

November 20, 2012

Ms. Beth Salak
Director, Division of Competitive Markets and Enforcement
Attention: Tariff Section
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: TL727

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarq Florida, Inc. d/b/a CenturyLink General Exchange Tariff, which will become effective on November 23, 2012. The Company's tariffs are available on its website at <a href="https://www.centurylink.com/tariffs">www.centurylink.com/tariffs</a>.

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This filing introduces Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service, a simplified ISDN-PRI service. Concurrent with introduction of this simplified offer, the currently available Primary Rate Interface (PRI) service will be grandfathered. Current customers may choose to convert their existing Primary Rate Interface arrangements to the simplified structure without incurring nonrecurring charges or early termination fees. The simplified structure offers a Two-Way arrangement only. There is little current demand and no anticipated future demand for One-Way arrangements.

The monthly rate and nonrecurring charges for this simplified rate structure are equal to the sum of the current rate elements for the grandfathered structure, except that the nonrecurring charge for additional facilities installed at the same time under the same order is eliminated.

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The nonrecurring charge for Circular Hunt and E911 Call Screening is eliminated, and the nonrecurring charge for the optional Premium Package is reduced from \$258 to \$150. Current and new customers will benefit from the NRC reductions when they subscribe to additional services, because the grandfathered and the simplified services will share the same feature rates. Consequently, the feature rates previously contained in the service being grandfathered are moved to the new structure, and a note is added to the grandfathered rate section to reference the shared rate section.

If you have any questions regarding this filing, please call me at (913) 345-7571 or Sandy Khazraee at (850) 847-0173.

Sincerely,

/s/ Debra Levy

Debra Levy Attachments

cc: Sandy Khazraee

FL 12-09

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Embarq Florida, Inc. d/b/a CenturyLink

Twelfth Revised Sheet 7 Cancelling Eleventh Revised Sheet 7 Effective: November 23, 2012

By: Darlene N. Terry Tariff Manager

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Embarq Florida, Inc. d/b/a CenturyLink

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Effective: November 23, 2012

By: Darlene N. Terry Tariff Manager

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**SECTION A3** 

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(T)

Fourth Revised Sheet 38.1 Cancels Third Revised Sheet 38.1

Effective: November 23, 2012

By: Darlene N. Terry Tariff Manager

#### BASIC LOCAL EXCHANGE SERVICE

## C. DIALING PLANS

#### 7. UNLIMITED CALLING – FLAT RATE

Unlimited Calling is a Flat Rate optional calling plan which allows customers unlimited intraLATA calling for a single monthly rate.

- a. Customers must subscribe to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service as described in Section A29, Integrated Services Digital Network Primary Rate Interface II (ISDN-PRI II) as described in Section A129D, or Individual Voice Channels for Custom Access Solutions or Digital Trunking Service described in Section 30.
- b. Unlimited calling flat rate is available only between intraLATA exchanges with the 239, 863 and 941 NPAs (Area Codes).
- c. Operator assisted local call charges apply to calls placed through an operator.
- d. Rates

Monthly Recurring Rate

Per 1.544 Mbps Facility

\$100.00

Embarg Florida, Inc. d/b/a CenturyLink

**SECTION A27** 

Eighth Revised Sheet 11.1

Darlene N. Terry Tariff Manager

BY:

Cancelling Seventh Revised Sheet 11.1

Effective: November 23, 2012

## SPECIAL PACKAGED OFFERINGS

#### D. PRIMARY RATE INTERFACE (PRI) BUNDLE- BUSINESS

#### General

a. PRI Bundle is an optional business service enrollment plan. This offering permits a customer to receive features and services for a flat monthly rate for each bundle provided. PRI Bundle includes the following features and services:

1) ISDN-PRI Business Service consisting of 2-Way Primary Rate Interface and 24 Primary Rate Channels

(C) (D)

(C)

2) Up to 100 Direct Inward Dial (DID) Numbers (in blocks of 20) - Optional

(D)

3) Unlimited Extended Area Service (EAS) calls.

(T)

- 4) ISDN-PRI Business Service Standard Features
- 5) Incoming Call Identification (Caller ID Name and Number)

(T)

## 2. Regulations

a. Unless specified otherwise in this section, the regulations for ISDN-PRI **Business** Service, including Service **Charges**, set forth in Section A29, apply in addition to the regulations herein.

(C) (T)

- b. Unless specified otherwise in this section, the regulations for DID Service, including Non-recurring and Installation Charges, set forth in Section A16, apply in addition to the regulations herein.
- c. Service Charges do not apply when PRI Bundle replaces existing Local Exchange Service.
- d. Customers may activate all 100 DID numbers included in the bundle rate concurrent with installation of service or may activate the numbers in blocks of 20. When a customer activates fewer than 100 numbers concurrent with establishment of service, Service Charges do not apply for the initial or subsequent activations of 20-number blocks (up to 100 numbers).

