



Embarq Corporation
EMBARQ.com
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5454 W. 110th Street
Overland Park, KS 66211

June 18, 2008

Ms. Beth Salak
Director, Division of Competitive Markets and Enforcement
Attention: Tariff Section
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: **TL727**

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarq Florida, Inc. General Exchange Tariff. This filing is submitted with a proposed effective date of June 20, 2008. The Company's tariffs are available on its website at www2.embarq.com/tariffs.

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Mary L. Matthews
TARIFF ANALYST II
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Mary.L.Matthews@embarq.com

Florida Public Service Commission
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Section A127 Eighth Revised Sheet 1
Third Revised Sheet 1.1
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Section A127 Cont'd

Original Sheet 1.4
Seventh Revised Sheet 2
Fifth Revised Sheet 3

This filing obsoletes certain Residence and Business Solutions bundles, ExpressTouch Features and Custom Calling Features and Packages. There is little demand for these services as there are other alternatives available. This filing also includes text changes for certain Solutions packages to list the individual features included in the bundle rather than the Custom Calling Feature Package for standardization and to better depict the features included in each package. The names of certain Custom Calling Feature Packages and ExpressTouch features are also revised for standardization. None of these changes impact customers or the manner in which the services are provided.

Commission consideration and timely approval of these pages are respectfully requested. If you have questions or need additional information regarding this filing, please call Tamela Kelly at 850-599-1029.

Sincerely,

Mary L. Matthews

cc: Tamela Kelly
Sandy Khazraee
Attachments
FL 08-19

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

Fourteenth Revised Sheet 1
 Cancelling Thirteenth Revised Sheet 1
 Effective: June 20, 2008

By: John M. Felz
 Director

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Embarq Florida, Inc.

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By: John M. Felz
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Embarq Florida, Inc.

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By: John M. Felz
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By: John M. Felz
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GENERAL EXCHANGE TARIFF

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Embarq Florida, Inc.

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By: John M. Felz
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Embarq Florida, Inc.

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By: John M. Felz
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

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By: John M. Felz
 Director

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Embarq Florida, Inc.

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By: John M. Felz
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Embarq Florida, Inc.

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By: John M. Felz
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A13

By: John M. Felz
Director

Third Revised Contents Sheet 2
Cancelling Second Revised Contents Sheet 2
Effective: June 20, 2008

MISCELLANEOUS SERVICE ARRANGEMENTS

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Embarq Florida, Inc.

BY: John M. Felz
Director

SECTION A13
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Cancelling Second Revised Sheet 21
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MISCELLANEOUS SERVICE ARRANGEMENTS

E. CUSTOM CALLING FEATURES (Cont'd)

2. Feature Descriptions (Cont'd)

- f. Enhanced Call Waiting - This service combines the features of call waiting and the cancel call waiting feature which allows the customer to defer the call waiting feature to prevent call waiting tones from interrupting calls or disrupting data transmissions. Cancel call waiting can be activated before or during a call by dialing an access code and the cancellation stays in effect for the duration of the call. Incoming calls receive a busy signal while cancel call waiting is in effect.
- g. Speed **Dial 8** - **This** service permits a customer to call certain other predetermined telephone numbers by dialing an abbreviated code rather than the entire 7 or 10 digit telephone number. The arrangement available is an 8-number **capacity**. (T)
(T)
- h. Reserved for Future Use

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

BY: John M. Felz
Director

SECTION A13
Second Revised Sheet 26
Cancelling First Revised Sheet 26
Effective: June 20, 2008

MISCELLANEOUS SERVICE ARRANGEMENTS

E. CUSTOM CALLING FEATURES (Cont'd)

2. Feature Descriptions (Cont'd)

j. Call Waiting ID (Cont'd)

- 4) This service is furnished on a where-available basis and is subject to the availability of facilities. The service is only available to single-line business and residence customers. It is not available to Centrex, DID or Coin telephone services. It will be available only to certain types of PBX systems depending on the customer's equipment, as well as the central office limitations.
- 5) Subscribers to this service must also subscribe to Touch Tone service.
- 6) Service Charges for the establishment of this service do not apply.

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(O) Material formerly appearing on this sheet now appears in Section A113.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

BY: John M. Felz
Director

SECTION A13
Second Revised Sheet 27
Cancelling First Revised Sheet 27
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MISCELLANEOUS SERVICE ARRANGEMENTS

E. CUSTOM CALLING FEATURES (Cont'd)

2. Feature Descriptions (Cont'd)

Reserved for Future Use

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(O) Material formerly appearing on this sheet now appears in Section A113.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

BY: John M. Felz
Director

SECTION A13
Second Revised Sheet 28
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MISCELLANEOUS SERVICE ARRANGEMENTS

E. CUSTOM CALLING FEATURES (Cont'd)

2. Feature Descriptions (Cont'd)

Reserved for Future Use

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(O) Material formerly appearing on this sheet now appears in Section A113.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A13

BY: John M. Felz
Director

Seventeenth Revised Sheet 29
Cancelling Sixteenth Revised Sheet 29
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MISCELLANEOUS SERVICE ARRANGEMENTS

E. CUSTOM CALLING FEATURES (Cont'd)

3. Rates and Charges (per central office line equipped)

Service Charges do not apply when Custom Calling Features are installed.

Per Feature

<u>Residence</u>	<u>Monthly Rate</u>	
Call Forwarding	\$5.00	
Call Forward No Answer		
- Fixed	2.00	
- Customer Programmable	2.00	
Call Forward Busy		
- Fixed	2.00	
- Customer Programmable	2.00	
Call Forward Remote Activation	2.00	
Three-Way Calling		
- Flat Rate	5.00	
- Usage Sensitive	1.25	
Call Waiting	6.50	
Enhanced Call Waiting	6.50	
Speed Dial 8	5.00	(T)
		(O)
Call Waiting ID	5.00	(O)

(O) Material formerly appearing on this sheet now appears in Section A113.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

BY: John M. Felz
Director

SECTION A13
Fifth Revised Sheet 33
Cancelling Fourth Revised Sheet 33
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MISCELLANEOUS SERVICE ARRANGEMENTS

F. EXPRESSTOUCH SERVICE (Cont'd)

2. Feature Descriptions (Cont'd)

a. Return Call (Cont'd)

- 8) Return Call is available on a flat rate or a usage sensitive basis. Under the usage sensitive basis, whether the customer chooses to advance the call or abandon the call, the usage sensitive activation charge will apply. The provision of this service on a usage sensitive basis is subject to technical limitations and is provided on a where available basis.

b. Repeat **Dial**

(T)

- 1) Repeat **Dial**, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.

(T)

When a caller receives a busy condition, where technically feasible the service will automatically play an announcement offering the caller the option, by entering the activation code, of having the service complete the call when the called line becomes available.

- 2) If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone handset the call will automatically be placed.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

BY: John M. Felz
Director

SECTION A13
Fourth Revised Sheet 34
Cancels Third Revised Sheet 34
Effective: June 20, 2008

MISCELLANEOUS SERVICE ARRANGEMENTS

F. EXPRESSTOUCH SERVICE (Cont'd)

2. Feature Descriptions (Cont'd)

b. Repeat **Dial** (Cont'd)

(T)

- 3) Repeat **Dial** is available on a flat rate or a usage sensitive basis. Under the usage sensitive basis, the customer will incur an activation charge whether the customer chooses to advance or abandon the call. The provision of this service on a usage sensitive basis is subject to technical limitations and is provided on a where available basis .

(T)

c. Call Tracing

- 1) Call Tracing enables the customer to initiate an automatic trace of the last call received. A usage charge will be assessed on a per occasion basis for each successful trace made. A trace is considered successful when the customer is informed by the voice response unit that the Call Tracing has been successfully completed. Certain types of calls, i.e., out of the area long distance, cannot be traced using this feature.
- 2) Upon activation by the customer, the call tracing information (calling and called number, the time the call was received, and the time the trace was activated) is recorded and stored until requested by an authorized law enforcement agency. The information collection process is instantaneous and the customer using this feature will be notified immediately if the trace was successful and will then be instructed to contact the local law enforcement agency if they wish to file a complaint. The customer is not provided the traced number.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

BY: John M. Felz
Director

SECTION A13
Eighth Revised Sheet 38
Cancelling Seventh Revised Sheet 38
Effective: June 20, 2008

MISCELLANEOUS SERVICE ARRANGEMENTS

F. EXPRESSTOUCH SERVICE (Cont'd)

2. Feature Descriptions (Cont'd)

h. Caller ID with Name (Cont'd)

- 7) In no event shall the Company be held liable for any losses or damages arising from the unavailability or failure of its equipment or facilities, or for any act, omission or failure of performance by the Company or its employees or agents in connection
- 8) If an incoming call is from a caller utilizing a PBX trunk or a rotary line group, the telephone name and number-displayed may be the name listed in the Company's records and main number of that PBX or rotary group rather than the directory name and number accessed by the caller.
- 9) The Company will deliver all names and numbers, subject to the technical limitations defined in this tariff, including telephone names and numbers associated with Non-Published Listing service as described in Section A6 of this tariff.
- 10) Telephone names and numbers transmitted via Caller ID with Name are intended solely for the use of the Caller ID with Name subscriber. Resale of this information is prohibited by this tariff.
- 11) Calling names and numbers will not be displayed on operator-handled calls or calls from access lines where **Caller ID** Blocking has been activated.
- 12) **Anonymous Call Rejection (ACR) allows subscribers to reject receipt of calls from callers who utilize Caller ID Blocking. The calling party who has chosen to block delivery of his name and number will hear a recorded announcement stating that the called party will not accept anonymous calls. The announcement will also state that the caller should hang up and call back with caller identification unblocked to complete the call.**

Subscribers may deactivate Anonymous Call Rejection by dialing the deactivation code (*87 or 1187) and may receive calls from callers utilizing Caller ID Blocking. Subscribers must dial the reactivation code (*77 or 1177) to reactivate Anonymous Call Rejection. Confirmation announcements will confirm activation and deactivation of the feature.

Calls routed to the Anonymous Call Rejection recorded announcement are not considered complete calls and will not be billed by the Company.

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

BY: John M. Felz
Director

SECTION A13
Eleventh Revised Sheet 39
Cancelling Tenth Revised Sheet 39
Effective: June 20, 2008

MISCELLANEOUS SERVICE ARRANGEMENTS

F. EXPRESSTOUCH SERVICE (Cont'd)

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(O)

(O)

(O) Material formerly appearing on this sheet now appears in Section A113.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: John M. Felz
Director

SECTION A13
Sixth Revised Sheet 41
Cancelling Fifth Revised Sheet 41
Effective: June 20, 2008

MISCELLANEOUS SERVICE ARRANGEMENTS

F. EXPRESSTOUCH SERVICE (Cont'd)

3 Rates and Charges (Cont'd)

Service Charges do not apply when ExpressTouch Services are installed.

	<u>Monthly Rate</u>	<u>Usage Sensitive</u>
a. Return Call		
Residential	\$5.00	\$1.25
Business	5.00	1.25
b. Repeat Dial		
Residential	5.00	1.25
Business	5.00	1.25
c. Call Tracing		
Residential		10.00
Business		10.00
d. Selective Call Ring		
Residential	5.00	
Business	5.00	
e. Selective Call Rejection		
Residential	5.00	
Business	5.00	
f. Selective Call Forward		
Residential	5.00	
Business	5.00	
g. Selective Call Acceptance		
Residential	5.00	
Business	6.00	
h. Caller ID With Name		
Residential	9.50	
Business	11.00	

(T)

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(O) Material formerly appearing on this sheet now appears in Section A113.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: John M. Felz
Director

SECTION A13
Fourth Revised Sheet 48
Cancelling Third Revised Sheet 48
Effective: June 20, 2008

MISCELLANEOUS SERVICE ARRANGEMENTS

F. EXPRESSTOUCH SERVICE (Cont'd)

8. ExpressTouch Blocking Services

a. **Caller ID Blocking**

(T)

- 1) **Caller ID Blocking enables** the subscriber to block transmission of his/her telephone number on outgoing calls to subscribers of **Caller ID-Number Only** and/or Caller ID with Name. The subscriber must activate the feature on a per-call basis by entering a three-digit code before dialing the caller number. (T)
(T)
- 2) Per line blocking of **Caller ID-Number Only** and/or Caller ID with Name is available upon request to the following entities only: (T)
 - a) private, non-profit, tax-exempt, domestic violence intervention agencies
 - b) federal, state and local law enforcement agencies
 - c) employees of the agencies in a) and b) previous

Per line blocking is in operation on a continuous basis and can only be deactivated by entering a three-digit code before dialing the called number. The feature is applicable to all outgoing calls placed from the customer's line. This service is available to the listed agencies only. Individuals employed by the agencies are also eligible for per line blocking of their residential access lines, where available.

- 3) **Caller ID Blocking** is available only as specified in 6.b.1) preceding. (T)
- 4) The Company's limits of liability are described in Section A2 of this tariff.
- 5) No monthly recurring rates or usage charges apply to the provision of this service. Service order charges are not applicable.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

BY: John M. Felz
Director

SECTION A13
Seventh Revised Sheet 50
Cancelling Sixth Revised Sheet 50
Effective: June 20, 2008

MISCELLANEOUS SERVICE ARRANGEMENTS

G. CUSTOM CALLING FEATURE PACKAGES

1. General

- a. Custom Calling Feature Packages combine certain custom calling and ExpressTouch feature options into packages at rates which provide a monthly savings over the rates that would apply if the features were purchased individually.
- b. The packaged features are offered individually **in this** tariff. All descriptions, rules and regulations specified in those sections apply to these packages also. (T)
- c. All packages will be offered on a where available basis.
- d. Individual features may not be available in all service areas. Therefore, package content may vary according to the technical availability of certain features. While package content may vary, the package pricing will remain the same. As the switches are upgraded and the features become available, they will be added to the packages.

