system	-	11.50	10.50	9.90	(0

Embarq Florida, Inc Section A112

By: F. B. Poag Director

Original Sheet 54 Effective: December 1, 2006

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

9. Optional Service Features (Cont'd)

				Te	Term Paymer Plan	
			Feature Establishment <u>Charge</u>	12 Months	36 Months	60 Months
m.	Acc	ess to Customer Provided Se	ervices			
	1)	Code Calling per line termination per trunk termination	\$25.00 30.00	\$13.00 25.00	\$12.95 24.90	\$12.90 24.80
	2)	Loudspeaker Paging per line termination per trunk termination	35.00 15.00	13.00 6.80	12.90 6.75	12.80 6.70
	3)	Radio Paging per line termination per trunk termination	25.00 15.00	13.00 6.80	12.90 6.75	12.80 6.70
	4)	Dictation per trunk termination	25.00	10.00	9.90	9.80

Embarq Florida, Inc Section A112

By: F. B. Poag Director

Original Sheet 55 Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

(O)(T)

(O)

9. Optional Service Features (Cont'd)

					Te	rm Paymei Plan	nt
				ure shment arge	12 Months	36 Months	60 Months
n.	Sys	tem Features					
	1)	Code Restrictions per system	\$	-	\$12.50	\$12.25	\$11.90
	2)	Dial Pulse Conversion per system		-	54.00	51.00	49.90
	3)	Cut through Dialing per system		-	34.00	30.00	29.00
	4)	Intergroup Calling per system		-	19.75	18.00	17.00
	5)	Distinctive Call Waiting per system		-	34.00	31.00	30.00
0.	Con	ference Features					
	1)	Meet-Me Conference - per conference bridge		-	15.00	14.95	14.90
	2)	Station Controlled - Conference - Large per conference bridge per line		- -	15.00 .30	14.95 .25	14.90 .25
	3)	Attendant Conference - Large per conference bridge per line	Э	-	15.00 .15	14.95 .15	14.90 .10

⁽O) Material now appearing in this section formerly appeared in Section A12.

Embarg Florida, Inc Section A112

By: F. B. Poag Director

Original Sheet 56

Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. EXPRESSTOUCH CENTREX FEATURES

(O)(T)

(T)

General

ExpressTouch Centrex features are central office call management features offered to Centrex Basic and Enhanced customers in addition to the optional features offered previously in Section A12 of the tariff.

- 2. Regulations of Service
 - a. The following regulations apply to the features listed in **C**.3.:

1) ExpressTouch Centrex features are provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within the Custom Local Area Signaling Services (CLASS) serving areas.

- 2) ExpressTouch Centrex features are available to both Basic and Enhanced Centrex Service subscribers.
- 3) In no event shall the Company be held liable for any losses or damages arising from the unavailability or failure of its equipment or facilities, or for any act, omission or failure of performance by the Company or its employees or agents in connection with this service.
- b. The following regulations apply to the Caller ID feature only, in addition to the regulations listed in a. preceding:
 - If an incoming call is from a caller utilizing a PBX trunk or a rotary line group, the telephone number displayed may be the main number of that PBX or rotary group rather than the directory number accessed by the caller.
 - 2) The Company will deliver all numbers, subject to the technical limitations defined in this tariff, including telephone numbers associated with Non- Published Listing Service as described in Section A6 of this tariff.
 - 3) Telephone numbers transmitted via Caller ID are intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff.
 - 4) Calling numbers will not be displayed on operator-handled calls, access lines where Calling Number Delivery Blocking has been activated, or with calls originating outside of the CLASS serving area as specified in Section A13.

(O)

(O) Material now appearing in this section formerly appeared in Section A12.

Embarg Florida, Inc Section A112

By: F. B. Poag Director

Original Sheet 57

Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. EXPRESSTOUCH CENTREX FEATURES (Cont'd)

(O)(T)

3. Features

- a. Repeat Dialing When activated, Repeat Dialing automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed and the caller will be notified with a distinctive ring.
- b. Call Return Call Return enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered.
- c. Caller ID This feature enables the customer to view on a display unit the directory number of an incoming telephone call. The display unit may be an ancillary device which is attached to the customer's telephone set or may be a special telephone set with the display unit built-in. The calling number will display between the first and second ring.
- d. Calling Number Delivery Blocking This service is provided at no charge to the subscriber. The service will be provided as described in Section A13.

e. Call Tracing

- 1) Call Tracing enables the customer to initiate an automatic trace of the last call received. A usage charge will be assessed on a per-occasion basis for each successful trace made. A trace is considered successful when the customer is informed by the voice response unit that the Call Tracing has been successfully completed. Certain types of calls, e.g., out of the area long distance, cannot be traced using this feature.
- 2) Upon activation by the customer, the call tracing information (calling and called number, the time the call was received, and the time the trace was activated) is recorded and stored until requested by an authorized law enforcement agency. The information collection process is instantaneous and the customer using this feature will be notified immediately if the trace was successful and will then be instructed to contact the local law enforcement agency if they wish to file a complaint. The customer is not provided the traced number.
- 3) If the customer receives another call prior to activating the trace, or receives a Call Waiting indication during the call to be traced, Call Tracing will not record the correct number.
- f. Call Tracing Denial This service allows the Call Tracing feature to be blocked. To initiate the blocking feature the customer must contact the Company. The Company will then install the blocking feature on the customer's line. The blocking feature cannot be deactivated by the customer. This feature is provided at no charge to the customer.

(O)

Embarq Florida, Inc Section A112

By: F. B. Poag

Original Sheet 58 Effective: December 1, 2006

Director Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. EXPRESSTOUCH CENTREX FEATURES (Cont'd)

(O)(T)

4. Rates and Charges

a.	Basic Centrex	12 <u>Months</u>	36 <u>Months</u>	60 <u>Months</u>	
	 Repeat Dialing, per line Return Call, per line Caller ID, per line 	\$ 2.00 2.50 7.00	- - -	- - -	
b.	Enhanced Centrex				
	 Repeat Dialing, per line Return Call, per line Caller ID, per line 	\$ 1.50 2.25 5.50	\$ 1.25 2.00 5.25	\$ 1.00 1.75 5.00	
C.	Call Tracing \$4.00 per successful to	ace			(O)

Embarq Florida, Inc.

Seventh Sixth Revised Sheet 3
Cancelling Sixth Fifth Revised Sheet 3
Effective: December 1, 2006 October 16, 2006

By: F. B. Poag Director

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Embarq Florida, Inc.

Ninth Eighth Revised Sheet 5
Cancelling Eighth Seventh Revised Sheet 5
Effective: December 1, 2006 September 29, 2006

By: F. B. Poag Director

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Embarq Florida, Inc.

Eleventh Tenth Revised Sheet 9
Cancelling Tenth Ninth Revised Sheet 9
Effective: December 1, 2006 June 16, 2005

By: F. B. Poag Director

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Embarq Florida, Inc.

Third Second Revised Sheet 1
Cancelling Second First Revised Sheet 1
Effective: December 1, 2006 July 14, 2001

F. B. Poag Director Ву:

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Embarq Florida, Inc.

SECTION A11

By: F. B. Poag Director

Fifth Fourth Revised Contents Sheet 1
Cancelling Fourth Third Revised Contents Sheet 1
Effective: December 1, 2006 May 10, 2002

CENTREX SERVICE II (Central Telephone exchanges only)

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Embarq Florida, Inc.

BY:

SECTION A3

Twelfth Eleventh Revised Sheet 44.1
Cancelling Eleventh Tenth Revised Sheet 44.1
Effective: December 1, 2006 November 1, 2006 F. B. Poag Director

BASIC LOCAL EXCHANGE SERVICE

D. MONTHLY EXCHANGE RATES - BASIC SERVICES (Cont'd)

16. Rates and Charges (Cont'd)

			Rate	e Groups		
		1	2	3	4	5
h.	Business, Flat Rate	\$23.45	24.25	26.95	28.75	30.75
i.	Business, Key Line	\$28.95	29.30	31.20	31.85	33.70
j.	Business, Centrex Line 1) United Telephone	\$26.00	26.00	26.00	29.00	29.00
k j.	Business, Rotary, Flat Rate	\$31.75	32.30	35.30	37.65	41.30
ŀ <u>k</u> .	Business, Rotary, Key Line	\$33.50	34.50	36.85	38.75	43.75
m.	Business, Rotary, Centrex Line 1) United Telephone	\$30.00	30.00	33.00	35.00	39.00

Embarg Florida, Inc. SECTION A11

Third Second Revised Sheet 1
Cancelling Second First Revised Sheet 1
Effective: December 1, 2006 May 10, 2002

By: F. B. Poag Director

CENTREX SERVICE II (Central Telephone exchanges only)

A. CENTREX SERVICE II

1. General

- a. Centrex Service II is a central office communications system package provided on individual access lines from central office equipment located on Company premises. Centrex Service II is offered on a per customer premises basis at the following rates, terms and conditions. Customers subscribing to Centrex Service II with 26 or more Centrex access lines may, but are not required to, subscribe to Centrex Service II as a Special Service Arrangement as provided in Section A5.E. of this tariff.
- b. Customer premises for the purposes of this tariff section is defined as a single or as multiple structures on the same customer's contiguous property and the Centrex Service <u>II</u> is provisioned via a single entrance facility and a single network interface device (NID). All cable, wires, facilities and customer premises equipment on the customer side of the NID are non-regulated and are the responsibility of the customer.
- c. Centrex Service <u>II</u> is provided subject to the availability of facilities and central office equipment as determined by the Company.
- d. Centrex Service <u>II</u> does not include terminal equipment on the customer's premises. Provision of the telephone instruments or other equipment is the responsibility of the customer. Some features require customer provided customer premises equipment (CPE).
- e. Directory listings are furnished in accordance with the rates and regulations specified in Section A6 of this tariff.
- f. Service Ordering Charges as specified in Section A4 of this tariff apply to the services offered in this section and are in addition to the Centrex Service II Establishment Translation Charge in this section of the tariff. For feature changes after the initial installation, the Secondary Service Ordering Charge will apply in addition to applicable nonrecurring charges.
- g. The minimum service period for Centrex Service II is one month. For customers with contracts prior to May 10, 2002, if at any time during the contract period the Company increases the monthly recurring rates for the service, the customer may terminate the service without incurring any early termination liability.

Embarg Florida, Inc. SECTION A11

Fourth Third Revised Sheet 2
Cancelling Third Second Revised Sheet 2
Effective: December 1, 2006 March 1, 2003

By: F. B. Poag Director

CENTREX SERVICE II (Central Telephone exchanges only)

A. CENTREX SERVICE II (Cont'd)

- 1. General (Cont'd)
 - h. The quality of transmission for calls utilizing call forwarding or conferencing may vary depending on the distance and routing involved.
 - i. Directory Assistance charges, as specified in Section A3 of this tariff, apply to the services offered in this section.
 - j. Call Forward/Busy Call Forward/Busy shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred.
 - k. Temporary Suspension of Service (Vacation Service), as specified in Section A2 of this tariff, is not allowed for Centrex Service \underline{II} .
 - I. Not all Centrex Service <u>II</u> features are compatible. Some combinations of features will not work when applied on the same line.
 - m. Other services requested by the customer will be provided in accordance with applicable tariff sections.
 - n. Centrex Service terminating into a PBX system are at the rates specified in Section A3.D.16.n.2) or A.3.D.16.n.3) of this tariff. Centrex Service II cannot terminate into a Key or PBX System.

Embarq Florida, Inc. SECTION A11

Second First Revised Sheet 2.1

By: F. B. Poag Cancelling <u>First Revised</u> Original Sheet 2.1 Director Effective: <u>December 1, 2006 May 10, 2002</u>

CENTREX SERVICE <u>II</u> (Central Telephone exchanges only)

A. CENTREX SERVICE II (Cont'd)

1. General (Cont'd)

- p. The assignment of telephone numbers and the sequence of the numbers assigned to a Centrex Service II are made at the discretion of the Company. The Company does not guarantee to provide telephone numbers arranged in a consecutive manner. If the customer requests telephone numbers under a special numbering arrangement to be terminated in a Centrex customer group, then additional recurring and non-recurring charges may apply as determined on an Individual Case Basis (ICB) per Section A5.
- q. Centrex Service <u>II</u> is not provided in association with local measured service and is not available on residential lines.
- r. All exchange access lines terminating in a Centrex system must be served by the same central office or associated remote switch. Centrex access lines may be provided as Foreign Exchange (FX) Service or Foreign Central Office (FCO) at the rates and charges specified in Section A9 of this tariff.
- s. The rates and charges applicable to Extended Area Service (EAS), Extended Calling Scope (ECS), TOLL-PAC and 25/25 Plan, as specified in Section A3 of this tariff also applies in addition to the rates and charges applicable to Centrex Service II. Optional Extended Local Calling (OELC) and OEAS are not available to Centrex Service II.

Embarq Florida, Inc. SECTION A11

Second First Revised Sheet 2.2

By: F. B. Poag Cancelling <u>First Revised</u> Original Sheet 2.2 Director Effective: <u>December 1, 2006 May 10, 2002</u>

CENTREX SERVICE II (Central Telephone exchanges only)

A. CENTREX SERVICE II (Cont'd)

Definitions

ABBREVIATED DIALING1

Allows a station abbreviated dialing (i.e., 3, 4, or 5 digit dialing) to other station members within the same customer group.

AUTO ANSWER BACK1

Allows any incoming call to the Primary Directory Number of the set to be automatically answered after four seconds. Compatible only on a digital, hands free business set.

AUTOMATIC CALL DISTRIBUTION (ACD)²

Automatic Call Distribution is a digital central office service that provides advanced call distribution and queuing capabilities as an integrated function of Centrex <u>sService II</u>. The customer must subscribe to and maintain a minimum of two Automatic Call Distribution positions and at least one Automatic Call Distribution group.

AUTOMATIC LINE²

Provides an automatic connection between a calling station that goes off-hook and a predetermined location. Available on MDC sets only.

CALL FORWARD - UNIVERSAL, BUSY, AND NO ANSWER¹

Allows a customer to have incoming calls to a station automatically forwarded to a predetermined telephone number, either on all calls and/or busy calls and/or calls not answered.

CALL HOLD¹

Allows the user to hold one call for any length of time by flashing and dialing a special code providing neither party goes "on-hook"; the station line is then free to originate another call. Dialing the hold code a second time retrieves the first call.

CALL PARK1

Allows a station to park a call against its own directory number. The parked call can be retrieved from any station by dialing a feature access code and the directory number against which the call is parked.

- 1. Standard feature
- 2. Optional feature

Embarq Florida, Inc. **SECTION A11**

Second First Revised Sheet 2.3

By: F. B. Poag Cancelling First Revised Original Sheet 2.3 Director

Effective: December 1, 2006 May 10, 2002

CENTREX SERVICE II (Central Telephone exchanges only)

A. CENTREX SERVICE II (Cont'd)

2. Definitions (Cont'd)

CALL PICK-UP1

Allows a station to answer incoming calls to another station within a pre-set pick-up group. Calls are answered according to the member who has been ringing the longest.

CALL TRANSFER¹

Allows a station to transfer an incoming call to another user.

CALL WAITING1

Informs a station user by tone, while on an established call, that a second call is waiting.

CLASS OF SERVICE RESTRICTIONS²

Defines the specific features and calling patterns available to stations and attendants within a customer group. Access code restrictions can be set up to restrict stations and attendants from trunk types such as local, toll, DID, and WATS. The following options are available:

Fully Restricted Service – Allows intragroup dialing only, must dial 9 Toll Restricted Service – Allows intragroup and local dialing only, must dial 9 Unrestricted Service - Allows full access to all facilities, must dial 9 Unrestricted Assume Dial 9 - Same as unrestricted; however, user cannot utilize abbreviated dialing

Note: 900 and 976 block available with all options

DIRECT INWARD DIALING1

This service allows for incoming calls from the exchange network to reach a specific station. The calling party dials the seven-digit directory number to reach the station.

DIRECT OUTWARD DIALING¹

With this service, a Centex station user can place external calls to the exchange network by dialing the access code (usually the digit 9) receiving an optional second dial tone, then dialing the number.

- 1. Standard feature
- 2. Optional feature

Embarq Florida, Inc. **SECTION A11**

Second First Revised Sheet 2.4

Ву: F. B. Poag Cancelling First Revised Original Sheet 2.4 Director

Effective: December 1, 2006 May 10, 2002

CENTREX SERVICE II (Central Telephone exchanges only)

A. CENTREX SERVICE II (Cont'd)

2. Definitions (Cont'd)

DISTINCTIVE RINGING1

Produces a different ringing cadence for calls within and outside the customer group. One (1) long ring for internal calls, two (2) short rings for external calls.

LAST NUMBER REDIAL¹

Enables the subscriber to redial the last called number by pressing a single key rather than dialing the entire number.

MEET-ME-CONFERENCE²

Allows up to six (6) conferees to hold a conference call by dialing a pre-determined directory number at a specified time.

MULTIPLE APPEARANCE-DIRECTORY NUMBER (MADN)²

A directory number that is assigned to more than one station may be arranged as a single business set or per customer group.

MUSIC-ON-HOLD²

Provides the music-on-hold capability to calls that terminate on business sets within a customer group. When a call is put on hold, the caller hears music, announcement, silence, or a combination of the three treatments. Music source can be provided by the subscriber or the central office and requires an additional Centrex line to do so.

RING AGAIN1

Allows a station user encountering a busy station to be notified when the busy station becomes idle and to be placed automatically in a ring-again mode.

- 1. Standard feature
- 2. Optional feature

Embarq Florida, Inc. **SECTION A11**

Second First Revised Sheet 2.5

F. B. Poag Cancelling First Revised Original Sheet 2.5 By: Director

Effective: December 1, 2006 May 10, 2002

CENTREX SERVICE II (Central Telephone exchanges only)

A. CENTREX SERVICE II (Cont'd)

2. Definitions (Cont'd)

SECONDARY DIRECTORY NUMBER²

Directory number not associated with a line, but assigned for use with priority hunting.

SPEED CALL LONG - CUSTOMER GROUP (30)²

Allows user to store up to 30 frequently dialed numbers and be called using a 2-digit code.

SPEED CALL LONG - CUSTOMER GROUP (50)²

Allows user to store up to 50 frequently dialed numbers and be called using a 2-digit code.

SPEED CALL SHORT (10)1

Allows user to store up to 10 numbers that can be dialed automatically by using single digit codes.

STATION CONTROL CONFERENCE²

Enables a Centrex station user to establish a conference call consisting of up to thirty (30) conferees without the assistance of the attendant.

STATION HUNTING (sequential, circular, multiline)¹

When a called access line is busy, the call will be routed to a vacant (if available) access line in the hunt (rotary) group.

THREE-WAY CONFERENCE WITH CONSULTATION HOLD AND TRANSFER¹

Allows a station to include a third party in a call and optionally to transfer the call to the third party and performs consultation hold.

UNIFORM CALL DISTRIBUTION (UCD)²

This service allows for an even distribution of incoming calls to a listed directory number over a group of Unity or other 500/2500 type sets. Each station has its own directory number. Included with this feature is the provision of message announcement for calls in queuing. The customer will be responsible for providing the compatible tape and the announcement.

- 1. Standard feature
- 2. Optional feature

Embarq Florida, Inc. SECTION A11

Third Second Revised Sheet 3
Cancelling Second First Revised Sheet 3
Effective: December 1, 2006 May 10, 2002

By: F. B. Poag Director

CENTREX SERVICE II (Central Telephone exchanges only)

A. CENTREX SERVICE II (Cont'd)

3. Service Features

The features listed are station or attendant console related. The basic rate includes all features, however the customer must specify which features are activated for each Centrex line.

a. Standard Features

- 1) Abbreviated Dialing
- 2) Auto Answer Back
- 3) Call Forward Universal, Busy, and No Answer
- 4) Call Hold
- 5) Call Park
- 6) Call Pick-Up
- 7) Call Transfer
- 8) Call Waiting
- 9) Direct Inward Dialing
- 10) Direct Outward Dialing
- 11) Distinctive Ringing
- 12) Last Number Redial
- 13) Ring Again
- 14) Speed Call Short (10)
- 15) Station Hunting
- 16) Three-Way Conference with Consultation Hold and Transfer

Embarq Florida, Inc.

SECTION A11
<u>Fourth</u> Third Revised Sheet 4

Cancelling <u>Third</u> Second Revised Sheet 4 Effective: December 1, 2006 June 20, 2002

By: F. B. Poag Director

CENTREX SERVICE II (Central Telephone exchanges only)

A. CENTREX SERVICE II (Cont'd)

- 4. Term Discount Plan (TDP)
 - a. Term Discount Plans (TDPs) are available for Centrex Service II. TDPs provide the customer with discounted rates. The customer agrees to a minimum service commitment period for Centrex Service II when the TDP is established. The customer must order a TDP in writing to the Company. A TDP may be ordered based on the following plan options:

Plan A: 12 months Plan B: 36 months

- b. The customer must specify the length of the initial service period at the time the service is ordered. When a customer converts to a TDP, no Centrex Service II Establishment Translation Charge is applied toward Centrex facilities in-service at that time. If a customer moves from a month to month plan to a TDP, or upgrades from a 12 month TDP to a 36 month TDP, then no Centrex Service II Establishment Translation Charge is applied.
- c. If a TDP customer disconnects service prior to the end of the TDP, the customer is liable for 100% of the payments remaining for the rest of the term plan. If Special Construction Charges were applied to the service being terminated, any termination charges associated with Special Construction Charges will also apply.
- d. Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If Company initiated rate increases to any rate element or combination of rate elements causes the charges for the entire Centrex <u>sService II</u> under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided that the customer notifies the Company within 30 days after the effective date of the rate increase.
- e. TDP commitment periods can be extended by the customer at any time during the term of the plan, up to a maximum of 36 months. The number of months accrued in the current plan will apply toward the new plan selected.
- f. At the end of the TDP service commitment period, the customer may subscribe to a new TDP at the prevailing rates set forth in Section A11.A.5. following. At the end of the TDP service commitment period there is no automatic renewal of the TDP, so the rates will convert to the prevailing month to month rates unless the customer selects a new TDP.
- g. Customers under a TDP who change physical locations will not be subject to termination charges if the customer subscribes to a new Centrex TDP at the new location.
- h. Special Construction Charges may apply as specified in Section A5.

Embarq Florida, Inc.

By: F. B. Poag Director

SECTION A11

<u>Fourteenth</u> Thirteenth Revised Sheet 5

Cancelling Thirteenth Twelfth Revised Sheet 5

Effective: December 1, 2006 November 1, 2006

CENTREX SERVICE II (Central Telephone exchanges only)

A. CENTREX SERVICE II (Cont'd)

- 5. Rates and Charges
 - a. Monthly Rates

		Rate Groups			
	1	2	3	4	5
Business, Centrex Line					
Central Telephone, MTM	\$32.00 (I)	32.00 (I)	32.00 (I)	32.00 (I)	32.00 (I)
Central Telephone, 1 YR	\$29.00 (I)	29.00 (I)	29.00 (I)	29.00 (l)	29.00 (I)
Central Telephone, 3 YR	\$27.00	27.00	27.00	27.00	27.00
		<u>Categor</u>	<u>y 1</u>	Categ	gory 2
1) Business, Centrex	<u>Line</u>				
Month-to-Month		\$32.00		\$37.00	
One Year Term	•	29.00		33.00	
Three Year Term		27.0	0	3	1.00

b. Centrex Service II Establishment Translation Charge

The charge for performing the central office translation associated with configuring a Centrex customer's network parameters.

1) Applies to each Centrex customer group translation activity performed.

Nonrecurring Charge (per Centrex customer group) \$50.00

- 2) Service Ordering Charges as specified in Section A4 of this tariff apply to the services offered in this section and are in addition to the Centrex Service <u>II</u> Establishment Translation Charge.
- c. Feature Changes After Initial Installation
 - Nonrecurring Charge (per line)
 Maximum charge of \$50 per order.

