

Embarg Corporation EMBARQ.com Mailstop: KSOPKJ05-5020 5454 West 110th Street Overland Park, KS 66211

December 30, 2008

Ms. Beth Salak Director, Division of Competitive Markets and Enforcement Attention: Tariff Section Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

RE: **TL727**

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarg Florida, Inc. General Exchange Tariff. This filing is submitted with a proposed effective date of January 1, 2009. The Company's tariffs are available on its website at www2.embarg.com/tariffs.

Section A2 Fifth Revised Sheet 68 Section A2 (cont'd)

Original Sheet 99 Original Sheet 100 Original Sheet 101

Fifth Revised Sheet 87

Sixth Revised Sheet 69

Original Sheet 98.1

This filing introduces promotions and extends other promotions for business customers. The first new promotion is called, "Anniversary", which replaces a current promotion scheduled to run through January 31, 2009. That promotion is being revised to end on December 31, 2008. Other promotions introduced for business customers are "Save", "Complex Customer Offer", "Complete Business Bundle (One Month Free)", "Free Install (Solutions & MultiLine Bundle)", and "MultiLine Bundle (One Month Free)". The extended promotions are: "Free Installation Promotion with Minimum Spend", "Free Installation Promotion (1 Year Commitment), and "Free Installation Promotion (3 Year Commitment)".

Commission consideration and timely approval of these pages are respectfully requested. If you have questions or need additional information regarding this filing, please call me at the number below or Tamela Kelly at 850-599-1029.

Sincerely,

Debra Levy

Attachments

cc: Tamela Kelly Christie Pontis

FL 08-PB8

Embarq Florida, Inc.

BY:

SECTION A2 Fifth Revised Sheet 68 Cancelling Fourth Revised Sheet 68 Effective: January 1, 2009

F. B. Poag Director

GENERAL REGULATIONS

J. SPECIAL PROMOTIONS (Cont'd)

Area of Promotion	<u>Service</u>	Charges Waived	Period	
Business customers who contact or who are contacted by the Company.	Business Individual Line, Key Line, and/or PBX Trunk	Waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers must subscribe to one of the qualifying services, and the customer's total monthly charges must be \$100 or more. Charges for all regulated and non-regulated services (excluding taxes, surcharges and other fees) contribute towards the qualifying monthly charges. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required spend level with each subsequent order.	1/1/07 thru 12/31/09	(C)
Business customers who contact or who are contacted by the Company.	Centrex Service II and/or ISDN-BRI	Waiver of all nonrecurring installation and service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, must subscribe to one of the qualifying services, and must commit to a minimum of a one year term. Customers subscribing to services under this promotion who discontinue service within one year of installation will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.	1/1/07 thru 12/31/09	(C)

Embarq Florida, Inc.

BY: F. B. Poag Director SECTION A2 Sixth Revised Sheet 69 Cancelling Fifth Revised Sheet 69 Effective: January 1, 2009

GENERAL REGULATIONS

J. SPECIAL PROMOTIONS (Cont'd)

Area of Promotion	<u>Service</u>	Charges Waived	<u>Period</u>	
Business customers who contact or who are contacted by the Company.	ISDN PRI, Enhanced Frame Relay, ATM, Digilink, Translink, and/or Lightlink	Waiver of all nonrecurring installation and service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers must subscribe to one of the qualifying services, and must commit to a minimum of a three year term. Customers subscribing to services under this promotion who discontinue service within three years of installation will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.	1/1/07 thru 12/31/09	(C)

Embarq Florida, Inc. SECTION A2

Fifth Revised Sheet 87
Cancelling Fourth Revised Sheet 87

(C)

Director Effective: January 1, 2009

GENERAL REGULATIONS

J. SPECIAL PROMOTIONS (Cont'd)

John M. Felz

BY:

1T08' SOHO / SMALL BUSINESS ANNIVERSARY CARD PROGRAM (08-PB1)

Beginning June 1, 2008 and ending **December 31, 2008**, a direct mailing will be sent to all business customers with 99 lines/trunks or fewer, notifying them of their eligibility for a \$10 anniversary invoice credit. The notice will be mailed immediately prior to the anniversary of the date on which the customer established service with the Company. A bill message reminder of this offer will also appear on the customer's invoice during the customer's anniversary month.