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(O) Material formerly appearing on this sheet now appears in Section A113.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

BY: John M. Felz
Director

SECTION A13
Sixth Revised Sheet 51
Cancelling Fifth Revised Sheet 51
Effective: June 20, 2008

MISCELLANEOUS SERVICE ARRANGEMENTS

G. CUSTOM CALLING FEATURE PACKAGES

2. Package **Descriptions:**

			(T)
			(O)
			(O)
		<u>Monthly</u>	(T)
		<u>Rate</u>	(T)
		<u>Residence Business</u>	
a. <u>Essentials Package</u>	N/A	\$20.00	(T)(M)
Enhanced Call Waiting			
Three-Way Calling			
Return Call			(T)
Repeat Dial			
Call Forwarding			
Selective Call Rejection			
Caller ID With Name (includes Anonymous Call Rejection)			(T)
Call Waiting ID *			
Call Forward Busy-Fixed			
Call Forward No Answer-Fixed			

* These features provided on a "where available" basis as a part of these packages.

(O) Material formerly appearing on this sheet now appears in Section A113.

(M) Material now appearing on this sheet formerly appeared on Sixteenth Revised Sheet 53.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: John M. Felz
Director

SECTION A13
Eighth Revised Sheet 52
Cancelling Seventh Revised Sheet 52
Effective: June 20, 2008

MISCELLANEOUS SERVICE ARRANGEMENTS

G. CUSTOM CALLING FEATURE PACKAGES (Cont'd)

Reserved for Future Use

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(O) Material formerly appearing on this sheet now appears in Section A113.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: John M. Felz
Director

SECTION A13
Seventeenth Revised Sheet 53
Cancelling Sixteenth Revised Sheet 53
Effective: June 20, 2008

MISCELLANEOUS SERVICE ARRANGEMENTS

G. CUSTOM CALLING FEATURE PACKAGES (Cont'd)

Reserved for Future Use

(T)

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(O)

H. SIGNALRING

1. General

- a. SignalRing service will enable a subscriber to have up to three telephone numbers associated with a single access line. Subscribers to this service will be able to receive calls dialed to two or three separate telephone numbers without having a second or third line.
- b. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls.

(O) Material formerly appearing on this sheet now appears in Section A113.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A13

Tenth Revised Sheet 119

By: John M. Felz
Director

Cancelling Ninth Revised Sheet 119

Effective: June 20, 2008

MISCELLANEOUS SERVICE ARRANGEMENTS

Z. TALKING CALL WAITING

1. General

- a. Talking Call Waiting allows customers to know who is calling while they are on the telephone with another party. Talking Call Waiting enhances **Enhanced** Call Waiting **feature** by allowing the customer to hear who is calling after hearing the call waiting tone while the customer is on the line. Any and all names will be voiced to the subscriber. This includes "private" or "unavailable" to be voiced in the appropriate situation. Talking Call Waiting Service subscribers will hear both a call waiting tone plus the name of the calling party on an incoming call. The customer then presses the switch hook or flash button to place the current call on hold and talk to the call waiting party. (T)

2. Terms and Conditions

- a. Talking Call Waiting is provided subject to availability of facilities.
- b. Talking Call Waiting is available on a monthly subscription basis. This service requires no additional adjunct or telephone display equipment.
- c. Talking Call Waiting is available to single-line business and residence customers.
- d. Talking Call Waiting is not offered in conjunction with Centrex, DID, PBX, ISDN, Pay Telephone Service or Coin Line Service.
- e. A Call Waiting Custom Calling Feature, including but not limited to, **Enhanced** Call Waiting, Call Waiting Options or any package containing the **Enhanced** Call Waiting feature, is required in order to subscribe to Talking Call Waiting Service. (T)

3. Rates and Charges

- a. Service charges and monthly rates for exchange access lines and other services with which this service is associated apply, as appropriate.

Monthly Rate

Per Residence Line	\$10.00
Per Business Line	\$10.00

- b. Talking Call Waiting is available as an add-on to **Essentials Custom Calling** Package, **Elite Custom Calling Package**, **Ideal** Solution, Sure Solution II, Home II Solution and Progressive Plan. The monthly recurring charge is \$5.00 for Residence or Business. (T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A27

By: John. M Felz
Director

Seventh Revised Contents Sheet 1
Cancelling Sixth Revised Contents Sheet 1
Effective: June 20, 2008

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

BY: John M. Felz
Director

SECTION A27
Seventh Revised Sheet 3
Cancelling Sixth Revised Sheet 3
Effective: June 20, 2008

SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS - RESIDENCE (Cont'd)

Reserved for Future Use

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(O) Material formerly appearing on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

BY: John M. Felz
Director

SECTION A27
Eighth Revised Sheet 5
Cancelling Seventh Revised Sheet 5
Effective: June 20, 2008

SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS - RESIDENCE (Cont'd)

Reserved for Future Use

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(O) Material formerly appearing on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

BY: John M. Felz
Director

SECTION A27
Ninth Revised Sheet 6
Cancelling Eighth Revised Sheet 6
Effective: June 20, 2008

SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS - RESIDENCE (Cont'd)

Reserved for Future Use

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(O) Material formerly appearing on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

BY: John M. Felz
Director

SECTION A27
Seventeenth Revised Sheet 7
Cancels Sixteenth Revised Sheet 7
Effective: June 20, 2008

SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS - RESIDENCE (Cont'd)

3. Rates and Charges

a. Solutions Packages

	Monthly Rate	
		(O)
		(O)
1) <u>Progressive Plan</u> ^{(1) (2)}	\$25.45	(T)
Local Exchange Service		
Enhanced Call Waiting - Optional		
Call Waiting ID		
Three-Way Calling		
Caller ID with Name (includes		(T)
Anonymous Call Rejection		
Call Forwarding		
Call Forward No Answer-Fixed		
Call Forward Busy-Fixed		
- with unlimited expanded local calling	25.45 ⁽³⁾	(T)
2) <u>Simple Solution</u>	19.99	(T)
Local Exchange Service		
Caller ID with Name (includes		(T)
Anonymous Call Rejection)		
Speed Dial 8		(T)

(1) Talking Call Waiting can be added to this Solutions package at the discounted monthly rate shown in Section A13.Z. (T)

(2) Effective 01/18/07 customers must subscribe to Voicemail. (T)

(3) Customers must also subscribe to Embarq Communications, Inc. Solutions Unlimited - Option 4 long distance plan plus Voicemail. (T)

(O) Material formerly appearing on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

BY: John M. Felz
Director

SECTION A27
Fifth Revised Sheet 7.1
Cancels Fourth Revised Sheet 7.1
Effective: June 20, 2008

SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS - RESIDENCE (Cont'd)

3. Rates and Charges - (Cont'd)

a. Solutions Packages - (Cont'd)

	Monthly <u>Rate</u>	
3) <u>Standard Home Phone II</u> ^{(1) (2)}	\$31.95	(T)
Local Exchange Service		(T)
Caller ID with Name (includes Anonymous Call Rejection)		
Enhanced Call Waiting Or Talking Call Waiting (optional)		
Call Waiting ID		
Three-Way Calling		
Call Forwarding		
Repeat Dial		(T)
Return Call		
Selective Call Forwarding		
Speed Dial 8		(T)
4) <u>Follow Me Plan</u> ⁽³⁾	25.95	(T)
Local Exchange Service		
Enhanced Call Waiting		
Call Waiting ID		
Three-Way Calling		
Caller ID with Name (includes Anonymous Call Rejection)		(T)
Call Forward No Answer - Fixed		
Call Forward Busy - Fixed		
Return Call		
Repeat Dial		(T)

⁽¹⁾ Customers must also subscribe to any Embarq Communications, Inc. long distance plan plus any two of the following services: Privacy ID, LineGuard, Data LineGuard, Voicemail or Home Phone Warranty.

⁽²⁾ Privacy ID can be added to the Solutions Package at the discounted monthly rate shown in Section 13.Y.

⁽³⁾ Customers must also subscribe to the Company's Voicemail with Integrated Calling Features (ICF). This package is only available where Voicemail with ICF is technically feasible.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

BY: John M. Felz
Director

SECTION A27
Eighth Revised Sheet 11
Cancelling Seventh Revised Sheet 11
Effective: June 20, 2008

SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

4. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	Monthly Rate #	
		(O)
		(O)
2) <u>Economy Solution</u> ⁽¹⁾ Local Exchange Service, Choice of two of the following: Call Forwarding Features (Call Forward Busy-Fixed plus Call Forward No Answer-Fixed) Enhanced Call Waiting Caller ID with Name (includes Anonymous Call Rejection) Signal Ring	\$32.95	(T)
3) <u>Rotary Classic Solution</u> ⁽²⁾ Business Rotary Exchange Service Three-Way Calling Return Call Call Forwarding Caller ID with Name (including Anonymous Call Rejection) Call Forward Busy-Fixed Call Forward No Answer-Fixed - with unlimited expanded local calling option & measured/message ECS/EAS)	55.95	(T)
4) <u>Economy Bundle II A</u> ⁽¹⁾ Local Exchange Service, Choice of three of the following: Call Forwarding Features (Call Forward Busy-Fixed plus Call Forward No Answer-Fixed) Enhanced Call Waiting Caller ID with Name (includes Anonymous Call Rejection) Three-Way Calling Return Call	34.95	(T)

Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.

(1) Customers must also subscribe to any Embarq Communications, Inc. long distance plan.

(2) Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan. Customers who subscribed to this service prior to 6/16/05 who also subscribe to the grandfathered Small Business Unlimited long distance plan must also subscribe to Voicemail.

(O) Material formerly appearing on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

BY: John M. Felz
Director

SECTION A113
Twelfth Revised Sheet 5
Cancelling Eleventh Revised Sheet 5
Effective: June 20, 2008

OBSOLETE SERVICE OFFERINGS
MISCELLANEOUS SERVICE ARRANGEMENTS

B. ADVANTAGE **SERVICE** (Cont'd)

(T)

5. Rates and Charges

a. Package Rates - Residence

	<u>Monthly Rate</u>
1) Basic Advantage	\$12.00
2) Enhanced Advantage	16.00
3) Preferred Advantage	17.00
4) Deluxe Advantage	20.00

b. Package Rates – Business

1) Enhanced Advantage	18.70
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(M) Material formerly appearing on this sheet now appears on Eleventh Revised Sheet 6.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A113

Eleventh Revised Sheet 6

By: John M. Felz
Director

Cancelling Tenth Revised Sheet 6
Effective: June 20, 2008

OBSOLETE SERVICE OFFERINGS
MISCELLANEOUS SERVICE ARRANGEMENTS

C. CUSTOM CALLING SERVICES-PACKAGED FEATURE OFFERINGS

(T)

The following packages are obsolete. No new customers may subscribe to these services. These services will be provided to existing customers until such time as discontinued by the customer, the Company, or until the service can no longer be provided by the Company.

(T)(M)

(T)(M)

1. General

a. Teen Talk Packages, Basic and Premium

The Basic and Premium Teen Talk package offerings must be associated with a second residential line located on the same premises as the primary residential service. In addition, charges for the Teen Talk package and the associated second line must be billed on the same account as the primary service.