\$10.00

- 2) For feature changes after the initial installation, the Secondary Service Ordering Charge will apply in addition to applicable nonrecurring charges.
- 3) This applies to both standard features and optional features.
- d. Subscriber Line Charge (SLC)/End User Common Line Charge (EULC) is applicable and will be billed on a per line basis. For rates see Subscriber Line Charge/End User Common Line Charge in Section 4 of the Interstate Access Tariff.

Embarq Florida, Inc. SECTION A11

By: F. B. Poag Director

Original Sheet 5.1 Effective: December 1, 2006

CENTREX SERVICE II

A. CENTREX SERVICE II (Cont'd)

Rates and Charges (Cont'd)

e. Exchanges by Category

1) Category I Exchanges

Alford Grand Ridge Reynolds Hill <u>Baker</u> <u>Greenville</u> Santa Rosa Beach **Bonifay** Greenwood Seagrove Beach <u>Shalimar</u> Cherry Lake Kingsley Lake Cottondale <u>Sneads</u> Lawtey Crawfordville <u>Lee</u> Sopchoppy Crestview <u>Madison</u> St. Marks Defuniak Springs <u>Malone</u> <u>Starke</u> Destin <u>Marianna</u> Tallahassee Monticello <u>Valparaiso</u> Freeport Ft Walton Bch Westville Panacea Glendale Ponce de Leon

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Embarq Florida, Inc. **SECTION A11**

By: F. B. Poag

Original Sheet 5.2 Director Effective: December 1, 2006

CENTREX SERVICE II

A. CENTREX SERVICE II (Cont'd)

Rates and Charges (Cont'd)

Exchanges by Category

Category 2 Exchanges

Imm<u>okalee</u> Pt. Charlotte Apopka Arcadia Inverness Punta Gorda Astor Kenansville Reedy Creek Avon Park Kissimmee Saint Cloud Belleview Labelle Salt Springs Beverly Hills Lady Lake San Antonio

Boca Grande Lake Placid Sanibel-Captiva Island

Bonita Springs Leesburg Sebring

Bowling Green Silver Springs Shores Lehigh Acres

Bushnell Marco Island Spring Lake Montverde Cape Coral Tavares Cape Haze Moore Haven Trillacoochee Clermont Mount Dora Umatilla Clewiston N. Cape Coral Useppa Island W. Kissimmee Crystal River N. Captiva Island Wauchula Dade City N. Ft. Myers Eustis N. Golden Gate Weirsdale /Corkscrew Area Wildwood Everglades

Williston Forest Naples Ft Myers North Naples Windermere Ocala Ft Myers Beach Winter Garden Ft. Meade Ocklawaha Winter Park Okeechobee Zolfo Springs Groveland

Homosassa Springs Orange City Howey-in-the Hills Pine Island

Embarq Florida, Inc.

F. B. Poag Director

By:

SECTION A11

Fourth Third Revised Sheet 6
Cancelling Third Second Revised Sheet 6
Effective: December 1, 2006 May 10, 2002

CENTREX SERVICE II (Central Telephone exchanges only)

B. CENTREX SERVICE II OPTIONAL FEATURES

1. Rates and Charges

		SAE <u>Code</u>	Monthly <u>Rate</u>
a.	Optional Features, per line equipped		
	1) Automatic Call Distribution		ICB
	2) Automatic Line	FAL1FAB	\$ 2.00
	3) Class-of-Service Restrictions	FRF1FAB	2.00
	4) Meet-Me-Conference	FMM1FAB	.50
	5) Multiple Appearance Directory Number (MADN)		
	Multiple Call Arrangement (Per Customer Group)	FAM1FAB(GRP)	5.75
	Single Call Arrangement (Per Business Set)	FAM1FAB(LIN)	1.75
	Music On-Hold (Per Customer Group)	FAI1FAB	25.00
	7) Secondary Directory Number (Per Directory Number)	FNX1FAB	1.75
	Speed Call Long - Customer Group		
	Speed Call 30	FS31FAB	.80
	Speed Call 50	FS51FAB	.95
	Uniform Call Distribution	1FCY(ADM)	ICB

Embarq Florida, Inc. SECTION A11

Third Second Revised Sheet 7
Cancelling Second First Revised Sheet 7
Effective: December 1, 2006 May 10, 2002

By: F. B. Poag Director

CENTREX SERVICE II (Central Telephone exchanges only)

C. EXPRESSTOUCHSM CENTREX <u>SERVICE II</u> FEATURES

1. General

ExpressTouch Centrex <u>Service II</u> features are central office call management features offered to Centrex customers in addition to the optional features offered previously in this section of the tariff.

2. Regulations

- a. The following regulations apply to the features listed in 3. following:
 - ExpressTouch Centrex <u>Service II</u> features are provided subject to the availability of facilities. Additionally, the features described will only operate on call originating and terminating within the Custom Local Area Signaling Services (CLASS) serving areas.
 - 2) In no event shall the Company be held liable for any losses or damages arising from the unavailability or failure of its equipment or facilities, or for any act, omission or failure of performance by the Company or its employees or agents in connection with this service.
- b. The following regulations apply to the Caller ID feature only, in addition to the regulations listed in a. preceding.
 - 1) If an incoming call is from a caller utilizing a PBX trunk or a rotary line group, the telephone number displayed may be the main number of that PBX or rotary group rather than the directory number accessed by the caller.

Embarg Florida, Inc.

SECTION A11

<u>Sixth</u> Fifth Revised Sheet 8

Cancelling Fifth Fourth Revised Sheet 8

Effective: December 1, 2006 May 10, 2002

By: F. B. Poag Director

CENTREX SERVICE II (Central Telephone exchanges only)

C. EXPRESSTOUCH CENTREX SERVICE II FEATURES (Cont'd)

2. Regulations (Cont'd)

- b. The following regulations apply to the Caller ID feature only, in addition to the regulations listed preceding.
 - 2) The Company will deliver all numbers, subject to the technical limitations defined in this tariff, including telephone numbers associated with Nonpublished Listing Service as described in Section A6 of this tariff.
 - 3) Telephone numbers transmitted via Caller ID are intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by the tariff.
 - 4) Calling numbers will not be displayed on operator-handled calls, access lines where Calling Number Delivery Blocking has been activated, or with calls originating outside of the CLASS serving area.

3. Features

- a. Repeat Dialing When activated, Repeat Dialing automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed and the caller will be notified with a distinctive ring.
- b. Return Call Return Call enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered.
- c. Caller ID this feature enables the customer to view on a display unit the directory number of an incoming telephone call. The display unit may be an ancillary device which is attached to the customer's telephone set or may be a special telephone set with the display unit built-in. The calling number will display between the first and second ring.
- d. Calling Number Delivery Blocking This service is provided at no charge to the subscriber. The service will be provided as described in Section A13.

Embarg Florida, Inc. SECTION A11

Ninth Eighth Revised Sheet 9
Cancelling Eighth Seventh Revised Sheet 9
Effective: December 1, 2006 August 7, 2002

By: F. B. Poag Director

CENTREX SERVICE II (Central Telephone exchanges only)

- C. EXPRESSTOUCHSM CENTREX SERVICE II FEATURES (Cont'd)
 - 3. Features (Cont'd)
 - e. Call Tracing
 - Call Tracing enables the customer to initiate an automatic trace of the last call received. A usage charge will be assessed on a per-occasion basis for each successful trace made. A trace is considered successful when the customer is informed by the voice response unit that the Call Tracing has been successfully completed. Certain types of calls, i.e., out of the area long distance, cannot be traced using this feature.
 - 2) Upon activation by the customer, the call tracing information (calling and called number, the time the call was received, and the time the trace was activated) is recorded and stored until requested by an authorized law enforcement agency. The information collection process is instantaneous and the customer using the feature will be notified immediately if the trace was successful and will then be instructed to contact the local law enforcement agency if they wish to file a complaint. The customer is not provided the traced number.
 - 3) If the customer receives another call prior to activating the trace, or receives a Call Waiting indication during the call to be traced, Call Tracing will record the last call, which may not be the call the call trace activation was intended to record.
 - f. Call Tracing Denial This service allows the Call Tracing feature to be blocked. To initiate the blocking feature, the customer must contact the Company. The Company will then install the blocking feature on the customer's line. The blocking feature cannot be deactivated by the customer. This feature is provided at no charge to the customer.
 - 4. Rates and Charges

Per Line Monthly Rates

a. Return Call \$ 2.50b. Repeat Dialing 2.00c. Caller ID 5.50

d. Call Tracing See Section A13.F.4.C

Embarq Florida, Inc. **SECTION A11**

Ву:

Fourth Third Revised Sheet 9.1
Cancelling Third Second Revised Sheet 9.1
Effective: December 1, 2006 May 10, 2002 F. B. Poag Director

CENTREX SERVICE (Central Telephone exchanges only)

Embarq Florida, Inc.

Ву:

SECTION A11 Sixth Fifth Revised Sheet 10
Cancelling Fifth Fourth Revised Sheet 10
Effective: December 1, 2006 May 10, 2002

F. B. Poag Director

CENTREX SERVICE (Central Telephone exchanges only)

Embarq Florida, Inc. **SECTION A11**

Ву:

Third Second Revised Sheet 11
Cancelling Second First Revised Sheet 11
Effective: December 1, 2006 May 10, 2002

F. B. Poag Director

> **CENTREX SERVICE** (Central Telephone exchanges only)

Embarq Florida, Inc. **SECTION A11**

Ву:

Third Second Revised Sheet 12
Cancelling Second First Revised Sheet 12
Effective: December 1, 2006 May 10, 2002 F. B. Poag Director

> **CENTREX SERVICE** (Central Telephone exchanges only)

Embarq Florida, Inc. **SECTION A11**

Ву:

Third Second Revised Sheet 13
Cancelling Second First Revised Sheet 13
Effective: December 1, 2006 May 10, 2002

F. B. Poag Director

> **CENTREX SERVICE** (Central Telephone exchanges only)

Embarq Florida, Inc. **SECTION A11**

Ву:

Third Second Revised Sheet 14
Cancelling Second First Revised Sheet 14
Effective: December 1, 2006 May 10, 2002

F. B. Poag Director

> **CENTREX SERVICE** (Central Telephone exchanges only)

Embarq Florida, Inc. **SECTION A11**

Ву:

Third Second Revised Sheet 15
Cancelling Second First Revised Sheet 15
Effective: December 1, 2006 May 10, 2002

F. B. Poag Director

> **CENTREX SERVICE** (Central Telephone exchanges only)

Embarq Florida, Inc. **SECTION A11**

Ву:

Third Second Revised Sheet 16
Cancelling Second First Revised Sheet 16
Effective: December 1, 2006 May 10, 2002

F. B. Poag Director

> **CENTREX SERVICE** (Central Telephone exchanges only)

Embarq Florida, Inc. SECTION A11

Ву:

F. B. Poag

Third Second Revised Sheet 17
Cancelling Second First Revised Sheet 17
Effective: December 1, 2006 May 10, 2002

Director Effective: December 1, 2006 May 10, 2002

CENTREX SERVICE

(Central Telephone exchanges only)

Embarq Florida, Inc. SECTION A11

Ву:

F. B. Poag

Third Second Revised Sheet 18
Cancelling Second First Revised Sheet 18
Effective: December 1, 2006 May 10, 2002

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CENTREX SERVICE (Central Telephone exchanges only)

Embarq Florida, Inc. **SECTION A11**

Ву:

Third Second Revised Sheet 19
Cancelling Second First Revised Sheet 19
Effective: December 1, 2006 May 10, 2002 F. B. Poag Director

> **CENTREX SERVICE** (Central Telephone exchanges only)

Embarq Florida, Inc. SECTION A11

Ву:

F. B. Poag

Third Second Revised Sheet 20 Cancelling Second First Revised Sheet 20 Effective: December 1, 2006 May 10, 2002

Director Effective: December 1, 2006 May 10, 2002

CENTREX SERVICE (Central Telephone exchanges only)

Embarq Florida, Inc. SECTION A11

Ву:

F. B. Poag

Third Second Revised Sheet 21
Cancelling Second First Revised Sheet 21
Effective: December 1, 2006 May 10, 2002

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CENTREX SERVICE (Central Telephone exchanges only)

Embarq Florida, Inc. **SECTION A11**

Ву:

Third Second Revised Sheet 22
Cancelling Second First Revised Sheet 22
Effective: December 1, 2006 May 10, 2002

F. B. Poag Director

> **CENTREX SERVICE** (Central Telephone exchanges only)

Embarq Florida, Inc.

F. B. Poag Director

By:

SECTION A12

Second Revised Contents Sheet 1
Cancelling First Revised Original Contents Sheet 1
Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

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Embarq Florida, Inc.

F. B. Poag

Director

Ву:

SECTION A12

Sixth Fifth Revised Sheet 1 Canceling Fifth Fourth Revised Sheet 1

Effective: December 1, 2006 March 1, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE RESERVED FOR FUTURE USE

General

- a. Centrex Service is a central office communications system package provided in association with individual line exchange business and residence services furnished where available from digital central office equipment located in Company buildings. Centrex is not provided in association with PBX trunks or pay telephone service.
- b. Centrex is offered as a customer option and may be provided subject to the availability of facilities and central office equipment as determined by the Company.
- c. A combination of business and residence lines in a Centrex system is not permitted. All exchange lines in a Centrex system must be of the same type, i.e., must be either flat rate or measured service, and must be billed to the same account.
- d. Centrex provides for a system accommodating from one to twenty five central office lines. All exchange access lines terminating in a Centrex system must be served by the same central office.
- e. Suspension of service as provided in Section A2 of this Tariff, is permitted in connection with Centrex.

Embarq Florida, Inc. SECTION A12

Fourth Third Revised Sheet 2
Cancelling Third Second Revised Sheet 2

Director Effective: December 1, 2006 December 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

General (Cont'd)

F. B. Poag

Ву:

- g. The quality of transmission for calls utilizing call forwarding or conferencing may vary depending on the distance and routing involved.
- h. Customer premises equipment associated with this service is provided by the customer.

i. Payment Plans

- 1) A minimum term payment plan of twelve months shall be applicable to Basic Centrex Systems.
- 2) The termination liability for the Basic Centrex System is such that if a subscriber terminates their Centrex service prior to the expiration of the twelve month period, the subscriber shall immediately pay a termination liability in the amount of 100% of the monthly charges remaining in that twelve month period.
- 3) At the expiration of the 12 month service period, the subscriber's service period will automatically renew for successive periods of 12 months each at the then current tariff rates, unless the subscriber provides written or verbal notice of termination at least thirty (30) days in advance of any scheduled renewal.

Basic System

Standard Features

1) Call Hold

Allows a station user to place a call on hold by flashing the switchhook and dialing a code.

2) Call Pickup

Allows a station user to answer another station users incoming call within a defined group by dialing a code.

3) Ring Again (Camp On)

Allows a station user encountering a busy station, within the same station group, to be notified when the busy station becomes idle and to be placed automatically in a ring again mode.

Embarq Florida, Inc. SECTION A12

<u>Second</u> First Revised Sheet 3 Cancelling First Revised Original Sheet 3

F. B. Poag Cancelling <u>First Revised</u> Original Sheet 3 Director Effective: <u>December 1, 2006</u> January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

2. Basic System (Cont'd)

Ву:

- a. Standard Features (Cont'd)
 - 4) Station-To-Station Calling

Allows stations within a group to complete calls to other stations within the same group without the assistance of an attendant, by dialing a 2 through 7 digit number.

5) Three-Way Conference/Transfer/Consultation Hold

Allows a station user to establish three-way conference calls and provides the capability to transfer incoming, outgoing, and intragroup calls. The user may also place a call on hold to consult privately with a third party.

b. Optional Features

1) Call Forward - Don't Answer

Allows for forwarding of an incoming call to a preselected line within the system when the called line does not answer after a predetermined number of rings.

Embarq Florida, Inc. SECTION A12

Second First Revised Sheet 4
Cancelling First Revised Original Sheet 4

Director Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

2. Basic System (Cont'd)

Ву:

F. B. Poag

b. Optional Features (Cont'd)

2) Call Forward - Busy

Allows for forwarding of an incoming call to a preselected line within the system when the called station is in use.

3) Call Forwarding

Allows all calls to a line equipped with Centrex to be automatically forwarded to a selected line within the system or outside the system.

4) Call Waiting

Provides the station user, who is busy on an existing call, with a private tone signal which indicates that another call is waiting. The station user may then ignore the waiting call; or terminate the original call and answer the waiting call; or, through the use of switchhook flashes, put the original call on hold and receive the waiting call; or alternately talk on both calls until one is terminated. (This feature cannot be utilized if Call Forward - Busy or Call Forward - Don't Answer is activated.)

Embarq Florida, Inc. SECTION A12

Second First Revised Sheet 5 Cancelling First Revised Original Sheet 5

F. B. Poag Cancelling <u>First Revised</u> Original Sheet 5 Director Effective: <u>December 1, 2006</u> January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

2. Basic System (Cont'd)

Ву:

- b. Optional Features (Cont'd)
 - 5) Class-of-Service Restrictions

Provides the ability to allow or deny all calls originating or terminating on individual stations and tie trunks. Three types are offered.

- a) Fully Restricted Service stations are denied access to the exchange network.
- b) Toll Restricted Service restricts stations from toll calls.
- c) Unrestricted Service no restriction on calls.
- 6) Station Controlled Conference

Allows a station user to establish a conference call consisting of three to six conferees.

7) Meet-Me-Conference

Provides one six-party conference bridge and directory number for conferees to dial at a specified time to hold a conference.

Embarq Florida, Inc. SECTION A12

Second First Revised Sheet 6 Cancelling First Revised Original Sheet 6

F. B. Poag Cancelling <u>First Revised</u> Original Sheet 6 Director Effective: <u>December 1, 2006</u> January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

2. Basic System (Cont'd)

Ву:

- b. Optional Features (Cont'd)
 - 8) Speed Call Station

Allows a station user to reach frequently dialed numbers by dialing an abbreviated code.

- a) Speed Call 10 1-10 telephone numbers
- b) Speed Call 30 1-30 telephone numbers
- c) Speed Call 50 1-50 telephone numbers
- 9) Speed Call Group

Provides all lines with the ability to dial telephone numbers from a group list by dialing an abbreviated code.

- a) Group Speed Call 30 up to 30 telephone numbers
- b) Group Speed Call 50 up to 50 telephone numbers

Embarq Florida, Inc. SECTION A12

Second First Revised Sheet 7 Cancelling First Revised Original Sheet 7

F. B. Poag Director

Ву:

Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

2. Basic System (Cont'd)

b. Optional Features (Cont'd)

10) Automatic Line

A predetermined telephone number is automatically dialed when the station handset is taken off-hook.

11) Call Park

Allows a station user to put the call on hold and then retrieve the call at another extension.

12) Station Hunting

Provides Directory Number Hunt, Circular Line Hunt and Multi-line Hunt arrangements.

13) Off-Premises Extension Station

Permits access to Centrex features for a station that is located off the customers premises but within the same central office.

Embarq Florida, Inc. SECTION A12

Second First Revised Sheet 8
Cancelling First Revised Original Sheet 8

Director Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

2. Basic System (Cont'd)

F. B. Poag

Ву:

- b. Optional Features (Cont'd)
 - 14) Centrex Toll Free Code (TFC) Service

A feature designed to meet the needs of Centrex customers who utilize TFC Service by providing the TFC Service connection to Centrex equipped lines in the serving central office.

15) Centrex OUTWATS

A feature designed to meet the needs of Centrex customers who utilize OUTWATS by providing the OUTWATS connection to Centrex equipped lines in the serving central office through dial access.

16) Centrex OUTWATS/Callback Queue

A feature designed to meet the needs of Centrex customers who utilize OUTWATS by providing the OUTWATS connection to Centrex equipped lines in the serving central office through dial access. The queue feature allows the central office to signal a waiting OUTWATS user when the line is available.

Embarq Florida, Inc. **SECTION A12**

> Second First Revised Sheet 9 Cancelling First Revised Original Sheet 9

F. B. Poag Effective: December 1, 2006 January 1, 1997 Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

2. Basic System (Cont'd)

Ву:

b. Optional Features (Cont'd)

17) Multiple Appearance Directory Number (MADN)

Permits the assignment of a directory number to more than one business set.

Multiple call arrangement - allows simultaneous use of more than one business set with the same directory number.

Single call arrangement - allows only one business set with the same directory number to be used at any given time.

18) Auto Answer Back

An incoming call is automatically answered through a hands free unit after four seconds.

19) Fictitious Directory Number

Permits the assignment of more than one directory number to the same station line.

Embarq Florida, Inc. SECTION A12

Second First Revised Sheet 10

F. B. Poag Cancelling <u>First Revised</u> <u>Original</u> Sheet 10

Director Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

2. Basic System (Cont'd)

By:

- b. Optional Features (Cont'd)
 - 20) Music-On-Hold

Provides music to the calling party while on hold. This feature is only available in central offices which currently have music sources.

Embarq Florida, Inc.

By:

SECTION A12

<u>Eighth</u> Seventh Revised Sheet 11 Cancelling Seventh Sixth Revised Sheet 11 Effective: December 1, 2006 December 24, 2004

F. B. Poag Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS-(UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

3. Rates and Charges

The following rates and charges are for Centrex service only and are in addition to the applicable service connection charges, monthly local exchange access line rates and nonrecurring charges for individual exchange access lines and other services or equipment with which they are associated.

		System Size	12 Month Rate Per Month
a.	Centrex - Basic System, per line equipped. Includes all standard features.	1 - 25 lines	\$5.50 each
b.	Optional Features, per line equipped		
	Call Forward - Don't Answer Call Forward - Busy Call Forwarding Call Waiting Class-of-Service Restrictions Station Controlled Conference Meet-Me-Conference Speed Call - Station Speed Call 10 Speed Call 30 Speed Call 50		1.50 -1.50 -2.00 -3.00 -2.00 -50 -1.00 75 -2.00 -3.00
	Speed Call - Group Group Speed Call 30 Group Speed Call 50		80 95

Embarq Florida, Inc.

F. B. Poag Director

By:

SECTION A12

Fifth Fourth Revised Sheet 12

Cancelling <u>Fourth</u> Third Revised Sheet 12 Effective: <u>December 1, 2006</u> November 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

3. Rates and Charges (Cont'd)

b. Optional Features, per line equipped (Cont'd)

		12 Month Rate Per Month
Automatic Line		2.00
Call Park		
Station Hunting		2.00
Off-Premises Extension Station		2.50
Centrex TFC Service		2.50
Centrex OUTWATS		2.50
Centrex OUTWATS/Callback Queue		3.00
	Nonrecurring Charge	•
Multiple Appearance		
Directory Number (MADN)		
Multiple call arrangement		
Per MADN group	\$5.75	\$5.75
Per line		2.00
Single call arrangement		
Per business set	1.75	
Auto Answer Back		
Per business set	1.45	2.95
Fictitious Directory Number	4.75	0.00
Per directory number	1.75	2.00

Embarq Florida, Inc.

By:

SECTION A12

Third Second Revised Sheet 13
Cancels Second First Revised Sheet 13

F. B. Poag Director

ector Effective: December 1, 2006 May 10, 2002

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

3. Rates and Charges (Cont'd)

b.	(Cont'd)		12 Month
	()	System	Rate
		<u>Size</u>	Per Month
	Music-On-Hold, Per system		
	1 - 7 lines		20.00
	8 - 14 lines	_	25.00
			30.00

NOTE: A subscriber to Centrex Basic may select features—from the Enhanced Centrex tariff providing the selected features are not offered in the Centrex Basic tariff. The applicable rates and charges for the selected features are specified in the Enhanced Centrex tariff.

