

February 9, 2012

Ms. Beth Salak
Director, Division of Competitive Markets and Enforcement
Attention: Tariff Section
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: TL727

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarq Florida, Inc. d/b/a CenturyLink General Exchange Tariff. This filing is submitted with a proposed effective date of February 10, 2012. The Company's tariffs are available on its website at http://about.centurylink.com/tariffs/.

Section A27 Second Revised Sheet 11.02

Section A127 Twelfth Revised Sheet 2

Ninth Revised Sheet 3 Third Revised Sheet 4 Second Revised Sheet 5 Second Revised Sheet 6 Third Revised Sheet 7 Section A127 Second Revised Sheet 12

Second Revised Sheet 18 Second Revised Sheet 22 Second Revised Sheet 23 Second Revised Sheet 24 First Revised Sheet 25

This filing increases rates for various packaged services for business customers. Customers were notified of the rate increases.

If you have any questions regarding this filing, please call me or Sandy Khazraee.

Sincerely,

/s/ Debra Levy

Debra Levy

Attachments

cc: Sandy Khazraee

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FL 12-01

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27 Second Revised Sheet 11.02 Cancelling First Revised Sheet 11.02 Effective: February 10, 2012

BY: Darlene N. Terry Tariff Manager

SPECIAL PACKAGED OFFERINGS

C. BUSINESS ASSIST ADVANTAGE PLANS (Cont'd)

4. RATES AND CHARGES

a. Business Assist Advantage Plan

Flat Rate Individual Business Line or Key Trunk
Rotary Line Service (optional)
Choice of available Custom Calling and/or ExpressTouch Features

Monthly Rates				
"A" Exchanges "B" Exchange				
Initial bundle, per location (1)	\$49.45 (I)	\$43.95 (I)		
2 nd through 10 th bundle (per bundle), per location	39.95	29.95		

b. Unlimited Business Assist Advantage Plan (2)

Flat Rate Individual Business Line or Key Trunk Rotary Line Service (optional) Choice of available Custom Calling and/or ExpressTouch Features

Monthly Rates				
"A" Exchanges "B" Exchanges				
Initial bundle, per location (1)	\$54.25 (I)	\$39.95 (I)		
2 nd through 10 th bundle (per bundle), per location	34.95	29.95		

When customers also subscribe to the Company's non-regulated Voicemail, a \$2.50 discount is applied to the monthly rate.

Customers must also subscribe to Embarq Communications, Inc. long distance Business Unlimited, a Business Assist Advantage Plan.

Embarg Florida, Inc. d/b/a CenturyLink

SECTION A127

Twelfth Revised Sheet 2

BY: Darlene N. Terry Tariff Manager Cancelling Eleventh Revised Sheet 2 Effective: February 10, 2012

OBSOLETE SERVICE OFFERINGS SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS

No new customers may subscribe to these services. This service will continue to be provided to existing customers until such time as discontinued by the customer, the Company, or the Florida Public Service Commission or the service can no longer be maintained by the Company.

1. General

a. Solutions is an optional business service enrollment plan.

2. Rates and Charges

a. Solutions Packages

Monthly Rate #

\$38.45(1)

1) Economy Solution II (1)
Obsolete May 4, 2005 (2)
Local Exchange Service
Choice of three of the following:
Call Forwarding Features (Call Forward Busy-Fixed, plus Call Forward No Answer-Fixed)
Enhanced Call Waiting
Caller ID with Name (includes
Anonymous Call Rejection)

Three-Way Calling Repeat Dial

2) Ideal Solution

65.95(1)

65.95 (I)

Obsolete June 16, 2005 ⁽²⁾
Local Exchange Service
Essentials Custom Calling Package

60 minutes of Local Toll

3) Choice Solution

Obsolete June 16, 2005 (2)

Local Exchange Service InTouch with Call Forwarding

Custom Calling Package

60 minutes of Local Toll

4) Standard Solution I

65.95 (I)

Obsolete June 16, 2005 (2)
Local Exchange Service
Enhanced Call Waiting
60 minutes of Local Toll

[#] Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.

⁽¹⁾ Customers must also purchase any Embarq Communications, Inc. Plan.