2. Packages and Rates

(T)

		<u>Monthly Rates</u>		
		<u>Residential</u>	<u>Business</u>	
a.	<u>IN TOUCH Package</u> Obsolete July 19, 1995 Enhanced Call Waiting Return Call Speed Dial 8	\$17.00	\$14.30	
b.	<u>IN TOUCH PLUS Package</u> Obsolete July 19, 1995 Enhanced Call Waiting Call Forward Caller ID Speed Dial 8	24.50	23.65	(T)
c.	<u>CALL MANAGER Package</u> Obsolete July 19, 1995 Enhanced Call Waiting Call Forward Return Call Repeat Dial	20.00	19.25	(T)

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(M) Material now appearing on this sheet formerly appeared on Eleventh Revised Sheet 5.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: John M. Felz
Director

SECTION A113
Eleventh Revised Sheet 7
Cancelling Tenth Revised Sheet 7
Effective: June 20, 2008

OBSOLETE SERVICE OFFERINGS
MISCELLANEOUS SERVICE ARRANGEMENTS

C. CUSTOM CALLING SERVICES-PACKAGED FEATURE **OFFERINGS** (Cont'd) (T)

2. **Packages and Rates** (Cont'd)

	<u>Monthly Rates</u>		(T)
	<u>Residential</u>	<u>Business</u>	
d. <u>CALL MANAGER PLUS Package</u> Obsolete July 19, 1995 Enhanced Call Waiting Call Forward Return Call Repeat Dial Caller ID (includes Anonymous Call Rejection) Speed Dial 8	\$26.00	\$26.40	(T)
e. <u>ADVANTAGE Package</u> Obsolete July 19, 1995 Enhanced Call Waiting Call Forward Return Call Redial Call Repeat Dial Caller ID (includes Anonymous Call Rejection) Speed Dial 8 Three-Way Calling Distinctive Ringing Call Screening	28.00	28.60	(T)
f. Obsolete July 19, 1995 Call Forwarding, Three-Way Calling Call Waiting Speed Dial 8	15.00	15.40	(T)
g. Obsolete July 19, 1995 Call Forwarding Call Waiting Speed Dial 8	15.00	14.30	(T)
h. Obsolete July 19, 1995 Call Forwarding Call Waiting Three-Way Calling	15.00	10.44	(T)
i. Obsolete July 19, 1995 Call Forwarding Call Waiting	11.00	13.20	(T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: John M. Felz
Director

SECTION A113
Ninth Revised Sheet 8
Cancelling Eighth Revised Sheet 8
Effective: June 20, 2008

OBSOLETE SERVICE OFFERINGS
MISCELLANEOUS SERVICE ARRANGEMENTS

C. CUSTOM CALLING SERVICES-PACKAGED FEATURE **OFFERINGS** (Cont'd) (T)

2. **Packages and Rates** (Cont'd)

		<u>Monthly Rates</u>		
		<u>Residential</u>	<u>Business</u>	
j.	Obsolete July 19, 1995 Call Forwarding Three-Way Calling Enhanced Call Waiting Speed Dial 8	\$15.00	\$12.09	(T)
k.	Obsolete July 19, 1995 Call Forwarding Enhanced Call Waiting Speed Dial 8	14.00	10.44	(T)
l.	Obsolete July 19, 1995 Call Forwarding Enhanced Call Waiting Three-Way Calling	14.00	12.09	(T)
m.	Obsolete July 19, 1995 Call Forwarding Enhanced Call Waiting	11.50	10.44	(T)
n.	Obsolete July 19, 1995 Call Forwarding Three-Way Calling Enhanced Call Waiting Call Forward Busy- Fixed Call Forward No Answer- Fixed Speed Dial 8	15.00	13.74	(T)
o.	Obsolete July 19, 1995 Call Forwarding Enhanced Call Waiting Call Forward Busy- Fixed Call Forward No Answer- Fixed Speed Dial 8	14.00	12.09	(T)
p.	Obsolete July 19, 1995 Call Forwarding Enhanced Call Waiting Call Forward Busy- Fixed Call Forward No Answer- Fixed Three-Way Calling	12.00	15.95	(T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A113

Tenth Revised Sheet 9

By: John M. Felz
Director

Cancelling Ninth Revised Sheet 9

Effective: June 20, 2008

OBSOLETE SERVICE OFFERINGS
MISCELLANEOUS SERVICE ARRANGEMENTS

C. CUSTOM CALLING SERVICES-PACKAGED FEATURE **OFFERINGS** (Cont'd) (T)

2. **Packages and Rates** (Cont'd)

		<u>Monthly Rates</u>		
		<u>Residential</u>	<u>Business</u>	
q.	Obsolete July 19, 1995 Call Forwarding Enhanced Call Waiting Call Forward Busy- Fixed Call Forward No Answer- Fixed	\$12.00	\$12.09	(T)
r.	Obsolete July 19, 1995 Distinctive Ringing Call Screening	10.50	9.90	(T) (D) (T)
s.	<u>BASIC TEEN TALK Package</u> Obsolete July 19, 1995 Call Waiting, Three-Way Calling	11.00	<u>N/A</u>	(T)
t.	<u>PREMIUM TEEN TALK Package</u> Obsolete July 19, 1995 Call Forward Busy- Fixed Call Forward No Answer- Fixed Three-Way Calling Enhanced Call Waiting	10.00	<u>N/A</u>	(T) (T)
u.	<u>Advantage Package</u> Obsolete December 3, 1999 Enhanced Call Waiting Return Call Caller ID With Name (including Anonymous Call Rejection) Call Waiting ID Call Forward-Busy-Fixed Call Forward-Don't Answer-Fixed	21.50	24.75	(T) (M)
v.	<u>Elite Package</u> Obsolete February 16, 2006 Enhanced Call Waiting Three-Way Calling Return Call Repeat Dial Call Forwarding Selective Call Rejection Caller ID With Name(including Anonymous Call Rejection) Call Waiting ID Call Waiting Options Call Forward Busy-Fixed Call Forward No Answer-Fixed	23.00	25.30	(T)

(M) Material now appearing on this sheet formerly appeared on Seventh Revised Sheet 30.

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A113

By: John M. Felz
Director

Original Sheet 9.1
Effective: June 20, 2008

OBSOLETE SERVICE OFFERINGS
MISCELLANEOUS SERVICE ARRANGEMENTS

C. CUSTOM CALLING SERVICES-PACKAGED FEATURE OFFERINGS (Cont'd)

2. Packages and Rates (Cont'd)

		<u>Monthly Rates</u>	
		<u>Residential</u>	<u>Business</u>
w.	<u>InTouch with Call Forwarding Package</u> Obsolete June 20, 2008 Enhanced Call Waiting Three-Way Calling Call Forwarding Call Forward Busy-Fixed Call Forward No Answer-Fixed	\$14.00	\$13.20
x.	<u>InTouch with Return Call Package</u> Obsolete June 20, 2008 Enhanced Call Waiting Three-Way Calling Return Call Call Forward Busy-Fixed Call Forward No Answer-Fixed	16.00	14.30
y.	<u>Call Manager Package</u> Obsolete June 20, 2008 Enhanced Call Waiting Three-Way Calling Return Call Repeat Dial Call Forwarding Call Forward Busy-Fixed Call Forward No Answer-Fixed	17.00	16.50
z.	<u>Essential Package</u> Obsolete June 20, 2008 (Residence Only) Enhanced Call Waiting Three-Way Calling Return Call Repeat Dial Call Forwarding Selective Call Rejection Caller ID With Name (includes Anonymous Call Rejection) Call Waiting ID Call Forward Busy-Fixed Call Forward No Answer-Fixed	23.00	N/A

(O)

(O)

(O) Material now appearing on this sheet formerly appeared in Section A13.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: John M. Felz
Director

SECTION A113
Fifth Revised Sheet 10
Cancelling Fourth Revised Sheet 10
Effective: June 20, 2008

OBSOLETE SERVICE OFFERINGS
MISCELLANEOUS SERVICE ARRANGEMENTS

D. **CUSTOM CALLING FEATURES - SINGLE FEATURES**

(T)

1. **Feature Descriptions**

(T)

a. **Caller ID-Number Only**

(T)

- 1) This feature enables the customer to view on a display unit the directory number of an incoming telephone call. The display unit may be an ancillary device, which is attached to the customer's telephone set or may be a special telephone set with the display unit built-in.
- 2) When **Caller ID-Number Only** is activated on a customer's line, the number of an incoming call is revealed on the display unit between the first and second ring. (T)
- 3) Any customer subscribing to **Caller ID-Number Only** will be responsible for the provision of the display unit which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein. (T)
- 4) **Caller ID-Number Only** is provided subject to the availability of Company facilities. Additionally, the feature will only operate on calls originating and terminating within Custom Local Area Signaling Service (CLASS) equipped offices. (T)
- 5) **Caller ID-Number Only** is available to single line residence and business customers. The service will not be provided to pay telephone service, toll terminals, PBX trunks or from some remote switching locations. (T)
- 6) **Caller ID-Number Only** is not eligible for vacation Service unless the main service associated with **Caller ID-Number Only** is also on Vacation Service. (T)
- 7) In no event shall the Company be held liable for any losses or damages arising from the unavailability or failure of its equipment or facilities, or for any act, omission or failure of performance by the Company or its employees or agents in connection with this service.
- 8) If an incoming call is from a caller utilizing a PBX trunk or a rotary line group, the telephone number displayed may be the main number of that PBX or rotary group rather than the directory number accessed by the caller.
- 9) The Company will deliver all numbers, subject to the technical limitations defined in this tariff, including telephone numbers associated with Non-Published Listing service as described in Section A6 of this tariff. (T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: John M. Felz
Director

SECTION A113
Sixth Revised Sheet 11
Cancelling Fifth Revised Sheet 11
Effective: June 20, 2008

OBSOLETE SERVICE OFFERINGS
MISCELLANEOUS SERVICE ARRANGEMENTS

D. CUSTOM CALLING FEATURES - SINGLE FEATURES

1. Feature Descriptions (Cont'd)

a. Caller ID-Number Only (Cont'd)

- 10) Telephone numbers transmitted via Caller ID-**Number Only** are intended solely for the use of the Caller ID-**Number Only** subscriber. Resale of this information is prohibited by this tariff.
- 11) Calling numbers will not be displayed on operator-handled calls or calls from access lines where **Caller ID** Blocking has been activated.

b. Call Waiting Options

Call Waiting Options allows the customer more control of incoming calls by offering five options, using the specialized display unit or screen phone, in an easy-to-use format. The five options are as follows:

- 1) **Talk2nd - Places the current caller on hold while the incoming call is answered.**
- 2) **Drop1st - Ends the current call and answers the incoming call.**
- 3) **HoldMsg - Sends the incoming caller to a prerecorded message saying that their call will be answered in a moment and then places the caller on hold until the call can be answered.**
- 4) **Add2nd - Places both the current caller and the incoming caller on the line into a three-way conference.**
- 5) **TakeMsg - Forwards the incoming caller to voicemail or an answering service. This option is offered on a where-available basis.**
- 6) **Regulations**
 - a) **Utilization of this feature requires the use of a specific display unit or screen phone station at the customer's premises. The installation and maintenance of this CPE is the responsibility of this customer.**
 - b) **The Company assumes no liability, and will be held harmless, for any incompatibility between the customer's equipment and this feature.**
 - c) **All terms and conditions, including rates, for the other features associated with the line are as described in the feature-specific sections of this tariff. Those features must be ordered separately.**

(O) Material now appearing on this sheet formerly appeared in Section A13.

(M) Material formerly appearing on this sheet now appears on Fifth Revised Sheet 13.

(T)

(T)

(T)

(T)

(T)

(T)

(O)

(O)

(M)

(M)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: John M. Felz
Director

SECTION A113
Fourth Revised Sheet 12
Cancelling Third Revised Sheet 12
Effective: June 20, 2008

OBSOLETE SERVICE OFFERINGS
MISCELLANEOUS SERVICE ARRANGEMENTS

D. **CUSTOM CALLING FEATURES - SINGLE FEATURES** (Cont'd)

(D)
(T)

1. **Feature Descriptions** (Cont'd)

(T)

b. **Call Waiting Options** (Cont'd)

(O)

6) **Regulations** (Cont'd)

d) This service is furnished on a where-available basis and is subject to the availability of facilities. The service is only available to single-line business and residence customers. It is not available to Centrex, DID or Coin telephone services. It will be available only to certain types of PBX systems depending on the customer's equipment, as well as the central office limitations.

7) Subscribers to this service must also subscribe to Touch Tone service.

8) Service charges for the establishment of this service do not apply.

c. **Speed Dial 30**

Speed Dial 30 - This service permits a customer to call certain other predetermined telephone numbers by dialing an abbreviated code rather than the entire 7 or 10 digit telephone number. The arrangement available is a 30-number capacity (30-code).

d. **Anonymous Call Rejection (ACR)**

This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When ACR is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he/she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by ACR regardless of the current state of the ACR customer's line (i.e., off-hook or idle).

This service will be offered where technically available.

(O)

(O) Material now appearing on this sheet formerly appeared in Section A13.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: John M. Felz
Director

SECTION A113
Fifth Revised Sheet 13
Cancelling Fourth Revised Sheet 13
Effective: June 20, 2008

OBSOLETE SERVICE OFFERINGS
MISCELLANEOUS SERVICE ARRANGEMENTS

D. CUSTOM CALLING FEATURES - SINGLE FEATURES (Cont'd)

2. Rates and Charges

	Monthly Rate		
	<u>Residence</u>	<u>Business</u>	
a. Caller ID-Number only	\$ 9.50	\$11.00	(T)
b. Call Waiting Options	6.00	N/A	(N)
c. Speed Dial 30	6.00	N/A	(N)
d. Anonymous Call Rejection (ACR)	5.00	5.00	(O)

(O) Material now appearing on this sheet formerly appeared in Section A13.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: John M. Felz
Director

SECTION A113
Eighth Revised Sheet 30
Cancelling Seventh Revised Sheet 30
Effective: June 20, 2008

OBSOLETE SERVICE OFFERINGS
MISCELLANEOUS SERVICE ARRANGEMENTS

Reserved for Future Use

(T)

(D)

(D)

(M)

(M)

(D)

(D)

(M)

(M)

(M)

(M) Material formerly appearing on this sheet now appears on Tenth Revised Sheet 9.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

BY: John M. Felz
Director

SECTION A127
Eighth Revised Sheet 1
Cancelling Seventh Revised Sheet 1
Effective: June 20, 2008

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS – RESIDENCE

No new customers may subscribe to these services. This service will continue to be provided to existing customers until such time as discontinued by the customer, the Company, or the Florida Public Service Commission or the service can no longer be maintained by the Company.

1. General

a. Solutions is an optional residence service enrollment plan.

