

July 11, 2012

Ms. Beth Salak Director, Division of Competitive Markets and Enforcement Attention: Tariff Section Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

RE: TL727

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarq Florida, Inc. d/b/a CenturyLink General Exchange Tariff. The rate changes in this filing became effective July 1, 2012. Customers were notified of the rate increases in their May bills. The Company's tariffs are available on its website at <u>www.centurylink.com/tariffs</u>.

Section A3	Nineteenth Revised Sheet 47	Section A13	Twenty-Second Revised Sheet 29
	Eighteenth Revised Sheet 49		Tenth Revised Sheet 41
	Eleventh Revised Sheet 55	Section A18	Tenth Revised Sheet 23
	Eighth Revised Sheet 58		Seventh Revised Sheet 47
Section A6	Fourth Revised Sheet 17		

Rates were decreased for Useppa Island and North Captiva Island Key Line and PBX Trunk rates.

Charges were increased for the following:

Station-to-Station Operator Assisted Local and Long Distance Message Telecommunications Service calls; Verification and Emergency Interrupt Service; Directory Listings Miscellaneous Lists All Other Types; and Usage Sensitive Three-Way Calling, Return Call and Repeat Dial.

If you have any questions regarding this filing, please call me or Sandy Khazraee.

Sincerely,

/s/ Debra Levy

Debra Levy

Attachments

cc: Sandy Khazraee

FL 12-06

BY: Darlene N. Terry Tariff Manager SECTION A3 Nineteenth Revised Sheet 47 Cancelling Eighteenth Revised Sheet 47 Effective: July 12, 2012\*

# BASIC LOCAL EXCHANGE SERVICE

### E. LOCAL EXCHANGE EXCEPTIONS (Cont'd)

- 3. Pine Island Exchange: Useppa Island
  - a. Except as otherwise provided, the rates and regulations contained in the General Exchange Tariff apply in this exception area.
  - b. The telephone rates specified hereunder entitle the subscriber to an unlimited number of local telephone messages to all stations bearing the designation of Pine Island, Fort Myers, Fort Myers Beach, North Fort Myers, Cape Coral, North Cape Coral, and Sanibel-Captiva Islands exchanges.
  - c. A map showing the Exception Area is filed in Supplemental Section A3.
  - d. Each customer will be required to make a contribution for construction for the first five years that customer location has service. This contribution for construction will apply for service provided through the originally placed, or replaced, cable pairs which number 100.
  - e. Within this Exception Area, the following access line rates apply:

	<u>Business</u>	<u>Residence</u>	
Individual Line	\$40.00	\$18.50	
Individual Line, Rotary PBX Trunk	49.00 <b>49.00</b> (R)	20.00	
Centrex	40.70	26.00 <sup>(1)</sup>	(T)
Centrex, Rotary	51.65	30.00	
Key Line	<b>34.00</b> (R)	27.00	
Key Line, Rotary	50.00	30.00	
Pay Telephone Service (PATS)	40.00 plus PA	40.00 plus PATS usage	
Network Access Registers (NAR) per Register	40.00		
Off Premises Extension	35.00	20.00	

f. A special trip charge of \$35 will apply in addition to the connection charges specified within this tariff.

<sup>(1)</sup>Grandfathered.

\*Rate changes effective July 1, 2012.

BY: Darlene N. Terry Tariff Manager SECTION A3 Eighteenth Revised Sheet 49 Cancelling Seventeenth Revised Sheet 49 Effective: July 12, 2012\*

# BASIC LOCAL EXCHANGE SERVICE

#### E. LOCAL EXCHANGE EXCEPTIONS (Cont'd)

- 5. Sanibel-Captiva Islands: North Captiva Island (Cont'd)
  - e. Within this Exception Area, the following access line rates apply:

	<u>Business</u>	<u>Residence</u>
Individual Line	\$40.00	\$18.50
Individual Line, Rotary	49.00	20.00
PBX Trunk	<b>49.00</b> (R)	
Centrex	40.70	26.00 <sup>(1)</sup>
Centrex, Rotary	51.65	30.00
Key Line	<b>34.00</b> (R)	27.00
Key Line, Rotary	50.00	30.00
Pay Telephone Service (PATS)	40.00 plus PATS usage	
Network Access Registers (NAR) per Register	40.00	
Off Premises Extension	35.00	20.00

- f. A special trip charge of \$35 will apply in addition to the connection charges specified within this tariff.
- g. Throughout the exception area, the rates for service not specifically shown in this section are given in the General Exchange Tariff.