Embarq Florida, Inc. **SECTION A12**

Third Second Revised Sheet 14

Ву: F. B. Poag Cancels Second First Revised Sheet 14 Director

Effective: December 1, 2006 May 10, 2002

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

3. Rates and Charges (Cont'd)

c. Service Establishment Charges

	Service		
	Establishment	Charge	
1) System Size	Charge, per system	Per Line	
1 - 7 lines	\$40.00	\$3.00	
8 - 14 lines	75.00	3.00	
15 - 25 lines	95.00	3.00	

- 2) A charge of \$3.00 per line added to the Centrex Basic System is applicable whenever additional lines are requested subsequent to initial system installation. This is in addition to the appropriate service connection charges.
- Centrex WATS features are subject to the rates and regulations applicable to all WATS services as specified in this tariff and other tariffs in which the Company concurs.
- 4) If one or more of the optional Centrex WATS features are requested subsequent to initial system installation, a non-recurring charge of \$40.00 will be applicable in addition to the appropriate service connection charges.

Embarq Florida, Inc. SECTION A12

Fourth Third Revised Sheet 15

By: F. B. Poag Cancelling Third Second Revised Sheet 15
Director Effective: December 1, 2006 October 13, 2001

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

- 3. Rates and Charges (Cont'd)
 - c. Service Establishment Charges (Cont'd)
 - 5) Appropriate extension line mileage charges as specified in other sections of this tariff apply when the Off-Premises Extension Station option is selected by the customer.
 - d. Centrex Lines Terminating in a Key System

Customers whose Centrex lines terminate in a key system may only subscribe to the following features at the rates as shown. The rates for these features are in addition to the applicable Rotary Line Service local exchange rates.

Service Establishment Charge, per system \$20.00

	12 Month Rate Per Month
Call Forward - Don't Answer	\$ 1. 50
Call Forward - Busy	1.50
Call Forwarding	4.50
Call Waiting	4.00
3-Way Conference/Consultation Hold	4.00
Station Controlled Conference	3.00

Embarq Florida, Inc. SECTION A12

Second First Revised Sheet 16

By: F. B. Poag Cancelling First Revised Original Sheet 16
Director Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(UNITED TELEPHONE EXCHANGES ONLY)

3. Rates and Charges (Cont'd)

d. Centrex Lines Terminating in a Key System (Cont'd)

A. CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

	12 Month Rate
	Per Month
Speed Call	
Speed Call 10	\$3.00
Speed Call 30	3.50
Speed Call 50	4.00
Centrex TFC Service	2.50
Centrex OUTWATS	2.50
Centrex OUTWATS/Callback Queue	3.00

e. Type "C" Line Card

A type "C" line card is required for use with a customer-provided proprietary telephone set. A proprietary telephone set is one that permits features to be activated through individual key functions rather than through dialing a code. The following rates are applicable per line that is associated with a proprietary set.

——— 12 Month Rate
Per Month
\$2.50

f. Service charges as specified in Section A4 of this tariff are applicable to changes in or additions to an Centrex system.

Embarq Florida, Inc. SECTION A12

Second First Revised Sheet 17

By: F. B. Poag Cancelling First Revised Original Sheet 17

Effective: December 1, 2006, January 1, 1997

Director Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

₿ A. STATE OF FLORIDA ELECTRONIC SWITCHED NETWORK (SUNCOM)

1. General

- a. SUNCOM is an Electronic Switched Network (ESN) which provides a private telephone communications network for the government and agencies of the State of Florida as authorized by the State of Florida, Department of General Services.
- b. SUNCOM is provided by the Company within the Fort Myers Market Area (LATA) through an ESN digital switching node which controls switching for all State communications within the Fort Myers Market Area (LATA).
- c. The provision and maintenance of the SUNCOM network within the Fort Myers Market Area (LATA) is by agreement between the Company and the State of Florida, Department of General Services.
- d. Appropriate rules and regulations as specified in this section and other sections of this tariff are applicable to the SUNCOM network.

2. SUNCOM Network Switching Services

a. ESN Common Equipment - the Fort Myers switching node will be served by the Company's digital central office equipment.

Embarq Florida, Inc. SECTION A12

Second First Revised Sheet 18

By: F. B. Poag Cancelling First Revised Original Sheet 18

Effective: December 1, 2006, January 1, 1007

Director Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

₿ A. STATE OF FLORIDA ELECTRONIC SWITCHED NETWORK (SUNCOM) (Cont'd)

- 2. SUNCOM Network Switching Services (Cont'd)
 - b. Network Control Center (NCC) Interface an arrangement which will connect the SUNCOM switcher to the State's Network Control Center in Tallahassee. The NCC Interface includes the necessary central office equipment, an information processor and two data modems.
 - c. Station Message Detail Recording (SMDR) Redundancy the Company will store a maximum of three days of SUNCOM SMDR data. The stored data will be retrieved and transferred to magnetic tape at the request of the State. The tape will be in SMDR format.

3. Rates and Charges

- a. The non-recurring and monthly rates shown below are applicable for the Fort Myers node of the SUNCOM ESN. These rates are for the ESN service only and are in addition to the monthly charges for access lines, trunks, WATS, Centrex, private lines or any other facilities used in the provision of service at rates as specified in other sections of the tariff.
- b. A charge equal to a telephone number change charge will be applicable for customer requested changes in class-of-service, authorization codes and routing.

Embarq Florida, Inc. **SECTION A12**

Second First Revised Sheet 19

By: F. B. Poag Cancelling First Revised Original Sheet 19 Director Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(UNITED TELEPHONE EXCHANGES ONLY)

₿ A. STATE OF FLORIDA ELECTRONIC SWITCHED NETWORK (SUNCOM) (Cont'd)

- 3. Rates and Charges (Cont'd)
 - Service connection charges as specified in Section A4 of this tariff are applicable to the establishment of the SUNCOM network and for any subsequent changes to the system.

		Monthly <u>Rates</u>	Non-recurring <u>Charges</u>
d.	ESN Common Equipment	\$ 75.00	\$2,500.00
e.	ESN Connections, each Line Side Trunk Side LONAL/ONAL/WATS Circuits, Each Digital Hi-Capacity Circuit, per channel	16.95 17.95 25.00	20.00 20.00 20.00
f.	NCC Interface	2,500.00	500.00
g.	SMDR Redundancy Data Storage	40.00	450.00
	Transfer to magnetic tape, per request		110.00

Embarq Florida, Inc. **SECTION A12**

Second First Revised Sheet 20

Ву: F. B. Poag Cancelling First Revised Original Sheet 20 Director

Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

BA. STATE OF FLORIDA ELECTRONIC SWITCHED NETWORK (SUNCOM) (Cont'd)

- 3. Rates and Charges (Cont'd)
 - The customer may furnish a blank magnetic tape or the Company will furnish the tape at the following rate:

Monthly Non-recurring Rates Charges

Per tape \$14.50

ENHANCED CENTREX SERVICE

1. General

- Enhanced Centrex is furnished from digital central office equipment located on Company premises and associated facilities so arranged as to provide the following basic service features:
 - 1) Direct Inward Dialing (DID) and Direct Outward Dialing (DOD) of exchange and long distance message network calls to and from stations and attendant positions of an Enhanced Centrex system.
 - Intercommunication calls between stations of the same Enhanced Centrex system.
 - 3) Identified Outward Dialing (IOD), by station number of outgoing long distance message calls dialed by a station. Only calls billed to the subscriber by this Company will be provided this identification.

Embarq Florida, Inc.

SECTION A12

<u>Third Second</u> Revised Sheet 21 Cancelling <u>Second</u> First Revised Sheet 21 Effective: <u>December 1, 2006</u> September 3, 1997

F. B. Poag Director

Ву:

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

- ___
- 1. General (Cont'd)
 - a. (Cont'd)
 - Common recorded announcement interception of calls to unassigned station numbers.
 - Basic Station Line Hunting.
 - b. Enhanced Centrex Service, terminating at a single customer premises location, will be furnished in two categories, based on the size of the subscriber's system.
 - 1) Systems with 26-75 Station Lines.
 - 2) Systems with 76-150 Station Lines.
 - c. An Enhanced Centrex System may be comprised of the following components:

Common Equipment
Network Access
Main Station Lines
Terminating Arrangements
Features

The Common Equipment, Network Access, Main Station Lines and Features components will be included in every system.

The Common Equipment, Network Access and Terminating Arrangements will be at the rates and charges as specified in C. 7. of this section of the tariff.

Main Station Line rates will consist of the intercom charge and the appropriate wire center line mileage charge. These charges are located in C. 8. of this section of the tariff.

Embarq Florida, Inc. SECTION A12

Second First Revised Sheet 22

By: F. B. Poag Cancelling First Revised Original Sheet 22

Director Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

Regulations

- a. Enhanced Centrex service is furnished subject to the availability of facilities and features from digital central office equipment, located in a central office building owned or leased by the Company. The service allows for normal station activity including incidental additions and deletions. Major additions to and/or major relocations of Enhanced Centrex systems are subject to the same rules and regulations as initial installations.
- Certain auxiliary services are available on an individual main station line basis and are subject to the capabilities of the serving central office.
- c. Optional Service Features as listed in C. 9. include Attendant Features and Auxiliary Attendant Features. These features may require customer provided compatible terminal equipment.
- d. All console functions by the attendants at the subscriber's premises are performed at the expense of the subscriber and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.
- e. All Enhanced Centrex main station lines must be associated with the main switching equipment. Satellite switching equipment is not offered with Enhanced Centrex service.

Embarq Florida, Inc. **SECTION A12**

Second First Revised Sheet 23

Ву: F. B. Poag Cancelling First Revised Original Sheet 23 Director

Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

Regulations (Cont'd)

- Tie lines for direct connections between a basic Enhanced Centrex system and other systems are provided primarily for communication between stations of the two systems. In such cases, rates and charges for tie line service as specified in A13 of this Tariff and miscellaneous line termination charges apply. In addition, these tie line connections may be arranged to provide completion of incoming or outgoing local and long distance calls through the Enhanced Centrex system to or from other systems provided such connections to the exchange or long distance network are only made at one system at a time.
- Where completion of incoming and outgoing local and long distance calls through an Enhanced Centrex system is furnished to or from main station lines of a separate Enhanced Centrex system in another exchange, the charges applicable for the following features apply in addition to the regular charges for the facilities connecting the systems.
 - Rates and charges as specified in Section B3 of the Southern Bell Private Line Service Tariff apply to miscellaneous lines furnished with unique access codes (trunk level access).
 - Enhanced Centrex optional feature charges as outlined in Section C. 9 apply for each trunk terminated main station line as offered in Section C. 7 of this Tariff, as appropriate.

Embarq Florida, Inc. SECTION A12

Third Second Revised Sheet 24
Cancelling Second First Revised Sheet 24
Effective: December 1, 2006 March 1, 2003

F. B. Poag Director

Ву:

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

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- h. A system may not be provided for Intercommunication (stand alone) service only.

 Access to the Exchange Network must be provided.
- i. A combination of Flat Rate and Message Rate Service will not be allowed within a single customer system except as provided in Section A2 of this tariff.
- i. Suspension of Enhanced Centrex Service as described in A2 will be permitted.
- k. A twelve month minimum term payment plan shall be applicable to Enhanced Centrex systems.
- I. Directory Listings will be furnished subject to the rates and regulations specified in Section A6 of this Tariff.

Embarg Florida, Inc. SECTION A12

Third Second Revised Sheet 25

By: F. B. Poag Cancelling <u>Second</u> First Revised Sheet 25
Director Effective: <u>December 1, 2006 July 17, 1998</u>

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

Regulations (Cont'd)

- n. The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of an Enhanced Centrex system is limited by the number of Network Access Registers subscribed to by the customer. Each Network Access Register may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option of the customer at the time the Network Access Register is installed. When a change in the type of operation is requested by the customer, the appropriate Service Charges as specified in Section A4 of this Tariff apply per Network Access Register affected.
- o. Service charges, as specified in Section A4 of this Tariff, apply to all Enhanced Centrex systems except as provided in C. 5. of this Tariff.
- p. Enhanced Centrex installation charges are due on initial installation or subsequent additions unless deferred over a predetermined period of time as specified in Section A22 of this Tariff.
- q. Enhanced Centrex main station lines may be restricted from dialing three digit central office and service codes by applying Code Restriction to the line. The three-digit codes which may be restricted constitute those codes to which Public Announcement, Directory Assistance or Dial-It type pay-to-listen services (e.g., 900 and 976 calls) are assigned which could generate billing to the originating main station line. Code Restriction arrangements may also be used to prohibit toll calls to a carrier other than the Presubscribed Interexchange Carrier (dialed 101XXXX). InterLATA calls dialed 0-(operator handled) calls cannot be restricted.

Embarq Florida, Inc. SECTION A12

Second First Revised Sheet 26

By: F. B. Poag Cancelling <u>First Revised</u> Original Sheet 26
Director Effective: <u>December 1, 2006</u> January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS
(UNITED TELEPHONE EXCHANGES ONLY)

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ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

2. Regulations (Cont'd)

q. (Cont'd)

- At the time a Code Restriction arrangement is installed, the Enhanced Centrex system will be arranged for the Code Restriction specified by the customer and the main station lines designated by the customer will be so equipped. When the customer requests the subsequent addition or removal of code restriction on a main station line, the appropriate Service Charges as specified for a change in line termination apply per main station line affected. No such charges apply when the Code Restriction arrangement is disconnected in its entirety.
- Where Code Restriction applies to a particular central office code, direct outward dialed main station line access is denied to telephone numbers associated with that central office code.
- 3) Code Restriction arrangements to deny access to Directory Assistance and/or Public Announcement Services are not guaranteed. These features are intended to limit main station line direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for in the normal manner.
- r. The first system established per customer within a central office must consist of a minimum of twenty-six (26) main station lines.

Embarq Florida, Inc. SECTION A12

Second First Revised Sheet 27

Ву: F. B. Poag Cancelling First Revised Original Sheet 27 Director

Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

3. Definitions

ACCESS LINES TO CUSTOMER PROVIDED FEATURES

Allows dial access from Enhanced Centrex service for connection to customer provided features. (Code Calling, Loudspeaker Paging, Radio Paging, Dictation and Music)

ATTENDANT AUTODIAL

This feature permits an attendant to dial frequently called numbers by depressing the Autodial feature key, which is programmed with the number.

ATTENDANT CAMP-ON AND CAMP-ON MODE OPTIONS

This feature allows incoming listed number calls, which the attendant attempts to complete to a busy main station line, to be held waiting and then automatically connected when the called main station line becomes available. An indication of camp-on will be given to the busy main station line each time the attendant attempts a completion.

ATTENDANT CONFERENCE

Using a six-port conference circuit, an attendant may interconnect up to five conferees on one call. The sixth port is required for attendant access.

Embarq Florida, Inc. SECTION A12

Second First Revised Sheet 28

Ву: F. B. Poag Cancelling First Revised Original Sheet 28 Director

Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

3. Definitions (Cont'd)

ATTENDANT GROUP TRUNK ACCESS CONTROL

This feature utilizes special keys on the customer provided attendant console to serve as a common interface for trunk group busy and trunk group access for all trunk groups allocated to the customer group.

ATTENDANT POSITION

Customer-provided terminal equipment utilized for attendant control and call connecting functions.

ATTENDANT RECALL TIMER

This feature returns attendant extended calls to a main station to the attendant after a prescribed waiting period if the main station user is unable to answer.

ATTENDANT SERVICE

Incoming calls to the main listed number are answered by an attendant, who may complete the call to the desired main station line by means of the Call Transfer feature. An unrestricted or semi-restricted main station line user may dial the attendant over attendant lines to secure help in the completion of an outgoing call by means of Dial "O" calling.

Embarq Florida, Inc. SECTION A12

Second First Revised Sheet 29

Ву: F. B. Poag Cancelling First Revised Original Sheet 29 Director

Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

3. Definitions (Cont'd)

AUTOMATIC CALLBACK/RING AGAIN

Automatic Callback permits a main station line user who attempts an intercommunication call to a busy main station line to be automatically connected to that line when both called and calling lines are subsequently idle.

AUTOMATIC LINE

See Direct Connect Number.

AUTOMATIC ROUTE SELECTION

Automatic Route Selection is an optional feature, available where facilities permit, that allows station users, by dialing a preselected code to automatically select the preferred route subscribed for by a customer for network calls. Alternate routing to other facilities, subscribed to by the customer, is also provided. This arrangement is available for use with Foreign Exchange (FX), WATS, CCSA off-net, tie lines and Interexchange Carrier (IC) access lines which are compatible with Automatic Route Selection and toll network facilities.

BASIC TERMINATIONS

See Miscellaneous Line Terminations.

CALL-BACK QUEUE

See Queuing.

Embarg Florida, Inc. SECTION A12

Second First Revised Sheet 30

By: F. B. Poag Cancelling First Revised Original Sheet 30

Director Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

3. Definitions (Cont'd)

CALL FORWARDING - ALL CALLS

Automatically routes all incoming calls to the attendant or a predetermined telephone number.

CALL FORWARDING-BUSY LINE

Automatically routes calls to the attendant or preselected main station line when the called main station line is busy.

CALL FORWARDING-NO ANSWER

Automatically routes calls to the attendant or preselected main station line when the called main station line doesn't answer within the preset ringing cycle.

CALL HOLD

Allows a main station line user to place any call involving their main station line on hold by flashing and dialing a special code. The main station line is then free to originate another call. The first call is retrieved by dialing the hold code a second time.

CALL PARK

Call Park allows the attendant to park calls against any directory in the attendant customer group. The parked call may be retrieved from any station by dialing the feature access code for retrieval plus the directory number.

Embarq Florida, Inc. SECTION A12

Second First Revised Sheet 31 Cancelling First Revised Original Sheet 31

Director Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

3. Definitions (Cont'd)

F. B. Poag

Ву:

CALL PICKUP

Allows a main station line user to answer calls directed to another main station line within the same preset call pick-up group.

CALL TRANSFER

Call Transfer provides for the transfer of calls by an Enhanced Centrex station. The Call Transfer feature is needed in addition to Three-way Calling if the station's type of call transfer is different from the call transfer type selected for the customer's group.

CALL WAITING-DIAL

The Dial Call Waiting feature provides the ability for originating main station lines to invoke call waiting service on selected intragroup calls by dialing an access code followed by the extension number of the main station line to be call waited.

CALL WAITING-EXEMPT

Prevents the Call Waiting-Originating or the Dial Call Waiting features from being imposed on the line when the station is busy.

CALL WAITING-ORIGINATING

Allows an equipped main station line to send the Call Waiting tone to any busy main station line in the same system.

Embarq Florida, Inc. **SECTION A12**

Second First Revised Sheet 32

F. B. Poag Cancelling First Revised Original Sheet 32 Ву: Director

Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

3. Definitions (Cont'd

CALL WAITING-TERMINATING

Informs a busy main station line, when the main station line is so equipped, that an incoming call is waiting (burst of tone). Permits holding the present connection while answering the new call then return to the original connection.

CODE RESTRICTION ARRANGEMENTS

A Code Restriction Arrangement automatically denies a portion of all main station lines of a Enhanced Centrex system direct outward dialing access to one or more three-digit codes within the local calling area in which the system is located. Code restriction provides a distinctive tone to indicate that access is not permitted on call attempts.

CONFERENCE CALLING-STATION

Allows a main station user to establish a conference connection of up to six conferees (including the originator) without the aid of the attendant.

CONSULTATION HOLD-ALL CALLS

Allows a main station user to place a call on hold by depressing the switchhook, at which time dial tone is returned. The station user may then proceed to establish connection with another internal station or outside party, and after speaking with the "consulted" party, the station user may (1) return to the call initially held, (2) depress the switchhook thereby effecting Add-On Conference or (3) hang up and effect transfer of the initial call to the consulted party.

Embarq Florida, Inc. SECTION A12

Second First Revised Sheet 33

By: F. B. Poag Cancelling First Revised Original Sheet 33

Director Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

3. Definitions (Cont'd)

CUSTOMER GROUP

A Customer Group is that portion of the memory storage in the serving central office that contains the features for a specific system.

DATA CALL PROTECTION

Data Call Protection prevents calls from being interrupted by call waiting tones, testing or busy verification attempts. Data call protection is not customer changeable and lines assigned this feature may not utilize call transfer or conference capabilities.

DIAL "O" CALLING

Dial "O" Calling permits a main station line user to reach an attendant position by dialing the single digit "O".

DIAL CODE SENDING (CODE CALLING) FEATURE

Code Calling provides dial access to customer-premises located code calling equipment by main station line, attendant access and tie lines of an Enhanced Centrex system. The dialed two or three digit code activates signaling devices on the customer's premises to produce a coded signal corresponding to the dialed code. The called party, upon recognition of the signal, is automatically connected to the calling party by dialing a special code from any main station line in the system.

Embarq Florida, Inc. SECTION A12

Second First Revised Sheet 34

By: F. B. Poag Cancelling First Revised Original Sheet 34

Director Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

3. Definitions (Cont'd)

DIAL THRU ATTENDANT

This feature allows main station line users to complete dialing on other than station-to-station calls after the attendant selects the trunk facility.

DIRECT CONNECT NUMBER/AUTOMATIC LINE

Station specially programmed to dial a predetermined telephone number when the station user goes off-hook.

DIRECT INWARD DIALING

Incoming calls from the exchange or toll network may be dialed directly or any called main station line served by the Enhanced Centrex main switching equipment without the help of an attendant.

DIRECT OUTWARD DIALING

Outward calls may be dialed directly from any unrestricted main station line served by the Enhanced Centrex main switching equipment without the help of an attendant.

Embarq Florida, Inc. SECTION A12

Second First Revised Sheet 35

F. B. Poag Cancelling <u>First Revised</u> <u>Original</u> Sheet 35

Director Effective: <u>December 1, 2006</u> January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

3. Definitions (Cont'd)

Ву:

DIRECTED CALL PICK-UP - NONBARGE-IN

The Directed Call Pick-Up - Nonbarge-In feature allows a main station line user to pick up an unanswered call to another main station line equipped with Directed Call Pick-Up by dialing a special answer code plus the number of the main station line being rung. If the main station line being rung has already answered, busy tone will be returned to the main station line user dialing the answer code and station line number.

DIRECTED CALL PICK-UP -NONBARGE-IN EXEMPT

Directed Call Pick-Up - Nonbarge In Exempt allows a station to be exempt from Directed Call Pick-Up Non-Barge In.

DIRECTORY NUMBER HUNTING

See Station Hunting Arrangements

DISTINCTIVE CALL WAITING TONES

Distinctive Call Waiting provides different tones for an incoming waiting call depending on whether the incoming call is internal or external.

DISTRIBUTED LINE HUNTING

See Station Hunting Arrangements

Embarq Florida, Inc. SECTION A12

Second First Revised Sheet 36

By: F. B. Poag Cancelling First Revised Original Sheet 36

Director Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

3. Definitions (Cont'd)

EXECUTIVE BUSY OVERRIDE

Executive Busy Override allows a station user to gain access to a busy station within the same system. A warning tone is transmitted to the called station and then a three-way call is established.

EXECUTIVE BUSY OVERRIDE-EXEMPT

A line equipped with this feature is exempt from override attempts.

FACILITY GROUPS

Provides simulated trunk group access for miscellaneous line terminations. A Facility Group may be one-way (incoming or out-going) or two-way operational.

INTERCEPT

Intrasystem and incoming network calls dialed to unassigned numbers are routed to recorded announcements.

INTERPOSITION TRANSFERS

This feature allows an attendant to call and speak to another attendant and to transfer a call to another attendant.

Embarg Florida, Inc. SECTION A12

Second First Revised Sheet 37

By: F. B. Poag Cancelling First Revised Original Sheet 37

Effective: December 1, 2006, January 1, 1997

Director Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

3. Definitions (Cont'd)

MAIN STATION EXTENSION SERVICE

Main station extension service consists of an additional station or stations on the same station circuit as the associated main station.

