

Embarq Corporation EMBARQ.com Mailstop: KSOPKJ0502 5454 W. 110th Street Overland Park, KS 66211

December 12, 2006

Ms. Beth Salak Director, Division of Competitive Markets and Enforcement Attention: Tariff Section Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

RE: **TL727** 

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarq Florida, Inc. General Exchange Tariff. This filing is submitted with a proposed effective date of December 14, 2006. The Company's tariffs are available on its website at <u>www.embarq.com/tariffs</u>.

Index	Thirteenth Revised Sheet 1	Section A13 Cont'd	Eighth Revised Sheet 42
	Fourth Revised Sheet 2		Second Revised Sheet 43
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	Tenth Revised Sheet 39	Section A113	Fourth Revised Contents Sheet 1
	Third Revised Sheet 40		Fourth Revised Sheet 10
	Third Revised Sheet 41		Fifth Revised Sheet 11

This filing grandfathers Caller ID and moves the tariff information to the obsolete section. In addition, this filing makes housekeeping changes to the ExpressTouch area of Section 13.

Commission consideration and timely approval of these pages are respectfully requested. If you have questions or need additional information regarding this filing, please call Nancy Schnitzer at 850-599-1276.

Sincerely,

Mary L. Matthews

cc: Nancy Schnitzer Attachments FL 06-93

Mary L. Matthews TARIFF ANALYST II Voice: (913) 345-7721 Fax: (913) 345-6756 Mary.L.Matthews@embarq.com

By: F. B. Poag Director Thirteenth Revised Sheet 1 Cancelling Twelfth Revised Sheet 1 Effective: December 12, 2006

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By: F. B. Poag Director Fourth Revised Sheet 2 Cancelling Third Revised Sheet 2 Effective: December 12, 2006

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# MISCELLANEOUS SERVICE ARRANGEMENTS

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# MISCELLANEOUS SERVICE ARRANGEMENTS

# E. CUSTOM CALLING FEATURES (Cont'd)

# 3. Rates and Charges (per central office line equipped) (Cont'd)

Per Feature	Monthly <u>Rate</u>
Business	
Call Forwarding Call Forward No Answer	\$ 6.00
- Fixed	1.50
- Customer Programmable	1.50
- Customer Controlled	1.50
Call Forward Busy	
- Fixed	1.50
- Customer Programmable	1.50
- Customer Controlled	1.50
Call Forward Remote Activation	5.00
Call Forward Additional Paths (per path)	3.00
Three-Way Calling	
- Flat Rate	5.00
- Usage Sensitive	1.25
Call Waiting	6.00
Enhanced Call Waiting	6.00
Speed Calling	4.00
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Call Waiting ID	2.00
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BY: F. B. Poag Director SECTION A13 Second Revised Sheet 31 Cancelling First Revised Sheet 31 Effective: December 12, 2006

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## MISCELLANEOUS SERVICE ARRANGEMENTS

### F. EXPRESSTOUCH SERVICE

- 1. General
  - a. ExpressTouch Service is a group of central office call management features offered in addition to basic telephone service and is an enhanced Custom Calling Feature package.
  - b. ExpressTouch Service is provided subject to the availability of facilities. (M1) (T) Additionally, the features described will only operate on calls originating and terminating within the Customer Local Area Signaling Services (CLASS) serving areas.
  - c. The service will not be provided to pay telephone service, toll terminals, PBX trunks, or from some remote switching locations.
  - d. ExpressTouch Service is available to single line residence and business customers, as well as rotary line customers.
  - e. Return Call and Repeat Dialing will be offered on both flat rate and usage basis. Call Tracing is offered on a usage sensitive basis only. The remaining ExpressTouch features are offered on a flat rate basis only.
  - f. ExpressTouch features are eligible to receive Vacation service.
  - g. In no event shall the Company be held liable for any losses or damages arising from the unavailability or failure of its equipment or facilities, or for any act, omission or failure of performance by the Company or its employees or agents in connection with this service.
- 2. Feature Descriptions
  - a. Return Call
    - 1) This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known.
    - 2) The customer must dial a code to request that the network place the call. Where facilities permit, upon activation of the feature, the customer will receive a voice announcement stating that Return Call has been accessed. In addition, the announcement will provide the Directory Number (DN) of the last incoming call. The Return Call user will then be prompted to enter an additional digit to continue with the feature activation, or to hang up to abort the activation. If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone handset the call will automatically be placed.

(M) Material now appearing on this sheet formerly appeared on Fourteenth Revised Sheet 30.

(M1) (Material now appearing on this sheet formerly appeared on Second Revised Sheet 37.

BY: F. B. Poag Director SECTION A13 Third Revised Sheet 37 Cancelling Second Revised Sheet 37 Effective: December 12, 2006

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## MISCELLANEOUS SERVICE ARRANGEMENTS

### F. EXPRESSTOUCH SERVICE (Cont'd)

2.	Fea	Feature Descriptions (Cont'd)			(M1)	
	h.	h. Caller ID with Name		(M1)(T		
		1)	This feature enables the customer to view on a display unit the directory name and telephone number of an incoming telephone call. The display unit may be an ancillary device which is attached to the customer's telephone set or may be a special telephone set with the display unit built- in.		(M)	
		2)	When Caller ID With Name is activated on a customer's line, the name and telephone number of an incoming call is revealed on the display unit between the first and second ring.			