2. Rates and Charges

a. Solutions Packages

	Monthly Rate	
1) <u>Sure Solution I</u> Obsolete December 3, 1999 Local Exchange Service Advantage Custom Calling Package 60 minutes of Local Toll	\$36.95	(T) (T)
2) <u>Custom Solution I</u> Obsolete December 3, 1999 Local Exchange Service Advantage Custom Calling Package	31.95	(T) (T)
3) <u>Ideal Solution</u> ⁽¹⁾ Obsolete February 22, 2007 Local Exchange Service Essentials Custom Calling Package 60 minutes of Local Toll	36.95	(T) (T)
4) <u>Sure Solution II</u> ⁽¹⁾ Obsolete February 22, 2007 Local Exchange Service Essentials Custom Calling Package	31.95	(T) (T)
5) <u>Choice Solution</u> Obsolete February 22, 2007 Local Exchange Service InTouch with Call Forwarding Custom Calling Package 60 minutes of Local Toll	30.45	(T) (T) (T)
6) <u>Standard Solution I</u> Obsolete February 22, 2007 Local Exchange Service Enhanced Call Waiting 60 minutes of Local Toll	26.20	(T)

⁽¹⁾ Talking Call Waiting can be added to this Solutions package at the discounted monthly rate shown in Section A13.Z.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

BY: John M. Felz
Director

SECTION A127
Third Revised Sheet 1.1
Cancelling Second Revised Sheet 1.1
Effective: June 20, 2008

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS – RESIDENCE (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	<u>Monthly Rate</u>	
7) <u>Basic Solution</u> Obsolete February 22, 2007 Local Exchange Service Elite Custom Calling Package 60 minutes of Local Toll	\$36.95	(T)
8) <u>Classic Solution</u> Obsolete February 22, 2007 Local Exchange Service Elite Custom Calling Package	31.95	(T)
9) <u>Core Solution</u> Obsolete February 22, 2007 Local Exchange Service Enhanced Call Waiting - Optional or Talking Call Waiting - Optional Call Forwarding Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Repeat Dial Return Call Call Forward No Answer-Fixed Call Forward Busy-Fixed Speed Dial 8 Selective Call Acceptance Selective Call Forwarding Selective Call Ring Selective Call Rejection	36.95	(T)
- with unlimited expanded local calling	36.95 ⁽¹⁾	

⁽¹⁾ Customers must also subscribe to Embarq Communications, Inc. Solutions Unlimited - Option 1 long distance plan.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A127

BY: John M. Felz
Director

Original Sheet 1.4
Effective: June 20, 2008

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS – RESIDENCE (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	Monthly Rate	
14) <u>Special Plan Bundle</u> ⁽¹⁾ Obsolete June 20, 2008 Local Exchange Service Enhanced Call Waiting or Talking Call Waiting (Optional) Call Forward Busy-Fixed Call Forward No Answer-Fixed Caller ID with Name (includes Anonymous Call Rejection) Call Forwarding Call Waiting ID Selective Call Acceptance Repeat Dial Return Call	\$42.20 ⁽²⁾	(O)
15) <u>Standard Solution II</u> Obsolete June 20, 2008 Local Exchange Service Enhanced Call Waiting Three-Way Calling Call Forwarding Call Forward Busy-Fixed Call Forward No Answer-Fixed	25.45	
16) <u>Safe and Sound II Solution</u> ⁽³⁾ Obsolete June 20, 2008 Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection)	24.20	(O)

⁽¹⁾ Privacy ID can be added to the Solutions Package at the discounted monthly rate shown in Section 13.Y. (O)

⁽²⁾ The Special Plan Bundle is available for \$25.45 when customers also subscribe to Embarq Communications, Inc. Solutions Unlimited – Option 1 plus either the Company’s High Speed Internet (DSL), DISH Network Satellite TV (video) or EMBARQ Wireless.

⁽³⁾ Customers must purchase the non-regulated services LineGuard or Data LineGuard and Home Phone Warranty. (O)

(O)Material now appearing on this sheet formerly appeared in Section A27.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

BY: John M. Felz
Director

SECTION A127
Seventh Revised Sheet 2
Cancelling Sixth Revised Sheet 2
Effective: June 20, 2008

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS – BUSINESS

No new customers may subscribe to these services. This service will continue to be provided to existing customers until such time as discontinued by the customer, the Company, or the Florida Public Service Commission or the service can no longer be maintained by the Company.

1. General

a. Solutions is an optional business service enrollment plan.

2. Rates and Charges

a. Solutions Packages

	Monthly Rate #	
1) <u>Economy Solution II</u> ⁽¹⁾ Obsolete May 4, 2005 Local Exchange Service Choice of three of the following: Call Forwarding Features (Call Forward Busy-Fixed, plus Call Forward No Answer-Fixed) Enhanced Call Waiting Caller ID with Name (includes Anonymous Call Rejection) Three-Way Calling Repeat Dial	\$34.95	(T)
2) <u>Ideal Solution</u> Obsolete June 16, 2005 Local Exchange Service Essentials Custom Calling Package ⁽²⁾ 60 minutes of Local Toll	54.95	(T)
3) <u>Choice Solution</u> Obsolete June 16, 2005 Local Exchange Service InTouch with Call Forwarding Custom Calling Package 60 minutes of Local Toll	46.15	(T) (T) (T)
4) <u>Standard Solution I</u> Obsolete June 16, 2005 Local Exchange Service Enhanced Call Waiting 60 minutes of Local Toll	41.75	(T)

Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.

⁽¹⁾ Customers must also purchase any Embarq Communications, Inc. Plan.

⁽²⁾ Talking Call Waiting can be added to this Solutions package at the discounted monthly rate shown in Section A13.Z.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

BY: John M. Felz
Director

SECTION A127
Fifth Revised Sheet 3
Cancelling Fourth Revised Sheet 3
Effective: June 20, 2008

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS – BUSINESS

2. Rates and Charges (Continued)

a. Solutions Packages (Continued)

	Monthly Rate #	
5) <u>Standard Solution II</u> Obsolete June 16, 2005 Local Exchange Service InTouch with Call Forwarding Custom Calling Package	\$38.45	(T) (T) (T)
6) <u>Basic Solution</u> Obsolete June 16, 2005 Local Exchange Service Classic Package 60 minutes of Local Toll	52.75	(T) (T)
7) <u>Classic Solution</u> Obsolete June 16, 2005 Local Exchange Service Classic Package	45.05	(T) (T)
8) <u>Priority Solution</u> Obsolete June 20, 2008 Local Exchange Service Call Forwarding Call Forward Busy-Fixed Call Forward No Answer-Fixed Enhanced Call Waiting Caller ID with Name (includes Anonymous Call Rejection) - with unlimited expanded local calling option & measured/message ECS/EAS)	35.95 40.95 ⁽¹⁾	(O) (O)

Measured/message ECS/EAS charges, if applicable, as defined in Section A3 of this tariff, apply per each Solutions Package.

⁽¹⁾ **Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan. Customers who subscribed to this service prior to 6/16/05 who also subscribe to the grandfathered Small Business Unlimited long distance plan must also subscribe to Voicemail.**

(O) Material now appearing on this sheet formerly appeared in Section A27.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

~~Fourteenth Thirteenth~~ Revised Sheet 1
 Cancelling ~~Thirteenth Twelfth~~ Revised Sheet 1
 Effective: June 20, 2008 ~~December 14, 2006~~

By: F. B. Poag
 Director

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

~~Fifth~~ ~~Fourth~~ Revised Sheet 2
 Cancelling ~~Fourth~~ ~~Third~~ Revised Sheet 2
 Effective: June 20, 2008 ~~December 14, 2006~~

By: F. B. Poag
 Director

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

Fourth ~~Third~~ Revised Sheet 4
 Cancelling ~~Third~~ ~~Second~~ Revised Sheet 4
 Effective: June 20, 2008 ~~July 25, 2006~~

By: F. B. Poag
 Director

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

~~Tenth Ninth~~ Revised Sheet 5
 Cancelling ~~Ninth Eighth~~ Revised Sheet 5
 Effective: June 20, 2008 ~~December 1, 2006~~

By: F. B. Poag
 Director

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

~~Eleventh Tenth~~ Revised Sheet 6
 Cancelling ~~Tenth Ninth~~ Revised Sheet 6
 Effective: June 20, 2008 ~~December 14, 2006~~

By: F. B. Poag
 Director

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

~~Eighth Seventh~~ Revised Sheet 7
 Cancelling ~~Seventh Sixth~~ Revised Sheet 7
 Effective: ~~June 20, 2008~~ October 1, 2005

By: F. B. Poag
 Director

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

~~Twelfth~~ ~~Eleventh~~ Revised Sheet 9
 Cancelling ~~Eleventh~~ ~~Tenth~~ Revised Sheet 9
 Effective: ~~June 20, 2008~~ December 1, 2006

By: F. B. Poag
 Director

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag
Director

~~Fourth~~ Fifth Revised Sheet 11
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Embarq Florida, Inc.

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By: F. B. Poag
 Director

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Embarq Florida, Inc.

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By: F. B. Poag
 Director

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A13

By: F. B. Poag
Director

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Cancelling ~~Second~~ ~~First~~ Revised Contents Sheet 2
Effective: June 20, 2008 ~~December 14, 2006~~

MISCELLANEOUS SERVICE ARRANGEMENTS

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Embarq Florida, Inc.

SECTION A13

BY: F. B. Poag
Director

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Cancelling ~~Second First~~ Revised Sheet 21
Effective: ~~June 20, 2008~~ August 1, 2005

MISCELLANEOUS SERVICE ARRANGEMENTS

E. CUSTOM CALLING FEATURES (Cont'd)

2. Feature Descriptions (Cont'd)

- f. Enhanced Call Waiting - This service combines the features of call waiting and the cancel call waiting feature which allows the customer to defer the call waiting feature to prevent call waiting tones from interrupting calls or disrupting data transmissions. Cancel call waiting can be activated before or during a call by dialing an access code and the cancellation stays in effect for the duration of the call. Incoming calls receive a busy signal while cancel call waiting is in effect.
- g. Speed ~~Dial 8 Calling Service (Abbreviated Dialing Service)~~ - This service permits a customer to call certain other predetermined telephone numbers by dialing an abbreviated code rather than the entire 7 or 10 digit telephone number. The arrangement available is an 8-number capacity (~~8-code~~).
- h. Reserved for Future Use

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A13

BY: F. B. Poag
Director

~~Second First~~ Revised Sheet 26
Cancelling ~~First Revised Original~~ Sheet 26
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MISCELLANEOUS SERVICE ARRANGEMENTS

E. CUSTOM CALLING FEATURES (Cont'd)

2. Feature Descriptions (Cont'd)

j. Call Waiting ID (Cont'd)

4) This service is furnished on a where-available basis and is subject to the availability of facilities. The service is only available to single-line business and residence customers. It is not available to Centrex, DID or Coin telephone services. It will be available only to certain types of PBX systems depending on the customer's equipment, as well as the central office limitations.

5) Subscribers to this service must also subscribe to Touch Tone service.

6) Service Charges for the establishment of this service do not apply.

~~k. Call Waiting Options allows the customer more control of incoming calls by offering five options, using the specialized display unit or screen phone, in an easy-to-use format. The five options are as follows:~~

~~1) Talk2nd - Places the current caller on hold while the incoming call is answered.~~

~~2) Drop1st - Ends the current call and answers the incoming call.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A13

BY: F. B. Poag
Director

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Cancelling ~~First Revised Original~~ Sheet 27
Effective: June 20, 2008 ~~January 1, 1997~~

MISCELLANEOUS SERVICE ARRANGEMENTS

E. CUSTOM CALLING FEATURES (Cont'd)

2. Feature Descriptions (Cont'd)

~~k. Call Waiting Options (Cont'd)~~ Reserved for Future Use

- ~~3) HoldMsg - Sends the incoming caller to a prerecorded message saying that their call will be answered in a moment and then places the caller on hold until the call can be answered.~~
- ~~4) Add2nd - Places both the current caller and the incoming caller on the line into a three-way conference.~~
- ~~5) TakeMsg - Forwards the incoming caller to voicemail or an answering service. This option is offered on a where-available basis.~~
- ~~6) Regulations~~
 - ~~a) Utilization of this feature requires the use of a specific display unit or screen phone station at the customer's premises. The installation and maintenance of this CPE is the responsibility of this customer.~~
 - ~~b) The Company assumes no liability, and will be held harmless, for any incompatibility between the customer's equipment and this feature.~~
 - ~~c) All terms and conditions, including rates, for the other features associated with the line are as described in the feature-specific sections of this tariff. Those features must be ordered separately.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A13

BY: F. B. Poag
Director

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MISCELLANEOUS SERVICE ARRANGEMENTS

E. CUSTOM CALLING FEATURES (Cont'd)

2. Feature Descriptions (Cont'd)

~~k. Call Waiting Options (Cont'd) Reserved for Future Use~~

~~6) Regulations (Cont'd)~~

~~d) This service is furnished on a where-available basis and is subject to the availability of facilities. The service is only available to single-line business and residence customers. It is not available to Centrex, DID or Coin telephone services. It will be available only to certain types of PBX systems depending on the customer's equipment, as well as the central office limitations.~~

~~7) Subscribers to this service must also subscribe to Touch Tone service.~~

~~8) Service charges for the establishment of this service do not apply.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A13

BY: John M. Felz
Director

~~Seventeenth~~ ~~Sixteenth~~ Revised Sheet 29
Cancelling ~~Sixteenth~~ ~~Fifteenth~~ Revised Sheet 29
Effective: June 20, 2008 ~~March 11, 2008~~

MISCELLANEOUS SERVICE ARRANGEMENTS

E. CUSTOM CALLING FEATURES (Cont'd)

3. Rates and Charges (per central office line equipped)

Service Charges do not apply when Custom Calling Features are installed.

