# Voice Data Internet Wireless Entertainment



Embarq Corporation EMBARQ.com Mailstop: KSOPKJ0502 5454 W. 110th Street Overland Park, KS 66211

October 24, 2007

Ms. Beth Salak
Director, Division of Competitive Markets and Enforcement
Attention: Tariff Section
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: **TL727** 

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarq Florida, Inc. General Exchange Tariff. This filing is submitted with a proposed effective date of October 26, 2007. The Company's tariffs are available on its website at www2.embarg.com/tariffs.

Section A13 Fourth Revised Sheet 18

Fourth Revised Sheet 19 Seventh Revised Sheet 20 Fifteenth Revised Sheet 29 Seventeenth Revised Sheet 30

This filing removes Call Forward No Answer-Customer Controlled and Call Forward Busy - Customer Controlled from the tariff. There is no current or anticipated demand for these custom calling features.

Commission consideration and timely approval of these pages are respectfully requested. If you have questions or need additional information regarding this filing, please call Tamela Kelly at 850-599-1029.

Sincerely,

Mary L. Matthews

cc: Tamela Kelly Sandy Khazraee Attachments FL 07-51

> Mary L. Matthews TARIFF ANALYST II Voice: (913) 345-7721 Fax: (913) 345-6756 Mary.L.Matthews@embarq.com

Embarq Florida, Inc.

BY: John M. Felz Cancelling Third Revised Sheet 18
Director Effective: October 26, 2007

Effective: October 26, 2007

SECTION A13

#### MISCELLANEOUS SERVICE ARRANGEMENTS

### E. CUSTOM CALLING FEATURES (Cont'd)

- 2. Feature Descriptions (Cont'd)
  - a. Call Forward Features (Cont'd)
    - 1. Call Forwarding

This feature permits the manual forwarding of incoming calls to another telephone number. When activated, all calls will forward; calls cannot be answered from a line with Call Forwarding activated. Call Forwarding overrides Call Forward No Answer and Call Forward Busy, but those features resume functionality when Call Forwarding is deactivated.

- a) Call Forwarding (FCF1FLC) Provides a customer the capability to control activation/deactivation and the forward-to number of the service by using dialing tones.
- b) Call Forward Fixed (FCF1FLC FIX) Provides a customer the capability to control activation/deactivation of the service by using dialing tones. The customer selected forward-to number is preprogrammed by the Company at the time service is established and can only be changed via service order.

### 2. Call Forward No Answer

This feature permits the automatic forwarding of an incoming call to another telephone number when the called telephone remains unanswered for a predetermined number of rings, usually four or five.

Where facilities are available, this feature also includes Call Forwarding of Call Waiting when the customer is also subscribed to Call Waiting or Enhanced Call Waiting. Call Forwarding of Call Waiting forwards unanswered waiting calls to a customer-designated telephone number using Call Waiting and Call Forward No Answer. An incoming call to a busy line first receives a Call Waiting tone. If the call is not answered within a set period of time, the incoming call is forwarded to a customer-designated telephone number.

- a) Call Forward No Answer-Fixed (FCD1FLC) This feature is activated and the customer selected forward-to number is preprogrammed by the Company at the time service is established and can only be changed via service order.
- b) Call Forward No Answer-Customer Programmable (FCD1FLC PRG) Provides a customer the capability to control activation/deactivation and the forward-to number of the service by using dialing tones.

Embarq Florida, Inc.

SECTION A13 Fourth Revised Sheet 19 Cancelling Third Revised Sheet 19 Effective: October 26, 2007

BY: John M. Felz Director

### MISCELLANEOUS SERVICE ARRANGEMENTS

- E. CUSTOM CALLING FEATURES (Cont'd)
  - 2. Feature Descriptions (Cont'd)
    - a. Call Forward Features (Cont'd)
      - 3. Call Forward Busy

This feature permits the automatic forwarding of an incoming call to another telephone number when the called telephone is already in use. Call Forward Busy shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment of Rotary Line/Hunting Service.

- a) Call Forward Busy-Fixed (FCB1FLC) This feature is activated and the customer selected forward-to number is preprogrammed by the Company at the time service is established and can only be changed via service order.
- b) Call Forward Busy-Customer Programmable (FCB1FLC PRG) Provides a customer the capability to control activation/deactivation and the forward-to number of the service by using dialing tones.

Embarq Florida, Inc.