Customers who respond to this offer within 90 days after receiving the direct mailing will receive a \$10 invoice credit. The credit will appear on the customer's bill within two billing cycles after contacting the Company. When customers respond to this offer, the Company will also discuss the customers' service needs and their satisfaction with the Company.

For customers with multiple accounts, only one \$10 invoice credit is available, with such tied to the customer's oldest account.

Embarq Florida, Inc. SECTION A2

BY: John M. Felz Director Original Sheet 98.1 Effective: January 1, 2009

(N)

NEDAL DECLILATIONS

GENERAL REGULATIONS

J. SPECIAL PROMOTIONS (Cont'd)

<u>Anniversary</u> (N)

Beginning January 1, 2009 and ending December 31, 2009, a direct mailing will be sent to all business customers with 99 lines/trunks or fewer, notifying them of their eligibility for a \$10 invoice credit. The notice will be mailed immediately after the anniversary of the date on which the customer established service with the Company.

Customers who respond to this offer within 90 days after receiving the direct mailing will receive a \$10 invoice credit. The credit will appear on the customer's bill within two billing cycles after contacting the Company. When customers respond to this offer, the Company representative will review the customer's account and offer to discuss the customer's services and service needs, as well as the customer's overall satisfaction to ensure the customer is subscribed to the most appropriate services for their business needs.

For customers with multiple accounts, only one \$10 invoice credit is available, with such tied to the customer's oldest account.

Embarq Florida, Inc. **SECTION A2**

BY: John M. Felz

Original Sheet 99 Director Effective: January 1, 2009

GENERAL REGULATIONS

J. SPECIAL PROMOTIONS (Cont'd)

(N) <u>Save</u>

During the period January 1, 2009 through December 31, 2009, existing business customers will be eligible for two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. The customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding long distance, taxes, surcharges, and other fees). The credits will not exceed the customer's monthly charges (excluding long distance, taxes, surcharges, and other fees) and will be reflected on the customer's bill for the first and third month bills following the customer's acceptance of this promotion. A maximum credit of \$1,000 is available.

(N)

Embarq Florida, Inc. SECTION A2

BY: John M. Felz Director Original Sheet 100 Effective: January 1, 2009

GENERAL REGULATIONS

J. SPECIAL PROMOTIONS (Cont'd)

Complex Customer Offer

(N)

During the period January 1, 2009 through June 30, 2009, new and existing business customers who are contacted by the Company or contact the Company and request this promotion may be eligible for a one-time bill credit when they subscribe to ISDN-PRI II and/or PRI-Bundle. To be eligible, customers must order a qualifying service(s) under a new two year or greater term commitment with a resulting monthly spend of \$300 or more. Charges for all qualifying services (excluding taxes, surcharges and other fees) contribute towards the monthly spend. All nonrecurring installation and service charges normally applicable will also be waived under this promotion (excluding inside wire, construction, or CPE installation).

The credits will range from \$300 to \$2,000, but will not exceed the customer's monthly charges (excluding taxes, surcharges, and other fees) and will be reflected on the customer's bill in the next full month's billing cycle.

There is no limit to the number of qualifying services that a customer can subscribe to under this promotion.

The first full month's service for which credit will be issued will count as the first month of service under the term commitment period. If a customer discontinues service for which credit was issued prior to the end of required service period, credits issued under this promotion will not be rescinded; however, customers who discontinue service prior to the end of the term commitment period are responsible for the termination liability charges for the service(s) that are prematurely disconnected.

(N)

Embarg Florida, Inc. SECTION A2

BY: John M. Felz Director Original Sheet 101 Effective: January 1, 2009

GENERAL REGULATIONS

J. SPECIAL PROMOTIONS (Cont'd)

Complete Business Bundle (One Month Free)

(N)

During the period January 1, 2009 through June 30, 2009, business customers who are not currently subscribed to the Company's High-speed Internet or Complete Business Bundle may be eligible for a one-time waiver of the monthly recurring charge for Complete Business Bundle. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must subscribe to (1) Complete Business Bundle under a two-year term commitment and (2) High-speed Internet (1.5 Mbps or greater) under a two year term commitment.

The one-time waiver of the monthly recurring charge for Complete Business Bundle will apply for the first full month's service after the service is installed. This waiver only applies to the initial bundle ordered per location.