MAIN STATION LINE

A main station line connects customer provided terminal equipment to the serving central office.

MISCELLANEOUS LINE TERMINATIONS

Miscellaneous lines are those lines not basic to the system; such as tie lines, WATS, Foreign Exchange, CCSA, etc., which required switching capabilities in order to function with Enhanced Centrex service.

MULTI-LINE HUNT GROUP (Basic)

See Station Hunting Arrangements

NETWORK ACCESS REGISTER

The Network Access Register provides for exchange and long distance message network calling to and from main stations and attendant positions of an Enhanced Centrex system.

Embarq Florida, Inc. SECTION A12

Second First Revised Sheet 38

By: F. B. Poag Cancelling First Revised Original Sheet 38

Director Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

3. Definitions (Cont'd)

NETWORK CLASS OF SERVICE

This feature provides the capability to allow or deny types of calls to a station on both an incoming and an outgoing basis.

OFF-HOOK QUEUE

See Queuing.

PERMANENT HOLD

Allows a main station user to place any call involving their main station line on hold by flashing the switchhook and dialing a special code. When Permanent Hold is activated no calls can be originated or terminated from the main station line. The first call is retrieved by going off-hook. If the call is not retrieved within a time designated by the customer, the station line will ring and the held call will be returned.

QUEUING

Queuing permits station users to be placed in a queue whenever the first choice route for completing a particular call is already in use. Two queuing arrangements are available:

 A Call-Back Queue, in which case the calling station goes on-hook and is called back when a facility becomes available.

Embarq Florida, Inc. SECTION A12

Second First Revised Sheet 39

Ву: F. B. Poag Cancelling First Revised Original Sheet 39 Director

Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

Definitions (Cont'd)

QUEUING (Cont'd)

An Off-Hook Queue, in which case the calling station remains off-hook and is held in queue until a facility becomes available.

RING AGAIN

See Automatic Callback.

SPEED CALLING

Lets the main station line user place calls to a list of frequently called telephone numbers by dialing fewer digits than the complete directory number.

STATION DIRECT INWARD DIALING RESTRICTION

Permits the customer to have selected main station lines restricted from receiving Direct In-Dialed calls from the MTS network. Direct In-Dial call attempts will be routed to the attendant.

STATION HUNTING ARRANGEMENTS

Directory Number Hunt, Distributed Line Hunt and Uniform Call Distribution are optional main station line hunt arrangements for searching over and distributing calls in a hunt group. These hunts are extensions of the basic multi line hunting feature included in Enhanced Centrex service.

Embarq Florida, Inc. **SECTION A12**

Second First Revised Sheet 40

Ву: F. B. Poag Cancelling First Revised Original Sheet 40 Director

Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

3. Definitions (Cont'd)

STATION HUNTING ARRANGEMENTS (Cont'd)

Directory Number Hunting

Each line in a Directory Number Hunt group has its own unique directory number. The hunt group is accessed by dialing any number in the hunt group. The number of lines hunted depends on the hunting option (i.e., circular or sequential assigned to the group).

- Circular hunt permits a complete hunt over all the terminals in the group starting and ending with the dialed number.
- Sequential hunting starts at the number dialed and ends at the last number in the group.

Distributed Line Hunting

With Distributed Line Hunting, hunting starts after the first idle line found by the previous hunt and continues until the starting point is reached. Provides for an equal distribution of calls.

Embarq Florida, Inc. **SECTION A12**

Second First Revised Sheet 41

Ву: F. B. Poag Cancelling First Revised Original Sheet 41 Director

Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

3. Definitions (Cont'd)

STATION HUNTING ARRANGEMENTS (Cont'd)

Uniform Call Distribution (Cont'd)

Multi-Line Hunt Group (Basic)

When a call is originated to a busy station line in a basic multi-line hunting group, the call hunts once in a prearranged order for an idle station through all remaining station lines in that group.

Uniform Call Distribution

Uniform Call Distribution provides an even distribution of incoming network and intercom calls among the individual main station lines of a hunt group and includes Circular Hunt.

Call Queuing is an option that may be added to the Uniform Call Distribution arrangement. Queuing permits calls, in excess of main station lines in a Uniform Call Distribution group, to be held in the central office and distributed in their order of arrival to main station lines in the group as the main station lines become available.

Embarq Florida, Inc. SECTION A12

Second First Revised Sheet 42

Ву: F. B. Poag Cancelling First Revised Original Sheet 42 Director

Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

3. Definitions (Cont'd)

STATION IDENTIFICATION

An itemized list of toll calls is shown on the toll bill with the number of each originating main station line.

STATION MESSAGE DETAIL RECORDING - (SMDR)

Station Message Detail Recording (SMDR) is an arrangement to provide a record by main station line number of originating intercity traffic routing over dial type tie lines, WATS, CCSA, interexchange carrier access lines and/or the Toll Network.

The station message detail will include the calling main station line number, the called number, date, time of day, duration of call and the type of facility used. The record will be provided on magnetic tape to customers requiring message detail for cost allocation and telecommunications system management purposes. The detail will be provided on all facilities in routes selected by the customer for Station Message Detail Recording.

Embarg Florida, Inc. SECTION A12

Second First Revised Sheet 43

By: F. B. Poag Cancelling First Revised Original Sheet 43

Director Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

3. Definitions (Cont'd)

STATION-TO-STATION CALLING

Calls may be dialed directly between any two main station lines of an Enhanced Centrex system.

THREE-WAY CALLING

Allows a station user to add a third party to an existing two-party conversation.

TOLL DIVERSION

Toll Diversion automatically denies station direct-dialing access to the long distance message network. Station users attempting to place such calls are diverted to the attendant.

TOLL RESTRICTION

Toll restriction automatically denies station direct dialing access to the long distance message network.

Station users attempting to place such calls will receive an announcement or a signal to indicate that access is denied.

TRUNK EQUIPMENT

See Miscellaneous Line Termination

UNIFORM CALL DISTRIBUTION

See Station Hunting Arrangements

Embarq Florida, Inc. **SECTION A12**

Second First Revised Sheet 44

Ву: F. B. Poag Cancelling First Revised Original Sheet 44 Director

Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

- Intercept of Calls to Unassigned Station Lines
 - Incoming calls from the exchange and toll networks to unassigned station lines are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.
 - b. Intercommunicating calls to unassigned station lines are intercepted by central office recorded announcement equipment which is common to all Enhanced Centrex systems served out of the same office. The announcement states that the number is not in service and advises that the attendant or the directory of the caller's system should be consulted.
- Conversion of Basic Centrex Service to Enhanced Centrex Service
 - When a Basic Centrex customer elects to convert to Enhanced Centrex Service, service connection charges do not apply to existing in-service station lines, terminating arrangements, toll diversion and toll restriction equipped station lines, conference arrangements and other optional features and/or services provided such services and features are offered under Enhanced Centrex and each of the following conditions are met:

Embarq Florida, Inc. **SECTION A12**

Second First Revised Sheet 45

Ву: F. B. Poag Cancelling First Revised Original Sheet 45 Director

Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

Conversion of Basic Centrex Service to Enhanced Centrex Service

a. (Cont'd)

- 1) The customer's system must continue to be served by the same central office equipment or the customer is moved to other central office equipment at the Company's instance.
- 2) There must be no interruption of service.
- There are no moves or changes in existing station lines, terminating arrangements, or optional features requested by the customer.
- Basic Centrex Services converting to Enhanced Centrex Service must elect a Term Payment Plan of 12, 36 or 60 months as described in C. 6. following.
- c. If the customer elects a Term Payment Plan of 12, 36 or 60 months and wishes to add to his system, such additions shall be made within a scheduled period after the conversion at the rates and charges in this and other tariff sections for Enhanced Centrex Service and the associated features and services.
- d. A customer converting from Basic to Enhanced Centrex will be given credit on the Enhanced Centrex system establishment charge for any Basic system establishment charge paid.

Embarq Florida, Inc. **SECTION A12**

Second First Revised Sheet 46

Ву: F. B. Poag Cancelling First Revised Original Sheet 46 Director

Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

6. Payment Schedules

a. General

1) Enhanced Centrex service is offered under the following contract periods:

12 Month Term Payment Plan 36 Month Term Payment Plan 60 Month Term Payment Plan

The following items that may be placed under the Term Payment Plan:

Main Station Lines Extension Station Lines Line Feature Options Optional Service Features System Common Equipment **Terminating Arrangements** Attendant Features

- 3) The monthly rate for Enhanced Centrex service is dependent upon the payment period selected by the customer.
- 4) The monthly rate for Enhanced Centrex service under the Term Payment Plan for the periods of 12, 36 or 60 months is not subject to Company initiated rate increases.

Embarq Florida, Inc. **SECTION A12**

Second First Revised Sheet 47

Ву: F. B. Poag Cancelling First Revised Original Sheet 47 Effective: December 1, 2006 January 1, 1997 Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

6. Payment Schedules (Cont'd)

b. Expiration of Contract Period

At the expiration of the term payment plan service period, the subscriber may elect a new term payment service period. If the subscriber does not elect a new term payment service period, the service will automatically renew for successive periods of 12 months each at the then current tariff rates, unless the subscriber provides written or verbal notice of termination at least thirty (30) days in advance of any scheduled renewal.

Termination Liability

Contract termination liability for the 12, 36, or 60 month Term Payment Plan is such that if a subscriber terminates their Centrex service prior to the expiration of the Term Payment Plan service period, the subscriber shall immediately pay a termination liability in the amount of 100% of the monthly charges remaining in the term payment period selected.

Embarq Florida, Inc. **SECTION A12**

Second First Revised Sheet 48

Ву: F. B. Poag Cancelling First Revised Original Sheet 48 Director

Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

- Payment Schedules (Cont'd)
 - d. Credits and Surcharges

A surcharge that is equivalent to the multi-line business Subscriber Line Charge (SLC) will apply to each Enhanced Centrex line. For each Enhanced Centrex line a credit will be applied which, when combined with the preceding surcharge, will provide a monthly net SLC billing equal to the SLC multiplied by the number of network access registers.

- Common Rates and Charges
 - -General
 - Station Lines 1)
 - The rates and charges specified herein for main station lines provide for main station line components. The main station line consists of all facilities including intercommunication outside plant facilities from the system dial switching equipment to the Network Interface of the main station line.
 - The rates and charges specified herein for main station and extension station lines are applicable to each main station location and extension station location respectively to which a customer-provided instrument can be connected.

Embarq Florida, Inc. **SECTION A12**

Second First Revised Sheet 49

Ву: F. B. Poag Cancelling First Revised Original Sheet 49 Director

Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

- Common Rates and Charges (Cont'd)
 - a. General (Cont'd)
 - 1) Station Lines (Cont'd)
 - End User charges as specified in the End User Common Access Service Section of the Interstate Access Tariff apply as appropriate.
 - Rates for the main station lines of Enhanced Centrex customers will be based on the following criteria:
 - (1) Distance from the serving wire center.
 - (2) The type of payment plan selected by the customer.
 - The total main station category size will consist of main station lines and attendant access lines for all locations served by the same Enhanced Centrex system.
 - The distance band will be based on airline mileage from the serving wire center to the Network Interface Location at the customer's premises.

Embarq Florida, Inc. SECTION A12

Second First Revised Sheet 50

By: F. B. Poag Cancelling First Revised Original Sheet 50
Director Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

7. Common Rates and Charges (Cont'd)

a. General (Cont'd)

1) Station Lines (Cont'd)

f) (Cont'd)

- (1) Where main stations are in a foreign exchange (FX) or a foreign central office (FCO) area the distance band will be calculated from the FX or the FCO to the Network Interface Location serving those main stations.
- (2) Systems with more than one location served by the same Enhanced Centrex control group will calculate the distance band per location.
- g) In a different wire center serving area of a multi-office exchange:
 - (1) The rate for Enhanced Centrex Service in an FX or FCO area is the monthly rate for the Enhanced Centrex service desired, plus an FX or FCO mileage charge as specified in Section A9 of this Tariff.

Embarq Florida, Inc. SECTION A12

Second First Revised Sheet 51

By: F. B. Poag Cancelling First Revised Original Sheet 51

Director Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

- 7. Common Rates and Charges (Cont'd)
 - a. General (Cont'd)
 - 1) Station Lines (Cont'd)
 - g) (Cont'd)
 - (2) When Enhanced Centrex main station lines are connected by facilities which are routed between two or more wire centers in the same exchange, the foreign central office mileage charge is calculated separately on an airline basis between the wire center from which the system is served and the wire center from which exchange service normally would be rendered.
 - h) Rates, charges, liabilities and additional regulations if applicable may be developed on an individual basis for main station lines exceeding two (2) airline miles from the serving central office.
 - i) Exchange Access
 - (1) Exchange Access is provided by means of Network Access Registers.
 - (2) Presubscription of a Carrier of Preference is specified in Section 13 of Interstate Access Tariff and Section E13 of the Intrastate Access Tariff.

Embarq Florida, Inc. **SECTION A12**

Second First Revised Sheet 52

Ву: F. B. Poag Cancelling First Revised Original Sheet 52 Director

Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

7. Common Rates and Charges (Cont'd)

b. Nonrecurring Charges

The following nonrecurring charges for service are in addition to any applicable service connection, move, change and installation charges provided for in other sections of this Tariff.

1) Service Establishment Charge-Per system, per customer premises location

26-75 line system	\$1,100,00
20-70 line System	Ψ1,100.00
76-150 line system	\$2,300,00
70 100 mile system	Ψ2,000.00

- Feature Add or Change Charge
 - These charges apply as specified, when a feature is added or changed. These charges apply in addition to other applicable non-recurring charges.

Embarq Florida, Inc. SECTION A12

By:

Third Second Revised Sheet 53
Cancelling Second First Revised Sheet 53

F. B. Poag Cancelling Second First Revised Sheet 53
Director Effective: December 1, 2006 May 29, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

RESERVED FOR FUTURE USE

Embarq Florida, Inc. SECTION A12

Second First Revised Sheet 54

By: F. B. Poag Cancelling <u>First Revised</u> Original Sheet 54
Director Effective: <u>December 1, 2006</u> January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

- 7. Common Rates and Charges (Cont'd)
 - b. Nonrecurring Charges (Cont'd)
 - 2) Feature Add or Change Charge (Cont'd)
 - (b) One or more features may be provided at the same time and in such instances the specified feature establishment charge will apply per request per station.

Per standard instrument	<u> </u>
i oi staridara motramont	Ψ 0.10
Per Business Set	8.35
	0.00
Per attendant console	<u> 15.75</u>
i di attoriaarit oorioolo	10.70

- 3) Installation charges are in addition to other appropriate nonrecurring charges for the service.
- 4) Service Connection Charges as specified for Business Service in Section A4 of this Tariff are applicable to each main station line, console access loop, extension station line, etc.

Embarq Florida, Inc.

SECTION A12

Sixth Fifth Revised Sheet 55

Cancelling Fifth Fourth Revised Sheet 55

Effective: December 1, 2006 November 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

7. Common Rates and Charges (Cont'd)

c. Recurring charges

By:

F. B. Poag

Director

1) Network Access Registers
- per Register

(a) United Telephone 1 2 3 4 5

Monthly Rate \$19.70 (I) 21.70 (I) 23.45 (I) 25.20 (I) 27.70 (I)

(b) Monthly rate for Useppa Island and North Captiva Island can be found in Section A3.

2) Directory Listings

Monthly Rate See Section A6.

Additional Directory Listings

3) Off-Premises Extension

(a) Located on different premises from main station line on non-continuous property, each

See Section A13 of this Tariff or appropriate Private Line tariff for Extension Line Mileage.

4) Main Station Line terminated as a PBX trunk, each

\$ 35.00

Embarq Florida, Inc.

SECTION A12

Third Second Revised Sheet 56
Cancelling Second First Revised Sheet 56
Effective: December 1, 2006 March 1, 2003

By: F. B. Poag Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

7. Common Rates and Charges (Cont'd)

d. Miscellaneous Line Terminations

Each of the rate elements shown provide only the basic auxiliary digital line termination equipment and facilities located at the central office where the basic service is provided and is in addition to other rates and charges applicable for the associated services (Private Line Service and Channels, WATS, FX, etc.)

1) Interexchange Carrier Access Line

One Feature Establishment Charge applies when any number of miscellaneous lines of the same type are installed at the same time, per occasion, per same group.

Term Payment Plań **Feature Establishment** 36 Months Months Months -Charge (a) Per Simulated \$47.00 Facilities Group Per Termination via 1.301.05 .80 Simulated Facilities Group Per Dedicated 42.50 19.60 18.10 16.60 **Termination**

Embarq Florida, Inc.

SECTION A12

Fourth Third Revised Sheet 57
Cancelling Third Second Revised Sheet 57
Effective: December 1, 2006 October 24, 2003

By: F. B. Poag Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

(ONITED TELEFTIONE EXCHANGES ONET)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

- 7. Common Rates and Charges (Cont'd)
 - d. Miscellaneous Line Terminations (Cont'd)
 - 2) Other Access Terminals
 - a) Tie Lines

Tie Lines terminations are furnished to connect a system to Enhanced Private Switched Communications Service (EPSCS) Type A Channels.

		Term Payment Plan		
	Feature Establishment Charge	12 Months	36 Months	60 Months
(1) Per Termination—— Analog	on, 51.00	34.30	32.80	31.30
(2) Per Termination Digital	on, 42.50	22.60	21.10	18.60

Embarq Florida, Inc.

SECTION A12

Fourth Third Revised Sheet 58
Third Second Revised Sheet 58

Cancelling <u>Third</u> Second Revised Sheet 58 Effective: <u>December 1, 2006</u> <u>March 1, 2003</u>

By: F. B. Poag Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

- 7. Common Rates and Charges (Cont'd)
 - d. Miscellaneous Line Terminations (Cont'd)
 - 2) Other Access Terminals (Cont'd)
 - b) Foreign Exchange (FX) and Foreign Central Office (FCO) Lines

The type of termination (Analog or Digital) will vary and will be determined by the terminating central office.

		Term Payment Plan		
	Feature Establishment Charge	12 Months	36 Months	60 Months
Per Termination	\$42.50	\$21.00	\$19.00	\$18.00
(c) Outward WATS				
Per simulated facilities group	47.00	_	_	<u>-</u>
Per outward WATS line terminated via simulated facilities group		6.60	6.30	6.00
(d) Toll Free Code (TFC) Ser	vice			
Per simulated facilities group	47.00	_	_	
Per TFC Service line terminated via simulated facilities group		1.50	1.40	1.35

Embarq Florida, Inc. **SECTION A12**

By:

Third Second Revised Sheet 59
Cancelling Second First Revised Sheet 59
Effective: December 1, 2006 May 29, 1997 F. B. Poag Director

> **CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS** (UNITED TELEPHONE EXCHANGES ONLY)

> > RESERVED FOR FUTURE USE

Embarq Florida, Inc.

SECTION A12

Second First Revised Sheet 60

Cancelling <u>First Revised</u> Original Sheet 60

Effective: December 1, 2006 January 1, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

8. Rates and Charges

F. B. Poag

Director

By:

a. Main Station Lines

The Enhanced Centrex main station rate will be a combination of the intercom charge, the applicable wire center line charge and the station activation charge as appropriate.

			Term Paym Plan		ent	
		Installation —Charge	12 Months	36 Months	——60 —Months	
1)	Intercom Charge -					
	per Main Station	\$	\$ 6.10	\$ 6.00	\$ 5.95	
2)	Wire Center Line Mileage	Charge -				
	Each Main Station - (Air serving central office local	line mileage from th	e network inter	face locat	ion to the	
	a) 1/4 mile	<u></u>	5.80	4.90	4.45	
	b) ½ mile	<u></u>	6.95	5.90	5.35	
	c) 3/4 mile		8.10	6.90	6.25	
	d) 1 mile		10.00	8.90	8.10	
	e) 1 ½ miles	-	11.40	10.90	9.90	
	f) 2 miles		12.95	12.80	12.65	

Embarq Florida, Inc.

SECTION A12

Second First Revised Sheet 61 Cancelling First Revised Original Sheet 61

Cancelling <u>First Revised</u> Original Sheet 61 Effective: <u>December 1, 2006</u> November 12, 2004

By: F. B. Poag Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

8. Rates and Charges (Cont'd)

a. Main Station Lines (Cont'd)

- IVICIII	- Glation Lines (Conta)		Term Payment Plan		nt
		Installation Charge	12 Months	36 Months	60 Months
3)—	Station Activation Charge				
	per standard instrument line	7.05		<u></u>	
	per Business Set line	14.10	5.00	5.00	5.00
	per attendant console per customer group per console	75.00 25.00	175.00 250.00	170.00 240.00	

Station Features

1) General

- a) Station features are offered where facilities permit. This will be dependent on the serving central office.
- b) All features may not be offered from all central offices.
- c) Feature operation may vary based on the serving central office.

Embarq Florida, Inc.

SECTION A12

Third Second Revised Sheet 62 Cancelling Second First Revised Sheet 62

BY: F. B. Poag Director

Effective: December 1, 2006 October 13, 2002

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

8. Rates and Charges (Cont'd)

b. Station Features (Cont'd)

2) Rates and Charges

		Term Payment Plan		
	Nonrecurring Charge	12 Months	36 Months	——60 —Months
a) Call Park per block of 50 per line	<u>-</u>	\$11.00 .15	\$ 8.25 .10	\$ 5.50 05
b) Conference (Maximum of 6 Conferees) per line per system	<u>.</u>	2.75 -	2.70 -	2.65
c) Multiple Appearance Directory Number Single Call Arrangement per block of 50 per line	ŧ 	— 10.75 — .30	—10.60 —25	—10.50 ——.20
Multiple Call Arrangeme per block of 50 per line	nt 	— 15.00 — 2.00	— 12.75 — 1.95	—11.65 —1.90

Embarq Florida, Inc.

F. B. Poag

Director

By:

SECTION A12

Third Second Revised Sheet 63 Cancelling Second First Revised Sheet 63

Effective: December 1, 2006 May 29, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

RESERVED FOR FUTURE USE

- 8. Rates and Charges (Cont'd)
 - b. Station Features (Cont'd)
 - 2) Rates and Charges (Cont'd)

		Term Payment Plan		
			Hull	
_	Nonrecurring			
-	<u>Charge</u>	<u>Months</u>	Months	<u>Months</u>
d) Class-of-Service Restrict Fully Restricted Station				
per line	<u>-</u>	\$ 4.80	\$ 4.75	\$ 4.70
— Semi-Restricted Statio — per line	n	2.40	2.35	2.30
Toll Restriction per line	<u>-</u>	.55	.50	.45
e) Data Call Protection per line	<u>.</u>	.50	.45	.40
f) Hunting per block of 50 per line	<u>.</u>	15.00 2.00	12.75 1.95	— 11.65 — 1.90
g) Call Forward - All Calls per block of 50 per line	<u>.</u>	11.00 .15	8.25 .10	5.50

Embarq Florida, Inc. SECTION A12

By:

F. B. Poag

Third Second Revised Sheet 64 Cancelling Second First Revised Sheet 64

Director Effective: December 1, 2006 May 29, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

RESERVED FOR FUTURE USE

Embarq Florida, Inc.

SECTION A12

Fourth Third Revised Sheet 65
Canceling Third Second Revised Sheet 65
Effective: December 1, 2006 October 13, 2002

BY: F. B. Poag Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

8. Rates and Charges (Cont'd)

b. Station Features (Cont'd)

		Term Payment Plan		
	Nonrecurring Charge		36 Months	—60 Months
h) Call Forward - Busy per block of 50 per line	<u>.</u>	\$15.00 2.00	\$12.75 1.95	•
i) Call Forward - No Answer per block of 50 per line	<u>.</u>	10.75 .20	— 10.60 — .15	—10.50 ——.10
j) Call Pickup per block of 50 per line	<u> </u>	9.75 .30	9.50 .25	9.25 20
k) Call Waiting Terminating per block of 50 per line	<u>.</u>	5.90 .15	5.00 .10	
l) Call Waiting Originating per block of 50 per line	<u>-</u>	28.75 .50	28.00 .45	
m) Three-Way Calling per line		1.75	1.50	1.25

Embarq Florida, Inc.