- 3) Any customer subscribing to Caller ID With Name will be responsible for the provision of the display unit which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network feature described herein.
- 4) This service is provided subject to the availability of Company facilities. Additionally, the feature described will only operate on calls originating and terminating with Custom Local Area Signaling Service (CLASS) offices equipped for Caller ID With Name service. Caller ID with Name will be provided on Inter- and IntraLATA calls on a where technically available basis.
- 5) Caller ID With Name is available to single line residence and business customers. The service will not be provided to pay telephone service, toll terminals, PBX trunks or from some remote switching locations.
- 6) Caller ID With Name is not eligible for Vacation Service unless the main service associated with Caller ID is also on Vacation Service.

<sup>(</sup>M) Material formerly appearing on this sheet now appears on Second Revised Sheet 31.

<sup>(</sup>M1) Material now appearing on this sheet formerly appeared on First Revised Sheet 43 and Fourth Revised Sheet 44.

BY: F. B. Poag Director Seventh Revised Sheet 38 Cancelling Sixth Revised Sheet 38 Effective: December 12, 2006

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# MISCELLANEOUS SERVICE ARRANGEMENTS

## F. EXPRESSTOUCH SERVICE (Cont'd)

- 2. Feature Descriptions (Cont'd)
  - h. Caller ID with Name (Cont'd)
    - 7) In no event shall the Company be held liable for any losses or damages (M)(M1)(T) arising from the unavailability or failure of its equipment or facilities, or for any act, omission or failure of performance by the Company or its employees or agents in connection
    - 8) If an incoming call is from a caller utilizing a PBX trunk or a rotary line group, the telephone name and number-displayed may be the name listed in the Company's records and main number of that PBX or rotary group rather than the directory name and number accessed by the caller.
    - 9) The Company will deliver all names and numbers, subject to the technical limitations defined in this tariff, including telephone names and numbers associated with Non-Published Listing service as described in Section A6 of this tariff.
    - 10) Telephone names and numbers transmitted via Caller ID With name are intended solely for the use of the Caller ID With Name subscriber. Resale of this information is prohibited by this tariff.
    - 11) Calling Names and Numbers will not be displayed on operator-handled calls or calls from access lines where Calling Number Delivery Blocking has been activated. (M1)

(M) Material formerly appearing on this sheet now appears on Third Revised Sheet 41.

(M1) Material now appearing on this sheet formerly appeared on Fourth Revised Sheet 44 and Second Revised Sheet 45.

BY: F. B. Poag Director SECTION A13 Tenth Revised Sheet 39 Cancelling Ninth Revised Sheet 39 Effective: December 12, 2006

## MISCELLANEOUS SERVICE ARRANGEMENTS

## F. EXPRESSTOUCH SERVICE (Cont'd)

- 2. Feature Descriptions (Cont'd)
  - i. Anonymous Call Rejection (ACR)
    - 1) This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When ACR is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he/she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by ACR regardless of the current state of the ACR customer's line (i.e., off-hook or idle).
    - 2) This service will be offered where technically available.

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- (M) Material formerly appearing on this sheet now appears on Third Revised Sheet 41.
- (M1) Material now appearing on this sheet formerly appeared on Sixth Revised Sheet 46.

Embarq Florida, Inc.

BY: F. B. Poag Director SECTION A13 Third Revised Sheet 40 Cancelling Second Revised Sheet 40 Effective: December 12, 2006

# MISCELLANEOUS SERVICE ARRANGEMENTS

F. EXPRESSTOUCH SERVICE (Cont'd)

# **RESERVED FOR FUTURE USE**

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(O) Material formerly appearing on this sheet now appears in Section A113, Fourth Revised Sheet 10.

By: F. B. Poag Director SECTION A13 Third Revised Sheet 41 Cancelling Second Revised Sheet 41 Effective: December 12, 2006

# MISCELLANEOUS SERVICE ARRANGEMENTS

## F. EXPRESSTOUCH SERVICE (Cont'd)

3	Rate	es and Charges (Cont'd)	Monthly Usage <u>Rate Sensitive</u>		(O)(M)(T)
	a.	Return Call	Kale	<u>Sensitive</u>	(T)
		Residential Business	\$4.50 5.00	\$1.25 1.25	
	b.	Repeat Dialing			
		Residential Business	\$4.50 5.00	\$1.25 1.25	(M)
	c.	Call Tracing			(O)(M1)
		Residential Business		\$9.75 \$9.75	
	d.	Selective Call Ring			
		Residential Business	\$5.00 \$5.00		
	e.	Selective Call Rejection			
		Residential Business	\$5.00 \$5.00		(M1)
	f.	Selective Call Forward			(M2)
		Residential Business	\$5.00 \$5.00		(M2)
	g.	Selective Call Acceptance			(M3)
		Residential Business	\$5.00 \$6.00		(M3)
	h.	Caller ID With Name			
		Residential Business	\$ 9.50 11.00		
	I.	Anonymous Call Rejection			
		Residential Business	\$ 4.00 4.00		

(O) Material formerly appearing on this sheet now appears in Section A113, Fourth Revised Sheet 10.

(M) Material now appearing on this sheet formerly appeared on Sixth Revised Sheet 38.

(M1) Material now appearing on this sheet formerly appeared on Ninth Revised Sheet 39.

(M2) Material now appearing on this sheet formerly appeared on Sixth Revised Sheet 46.

(M3) Material now appearing on this sheet formerly appeared on Second Revised Sheet 47.

Embarq Florida, Inc.