SECTION A13 Seventh Revised Sheet 20 Cancelling Sixth Revised Sheet 20 Effective: October 26, 2007

BY: John M. Felz Director

#### MISCELLANEOUS SERVICE ARRANGEMENTS

### E. CUSTOM CALLING FEATURES (Cont'd)

- 2. Feature Descriptions (Cont'd)
  - a. Call Forward Features (Cont'd)
    - 4. Call Forward Remote Activation (FCG1FLC)

This feature allows the Call Forwarding subscriber to change the Call Forwarding status of their telephone line from a remote location using a touch-tone telephone. To redirect Call Forwarding from a remote location, the subscriber dials a remote-access directory number. Once the subscriber's authorization code is verified, the subscriber can activate, deactivate, or change call forwarding to a new destination.

5. Call Forward Additional Paths (FCF1FLC PTH)

Business customers who subscribe to Call Forward Fixed, Call Forward No Answer-Fixed, or Call Forward Busy-Fixed may also subscribe to the Call Forward Additional Paths feature. This feature is not available with Call Forward Features that allow customers to remotely change the forward-to telephone number. Call Forward Additional Paths allows a business Call Forwarding subscriber the ability to specify the number of simultaneous calls that will be forwarded to the forward-to telephone number. Regulations for Call Forward features are also applicable for each Call Forward Additional Path.

- a) The forward-to telephone number must be a domestic telephone number.
- b) The Call Forward Additional Paths customer must subscribe to sufficient paths to adequately handle incoming calls without impairing any service offered by the Company.
- c) The number of paths may not exceed the terminating capability of the forward-to telephone number. In no case, shall the number of additional paths exceed 99.
- d) Customers with a single (non-rotary) exchange line/trunk or a rotary (hunting) arrangement of 10 or less lines/trunks may purchase up to 10 additional paths.
- e) For Customers with a rotary hunting arrangement of more than 10 lines/trunks, the number of additional paths cannot exceed the number of lines/trunks in the forwarding arrangement.
- f) The applicable Service Connection Charges will be charged when the number of paths is changed or when the forward-to telephone number is changed.

(D)

(D)

Embarq Florida, Inc. **SECTION A13** 

Fifteenth Revised Sheet 29

BY: John M. Felz Cancelling Fourteenth Revised Sheet 29 Director

Effective: October 26, 2007

### MISCELLANEOUS SERVICE ARRANGEMENTS

#### E. CUSTOM CALLING FEATURES (Cont'd)

3. Rates and Charges (per central office line equipped)

Service Charges do not apply when Custom Calling Features are installed.

Per Feature

<u>Residence</u>	Monthly <u>Rate</u>	
Call Forwarding Call Forward No Answer	\$ 4.00	
- Fixed	1.25	
- Customer Programmable	1.25	
0.45		(D)
Call Forward Busy - Fixed	1.25	
- Customer Programmable	1.25	
e de terrer i regrammano	5	(D)
Call Forward Remote Activation	2.00	,
Three-Way Calling		
- Flat Rate	4.00	
- Usage Sensitive	1.25	
Call Waiting	6.50	
Enhanced Call Waiting	6.50	
Speed Calling 8	3.00	
Speed Calling 30	4.00	
Call Waiting ID	2.00	
Call Waiting Options	6.00	

Embarq Florida, Inc. SECTION A13

Seventeenth Revised Sheet 30 Cancelling Sixteenth Revised Sheet 30

John M. Felz

Director

Cancelling Sixteenth Revised Sheet 30

Effective: October 26, 2007

### MISCELLANEOUS SERVICE ARRANGEMENTS

# E. CUSTOM CALLING FEATURES (Cont'd)

BY:

3. Rates and Charges (per central office line equipped) (Cont'd)

Service Charges do not apply when Custom Calling Features are installed.