Free Install (Solutions & MultiLine Bundle)

During the period January 1, 2009 through June 30, 2009, business customers who order any Solutions - Business Package or MultiLine Bundle may be eligible for the waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must add any Solutions Business Package or MultiLine Bundle as a new line to their account.

There is no limit to the number of times a customer can receive this promotion during the promotional period.

MultiLine Bundle (One Month Free)

During the period January 1, 2009 through June 30, 2009, business customers who are not currently subscribed to the Company's High-speed Internet or MultiLine Bundle may be eligible for a one-time waiver of the monthly recurring charge for MultiLine Bundle. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must subscribe to (1) MultiLine Bundle under a two-year or three year term commitment; (2) High-speed Internet (1.5 Mbps or greater) under a two year term commitment; and 3) one of the following Embarq Communications, Inc. long distance plans: a) Business AnyTime (per account/location), b) Small Business Unlimited Solutions II (per line), or c) Block of Time for MultiLine Bundle (per account/location).

The one-time waiver of the monthly recurring charge for MultiLine Bundle will apply for the first full month's service after the service is installed. This waiver applies to all qualifying MultiLine Bundles ordered.

(N)

Embarq Florida, Inc. **SECTION A2**

Fifth Fourth Revised Sheet 68
Cancelling Fourth Third Revised Sheet 68
Effective: January 1, 2009 November 9, 2007

F. B. Poag Director

GENERAL REGULATIONS

SPECIAL PROMOTIONS (Cont'd) J.

BY:

Area of Promotion	<u>Service</u>	Charges Waived	<u>Period</u>
Business customers who contact or who are contacted by the Company.	Business Individual Line, Key Line, and/or PBX Trunk	Waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers must subscribe to one of the qualifying services, and the customer's total monthly charges must be \$100 or more. Charges for all regulated and non-regulated services (excluding taxes, surcharges and other fees) contribute towards the qualifying monthly charges. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required spend level with each subsequent order.	1/1/07 thru <u>12/31/09</u> 12/31/08
Business customers who contact or who are contacted by the Company.	Centrex Service II and/or ISDN-BRI	Waiver of all nonrecurring installation and service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, must subscribe to one of the qualifying services, and must commit to a minimum of a one year term. Customers subscribing to services under this promotion who discontinue service within one year of installation will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.	1/1/07 thru 12/31/09 12/31/08

Embarq Florida, Inc. **SECTION A2**

Sixth Fifth Revised Sheet 69
Cancelling Fifth Fourth Revised Sheet 69
Effective: January 1, 2009 November 9, 2007

F. B. Poag Director

GENERAL REGULATIONS

SPECIAL PROMOTIONS (Cont'd) J.

BY:

Area of Promotion	<u>Service</u>	Charges Waived	<u>Period</u>
Business customers who contact or who are contacted by the Company.	ISDN PRI, Enhanced Frame Relay, ATM, Digilink, Translink, and/or Lightlink	Waiver of all nonrecurring installation and service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers must subscribe to one of the qualifying services, and must commit to a minimum of a three year term. Customers subscribing to services under this promotion who discontinue service within three years of installation will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.	1/1/07 thru 12/31/09 12/31/08

Embarq Florida, Inc. SECTION A2

Fifth Fourth Revised Sheet 87 Cancelling Fourth Third Revised Sheet 87 Effective: January 1, 2009 June 1, 2008

BY: John M. Felz Director

Director

GENERAL REGULATIONS

J. SPECIAL PROMOTIONS (Cont'd)

1T08' SOHO / SMALL BUSINESS ANNIVERSARY CARD PROGRAM (08-PB1)

Beginning June 1, 2008 and ending <u>December 31, 2008</u> January 31, 2009, a direct mailing will be sent to all business customers with 99 lines/trunks or fewer, notifying them of their eligibility for a \$10 anniversary invoice credit. The notice will be mailed immediately prior to the anniversary of the date on which the customer established service with the Company. A bill message reminder of this offer will also appear on the customer's invoice during the customer's anniversary month.

Customers who respond to this offer within 90 days after receiving the direct mailing will receive a \$10 invoice credit. The credit will appear on the customer's bill within two billing cycles after contacting the Company. When customers respond to this offer, the Company will also discuss the customers' service needs and their satisfaction with the Company.

For customers with multiple accounts, only one \$10 invoice credit is available, with such tied to the customer's oldest account.