By: F. B. Poag Director SECTION A13 Eighth Revised Sheet 42 Cancelling Seventh Revised Sheet 42 Effective: December 12, 2006

# MISCELLANEOUS SERVICE ARRANGEMENTS

F. EXPRESSTOUCH SERVICE (Cont'd)

# **RESERVED FOR FUTURE USE**

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(O) Material formerly appearing on this sheet now appears in Section A113, Fifth Revised Sheet 11.

Embarq Florida, Inc.

By: F. B. Poag Director SECTION A13 Second Revised Sheet 43 Cancelling First Revised Sheet 43 Effective: December 12, 2006

# MISCELLANEOUS SERVICE ARRANGEMENTS

F. EXPRESSTOUCH SERVICE (Cont'd)

# **RESERVED FOR FUTURE USE**

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(M) Material formerly appearing on this sheet now appears on Third Revised Sheet 37.

Embarq Florida, Inc.

By: F. B. Poag Director SECTION A13 Fifth Revised Sheet 44 Cancelling Fourth Revised Sheet 44 Effective: December 12, 2006

# MISCELLANEOUS SERVICE ARRANGEMENTS

F. EXPRESSTOUCH SERVICE (Cont'd)

# **RESERVED FOR FUTURE USE**

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(M) Material formerly appearing on this sheet now appears on Third Revised Sheet 37.

Embarq Florida, Inc.

By: F. B. Poag Director SECTION A13 Third Revised Sheet 45 Cancelling Second Revised Sheet 45 Effective: December 12, 2006

# MISCELLANEOUS SERVICE ARRANGEMENTS

F. EXPRESSTOUCH SERVICE (Cont'd)

# **RESERVED FOR FUTURE USE**

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(M) Material formerly appearing on this sheet now appears on Seventh Revised Sheet 45.

Embarq Florida, Inc.

By: F. B. Poag Director SECTION A13 Seventh Revised Sheet 46 Cancelling Sixth Revised Sheet 46 Effective: December 12, 2006

# MISCELLANEOUS SERVICE ARRANGEMENTS

F. EXPRESSTOUCH SERVICE (Cont'd)

## RESERVED FOR FUTURE USE

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(M) Material formerly appearing on this sheet now appears on Third Revised Sheet 41.

(M1) Material formerly appearing on this sheet now appears on Tenth Revised Sheet 39.

Embarq Florida, Inc.

By: F. B. Poag Director SECTION A13 Third Revised Sheet 47 Cancelling Second Revised Sheet 47 Effective: December 12, 2006

# MISCELLANEOUS SERVICE ARRANGEMENTS

F. EXPRESSTOUCH SERVICE (Cont'd)

# RESERVED FOR FUTURE USE

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(M) Material formerly appearing on this sheet now appears on Third Revised Sheet 41.

(M1) Material formerly appearing on this sheet now appears on Third Revised Sheet 48.

By: F. B. Poag Director SECTION A13 Third Revised Sheet 48 Cancelling Second Revised Sheet 48 Effective: December 12, 2006

## MISCELLANEOUS SERVICE ARRANGEMENTS

### F. EXPRESSTOUCH SERVICE (Cont'd)

- 8. ExpressTouch Blocking Services
  - a. Calling Number Delivery Blocking
    - 1) Calling Number Delivery Blocking (CNDB) enables the subscriber to block transmission of his/her telephone number on outgoing calls to subscribers of Caller ID and/or Caller ID With name. The subscriber must activate the feature on a per-call basis by entering a three-digit code before dialing the caller number.
    - 2) Per line blocking of Caller ID and/or Caller ID With Name is available upon request to the following entities only:
      - a) private, non-profit, tax-exempt, domestic violence intervention agencies

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- b) federal, state and local law enforcement agencies
- c) employees of the agencies in a) and b) previous

Per line blocking is in operation on a continuous basis and can only be deactivated by entering a three-digit code before dialing the called number. The feature is applicable to all outgoing calls placed from the customer's line. This service is available to the listed agencies only. Individuals employed by the agencies are also eligible for per line blocking of their residential access lines, where available.

- 3) CNDB is available only as specified in 6.b.1) preceding.
- 4) The Company's limits of liability are described in Section A2 of this tariff.
- 5) No monthly recurring rates or usage charges apply to the provision of this service. Service order charges are not applicable.

(M) Material now appearing on this sheet formerly appeared on Second Revised Sheet 47.

By: F. B. Poag Director SECTION A13 Second Revised Sheet 49 Cancelling First Revised Sheet 49 Effective: December 12, 2006

## MISCELLANEOUS SERVICE ARRANGEMENTS

- F. EXPRESSTOUCH SERVICE (Cont'd)
  - 4. ExpressTouch Blocking Services (Cont'd)
    - b. Call Tracing Denial
      - 1) The Call Tracing Denial feature enables the subscriber to block the initiation of the Call Tracing feature.
      - 2) The customer must request that the Call Tracing Denial feature be installed on his/her line(s), as Call Tracing is inherent to the Company's network. The feature will then be in operation on a continuous basis and will not be able to be deactivated by the subscriber. If subscribers wish to utilize the Call Tracing feature, they must again contact the Company to remove the Call Tracing Denial feature from their line(s).
      - 3) This feature is available only as specified in 3.a.1) preceding.
      - 4) The Company's limits of liability are described in Section A2 of this tariff.
      - 5) No monthly recurring rates or usage charge applies to the provision of this service. Service order charges are not applicable.