Embarg Florida, Inc. d/b/a CenturyLink

BY:

**SECTION A27** 

Fifth Revised Sheet 11.2

Darlene N. Terry Cancelling Fourth Revised Sheet 11.2 Tariff Manager Effective: November 23, 2012

#### SPECIAL PACKAGED OFFERINGS

#### D. PRIMARY RATE INTERFACE (PRI) BUNDLE- BUSINESS (Continued)

#### 2. Regulations (Continued)

- e. Customers may order additional DID numbers, in excess of 100 for an individual PRI Bundle, subject to availability, at the rates specified in Section A16 of this tariff. Nonrecurring and Installation Charges apply for subsequent activation of numbers beyond those included in the bundle.
- The Optional Features available for ISDN-PRI Business Service are available with f. PRI Bundle at the rates specified in Section A29.
- Customers may not use Unlimited EAS for continuous connection to the Internet or g. full-time data connections.
- h. PRI Bundle is available under the term commitments of 2 years, 3 years, and 5 years. Termination Liability Charges set forth in Section A29 apply for PRI Bundle.
- i. Unless terminated by the PRI Bundle customer or the Company, a customer will remain enrolled in the PRI Bundle, as amended from time to time, with any applicable changes in rate, for as long as the PRI Bundle continues to be offered by the Company. If any features or services in the bundle are discontinued by the customer, the remaining features and services will be charged the normal tariff rate or charge.
- Customers enrolled in the bundle, who subsequently become subject to Company j. initiated toll restriction will have all existing PRI Bundle lines converted to the applicable tariff rates. Service Charges will not apply for those existing lines converted, in-place, due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in this bundle until such time as all associated unpaid balances are satisfactorily paid in full.

#### 3. Rates and Charges

	Monthly	Nonrecurring
Term Commitment	<u>Rate</u>	<u>Charge</u>
2 years	\$ 632.15	\$ 0.00
3 years	592.15	0.00
5 years	542.15	0.00
	2 years 3 years	Term Commitment         Rate           2 years         \$ 632.15           3 years         592.15

(C)

Embarq Florida, Inc. d/b/a CenturyLink

**SECTION A29** 

Eighth Revised Contents Sheet 1 Cancelling Seventh Revised Contents Sheet 1 Effective: November 23, 2012

Darlene N. Terry Tariff Manager

By:

## DIGITAL NETWORK SERVICES

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Embarg Florida, Inc. d/b/a CenturyLink

SECTION A29

Fourth Revised Sheet 24.1 Cancelling Third Revised Sheet 24.1

Effective: November 23, 2012

Darlene N. Terry Tariff Manager

By:

#### DIGITAL NETWORK SERVICES

B. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)
BUSINESS SERVICE

## (O)(N)

#### 1. General

- a. Integrated Services Digital Network Primary Rate Interface (ISDN-PRI) Business Service ("ISDN-PRI Business Service") is a local exchange offering supported by the ISDN architecture.
- b. ISDN-PRI Business Service provides a method of access to the telecommunications network called Primary Rate Access. Primary Rate Access is an ISDN based, DS1 access link to the telecommunications network and provides integration of multiple voice and data transmission channels on the same line. The service provides connectivity between an ISDN-PBX or other ISDN-compatible customer premises equipment ("CPE") and a serving central office. The basic structure for Primary Rate Access is comprised of twenty-three 64 Kbps B-Channels and one 64 Kbps D-Channel, referred to hereafter as "23-B+D". After subscribing to the original 23-B+D configuration, the customer may subscribe to additional ISDN-PRI Business Service arrangements in as 23-B+D or as 24-B Channels. These channels may be used to connect the customer's CPE to the Public Network (i.e., inward/outward trunks, two-way trunks, WATS lines or toll free service).
- c. ISDN-PRI Business Service provides network communication paths that provide the end user with access to a variety of network services and features including data, voice and video which conforms to internationally developed, published, and recognized standards generated by the International Telecommunications Union (ITU).
- d. ISDN-PRI Business Service and its optional features and functions are provided within a local access and transport area ("LATA") from central offices where appropriate ISDN facilities are available as determined by the Company. Service inquiries will be necessary to determine availability. Charges Applicable Under Special Conditions may apply as specified in Section A5 of this tariff.

<sup>(</sup>O) Material previously appearing on this sheet now appears in Section A129.

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Darlene N. Terry

Tariff Manager

By:

SECTION A29

Third Revised Sheet 24.2

Cancelling Second Revised Sheet 24.2

Effective: November 23, 2012

## **DIGITAL NETWORK SERVICES**

B. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) BUSINESS SERVICE (Cont'd)

# (O)(N)

### 2. Regulations

- a. The minimum service period for ISDN-PRI Business Service is six months. Term Discount Plan commitment periods of one, two, three and five years are available.
- b. ISDN-PRI Business Service is not offered in conjunction with Local Measured Service. No additional charges apply for calls to Local Calling Area and Extended Area Service (EAS) exchanges.
- c. The customer is responsible for providing CPE that is compatible with ISDN-PRI Business Service.
- d. The Company will not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provisioning of ISDN-PRI Business Service render any facilities provided by the customer obsolete, require modification or alteration of such equipment or system, or otherwise affect its use or performance.
- e. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user.
- f. Telephone numbers transmitted via the Optional or Standard Incoming Call Identification feature are intended solely for the use of the ISDN-PRI Business Service subscriber. Resale of this call identification information is prohibited.
- g. Non-Facility Associated Signaling (NFAS) provides the capability to serve multiple DS1's via a single D-Channel. This feature can be ordered where switch capabilities exist as determined by the Company. When NFAS is selected, the customer must order one ISDN-PRI Business Service arrangement as a 23-B+D arrangement. After the customer subscribes to the initial 23-B+D arrangement, the customer may subscribe to additional arrangements of either 23-B+D or 24 B-Channels. The D-Channel activated on the initial arrangement serves any additional ISDN-PRI Business Service arrangements with no D-Channel. The Company recommends that the number of B-channels supported by a single D-Channel not exceed 95.