SECTION A12

Third Second Revised Sheet 66 Cancelling Second First Revised Sheet 66 Effective: December 1, 2006 May 29, 1997

By: F.B. Poag Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

8. Rates and Charges (Cont'd)

b. Station Features (Cont'd)

		Term Payment Plan		
	Nonrecurring —Charge	12 Months	36 Months	—60 Months
(n) Permanent Hold per line	\$ -	\$.55	\$.50	\$.4 5
(o) Ring Again per line		.50	.45	.40
(p) Speed Calling-Group per list each additional line		.15	.10	.05
Speed Calling Group per list each additional line	Long List 50 1.00			10

Embarq Florida, Inc.

SECTION A12

Third Second Revised Sheet 67 Cancelling Second First Revised Sheet 67 Effective: December 1, 2006 May 29, 1997

By: F. B. Poag Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

8. Rates and Charges (Cont'd)

b. Station Features (Cont'd)

			—Term Payment —Plan		
	Nonre — Cha	ecurring erge	12 Months	36 Months	60 Months
q)	Speed Calling-Individual Long list - 30 per line	g \$ -	\$.40	\$.35	\$.30
	Speed Calling-Individual Long List - 50 per line	g 	.60	.55	.50
r)	Station Speed Calling per line	-	.20	.15	.10
s)	Executive Busy Override per line		1.00	.95	.90
t)	Last Number Redial per line		.15	.10	.05

Embarq Florida, Inc.

SECTION A12

Fourth Third Revised Sheet 68
Cancelling Third Second Revised Sheet 68
Effective: December 1, 2006 October 13, 2002

BY: F. B. Poag Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS
(LINITED TELEPHONE EXCHANGES ONLY)

(UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

8. Rates and Charges (Cont'd)

b. Station Features (Cont'd)

		Term Payment Plan		nt
	Nonrecurring Charge		36 Months	60 Months
v) Automatic Line per line	<u>-</u>	\$.20	\$.15	\$.10
w) Group Intercom per group per line	<u>-</u> -	2.50 .25		
x) Make Set Busy per line	_	.15	.10	.05
y) Privacy Release per line		.35	.30	.25
z) Call Hold per block of 50 per line	<u>-</u>	4.50 .05	4.30 .05	4.25 .05
aa) Dial Call Waiting per line		.25	.20	.15
bb) Direct Call Pickup Non Barge-In per line	<u>-</u>	.20	.15	.10

Embarq Florida, Inc.

By:

SECTION A12

Third Second Revised Sheet 69 Cancelling Second First Revised Sheet 69 Effective: December 1, 2006 May 29, 1997

F. B. Poag

Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

8. Rates and Charges (Cont'd)

b. Station Features (Cont'd)

		Term Payment Plan		
	Nonrecurring Charge	12 Months	36 Months	
cc) Call Transfer per line		\$.85	\$.75	\$.65
dd) Deny Call Forward per line	<u>-</u>	.15	.10	.05
ee) Deny Terminating Service per line	-	.15	.10	.05
ff) Deny Incoming per line	<u>-</u>	.15	.10	.05
gg) Autovon Terminating per line	<u>-</u>	.75	.70	.60
hh) Executive Busy Override Exempt per line	<u>-</u>	1.10	1.05	1.00
ii) Deny Originating Service per line	<u>-</u>	.20	.15	.10

Embarq Florida, Inc. **SECTION A12**

> Third Second Revised Sheet 70 Cancelling Second First Revised Sheet 70

Effective: December 1, 2006 May 29, 1997

Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

Optional Service Features

Ву:

F. B. Poag

- Attendant Features Package Data Link Console **Operation**
 - 1) General
 - a) Central office attendant console operation is offered only when all console functions are performed at the expense of the subscriber utilizing customerprovided compatible terminal equipment.
 - Such consoles may be utilized only where the central office serving the Enhanced Centrex system has been arranged for use with such consoles.
 - Control channels are required for various console optional features as indicated and are provided at the rates and charges specified in Section A20 of this Tariff.
 - d) The feature establishment charge for Data Link Console operation includes the following attendant features provided the customer-provided terminal equipment meets the technical specifications for interface with the DMS 100 switcher.

Embarq Florida, Inc. SECTION A12

Third Second Revised Sheet 71
Cancelling Second First Revised Sheet 71

F. B. Poag Cancelling Second First Revised Sheet 71
Director Effective: December 1, 2006 May 29, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

9. Optional Service Features (Cont'd)

Ву:

a. Attendant Features Package - Data Link Console Operation
(Cont'd)

1) General (Cont'd)

d) (Cont'd)

Attendant to Recorded Announcement

Automatic Recall

Call Hold

Call Transfer

Attendant Release Upon Completion of Dialing

Camp-On

Flexible Console Alerting

Lockout

Secrecy

Serial Call

Interposition Call Transfer

Call Selection

Console Display

Locked Loop Operation

Console Test

Two-Way Splitting

Switched Loop Operation

Trunk Answer from Any Station

Embarq Florida, Inc.

SECTION A12

Third Second Revised Sheet 72
Cancelling Second First Revised Sheet 72
Effective: December 1, 2006 May 29, 1997

By: F. B. Poag Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

- 9. Optional Service Features (Cont'd)
 - a. Attendant Features Package Data Link Console Operation (Cont'd)
 - 2) Rates and Charges

		Term Payment Plan		
	Feature Establishment Charge		36 Months	
Optional Attendant Features	}			
a) Busy Verification - Sta	stions	\$ 8.00	\$7.95	\$7.90
b) Busy Verification - Tru per console	unks -	7.50	7.45	7.40
c) Multiple Console Ope per console	ration -	3.50	3.45	3.40
d) Position Busy per console	<u>-</u>	7.00	6.95	6.90
e) Supervisory Console per console		3.50	3.45	3.40
f) Trunk Access Control per console	· <u>-</u>	8.00	7.95	7.90
g) Trouble Key on Conse per console	ole 	3.50	3.45	3.40

Embarq Florida, Inc.

SECTION A12

Third Second Revised Sheet 73 Cancelling Second First Revised Sheet 73

By: F. B. Poag Director

Effective: <u>December 1, 2006</u> May 29, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

- 9. Optional Service Features (Cont'd)
 - a. Attendant Features Package Data Link Console
 ——Operation (Cont'd)
 - 2) Rates and Charges (Cont'd)

Te	Term Payment Plan		
12	36	60	
Months	Months	<u>Months</u>	
\$ 8.00	\$ 7.95	\$ 7.90	
4.00	2.05	3.90	
4.00	3.90	3.90	
10.00	9.95	9.90	
.80	.70	.60	
4.50	4.45	4.40	
7.00	6.95	6.90	
	12 Months \$ 8.00 4.00 .80	### Plan 12 36 Months Months	

Embarq Florida, Inc.

SECTION A12

Third Second Revised Sheet 74
Cancelling Second First Revised Sheet 74
Effective: December 1, 2006 May 29, 1997

By: F. B. Poag Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

- 9. Optional Service Features (Cont'd)
 - a. Attendant Features Package Data Link Console Operation (Cont'd)
 - 2) Rates and Charges (Cont'd)

		rm Paymei Plan	nt
Feature Establishment —Charge	12 Months	36 Months	—60 Months
Optional Attendant Features (Cont'd)			
(n) Activate/Deactivate Call Forwarding per console \$ -	\$ 3.50	\$ 3.45	\$ 3.40
(o) Group Trunk Group Busy per trunk group	8.00	7.95	7.90
(p) Aggregate Trunk Access Control per trunk group -	8.00	7.95	7.90
(q) Priority Console Alert per console	28.00		26.45
(r) Attendant Call Detail Entry per console -	5.00	4.80	4.70
(s) Attendant Verification and Recording per console	4.70	4.60	4.50

Embarq Florida, Inc.

SECTION A12

Third Second Revised Sheet 75
Cancelling Second First Revised Sheet 75
Effective: December 1, 2006 May 29, 1997

By: F. B. Poag Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

- 9. Optional Service Features (Cont'd)
 - a. Attendant Features Package Data Link Console Operation (Cont'd)
 - 2) Rates and Charges (Cont'd)

		Ter	m Paymen Plan	ŧ
Feature Establishm —Charge	ent	12 Months	• •	——60 —Months
Optional Attendant Features (Cont'd)				
t) Global Virtual Facility Group Access Control per console \$		\$.65	\$.60	\$.50
u) Global Virtual Facility Group Busy per console		.65	.60	.50
v) Virtual Facility Group Access Control per console	<u>-</u>	.65	.60	.50
w) Virtual Facility Group Busy per console	_	65	.60	.50
x) Group Trunk Access Control per console		.20	.15	.10
y) Display Queued Calls per console		3.50	3.40	3.30

Embarq Florida, Inc. **SECTION A12**

> Third Second Revised Sheet 76 Cancelling Second First Revised Sheet 76

F. B. Poag Effective: December 1, 2006 May 29, 1997 Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

Optional Service Features (Cont'd)

Ву:

- b. Central Office Features Associated with Customer Provided Electronic Telephone Sets
 - 1) General

Access to the following features via customer provided station equipment will be provided according to the interface specifications for the DMS 100 central office switcher.

Regulations

- a) Each station location will require a main station access line charge as specified in Section A3 of this tariff.
- Main station lines terminated in customer provided electronic telephone sets must be via non-loaded facilities.
- c) Each main station set must have a primary Directory Number associated with it.
- d) Features associated with the electronic set only will be charged per main station.
- Features associated with the Directory Number(s) terminated on the main station will be charged per Directory Number activated.

Embarq Florida, Inc. SECTION A12

Third Second Revised Sheet 77
Cancelling Second First Revised Sheet 77
Effective: December 1, 2006 May 29, 1997

F. B. Poag

Ву:

Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

- Optional Service Features (Cont'd)
 - b. Central Office Features Associated with Customer Provided Electronic Telephone Sets (Cont'd)
 - 2) Regulations (Cont'd)
 - f) Features assigned to keys on an electronic set must also have the feature assigned to the main station line.
 - g) Features associated with a dedicated key on the electronic set will be charged per key assigned.
 - A main station set may have a Private Business Line (PBL) appearing as one of the Directory Number keys.
 - i) Rates and Charges for an individual business line service as specified in Section A3 of this Tariff will apply for the Private Business Line. The number assigned to a PBL will be outside the Enhanced Centrex station range. The PBL cannot use the code access features available on the main station set. Services such as Custom Calling cannot be assigned to a PBL.

Embarq Florida, Inc.

SECTION A12

Third Second Revised Sheet 78
Cancelling Second First Revised Sheet 78
Effective: December 1, 2006 May 29, 1997

By: F. B. Poag Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

- 9. Optional Service Features (Cont'd)
 - b. Central Office Features Associated with Customer Provided Electronic Telephone Sets (Cont'd)
 - 3) Rates and Charges
 - a) These rates and charges will apply per electronic set provided.

			Ter	:nt	
		Feature Establishment Charge	12 Months	36 Months	—60 —Months
	Private Business Line - per line	See Section A4	See Section A3		
b) —	Electronic Telephone S standard package rate per line equipped -	Set Display Features - 1.75	.75	.70	.65
	Display Called Number Display Calling Numbe Feature Display Query Time Key				

Embarq Florida, Inc.

SECTION A12

Third Second Revised Sheet 79
Cancelling Second First Revised Sheet 79
Effective: December 1, 2006 May 29, 1997

By: F. B. Poag Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

- 9. Optional Service Features (Cont'd)
 - b. Central Office Features Associated with Customer Provided Electronic Telephone Sets (Cont'd)
 - 3) Rates and Charges
 - a) These rates and charges will apply per electronic set provided.

		Te	nent	
	Feature stablishment Charge	12 Months	36 Months	—60 Months
(c) Additional Features				
Add-on Module Softv per set	vare 75.00	<u>-</u>		<u>-</u>
Auto Answer Back per set	_	3.00	2.95	2.90
Intercom - Individual per set	_	.40	.35	.30
Automatic Dial per set	_	.25	.20	.15
Fictitious Directory N per directory numb		2.50	2.25	2.00

Embarq Florida, Inc. **SECTION A12**

> Third Second Revised Sheet 80 Cancelling Second First Revised Sheet 80

F. B. Poag Effective: December 1, 2006 May 29, 1997 Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

Optional Service Features (Cont'd)

Ву:

Station Message Detail Recording (SMDR)

1) General

- a) Station Message detail recording (SMDR) is an arrangement to provide a record, by main station line number, of originating intercity traffic routing over dial type tie lines, WATS, CCSA, interexchange carrier access lines and/or the Toll Network.
- The station message detail will include the calling main station line number, the called number, date, time of day, duration of call and the type of facility used. The record will be provided on magnetic tape to customers requiring message detail for cost allocation and telecommunications system management purposes. The detail will be provided on all facilities in routes selected by the customer for Station Message Detail Recording.

2) Regulations

Station Message Detail Recording (SMDR) may be offered to main station lines of customers where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.

Embarq Florida, Inc. SECTION A12

Third Second Revised Sheet 81
Cancelling Second First Revised Sheet 81

Director Effective: December 1, 2006 May 29, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

9. Optional Service Features (Cont'd)

Ву:

F. B. Poag

- c. Station Message Detail Recording (Cont'd)
 - 2) Regulations (Cont'd)
 - b) Station Message Detail Recording is not represented to be a provision of billing detail.
 - c) Station Message details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the Company's accounting center furnishing the tape. The format may be changed at the discretion of the Company in which case the customer will be responsible for making the tape compatible with his data processing equipment.
 - d) Station Message details may be provided on all facilities subscribed to by the customer including Message Telecommunications Service (MTS), but will not include intercom calls originated by the station users. The customer may designate the group or groups of facilities on which SMDR is to be provided. Where the facility designated by the customer is the MTS network, the magnetic tape file will include a record of each message itemized on the customer's bill; e.g., messages received collect or billed to the customer as third number billing will be on the tape file in addition to DDD messages originated by the station user.

Embarq Florida, Inc.

By:

SECTION A12

Third Second Revised Sheet 82 Cancelling Second First Revised Sheet 82 Effective: December 1, 2006 May 29, 1997

F. B. Poag

Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

9. Optional Service Features (Cont'd)

b. Central Office Features Associated with Customer Provided Electronic Telephone Sets (Cont'd)

		Te	rm Paymei Plan	nt
	Feature Establishment Charge	12 Months	36 Months	—60 Months
a) Authorization Codes per block of 50	25.00	\$ 9.50	\$ 8.95	\$ 8.60
b) Account Codes per block of 50	25.00	8.00	7.95	7.80
c) Direct Inward System Access		10.00	9.90	9.80
d) Station Message Deta Recording, per system per recorded	il 450.00	42.50	41.00	40.00
e) Station Message Deta Transfer to Tape per request	- i l 110.00	.0025	.0025 	.0025
f) Blank Magnetic Tape per tape	14.50		<u>-</u>	
g) Recorded Announcem per account authorization code		5.00	4.95	4.90

Embarq Florida, Inc.

By:

SECTION A12

Third Second Revised Sheet 83 Cancelling Second First Revised Sheet 83 Effective: December 1, 2006 May 29, 1997

F. B. Poag

Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

9. Optional Service Features (Cont'd)

d. Trunk Queuing

The Trunk Queuing package consists of several features and enhancements as follows:

				Te i	Term Payment Plan	
			Feature Establishment Charge	12 Months	36 Months	——60 —Months
	1)	Off-Hook Queuing - will wait inexpensive route is availab		ın		
		per system	\$ -	\$ 5.45	\$ 5.40	\$ 5.35
	2)	Call-Back Queuing - will not becomes idle; then automat			or.	
		per system		1.45	1.40	1.35
е.—	Unifo	orm Call Distribution				
		per group		33.00	31.00	29.90
		per line	<u>-</u>	2.00	2.00	2.00
		announcement per group	-	5.00	4.95	4.90
f	Autor Tone	matic Route Selection and Ex	rpensive Route Warning	ł		
	1)	Automatic Route Selection - automatically searched for a				
		per system	-	26.00	26.00	24.90
	2)	Expensive Route Warning T indicate the selection of an o		i g tone to		
		per system	-	18.00	16.00	14.90

Embarq Florida, Inc.

SECTION A12

Third Second Revised Sheet 84
Cancelling Second First Revised Sheet 84
Effective: December 1, 2006 May 29, 1997

By: F. B. Poag Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

				Term Payment Plan		Term Payment Plan		nt
			Feature					
			Establishment	12	36	60		
			<u>Charge</u>	Months	Months	<u>Months</u>		
g.	Mess	sage Service						
	1)	Station Message Waiting - p	permits the user to acce	ss the				
	٠,	attendant for a message. A			sage waiti	ing lamp.		
		3.			3.	3 - 1		
		per line	\$ -	\$1.65	\$1.55	\$1.50		
	2)	Stuttered Dial Tone for Mesof a message waiting with a	sage Waiting - notifies a stuttered dial tone.	i user				
		per line	<u>-</u>	1.00	.90	.80		
	3)	Attendant Message Waiting to be used as a message co	- permits the attendant enter.	console				
		per console		2.00	1.90	1.80		
	4)	Business Set Message Wait message waiting with an inc	ting - notifies a user of a licator lamp.	+				
		per business set		1.00	.90	.80		

Embarq Florida, Inc.

F. B. Poag

Ву:

SECTION A12

Third Second Revised Sheet 85 Cancelling Second First Revised Sheet 85

Effective: December 1, 2006 May 29, 1997

Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

9. Optional Service Features (Cont'd)

			Term Payment Plan		nt	
		Feature Establishment Charge	12 Months	36 Months	—60 —Months	
h	Electronic Switched Network (ES Standard Package)	N) - Basic				
	per system	\$2500.00	\$ 75.00	\$ 75.00	\$75.00	
	ESN Connections					
	per interoffice connection	42.50	19.60	18.10	16.60	

The basic ESN network package includes the following features:

- Network Class of Service determines call privileges for calls transversing the network.
- 2) Network Information Signals proprietary signaling that provides compatibility between switches equipped with the ESN signaling package and within a customer's private network.
- Network-Wide Automatic Route Selection provides for effective use of available network resources through the use of routing strategies.

Embarq Florida, Inc.

SECTION A12

Third Second Revised Sheet 86 Cancelling Second First Revised Sheet 86 Effective: December 1, 2006 May 29, 1997

By: F. B. Poag

Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

			Te	rm Paymen Plan	
		Feature Establishment Charge	12 Months	36 Months	—60 Months
i	Network Speed Calling (Stand access up to 1000 Network Sp	lard Package) - allows a c beed Calling numbers.	ustomer gro	up to define	and
	per system	\$ -	\$ 28.00	\$ 26.00	\$ 24.90
j.	Time-of-Day Routing (Standar choices based on the time of c		effective us	e of call rou	ute
	per system		115.00	105.00	99.90
k. —	Time-of-Day Network Class of conditional call routing based			- provides f	for
	per system		170.00	155.00	149.90
l.	Random Conditional Routing (calls over several lists of trunk Selection is provided.				
	per system		11.50	10.50	9.90

Embarq Florida, Inc.

SECTION A12

Third Second Revised Sheet 87
Cancelling Second First Revised Sheet 87
Effective: December 1, 2006 May 29, 1997

By: F. B. Poag Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

		Term Paymer Plan		
	-Feature -Establishment 	12 Months	36 Months	—60 Months
m. Access to Customer Provided S	Services			
1) Code Calling				
per line termination	\$25.00	\$13.00	\$12.95	\$12.90
per trunk termination	30.00	25.00	24.90	24.80
2) Loudspeaker Paging				
per line termination	35.00	13.00	12.90	12.80
per trunk termination	15.00	6.80	6.75	6.70
3) Radio Paging				
per line termination	25.00	13.00	12.90	12.80
per trunk termination	15.00	6.80	6.75	6.70
4) Dictation				
per trunk termination	25.00	10.00	9.90	9.80

Embarq Florida, Inc.

By:

SECTION A12

Third Second Revised Sheet 88
Cancelling Second First Revised Sheet 88
Effective: December 1, 2006 May 29, 1997

F. B. Poag

Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

		Te	rm Paymer Plan	nt
	Feature -Establishment	12 Months	36 Months	——60 —Months
n. System Features				
1) Code Restrictions per system	-	\$12.50	\$12.25	\$11.90
2) Dial Pulse Conversion per system		54.00	51.00	49.90
3) Cut through Dialing per system		34.00	30.00	29.00
4) Intergroup Calling per system	<u>-</u>	19.75	18.00	17.00
5) Distinctive Call Waiting per system		34.00	31.00	30.00
e. Conference Features				
1) Meet-Me Conference - per conference bridge	_	15.00	14.95	14.90
2) Station Controlled - Conference - Large		45.00	44.05	44.00
per conference bridge per line		15.00 .30	14.95 .25	—14.90 ——.25
3) Attendant Conference - La per conference bridge	arge	15.00	14.95	14.90
per line	-	.15	.15	.10

Embarq Florida, Inc. **SECTION A12**

Third Second Revised Sheet 89

Ву: F. B. Poag Cancelling Second First Revised Sheet 89 Director

Effective: December 1, 2006 May 29, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd) RESERVED FOR FUTURE USE

9. Optional Service Features (Cont'd)

			Ŧe	erm Payment Plan	
		Feature Establishment Charge	12 Months	36 Months	60 Months
p.	Music-On-Hold, Per system				
	26 - 75 lines 76 - 150 lines		\$45.00 \$65.00	\$42.50 \$62.50	\$41.00 \$61.00

EXPRESSTOUCH CENTREX FEATURES

1. General

ExpressTouch Centrex features are central office call management features offered to Centrex Basic and Enhanced customers in addition to the optional features offered previously in Section A12 of the tariff.

2. Regulations of Service

- The following regulations apply to the features listed in D.3.:
 - ExpressTouch Centrex features are provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within the Custom Local Area Signaling Services (CLASS) serving areas.
 - 2) ExpressTouch Centrex features are available to both Basic and Enhanced Centrex Service subscribers.

Embarq Florida, Inc. SECTION A12

Third Second Revised Sheet 90 Cancelling Second First Revised Sheet 90

F. B. Poag Cancelling <u>Second</u> First Revised Sheet 90 Director Effective: <u>December 1, 2006</u> May 29, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

D. EXPRESSTOUCH CENTREX FEATURES (Cont'd) RESERVED FOR FUTURE USE

2. Regulations of Service (Cont'd)

Ву:

- a. The following regulations apply to the features listed in D.3.: (Cont'd)
 - 3) In no event shall the Company be held liable for any losses or damages arising from the unavailability or failure of its equipment or facilities, or for any act, omission or failure of performance by the Company or its employees or agents in connection with this service.
- b. The following regulations apply to the Caller ID feature only, in addition to the regulations listed in a. preceding:
 - 4) If an incoming call is from a caller utilizing a PBX trunk or a rotary line group, the telephone number displayed may be the main number of that PBX or rotary group rather than the directory number accessed by the caller.
 - 2) The Company will deliver all numbers, subject to the technical limitations defined in this tariff, including telephone numbers associated with Non- Published Listing Service as described in Section A6 of this tariff.
 - 3) Telephone numbers transmitted via Caller ID are intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff.
 - 4) Calling numbers will not be displayed on operator-handled calls, access lines where Calling Number Delivery Blocking has been activated, or with calls originating outside of the CLASS serving area as specified in Section A13.