By: F. B. Poag Director SECTION A113 Fourth Revised Contents Sheet 1 Cancelling Third Revised Contents Sheet 1 Effective: December 12, 2006

# OBSOLETE SERVICE OFFERINGS MISCELLANEOUS SERVICE ARRANGEMENTS

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By: F. B. Poag Director SECTION A113 Fourth Revised Sheet 10 Cancelling Third Revised Sheet 10 Effective: December 12, 2006

## OBSOLETE SERVICE OFFERINGS MISCELLANEOUS SERVICE ARRANGEMENTS

### D. EXPRESSTOUCH SERVICE

- 1. Caller ID
  - a. General
    - 1) This feature enables the customer to view on a display unit the directory number of an incoming telephone call. The display unit may be an ancillary device, which is attached to the customer's telephone set or may be a special telephone set with the display unit built-in.
    - 2) When Caller ID is activated on a customer's line, the number of an incoming call is revealed on the display unit between the first and second ring.
    - 3) Any customer subscribing to Caller ID will be responsible for the provision of the display unit which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.
    - 4) Caller ID is provided subject to the availability of Company facilities. Additionally, the feature will only operate on calls originating and terminating within Custom Local Area Signaling Service (CLASS) equipped offices.
    - 5) Caller ID is available to single line residence and business customers. The service will not be provided to pay telephone service, toll terminals, PBX trunks or from some remote switching locations.
    - 6) Caller ID is not eligible for vacation Service unless the main service associated with Caller ID is also on Vacation Service.
    - 7) In no event shall the Company be held liable for any losses or damages arising from the unavailability or failure of its equipment or facilities, or for any act, omission or failure of performance by the Company or its employees or agents in connection with this service.
    - 8) If an incoming call is from a caller utilizing a PBX trunk or a rotary line group, the telephone number displayed may be the main number of that PBX or rotary group rather than the directory number accessed by the caller.
    - 9) The Company will deliver all numbers, subject to the technical limitations defined in this tariff, including telephone numbers associated with Non-Published Listing service as described in Section A6 of this tariff.

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- (O)
- (O) Material now appearing on this sheet formerly appeared in Section A13, Second Revised Sheet 40 and 41.

By: F. B. Poag Director SECTION A113 Fifth Revised Sheet 11 Cancelling Fourth Revised Sheet 11 Effective: December 12, 2006

# OBSOLETE SERVICE OFFERINGS MISCELLANEOUS SERVICE ARRANGEMENTS

D.	EXP	RESS	тоис	CH SERVICE		(O)(N)(T)
	1.	Call	er ID (	(Cont'd)		
		a.	Gen	eral (Cont'd)		
			10)	Telephone numbers transmitted via Caller ID are use of the Caller ID subscriber. Resale of this info this tariff.		(T)
			11)	Calling Numbers will not be displayed on operator from access lines where Calling Number Delive activated.		(T)
		b.		es and Charges er ID	Monthly <u>Rate</u>	
				Residential Business	\$ 9.50 11.00	(O)

(O) Material now appearing on this sheet formerly appeared in Section A13 Seventh Revised Sheet 42.

By: F. B. Poag Director <u>Thirteenth</u> <del>Twelfth</del> Revised Sheet 1 Cancelling <u>Twelfth</u> <del>Eleventh</del> Revised Sheet 1 Effective: <u>December 12, 2006</u> <del>November 22, 2006</del>

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By: F. B. Poag Director <u>Fourth</u> Third Revised Sheet 2 Cancelling <u>Third</u> <del>Second</del> Revised Sheet 2 Effective: <u>December 12, 2006</u> <del>November 27, 1998</del>

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By: F. B. Poag Director <u>Tenth</u> Ninth Revised Sheet 6 Cancelling Ninth Eighth Revised Sheet 6 Effective: December 12, 2006 June 30, 2006

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By: F. B. Poag Director SECTION A13 Second First Revised Contents Sheet 2 Cancelling First Revised Original Contents Sheet 2 Effective: December 12, 2006 January 1, 1997

# MISCELLANEOUS SERVICE ARRANGEMENTS

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Embar	q Florida, Inc.	SECTION A13
BY:	F. B. Poag Director	<u>Fifteenth</u> Fourteenth Revised Sheet 30 Cancelling <u>Fourteenth</u> <del>Thirteenth</del> Revised Sheet 30 Effective: <u>December 12, 2006</u> <del>October 17, 2006</del>

# MISCELLANEOUS SERVICE ARRANGEMENTS

# E. CUSTOM CALLING FEATURES (Cont'd)

# 3. Rates and Charges (per central office line equipped) (Cont'd)

Per Feature	Monthly <u>Rate</u>
Business	
Call Forwarding Call Forward No Answer	\$ 6.00
- Fixed	1.50
- Customer Programmable	1.50
- Customer Controlled	1.50
Call Forward Busy	
- Fixed	1.50
- Customer Programmable	1.50
- Customer Controlled	1.50
Call Forward Remote Activation	5.00
Call Forward Additional Paths (per path)	3.00
Three-Way Calling	
- Flat Rate	5.00
- Usage Sensitive	1.25
Call Waiting	6.00
Enhanced Call Waiting	6.00
Speed Calling	4.00
Three-Way Calling with Transfer -	5.00
Call Waiting ID	2.00
Call Waiting Options	6.00

## F. EXPRESSTOUCH SERVICE

## 1. General

ExpressTouch Service is a group of central office call management features offered in addition to basic telephone service and is an enhanced Custom Calling Feature package.