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SECTION A29 Second Revised Sheet 24.3 Cancelling First Revised Sheet 24.3 Effective: November 23, 2012

Darlene N. Terry Tariff Manager

By:

#### DIGITAL NETWORK SERVICES

# B. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) BUSINESS SERVICE (Cont'd)

(O)(N)

### 2. Regulations (Cont'd)

h. This service is available only from central offices which have the necessary facilities to provide ISDN-PRI on the standard network platform. In the event a customer is served by a non-ISDN capable central office, the Company may provide ISDN-PRI Business Service from an alternative serving central office, as designated by the Company. The subscriber may be required to accept a foreign NXX. When a foreign NXX is required, the rates for the interoffice facilities of an interexchange ISDN-PRI Business Service arrangement, as specified in B.7.a. of this Section, will apply in addition to the rates normally applicable for an ISDN-PRI Business Service arrangement. The local calling area may not be the same as the local calling area of the exchange in which the customer is located.

If ISDN functionality becomes available from the central office that normally serves this subscriber, ISDN-PRI Business Service will be provided from that office and the subscriber may be required to accept a different NXX. If the subscriber chooses to continue ISDN-PRI Business Service from the alternative serving central office, the rates for the interoffice facilities of an interexchange ISDN-PRI Business Service arrangement will continue to apply in addition to the rates normally applicable for an ISDN-PRI Business Service Arrangement.

If a subscriber requests ISDN-PRI Business Service from an alternative serving central office other than that designated by the Company, the rates for the interoffice facilities of an interexchange ISDN-PRI Business Service arrangement will apply in addition to the rates normally applicable for an ISDN-PRI Business Service arrangement.

Emergency 911 calls placed over an ISDN-PRI Business Service arrangement that is provisioned via a foreign central office will be identified as originating in the alternative serving central office NXX and not the non-ISDN capable central office NXX. The Company shall not be liable for any loss or damages arising from emergency calls placed from ISDN-PRI Business Service provisioned via an alternative serving central office.

i. ISDN-PRI Business Service is available only where the customer's service location is within the provisioning limitations as determined prior to installation of the service. Should the customer's service location exceed said limitations, service will be provided where the Company has electrically compatible facilities available, or where existing facilities can be made electrically compatible.

Embarg Florida, Inc. d/b/a CenturyLink

Darlene N. Terry

Tariff Manager

By:

SECTION A29

Third Revised Sheet 24.4

Cancelling Second Revised Sheet 24.4

Effective: November 23, 2012

## DIGITAL NETWORK SERVICES

B. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) BUSINESS SERVICE (Cont'd)

(O)(N)

- 2. Regulations (Cont'd)
  - j. One Directory Listing will be provided per D-Channel. Additional Directory Listings are available as specified in Section A6 of this tariff.
  - k. Temporary Suspension of service at the customer's request, as defined in Section A2 of this tariff, is not available for ISDN-PRI Business Service.
  - I. In order to maintain the quality of ISDN-PRI Business Service, the Company reserves the right to perform preventative maintenance and software updates to the network. The Company has classified this maintenance as indicated below:
    - (1) Scheduled Maintenance used to perform such functions as hardware and software upgrades and network optimization. The Company will perform these tasks in a maintenance window that is anticipated to minimize disruption of customer service and activity. The Company will provide advance notice of all scheduled maintenance.
    - (2) Demand Maintenance may occur as a result of unexpected events and is used when ISDN-PRI network elements are in jeopardy. The Company will perform this type of maintenance at its discretion. Due to the nature of demand maintenance prior notification may not be possible.
  - m. Rotary hunt functionality is available with ISDN-PRI Business Service at no additional charge. This functionality increases the likelihood of an incoming call being completed over an ISDN-PRI B-channel by allowing calls made to a busy number to be completed to another idle line. This functionality is exclusively within the B-channels of a single ISDN-PRI Business Service arrangement or between multiple ISDN-PRI Business Service arrangements and is not allowed between ISDN-PRI Business Service arrangements and other services, including but not limited to, Business Individual Line Service. The total number of Primary Rate Interfaces in a single, standard hunting configuration may not exceed 50.
  - n. Relocation of an ISDN-PRI Business Service arrangement to a new location with the same building or to a different location within the same central office serving area is considered a "move" and a Move Charge will apply for each ISDN-PRI Business Service arrangement that is relocated. Customer requested moves to a location in a different central office serving area are treated as disconnections at the existing location, and service establishment charges will apply for each ISDN-PRI Business Service arrangement established at the new location.

(O)(N)

(O) Material previously appearing on this sheet now appears in Section A129.

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SECTION A29

Third Revised Sheet 24.5

Cancelling Second Revised Sheet 24.5

Effective: November 23, 2012

Darlene N. Terry Tariff Manager

Ву:

#### DIGITAL NETWORK SERVICES

B. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) BUSINESS SERVICE (Cont'd)

#### 3. Definitions

- a. B-Channel A bi-directional synchronous channel capable of supporting 64 Kbps of digital transmission.
- b. D-Channel A digital, signaling-only channel for call establishment that is capable of supporting 64 Kbps of digital transmission.
- c. Primary Rate Access Line The facility between the serving central office and the customer's premises. Provides transport for up to twenty-four 64 Kbps.
- d. Primary Rate Interface The central office switching elements that are dedicated to a customer's ISDN-PRI Business Service.
- e. Primary Rate Channels B-Channels or D-Channels, as defined above.
- f. Rotary Hunt Functionality A service arrangement which allows calls made to a busy number to be completed to another idle line in that rotary number group.

(O) Material previously appearing on this sheet now appears in Section A129.

(O)(N)

Embarg Florida, Inc. d/b/a CenturyLink

Darlene N. Terry

Tariff Manager

By:

SECTION A29

Third Revised Sheet 24.6

Cancelling Second Revised Sheet 24.6

Effective: November 23, 2012

DIGITAL NETWORK SERVICES

# B. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) BUSINESS SERVICE (Cont'd)

(O)(N)

#### 4. Features

#### a. Standard Features

<u>Clear Channel Capability</u> – Allows all 64 Kbps on each B-Channel to be used for Customer information because the B-Channels on ISDN-PRI Business Service are clear as a result of all signaling and control functions being handled by a D-Channel.