Embarq Florida, Inc. **SECTION A12**

> Third Second Revised Sheet 91 Cancelling Second First Revised Sheet 91

Effective: December 1, 2006 May 29, 1997 Director

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(UNITED TELEPHONE EXCHANGES ONLY)

<u>-EXPRESSTOUCH CENTREX FEATURES (Cont'd)</u> RESERVED FOR FUTURE USE

Features

F. B. Poag

By:

- Repeat Dialing When activated, Repeat Dialing automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed and the caller will be notified with a distinctive ring.
- Call Return Call Return enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered.
- Caller ID This feature enables the customer to view on a display unit the directory number of an incoming telephone call. The display unit may be an ancillary device which is attached to the customer's telephone set or may be a special telephone set with the display unit built in. The calling number will display between the first and second ring.
- Calling Number Delivery Blocking This service is provided at no charge to the subscriber. The service will be provided as described in Section A13.

e. Call Tracing

1) Call Tracing enables the customer to initiate an automatic trace of the last call received. A usage charge will be assessed on a per-occasion basis for each successful trace made. A trace is considered successful when the customer is informed by the voice response unit that the Call Tracing has been successfully completed. Certain types of calls, e.g., out of the area long distance, cannot be traced using this feature.

Embarq Florida, Inc. **SECTION A12**

Third Second Revised Sheet 92

Ву: F. B. Poag Cancelling Second First Revised Sheet 92 Director

Effective: December 1, 2006 May 29, 1997

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

EXPRESSTOUCH CENTREX FEATURES (Cont'd) RESERVED FOR FUTURE USE

3. Features (Cont'd)

e. Call Tracing (Cont'd)

- 2) Upon activation by the customer, the call tracing information (calling and called number, the time the call was received, and the time the trace was activated) is recorded and stored until requested by an authorized law enforcement agency. The information collection process is instantaneous and the customer using this feature will be notified immediately if the trace was successful and will then be instructed to contact the local law enforcement agency if they wish to file a complaint. The customer is not provided the traced number.
- 3) If the customer receives another call prior to activating the trace, or receives a Call Waiting indication during the call to be traced, Call Tracing will not record the correct number.

Embarq Florida, Inc.

F. B. Poag

Director

BY:

SECTION A12

Fourth Third Revised Sheet 93 Cancelling Third Second Revised Sheet 93

Effective: December 1, 2006 October 13, 2002

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

EXPRESSTOUCH CENTREX FEATURES (Cont'd) RESERVED FOR FUTURE USE

3. Features (Cont'd)

f. Call Tracing Denial - This service allows the Call Tracing feature to be blocked. To initiate the blocking feature the customer must contact the Company. The Company will then install the blocking feature on the customer's line. The blocking feature cannot be deactivated by the customer. This feature is provided at no charge to the customer.

4. Rates and Charges

	Basic Centrex	12 Months	36 Months	60 Months
a.	Basic Centrex			
	1) Repeat Dialing, per line	\$ 2.00		
	2) Return Call, per line	2.50		
	3) Caller ID, per line	7.00	<u>-</u>	
b.	Enhanced Centrex			
	1) Repeat Dialing, per line	\$ 1.50	\$ 1.25	\$ 1.00
	2) Return Call, per line	2.25	2.00	1.75
	3) Caller ID, per line	5.50	5.25	5.00

Call Tracing \$4.00 per successful trace

Embarq Florida, Inc.

F. B. Poag

Director

By:

SECTION A103 Sixth Fifth Revised Sheet 3

Cancelling Fifth Fourth Revised Sheet 3

Effective: December 1, 2006 November 12, 2004

OBSOLETE SERVICE OFFERINGS BASIC LOCAL EXCHANGE SERVICE

A. MONTHLY EXCHANGE RATES

This information formerly appeared in Section A3. and became obsolete on March 1, 2003. Only subscribers to access lines without Touch-Tone Service are grandfathered. No new customers may subscribe to an access line without Touch-Tone these services. This These services will continue to be provided to existing customer(s) until such time as discontinued by the customer or the Florida Public Service Commission.

1. Basic Access Line - Rates and Charges (Cont'd)

	• •	,	Rate Grou	<u>ps</u>	
	1	2	3	4	5
n <u>a</u> .Trunks, Flat Rate	\$35.75	36.95	41.50	43.65	49.75
Central Telephone- Eglin AFB	\$41.20				
b. Business Centrex Line United Telephone	<u>\$26.00</u>	<u>26.00</u>	<u>26.00</u>	<u>29.00</u>	<u>29.00</u>
c. Business Rotary Centrex Line United Telephone	\$30.00	30.00	30.00	<u>35.00</u>	<u>39.00</u>

Embarq Florida, Inc.

Section A112

By: F. B. Poag Director

Third Second Revised Contents Sheet 1
Cancelling Second First Revised Contents Sheet 1
Effective: December 1, 2006 May 29, 1997

OBSOLETE SERVICE OFFERINGS CENTREX SERVICE

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A.	CENTREX SERVICE	1
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Embarg Florida, Inc Section A112

Third Second Revised Sheet 1
Cancelling Second First Revised Sheet 1

Director Effective: December 1, 2006 May 29, 1997

OBSOLETE SERVICE OFFERINGS CENTREX SERVICE

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE

F. B. Poag

By:

1. Month-to-Month Rates

All subscribers to the month-to-month rates, as of August 5, 1996, will be grandfathered at the 12-month rates found in Section A12 for their existing services. No new customers may subscribe to these month-to-month rates. These month-to-month rates will continue to be provided to existing customers until such time as discontinued by the customer or until they can no longer be provided by the Company.

This information formerly appeared in Section A12 and became obsolete on December 1, 2006. No new customers may subscribe to this service. This service will continue to be provided to existing customers until such time as discontinued by the customer, the Company, the Florida Public Service Commission or the service can no longer be maintained by the Company.

B. ENHANCED CENTREX SERVICE

This information formerly appeared in Section A12 and became obsolete on December 1, 2006. No new customers may subscribe to this service. This service will continue to be provided to existing customers until such time as discontinued by the customer, the Company, the Florida Public Service Commission or the service can no longer be maintained by the Company.

C. EXPRESSTOUCH CENTREX FEATURES

This information formerly appeared in Section A12 and became obsolete on December 1, 2006. No new customers may subscribe to this service. This service will continue to be provided to existing customers until such time as discontinued by the customer, the Company, the Florida Public Service Commission or the service can no longer be maintained by the Company.

By: F. B. Poag Original Sheet 2
Director Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE

1. General

- a. Centrex Service is a central office communications system package provided in association with individual line exchange business and residence services furnished where available from digital central office equipment located in Company buildings. Centrex is not provided in association with PBX trunks or pay telephone service.
- b. Centrex is offered as a customer option and may be provided subject to the availability of facilities and central office equipment as determined by the Company.
- c. A combination of business and residence lines in a Centrex system is not permitted. All exchange lines in a Centrex system must be of the same type, i.e., must be either flat rate or measured service, and must be billed to the same account.
- d. Centrex provides for a system accommodating from one to twenty-five central office lines. All exchange access lines terminating in a Centrex system must be served by the same central office.
- e. Suspension of service as provided in Section A2 of this Tariff, is permitted in connection with Centrex.
- g. The quality of transmission for calls utilizing call forwarding or conferencing may vary depending on the distance and routing involved.
- h. Customer premises equipment associated with this service is provided by the customer.

Payment Plans

- 1) A minimum term payment plan of twelve months shall be applicable to Basic Centrex Systems.
- The termination liability for the Basic Centrex System is such that if a subscriber terminates their Centrex service prior to the expiration of the twelve month period, the subscriber shall immediately pay a termination liability in the amount of 100% of the monthly charges remaining in that twelve month period.
- At the expiration of the 12 month service period, the subscriber's service period will automatically renew for successive periods of 12 months each at the then current tariff rates, unless the subscriber provides written or verbal notice of termination at least thirty (30) days in advance of any scheduled renewal.

By: F. B. Poag Director

Original Sheet 3 Effective: December 1, 2006

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd)

2. Basic System

a. Standard Features

1) Call Hold

Allows a station user to place a call on hold by flashing the switchhook and dialing a code.

2) Call Pickup

Allows a station user to answer another station users incoming call within a defined group by dialing a code.

3) Ring Again (Camp On)

Allows a station user encountering a busy station, within the same station group, to be notified when the busy station becomes idle and to be placed automatically in a ring again mode.

4) Station-To-Station Calling

Allows stations within a group to complete calls to other stations within the same group without the assistance of an attendant, by dialing a 2 through 7 digit number.

5) Three-Way Conference/Transfer/Consultation Hold

Allows a station user to establish three-way conference calls and provides the capability to transfer incoming, outgoing, and intragroup calls. The user may also place a call on hold to consult privately with a third party.

By: F. B. Poag Director

Original Sheet 4

Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd)

Basic System (Cont'd)

b. Optional Features

1) Call Forward - Don't Answer

Allows for forwarding of an incoming call to a preselected line within the system when the called line does not answer after a predetermined number of rings.

2) Call Forward - Busy

Allows for forwarding of an incoming call to a preselected line within the system when the called station is in use.

3) Call Forwarding

Allows all calls to a line equipped with Centrex to be automatically forwarded to a selected line within the system or outside the system.

4) Call Waiting

Provides the station user, who is busy on an existing call, with a private tone signal which indicates that another call is waiting. The station user may then ignore the waiting call; or terminate the original call and answer the waiting call; or, through the use of switchhook flashes, put the original call on hold and receive the waiting call; or alternately talk on both calls until one is terminated. (This feature cannot be utilized if Call Forward - Busy or Call Forward - Don't Answer is activated.)

5) Class-of-Service Restrictions

<u>Provides the ability to allow or deny all calls originating or terminating on individual stations and tie trunks.</u> Three types are offered.

- a) Fully Restricted Service stations are denied access to the exchange network.
- b) Toll Restricted Service restricts stations from toll calls.
- c) Unrestricted Service no restriction on calls.

6) Station Controlled Conference

Allows a station user to establish a conference call consisting of three to six conferees.

7) Meet-Me-Conference

<u>Provides one six-party conference bridge and directory number for conferees to dial at a specified time to hold a conference.</u>

By: F. B. Poag Director

Original Sheet 5

Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd)

2. Basic System (Cont'd)

b. Optional Features (Cont'd)

8) Speed Call - Station

Allows a station user to reach frequently dialed numbers by dialing an abbreviated code.

- a) Speed Call 10 1-10 telephone numbers
- b) Speed Call 30 1-30 telephone numbers
- c) Speed Call 50 1-50 telephone numbers

9) Speed Call - Group

<u>Provides all lines with the ability to dial telephone numbers from a group list by dialing an abbreviated code.</u>

- a) Group Speed Call 30 up to 30 telephone numbers
- b) Group Speed Call 50 up to 50 telephone numbers

10) Automatic Line

A predetermined telephone number is automatically dialed when the station handset is taken off-hook.

11) Call Park

Allows a station user to put the call on hold and then retrieve the call at another extension.

12) Station Hunting

<u>Provides Directory Number Hunt, Circular Line Hunt and Multi-line Hunt arrangements.</u>

13) Off-Premises Extension Station

<u>Permits access to Centrex features for a station that is located off the customers premises but within the same central office.</u>

14) Centrex Toll Free Code (TFC) Service

A feature designed to meet the needs of Centrex customers who utilize TFC Service by providing the TFC Service connection to Centrex equipped lines in the serving central office.

By: F. B. Poag

Original Sheet 6 Effective: December 1, 2006

Director Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd)

Basic System (Cont'd)

b. Optional Features (Cont'd)

15) Centrex OUTWATS

A feature designed to meet the needs of Centrex customers who utilize OUTWATS by providing the OUTWATS connection to Centrex equipped lines in the serving central office through dial access.

16) Centrex OUTWATS/Callback Queue

A feature designed to meet the needs of Centrex customers who utilize OUTWATS by providing the OUTWATS connection to Centrex equipped lines in the serving central office through dial access. The queue feature allows the central office to signal a waiting OUTWATS user when the line is available.

17) Multiple Appearance Directory Number (MADN)

Permits the assignment of a directory number to more than one business set.

<u>Multiple call arrangement - allows simultaneous use of more than one business</u> set with the same directory number.

<u>Single call arrangement - allows only one business set with the same directory</u> number to be used at any given time.

18) Auto Answer Back

An incoming call is automatically answered through a hands free unit after four seconds.

19) Fictitious Directory Number

<u>Permits the assignment of more than one directory number to the same station line.</u>

20) Music-On-Hold

<u>Provides music to the calling party while on hold.</u> This feature is only available in central offices which currently have music sources.

By: F. B. Poag Director

Original Sheet 7

Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd)

3. Rates and Charges

The following rates and charges are for Centrex service only and are in addition to the applicable service connection charges, monthly local exchange access line rates and nonrecurring charges for individual exchange access lines and other services or equipment with which they are associated.

		System Size	12 Month Rate Per Month
a.	Centrex - Basic System, per	1 - 25 lines	\$5.50 each
	line equipped. Includes		<u>. </u>
	all standard features.		
<u>b.</u>	Optional Features, per line equipped		
	Call Forward - Don't Answer		1.50
	Call Forward - Busy		1.50
	Call Forwarding		2.00
	Call Waiting		3.00
	Class-of-Service Restrictions		2.00
	Station Controlled Conference		.50
	Meet-Me-Conference		1.00
	Speed Call - Station		
	Speed Call 10		.75
	Speed Call 30		2.00
	Speed Call 50		3.00
	Speed Call - Group		
	Group Speed Call 30		.80
	Group Speed Call 50		<u>.95</u>

By: F. B. Poag Director

Original Sheet 8

Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd)

Rates and Charges (Cont'd)

b. Optional Features, per line equipped (Cont'd)

		12 Month Rate Per Month
Automatic Line		2.00
Call Park		.50
Station Hunting		2.00
Off-Premises Extension Station		2.50
Centrex TFC Service		2.50
Centrex OUTWATS		2.50
Centrex OUTWATS/Callback Queue		3.00
	Nonrecurring	Monthly
	Charge	Rate
Multiple Appearance Directory Number (MADN) Multiple call arrangement Per MADN group	\$5.75	\$5.7 <u>5</u>
Per line	ψ3.73 -	2.00
Single call arrangement Per business set	1.75	.45
Auto Answer Back Per business set	1.45	2. <u>95</u>
Fictitious Directory Number Per directory number	1.75	2.00

By: F. B. Poag Director

Original Sheet 9

Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd)

3. Rates and Charges (Cont'd)

b.	(Cont'd)		12 Month
		System	Rate
		Size	Per Month
	Music-On-Hold, Per system		
	1 - 7 lines	-	20.00
	8 - 14 lines	-	25.00
	15 - 25 lines	-	30.00

NOTE: A subscriber to Centrex Basic may select features from the Enhanced Centrex tariff providing the selected features are not offered in the Centrex Basic tariff.

The applicable rates and charges for the selected features are specified in the Enhanced Centrex tariff.

c. Service Establishment Charges

		<u>Service</u>		
		<u>Establishment</u>	Charge	
<u>1)</u>	System Size	Charge, per system	Per Line	
	<u>1 - 7 lines</u>	\$40.00	\$3.00	
	8 - 14 lines	75.00	3.00	
	15 - 25 lines	95.00	3.00	

- 2) A charge of \$3.00 per line added to the Centrex Basic System is applicable whenever additional lines are requested subsequent to initial system installation. This is in addition to the appropriate service connection charges.
- 3) Centrex WATS features are subject to the rates and regulations applicable to all WATS services as specified in this tariff and other tariffs in which the Company concurs.
- 4) If one or more of the optional Centrex WATS features are requested subsequent to initial system installation, a non-recurring charge of \$40.00 will be applicable in addition to the appropriate service connection charges.
- 5) Appropriate extension line mileage charges as specified in other sections of this tariff apply when the Off-Premises Extension Station option is selected by the customer.

By: F. B. Poag Director

Original Sheet 10

Effective: December 1, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

A. CENTREX SERVICE (Cont'd)

3. Rates and Charges (Cont'd)

d. Centrex Lines Terminating in a Key System

Customers whose Centrex lines terminate in a key system may only subscribe to the following features at the rates as shown. The rates for these features are in addition to the applicable Rotary Line Service local exchange rates.

Service Establishment Charge, per system \$20.00

	12 Month Rate
	Per Month
Call Forward - Don't Answer	\$ 1. <u>50</u>
Call Forward - Busy	1.50
Call Forwarding	4.50
Call Waiting	4.00
3-Way Conference/Consultation Hold	4.00
Station Controlled Conference	3.00
Speed Call	
Speed Call 10	\$3.00
Speed Call 30	3.50
Speed Call 50	4.00
Centrex TFC Service	2.50
Centrex OUTWATS	2.50
Centrex OUTWATS/Callback Queue	3.00

e. Type "C" Line Card

A type "C" line card is required for use with a customer-provided proprietary telephone set. A proprietary telephone set is one that permits features to be activated through individual key functions rather than through dialing a code. The following rates are applicable per line that is associated with a proprietary set.

Non-Recurring	12 Month Rate
Charge	Per Month
-	
\$ 5.00	\$2.50

f. Service charges as specified in Section A4 of this tariff are applicable to changes in or additions to an Centrex system.

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By: F. B. Poag Director

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE

1. General

- a. Enhanced Centrex is furnished from digital central office equipment located on Company premises and associated facilities so arranged as to provide the following basic service features:
 - 1) Direct Inward Dialing (DID) and Direct Outward Dialing (DOD) of exchange and long distance message network calls to and from stations and attendant positions of an Enhanced Centrex system.
 - 2) Intercommunication calls between stations of the same Enhanced Centrex system.
 - 3) Identified Outward Dialing (IOD), by station number of outgoing long distance message calls dialed by a station. Only calls billed to the subscriber by this Company will be provided this identification.
 - 4) Common recorded announcement interception of calls to unassigned station numbers.
 - 5) Basic Station Line Hunting.
- b. Enhanced Centrex Service, terminating at a single customer premises location, will be furnished in two categories, based on the size of the subscriber's system.
 - 1) Systems with 26-75 Station Lines.
 - 2) Systems with 76-150 Station Lines.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

1. General (Cont'd)

c. An Enhanced Centrex System may be comprised of the following components:

Common Equipment
Network Access
Main Station Lines
Terminating Arrangements
Features

The Common Equipment, Network Access, Main Station Lines and Features components will be included in every system.

The Common Equipment, Network Access and Terminating Arrangements will be at the rates and charges as specified in C B. 7. of this section of the tariff.

Main Station Line rates will consist of the intercom charge and the appropriate wire center line mileage charge. These charges are located in C B. 8. of this section of the tariff.

2. Regulations

- a. Enhanced Centrex service is furnished subject to the availability of facilities and features from digital central office equipment, located in a central office building owned or leased by the Company. The service allows for normal station activity including incidental additions and deletions. Major additions to and/or major relocations of Enhanced Centrex systems are subject to the same rules and regulations as initial installations.
- b. Certain auxiliary services are available on an individual main station line basis and are subject to the capabilities of the serving central office.
- Optional Service Features as listed in C B. 9. include Attendant Features and Auxiliary
 Attendant Features. These features may require customer provided compatible terminal equipment.
- d. All console functions by the attendants at the subscriber's premises are performed at the expense of the subscriber and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.
- e. All Enhanced Centrex main station lines must be associated with the main switching equipment. Satellite switching equipment is not offered with Enhanced Centrex service.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

Regulations (Cont'd)

- f. Tie lines for direct connections between a basic Enhanced Centrex system and other systems are provided primarily for communication between stations of the two systems. In such cases, rates and charges for tie line service as specified in A13 of this Tariff and miscellaneous line termination charges apply. In addition, these tie line connections may be arranged to provide completion of incoming or outgoing local and long distance calls through the Enhanced Centrex system to or from other systems provided such connections to the exchange or long distance network are only made at one system at a time.
- g. Where completion of incoming and outgoing local and long distance calls through an Enhanced Centrex system is furnished to or from main station lines of a separate Enhanced Centrex system in another exchange, the charges applicable for the following features apply in addition to the regular charges for the facilities connecting the systems.
 - 1. Rates and charges as specified in Section B3 of the Southern Bell Private Line Service Tariff apply to miscellaneous lines furnished with unique access codes (trunk level access).
 - 2. Enhanced Centrex optional feature charges as outlined in Section & B. 9 apply for each trunk terminated main station line as offered in Section & B. 7 of this Tariff, as appropriate.
- h. A system may not be provided for Intercommunication (stand alone) service only.

 Access to the Exchange Network must be provided.
- i. A combination of Flat Rate and Message Rate Service will not be allowed within a single customer system except as provided in Section A2 of this tariff.
- j. Suspension of Enhanced Centrex Service as described in A2 will be permitted.
- k. A twelve month minimum term payment plan shall be applicable to Enhanced Centrex systems.
- I. Directory Listings will be furnished subject to the rates and regulations specified in Section A6 of this Tariff

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<u>CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS</u> (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

2. Regulations (Cont'd)

- n. The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of an Enhanced Centrex system is limited by the number of Network Access Registers subscribed to by the customer. Each Network Access Register may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option of the customer at the time the Network Access Register is installed. When a change in the type of operation is requested by the customer, the appropriate Service Charges as specified in Section A4 of this Tariff apply per Network Access Register affected.
- o. Service charges, as specified in Section A4 of this Tariff, apply to all Enhanced Centrex systems except as provided in C B. 5. of this Tariff.
- p. Enhanced Centrex installation charges are due on initial installation or subsequent additions unless deferred over a predetermined period of time as specified in Section A22 of this Tariff.
- q. Enhanced Centrex main station lines may be restricted from dialing three-digit central office and service codes by applying Code Restriction to the line. The three-digit codes which may be restricted constitute those codes to which Public Announcement, Directory Assistance or Dial-It type pay-to-listen services (e.g., 900 and 976 calls) are assigned which could generate billing to the originating main station line. Code Restriction arrangements may also be used to prohibit toll calls to a carrier other than the Presubscribed Interexchange Carrier (dialed 101XXXX). InterLATA calls dialed 0-(operator handled) calls cannot be restricted.
 - 1) At the time a Code Restriction arrangement is installed, the Enhanced Centrex system will be arranged for the Code Restriction specified by the customer and the main station lines designated by the customer will be so equipped. When the customer requests the subsequent addition or removal of code restriction on a main station line, the appropriate Service Charges as specified for a change in line termination apply per main station line affected. No such charges apply when the Code Restriction arrangement is disconnected in its entirety.
 - 2) Where Code Restriction applies to a particular central office code, direct outward dialed main station line access is denied to telephone numbers associated with that central office code.
 - Code Restriction arrangements to deny access to Directory Assistance and/or Public Announcement Services are not guaranteed. These features are intended to limit main station line direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for in the normal manner.
- r. The first system established per customer within a central office must consist of a minimum of twenty-six (26) main station lines.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

Definitions

ACCESS LINES TO CUSTOMER PROVIDED FEATURES

Allows dial access from Enhanced Centrex service for connection to customer provided features. (Code Calling, Loudspeaker Paging, Radio Paging, Dictation and Music)

ATTENDANT AUTODIAL

This feature permits an attendant to dial frequently called numbers by depressing the Autodial feature key, which is programmed with the number.

ATTENDANT CAMP-ON AND CAMP-ON MODE OPTIONS

This feature allows incoming listed number calls, which the attendant attempts to complete to a busy main station line, to be held waiting and then automatically connected when the called main station line becomes available. An indication of camp-on will be given to the busy main station line each time the attendant attempts a completion.

ATTENDANT CONFERENCE

<u>Using a six-port conference circuit, an attendant may interconnect up to five conferees on one</u> call. The sixth port is required for attendant access.

ATTENDANT GROUP TRUNK ACCESS CONTROL

This feature utilizes special keys on the customer provided attendant console to serve as a common interface for trunk group busy and trunk group access for all trunk groups allocated to the customer group.

ATTENDANT POSITION

<u>Customer-provided terminal equipment utilized for attendant control and call connecting</u> functions.

ATTENDANT RECALL TIMER

This feature returns attendant-extended calls to a main station to the attendant after a prescribed waiting period if the main station user is unable to answer.