Per Feature

<u>Residence</u>	<u>Monthly Rate</u>
Call Forwarding	\$5.00
Call Forward No Answer	
- Fixed	2.00
- Customer Programmable	2.00
Call Forward Busy	
- Fixed	2.00
- Customer Programmable	2.00
Call Forward Remote Activation	2.00
Three-Way Calling	
- Flat Rate	5.00
- Usage Sensitive	1.25
Call Waiting	6.50
Enhanced Call Waiting	6.50
Speed <u>Dial</u> Calling 8	5.00
Speed Calling 30	6.00
Call Waiting ID	5.00
Call Waiting Options	6.00

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A13

BY: F. B. Poag
Director

~~Fifth~~ ~~Fourth~~ Revised Sheet 33
Cancelling ~~Fourth~~ ~~Third~~ Revised Sheet 33
Effective: June 20, 2008 ~~May 27, 2004~~

MISCELLANEOUS SERVICE ARRANGEMENTS

F. EXPRESSTOUCH SERVICE (Cont'd)

2. Feature Descriptions (Cont'd)

a. Return Call (Cont'd)

- 8) Return Call is available on a flat rate or a usage sensitive basis. Under the usage sensitive basis, whether the customer chooses to advance the call or abandon the call, the usage sensitive activation charge will apply. The provision of this service on a usage sensitive basis is subject to technical limitations and is provided on a where available basis.

b. Repeat Dialing

- 1) Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.

When a caller receives a busy condition, where technically feasible the service will automatically play an announcement offering the caller the option, by entering the activation code, of having the service complete the call when the called line becomes available.

- 2) If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone handset the call will automatically be placed.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A13

BY: F. B. Poag
Director

~~Fourth Third~~ Revised Sheet 34
Cancels ~~Third Second~~ Revised Sheet 34
Effective: June 20, 2008 ~~May 27, 2004~~

MISCELLANEOUS SERVICE ARRANGEMENTS

F. EXPRESSTOUCH SERVICE (Cont'd)

2. Feature Descriptions (Cont'd)

b. Repeat Dialing (Cont'd)

- 3) Repeat Dialing is available on a flat rate or a usage sensitive basis. Under the usage sensitive basis, the customer will incur an activation charge whether the customer chooses to advance or abandon the call. The provision of this service on a usage sensitive basis is subject to technical limitations and is provided on a where available basis.

c. Call Tracing

- 1) Call Tracing enables the customer to initiate an automatic trace of the last call received. A usage charge will be assessed on a per occasion basis for each successful trace made. A trace is considered successful when the customer is informed by the voice response unit that the Call Tracing has been successfully completed. Certain types of calls, i.e., out of the area long distance, cannot be traced using this feature.
- 2) Upon activation by the customer, the call tracing information (calling and called number, the time the call was received, and the time the trace was activated) is recorded and stored until requested by an authorized law enforcement agency. The information collection process is instantaneous and the customer using this feature will be notified immediately if the trace was successful and will then be instructed to contact the local law enforcement agency if they wish to file a complaint. The customer is not provided the traced number.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A13

BY: F. B. Poag
Director

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Cancelling ~~Seventh~~ ~~Sixth~~ Revised Sheet 38
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MISCELLANEOUS SERVICE ARRANGEMENTS

F. EXPRESSTOUCH SERVICE (Cont'd)

2. Feature Descriptions (Cont'd)

h. Caller ID with Name (Cont'd)

- 7) In no event shall the Company be held liable for any losses or damages arising from the unavailability or failure of its equipment or facilities, or for any act, omission or failure of performance by the Company or its employees or agents in connection
- 8) If an incoming call is from a caller utilizing a PBX trunk or a rotary line group, the telephone name and number-displayed may be the name listed in the Company's records and main number of that PBX or rotary group rather than the directory name and number accessed by the caller.
- 9) The Company will deliver all names and numbers, subject to the technical limitations defined in this tariff, including telephone names and numbers associated with Non-Published Listing service as described in Section A6 of this tariff.
- 10) Telephone names and numbers transmitted via Caller ID with Name are intended solely for the use of the Caller ID with Name subscriber. Resale of this information is prohibited by this tariff.
- 11) Calling names and numbers will not be displayed on operator-handled calls or calls from access lines where ~~Calling Number Delivery~~ Caller ID Blocking has been activated.
- 12) Anonymous Call Rejection (ACR) allows subscribers to reject receipt of calls from callers who utilize Caller ID Blocking. The calling party who has chosen to block delivery of his name and number will hear a recorded announcement stating that the called party will not accept anonymous calls. The announcement will also state that the caller should hang up and call back with caller identification unblocked to complete the call.

Subscribers may deactivate Anonymous Call Rejection by dialing the deactivation code (*87 or 1187) and may receive calls from callers utilizing Caller ID Blocking. Subscribers must dial the reactivation code (*77 or 1177) to reactivate Anonymous Call Rejection. Confirmation announcements will confirm activation and deactivation of the feature.

Calls routed to the Anonymous Call Rejection recorded announcement are not considered complete calls and will not be billed by the Company.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A13

BY: F. B. Poag
Director

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MISCELLANEOUS SERVICE ARRANGEMENTS

F. EXPRESSTOUCH SERVICE (Cont'd)

2. Feature Descriptions (Cont'd)

~~i. Anonymous Call Rejection (ACR)~~

~~1) This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When ACR is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he/she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by ACR regardless of the current state of the ACR customer's line (i.e., off-hook or idle).~~

~~2) This service will be offered where technically available.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A13

By: John M. Felz
Director

Sixth Fifth Revised Sheet 41
Cancelling Fifth Fourth Revised Sheet 41
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MISCELLANEOUS SERVICE ARRANGEMENTS

F. EXPRESSTOUCH SERVICE (Cont'd)

3 Rates and Charges (Cont'd)

Service Charges do not apply when ExpressTouch Services are installed.

	<u>Monthly Rate</u>	<u>Usage Sensitive</u>
a. Return Call		
Residential	\$5.00	\$1.25
Business	5.00	1.25
b. Repeat Dialing		
Residential	5.00	1.25
Business	5.00	1.25
c. Call Tracing		
Residential		10.00
Business		10.00
d. Selective Call Ring		
Residential	5.00	
Business	5.00	
e. Selective Call Rejection		
Residential	5.00	
Business	5.00	
f. Selective Call Forward		
Residential	5.00	
Business	5.00	
g. Selective Call Acceptance		
Residential	5.00	
Business	6.00	
h. Caller ID with Name		
Residential	9.50	
Business	11.00	
i. Anonymous Call Rejection		
 Residential	5.00	
 Business	5.00	

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A13

By: F. B. Poag
Director

~~Fourth~~ ~~Third~~ Revised Sheet 48
Cancelling ~~Third~~ ~~Second~~ Revised Sheet 48
Effective: June 20, 2008 ~~December 14, 2006~~

MISCELLANEOUS SERVICE ARRANGEMENTS

F. EXPRESSTOUCH SERVICE (Cont'd)

8. ExpressTouch Blocking Services

a. ~~Calling Number Delivery~~ Caller ID Blocking

- 1) ~~Calling Number Delivery~~ Caller ID Blocking (~~CNDB~~) enables the subscriber to block transmission of his/her telephone number on outgoing calls to subscribers of Caller ID-Number Only and/or Caller ID with Name. The subscriber must activate the feature on a per-call basis by entering a three-digit code before dialing the caller number.
- 2) Per line blocking of Caller ID-Number Only and/or Caller ID with Name is available upon request to the following entities only:
 - a) private, non-profit, tax-exempt, domestic violence intervention agencies
 - b) federal, state and local law enforcement agencies
 - c) employees of the agencies in a) and b) previous

Per line blocking is in operation on a continuous basis and can only be deactivated by entering a three-digit code before dialing the called number. The feature is applicable to all outgoing calls placed from the customer's line. This service is available to the listed agencies only. Individuals employed by the agencies are also eligible for per line blocking of their residential access lines, where available.

- 3) ~~CNDB~~ Caller ID Blocking is available only as specified in 6.b.1) preceding.
- 4) The Company's limits of liability are described in Section A2 of this tariff.
- 5) No monthly recurring rates or usage charges apply to the provision of this service. Service order charges are not applicable.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A13

BY: F.B. Poag
Director

~~Seventh Sixth~~ Revised Sheet 50
Cancelling ~~Sixth Fifth~~ Revised Sheet 50
Effective: June 20, 2008 ~~August 1, 2005~~

MISCELLANEOUS SERVICE ARRANGEMENTS

G. CUSTOM CALLING FEATURE PACKAGES

1. General

- a. Custom Calling Feature Packages combine certain custom calling and ExpressTouch feature options into packages at rates which provide a monthly savings over the rates that would apply if the features were purchased individually.
- b. The packaged features are offered individually in ~~Sections A13 E. and F.~~ of this tariff. All descriptions, rules and regulations specified in those sections apply to these packages also.
- c. All packages will be offered on a where available basis.
- d. Individual features may not be available in all service areas. Therefore, package content may vary according to the technical availability of certain features. While package content may vary, the package pricing will remain the same. As the switches are upgraded and the features become available, they will be added to the packages.

~~2. Package Descriptions:~~

~~a. Package 1 includes:~~

~~Enhanced Call Waiting
Three-Way Calling
Call Forwarding
Call Forward Busy-Fixed
Call Forward No Answer-Fixed~~

~~b. Package 2 includes:~~

~~Enhanced Call Waiting
Three-Way Calling
Return Call
Call Forward Busy-Fixed
Call Forward No Answer-Fixed~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A13

BY: F.B. Poag
Director

~~Sixth Fifth~~ Revised Sheet 51
Cancelling ~~Fifth Fourth~~ Revised Sheet 51
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MISCELLANEOUS SERVICE ARRANGEMENTS

G. CUSTOM CALLING FEATURE PACKAGES

2. Package Descriptions: ~~(Cont'd)~~

~~e. Manager Package 3 includes:~~

~~Enhanced Call Waiting
Three-Way Calling
Return Call
Repeat Dialing
Call Forwarding
Call Forward Busy-Fixed
Call Forward No Answer-Fixed~~

<u>Monthly</u> <u>Rate</u>	
<u>Residence</u>	<u>Business</u>

d a. Essentials Package 5 includes:

<u>N/A</u>	<u>\$20.00</u>
------------	----------------

Enhanced Call Waiting
Three-Way Calling
Return Call
Repeat Dialing
Call Forwarding
Selective Call Rejection
Caller ID with Name (including
Anonymous Call Rejection)
Call Waiting ID*
Call Forward Busy-Fixed
Call Forward No Answer-Fixed

* These features provided on a "where available" basis as a part of these packages.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A13

By: F. B. Poag
Director

~~Eighth~~ ~~Seventh~~ Revised Sheet 52
Cancelling ~~Seventh~~ ~~Sixth~~ Revised Sheet 52
Effective: June 20, 2008 ~~February 16, 2006~~

MISCELLANEOUS SERVICE ARRANGEMENTS

G. ~~CUSTOM CALLING FEATURE PACKAGES~~ RESERVED FOR FUTURE USE

2. ~~Package Descriptions (Cont'd)~~

e. ~~Package 8 includes:~~

~~Three-Way Calling
Return Call
Call Forwarding
Caller ID With Name (including Anonymous Call Rejection)*
Call Forward Busy Fixed
Call Forward No Answer Fixed~~

f. ~~Package 9 includes:~~

~~Call Forwarding
Call Forward Busy Fixed
Call Forward No Answer Fixed
Enhanced Call Waiting
Caller ID with Name (including Anonymous Call Rejection)*~~

~~* These features provided on a "where available" basis as a part of these packages.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A13

By: John M. Felz
Director

~~Seventeenth~~ ~~Sixteenth~~ Revised Sheet 53
Cancelling ~~Sixteenth~~ ~~Fifteenth~~ Revised Sheet 53
Effective: June 20, 2008 ~~March 11, 2008~~

MISCELLANEOUS SERVICE ARRANGEMENTS

G. CUSTOM CALLING FEATURE PACKAGES (Cont'd)

~~3. Rates and Charges~~ RESERVED FOR FUTURE USE

Feature, per month	Residential	Business
Package 1	\$14.00	\$13.20
Package 2	16.00	14.30
Package 3	17.00	16.50
Package 5	23.00	20.00
Package 8	21.00	19.80
Package 9	N/A	16.50

H. SIGNALRING

1. General

- a. SignalRing service will enable a subscriber to have up to three telephone numbers associated with a single access line. Subscribers to this service will be able to receive calls dialed to two or three separate telephone numbers without having a second or third line.
- b. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A13

By: John M. Felz
Director

~~Tenth Ninth~~ Revised Sheet 119
Cancelling ~~Ninth Eighth~~ Revised Sheet 119
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MISCELLANEOUS SERVICE ARRANGEMENTS

Z. TALKING CALL WAITING

1. General

a. Talking Call Waiting allows customers to know who is calling while they are on the telephone with another party. Talking Call Waiting enhances Enhanced Call Waiting feature by allowing the customer to hear who is calling after hearing the call waiting tone while the customer is on the line. Any and all names will be voiced to the subscriber. This includes "private" or "unavailable" to be voiced in the appropriate situation. Talking Call Waiting Service subscribers will hear both a call waiting tone plus the name of the calling party on an incoming call. The customer then presses the switch hook or flash button to place the current call on hold and talk to the call waiting party.

