

Embarq Corporation EMBARQ.com Mailstop: KSOPKJ0502 5454 W. 110th Street Overland Park, KS 66211

June 19, 2008

Ms. Beth Salak
Director, Division of Competitive Markets and Enforcement
Attention: Tariff Section
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: **TL727** 

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarq Florida, Inc. General Exchange Tariff. This filing is submitted with a proposed effective date of June 21, 2008. The Company's tariffs are available on its website at www2.embarq.com/tariffs.

Index Twelfth Revised Sheet 6
Section A13 Fifteenth Revised Sheet 6

Sixth Revised Sheet 124 Second Revised Sheet 125

This filing eliminates the EMBARQ Business Rewards Program. Consistent with tariffed regulations regarding discontinuance of this program, in March the Company notified all customers enrolled in the program by direct mail that the program was being discontinued and that final Rewards Dollars would be deposited into their accounts on March 15, 2008. Customers were further advised that all Rewards Dollars must be redeemed by June 15, 2008 and all Rewards Dollars not redeemed by that date would be forfeited. Customers subsequently received a post-card reminder and e-mail reminders of the June 15th deadline. A final e-mail reminder dated June 13, 2008 alerted customers to redeem their unused Rewards Dollars by June 15th to avoid forfeiture of those accrued benefits.

Commission consideration and timely approval of these pages are respectfully requested. If you have questions or need additional information regarding this filing, please call Tamela Kelly at 850-599-1029.

Sincerely,

Mary L. Matthews

cc: Tamela Kelly Sandy Khazraee Attachments FL 08-20

> Mary L. Matthews TARIFF ANALYST II Voice: (913) 345-7721 Fax: (913) 345-6756 Mary.L.Matthews@embarq.com

Embarq Florida, Inc.

Twelfth Revised Sheet 6 Cancelling Eleventh Revised Sheet 6 Effective: June 21, 2008

By: John M. Felz Director

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Embarq Florida, Inc. **SECTION A13** 

Ву:

John M. Felz

Fifteenth Revised Contents Sheet 6 Cancelling Fourteenth Revised Contents Sheet 6

Director Effective: June 21, 2008

# MISCELLANEOUS SERVICE ARRANGEMENTS

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By:

Sixth Revised Sheet 124 Cancelling Fifth Revised Sheet 124

John M. Felz

Director

Cancelling Fifth Revised Sheet 124

Effective: June 21, 2008

### MISCELLANEOUS SERVICE ARRANGEMENTS

CC. Reserved for Future Use (C)

(D)

(D)

Embarq Florida, Inc. SECTION A13

By:

Second Revised Sheet 125 Cancelling First Revised Sheet 125

John M. Felz

Director

Cancelling First Revised Sheet 125

Effective: June 21, 2008

### MISCELLANEOUS SERVICE ARRANGEMENTS

CC. Reserved For Future Use (Cont'd) (C)

(D)

Embarq Florida, Inc.

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Effective: June 21, 2008 June 20, 2008

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Embarq Florida, Inc. **SECTION A13** 

By:

Fifteenth Fourteenth Revised Contents Sheet 6
Cancelling Fourteenth Thirteenth Revised Contents Sheet 6
Effective: June 21, 2008 June 18, 2007 F. B. Poag

Director

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F. B. Poag Cancelling Fifth Fourth Revised Sheet 124
Director Effective: June 21, 2008 December 1, 2006

#### MISCELLANEOUS SERVICE ARRANGEMENTS

#### CC. EMBARQ BUSINESS REWARDS PROGRAM Reserved for Future Use

By:

For the purpose of this sub-section A13.CC. concerning the EMBARQ Business Rewards Program, the term "Embarq" refers to Embarq Florida, Inc. and all Embarq Local Operating Company affiliates. The term "Company" refers solely to Embarg Florida, Inc.

EMBARQ Business Rewards Program ("Program") is an Embarq business customer loyalty program. The program allows customers who meet certain criteria set by the Company to earn Rewards Dollars that can be redeemed for various travel and entertainment products/services or other non-telecommunications/non-regulated products and services. Available Rewards options may change at the discretion of the Company and are provided for customer redemption on an availability basis. The Company does not guarantee availability of any option. In order to redeem Rewards Dollars, program participants must be current on payment of all their Embarg account(s).

All business customers who subscribe to services provided by the Company under this tariff and/or to Embarq wireless service, Embarq Communications, Inc. long distance service, and/or Embarq High-Speed Internet (each an "Eligible Service") are eligible for enrollment in the Program. There is no charge to enroll and no term or volume commitment associated with the Program. Customers may terminate their participation in the Program at any time by notifying the Company. Eligible customers may activate their enrollment in the Program by calling an Embarq business office or in response to targeted Embarq contacts with eligible customers.