<u>D-Channel Control</u> – Permits a single D-Channel to provide signaling and control for one or more ISDN-PRI Business Service arrangements when, after subscribing to an initial 23-B+D configuration, a customer requests additional arrangements consisting of 24 B-Channels.

<u>Digital Voice Transmission</u> - All voice calls are transmitted using digital signaling.

<u>Direct Inward Dialing (DID) Signaling</u> - Permits incoming dialed calls from the exchange network to reach a specific number served by CPE without the assistance of an attendant. The central office will outpulse digits to the CPE that can further process the calls as desired. The rates and charges for DID telephone numbers are in addition to the ISDN charges and are provided in Section A16 of this tariff.

<u>Dynamic Allocation of Bandwidth</u> - Allows the voice and data services to share B-Channels and arrange them as a single trunk group. This allows incoming and outgoing voice and data calls to utilize B-Channels on a call by call basis. Without this capability, each service will have a dedicated B-Channel.

<u>Incoming Call Identification (Caller ID Number Only)</u> – Provides a customer with the telephone number of the calling party. Incoming call identification is provided via the D-Channel associated with an incoming call on a B-Channel to a PBX and is subject to availability and provision by the originating call's carrier's facilities. Customer's CPE must be compatible with this feature.

<u>PBX Station ID Capability</u> - Allows the station user's (calling party's) number to be transmitted over the ISDN-PRI D-Channel from Direct Inward Dialing equipped CPE PBXs that use ISDN-PRI. This number is provided by the originating station and must have an associated Direct Inward Dialing telephone number working in the central office.

Embarq Florida, Inc. d/b/a CenturyLink

Section A29 Second Revised Page 24.6.1 Cancelling First Revised Page 24.6.1

Darlene N. Terry Tariff Manager

By:

Effective: November 23, 2012

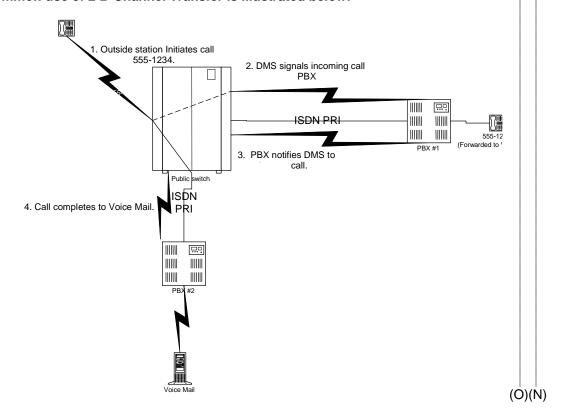
#### **DIGITAL NETWORK SERVICES**

B. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) (O)(N) BUSINESS SERVICE (Cont'd)

## 4. Features

## b. Optional Features

<u>2 B-Channel Transfer</u> – Provides specific central office switching capabilities. For example, when a call terminates at a given location, but is then forwarded to another location, two trunks between the Central Office and the original device are typically employed for the duration of the forwarded call. 2 B-Channel Transfer allows the central office switch to establish the call directly to the final destination and release the trunks going in and out of the forwarding device. A common use of 2 B-Channel Transfer is illustrated below.



Embarq Florida, Inc. d/b/a CenturyLink

Darlene N. Terry

Tariff Manager

By:

Section A29 Third Revised Page 24.6.2

Cancelling Second Revised Page 24.6.2

Effective: November 23, 2012

## DIGITAL NETWORK SERVICES

# B. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) BUSINESS SERVICE (Cont'd)

(O)(N)

- 4. Features (Cont'd)
  - b. Optional Features (Cont'd)

<u>Call-by-Call/Integrated Service Access Feature Capability</u> - Allows the customer to dynamically allocate the use of channels for ISDN-PRI Business Service. The customer may also choose voice or data transmission on a per call basis. In addition, the customer may also choose to subscribe to more services than channels. The CPE signals the local central office as to which type of service (e.g., via inward/outward trunk, WATS Lines, or toll free service lines) to access for each call. This feature is only available with two-way Primary Rate Interface.

<u>Circular Hunt</u> - Provides the most efficient hunting sequence available, and allows for much larger trunk groups than the standard ISDN-PRI Business Service packages. With circular hunt, an incoming call is completed to the next available trunk (bearer) in sequence starting from the last trunk selected. This can occur across multiple PRI facilities. The feature can support up to 220 Primary Rate Interfaces in a single hunting configuration. The standard limit is 50.

<u>D-Channel Backup</u> – Provides backup for the D-Channel for a customer with multiple ISDN-PRI Business Service arrangements by automatically switching signaling capability over to a back-up D-Channel if service to the primary D-Channel is interrupted.

<u>E911 Call Screening</u> - Provides for the transmission of PBX or Key System station information via the ISDN-PRI facility to local emergency services authorities. This provides for the possible identification of the specific location on a customer's premises where a 911 call originated. This option is available only in communities where local emergency authorities support the service in conjunction with the Company's Private Switch Database Service, associated with E911 Service. This service is only available in conjunction with National ISDN-2 Protocol.

Incoming Call Identification (Caller ID Name and Number) - Provides the customer with the telephone number and name of the calling party, subject to availability and provision by the originating caller's carrier. Incoming call identification is provided via the D-Channel associated with an incoming call on a B-Channel to a PBX. The Customer's equipment must be compatible with this feature. Calling number delivery blocking is available as stipulated in Section A13 of this tariff.