2. Terms and Conditions

- a. Talking Call Waiting is provided subject to availability of facilities.
- b. Talking Call Waiting is available on a monthly subscription basis. This service requires no additional adjunct or telephone display equipment.
- c. Talking Call Waiting is available to single-line business and residence customers.
- d. Talking Call Waiting is not offered in conjunction with Centrex, DID, PBX, ISDN, Pay Telephone Service or Coin Line Service.
- e. A Call Waiting Custom Calling Feature, including but not limited to, ~~Call Waiting Service~~, Enhanced Call Waiting, Call Waiting Options or any package containing the Enhanced Call Waiting feature, is required in order to subscribe to Talking Call Waiting Service.

3. Rates and Charges

a. Service charges and monthly rates for exchange access lines and other services with which this service is associated apply, as appropriate.

Monthly Rate

Per Residence Line	\$10.00
Per Business Line	\$10.00

b. Talking Call Waiting is available as an add-on to Essentials Custom Calling Package 5, Elite Custom Calling Package 7, Ideal Solution, Sure Solution II, Home II Solution and Progressive Plan. The monthly recurring charge is \$5.00 for Residence or Business.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A27

By: John. M Felz
Director

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Cancelling ~~Sixth Fifth~~ Revised Contents Sheet 1
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Embarq Florida, Inc.

SECTION A27

BY: John M. Felz
Director

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SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS - RESIDENCE (Cont'd)

~~3. Rates and Charges~~ This sheet reserved for future use

~~a. Solutions Packages~~

~~Monthly
Rate~~

1) ~~Standard Solution II
Local Exchange Service
Custom Calling Package 1~~

~~\$25.45~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

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BY: F. B. Poag
Director

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SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS - RESIDENCE (Cont'd)

~~3. Rates and Charges (Cont'd) This sheet reserved for future use~~

~~a. Solutions Packages (Cont'd)~~

	Monthly Rate
2) Personal II Solution ⁽¹⁾	\$31.95
Local Exchange Service	
Enhanced Call Waiting - Optional	
— or Talking Call Waiting - Optional	
Call Waiting ID	
Call Forwarding	
Three-Way Calling	
Caller ID w/Name (includes	
— Anonymous Call Rejection)	
Repeat Dialing	
Return Call	
Call Forward No Answer Fixed	
Call Forward Busy Fixed	
Selective Call Forwarding	
- with unlimited expanded local calling	\$31.95 ⁽³⁾
3) Home II Solution ⁽²⁾	\$28.10
Local Exchange Service	
Enhanced Call Waiting - Optional	
Call Waiting ID	
Three-Way Calling	
Caller ID w/Name (includes	
— Anonymous Call Rejection)	
Call Forward No Answer Fixed	
Call Forward Busy Fixed	
- with unlimited expanded local calling	\$28.10 ⁽⁴⁾

~~⁽¹⁾ Privacy ID can be added to this Solutions package at the discounted monthly rate shown in Section A13.Y.~~

~~⁽²⁾ Talking Call Waiting can be added to this Solutions package at the discounted monthly rate shown in Section A13.Z.~~

~~⁽³⁾ Customers must also subscribe to Embarq Communications, Inc. Solutions Unlimited - Option 1 or Option 2 long distance plan.~~

~~⁽⁴⁾ Customers must also subscribe to Embarq Communications, Inc. Solutions Unlimited - Option 1 long distance plan.~~

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Embarq Florida, Inc.

SECTION A27

BY: John M. Felz
Director

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SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS - RESIDENCE (Cont'd)

~~3. Rates and Charges (Cont'd) This sheet reserved for future use~~

~~a. Solutions Packages (Cont'd)~~

	Monthly Rate
4) Safe and Sound II Solution⁽⁴⁾ Local Exchange Service Caller ID w/ with Name (includes — Anonymous Call Rejection)	\$24.20
5) Core Solution Plus \$40.95	
Local Exchange Service Enhanced Call Waiting — Optional — or Talking Call Waiting — Optional Call Forwarding Three Way Calling Caller ID w/Name (includes — Anonymous Call Rejection) Repeat Dialing Return Call Call Forward No Answer Fixed Call Forward Busy Fixed Speed Calling — 8 Selective Call Acceptance Selective Call Forwarding Selective Call Ring Selective Call Rejection Privacy ID	
— with unlimited expanded local calling \$40.95⁽²⁾	

~~(4) Customers must purchase the non-regulated services LineGuard or Data LineGuard and Home
Phone Warranty.~~

~~(2) Customers must also subscribe to Embarq Communications, Inc. Solutions Unlimited - Option 1 long
distance plan.~~

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Embarq Florida, Inc.

SECTION A27

BY: F. B. Poag
Director

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SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS - RESIDENCE (Cont'd)

3. Rates and Charges ~~-(Cont'd)~~

a. Solutions Packages ~~-(Cont'd)~~

	Monthly Rate
6) <u>Special Plan Bundle</u> ⁽²⁾	\$42.20 ⁽⁴⁾
Local Exchange Service	
Enhanced Call Waiting	
-or Talking Call Waiting (Optional)	
Call Forward Busy-Fixed	
Call Forward No Answer-Fixed	
Caller ID w/Name (includes	
— Anonymous Call Rejection)	
Call Forwarding	
Call Waiting ID	
Selective Call Acceptance	
Repeat Dial	
Return Call	
7 1) <u>Progressive Plan</u> ^{(3)(5) (1) (2)}	\$25.45
Local Exchange Service	
Enhanced Call Waiting - Optional	
Call Waiting ID	
Three-Way Calling	
Caller ID w/ with Name (includes	
Anonymous Call Rejection	
Call Forwarding	
Call Forward No Answer-Fixed	
Call Forward Busy-Fixed	
- with unlimited expanded local calling	25.45 ⁽⁴⁾⁽³⁾
8 2) <u>Simple Solution</u>	19.99
Local Exchange Service	
Caller ID w/ with Name (includes	
Anonymous Call Rejection)	
Speed <u>Dial</u> Calling 8	

⁽⁴⁾ ~~The Special Plan Bundle is available for \$25.45 when customers also subscribe to Embarq Communications, Inc. Solutions Unlimited - Option 1 plus either the Company's High Speed Internet (DSL), DISH Network Satellite TV (video) or EMBARQ Wireless.~~

⁽²⁾ ~~Privacy ID can be added to the Solutions Package at the discounted monthly rate shown in Section 13.Y.~~

⁽³⁾⁽¹⁾ ~~Talking Call Waiting can be added to this Solutions package at the discounted monthly rate shown in Section A13.Z.~~

⁽⁴⁾⁽³⁾ ~~Customers must also subscribe to Embarq Communications, Inc. Solutions Unlimited - Option 4 long distance plan plus Voicemail.~~

⁽⁵⁾⁽²⁾ ~~Effective 01/18/07 customers must subscribe to Voicemail.~~

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Embarq Florida, Inc.

SECTION A27

BY: John M. Felz
Director

~~Fifth~~ ~~Fourth~~ Revised Sheet 7.1
Cancels ~~Fourth~~ ~~Third~~ Revised Sheet 7.1
Effective: ~~June 20, 2008~~ April 25, 2008

SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS - RESIDENCE (Cont'd)

3. Rates and Charges - (Cont'd)

a. Solutions Packages - (Cont'd)

	Monthly Rate
9 3) <u>Standard Home Phone II</u> ^{(1) (2)} Local Exchange Service Caller ID w/ <u>with</u> Name (includes Anonymous Call Rejection) Enhanced Call Waiting Or Talking Call Waiting (optional) Call Waiting ID Three-Way Calling Call Forwarding Repeat Dialing Return Call Selective Call Forwarding Speed Dial Calling 8	\$31.95
40 4) <u>Follow Me Plan</u> ⁽³⁾ Local Exchange Service Enhanced Call Waiting Call Waiting ID Three-Way Calling Caller ID w/ <u>with</u> Name (includes Anonymous Call Rejection) Call Forward No Answer - Fixed Call Forward Busy - Fixed Return Call Repeat Dialing	25.95

(1) Customers must also subscribe to any Embarq Communications, Inc. long distance plan plus any two of the following services: Privacy ID, LineGuard, Data LineGuard, Voicemail or Home Phone Warranty.

(2) Privacy ID can be added to the Solutions Package at the discounted monthly rate shown in Section 13.Y.

(3) Customers must also subscribe to the Company's Voicemail with Integrated Calling Features (ICF). This package is only available where Voicemail with ICF is technically feasible.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A27

BY: F. B. Poag
Director

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SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

4. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	Monthly Rate #
2) Priority Solution _____ \$35.95 Local Exchange Service, Custom Calling Package 9 with unlimited expanded local calling option & measured/message ECS/EAS)	
3) 2) Economy Solution ⁽¹⁾ _____ \$32.95 Local Exchange Service, Choice of two of the following: Call Forwarding Features (Call Forward Busy-Fixed plus Call Forward No Answer-Fixed) Enhanced Call Waiting Caller ID w/ with Name (includes Anonymous Call Rejection) Signal Ring	
4) 3) Rotary Classic Solution ⁽²⁾ _____ 55.95 Business Rotary Exchange Service Custom Calling Package 8 Three-Way Calling Return Call Call Forwarding Caller ID with Name (including Anonymous Call Rejection) Call Forward Busy-Fixed Call Forward No Answer-Fixed - with unlimited expanded local calling option & measured/message ECS/EAS)	
5) 4) Economy Bundle II A ⁽¹⁾ _____ 34.95 Local Exchange Service, Choice of three of the following: Call Forwarding Features (Call Forward Busy-Fixed plus Call Forward No Answer-Fixed) Enhanced Call Waiting Caller ID w/ with Name (includes Anonymous Call Rejection) Three-Way Calling Return Call	

Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.

(1) Customers must also subscribe to any Embarq Communications, Inc. long distance plan.

(2) Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan. Customers who subscribed to this service prior to 6/16/05 who also subscribe to the grandfathered Small Business Unlimited long distance plan must also subscribe to Voicemail.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A113

BY: John M. Felz
Director

~~Twelfth Eleventh~~ Revised Sheet 5
Cancelling ~~Eleventh Tenth~~ Revised Sheet 5
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OBSOLETE SERVICE OFFERINGS
MISCELLANEOUS SERVICE ARRANGEMENTS

~~B. ADVANTAGE SERVICE (United Telephone exchanges only) (Cont'd)~~

5. Rates and Charges

a. Package Rates - Residence

	<u>Monthly Rate</u>
1) Basic Advantage	\$12.00
2) Enhanced Advantage	16.00
3) Preferred Advantage	17.00
4) Deluxe Advantage	20.00

b. Package Rates – Business

1) Enhanced Advantage	18.70
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~~C. CUSTOM CALLING SERVICES PACKAGED FEATURE OFFERINGS (Central Telephone exchanges only)~~

~~The following information formerly appeared in Section A13 and became obsolete on July 19, 1995. No new customers may subscribe to these services. These services will be provided to existing customers until such time as discontinued by the customer, the Company, or the Florida Public Service Commission or until the service can no longer be provided by the Company.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A113

By: John M. Felz
Director

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Cancelling ~~Tenth Ninth~~ Revised Sheet 6
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OBSOLETE SERVICE OFFERINGS
MISCELLANEOUS SERVICE ARRANGEMENTS

C. CUSTOM CALLING SERVICES-PACKAGED FEATURE OFFERINGS (~~Central Telephone exchanges only~~)

The following packages are obsolete information formerly appeared in Section A13 and became obsolete on July 19, 1995. No new customers may subscribe to these services. These services will be provided to existing customers until such time as discontinued by the customer, the Company, or until the service can no longer be provided by the Company.

1. General

a. Teen Talk Packages, Basic and Premium

The Basic and Premium Teen Talk package offerings must be associated with a second residential line located on the same premises as the primary residential service. In addition, charges for the Teen Talk package and the associated second line must be billed on the same account as the primary service.

2. Packages and Rates

	<u>Monthly Rates</u>	
	<u>Residential</u>	<u>Business</u>
a. <u>IN TOUCH Package</u> <u>Obsolete July 19, 1995</u> Enhanced Call Waiting Return Call Speed <u>Dial Call</u> 8	\$17.00	\$14.30
b. <u>IN TOUCH PLUS Package</u> <u>Obsolete July 19, 1995</u> Enhanced Call Waiting Call Forward Caller ID Speed <u>Dial Call</u> 8	24.50	23.65
c. <u>CALL MANAGER Package</u> <u>Obsolete July 19, 1995</u> Enhanced Call Waiting Call Forward Return Call Redial Call <u>Repeat Dial</u>	20.00	19.25

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Embarq Florida, Inc.