Per Feature	Monthly	
<u>Business</u>	<u>Rate</u>	
Call Forwarding Call Forward No Answer	\$ 6.00	
- Fixed	1.50	
- Customer Programmable	1.50	
Call Faminard Busin		(D)
Call Forward Busy - Fixed	1.50	
- Customer Programmable	1.50	<b>(-</b> )
Call Forward Remote Activation	5.00	(D)
Call Forward Additional Paths (per path)	3.00	
Three-Way Calling		
- Flat Rate	5.00	
- Usage Sensitive	1.25	
Call Waiting	6.00	
Enhanced Call Waiting	6.00	
Speed Calling	4.00	
Three-Way Calling with Transfer -	5.00	
Call Waiting ID	2.00	
Call Waiting Options	6.00	

Embarg Florida, Inc. SECTION A13

Fourth Third Revised Sheet 18
Cancelling Third Second Revised Sheet 18

F. B. Poag Cancelling Third Second Revised Sheet 18
Director Effective: October 26, 2007 August, 1, 2005

#### MISCELLANEOUS SERVICE ARRANGEMENTS

### E. CUSTOM CALLING FEATURES (Cont'd)

BY:

- 2. Feature Descriptions (Cont'd)
  - a. Call Forward Features (Cont'd)
    - 1. Call Forwarding

This feature permits the manual forwarding of incoming calls to another telephone number. When activated, all calls will forward; calls cannot be answered from a line with Call Forwarding activated. Call Forwarding overrides Call Forward No Answer and Call Forward Busy, but those features resume functionality when Call Forwarding is deactivated.

- a) Call Forwarding (FCF1FLC) Provides a customer the capability to control activation/deactivation and the forward-to number of the service by using dialing tones.
- b) Call Forward Fixed (FCF1FLC FIX) Provides a customer the capability to control activation/deactivation of the service by using dialing tones. The customer selected forward-to number is preprogrammed by the Company at the time service is established and can only be changed via service order.

### 2. Call Forward No Answer

This feature permits the automatic forwarding of an incoming call to another telephone number when the called telephone remains unanswered for a predetermined number of rings, usually four or five.

Where facilities are available, this feature also includes Call Forwarding of Call Waiting when the customer is also subscribed to Call Waiting or Enhanced Call Waiting. Call Forwarding of Call Waiting forwards unanswered waiting calls to a customer-designated telephone number using Call Waiting and Call Forward No Answer. An incoming call to a busy line first receives a Call Waiting tone. If the call is not answered within a set period of time, the incoming call is forwarded to a customer-designated telephone number.

- a) Call Forward No Answer-Fixed (FCD1FLC) This feature is activated and the customer selected forward-to number is preprogrammed by the Company at the time service is established and can only be changed via service order.
- b) Call Forward No Answer-Customer Programmable (FCD1FLC PRG) Provides a customer the capability to control activation/deactivation and the forward-to number of the service by using dialing tones.
- c) Call Forward No Answer-Customer Controlled (FCD1FLC CC) Provides a customer the capability to control activation/deactivation of the service by using dialing tones. The customer selected forward-to number is preprogrammed by the Company at the time service is established and can only be changed via service order.

Embarg Florida, Inc. SECTION A13

<u>Fourth</u> Third Revised Sheet 19 Cancelling Third Second Revised Sheet 19

F. B. Poag Cancelling Third Second Revised Sheet 19
Director Effective: October 26, 2007 August, 1, 2005

### MISCELLANEOUS SERVICE ARRANGEMENTS

E. CUSTOM CALLING FEATURES (Cont'd)

BY:

- 2. Feature Descriptions (Cont'd)
  - a. Call Forward Features (Cont'd)
    - 3. Call Forward Busy

This feature permits the automatic forwarding of an incoming call to another telephone number when the called telephone is already in use. Call Forward Busy shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment of Rotary Line/Hunting Service.

- a) Call Forward Busy-Fixed (FCB1FLC) This feature is activated and the customer selected forward-to number is preprogrammed by the Company at the time service is established and can only be changed via service order.
- b) Call Forward Busy-Customer Programmable (FCB1FLC PRG) Provides a customer the capability to control activation/deactivation and the forward-to number of the service by using dialing tones.
- c) Call Forward Busy-Customer Controlled (FCB1FLC CC) Provides a customer the capability to control activation/deactivation of the service by using dialing tones. The customer selected forward to number is preprogrammed by the Company at the time service is established and can only be changed via service order.

Embarq Florida, Inc. SECTION A13

Seventh Sixth Revised Sheet 20 Cancelling Sixth Fifth Revised Sheet 20

F. B. Poag Cancelling Sixth Fifth Revised Sheet 20 Director Effective: October 26, 2007 October 17, 2006

#### MISCELLANEOUS SERVICE ARRANGEMENTS

### E. CUSTOM CALLING FEATURES (Cont'd)

BY:

- 2. Feature Descriptions (Cont'd)
  - a. Call Forward Features (Cont'd)
    - 4. Call Forward Remote Activation (FCG1FLC)

This feature allows the Call Forwarding subscriber to change the Call Forwarding status of their telephone line from a remote location using a touch-tone telephone. To redirect Call Forwarding from a remote location, the subscriber dials a remote-access directory number. Once the subscriber's authorization code is verified, the subscriber can activate, deactivate, or change call forwarding to a new destination.