BY: F. B. Poag Director SECTION A13 <u>Second</u> First Revised Sheet 31 Cancelling <u>First Revised</u> Original Sheet 31 Effective: <u>December 12, 2006</u> January 1, 1997

## MISCELLANEOUS SERVICE ARRANGEMENTS

## F. EXPRESSTOUCH SERVICE (Cont'd)

### 1. General

- a. ExpressTouch Service is a group of central office call management features offered in addition to basic telephone service and is an enhanced Custom Calling Feature package.
- 1)b. ExpressTouch Service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within the Customer Local Area Signaling Services (CLASS) serving areas.
- 2)c. The service will not be provided to pay telephone service, toll terminals, PBX trunks, or from some remote switching locations.
- 3)d. ExpressTouch Service is available to single line residence and business customers, as well as rotary line customers.
- 4)e. Return Call and Repeat Dialing will be offered on both flat rate and usage basis. Call Tracing is offered on a usage sensitive basis only. The remaining ExpressTouch features are offered on a flat rate basis only.
- 5)f. ExpressTouch features are eligible to receive Vacation service.
- 6)g. In no event shall the Company be held liable for any losses or damages arising from the unavailability or failure of its equipment or facilities, or for any act, omission or failure of performance by the Company or its employees or agents in connection with this service.
- 2. Feature Descriptions
  - a. Return Call
    - 1) This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known.
    - 2) The customer must dial a code to request that the network place the call. Where facilities permit, upon activation of the feature, the customer will receive a voice announcement stating that Return Call has been accessed. In addition, the announcement will provide the Directory Number (DN) of the last incoming call. The Return Call user will then be prompted to enter an additional digit to continue with the feature activation, or to hang up to abort the activation. If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone handset the call will automatically be placed.

BY: F. B. Poag Director SECTION A13 <u>Third</u> <del>Second</del> Revised Sheet 37 Cancelling <u>Second</u> <del>First</del> Revised Sheet 37 Effective: <u>December 12, 2006</u> <del>May 2, 2001</del>

## MISCELLANEOUS SERVICE ARRANGEMENTS

#### F. EXPRESSTOUCH SERVICE (Cont'd)

8. Regulations and Limitations of Service

a. The following limitations apply:

- ExpressTouch Service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within the Customer Local Area Signaling Services (CLASS) serving areas.
- The service will not be provided to pay telephone service, toll terminals, PBX trunks, or from some remote switching locations.
- ExpressTouch Service is available to single line residence and business customers, as well as rotary line customers.
- I) Return Call and Repeat Dialing will be offered on both flat rate and usage basis. Call Tracing is offered on a usage sensitive basis only. The remaining ExpressTouch features are offered on a flat rate basis only.
- 5) ExpressTouch features are eligible to receive Vacation service.
- 6) In no event shall the Company be held liable for any losses or damages arising from the unavailability or failure of its equipment or facilities, or for any act, omission or failure of performance by the Company or its employees or agents in connection with this service.

#### 2. Feature Descriptions (Cont'd)

- 6 h. Caller ID with Name
  - This feature enables the customer to view on a display unit the directory name and telephone number of an incoming telephone call. The display unit may be an ancillary device which is attached to the customer's telephone set or may be a special telephone set with the display unit built-in.
  - 2) When Caller ID With Name is activated on a customer's line, the name and telephone number of an incoming call is revealed on the display unit between the first and second ring.
  - 3) Any customer subscribing to Caller ID With Name will be responsible for the provision of the display unit which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network feature described herein.
  - 4.4) This service is provided subject to the availability of Company facilities. Additionally, the feature described will only operate on calls originating and terminating with Custom Local Area Signaling Service (CLASS) offices equipped for Caller ID With Name service. Caller ID with Name will be provided on Inter- and IntraLATA calls on a where technically available basis.
  - 2 5) Caller ID With Name is available to single line residence and business customers. The service will not be provided to pay telephone service, toll terminals, PBX trunks or from some remote switching locations.
  - 3 6) Caller ID With Name is not eligible for Vacation Service unless the main service associated with Caller ID is also on Vacation Service.

BY: F. B. Poag Director SECTION A13 <u>Seventh</u> Sixth Revised Sheet 38 Cancelling Sixth Fifth Revised Sheet 38 Effective: December 12, 2006 November 12, 2004

# MISCELLANEOUS SERVICE ARRANGEMENTS

## F. EXPRESSTOUCH SERVICE (Cont'd)

4.—	Rates ar	nd Charges	Monthly Rate
	<del>a. F</del>	Return Call	
	4	) Flat Rate	
		Residential Business	\$4.50 5.00
	2	:) Usage Sensitive	
		Residential Business	<u> </u>
	b. F	Repeat Dialing	
	4	) Flat Rate	
		Residential Business	<u> </u>
	2		- 0.00
		Residential Business	<u> </u>
~	<b>F</b> aatum		1.20

- Feature Descriptions (Cont'd)
  - 6 h. Caller ID with Name (Cont'd)
    - 4 7) In no event shall the Company be held liable for any losses or damages arising fro the unavailability or failure of its equipment or facilities, or for any act, omission failure of performance by the Company or its employees or agents in connection
    - 7 8) If an incoming call is from a caller utilizing a PBX trunk or a rotary line group, the telephone name and number-displayed may be the name listed in the Company's records and main number of that PBX or rotary group rather than the directory name and number accessed by the caller.
    - 8 9) The Company will deliver all names and numbers, subject to the technical limitations defined in this tariff, including telephone names and numbers associated with Non-Published Listing service as described in Section A6 of this tariff.
    - 9 10) Telephone names and numbers transmitted via Caller ID With name are intended solely for the use of the Caller ID With Name subscriber. Resale of this information is prohibited by this tariff.
    - 10 11)Calling Names and Numbers will not be displayed on operator-handled calls or calls from access lines where Calling Number Delivery Blocking has been activated.