ATTENDANT SERVICE

Incoming calls to the main listed number are answered by an attendant, who may complete the call to the desired main station line by means of the Call Transfer feature. An unrestricted or semi-restricted main station line user may dial the attendant over attendant lines to secure help in the completion of an outgoing call by means of Dial "O" calling.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd)

3. Definitions (Cont'd)

AUTOMATIC CALLBACK/RING AGAIN

Automatic Callback permits a main station line user who attempts an intercommunication call to a busy main station line to be automatically connected to that line when both called and calling lines are subsequently idle.

AUTOMATIC LINE

See Direct Connect Number.

AUTOMATIC ROUTE SELECTION

Automatic Route Selection is an optional feature, available where facilities permit, that allows station users, by dialing a preselected code to automatically select the preferred route subscribed for by a customer for network calls. Alternate routing to other facilities, subscribed to by the customer, is also provided. This arrangement is available for use with Foreign Exchange (FX), WATS, CCSA off-net, tie lines and Interexchange Carrier (IC) access lines which are compatible with Automatic Route Selection and toll network facilities.

BASIC TERMINATIONS

See Miscellaneous Line Terminations.

CALL-BACK QUEUE

See Queuing.

CALL FORWARDING - ALL CALLS

Automatically routes all incoming calls to the attendant or a predetermined telephone number.

CALL FORWARDING-BUSY LINE

Automatically routes calls to the attendant or preselected main station line when the called main station line is busy.

CALL FORWARDING-NO ANSWER

Automatically routes calls to the attendant or preselected main station line when the called main station line doesn't answer within the preset ringing cycle.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd)

3. Definitions (Cont'd)

CALL HOLD

Allows a main station line user to place any call involving their main station line on hold by flashing and dialing a special code. The main station line is then free to originate another call. The first call is retrieved by dialing the hold code a second time.

CALL PARK

Call Park allows the attendant to park calls against any directory in the attendant customer group. The parked call may be retrieved from any station by dialing the feature access code for retrieval plus the directory number.

CALL PICKUP

Allows a main station line user to answer calls directed to another main station line within the same preset call pick-up group.

CALL TRANSFER

Call Transfer provides for the transfer of calls by an Enhanced Centrex station. The Call Transfer feature is needed in addition to Three-way Calling if the station's type of call transfer is different from the call transfer type selected for the customer's group.

CALL WAITING-DIAL

The Dial Call Waiting feature provides the ability for originating main station lines to invoke call waiting service on selected intragroup calls by dialing an access code followed by the extension number of the main station line to be call waited.

CALL WAITING-EXEMPT

Prevents the Call Waiting-Originating or the Dial Call Waiting features from being imposed on the line when the station is busy.

CALL WAITING-ORIGINATING

Allows an equipped main station line to send the Call Waiting tone to any busy main station line in the same system.

CALL WAITING-TERMINATING

Informs a busy main station line, when the main station line is so equipped, that an incoming call is waiting (burst of tone). Permits holding the present connection while answering the new call then return to the original connection.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

Definitions (Cont'd)

CODE RESTRICTION ARRANGEMENTS

A Code Restriction Arrangement automatically denies a portion of all main station lines of a Enhanced Centrex system direct outward dialing access to one or more three-digit codes within the local calling area in which the system is located. Code restriction provides a distinctive tone to indicate that access is not permitted on call attempts.

CONFERENCE CALLING-STATION

Allows a main station user to establish a conference connection of up to six conferees (including the originator) without the aid of the attendant.

CONSULTATION HOLD-ALL CALLS

Allows a main station user to place a call on hold by depressing the switchhook, at which time dial tone is returned. The station user may then proceed to establish connection with another internal station or outside party, and after speaking with the "consulted" party, the station user may (1) return to the call initially held, (2) depress the switchhook thereby effecting Add-On Conference or (3) hang up and effect transfer of the initial call to the consulted party.

CUSTOMER GROUP

A Customer Group is that portion of the memory storage in the serving central office that contains the features for a specific system.

DATA CALL PROTECTION

Data Call Protection prevents calls from being interrupted by call waiting tones, testing or busy verification attempts. Data call protection is not customer changeable and lines assigned this feature may not utilize call transfer or conference capabilities.

DIAL "O" CALLING

<u>Dial "O" Calling permits a main station line user to reach an attendant position by dialing the single digit "O".</u>

DIAL CODE SENDING (CODE CALLING) FEATURE

Code Calling provides dial access to customer-premises located code calling equipment by main station line, attendant access and tie lines of an Enhanced Centrex system. The dialed two or three digit code activates signaling devices on the customer's premises to produce a coded signal corresponding to the dialed code. The called party, upon recognition of the signal, is automatically connected to the calling party by dialing a special code from any main station line in the system.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

3. Definitions (Cont'd)

DIAL THRU ATTENDANT

This feature allows main station line users to complete dialing on other than station-to-station calls after the attendant selects the trunk facility.

DIRECT CONNECT NUMBER/AUTOMATIC LINE

Station specially programmed to dial a predetermined telephone number when the station user goes off-hook.

DIRECT INWARD DIALING

Incoming calls from the exchange or toll network may be dialed directly or any called main station line served by the Enhanced Centrex main switching equipment without the help of an attendant.

DIRECT OUTWARD DIALING

Outward calls may be dialed directly from any unrestricted main station line served by the Enhanced Centrex main switching equipment without the help of an attendant.

DIRECTED CALL PICK-UP - NONBARGE-IN

The Directed Call Pick-Up - Nonbarge-In feature allows a main station line user to pick up an unanswered call to another main station line equipped with Directed Call Pick-Up by dialing a special answer code plus the number of the main station line being rung. If the main station line being rung has already answered, busy tone will be returned to the main station line user dialing the answer code and station line number.

DIRECTED CALL PICK-UP -NONBARGE-IN EXEMPT

<u>Directed Call Pick-Up - Nonbarge-In Exempt allows a station to be exempt from Directed Call Pick-Up Non-Barge In.</u>

DIRECTORY NUMBER HUNTING

See Station Hunting Arrangements

DISTINCTIVE CALL WAITING TONES

Distinctive Call Waiting provides different tones for an incoming waiting call depending on whether the incoming call is internal or external.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

3. Definitions (Cont'd)

DISTRIBUTED LINE HUNTING

See Station Hunting Arrangements

EXECUTIVE BUSY OVERRIDE

Executive Busy Override allows a station user to gain access to a busy station within the same system. A warning tone is transmitted to the called station and then a three-way call is established.

EXECUTIVE BUSY OVERRIDE-EXEMPT

A line equipped with this feature is exempt from override attempts.

FACILITY GROUPS

<u>Provides simulated trunk group access for miscellaneous line terminations.</u> A Facility Group may be one-way (incoming or out-going) or two-way operational.

INTERCEPT

Intrasystem and incoming network calls dialed to unassigned numbers are routed to recorded announcements.

INTERPOSITION TRANSFERS

This feature allows an attendant to call and speak to another attendant and to transfer a call to another attendant.

MAIN STATION EXTENSION SERVICE

Main station extension service consists of an additional station or stations on the same station circuit as the associated main station.

MAIN STATION LINE

A main station line connects customer provided terminal equipment to the serving central office.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

3. Definitions (Cont'd)

MISCELLANEOUS LINE TERMINATIONS

Miscellaneous lines are those lines not basic to the system; such as tie lines, WATS, Foreign Exchange, CCSA, etc., which required switching capabilities in order to function with Enhanced Centrex service.

MULTI-LINE HUNT GROUP (Basic)

See Station Hunting Arrangements

NETWORK ACCESS REGISTER

The Network Access Register provides for exchange and long distance message network calling to and from main stations and attendant positions of an Enhanced Centrex system

NETWORK CLASS OF SERVICE

This feature provides the capability to allow or deny types of calls to a station on both an incoming and an outgoing basis.

OFF-HOOK QUEUE

See Queuing.

PERMANENT HOLD

Allows a main station user to place any call involving their main station line on hold by flashing the switchhook and dialing a special code. When Permanent Hold is activated no calls can be originated or terminated from the main station line. The first call is retrieved by going off-hook. If the call is not retrieved within a time designated by the customer, the station line will ring and the held call will be returned.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd)

3. Definitions (Cont'd)

QUEUING

Queuing permits station users to be placed in a queue whenever the first choice route for completing a particular call is already in use. Two queuing arrangements are available:

- A Call-Back Queue, in which case the calling station goes on-hook and is called back when a facility becomes available.
- An Off-Hook Queue, in which case the calling station remains off-hook and is held in queue until a facility becomes available.

RING AGAIN

See Automatic Callback.

SPEED CALLING

Lets the main station line user place calls to a list of frequently called telephone numbers by dialing fewer digits than the complete directory number.

STATION DIRECT INWARD DIALING RESTRICTION

Permits the customer to have selected main station lines restricted from receiving Direct In-Dialed calls from the MTS network. Direct In-Dial call attempts will be routed to the attendant.

STATION HUNTING ARRANGEMENTS

Directory Number Hunt, Distributed Line Hunt and Uniform Call Distribution are optional main station line hunt arrangements for searching over and distributing calls in a hunt group. These hunts are extensions of the basic multi line hunting feature included in Enhanced Centrex service.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

3. Definitions (Cont'd)

STATION HUNTING ARRANGEMENTS (Cont'd)

Directory Number Hunting

Each line in a Directory Number Hunt group has its own unique directory number. The hunt group is accessed by dialing any number in the hunt group. The number of lines hunted depends on the hunting option (i.e., circular or sequential assigned to the group).

- Circular hunt permits a complete hunt over all the terminals in the group starting and ending with the dialed number.
- Sequential hunting starts at the number dialed and ends at the last number in the group.

Distributed Line Hunting

With Distributed Line Hunting, hunting starts after the first idle line found by the previous hunt and continues until the starting point is reached. Provides for an equal distribution of calls.

Multi-Line Hunt Group (Basic)

When a call is originated to a busy station line in a basic multi-line hunting group, the call hunts once in a prearranged order for an idle station through all remaining station lines in that group.

Uniform Call Distribution

<u>Uniform Call Distribution provides an even distribution of incoming network and intercom</u> calls among the individual main station lines of a hunt group and includes Circular Hunt.

Call Queuing is an option that may be added to the Uniform Call Distribution arrangement. Queuing permits calls, in excess of main station lines in a Uniform Call Distribution group, to be held in the central office and distributed in their order of arrival to main station lines in the group as the main station lines become available.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

3. Definitions (Cont'd)

STATION IDENTIFICATION

An itemized list of toll calls is shown on the toll bill with the number of each originating main station line.

STATION MESSAGE DETAIL RECORDING - (SMDR)

Station Message Detail Recording (SMDR) is an arrangement to provide a record by main station line number of originating intercity traffic routing over dial type tie lines, WATS, CCSA, interexchange carrier access lines and/or the Toll Network.

The station message detail will include the calling main station line number, the called number, date, time of day, duration of call and the type of facility used. The record will be provided on magnetic tape to customers requiring message detail for cost allocation and telecommunications system management purposes. The detail will be provided on all facilities in routes selected by the customer for Station Message Detail Recording.

STATION-TO-STATION CALLING

<u>Calls may be dialed directly between any two main station lines of an Enhanced Centrex</u> system.

THREE-WAY CALLING

Allows a station user to add a third party to an existing two-party conversation.

TOLL DIVERSION

<u>Toll Diversion automatically denies station direct-dialing access to the long distance message</u> network. Station users attempting to place such calls are diverted to the attendant.

TOLL RESTRICTION

<u>Toll restriction automatically denies station direct-dialing access to the long distance message</u> network.

Station users attempting to place such calls will receive an announcement or a signal to indicate that access is denied.

TRUNK EQUIPMENT

See Miscellaneous Line Termination

UNIFORM CALL DISTRIBUTION

See Station Hunting Arrangements

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

- 4. Intercept of Calls to Unassigned Station Lines
 - a. Incoming calls from the exchange and toll networks to unassigned station lines are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.
 - b. Intercommunicating calls to unassigned station lines are intercepted by central office recorded announcement equipment which is common to all Enhanced Centrex systems served out of the same office. The announcement states that the number is not in service and advises that the attendant or the directory of the caller's system should be consulted.
- 5. Conversion of Basic Centrex Service to Enhanced Centrex Service
 - a. When a Basic Centrex customer elects to convert to Enhanced Centrex Service, service connection charges do not apply to existing in-service station lines, terminating arrangements, toll diversion and toll restriction equipped station lines, conference arrangements and other optional features and/or services provided such services and features are offered under Enhanced Centrex and each of the following conditions are met:
 - 1) The customer's system must continue to be served by the same central office equipment or the customer is moved to other central office equipment at the Company's instance.
 - 2) There must be no interruption of service.
 - 3) There are no moves or changes in existing station lines, terminating arrangements, or optional features requested by the customer.
 - b. Basic Centrex Services converting to Enhanced Centrex Service must elect a Term Payment Plan of 12, 36 or 60 months as described in € B. 6. following.
 - c. If the customer elects a Term Payment Plan of 12, 36 or 60 months and wishes to add to his system, such additions shall be made within a scheduled period after the conversion at the rates and charges in this and other tariff sections for Enhanced Centrex Service and the associated features and services.
 - d. A customer converting from Basic to Enhanced Centrex will be given credit on the Enhanced Centrex system establishment charge for any Basic system establishment charge paid.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

6. Payment Schedules

a. General

1) Enhanced Centrex service is offered under the following contract periods:

12 Month Term Payment Plan

36 Month Term Payment Plan

60 Month Term Payment Plan

2) The following items that may be placed under the Term Payment Plan:

Main Station Lines
Extension Station Lines
Line Feature Options
Optional Service Features
System Common Equipment
Terminating Arrangements
Attendant Features

- 3) The monthly rate for Enhanced Centrex service is dependent upon the payment period selected by the customer.
- 4) The monthly rate for Enhanced Centrex service under the Term Payment Plan for the periods of 12, 36 or 60 months is not subject to Company initiated rate increases.

Expiration of Contract Period

At the expiration of the term payment plan service period, the subscriber may elect a new term payment service period. If the subscriber does not elect a new term payment service period, the service will automatically renew for successive periods of 12 months each at the then current tariff rates, unless the subscriber provides written or verbal notice of termination at least thirty (30) days in advance of any scheduled renewal.

c. Termination Liability

Contract termination liability for the 12, 36, or 60 month Term Payment Plan is such that if a subscriber terminates their Centrex service prior to the expiration of the Term Payment Plan service period, the subscriber shall immediately pay a termination liability in the amount of 100% of the monthly charges remaining in the term payment period selected.

d. Credits and Surcharges

A surcharge that is equivalent to the multi-line business Subscriber Line Charge (SLC) will apply to each Enhanced Centrex line. For each Enhanced Centrex line a credit will be applied which, when combined with the preceding surcharge, will provide a monthly net SLC billing equal to the SLC multiplied by the number of network access registers.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

Common Rates and Charges

a. General

1) Station Lines

- a) The rates and charges specified herein for main station lines provide for main station line components. The main station line consists of all facilities including intercommunication outside plant facilities from the system dial switching equipment to the Network Interface of the main station line.
- b) The rates and charges specified herein for main station and extension station lines are applicable to each main station location and extension station location respectively to which a customer-provided instrument can be connected.
- c) End User charges as specified in the End User Common Access Service Section of the Interstate Access Tariff apply as appropriate.
- d) Rates for the main station lines of Enhanced Centrex customers will be based on the following criteria:
 - (1) Distance from the serving wire center.
 - (2) The type of payment plan selected by the customer.
- e) The total main station category size will consist of main station lines and attendant access lines for all locations served by the same Enhanced Centrex system.
- f) The distance band will be based on airline mileage from the serving wire center to the Network Interface Location at the customer's premises.
 - Where main stations are in a foreign exchange (FX) or a foreign central office (FCO) area the distance band will be calculated from the FX or the FCO to the Network Interface Location serving those main stations.
 - (2) Systems with more than one location served by the same Enhanced Centrex control group will calculate the distance band per location.

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Effective: December 1, 2006

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

- 7. Common Rates and Charges (Cont'd)
 - a. General (Cont'd)
 - 1) Station Lines (Cont'd)
 - g) In a different wire center serving area of a multi-office exchange:
 - (1) The rate for Enhanced Centrex Service in an FX or FCO area is the monthly rate for the Enhanced Centrex service desired, plus an FX or FCO mileage charge as specified in Section A9 of this Tariff.
 - (2) When Enhanced Centrex main station lines are connected by facilities which are routed between two or more wire centers in the same exchange, the foreign central office mileage charge is calculated separately on an airline basis between the wire center from which the system is served and the wire center from which exchange service normally would be rendered.
 - h) Rates, charges, liabilities and additional regulations if applicable may be developed on an individual basis for main station lines exceeding two (2) airline miles from the serving central office.
 - i) Exchange Access
 - (1) Exchange Access is provided by means of Network Access Registers.
 - (2) Presubscription of a Carrier of Preference is specified in Section 13 of Interstate Access Tariff and Section E13 of the Intrastate Access Tariff.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

7. Common Rates and Charges (Cont'd)

b. Nonrecurring Charges

The following nonrecurring charges for service are in addition to any applicable service connection, move, change and installation charges provided for in other sections of this Tariff.

1) Service Establishment Charge-Per system, per customer premises location

26-75 line system	\$1,100.00
76-150 line system	\$2,300.00

2) Feature Add or Change Charge

- a) These charges apply as specified, when a feature is added or changed. These charges apply in addition to other applicable non- recurring charges.
- (b) One or more features may be provided at the same time and in such instances the specified feature establishment charge will apply per request per station.

Per standard instrument	\$ 5.7 <u>5</u>
Per Business Set	8.35
Per attendant console	15.75

- 3) Installation charges are in addition to other appropriate nonrecurring charges for the service.
- 4) Service Connection Charges as specified for Business Service in Section A4 of this Tariff are applicable to each main station line, console access loop, extension station line, etc.

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B. ENHANCED CENTREX SERVICE (Cont'd)

7. Common Rates and Charges (Cont'd)

c. Recurring charges

1) Network Access Registers - per Register

terminated as a PBX trunk, each

			Rate Groups				
	<u>(a)</u>	United Telephone	1	2	3	4	5
		Monthly Rate	\$19.70	21.70	23.45	25.20	27.70
	<u>(b)</u>	Monthly rate for Usep Section A3.	<u>pa Island ar</u>	nd North Ca	aptiva Isla	nd can be	found in
<u>2)</u>	Dire	ctory Listings			Monthly See Se	<u>y Rate</u> ection A6,	
					Additio	nal Directo	ory Listings
3)	Off-F	Premises Extension					
	<u>(a)</u>	Located on different			See Se	ction A13	of this
		premises from main			Tariff o	r appropria	ate Private
		station line on non-			Line tai	riff for Exte	ension Line
		continuous property, e	each		mileage	<u>ə.</u>	
4)	Mair	n Station Line					

\$ 35.00

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B. ENHANCED CENTREX SERVICE (Cont'd)

Common Rates and Charges (Cont'd)

d. Miscellaneous Line Terminations

Each of the rate elements shown provide only the basic auxiliary digital line termination equipment and facilities located at the central office where the basic service is provided and is in addition to other rates and charges applicable for the associated services (Private Line Service and Channels, WATS, FX, etc.)

1) Interexchange Carrier Access Line

One Feature Establishment Charge applies when any number of miscellaneous lines of the same type are installed at the same time, per occasion, per same group.

			<u>Term Payment</u> <u>Plan</u>		
		<u>Feature</u> <u>Establishment</u>	12	36	60
		<u>Charge</u>	Months	Months M	onths
<u>(a)</u>	Per Simulated	\$47.00	\$ -	\$ -	\$ -
(b)	Facilities Group Per Termination via	-	1.30	1.05	.80
<u> </u>	Simulated Facilities				
	<u>Group</u>				
<u>(c)</u>	Per Dedicated	42.50	19.60	18.10	<u> 16.60</u>
	<u>Termination</u>				

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

- 7. Common Rates and Charges (Cont'd)
 - d. Miscellaneous Line Terminations (Cont'd)
 - 2) Other Access Terminals
 - a) Tie Lines

<u>Tie Lines terminations are furnished to connect a system to Enhanced Private Switched Communications Service (EPSCS) Type A Channels.</u>

			Term Payment Plan		
		<u>Feature</u>			
		Establishment	12	36	<u>60</u>
		Charge	Months	Months	Months
<u>(1)</u>	Per Termination,	51.00	34.30	32.80	31.30
	<u>Analog</u>				
<u>(2)</u>	Per Termination, Digital	42.50	22.60	21.10	18.60

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd)

- 7. Common Rates and Charges (Cont'd)
 - Miscellaneous Line Terminations (Cont'd)
 - Other Access Terminals (Cont'd)
 - b) Foreign Exchange (FX) and Foreign Central Office (FCO) Lines

The type of termination (Analog or Digital) will vary and will be determined by the terminating central office.

		<u>Term Payment</u> <u>Plan</u>		
	Feature Establishment Charge	12 Months	36 Months	60 Months
Per Termination	\$42.50	\$21.00	\$19.00	\$18.00
(c) Outward WATS				
Per simulated facilities group	47.00	-	-	<u>-</u>
Per outward WATS line terminated via simulated facilities group	-	6.60	6.30	6.00
(d) Toll Free Code (TFC) Serv	<u>vice</u>			
Per simulated facilities group	47.00	-	-	<u>-</u>
Per TFC Service line terminated via simulated facilities group	-	1.50	1.40	1.35

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

8. Rates and Charges

a. Main Station Lines

The Enhanced Centrex main station rate will be a combination of the intercom charge, the applicable wire center line charge and the station activation charge as appropriate.