Customers enrolled in the Program will receive one Rewards Dollar for each dollar of Qualifying Usage (as defined below) the customer spends on Eligible Services. Qualifying Usage is calculated based upon the sum of the customer's monthly charges (including monthly recurring charges and associated usage) for Eligible Services, less any applicable discounts, taxes, surcharges, FCC charges, 911 charges, or nonrecurring charges. Nonrecurring charges include service connection charges and installation charges. Rewards Dollars will accrue monthly based on the customer's Qualifying Usage. Qualifying Usage only may accrue after the customer enrolls in the Program. To earn Rewards Dollars, the enrolled customer must have an active account and that account must be in good standing, as determined by Embarq. Rewards Dollars have no direct monetary value, have no cash surrender value, and are only good towards redemption of the various products/services provided by Embarq.

In addition to the standard Rewards Dollars earned as outlined in this tariff, participants may, from time to time, be awarded additional Rewards Dollars (including bonus rewards) based upon specific purchases or actions. Consistent with applicable Commission requirements, a separate promotional filing will be made with respect to any such rewards that are based upon the purchase of regulated products or services or subscription to other tariffed offers.

Embarq Florida, Inc. SECTION A13

Second First Revised Sheet 125
Cancelling First Revised Original Sheet 125

Director Effective: June 21, 2008 June 30, 2006

#### MISCELLANEOUS SERVICE ARRANGEMENTS

#### CC. EMBARQ BUSINESS REWARDS PROGRAM Reserved For Future Use (Cont'd)

By:

F. B. Poag

Program participants may change their service address within an Embarq service territory, add additional qualifying services, or make changes to the telephone numbers(s) associated with their enrolled account(s) and still continue as a Program participant. If a Program participant discontinues subscription to all Eligible Services, Program participation will be terminated and all accumulated and unredeemed Rewards Dollars will be forfeited, unless such customer maintains Program eligibility based upon spending with other participating Embarq companies. A Program participate may not redeem Rewards Dollars against a canceled account. If the former Program participant (1) returns to Embarq for the same or substantially equivalent services within ninety days of terminating services; (2) re-enrolls in the Program; and (3) requests reinstatement of forfeited Rewards Dollars, such Rewards Dollars will be reinstated.

If a program participant fails to "actively participate" in the Program during any one-year period following Program enrollment, Program participation will be terminated and all accumulated and unredeemed Rewards Dollars will be forfeited. "Actively participate" means any of the following activities: activating their account online, rewards redemption, logging onto the Program website, contacting the Company's service center responsible for managing the Program, or by other specified activities identified on the Program website.

In the event any of a participant's EMBARQ accounts are disconnected due to failure to pay, such participant shall be removed from the Program and all unredeemed Rewards Dollars will be forfeited.

Embarq reserves the right to terminate the Program at any time. No additional Rewards Dollars will be awarded from and after the Program termination date. If the Program is terminated by Embarq, Customers will be notified and will have ninety days from the date of notification during which to redeem any unused Rewards Dollars. Any Rewards Dollars not redeemed within that ninety day period are forfeited.

Misappropriation of Rewards Dollars or the violation of the Program terms may lead to appropriate administrative and/or legal action by Embarq, including but not limited to forfeiture of all accrued Rewards Dollars. Rewards Dollars may not be combined with or applied to other certificates, promotions or special offers, special rate programs, including, but not limited to: upgrades, tour/travel packages, group, internet, convention/company meeting, senior rates, companion rates, 3rd or 4th person rates, student or child rates, early bookings or value added price programs or repeat passenger or repeat guest programs, or industry discounts. Rewards Dollars cannot be combined with or transferred between any other Embarq partner reward program.

Neither Embarq nor any other supplier of any reward will have any liability whatsoever for redemptions made in good faith to individuals who claim to have authority to act on a Program participant's behalf. Embarq is not liable for errors or omissions by its employees or agents in interpreting or in carrying out the terms of this Program. Any and all tax liabilities arising from the Program are the sole responsibility of the Program participant.

Further information concerning the Program, including Rewards Dollars redemption options and other terms and conditions of the Program, is available at <a href="https://www.embarq.com/businessrewards">www.embarq.com/businessrewards</a>. In the event of a conflict between any of the information set forth in the referenced website and this tariff, the terms and conditions of this tariff will prevail.