

January 19, 2010

Ms. Beth Salak
Director, Division of Competitive Markets and Enforcement
Attention: Tariff Section
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: TL727

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarq Florida, Inc. d/b/a CenturyLink General Exchange Tariff. This filing is submitted with a proposed effective date of January 20, 2010. The Company's tariffs are available on its website at http://about.centurylink.com/tariffs/.

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Sixth Revised Sheet 11

Seventh Revised Sheet 2

Section A13 Fifth Revised Contents Sheet 1

This filing introduces a customer referral program for residence customers. In addition, this filing deletes an existing customer referral program previously available to subscribers of certain Solutions – Residence packages.

If you have any questions or need additional information regarding this filing, please call me.

Sincerely,

Debra Levy

Attachments

cc: Sandy Khazraee

DEBRA LEVY TARIFF ANALYST II Debra.Levy@CenturyLink.com Voice: (913) 345-7571

Fax: (913) 345-7571

FL10-01

Embarq Florida, Inc. d/b/a CenturyLink

Fifth Revised Sheet 4 Cancelling Fourth Revised Sheet 4 Effective: January 20, 2010

By: Chantel Mosby

Director

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Embarq Florida, Inc. d/b/a CenturyLink

Sixth Revised Sheet 11 Cancelling Fifth Revised Sheet 11 Effective: January 20, 2010

By: Chantel Mosby Director

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Embarq Florida, Inc. d/b/a CenturyLink

**SECTION A13** 

Fifth Revised Contents Sheet 1

By: Chantel Mosby Director

Cancelling Fourth Revised Contents Sheet 1

Effective: January 20, 2010

# MISCELLANEOUS SERVICE ARRANGEMENTS

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Embarq Florida, Inc. d/b/a CenturyLink

BY:

SECTION A13

Sixth Revised Sheet 15

Cancelling Fifth Revised Sheet 15 Chantel Mosby Director

Effective: January 20, 2010

#### MISCELLANEOUS SERVICE ARRANGEMENTS

#### D. RESIDENCE CUSTOMER REFERRAL PROGRAM

(N)

Existing residence customers may be eligible for a one-time \$50 bill credit when they submit a referral via the Company's Internet website that results in the establishment of a new customer account for service that includes residential local exchange service combined with the Company's non-regulated High-speed Internet, DISH, or IPTV. This one-time \$50 bill credit will be applied to the referring customer's account within sixty days after the Company has confirmed that the referred customer's newly established account included all of the required services. This bill credit is limited to one bill credit per customer referral and unused credits will roll over to future months. Each customer is limited to a maximum of \$600 in referral credits per calendar year.

(N)

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27 Seventh Revised Sheet 2 Cancelling Sixth Revised Sheet 2 Effective: January 20, 2010

BY: Chantel Mosby Director

#### SPECIAL PACKAGED OFFERINGS

- A. SOLUTIONS RESIDENCE (Cont'd)
  - 2. Regulations (Cont'd)
    - h. Residence customers enrolled in the Plan, who subsequently become subject to Company initiated toll restriction will have all existing Solutions lines converted to the applicable tariff rates. The Service Charges will not apply for those existing lines converted, in-place, due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in the Plan until such time as all associated unpaid balances are satisfactorily paid in full.
    - i. Reserved for Future Use

(D)

(C) (D)

j. Prices of the individual services included in these packages may be higher or lower than the packaged offering.

Embarq Florida, Inc. d/b/a CenturyLink

Fifth Fourth Revised Sheet 4 Cancelling Fourth Third Revised Sheet 4 Effective: January 20, 2010 June 20, 2008

Ву: Chantel Mosby John M. Felz

Director

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Embarq Florida, Inc. <u>d/b/a CenturyLink</u>

Sixth Fifth Revised Sheet 11 Cancelling Fifth Fourth Revised Sheet 11 Effective: January 20, 2010 June 20, 2008

By: Chantel Mosby John M. Felz Director

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Embarq Florida, Inc. d/b/a CenturyLink		SECTION A13
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Ву:	Chantel Mosby John M. Felz	Cancelling Fourth Third Revised Contents Sheet 1
-	Director	Effective: January 20, 2010 March 13, 2008

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Embarq Florida, Inc. <u>d/b/a CenturyLink</u> SECTION A13

Sixth Fifth Revised Sheet 15

BY: Chantel Mosby John M. Felz

Cancelling Fifth Fourth Revised Sheet 15

Director Effective: <u>January 20, 2010 March 13, 2008</u>

#### MISCELLANEOUS SERVICE ARRANGEMENTS

#### D. RESIDENCE CUSTOMER REFERRAL PROGRAM RESERVED FOR FUTURE USE

(T)(N)

Existing residence customers may be eligible for a one-time \$50 bill credit when they submit a referral via the Company's Internet website that results in the establishment of a new customer account for service that includes residential local exchange service combined with the Company's non-regulated High-speed Internet, DISH, or IPTV. This one-time \$50 bill credit will be applied to the referring customer's account within sixty days after the Company has confirmed that the referred customer's newly established account included all of the required services. This bill credit is limited to one bill credit per customer referral and unused credits will roll over to future months. Each customer is limited to a maximum of \$600 in referral credits per calendar year.

(N)

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

Seventh Sixth Revised Sheet 2

Cancelling <u>Sixth</u> Fifth Revised Sheet 2 Effective: January 20, 2010 February 22, 2007

BY: <u>Chantel Mosby F. B. Poag</u> Director

#### SPECIAL PACKAGED OFFERINGS

- A. SOLUTIONS RESIDENCE (Cont'd)
  - 2. Regulations (Cont'd)
    - n. Residence customers enrolled in the Plan, who subsequently become subject to Company initiated toll restriction will have all existing Solutions lines converted to the applicable tariff rates. The Service Charges will not apply for those existing lines converted, in-place, due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in the Plan until such time as all associated unpaid balances are satisfactorily paid in full.
    - i. Reserved for Future Use Customer Referral Program

(<u>N)(T)</u> (D)

4) Existing residential customers subscribed to one of the following combinations of services who submit a referral via the Company's Internet website will receive a \$25 bill credit if the referral results in the activation of either of the qualifying service combinations by the referred customer within sixty days of the referral:

> (<del>D)</del> (<del>D)</del>

a) Core Solution Plus Package with Embarq Communications, Inc. Solutions Unlimited Long Distance,

(<del>T)</del>

**b)** Personal II Solution Package with Embarq Communications, Inc. Solutions Unlimited Long Distance,

<del>(T)</del>

c) Home II Solution Package with one required Premium Enhanced Service (LineGuard/Data LineGuard, CPE Warranty Plus or VoiceMail) and Embarq Communications, Inc. Solutions Unlimited Long Distance.

<del>(T)</del>

d) Progressive Plan Solution package.

<del>(T)</del>

2) The referring customer will receive the bill credit within sixty days of the referred customer subscribing to the same services. Multiple credits may be received by the referring customer, with one credit rendered per bill cycle and unused credits rolling over to future months.

(D)

j. Prices of the individual services included in these packages may be higher or lower than the packaged offering.

<del>(M)(T)</del>