⁽²⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127 Ninth Revised Sheet 3 Cancelling Eighth Revised Sheet 3 Effective: February 10, 2012

BY: Darlene N. Terry Tariff Manager

OBSOLETE SERVICE OFFERINGS SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS

- 2. Rates and Charges (Continued)
 - a. Solutions Packages (Continued)

Join	mons i ackages (continued)	Monthly Rate
5)	Standard Solution II Obsolete June 16, 2005 (1) Local Exchange Service InTouch with Call Forwarding Custom Calling Package	\$ 47.25 (I)
6)	Basic Solution Obsolete June 16, 2005 (1) Local Exchange Service Classic Package 60 minutes of Local Toll	65.95 (I)
7)	Classic Solution Obsolete June 16, 2005 (1) Local Exchange Service Classic Package	54.95 (I)
8)	Priority Solution Obsolete June 20, 2008 (1) Local Exchange Service Call Forwarding Call Forward Busy-Fixed Call Forward No Answer-Fixed Enhanced Call Waiting Caller ID with Name (includes	43.95 (I)

Anonymous Call Rejection)

⁽¹⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127 Third Revised Sheet 4 Cancels Second Revised Sheet 4 Effective: February 10, 2012

BY: Darlene N. Terry Tariff Manager

> OBSOLETE SERVICE OFFERINGS SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

9)

- 2. Rates and Charges (Cont'd)
 - a. Solutions Packages (Cont'd)

Monthly Rate
Tallahassee All Other
Exchange Exchanges

<u>Sure Solution II</u> \$46.15 (I) \$46.15 (I)
Obsolete March 18, 2011 (1)

Flat Rate Business 1-Party Local Exchange Service
Enhanced Call Waiting
Three-Way Calling
Return Call
Repeat Dial
Call Forwarding
Selective Call Rejection
Caller ID with Name (includes
Anonymous Call Rejection)
Call Waiting ID
Call Forward Busy-Fixed

Call Forward No Answer-Fixed

⁽¹⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry Tariff Manager SECTION A127 Second Revised Sheet 5 Cancelling First Revised Sheet 5 Effective: February 10, 2012

OBSOLETE SERVICE OFFERINGS SPECIAL PACKAGED OFFERINGS

- B. SOLUTIONS BUSINESS (Cont'd)
 - 2. Rates and Charges (Cont'd)
 - a. Solutions Packages (Cont'd)

Monthly Rate
Tallahassee All Other
Exchange Exchanges

38.45 ⁽¹⁾

(I)

38.45 ⁽¹⁾

10) Economy Solution
Obsolete March 18, 2011 (3)
Flat Rate Business 1-Party Local Exchange Service
Choice of two of the following:
Call Forwarding Features (Call Forward Busy-Fixed
plus Call Forward No Answer-Fixed)
Enhanced Call Waiting (2)
Caller ID with Name (includes
Anonymous Call Rejection)
Signal Ring

1) Customers must also subscribe to any Embarq Communications, Inc. long distance plan.

When Enhanced Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.

⁽³⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry Tariff Manager SECTION A127 Second Revised Sheet 6 Cancelling First Revised Sheet 6 Effective: February 10, 2012

OBSOLETE SERVICE OFFERINGS SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

12)

- 2. Rates and Charges (Cont'd)
 - a. Solutions Packages (Cont'd)

Monthly Rate

11) Rotary Classic Solution
Obsolete March 18, 2011 (4)
Business Rotary Exchange Service
Three-Way Calling
Return Call
Call Forwarding
Caller ID with Name (including
Anonymous Call Rejection)
Call Forward Busy-Fixed
Call Forward No Answer-Fixed

\$**61.55**(I)

38.45 ⁽²⁾ (|)

Obsolete March 18, 2011 (4)
Flat Rate Business 1-Party Local Exchange Service
Choice of three of the following:
Call Forwarding Features (Call Forward Busy-Fixed
plus Call Forward No Answer-Fixed)
Enhanced Call Waiting (3)
Caller ID with Name (includes
Anonymous Call Rejection)

Three-Way Calling Return Call

Economy Bundle II A

⁽¹⁾ Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan. Customers who subscribed to this service prior to 6/16/05 who also subscribe to the grandfathered Small Business Unlimited long distance plan must also subscribe to Voicemail.

⁽²⁾ Customers must also subscribe to any Embarq Communications, Inc. long distance plan.

When Enhanced Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.