SECTION A113

By: John M. Felz
Director

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OBSOLETE SERVICE OFFERINGS
MISCELLANEOUS SERVICE ARRANGEMENTS

C. CUSTOM CALLING SERVICES-PACKAGED FEATURE OFFERINGS (~~Central Telephone exchanges only~~) (Cont'd)

2. Packages and Rates (Cont'd)

		<u>Monthly Rates</u>	
		<u>Residential</u>	<u>Business</u>
d.	<u>CALL MANAGER PLUS Package</u> <u>Obsolete July 19, 1995</u> Enhanced Call Waiting Call Forward Return Call Redial Call <u>Repeat Dial</u> Caller ID (includes Anonymous Call Rejection) Speed <u>Dial Call</u> 8	\$26.00	\$26.40
e.	<u>ADVANTAGE Package</u> <u>Obsolete July 19, 1995</u> Enhanced Call Waiting Call Forward Return Call Redial Call Repeat Dial Caller ID (includes Anonymous Call Rejection) Speed <u>Dial Call</u> 8 Three Way Calling Distinctive Ringing Call Screening	28.00	28.60
f.	<u>Obsolete July 19, 1995</u> Call Forwarding, Three-Way Calling Call Waiting Speed <u>Dial Calling</u> (8 code)	15.00	15.40
g.	<u>Obsolete July 19, 1995</u> Call Forwarding Call Waiting Speed <u>Dial Calling</u> (8 code)	15.00	14.30
h.	<u>Obsolete July 19, 1995</u> Call Forwarding Call Waiting Three Way Calling	15.00	10.44
i.	<u>Obsolete July 19, 1995</u> Call Forwarding Call Waiting	11.00	13.20

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A113

By: John M. Felz
Director

~~Ninth~~ ~~Eighth~~ Revised Sheet 8
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OBSOLETE SERVICE OFFERINGS
MISCELLANEOUS SERVICE ARRANGEMENTS

C. CUSTOM CALLING SERVICES-PACKAGED FEATURE OFFERINGS (~~Central-Telephone exchanges only~~) (Cont'd)

2. Packages and Rates (Cont'd)

		<u>Monthly Rates</u>	
		<u>Residential</u>	<u>Business</u>
j.	<u>Obsolete July 19, 1995</u> Call Forwarding Three Way Calling Enhanced Call Waiting Speed <u>Dial Calling</u> (8)	\$15.00	\$12.09
k.	<u>Obsolete July 19, 1995</u> Call Forwarding Enhanced Call Waiting Speed <u>Dial Calling</u> (8)	14.00	10.44
l.	<u>Obsolete July 19, 1995</u> Call Forwarding Enhanced Call Waiting Three Way Calling	14.00	12.09
m.	<u>Obsolete July 19, 1995</u> Call Forwarding Enhanced Call Waiting	11.50	10.44
n.	<u>Obsolete July 19, 1995</u> Call Forwarding Three Way Calling Enhanced Call Waiting Call Forward Busy-Fixed <u>Call Forward No Answer-Fixed</u> Speed <u>Dial Calling</u> (8)	15.00	13.74
o.	<u>Obsolete July 19, 1995</u> Call Forwarding, Enhanced Enhanced Call Waiting Call Forward Busy-Fixed <u>Call Forward No Answer-Fixed</u> Speed <u>Dial Calling</u> (8)	14.00	12.09
p.	<u>Obsolete July 19, 1995</u> Call Forwarding Enhanced Call Waiting Call Forward Busy-Fixed <u>Call Forward No Answer-Fixed</u> Three Way Calling	12.00	15.95

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A113

By: John M. Felz
Director

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OBSOLETE SERVICE OFFERINGS
MISCELLANEOUS SERVICE ARRANGEMENTS

C. CUSTOM CALLING SERVICES-PACKAGED FEATURE OFFERINGS (~~Central Telephone exchanges only~~) (Cont'd)

2. Packages and Rates (Cont'd)

		<u>Monthly Rates</u>	
		<u>Residential</u>	<u>Business</u>
q.	<u>Obsolete July 19, 1995</u> Call Forwarding Enhanced Call Waiting Call Forward Busy-Fixed <u>Call Forward No Answer-Fixed</u>	\$12.00	\$12.09
r.	Reserved for Future Use		
s r.	<u>Obsolete July 19, 1995</u> Distinctive Ringing Call Screening	10.50	9.90
t s.	<u>BASIC TEEN TALK Package</u> <u>Obsolete July 19, 1995</u> Call Waiting, Three-Way Calling	11.00	<u>N/A</u>
u t.	<u>PREMIUM TEEN TALK Package</u> <u>Obsolete July 19, 1995</u> Call Forwarding Busy-Fixed <u>Call Forward No Answer-Fixed</u> Three-Way Calling Enhanced Call Waiting	10.00	<u>N/A</u>
u.	<u>Advantage Package</u> <u>Obsolete December 3, 1999</u> Enhanced Call Waiting Return Call Caller ID with Name (including Anonymous Call Rejection) Call Waiting ID Call Forward-Busy-Fixed <u>Call Forward-Don't Answer-Fixed</u>	<u>21.50</u>	<u>24.75</u>
v.	<u>Elite Package</u> <u>Obsolete February 16, 2006</u> Enhanced Call Waiting Three-Way Calling Return Call Repeat Dial Call Forwarding Selective Call Rejection Caller ID with Name(including Anonymous Call Rejection) Call Waiting ID Call Waiting Options Call Forward Busy-Fixed <u>Call Forward No Answer-Fixed</u>	<u>23.00</u>	<u>25.30</u>

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

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By: John M. Felz
Director

Original Sheet 9.1
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OBSOLETE SERVICE OFFERINGS
MISCELLANEOUS SERVICE ARRANGEMENTS

C. CUSTOM CALLING SERVICES-PACKAGED FEATURE OFFERINGS (Cont'd)

2. Rates (Cont'd)

		<u>Monthly Rates</u>	
		<u>Residential</u>	<u>Business</u>
w.	<u>InTouch with Call Forwarding Package</u> <u>Obsolete June 20, 2008</u> <u>Enhanced Call Waiting</u> <u>Three-Way Calling</u> <u>Call Forwarding</u> <u>Call Forward Busy-Fixed</u> <u>Call Forward No Answer-Fixed</u>	<u>\$14.00</u>	<u>\$13.20</u>
x.	<u>InTouch with Return Call Package</u> <u>Obsolete June 20, 2008</u> <u>Enhanced Call Waiting</u> <u>Three-Way Calling</u> <u>Return Call</u> <u>Call Forward Busy-Fixed</u> <u>Call Forward No Answer-Fixed</u>	<u>16.00</u>	<u>14.30</u>
y.	<u>Call Manager Package</u> <u>Obsolete June 20, 2008</u> <u>Enhanced Call Waiting</u> <u>Three-Way Calling</u> <u>Return Call</u> <u>Repeat Dial</u> <u>Call Forwarding</u> <u>Call Forward Busy-Fixed</u> <u>Call Forward No Answer-Fixed</u>	<u>17.00</u>	<u>16.50</u>
z.	<u>Essential Package</u> <u>Obsolete June 20, 2008 (Residence Only)</u> <u>Enhanced Call Waiting</u> <u>Three-Way Calling</u> <u>Return Call</u> <u>Repeat Dial</u> <u>Call Forwarding</u> <u>Selective Call Rejection</u> <u>Caller ID with Name (includes</u> <u> Anonymous Call Rejection)</u> <u>Call Waiting ID</u> <u>Call Forward Busy-Fixed</u> <u>Call Forward No Answer-Fixed</u>	<u>23.00</u>	<u>N/A</u>

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A113

By: John M. Felz
Director

Original Sheet 9.2
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OBSOLETE SERVICE OFFERINGS
MISCELLANEOUS SERVICE ARRANGEMENTS

C. CUSTOM CALLING SERVICES-PACKAGED FEATURE OFFERINGS (Cont'd)

2. Rates (Cont'd)

	<u>Monthly Rates</u>	
	<u>Residential</u>	<u>Business</u>
aa. <u>Classic Package</u>	<u>\$21.00</u>	<u>\$19.80</u>
<u>Obsolete June 20, 2008</u>		
<u>Three-Way Calling</u>		
<u>Return Call</u>		
<u>Call Forwarding</u>		
<u>Caller ID with Name (includes</u>		
<u>Anonymous Call Rejection)</u>		
<u>Call Forward-Busy-Fixed</u>		
<u>Call Forward No Answer-Fixed</u>		
bb. <u>Priority Package</u>	<u>N/A</u>	<u>16.50</u>
<u>Obsolete June 20, 2008</u>		
<u>Call Forwarding</u>		
<u>Call Forward Busy-Fixed</u>		
<u>Call Forward No Answer-Fixed</u>		
<u>Enhanced Call Waiting</u>		
<u>Caller ID with Name (includes</u>		
<u>Anonymous Call Rejection)</u>		

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A113

By: F. B. Poag
Director

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OBSOLETE SERVICE OFFERINGS
MISCELLANEOUS SERVICE ARRANGEMENTS

D. EXPRESSTOUGH SERVICE CUSTOM CALLING FEATURES - SINGLE FEATURES

1. Feature Descriptions Caller ID

a. General Caller ID-Number Only

- 1) This feature enables the customer to view on a display unit the directory number of an incoming telephone call. The display unit may be an ancillary device, which is attached to the customer's telephone set or may be a special telephone set with the display unit built-in.
- 2) When Caller ID-Number Only is activated on a customer's line, the number of an incoming call is revealed on the display unit between the first and second ring.
- 3) Any customer subscribing to Caller ID-Number Only will be responsible for the provision of the display unit which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.
- 4) Caller ID-Number Only is provided subject to the availability of Company facilities. Additionally, the feature will only operate on calls originating and terminating within Custom Local Area Signaling Service (CLASS) equipped offices.
- 5) Caller ID-Number Only is available to single line residence and business customers. The service will not be provided to pay telephone service, toll terminals, PBX trunks or from some remote switching locations.
- 6) Caller ID-Number Only is not eligible for vacation Service unless the main service associated with Caller ID-Number Only is also on Vacation Service.
- 7) In no event shall the Company be held liable for any losses or damages arising from the unavailability or failure of its equipment or facilities, or for any act, omission or failure of performance by the Company or its employees or agents in connection with this service.
- 8) If an incoming call is from a caller utilizing a PBX trunk or a rotary line group, the telephone number displayed may be the main number of that PBX or rotary group rather than the directory number accessed by the caller.
- 9) The Company will deliver all numbers, subject to the technical limitations defined in this tariff, including telephone numbers associated with Non-Published Listing service as described in Section A6 of this tariff.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A113

By: F. B. Poag
Director

Sixth ~~Fifth~~ Revised Sheet 11
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OBSOLETE SERVICE OFFERINGS
MISCELLANEOUS SERVICE ARRANGEMENTS

D. ~~EXPRESSTOUCH SERVICE~~ CUSTOM CALLING FEATURES - SINGLE FEATURES

1. Feature Descriptions ~~Caller ID~~ (Cont'd)

a. ~~General~~ Caller ID-Number Only (Cont'd)

- 10) Telephone numbers transmitted via Caller ID-Number Only are intended solely for the use of the Caller ID-Number Only subscriber. Resale of this information is prohibited by this tariff.
- 11) Calling numbers will not be displayed on operator-handled calls or calls from access lines where ~~Calling-Number-Delivery~~ Caller ID Blocking has been activated.

b. Call Waiting Options

Call Waiting Options allows the customer more control of incoming calls by offering five options, using the specialized display unit or screen phone, in an easy-to-use format. The five options are as follows:

- 1) Talk2nd - Places the current caller on hold while the incoming call is answered.
- 2) Drop1st - Ends the current call and answers the incoming call.
- 3) HoldMsg - Sends the incoming caller to a prerecorded message saying that their call will be answered in a moment and then places the caller on hold until the call can be answered.
- 4) Add2nd - Places both the current caller and the incoming caller on the line into a three-way conference.
- 5) TakeMsg - Forwards the incoming caller to voicemail or an answering service. This option is offered on a where-available basis.
- 6) Regulations
 - a) Utilization of this feature requires the use of a specific display unit or screen phone station at the customer's premises. The installation and maintenance of this CPE is the responsibility of this customer.
 - b) The Company assumes no liability, and will be held harmless, for any incompatibility between the customer's equipment and this feature.
 - c) All terms and conditions, including rates, for the other features associated with the line are as described in the feature-specific sections of this tariff. Those features must be ordered separately.

2. Rates and Charges

	<u>Monthly</u> <u>Rate</u>
a. <u>Caller ID</u>	
<u>Residential</u>	<u>\$ 9.50</u>
<u>Business</u>	<u>11.00</u>

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A113

By: F. B. Poag
Director

Fourth ~~Third~~ Revised Sheet 12
Cancelling ~~Third Second~~ Revised Sheet 12
Effective: June 20, 2008 ~~May 03, 2003~~

OBSOLETE SERVICE OFFERINGS
MISCELLANEOUS SERVICE ARRANGEMENTS

~~RESERVED FOR FUTURE USE~~

D. ~~EXPRESSTOUCH SERVICE~~ CUSTOM CALLING FEATURES - SINGLE FEATURES (Cont'd)

1. Feature Descriptions Caller ID (Cont'd)

b. Call Waiting Options (Cont'd)

6) Regulations (Cont'd)

d) This service is furnished on a where-available basis and is subject to the availability of facilities. The service is only available to single-line business and residence customers. It is not available to Centrex, DID or Coin telephone services. It will be available only to certain types of PBX systems depending on the customer's equipment, as well as the central office limitations.

7) Subscribers to this service must also subscribe to Touch Tone service.

8) Service charges for the establishment of this service do not apply.

c. Speed Dial - 30

Speed Dial 30 - This service permits a customer to call certain other predetermined telephone numbers by dialing an abbreviated code rather than the entire 7 or 10 digit telephone number. The arrangement available is a 30-number capacity (30-code).

d. Anonymous Call Rejection (ACR)

This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When ACR is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he/she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by ACR regardless of the current state of the ACR customer's line (i.e., off-hook or idle).