				<u>Te</u>	<u>Term Payment</u> <u>Plan</u>		
			Installation Charge	12 Months	36 Months	60 Months	
<u>1)</u>	Inter	com Charge -					
	per l	Main Station	\$	\$ 6.10	\$ 6.00	\$ 5.9 <u>5</u>	
<u>2)</u>	Wire	Center Line Mileage C	harge -				
		n Main Station - (Airlining central office location		etwork inter	face locati	ion to the	
	<u>a)</u>	1/4 mile		5.80	4.90	4.45	
	b)	½ mile		6.95	5.90	5.35	
	<u>c)</u>	3/4 mile		8.10	6.90	6.25	
	<u>d)</u>	1 mile		10.00	8.90	8.10	
	<u>e)</u>	1 ½ miles		11.40	10.90	9.90	
	<u>f)</u>	2 miles		12.95	12.80	12.65	

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

8. Rates and Charges (Cont'd)

b. Station Features (Cont'd)

2) Rates and Charges

			<u>Ter</u>	<u>Term Paymen</u> <u>Plan</u>		
		Nonrecurring Charge	12 Months	36 Months	60 Months	
<u>a)</u>	Call Park per block of 50	_	\$11.00	\$ 8.25	\$ 5.50	
	per line	<u> </u>	.15	.10	ψ <u>5.56</u>	
<u>b)</u>	Conference (Maximum of 6 Conferees) per line per system	- -	2.75 -	2.70	2.65 <u>-</u>	
<u>c)</u>	Multiple Appearance <u>Directory Number</u> <u>Single Call Arrangement</u> <u>per block of 50</u>	<u> </u>	10.75	10.60	10.50	
	per line	-	.30	.25	.20	
	Multiple Call Arrangemer per block of 50	<u>nt</u> -	15.00	12.75	11.65	
	per line	-	2.00	1.95	1.90	

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

8. Rates and Charges (Cont'd)

b. Station Features (Cont'd)

		<u>Ter</u>	m Paymer Plan	<u>nt</u>
_	Nonrecurring	12	36	60
	Charge	Months	Months	<u>Months</u>
d) Class-of-Service Restrict Fully Restricted Static				
per line	-	\$ 4.80	\$ 4.75	\$ 4.70
Semi-Restricted Station	<u>on</u>			
per line	-	2.40	2.35	2.30
Toll Restriction per line	-	.55	.50	.45
e) Data Call Protection		50	.45	40
per line	<u>-</u>	.50	.43	.40
f) Hunting per block of 50	-	15.00	12.75	11.65
per line	-	2.00	1.95	1.90
g) Call Forward - All Calls				
per block of 50	-	11.00	8.25	5.50
per line	-	.15	.10	.05

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd)

8. Rates and Charges (Cont'd)

Station Features (Cont'd)

			<u>Term Payment</u> <u>Plan</u>		
		Nonrecurring Charge	12 Months	36 Months	60 Months
<u>h)</u>	Call Forward - Busy per block of 50 per line	<u>-</u>	\$15.00 2.00	\$12.75 1.95	\$11.65 1.90
<u>i)</u>	Call Forward - No Answer per block of 50 per line	<u>-</u>	10.75 .20	10.60 .15	10.50 .10
j)	Call Pickup per block of 50 per line	-	9.75 .30	9.50 .25	9.2 <u>5</u> .20
<u>k)</u>	Call Waiting Terminating per block of 50 per line	-	5.90 .15	5.00 .10	4.95 .05
<u>l)</u>	Call Waiting Originating per block of 50 per line	<u>-</u>	28.75 .50	28.00 .45	27.7 <u>5</u> .40
<u>m)</u>	Three-Way Calling per line	-	1.75	1.50	1.25

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd)

8. Rates and Charges (Cont'd)

b. Station Features (Cont'd)

			<u>Ter</u>	m Paymer <u>Plan</u>	<u>nt</u>
		Nonrecurring Charge	12 Months	36 Months	60 Months
<u>(n)</u>	Permanent Hold per line	\$ -	\$.55	\$.50	\$.45
<u>(o)</u>	Ring Again per line	-	.50	.45	.40
<u>(p)</u>	Speed Calling-Group per list each additional	Long List- 30 .50	_	-	<u>-</u>
	line	-	.15	.10	.05
	Speed Calling-Group per list	Long List- 50 1.00		_	<u>-</u>
	<u>each additional</u> <u>line</u>	-	.20	.15	.10

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

- 8. Rates and Charges (Cont'd)
 - b. Station Features (Cont'd)
 - 2) Rates and Charges (Cont'd)

			<u>Te</u>	erm Payme Plan	<u>ent</u>
		Nonrecurring Charge	12 Months	36 Months	60 Months
<u>q)</u>	Speed Calling-Individua	-	\$.40	\$.35	\$.30
	Speed Calling-Individua List - 50 per line	al Long -	.60	.55	.50
<u>r)</u>	Station Speed Calling per line	-	.20	.15	.10
<u>s)</u>	Executive Busy Overric	<u>le</u> -	1.00	.95	.90
<u>t)</u>	Last Number Redial per line	-	.15	.10	.05

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd)

8. Rates and Charges (Cont'd)

Station Features (Cont'd)

			Term Payment Plan		<u>nt</u>
		Nonrecurring	12	36	60
		_ Charge	Months	Months	<u>Months</u>
v)	Automatic Line				
	per line	-	\$.20	\$.15	\$.10
<u>w)</u>	Group Intercom				
	per group	-	2.50	.95	.80
	per line	-	.25	.10	.05
<u>x)</u>	Make Set Busy				
	per line	-	.15	.10	.05
<u>y)</u>	Privacy Release				
	per line	-	.35	.30	.25
<u>z)</u>	Call Hold				
	per block of 50	-	4.50	4.30	4.25 .05
	per line	-	.05	.05	.05
<u>aa)</u>	Dial Call Waiting				
	per line	-	.25	.20	.15
bb)	Direct Call Pickup				
	Non Barge-In		.20	15	10
	per line	<u>-</u>	.20	.15	.10

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

8. Rates and Charges (Cont'd)

b. Station Features (Cont'd)

			<u>Term Payment</u> <u>Plan</u>		
		Nonrecurring Charge	12 Months	36 Months	60 Months
cc)	Call Transfer per line	<u>-</u>	\$.85	\$.75	\$.65
<u>dd)</u>	Deny Call Forward per line	-	.15	.10	.05
<u>ee)</u>	Deny Terminating Service per line	-	.15	.10	.05
ff)	Deny Incoming per line	<u>-</u>	.15	.10	.05
gg)	Autovon Terminating per line	-	.75	.70	.60
hh)	Executive Busy Override Exempt per line	-	1.10	1.05	1.00
<u>ii)</u>	Deny Originating Service per line	<u>-</u>	.20	.15	.10

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

- 9. Optional Service Features
 - a. Attendant Features Package Data Link Console
 Operation

1) General

- a) Central office attendant console operation is offered only when all console functions are performed at the expense of the subscriber utilizing customerprovided compatible terminal equipment.
- b) Such consoles may be utilized only where the central office serving the Enhanced Centrex system has been arranged for use with such consoles.
- c) Control channels are required for various console optional features as indicated and are provided at the rates and charges specified in Section A20 of this Tariff.
- d) The feature establishment charge for Data Link Console operation includes the following attendant features provided the customer-provided terminal equipment meets the technical specifications for interface with the DMS 100 switcher.

Attendant to Recorded Announcement

Automatic Recall

Call Hold

Call Transfer

Attendant Release Upon Completion of Dialing

Camp-On

Flexible Console Alerting

Lockout

Secrecy

Serial Call

Interposition Call Transfer

Call Selection

Console Display

Locked Loop Operation

Console Test

Two-Way Splitting

Switched Loop Operation

Trunk Answer from Any Station

By: F. B. Poag Director

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd)

9. Optional Service Features (Cont'd)

Attendant Features Package - Data Link Console Operation (Cont'd)

Rates and Charges

		<u>Ter</u>	m Paymer <u>Plan</u>	<u>nt</u>
	<u>Feature</u> <u>Establishment</u> Charge	12 Months	36 Months	60 Months
Optional Attendant Features		WOTCHS	WOTHING	WOTHIO
a) Busy Verification - Sta	ations \$ -	\$ 8.00	\$7.95	\$7.90
b) Busy Verification - Tru per console	unks -	7.50	7.45	7.40
c) Multiple Console Ope per console	ration -	3.50	3.45	3.40
d) Position Busy per console		7.00	6.95	6.90
e) Supervisory Console per console		3.50	3.45	3.40
f) Trunk Access Control per console	-	8.00	7.95	7.90
g) Trouble Key on Conso	ole -	3.50	3.45	3.40
h) Trunk Group Busy Inc	lication -	\$ 8.00	\$ 7.95	\$ 7.90
i) Wildcard Key per console	-	4.00	3.95	3.90
j) Attendant Autodial per line arranged, per console	-	10.00	9.95	

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd)

9. Optional Service Features (Cont'd)

Attendant Features Package - Data Link Console Operation (Cont'd)

			<u>Te</u>	rm Paymei <u>Plan</u>	<u>nt</u>
		<u>Feature</u>			
	<u> </u>	Establishment	12	36	60
	-	Charge	Months	Months	<u>Months</u>
<u>Opti</u>	onal Attendant Features (Cont'd)			
<u>k)</u>	<u>Time</u>				
	per console	-	.80	.70	.60
<u>l)</u>	Night Service - Fixed per customer				
	group	-	4.50	4.45	4.40
<u>m)</u>	Night Service - Flexible per customer group	_	7.00	6.95	6.90
	group		7.00	0.95	0.90
<u>(n)</u>	Activate/Deactivate Call Forwarding				
	per console	\$ -	\$ 3.50	\$ 3.45	\$ 3.40
<u>(o)</u>	Group Trunk Group Bus per trunk group	<u>-</u>	8.00	7.95	7.90
<u>(p)</u>	Aggregate Trunk Access				
	per trunk group	-	8.00	7.95	7.90
<u>(q)</u>	Priority Console Alert per console	-	28.00	27.00	26.4 <u>5</u>
<u>(r)</u>	Attendant Call Detail Entry				
	per console	-	5.00	4.80	4.70
<u>(s)</u>	Attendant Verification an	<u>nd</u>	4.70	4.00	4.50
	per console	-	4.70	4.60	4.50

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd)

- 9. Optional Service Features (Cont'd)
 - Attendant Features Package Data Link Console Operation (Cont'd)
 - 2) Rates and Charges (Cont'd)

		<u>Ter</u>	m Paymen <u>Plan</u>	<u>t</u>
E	<u>Feature</u> Establishment	12	36	60
	Charge	Months	Months	Months
Optional Attendant Features (C	Cont'd)			
t) Global Virtual Facility Group Access Control per console	\$ -	\$.65	\$.60	\$. <u>50</u>
u) Global Virtual Facility Group Busy	· ·		ψ.00	Ψ.σσ
per console v) Virtual Facility Group	-	.65	.60	.50
Access Control per console	-	.65	.60	.50
w) Virtual Facility Group Busper console	<u>sy</u> -	.65	.60	.50
x) Group Trunk Access Cor per console	ntrol -	.20	.15	.10
y) Display Queued Calls per console	-	3.50	3.40	3.30

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

9. Optional Service Features (Cont'd)

b. Central Office Features Associated with Customer Provided Electronic Telephone Sets

1) General

Access to the following features via customer provided station equipment will be provided according to the interface specifications for the DMS 100 central office switcher.

2) Regulations

- <u>a) Each station location will require a main station access line charge as</u>
 specified in Section A3 of this tariff.
- b) Main station lines terminated in customer provided electronic telephone sets must be via non-loaded facilities.
- Each main station set must have a primary Directory Number associated with it.
- d) Features associated with the electronic set only will be charged per main station.
- e) Features associated with the Directory Number(s) terminated on the main station will be charged per Directory Number activated.
- f) Features assigned to keys on an electronic set must also have the feature assigned to the main station line.
- g) Features associated with a dedicated key on the electronic set will be charged per key assigned.
- h) A main station set may have a Private Business Line (PBL) appearing as one of the Directory Number keys.
- i) Rates and Charges for an individual business line service as specified in Section A3 of this Tariff will apply for the Private Business Line. The number assigned to a PBL will be outside the Enhanced Centrex station range. The PBL cannot use the code access features available on the main station set. Services such as Custom Calling cannot be assigned to a PBL.

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B. ENHANCED CENTREX SERVICE (Cont'd)

- 9. Optional Service Features (Cont'd)
 - b. Central Office Features Associated with Customer Provided Electronic Telephone Sets (Cont'd)
 - 3) Rates and Charges
 - a) These rates and charges will apply per electronic set provided.

			<u>Ter</u>	m Paymer <u>Plań</u>	<u>nt</u>
		<u>Feature</u>			
	<u>-</u>	Establishment	12	36	60
	<u>-</u>	Charge	Months	Months	<u>Months</u>
		_	_		
	D: . D :	<u>See</u>	<u>See</u>		
	Private Business	Section	Section		
	Line - per line	A4	<u>A3</u>		
<u>b)</u>	Electronic Telephone Se standard package rate	et Display Features -			
	per line equipped -	1.75	.75	.70	.65
	por mio oquippod	11.70			
	Display Called Number	-	-	-	-
	Display Calling Number	-	-	-	-
	Feature Display	-	-	-	
	Query Time Key	-	-	-	<u>-</u>
<u>(c)</u>	Additional Features				
	Add-on Module Software	е			
	per set		-	-	-
	Auto Answer Back				
	per set	-	3.00	2.95	2.90
	Intercom - Individual per set	_	.40	.35	.30
	per set		.+0	.00	.00
	Automatic Dial		.25	.20	.15
	per set		.20	.20	. 10
	Fictitious Directory Num per directory number	<u>bers</u>	2.50	2.25	2.00

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

- 9. Optional Service Features (Cont'd)
 - c. Station Message Detail Recording (SMDR)

General

- a) Station Message detail recording (SMDR) is an arrangement to provide a record, by main station line number, of originating intercity traffic routing over dial type tie lines, WATS, CCSA, interexchange carrier access lines and/or the Toll Network.
- b) The station message detail will include the calling main station line number, the called number, date, time of day, duration of call and the type of facility used. The record will be provided on magnetic tape to customers requiring message detail for cost allocation and telecommunications system management purposes. The detail will be provided on all facilities in routes selected by the customer for Station Message Detail Recording.

2) Regulations

- a) Station Message Detail Recording (SMDR) may be offered to main station lines of customers where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.
- b) Station Message Detail Recording is not represented to be a provision of billing detail.
- c) Station Message details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the Company's accounting center furnishing the tape. The format may be changed at the discretion of the Company in which case the customer will be responsible for making the tape compatible with his data processing equipment.
- d) Station Message details may be provided on all facilities subscribed to by the customer including Message Telecommunications Service (MTS), but will not include intercom calls originated by the station users. The customer may designate the group or groups of facilities on which SMDR is to be provided. Where the facility designated by the customer is the MTS network, the magnetic tape file will include a record of each message itemized on the customer's bill; e.g., messages received collect or billed to the customer as third number billing will be on the tape file in addition to DDD messages originated by the station user.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

9. Optional Service Features (Cont'd)

b. Central Office Features Associated with Customer Provided Electronic Telephone Sets (Cont'd)

			<u>Te</u>	rm Paymeı <u>Plan</u>	<u>nt</u>
		<u>Feature</u> Establishment	12	36	60
		Charge	Months	Months	Months
		Onarge	WOTHIS	MOTITIO	WOTHIS
<u>a)</u>	Authorization Codes				
	per block of 50	25.00	\$ 9.50	\$ 8.95	\$ 8.60
<u>b)</u>	Account Codes	0= 00			
	per block of 50	25.00	8.00	7.95	7.80
c)	Direct Inward System				
<u>U)</u>	Access	-	10.00	9.90	9.80
	7.00000		10.00	0.00	0.00
d)	Station Message Detail				
	Recording,				
	per system	450.00	42.50	41.00	40.00
	per recorded				
۵)	announcement	-	.0025	.0025	.0025
<u>e)</u>	Station Message Detail Transfer to Tape	_			
	per request	110.00		_	
	perrequest	110.00			
f)	Blank Magnetic Tape				
-	per tape	14.50			
<u>g)</u>	Recorded Announceme	<u>ent</u>			
	per account		F 00	4.05	4.00
	authorization code	-	5.00	4.95	4.90

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ENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

9. Optional Service Features (Cont'd)

d. Trunk Queuing

The Trunk Queuing package consists of several features and enhancements as follows:

				<u>Term Payment</u> <u>Plan</u>		<u>nt</u>
			<u>Feature</u> <u>Establishment</u> <u>Charge</u>	12 Months	36 Months	60 Months
	<u>1)</u>	Off-Hook Queuing - will wait inexpensive route is availab		<u>an</u>		
		per system	\$ -	\$ 5.45	\$ 5.40	\$ 5.3 <u>5</u>
	2)	Call-Back Queuing - will not becomes idle; then automat			er.	
		per system	-	1.45	1.40	1.35
<u>e.</u>	Unifo	orm Call Distribution				
		per group	-	33.00	31.00	29.90
		per line	-	2.00 5.00	2.00	2.00
		announcement per group	-	5.00	4.95	4.90
<u>f.</u>	Auto Tone	matic Route Selection and Ex	opensive Route Warning	1		
	<u>1)</u>	Automatic Route Selection - automatically searched for a				
		per system	-	26.00	26.00	24.90
	2)	Expensive Route Warning T indicate the selection of an e		ng tone to		
		per system	-	18.00	16.00	14.90

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B. ENHANCED CENTREX SERVICE (Cont'd)

				Term Payment Plan		<u>nt</u>
			<u>Feature</u> <u>Establishment</u> <u>Charge</u>	12 Months	36 Months	60 Months
g.	Mess	sage Service				
	1)	Station Message Waiting - pattendant for a message. A			ssage waiti	ing lamp.
		per line	\$ -	\$1.65	\$1.55	\$1.50
	2)	Stuttered Dial Tone for Mes of a message waiting with a	-	ı user		
		per line	-	1.00	.90	.80
	<u>3)</u>	Attendant Message Waiting to be used as a message co	•	<u>console</u>		
		per console	-	2.00	1.90	1.80
	<u>4)</u>	Business Set Message Wai	-	Į.		
		per business set	-	1.00	.90	.80

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

9. Optional Service Features (Cont'd)

			<u>Te</u>	<u>Term Payment</u> <u>Plan</u>		
		Feature Establishment Charge	12 Months	36 Months	60 Months	
<u>h.</u>	Electronic Switched Network (ESN Standard Package)	N) - Basic				
	per system	\$2500.00	\$ 75.00	\$ 75.00	\$75.00	
	ESN Connections					
	per interoffice connection	42.50	19.60	18.10	16.60	

The basic ESN network package includes the following features:

- Network Class of Service determines call privileges for calls transversing the network.
- 2) Network Information Signals proprietary signaling that provides compatibility between switches equipped with the ESN signaling package and within a customer's private network.
- 3) Network-Wide Automatic Route Selection provides for effective use of available network resources through the use of routing strategies.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

			<u>Ter</u>	m Paymer Plan	<u>nt</u>
		Feature Establishment Charge	12 Months	36 Months	60 Months
<u>i.</u>	Network Speed Calling (Standard access up to 1000 Network Speed	-	a customer grou	up to define	e and
	per system	\$ -	\$ 28.00	\$ 26.00	\$ 24.90
<u>j.</u>	Time-of-Day Routing (Standard Pachoices based on the time of day.	ackage) - permits c	ost-effective use	e of call ro	<u>ute</u>
	per system	-	115.00	105.00	99.90
<u>k.</u>	Time-of-Day Network Class of Ser conditional call routing based on C			- provides	<u>for</u>
	per system	-	170.00	155.00	149.90
<u>l.</u>	Random Conditional Routing (Starcalls over several lists of trunk gro Selection is provided.				
	per system	-	11.50	10.50	9.90

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(UNITED TELEPHONE EXCHANGES ONLY)

ENHANCED CENTREX SERVICE (Cont'd)

				<u>Term Payment</u> <u>Plan</u>		
			Feature Establishment	12 Nantha	36 Mantha	60 Months
			<u>Charge</u>	Months	Months	<u>Months</u>
<u>m.</u>	Acces	s to Customer Provided Serv	<u>ices</u>			
	<u>1)</u>	Code Calling				
	-	per line termination	\$25.00	\$13.00	\$12.95	\$12.90
		per trunk termination	30.00	25.00	24.90	24.80
	2)	Loudspeaker Paging				
		per line termination	35.00	13.00	12.90	12.80
		per trunk termination	15.00	6.80	6.75	6.70
	3)	Radio Paging				
		per line termination	25.00	13.00	12.90	12.80
		per trunk termination	15.00	6.80	6.75	6.70
	<u>4)</u>	<u>Dictation</u>	05.00	40.00	0.00	0.00
		per trunk termination	25.00	10.00	9.90	9.80

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OFFICE NON-TRANSPORT SERVICE OFFERINGS

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

B. ENHANCED CENTREX SERVICE (Cont'd)

				Term Payment <u>Plan</u>		<u>nt</u>
			Feature Establishment Charge	12 Months	36 Months	60 Months
<u>n.</u>	Sys	tem Features				
	<u>1)</u>	Code Restrictions per system	\$ -	\$12.50	\$12.25	\$11.90
	<u>2)</u>	Dial Pulse Conversion per system	-	54.00	51.00	49.90
	<u>3)</u>	Cut through Dialing per system	-	34.00	30.00	29.00
	<u>4)</u>	Intergroup Calling per system	-	19.75	18.00	17.00
	<u>5)</u>	Distinctive Call Waiting per system	-	34.00	31.00	30.00
0.	Con	ference Features				
	<u>1)</u>	Meet-Me Conference - per conference bridge	<u>-</u>	15.00	14.95	14.90
	<u>2)</u>	Station Controlled - Conference - Large per conference bridge per line	-	15.00 .30	14.95 .25	14.90 .25
	3)	Attendant Conference - Large per conference bridge	<u>-</u>	15.00	14.95	14.90
		per line	-	.15	.15	.10

GENERAL EXCHANGE TARIFF

Embarg Florida, Inc Section A112

By: F. B. Poag Original Sheet 56
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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. EXPRESSTOUCH CENTREX FEATURES

1. General

ExpressTouch Centrex features are central office call management features offered to Centrex Basic and Enhanced customers in addition to the optional features offered previously in Section A12 of the tariff.

2. Regulations of Service

- a. The following regulations apply to the features listed in D C.3.:
 - ExpressTouch Centrex features are provided subject to the availability of facilities.
 Additionally, the features described will only operate on calls originating and terminating within the Custom Local Area Signaling Services (CLASS) serving areas.
 - 2) ExpressTouch Centrex features are available to both Basic and Enhanced Centrex Service subscribers.
 - In no event shall the Company be held liable for any losses or damages arising from the unavailability or failure of its equipment or facilities, or for any act, omission or failure of performance by the Company or its employees or agents in connection with this service.
- b. The following regulations apply to the Caller ID feature only, in addition to the regulations listed in a. preceding:
 - 1) If an incoming call is from a caller utilizing a PBX trunk or a rotary line group, the telephone number displayed may be the main number of that PBX or rotary group rather than the directory number accessed by the caller.
 - 2) The Company will deliver all numbers, subject to the technical limitations defined in this tariff, including telephone numbers associated with Non- Published Listing Service as described in Section A6 of this tariff.
 - 3) Telephone numbers transmitted via Caller ID are intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff.
 - 4) Calling numbers will not be displayed on operator-handled calls, access lines where Calling Number Delivery Blocking has been activated, or with calls originating outside of the CLASS serving area as specified in Section A13.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

C. EXPRESSTOUCH CENTREX FEATURES (Cont'd)

3. Features

- a. Repeat Dialing When activated, Repeat Dialing automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed and the caller will be notified with a distinctive ring.
- b. Call Return Call Return enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered.
- c. Caller ID This feature enables the customer to view on a display unit the directory number of an incoming telephone call. The display unit may be an ancillary device which is attached to the customer's telephone set or may be a special telephone set with the display unit built-in. The calling number will display between the first and second ring.
- d. Calling Number Delivery Blocking This service is provided at no charge to the subscriber. The service will be provided as described in Section A13.

e. Call Tracing

- 1) Call Tracing enables the customer to initiate an automatic trace of the last call received. A usage charge will be assessed on a per-occasion basis for each successful trace made. A trace is considered successful when the customer is informed by the voice response unit that the Call Tracing has been successfully completed. Certain types of calls, e.g., out of the area long distance, cannot be traced using this feature.
- 2) Upon activation by the customer, the call tracing information (calling and called number, the time the call was received, and the time the trace was activated) is recorded and stored until requested by an authorized law enforcement agency. The information collection process is instantaneous and the customer using this feature will be notified immediately if the trace was successful and will then be instructed to contact the local law enforcement agency if they wish to file a complaint. The customer is not provided the traced number.
- 3) If the customer receives another call prior to activating the trace, or receives a Call Waiting indication during the call to be traced, Call Tracing will not record the correct number.
- f. Call Tracing Denial This service allows the Call Tracing feature to be blocked. To initiate the blocking feature the customer must contact the Company. The Company will then install the blocking feature on the customer's line. The blocking feature cannot be deactivated by the customer. This feature is provided at no charge to the customer.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (UNITED TELEPHONE EXCHANGES ONLY)

EXPRESSTOUCH CENTREX FEATURES (Cont'd)

4. Rates and Charges

		<u>12</u> Months	36 Months	60 Months
<u>a.</u>	Basic Centrex			
	1) Repeat Dialing, per line	\$ 2.00	-	<u> </u>
	2) Return Call, per line	2.50	-	
	3) Caller ID, per line	7.00	-	<u>-</u>
b.	Enhanced Centrex			
	1) Repeat Dialing, per line	\$ 1.50	\$ 1.25	\$ 1.00
	Return Call, per line	2.25	2.00	1.75
	3) Caller ID, per line	5.50	5.25	5.00

c. Call Tracing \$4.00 per successful trace