Embarg Florida, Inc. d/b/a CenturyLink

**SECTION A29** 

Fourth Revised Sheet 24.7

Cancelling Third Revised Sheet 24.7 Effective: November 23, 2012

Ву: Darlene N. Terry Tariff Manager

#### DIGITAL NETWORK SERVICES

B. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) **BUSINESS SERVICE (Cont'd)** 

(O)(N)

- 4. Features (Cont'd)
  - b. **Optional Features (Cont'd)**

Main Number ID Capability - Available in lieu of the standard PBX Station ID Capability feature, this feature allows only the main number associated with an ISDN-PRI Business Service arrangement to be transmitted and available for display when a call is placed from any station associated with an ISDN-PRI **Business Service arrangement.** 

National ISDN-2 Protocol - A communication protocol that governs interactions between the customer's equipment and the telephone network. This protocol is more advanced than the standard ISDN-PRI protocol. Most CPE is capable of using the ISDN-2 Protocol.

Network Ring Again - Enables the customer to complete calls to a busy station without continually redialing. Certain equipment restrictions may apply.

Optional Calling Plan - Available in certain exchanges, the plan is described in Section A3 of this tariff.

Embarg Florida, Inc. d/b/a CenturyLink

**SECTION A29** 

(O)(N)

Second Revised Sheet 24.7.1 Cancelling First Revised Sheet 24.7.1 Effective: November 23, 2012

Darlene N. Terry Tariff Manager

By:

#### DIGITAL NETWORK SERVICES

B. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) BUSINESS SERVICE (Cont'd)

### 5. Service Components

- a. Each ISDN-PRI Business Service arrangement consists of the following functional components:
  - Primary Rate Access Line
  - Primary Rate Interface
  - Primary Rate Channels
  - (1) Primary Rate Access Line Provides a four-wire access loop from the customer premises to the serving central office. The transmission via this loop supports Clear Channel Capability. One Primary Rate Access Line is provided for every 24 channels.
  - (2) Primary Rate Interface Provides the multiplexing to support up to twenty-three B-Channels at 64 Kbps and one D-Channel for signaling also at 64 Kbps. When NFAS is ordered, the Primary Rate Interface can provide up to twenty-four B-Channels at 64 Kbps. Primary Rate Interfaces will be provisioned as two-way.
  - (3) Primary Rate Channels The initial ISDN-PRI Business Service arrangement consists of a 23-B+D configuration, with unlimited usage that will allow either voice or data transmission up to 64 Kbps. Additional arrangements may be ordered as either 23-B+D or 24-B Channel arrangements.
    - (a) Voice calls may be completed to both ISDN and non-ISDN lines.
    - (b) Data Transmission on the B-Channels will be at 64 Kbps within the switch and between ISDN-PRI compatible central offices. ISDN-PRI interconnection to non-ISDN-PRI equipped central offices may be potentially subjected to analog transmission or sub-rated to 56 Kbps.
    - (c) The customer may choose to subscribe to additional non exchange based services. Initial choices for these services will be WATS and 800/888 Service. The subscription to these services is in addition to the charges for ISDN-PRI Business Service.
- Each Primary Rate Access Line may be active with a corresponding number of services (e.g., inward/outward trunks, WATS Lines, or toll free service) selected. The customer may also choose to subscribe to more services than channels. The CPE signals the local central office as to which type of service (inward/outward trunk, WATS Lines, or toll free service) to access for each call.

(O)(N)

(O) Material previously appearing on this sheet now appears in Section A129.

Embarq Florida, Inc. d/b/a CenturyLink

Darlene N. Terry

Tariff Manager

BY:

SECTION A29

Sixth Revised Sheet 24.8

Cancelling Fifth Revised Sheet 24.8

Effective: November 23, 2012

DIGITAL NETWORK SERVICES

B. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) (O)(N) BUSINESS SERVICE (Cont'd)

- 6. Application of Rates
  - a. Nonrecurring charges will not be applicable for ISDN-PRI Business Service arrangements that are updated from an existing 1.544 Mbps service to ISDN-PRI Business Service.
  - b. The initial ISDN-PRI Business Service arrangement at any location must be configured as 23-B+D, after which additional arrangements may be ordered as either 23-B+D or as 24-B Channels.
  - c. Rates and charges for optional features and functions are applied to each ISDN-PRI Business Service arrangement for which a separate Primary Rate Interface is required. For example, when a customer has the initial 23-B+D arrangement and an additional arrangement configured as 24-B Channels, two Primary Rate Interfaces are provided. The feature charge applies for each Primary Rate Interface over which the optional feature is activated.

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A29

Fifth Revised Sheet 24.9

Cancelling Fourth Revised Sheet 24.9

Effective: November 23, 2012

BY: Darlene N. Terry Tariff Manager

#### **DIGITAL NETWORK SERVICES**

B. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) (O)(N) BUSINESS SERVICE (Cont'd)

- 7. Rates and Charges
  - a. ISDN-PRI Business Service Arrangement

An ISDN-PRI Business Service Arrangement is furnished between a serving central office and the customer's designated premises. The customer must initially subscribe to a 23-B+ D configuration per location, after which additional arrangements may be ordered as 23-B+D or 24-B Channels.

The rates, charges and regulations for a 1.544 Mbps service interoffice channel, as specified in Section A21 apply in addition to the following rates for the interoffice facilities of an interexchange ISDN-PRI Business Service arrangement.

(1) ISDN-PRI Business Service Arrangement with Two-Way Primary Rate Interface (23-B+D and 24-B Channels)

	Monthly Rate	Nonrecurring Charge (Initial)	Nonrecurring Charge Add'I*)
Month-to-month**	\$934.00	\$650.00	\$0.00
One Year	815.00	450.00	0.00
Two Years	750.00	250.00	0.00
Three Years	683.00	0.00	0.00
Five Years	585.00	0.00	0.00

(O)(N)

(O) Material previously appearing on this sheet now appears in Section A129.