BY: F. B. Poag Director SECTION A13 <u>Tenth</u> Ninth Revised Sheet 39 Cancelling <u>Ninth</u> <del>Eighth</del> Revised Sheet 39 Effective: <u>December 12, 2006</u> November 12, 2004

## MISCELLANEOUS SERVICE ARRANGEMENTS

#### F. EXPRESSTOUCH SERVICE (Cont'd)

4. Rates and Charges (Cont'd)

c. Call Tracing

a) Call Tracing - Usage Sensitive

	Residential Business	<del>\$9.75 \$9.75 \$9.75 \$9.75 \$9.75 \$</del>
d.		Monthly Rate
	Residential Business	\$5.00 \$5.00
θ.	Selective Call Rejection	\$5.00
f	Business Selective Call Forward	<del>\$5.00</del>
	Residential Business	\$5.00 \$5.00
g.	-Selective Call Acceptance Residential	\$5.00
	Business	\$6.00

#### 5. Caller ID

a. General

This feature enables the customer to view on a display unit the directory number of an incoming telephone call. The display unit may be an ancillary device, which is attached to the customer's telephone set or may be a special telephone set with the display unit built-in.

### 2. Feature Descriptions (Cont'd)

#### 7 i. Anonymous Call Rejection (ACR)

- a.1) This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When ACR is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he/she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by ACR regardless of the current state of the ACR customer's line (i.e., off-hook or idle).
- b. 2) This service will be offered where technically available.

BY: F. B. Poag Director SECTION A13 <u>Third</u> <del>Second</del> Revised Sheet 40 Cancelling <u>Second</u> <del>First</del> Revised Sheet 40 Effective: <u>December 12, 2006</u> <del>April 1, 1997</del>

## MISCELLANEOUS SERVICE ARRANGEMENTS

# F. EXPRESSTOUCH<sup>SM</sup> SERVICE (Cont'd)

# **RESERVED FOR FUTURE USE**

5. Caller ID (Cont'd)

a. General (Cont'd)

- 2) When Caller ID is activated on a customer's line, the number of an incoming call is revealed on the display unit between the first and second ring.
- 3) Any customer subscribing to Caller ID will be responsible for the provision of the display unit which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.
- b. Regulations and Limitations
  - Caller ID is provided subject to the availability of Company facilities. Additionally, the feature will only operate on calls originating and terminating within Custom Local Area Signaling Service (CLASS) equipped offices.
  - 2) Caller ID is available to single line residence and business customers. The service will not be provided to pay telephone service, toll terminals, PBX trunks or from some remote switching locations.

By: F. B. Poag Director

SECTION A13 Third Second Revised Sheet 41 Cancelling Second First Revised Sheet 41 Effective: December 12, 2006 July 13, 1997

Monthly

\$5.00

\$6.00

Ilsane

# MISCELLANEOUS SERVICE ARRANGEMENTS

#### F. EXPRESSTOUCH SERVICE (Cont'd)

#### - Caller ID (Cont'd) 5.

Regulations and Limitations (Cont'd) h.

> RESERVED FOR FUTURE USE 3)

- Caller ID is not eligible for vacation Service unless the main service associated with Caller ID is also 4) on Vacation Service.
- In no event shall the Company be held liable for any losses or damages arising from the unavailability 5) or failure of its equipment or facilities, or for any act, omission or failure of performance by the Company or its employees or agents in connection with this service.

If an incoming call is from a caller utilizing a PBX trunk or a rotary line group, the telephone number 6) displayed may be the main number of that PBX or rotary group rather than the directory number accessed by the caller.

The Company will deliver all numbers, subject to the technical limitations defined in this tariff, including telephone numbers associated with Non-Published Listing service as described in Section A6 of this tariff.

#### 4 3 Rates and Charges (Cont'd)

1 (0100	and onlargee (	00m a		000000
	-		Rate	Sensitive
C.	Call Tracing			

#### a) Call Tracing - Usage Sensitive

\$9.75
\$9.75

#### Selective Call Ring d.

	Residential Business	<u>\$5.00</u> \$5.00
<u>e.</u>	Selective Call Rejection	
	Residential Business	<u>\$5.00</u> \$5.00
<u>f.</u>	Selective Call Forward	
	Residential Business	\$5.00 \$5.00
<u>g</u> .	Selective Call Acceptance	

#### Caller ID With Name h.

**Residential** 

**Business** 

Residential	\$ 9.50
Business	11.00

#### Anonymous Call Rejection Т

Residential	\$ 4.00
Business	4.00

Embarg Florida, Inc.

By: F. B. Poag Director SECTION A13 <u>Eighth</u> <del>Seventh</del> Revised Sheet 42 Cancelling <u>Seventh</u> <del>Sixth</del> Revised Sheet 42 Effective: <u>December 12, 2006</u> <del>November 1, 2006</del>

11.00

# MISCELLANEOUS SERVICE ARRANGEMENTS

F. EXPRESSTOUCH SERVICE (Cont'd)

## **RESERVED FOR FUTURE USE**

5. Caller ID (Cont'd)

b. Regulations and Limitations (Cont'd)

- 8) Telephone numbers transmitted via Caller ID are intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff.
- 9) Calling Numbers will not be displayed on operator-handled calls or calls from access lines where Calling Number Delivery Blocking has been activated.
- c. Rates and Charges

**Business** 

Caller ID
Residential
\$ 9.50

Embarg Florida, Inc.