<sup>(1)</sup> Grandfathered.

(T)

By: Darlene N. Terry Tariff Manager SECTION A3 Eleventh Revised Sheet 55 Cancelling Tenth Revised Sheet 55 Effective: July 12, 2012\*

# BASIC LOCAL EXCHANGE SERVICE

#### H. OPERATOR ASSISTED LOCAL CALLS

- 1. All types of local exchange service have local calling areas as specified previously in this tariff which are the areas that can be called on a flat-rate basis (no charge for individual calls), on a local coin call rate basis, or a measured or message rate basis.
- 2. Local dial calls must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable. Otherwise, operator assistance charges will apply to the call, in addition to the applicable local dial rate.
- 3. The following service charges apply in addition to the local dial rate applicable for operator assisted local calls.

a.	Station-to-Station customer dialed credit card local call	<b>\$2.50</b> (I)
b.	Station-to-Station operator assisted sent-paid, collect, third number, and non-customer-dialed credit card calls	<b>\$2.50</b> (I)
с.	Person-to-Person operator assisted local call	\$5.50

BY: Darlene N. Terry Tariff Manager SECTION A3 Eighth Revised Sheet 58 Cancelling Seventh Revised Sheet 58 Effective: July 12, 2012\*

# BASIC LOCAL EXCHANGE SERVICE

## I. VERIFICATION AND EMERGENCY INTERRUPT SERVICE

- 2. Rates and Charges
  - a. A charge of **\$5.00** is applicable for each chargeable verification request as defined (I) previously.
  - b. A charge of **\$5.00** in addition to the verification charge is applicable for each chargeable (I) emergency interrupt request as defined previously.
  - c. No charge will apply if the requesting customer identifies that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency which is operated by the Federal, state or local government, and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, licensed hospitals, etc.
  - d. Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.
  - e. If the number verified is not in use, or as a result of interrupt, the line is cleared, and at the calling party's request the operator completes the call, the charges for Operator Assisted Local Calls as defined in this tariff section apply in addition to the applicable verification and emergency interrupt charges.

By: Darlene N. Terry Tariff Manager SECTION A6 Fourth Revised Sheet 17 Cancels Third Revised Sheet 17 Effective: July 12, 2012\*

## DIRECTORY LISTINGS

## F. MISCELLANEOUS LISTINGS (Cont'd)

#### 11. Rates and Charges

a. Additional name listings in excess of those permitted without extra charge, reference listings, alternative (directive) listings, temporary listings, foreign exchange listings, listings for clients of Shared Tenant Service, Mobile Carriers, and Pay Telephone Service (PATS) operations and additional line matter, where permitted, are furnished at the following monthly rates:

Per foreign exchange listing, residence Per foreign exchange listing, business	Monthly Rate \$3.50 3.50
Per Vanity Listing, residence	3.50
Per Vanity Listing, business	5.00
Per listing, all other types of listings, residence	<b>3.50</b> (l)
Per listing, all other types of listings, business	<b>3.50</b> (l)

- b. A charge will be applicable if such listings are requested after the service is established. The subscriber to the service assumes responsibility for all charges for additional listings associated with his/her service.
- c. Listing charges date from the day the information records are posted and are payable monthly in advance. Information records are posted at the time of the application for the listing.

#### G. NONPUBLISHED AND NONLISTED NUMBER SERVICE

1. General

Some subscribers request their telephone numbers be omitted from both the directory and the Company's information records. Such requests may be fulfilled through the assignment of a nonpublished or nonlisted telephone number subject to the regulations outlined below.