⁽⁴⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127
Third Revised Sheet 7
Cancels Second Revised Sheet 7
Effective: February 10, 2012

Darlene N. Terry Tariff Manager

BY:

OBSOLETE SERVICE OFFERINGS SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

13)

- 2. Rates and Charges (Cont'd)
 - a. Solutions Packages (Cont'd)

Monthly Rate

Complete Business Bundle
Obsolete March 18, 2011 (4)
Flat Rate Business 1-Party Local Exchange Service
Enhanced Call Waiting
Three-Way Calling
Return Call
Repeat Dial
Call Forwarding
Selective Call Rejection
Caller ID With Name (includes
Anonymous Call Rejection)
Call Waiting ID
Call Forward Busy-Fixed
Call Forward No Answer-Fixed

Initial bundle, per location 2nd through 9th bundle (per bundle), per location \$35.90 (1)

30.00 ⁽²⁾

Customers must also subscribe to 1.5 Mbps (or greater) High-speed Internet under a two year (or greater) term commitment, Voicemail, DSL Secure and Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

Customers must also subscribe to the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

⁽³⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

Second Revised Sheet 12 Cancelling First Revised Sheet 12

Effective: February 10, 2012

BY: Darlene N. Terry Tariff Manager

OBSOLETE SERVICE OFFERINGS SPECIAL PACKAGED OFFERINGS

D. MARKET TRIALS (4) (Cont'd)

MULTILINE 2 BUNDLE (Cont'd)

4. Rates and Charges

Monthly Rate (1)
Category 1 Category 2
Exchanges Exchanges

a. Flat Rate Key Trunk or Flat Rate
Business 1-Party Local Exchange Service
Rotary Line Service (optional)
Three-Way Calling with Transfer (optional)
Caller ID with Name (optional) (includes
Anonymous Call Rejection)
Speed Dial 8

- Two Year Commitment Period, per bundle

\$30.25 ⁽²⁾ \$38.50 ⁽²⁾

 with Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan

- Two Year Commitment Period, per bundle

23.65 ⁽³⁾ 39.00 ⁽³⁾

- b. Exchanges by Category
 - 1) Category 1 Exchanges

Bonita Springs N. Cape Coral Pine Island
Cape Coral N. Ft. Myers Port Charlotte
Ft. Myers Naples Punta Gorda
Ft. Myers Beach North Naples Sanibel-Captiva Island
Immokalee Marco Island Tallahassee

⁽¹⁾ Customers must also subscribe to the Company's non-regulated High-speed Internet (at any available data speed).

Customers must also subscribe to an Embarq Communications, Inc. long distance plan, excluding the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

Customers must also subscribe to the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

⁽⁴⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry Tariff Manager SECTION A127 Second Revised Sheet 18 Cancelling First Revised Sheet 18 Effective: February 10, 2012

OBSOLETE SERVICE OFFERINGS SPECIAL PACKAGED OFFERINGS

F. MULTILINE BUNDLE (3) (Cont'd)

- 4. Rates and Charges
 - a. Flat Rate Key Trunk or Flat Rate
 Business 1-Party Local Exchange Service
 Rotary Line Service (optional)
 Three-Way Calling with Transfer (optional)
 Caller ID with Name (optional) (includes
 Anonymous Call Rejection)

		Monthly Rate (1)
1)	Month-to-Month, per bundle	\$ 45.10 ⁽²⁾ (I)
2)	One Year Commitment Period, per bundle	41.80 ⁽²⁾ \
3)	Two Year Commitment Period, per bundle	38.50 (2)
4)	Three Year Commitment Period, per bundle	35.20 ⁽²⁾ (1)

Customers must also subscribe to: 1) the Company's non-regulated 1.5 Mbps (where available) or greater High-speed Internet (In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's 768 Kbps High-speed Internet or non-regulated Satellite Broadband Service); or 2) the Company's non-regulated Dedicated IP Service, per each MultiLine Bundle location The qualifying service must be billed on the same invoice as the MultiLine Bundles, but may be provisioned on access lines or trunks other than the MultiLine Bundle that are billed under the same invoice.

⁽²⁾ Customers must also subscribe to an Embarg Communications, Inc. long distance plan.

⁽³⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

SECTION A127 Second Revised Sheet 22 Cancels First Revised Sheet 22 Effective: February 10, 2012

BY: Darlene N. Terry Tariff Manager

OBSOLETE SERVICE OFFERINGS SPECIAL PACKAGED OFFERINGS

G. SOLUTIONS II – BUSINESS (1) (Cont'd)

4. Rates and Charges

a. Connected II (3)

Monthly Rates				
Month-to- Term Commitments				nts
(0)	Month,	1 Year,	2 Years,	3 Years,
Exchange ⁽²⁾	per bundle	per bundle	per bundle	per bundle
Category 1 Exchanges	\$38.45 (I)	\$29.65 (I)	\$28.55 (I)	\$27.45 (I)
Category 2 Exchanges	\$58.25 (I)	\$52.75 (I)	\$47.25 (I)	\$41.75 (I)

Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan (Option 2 – Extended Calling USA).