By: F. B. Poag Director SECTION A13 <u>Second</u> First Revised Sheet 43 Cancelling <u>First Revised</u> Original Sheet 43 Effective: <u>December 12, 2006</u> January 1, 1997

## MISCELLANEOUS SERVICE ARRANGEMENTS

## F. EXPRESSTOUCH SERVICE (Cont'd)

# RESERVED FOR FUTURE USE

6. Caller ID with Name

a. General

- 1) This feature enables the customer to view on a display unit the directory name and telephone number of an incoming telephone call. The display unit may be an ancillary device which is attached to the customer's telephone set or may be a special telephone set with the display unit built-in.
- 2) When Caller ID With Name is activated on a customer's line, the name and telephone number of an incoming call is revealed on the display unit between the first and second ring.
- 3) Any customer subscribing to Caller ID With Name will be responsible for the provision of the display unit which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network feature described herein.

Embarg Florida, Inc.

By: F. B. Poag Director SECTION A13 <u>Fifth</u> Fourth Revised Sheet 44 Cancelling <u>Fourth</u> Third Revised Sheet 44 Effective: <u>December 12, 2006</u> <del>December 29, 2003</del>

## MISCELLANEOUS SERVICE ARRANGEMENTS

## F. EXPRESSTOUCH SERVICE (Cont'd)

# RESERVED FOR FUTURE USE

6. Caller ID with Name (Cont'd)

b. Regulations and Limitations

- 1) This service is provided subject to the availability of Company facilities. Additionally, the feature described will only operate on calls originating and terminating with Custom Local Area Signaling Service (CLASS) offices equipped for Caller ID With Name service. Caller ID with Name will be provided on Interand IntraLATA calls on a where technically available basis.
- 2) Caller ID With Name is available to single line residence and business customers. The service will not be provided to pay telephone service, toll terminals, PBX trunks or from some remote switching locations.
- 3) Caller ID With Name is not eligible for Vacation Service unless the main service associated with Caller ID is also on Vacation Service.
- 4) In no event shall the Company be held liable for any losses or damages arisir from the unavailability or failure of its equipment or facilities, or for any ac omission or failure of performance by the Company or its employees or agentsconnection.

Embarg Florida, Inc.

By: F. B. Poag Director SECTION A13 <u>Third</u> Second Revised Sheet 45 Cancelling <u>Second</u> First Revised Sheet 45 Effective: <u>December 12, 2006</u> <del>December 29, 2003</del>

## MISCELLANEOUS SERVICE ARRANGEMENTS

F. EXPRESSTOUCH SERVICE (Cont'd)

## **RESERVED FOR FUTURE USE**

6. Caller ID with Name (Cont'd)

b. Regulations and Limitations (Cont'd)

- 7) If an incoming call is from a caller utilizing a PBX trunk or a rotary line group, the telephone name and number-displayed may be the name listed in the Company's records and main number of that PBX or rotary group rather than the directory name and number accessed by the caller.
- 8) The Company will deliver all names and numbers, subject to the technical limitations defined in this tariff, including telephone names and numbers associated with Non-Published Listing service as described in Section A6 of this tariff.
- 9) Telephone names and numbers transmitted via Caller ID With name are intended solely for the use of the Caller ID With Name subscriber. Resale of this information is prohibited by this tariff.
- 10) Calling Names and Numbers will not be displayed on operator-handled calls or calls from access lines where Calling Number Delivery Blocking has been activated.

By: F. B. Poag Director SECTION A13 Seventh Sixth Revised Sheet 46 Cancelling Sixth Fifth Revised Sheet 46 Effective: December 12, 2006 November 1, 2006

## MISCELLANEOUS SERVICE ARRANGEMENTS

## F. EXPRESSTOUCH SERVICE (Cont'd)

## **RESERVED FOR FUTURE USE**

6. Caller ID with Name (Cont'd)

c. Rates and Charges

	Monthly <u>Rate</u>
Caller ID With Name	
Residential	<u> </u>
Business	<u>11.00</u>

7. Anonymous Call Rejection (ACR)

a. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When ACR is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he/she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by ACR regardless of the current state of the ACR customer's line (i.e., off-hook or idle).

b. This service will be offered where technically available.

By: F. B. Poag Director SECTION A13 <u>Third Second</u> Revised Sheet 47 Cancelling <u>Second</u> First Revised Sheet 47 Effective: <u>December 12, 2006</u> July 13, 1997

# MISCELLANEOUS SERVICE ARRANGEMENTS

## F. EXPRESSTOUCH SERVICE (Cont'd)

## RESERVED FOR FUTURE USE

7. Anonymous Call Rejection (Cont'd)

c. Rates and Charges

	Monthly <del>Rate</del>
1) Per Line	\$4.00

 A service order is required to establish or discontinue ACR. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

#### 8. ExpressTouch Blocking Services

a. Calling Number Delivery Blocking

- Calling Number Delivery Blocking (CNDB) enables the subscriber to block transmission of his/her telephone number on outgoing calls to subscribers of Caller ID and/or Caller ID With name. The subscriber must activate the feature on a per-call basis by entering a three-digit code before dialing the caller number.
- 2) Per line blocking of Caller ID and/or Caller ID With Name is available upon request to the following entities only:
  - a) private, non-profit, tax-exempt, domestic violence intervention agencies

By: F. B. Poag Director SECTION A13 <u>Third Second</u> Revised Sheet 48 Cancelling <u>Second</u> <del>First</del> Revised Sheet 48 Effective: <u>December 12, 2006</u> May 29, 1997