- 2. Nonpublished Telephone Numbers
  - a. A nonpublished telephone number is one omitted from both the directory and the Company's information records. Such requests are discouraged as far as possible, and the subscriber requesting this service releases the Company from all responsibility for losses arising from such an arrangement.

BY: Darlene N. Terry Tariff Manager SECTION A13 Twenty-Second Revised Sheet 29 Cancelling Twenty-First Revised Sheet 29 Effective: July 12, 2012\*

# MISCELLANEOUS SERVICE ARRANGEMENTS

### E. CUSTOM CALLING FEATURES (Cont'd)

3. Rates and Charges (per central office line equipped)

Service Charges do not apply when Custom Calling Features are installed.

Per Feature

Residence	Monthly <u>Rate</u>
Call Forwarding	\$6.50
Call Forward No Answer	
- Fixed	2.65
- Customer Programmable	2.65
Call Forward Busy	
- Fixed	2.65
- Customer Programmable	2.65
Call Forward Remote Activation	2.20
Three-Way Calling	
- Flat Rate	5.95
- Usage Sensitive	<b>1.50</b> (I)
Call Waiting	8.50
Enhanced Call Waiting	8.50
Speed Dial 8	6.00
Call Waiting ID	6.50
Outbound Call Block Feature	5.50

By: Darlene N. Terry Tariff Manager SECTION A13 Tenth Revised Sheet 41 Cancelling Ninth Revised Sheet 41 Effective: July 12, 2012\*

# MISCELLANEOUS SERVICE ARRANGEMENTS

# F. EXPRESSTOUCH SERVICE (Cont'd)

3 Rates and Charges (Cont'd)

Service Charges do not apply when ExpressTouch Services are installed.

		Monthly <u>Rate</u>	Usage <u>Sensitive</u>
a.	Return Call		
	Residential Business	\$ 6.00 6.00	<b>\$ 1.50</b> (I) 1.50
b.	Repeat Dial		
	Residential Business	6.00 6.00	<b>1.50</b> (I) 1.50
C.	Call Tracing		
	Residential Business		10.00 10.00
d.	Selective Call Ring		
	Residential Business	6.00 6.00	
e.	Selective Call Rejection		
	Residential Business	6.00 6.00	
f.	Selective Call Forward		
	Residential Business	6.00 6.00	
g.	Selective Call Acceptance		
	Residential Business	6.00 6.00	
h.	Caller ID With Name		
	Residential Business	12.50 12.50	

\*Rate changes effective July 1, 2012.

#### GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry Tariff Manager SECTION A18 Tenth Revised Sheet 23 Cancelling Ninth Revised Sheet 23 Effective: July 12, 2012\*

## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

- D. TWO-POINT SERVICE (Cont'd)
  - 1. Service Between Land Wire Telephones (Cont'd)
    - h. Rate Table (Cont'd)
      - 2) Additional Charges
        - a) The following charges are in addition to the Basic Rate Table preceding when the call is placed using the following operator services:

(1)	Station		Charge <u>Per Call</u>
	(a) (b)	Customer Dialed Calling Card All other	<b>\$2.50</b> (I) <b>2.50</b> (I)
(2)	Person		
	(a)	All Calls	5.50

#### GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry Tariff Manager SECTION A18 Seventh Revised Sheet 47 Cancelling Sixth Revised Sheet 47 Effective: July 12, 2012\*

## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

- F. INTRALATA LONG DISTANCE VERIFICATION AND EMERGENCY INTERRUPT SERVICE (Cont'd)
  - 2. Rates and Charges (Cont'd)
    - b. Charges may not be billed on a collect basis or on a third-number basis to the number being verified or interrupted.
    - c. If a number verified is not in use, or as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the charges as specified in Section A18.D.1.h of this tariff apply in addition to the applicable verification and emergency interrupt charges.

		Nonrecurring <u>Charge</u>
d.	Verification Request	
	1) Each Request	<b>\$5.00</b> (I)
e.	Emergency Interrupt Request <sup>1</sup>	<i>5.00</i> (I)

<sup>1</sup>A charge for Verification Request also applies.

\*Rate changes effective July 1, 2012.