<sup>\*</sup> Additional facilities must be installed at the same customer designated premises on the same trip and placed on the same service order.

<sup>\*\*</sup> Month-to-month customers must subscribe to ISDN-PRI Business Service for a minimum service period of six months.

Embarq Florida, Inc. d/b/a CenturyLink

**SECTION A29** Fifth Revised Sheet 24.10 Cancelling Fourth Revised Sheet 24.10

(T)

Effective: November 23, 2012

By: Darlene N. Terry

Tariff Manager

#### DIGITAL NETWORK SERVICES

#### INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) В. (N) **BUSINESS SERVICE (Cont'd)** (N)

#### 7. Rates and Charges (Cont'd)

b. **Optional Features** 

Nonrecurring Monthly Rate Charge 2 B-Channel Transfer\* (1) (M) Per Primary Rate Interface \$75.00 \$100.00 (2) Call-by-Call/Integrated Service Access Feature Capability Per Primary Rate Interface 50.00 35.00 (3)Circular Hunt\* Per Primary Rate Interface 25.00 0.00 (R) (4) D-Channel Backup\*\* each channel 50.00 20.00 E911 Call Screening\* (5)Per Primary Rate Interface (up to 100 station numbers) 125.00 0.00 (R) (6)**Incoming Call Identification** (Caller ID Name and Number) Per Primary Rate Interface 100.00 0.00 (M) **Main Number ID Capability** 0.00 0.00 **(7)** (N) National ISDN-2 Protocol\* (8)(M) Per Primary Rate Interface 0.00 0.00 (9)**Network Ring Again** Per Primary Rate Interface\* 160.00 0.00 (M)

(M) Material is moved within this sheet.

Certain equipment restrictions apply.

Available only to customers subscribing to more than one Primary Rate Interface.

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By:

7.

**SECTION A29** 

(M)

(T)

(O)(N)

Sixth Revised Sheet 24.11

Darlene N. Terry Cancelling Fifth Revised Sheet 24.11 Tariff Manager

Effective: November 23, 2012

#### DIGITAL NETWORK SERVICES

B. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) (O)(N)**BUSINESS SERVICE (Cont'd)** (O)(N)

> Rates and Charges (Cont'd) Monthly Rate Nonrecurring Charge

**Optional Feature Packages** 

(1) Premium Package\* Includes National ISDN-2 Protocol\*\*, E911 Call Screening\*\*, Incoming Call Identification (Caller ID Name and Number), Call-by-Call/Integrated Service Access Feature Capability.

and 2 B-Channel Transfer\*\*

Per Primary Rate Interface \$195.00

d. **Service Charges**  \$150.00 (R)

- Service Establishment Charges apply when a customer requests establishment of a new ISDN-PRI Business Service arrangement(s). Service Establishment Charges apply for each ISDN-PRI Business Service Arrangement that is separately ordered and/or installed. Service **Establishment Charges consist of:** 
  - A Service Order Charge as described in Section A4 of this Tariff applies for each order placed, for receiving and recording information, and processing the necessary data in connection with a customer's request for service establishment; and
  - The applicable Nonrecurring Charge for an ISDN-PRI Business (b) Service Arrangement. This charge covers engineering design, common centralized testing and coordination. Nonrecurring charges do not apply for additional ISDN-PRI Business Service Arrangements installed at the same customer designated premises on the same trip (O)(N) and placed on the same service order.

- Only available for customers whose ISDN-PRI Business Service arrangements include a Two-Way Primary Rate Interface under a Term Discount Plan.
- Certain equipment restrictions apply.
- (O) Material previously appearing on this sheet now appears in Section A129.

Embarg Florida, Inc. d/b/a CenturyLink

SECTION A29

Seventh Revised Sheet 24.12 Cancelling Sixth Revised Sheet 24.12

Effective: November 23, 2012

By: Darlene N. Terry Tariff Manager

#### DIGITAL NETWORK SERVICES

- B. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) (O)(N) BUSINESS SERVICE (Cont'd)
  - 7. Rates and Charges (Cont'd)
    - e. Service Charges (Cont'd)
      - (2) Premises Visit Charges are applicable per ISDN-PRI Business Service arrangement, for the termination of a channel at a customer's premises or for termination change at the same premises. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time.

Premises Visit Charge, per ISDN-PRI Business Service Arrangement

\$125.00

- (3) Service Change Charges are applicable for receiving and recording information and/or taking action in connection with a customer's termination change at the same premises or transfer of service responsibility request, for processing the necessary data on an existing ISDN-PRI Business Service. A Service Change Charge is applicable for each ISDN-PRI Business Service associated with the customer request (in lieu of a Service Establishment Charge).
  - (a) For termination change at the same premises,
    Physical, per ISDN-PRI Business Service arrangement \$165.00
  - (b) For termination change at the same premises, Programming, per ISDN-PRI Business Service arrangement

\$ 35.00

(4) Move Charges apply for each ISDN-PRI Business Service arrangement moved to a new location in the same building or to a different location within the same central office serving area. The Move Charge is equal to the sum of the Service Change Charges plus the Premises Visit Charge.