# MISCELLANEOUS SERVICE ARRANGEMENTS

- F. EXPRESSTOUCH<sup>SM</sup> SERVICE (Cont'd)
  - 8 4. ExpressTouch Blocking Services (Cont'd)
    - a. Calling Number Delivery Blocking
      - 1) Calling Number Delivery Blocking (CNDB) enables the subscriber to block transmission of his/her telephone number on outgoing calls to subscribers of Caller ID and/or Caller ID With name. The subscriber must activate the feature on a per-call basis by entering a three-digit code before dialing the caller number.
      - 2) Per line blocking of Caller ID and/or Caller ID With Name is available upon request to the following entities only:
        - a) private, non-profit, tax-exempt, domestic violence intervention agencies
    - a. Calling Number Delivery Blocking (Cont'd)
      - <del>2) (Cont'd)</del>
        - b) federal, state and local law enforcement agencies
        - c) employees of the agencies in a) and b) previous

Per line blocking is in operation on a continuous basis and can only be deactivated by entering a three-digit code before dialing the called number. The feature is applicable to all outgoing calls placed from the customer's line. This service is available to the listed agencies only. Individuals employed by the agencies are also eligible for per line blocking of their residential access lines, where available.

- 3) CNDB is available only as specified in 6.b.1) preceding.
- 4) The Company's limits of liability are described in Section A2 of this tariff.
- 5) No monthly recurring rates or usage charges apply to the provision of this service. Service order charges are not applicable.

By: F. B. Poag Director SECTION A13 Second First Revised Sheet 49 Cancelling First Revised Original Sheet 49 Effective: December 12, 2006 January 1, 1997

# MISCELLANEOUS SERVICE ARRANGEMENTS

## F. EXPRESSTOUCH SERVICE (Cont'd)

- <u>84</u>. ExpressTouch Blocking Services (Cont'd)
  - b. Call Tracing Denial
    - 1) The Call Tracing Denial feature enables the subscriber to block the initiation of the Call Tracing feature.
    - 2) The customer must request that the Call Tracing Denial feature be installed on his/her line(s), as Call Tracing is inherent to the Company's network. The feature will then be in operation on a continuous basis and will not be able to be deactivated by the subscriber. If subscribers wish to utilize the Call Tracing feature, they must again contact the Company to remove the Call Tracing Denial feature from their line(s).
    - 3) This feature is available only as specified in 3.a.1) preceding.
    - 4) The Company's limits of liability are described in Section A2 of this tariff.
    - 5) No monthly recurring rates or usage charge applies to the provision of this service. Service order charges are not applicable.

By: F. B. Poag Director SECTION A113 <u>Fourth Third</u> Revised Contents Sheet 1 Cancelling <u>Third</u> <del>Second</del> Revised Contents Sheet 1 Effective: <u>December 12, 2006</u> <del>December 2, 2003</del>

# OBSOLETE SERVICE OFFERINGS MISCELLANEOUS SERVICE ARRANGEMENTS

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## OBSOLETE SERVICE OFFERINGS MISCELLANEOUS SERVICE ARRANGEMENTS

## RESERVED FOR FUTURE USE

# D. EXPRESSTOUCH SERVICE

## 1. Caller ID

## a. General

- 1) This feature enables the customer to view on a display unit the directory number of an incoming telephone call. The display unit may be an ancillary device, which is attached to the customer's telephone set or may be a special telephone set with the display unit built-in.
- 2) When Caller ID is activated on a customer's line, the number of an incoming call is revealed on the display unit between the first and second ring.
- 3) Any customer subscribing to Caller ID will be responsible for the provision of the display unit which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.
- 4.4) Caller ID is provided subject to the availability of Company facilities. Additionally, the feature will only operate on calls originating and terminating within Custom Local Area Signaling Service (CLASS) equipped offices.
- 2-5)—Caller ID is available to single line residence and business customers. The service will not be provided to pay telephone service, toll terminals, PBX trunks or from some remote switching locations.
- 4-6) Caller ID is not eligible for vacation Service unless the main service associated with Caller ID is also on Vacation Service.
- 57) In no event shall the Company be held liable for any losses or damages arising from the unavailability or failure of its equipment or facilities, or for any act, omission or failure of performance by the Company or its employees or agents in connection with this service.
- 6-8) If an incoming call is from a caller utilizing a PBX trunk or a rotary line group, the telephone number displayed may be the main number of that PBX or rotary group rather than the directory number accessed by the caller.
- 7-9) The Company will deliver all numbers, subject to the technical limitations defined in this tariff, including telephone numbers associated with Non-Published Listing service as described in Section A6 of this tariff.

By: F. B. Poag Director SECTION A113 <u>Fifth</u> Fourth Revised Sheet 11 Cancelling Fourth Third Revised Sheet 11 Effective: December 12, 2006 May 03, 2003

# OBSOLETE SERVICE OFFERINGS MISCELLANEOUS SERVICE ARRANGEMENTS

## RESERVED FOR FUTURE USE

## D. EXPRESSTOUCH SERVICE

1. Caller ID (Cont'd)

b.

- a. General (Cont'd)
  - 8-10) Telephone numbers transmitted via Caller ID are intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff.

9 11) Calling Numbers will not be displayed on operator-handled calls or calls from access lines where Calling Number Delivery Blocking has been activated.

Rates and Charges	<u>Monthly</u> <u>Rate</u>
Residential	<u>\$ 9.50</u>
Business	11.00