5. Call Forward Additional Paths (FCF1FLC PTH)

Business customers who subscribe to Call Forward Fixed, Call Forward No Answer-Fixed, Call Forward No Answer-Customer Controlled, or Call Forward Busy-Fixed or Call Forward busy-Customer Controlled may also subscribe to the Call Forward Additional Paths feature. This feature is not available with Call Forward Features that allow customers to remotely change the forward-to telephone number. Call Forward Additional Paths allows a business Call Forwarding subscriber the ability to specify the number of simultaneous calls that will be forwarded to the forward-to telephone number. Regulations for Call Forward features are also applicable for each Call Forward Additional Path.

- a) The forward-to telephone number must be a domestic telephone number.
- b) The Call Forward Additional Paths customer must subscribe to sufficient paths to adequately handle incoming calls without impairing any service offered by the Company.
- c) The number of paths may not exceed the terminating capability of the forward-to telephone number. In no case, shall the number of additional paths exceed 99.
- d) Customers with a single (non-rotary) exchange line/trunk or a rotary (hunting) arrangement of 10 or less lines/trunks may purchase up to 10 additional paths.
- e) For Customers with a rotary hunting arrangement of more than 10 lines/trunks, the number of additional paths cannot exceed the number of lines/trunks in the forwarding arrangement.
- f) The applicable Service Connection Charges will be charged when the number of paths is changed or when the forward-to telephone number is changed.

Embarq Florida, Inc. SECTION A13

Fifteenth Fourteenth Revised Sheet 29

Cancelling Fourteenth Thirteenth Revised Sheet 29 Effective: October 26, 2007 February 15, 2007

F. B. Poag Director

BY:

### MISCELLANEOUS SERVICE ARRANGEMENTS

# E. CUSTOM CALLING FEATURES (Cont'd)

3. Rates and Charges (per central office line equipped)

Service Charges do not apply when Custom Calling Features are installed.

### Per Feature

Residence	Monthly <u>Rate</u>
Call Forwarding	\$ 4.00
Call Forward No Answer	
- Fixed	1.25
- Customer Programmable	1.25
- Customer Controlled	1.25
Call Forward Busy	
- Fixed	1.25
- Customer Programmable	1.25
- Customer Controlled	1.25
Call Forward Remote Activation	2.00
Three-Way Calling	
- Flat Rate	4.00
- Usage Sensitive	1.25
Call Waiting	6.50
Enhanced Call Waiting	6.50
Speed Calling 8	3.00
Speed Calling 30	4.00
Call Waiting ID	2.00
Call Waiting Options	6.00

Embarq Florida, Inc. **SECTION A13** 

Seventeenth Sixteenth Revised Sheet 30

Cancelling <u>Sixteenth</u> Fifteenth Revised Sheet 30 Effective: <u>October 26, 2007</u> February 15, 2007 F. B. Poag Director

### MISCELLANEOUS SERVICE ARRANGEMENTS

#### E. CUSTOM CALLING FEATURES (Cont'd)

BY:

3. Rates and Charges (per central office line equipped) (Cont'd)

Service Charges do not apply when Custom Calling Features are installed.

Per Feature	Monthly <u>Rate</u>
<u>Business</u>	
Call Forwarding	\$ 6.00
Call Forward No Answer	
- Fixed	1.50
- Customer Programmable	1.50
- Customer Controlled	<del>1.50</del>
Call Forward Busy	
- Fixed	1.50
- Customer Programmable	1.50
Customer Controlled	<del>1.50</del>
Call Forward Remote Activation	5.00
Call Forward Additional Paths (per path)	3.00
Three-Way Calling	
- Flat Rate	5.00
- Usage Sensitive	1.25
Call Waiting	6.00
Enhanced Call Waiting	6.00
Speed Calling	4.00
Three-Way Calling with Transfer -	5.00
Call Waiting ID	2.00
Call Waiting Options	6.00
<b>5</b> .	