Embarg Florida, Inc. d/b/a CenturyLink

Darlene N. Terry

Tariff Manager

By:

SECTION A29

Fifth Revised Sheet 24.13

Cancelling Fourth Revised Sheet 24.13

Effective: November 23, 2012

DIGITAL NETWORK SERVICES

B. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) BUSINESS SERVICE (Cont'd)

(O)(N)

- 8. Term Discount Plan (TDP)
  - a. Description
    - (1) TDP commitment periods of one, two, three, and five years are available.
    - (2) A Customer may extend a TDP commitment period at any time during the term of a TDP. The number of months accrued under the current TDP will apply toward the commitment period of the new TDP. The rates under the new TDP will not apply retroactively toward the months accrued under the current TDP.
    - (3) At the end of the TDP service commitment period, the customer may subscribe to a new TDP at the then prevailing tariffed rates. If the customer does not select a new TDP, the prevailing rates applicable for the expired TDP will continue in effect for as long as the customer chooses to continue subscribing to the ISDN-PRI Business Service arrangements installed under the expired TDP. Additional ISDN-PRI Business Service arrangements installed after the TDP expiration date will not be eligible for the TDP rates and will be charged at the prevailing Month-to-month rates unless the customer selects a TDP for those services.
  - b. Rate Changes
    - (1) Rate increases or decreases will be automatically applied to the monthly TDP rates for the remaining term of a TDP.
    - (2) If Company initiated rate increase(s) to any rate element or combination of rate elements causes the charges for the entire ISDN-PRI Business Service arrangement under the TDP to increase by 10% or more in any plan year, Customer may cancel the TDP without incurring Early Termination Liability Charges provided Customer notifies the Company within 30 days after the effective date of the rate increase. The first 12 months of a TDP commitment period constitute a plan year. Each subsequent 12 month increment constitutes an additional plan year.

(O)(N)

(O) Material previously appearing on this sheet now appears in Section A129.

Embarg Florida, Inc. d/b/a CenturyLink

**SECTION A29** 

By: Darlene N. Terry Tariff Manager

Original Sheet 24.14 Effective: November 23, 2012

#### DIGITAL NETWORK SERVICES

- B. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) (N) BUSINESS SERVICE (Cont'd)
  - 8. Term Discount Plan (TDP) (Cont'd)
    - c. Early Termination Liability
      - (1) Calculation of Early Termination Liability

If a TDP Customer disconnects all or a portion of the ISDN-PRI Business Service before the expiration of a TDP, then a Termination Liability Charge will apply to those services which are disconnected. The Termination Liability Charge will be a one-time charge equal to the sum of 50% of the payments remaining for the rest of the TDP. If Charges Applicable Under Special Conditions were applied to the service being terminated, any termination charges associated with Charges Applicable Under Special Conditions will also apply.

- (2) Waiver of Early Termination Liability
  - (a) Customers will not be liable for Early Termination Liability under the following circumstances:
    - (i) Relocation within Central Office Serving Area

If a TDP Customer relocates an existing Service arrangement to a new location within the same building or to a different location within the same central office serving area prior to the expiration of a TDP, a Termination Liability Charge will not apply, and the number of months accrued at the prior location will carry over to the new location. Move Charges will apply for each arrangement relocated.

(N)

Embarq Florida, Inc. d/b/a CenturyLink

**SECTION A29** 

By: Darlene N. Terry Tariff Manager

Original Sheet 24.15 Effective: November 23, 2012

#### DIGITAL NETWORK SERVICES

- B. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) (N) BUSINESS SERVICE (Cont'd)
  - 8. Term Discount Plan (TDP) (Cont'd)
    - c. Early Termination Liability (Cont'd)
      - (2) Waiver of Early Termination Liability (Cont'd)
        - (a) Customers will not be liable for Early Termination Liability under the following circumstances (cont'd):
          - (ii) Relocation to Different Central Office Serving Area

If a TDP Customer relocates an existing Service arrangement to a location in a different central office serving area, a Termination Liability Charge will not apply if Customer converts to a new TDP commitment period that is equal to or greater than the original TDP commitment period. The number of months accrued at the prior location under the original TDP will not carry over to the new location. Service Establishment Charges will apply for the ISDN-PRI Business Service arrangement(s) installed at the new location.

- (iii) Technology Upgrade
  - (a) When a service or rate element under a TDP arrangement is disconnected prior to the expiration of the TDP commitment period as a result of a change in tariff jurisdiction and/or a customer requested upgrade to a next generation service offering, Termination Liability Charges will not apply under the following conditions:

The service period of the new TDP for the new service offering is a period equal to or exceeding the remaining service period of the disconnected TDP, and

The service orders to install the new service and disconnect the old service are related, and there is no lapse in service between the installation of the new service and the disconnection of the old service, and

The service orders to install the new service and disconnect the old service are for the same Customer at the same location.

- (b) The Company will determine whether a replacement service qualifies as a next generation service offering.
- (c) Nonrecurring charges and Service Charges for the new service will apply according to the requirements of the new service.

Embarg Florida, Inc. d/b/a CenturyLink

SECTION A30 Fifth Revised Sheet 3 Cancelling Fourth Revised Sheet 3 Effective: November 23, 2012

(T)

(T)

By: Darlene N. Terry Tariff Manager

#### **DERIVED CHANNEL SERVICES**

#### A. INDIVIDUAL VOICE CHANNELS FOR CUSTOM ACCESS SOLUTIONS (Cont'd)

- 3. General Regulations (Cont'd)
  - Individual Voice Channels for Custom Access Solutions are provided subject to the availability of appropriate facilities as determined by the Company. Service inquiries will be necessary to determine availability.
  - c. Customer Premises Equipment (CPE) that is compatible with Individual Voice Channels for Custom Access Solutions is the customer's responsibility to provision.
  - d. The Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provisioning of Individual Voice Channels for Custom Access Solutions render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
  - e. Individual Voice Channels for Custom Access Solutions is only available where facilities permit.
  - f. Customers may disconnect Individual Voice Channels for Customer Access Solutions, without penalty, should the total of the monthly recurring rates associated with Individual Voice Channels for Custom Access Solutions increase by 10% or more at any one time.
  - g. Custom Calling Features and ExpressTouch Services, as found in Section A13, are available as specified in this tariff at the applicable tariffed recurring rates.
  - h. An Optional Calling Plan is available in certain exchanges. The plan is described in Section A3 of this tariff.
  - i. One Directory Listing will be provided per 1.544 Mbps facility. Additional Directory Listings are available as specified in Section A6 of this tariff.