This service will be offered where technically available.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A113

By: F. B. Poag
Director

~~Fifth~~ ~~Fourth~~ Revised Sheet 13
Cancelling ~~Fourth~~ ~~Third~~ Revised Sheet 13
Effective: ~~June 20, 2008~~ ~~May 03, 2003~~

OBSOLETE SERVICE OFFERINGS
MISCELLANEOUS SERVICE ARRANGEMENTS

RESERVED FOR FUTURE USE

D. CUSTOM CALLING FEATURES - SINGLE FEATURES (Cont'd)

b. Rates and Charges

	Monthly Rate	
	<u>Residence</u>	<u>Business</u>
a. <u>Caller ID-Number Only</u>	<u>\$ 9.50</u>	<u>\$11.00</u>
b. <u>Call Waiting Options</u>	<u>6.00</u>	<u>N/A</u>
c. <u>Speed Dial 30</u>	<u>6.00</u>	<u>N/A</u>
d. <u>Anonymous Call Rejection (ACR)</u>	<u>5.00</u>	<u>5.00</u>

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A113

By: John M. Felz
Director

~~Eighth~~ ~~Seventh~~ Revised Sheet 30
Cancelling ~~Seventh~~ ~~Sixth~~ Revised Sheet 30
Effective: June 20, 2008 ~~March 11, 2008~~

OBSOLETE SERVICE OFFERINGS
MISCELLANEOUS SERVICE ARRANGEMENTS

~~G. CUSTOM CALLING SERVICES PACKAGED FEATURE OFFERINGS~~ Reserved for Future Use

~~This information formerly appeared in Section A13. No new customers may subscribe to this service. This service will continue to be provided to existing customers until such time as discontinued by the customer, the Company, or the Florida Public Service Commission or the service can no longer be maintained by the Company.~~

~~3. General~~

~~a. Package Descriptions:~~

~~(1) Package 4 includes:~~

- ~~Enhanced Call Waiting~~
- ~~Return Call~~
- ~~Caller ID With Name (including Anonymous Call Rejection)*~~
- ~~Call Waiting ID*~~
- ~~Call Forward Busy-Fixed~~
- ~~Call Forward Don't Answer-Fixed~~

~~(2) Package 7 includes:~~

- ~~Enhanced Call Waiting~~
- ~~Three-Way Calling~~
- ~~Return Call~~
- ~~Repeat Dialing~~
- ~~Call Forwarding~~
- ~~Selective Call Rejection~~
- ~~Caller ID With Name (including Anonymous Call Rejection)*~~
- ~~Call Waiting ID*~~
- ~~Call Waiting Options~~
- ~~Call Forward Busy-Fixed~~
- ~~Call Forward No Answer-Fixed~~

~~4. Rates and Charges~~

Feature, per month	Residential	Business
Package 4	\$21.50	\$24.75
Package 7	23.00	25.30

~~* These features provided on a "where available" basis as a part of these packages.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A127

BY: John M. Felz
Director

~~Eighth Seventh Revised Sheet 1~~
Cancelling ~~Seventh Sixth Revised Sheet 1~~
Effective: ~~June 20, 2008 April 25, 2008~~

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS – RESIDENCE

No new customers may subscribe to these services. This service will continue to be provided to existing customers until such time as discontinued by the customer, the Company, or the Florida Public Service Commission or the service can no longer be maintained by the Company.

1. General

a. Solutions is an optional residence service enrollment plan.

2. Rates and Charges

a. Solutions Packages

	<u>Monthly Rate</u>
1) <u>Sure Solution I</u> <u>Obsolete December 3, 1999</u> Local Exchange Service <u>Advantage</u> Custom Calling Package 4 60 minutes of Local Toll	\$36.95
2) <u>Custom Solution I</u> <u>Obsolete December 3, 1999</u> Local Exchange Service <u>Advantage</u> Custom Calling Package 4	31.95
3) <u>Ideal Solution</u> ⁽¹⁾ <u>Obsolete February 22, 2007</u> Local Exchange Service <u>Essentials</u> Custom Calling Package 5 60 minutes of Local Toll	36.95
4) <u>Sure Solution II</u> ⁽¹⁾ <u>Obsolete February 22, 2007</u> Local Exchange Service <u>Essentials</u> Custom Calling Package 5	31.95
5) <u>Choice Solution</u> <u>Obsolete February 22, 2007</u> Local Exchange Service <u>InTouch with Call Forwarding</u> Custom Calling Package 4 60 minutes of Local Toll	30.45
6) <u>Standard Solution I</u> <u>Obsolete February 22, 2007</u> Local Exchange Service Enhanced Call Waiting 60 minutes of Local Toll	26.20

⁽¹⁾ Talking Call Waiting can be added to this Solutions package at the discounted monthly rate shown in Section A13.Z.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A127

BY: John M. Felz
Director

~~Third~~ ~~Second~~ Revised Sheet 1.1
Cancelling ~~Second~~ ~~First~~ Revised Sheet 1.1
Effective: June 20, 2008 ~~April 25, 2008~~

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS – RESIDENCE (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	<u>Monthly Rate</u>
7) <u>Basic Solution</u> <u>Obsolete February 22, 2007</u> Local Exchange Service <u>Elite</u> Custom Calling Package & 60 minutes of Local Toll	\$36.95
8) <u>Classic Solution</u> <u>Obsolete February 22, 2007</u> Local Exchange Service <u>Elite</u> Custom Calling Package &	31.95
9) <u>Core Solution</u> <u>Obsolete February 22, 2007</u> Local Exchange Service Enhanced Call Waiting - Optional or Talking Call Waiting - Optional Call Forwarding Three-Way Calling Caller ID w/ <u>with</u> Name (includes Anonymous Call Rejection) Repeat Dialing Return Call Call Forward No Answer-Fixed Call Forward Busy-Fixed Speed <u>Dial</u> Calling - 8 Selective Call Acceptance Selective Call Forwarding Selective Call Ring Selective Call Rejection	36.95
- with unlimited expanded local calling	36.95 ⁽¹⁾

⁽¹⁾ Customers must also subscribe to Embarq Communications, Inc. Solutions Unlimited - Option 1 long distance plan.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A127

BY: John M. Felz
Director

Original Sheet 1.3
Effective: June 20, 2008

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS – RESIDENCE (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	<u>Monthly Rate</u>
12) <u>Home II Solution ⁽¹⁾</u>	<u>\$28.10</u>
<u>Obsolete June 20, 2008</u>	
<u>Local Exchange Service</u>	
<u>Enhanced Call Waiting - Optional</u>	
<u>Call Waiting ID</u>	
<u>Three-Way Calling</u>	
<u>Caller ID with Name (includes</u>	
<u> Anonymous Call Rejection)</u>	
<u>Call Forward No Answer-Fixed</u>	
<u>Call Forward Busy-Fixed</u>	
<u>- with unlimited expanded local calling</u>	<u>28.10 ⁽²⁾</u>
13) <u>Core Solution Plus</u>	<u>40.95</u>
<u>Obsolete June 20, 2008</u>	
<u>Local Exchange Service</u>	
<u>Enhanced Call Waiting - Optional</u>	
<u> or Talking Call Waiting - Optional</u>	
<u>Call Forwarding</u>	
<u>Three-Way Calling</u>	
<u>Caller ID with Name (includes</u>	
<u> Anonymous Call Rejection)</u>	
<u>Repeat Dial</u>	
<u>Return Call</u>	
<u>Call Forward No Answer-Fixed</u>	
<u>Call Forward Busy-Fixed</u>	
<u>Speed Dial Calling – 8</u>	
<u>Selective Call Acceptance</u>	
<u>Selective Call Forwarding</u>	
<u>Selective Call Ring</u>	
<u>Selective Call Rejection</u>	
<u>Privacy ID</u>	
<u>- with unlimited expanded local calling</u>	<u>40.95 ⁽²⁾</u>

⁽¹⁾ Talking Call Waiting can be added to this Solutions package at the discounted monthly rate shown in Section A13.Z.

⁽²⁾ Customers must also subscribe to Embarq Communications, Inc. Solutions Unlimited - Option 1 long distance plan.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A127

BY: John M. Felz
Director

Original Sheet 1.4
Effective: June 20, 2008

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS – RESIDENCE (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	<u>Monthly Rate</u>
<p>14) <u>Special Plan Bundle</u> ⁽¹⁾ <u>Obsolete June 20, 2008</u> <u>Local Exchange Service</u> <u>Enhanced Call Waiting</u> <u>or Talking Call Waiting (Optional)</u> <u>Call Forward Busy-Fixed</u> <u>Call Forward No Answer-Fixed</u> <u>Caller ID with Name (includes</u> <u> Anonymous Call Rejection)</u> <u>Call Forwarding</u> <u>Call Waiting ID</u> <u>Selective Call Acceptance</u> <u>Repeat Dial</u> <u>Return Call</u></p>	<p><u>\$42.20</u> ⁽²⁾</p>
<p>15) <u>Standard Solution II</u> <u>Obsolete June 20, 2008</u> <u>Local Exchange Service</u> <u>Enhanced Call Waiting</u> <u>Three-Way Calling</u> <u>Call Forwarding</u> <u>Call Forward Busy-Fixed</u> <u>Call Forward No Answer-Fixed</u></p>	<p><u>25.45</u></p>
<p>16) <u>Safe and Sound II Solution</u> ⁽³⁾ <u>Obsolete June 20, 2008</u> <u>Local Exchange Service</u> <u>Caller ID with Name (includes</u> <u> Anonymous Call Rejection)</u></p>	<p><u>24.20</u></p>

⁽¹⁾ Privacy ID can be added to the Solutions Package at the discounted monthly rate shown in Section 13.Y.

⁽²⁾ The Special Plan Bundle is available for \$25.45 when customers also subscribe to Embarq Communications, Inc. Solutions Unlimited – Option 1 plus either the Company's High Speed Internet (DSL), DISH Network Satellite TV (video) or EMBARQ Wireless.

⁽³⁾ Customers must purchase the non-regulated services LineGuard or Data LineGuard and Home Phone Warranty.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A127

BY: John M. Felz
Director

~~Seventh Sixth~~ Revised Sheet 2
Cancelling ~~Sixth Fifth~~ Revised Sheet 2
Effective: June 20, 2008 ~~April 25, 2008~~

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS – BUSINESS

No new customers may subscribe to these services. This service will continue to be provided to existing customers until such time as discontinued by the customer, the Company, or the Florida Public Service Commission or the service can no longer be maintained by the Company.

1. General

a. Solutions is an optional business service enrollment plan.

2. Rates and Charges

a. Solutions Packages

	Monthly Rate #
1) <u>Economy Solution II</u> ⁽¹⁾ <u>Obsolete May 4, 2005</u> Local Exchange Service Choice of three of the following: Call Forwarding Features (Call Forward Busy-Fixed, plus Call Forward No Answer-Fixed) Enhanced Call Waiting Caller ID w/ with Name (includes Anonymous Call Rejection) Three-Way Calling Repeat Dial	\$34.95
2) <u>Ideal Solution</u> <u>Obsolete June 16, 2005</u> Local Exchange Service <u>Essentials</u> Custom Calling Package 5 ⁽²⁾ 60 minutes of Local Toll	54.95
3) <u>Choice Solution</u> <u>Obsolete June 16, 2005</u> Local Exchange Service <u>InTouch with Call Forwarding</u> Custom Calling Package 4 60 minutes of Local Toll	46.15
4) <u>Standard Solution I</u> <u>Obsolete June 16, 2005</u> Local Exchange Service Enhanced Call Waiting 60 minutes of Local Toll	41.75

Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.

⁽¹⁾ Customers must also purchase any Embarq Communications, Inc. Plan.

⁽²⁾ Talking Call Waiting can be added to this Solutions package at the discounted monthly rate shown in Section A13.Z.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A127

BY: John M. Felz
Director

~~Fifth~~ ~~Fourth~~ Revised Sheet 3
Cancelling ~~Fourth~~ ~~Third~~ Revised Sheet 3
Effective: June 20, 2008 ~~March 11, 2008~~

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS – BUSINESS

2. Rates and Charges (Continued)

a. Solutions Packages (Continued)

	Monthly Rate #
5) <u>Standard Solution II</u> <u>Obsolete June 16, 2005</u> Local Exchange Service <u>InTouch with Call Forwarding</u> Custom Calling Package 4	\$38.45
6) <u>Basic Solution</u> <u>Obsolete June 16, 2005</u> Local Exchange Service <u>Classic Package 8</u> 60 minutes of Local Toll	52.75
7) <u>Classic Solution</u> <u>Obsolete June 16, 2005</u> Local Exchange Service <u>Classic Package 8</u>	45.05
8) <u>Priority Solution</u> <u>Obsolete June 20, 2008</u> <u>Local Exchange Service</u> <u>Call Forwarding</u> <u>Call Forward Busy-Fixed</u> <u>Call Forward No Answer-Fixed</u> <u>Enhanced Call Waiting</u> <u>Caller ID with Name (includes</u> <u>Anonymous Call Rejection)</u> <u>- with unlimited expanded local calling option</u> <u>& measured/message ECS/EAS)</u>	<u>35.95</u> <u>40.95</u> ⁽¹⁾

Measured/message ECS/EAS charges, if applicable, as defined in Section A3 of this tariff, apply per each Solutions Package.

(1) Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan. Customers who subscribed to this service prior to 6/16/05 who also subscribe to the grandfathered Small Business Unlimited long distance plan must also subscribe to Voicemail.