⁽²⁾ See G.5. following for a list of exchanges by category.

⁽³⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127 Second Revised Sheet 23 Cancelling First Revised Sheet 23 Effective: February 10, 2012

BY: Darlene N. Terry Tariff Manager

OBSOLETE SERVICE OFFERINGS SPECIAL PACKAGED OFFERINGS

- G. SOLUTIONS II BUSINESS (4) (Cont'd)
 - 4. Rates and Charges (Cont'd)
 - b. <u>Economy Bundle</u> II B (1)

Flat Rate Business 1-Party Local Exchange Service
Choice of three of the following:
Call Forward No Answer - Fixed
plus Call Forward Busy - Fixed
Enhanced Call Waiting (2)
Caller ID with Name (includes
Anonymous Call Rejection)
Three-Way Calling
Return Call

Monthly Rates				
	Month-to- Term Commitments			
Exchange (3)	Month, per bundle	1 Year, per bundle	2 Years, per bundle	3 Years, per bundle
Category 1 Exchanges	\$38.45 (I)	\$37.90 (I)	\$37.35 (I)	\$36.80 (I)
Category 2 Exchanges	\$38.45 (I)	\$ 37.90 (l)	\$ 37.35 (I)	\$ 36.80 (l)

⁽¹⁾ Customers must also subscribe to an Embarq Communications, Inc. long distance plan.

When Enhanced Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.

⁽³⁾ See G.5. following for a list of exchanges by category.

⁽⁴⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127 Second Revised Sheet 24 Cancelling First Revised Sheet 24 Effective: February 10, 2012

BY: Darlene N. Terry Tariff Manager

OBSOLETE SERVICE OFFERINGS SPECIAL PACKAGED OFFERINGS

- SOLUTIONS II BUSINESS (3) (Cont'd) G.
 - Rates and Charges (Cont'd) 4.
 - Complete Business Bundle II (1) c.

Flat Rate Key Trunk or Flat Rate Business 1-Party Local Exchange Service Rotary Line Service (optional) Enhanced Call Waiting Three-Way Calling or Three-Way Calling with Transfer Call Forwarding Return Call Repeat Dial Speed Dial 8 Caller ID with Name (includes Anonymous Call Rejection) Call Waiting ID Call Forward No Answer-Fixed

Call Forward Busy-Fixed

Monthly Rates				
	Month-to- Term Commitments			
(0)	Month,	1 Year,	2 Years,	3 Years,
Exchange (2)	per bundle	per bundle	per bundle	per bundle
Category 1 Exchanges	\$27.45 (I)	\$27.45 (I)	\$27.45 (I)	\$27.45 (I)
Category 2 Exchanges	\$38.50 (I)	\$38.50 (I)	\$38.50 (I)	\$38.50 (I)

Customers must also subscribe to Embarg Communications, Inc. Small Business Unlimited Solutions II long distance plan (Option 2 – Extended Calling USA). In addition, customers must also subscribe to 1.5 Mbps (or greater) High-speed Internet.

See G.5. following for a list of exchanges by category.

As of March 18, 2011, this service is limited to lines in service for existing customers.

Embarq Florida, Inc. d/b/a CenturyLink

Darlene N. Terry Tariff Manager

BY:

SECTION A127 First Revised Sheet 25 Cancels Original Sheet 25 Effective: February 10, 2012

OBSOLETE SERVICE OFFERINGS SPECIAL PACKAGED OFFERINGS

- G. SOLUTIONS II BUSINESS (2) (Cont'd)
 - 4. Rates and Charges (Cont'd)
 - d. Basic Offer Bundle (1)

Monthly Rates				
	Month-to- Term Commitments			
	Month, per bundle	1 Year, per bundle	2 Years, per bundle	3 Years, per bundle
All Exchanges	\$ 50.60 (l)	\$ 47.30 (l)	\$44.00 (I)	\$40.70 (I)

Customers must also subscribe to the Company's non-regulated 1.5 Mbps (where available) or greater High-speed Internet under a one, two or three year term commitment with the initial bundle at each customer location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's 768 Kbps High-speed Internet or non-regulated Satellite Broadband Service.

⁽²⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.