## 4. Service Components

- a. Individual Voice Channels A monthly rate is applicable for each voice channel for Custom Access Solutions. Custom Access Solutions is found in **CenturyLink's Interstate Service Guide.** Individual Voice Channels can be purchased in increments of 6, 8, 10, 12, 14, 16, 18 or 20 voice channels. Individual Voice Channels with ISDN-PRI functionality can be purchased in increments of 12, 14, 16, 18 or 20 voice channels.
- b. All other service components apply as found in the Interstate Access Tariff.

Embarq Florida, Inc. d/b/a CenturyLink

**SECTION A129** 

Third Revised Contents Sheet 1
Cancelling Second Revised Contents Sheet 1
Effective: November 23, 2012

By: Darlene N. Terry Tariff Manager

## OBSOLETE SERVICE OFFERING - DIGITAL NETWORK SERVICES

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**SECTION A129** 

By: Darlene N. Terry Tariff Manager

Original Sheet 18 Effective: November 23, 2012

## **OBSOLETE SERVICE OFFERING - DIGITAL NETWORK SERVICES**

D. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) II

(O)(T)

(N)

Effective November 23, 2012, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service in Section A29 of this Tariff at any time without incurring any Nonrecurring Charges or Service Charges. TDP customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.

(N)

1. General

(O)

- a. Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service is a local exchange offering supported by the ISDN architecture.
- b. ISDN-PRI Service provides a method of access to the telephone network called Primary Rate Access. Primary Rate Access is an ISDN based, DS1 access link to the telecommunications network and provides integration of multiple voice and data transmission channels on the same line. The service provides connectivity between an ISDN-PBX or other ISDN-compatible CPE and a serving central office. The basic channel structure for Primary Rate Access is twenty-three 64 Kbps B-Channels and one 64 Kbps D-Channel. After purchasing the original 23 B-Channel plus one D-Channel configuration, the customer may purchase another Primary Rate Access Line and another Primary Rate Interface as well as additional B-Channels in increments of 12.

These channels may be used to connect the customer's CPE to the Public Network (i.e., outward, inward, and two-way trunks, and WATS/ 800/866/877/888 Service access lines).

- c. ISDN-PRI Service provides network communication paths providing the end user with access to a variety of network services and features including data, voice and video which conforms to internationally developed, published, and recognized standards generated by the International Telecommunications Union (ITU).
- d. Unless specified, the regulations for ISDN-PRI Service apply in addition to the General Regulations set forth in this tariff.
- e. ISDN-PRI Service and its optional features and functions are provided within a LATA from central offices where appropriate ISDN facilities are available as determined by the Company. Service inquiries will be necessary to determine availability. Charges Applicable Under Special Conditions may apply as specified in Section A5 of this tariff.

Embarg Florida, Inc. d/b/a CenturyLink

**SECTION A129** 

Original Sheet 19

By: Darlene N. Terry Tariff Manager

Effective: November 23, 2012

#### **OBSOLETE SERVICE OFFERING - DIGITAL NETWORK SERVICES**

D. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) II (O)(T) (Cont'd)

## 2. Regulations

- a. The customer is responsible for providing Customer Premises Equipment (CPE) that is compatible with ISDN-PRI Service.
- b. The Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provisioning of ISDN-PRI Service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user.
- d. Suspension of service at the customer's request, as defined in Section A2 of this tariff, does not apply to ISDN-PRI Service.
- e. Service Charges specified in Section **A**4 of this tariff apply to any charges not specified in this section.
- f. The minimum service period for ISDN-PRI Service is six months.
- g. Telephone numbers transmitted via the Optional or Standard Incoming Call Identification feature are intended solely for the use of the ISDN-PRI Service subscriber. Resale of this call identification information is prohibited by this tariff.
- h. Non-Facility Associated Signaling (NFAS) provides the capability to serve multiple DS1's via a single D-Channel. This feature can be ordered where switch capabilities exist as determined by the Company. When NFAS is selected, the customer will order one ISDN-PRI Service arrangement with 23 B-Channels and 1 D-Channel. Additional ISDN-PRI Services arrangements can be ordered with 24 B-Channels as specified in Section A129 D.7. The D-Channel activated on the initial arrangement serves the additional ISDN-PRI arrangements.

After the first 23B + D PRI is purchased, a customer can purchase additional B-Channels in increments of 12. Additional Primary Rate Access Lines may be ordered in a 24B configuration. The Company recommends that the quantity of Primary Rate Access Lines supported by one (1) D-Channel not exceed four (4).

i. This service is available only from central offices which have the necessary facilities to provide ISDN-PRI on the standard network platform. In the event a customer is served by a non-ISDN capable central office, the Company may provide ISDN-PRI Service from an alternative serving central office, as designated by the Company. The subscriber may be required to accept a foreign NXX. When a foreign NXX is required, all charges applicable to foreign exchange and/or foreign central office services, as specified in Section A9 of this tariff will apply in addition to the rates and charges included in this section. The local calling area may not be the same as the local calling area of the exchange in which the customer is located.

(O) Material previously appeared in Section A29.B.

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Embarg Florida, Inc. d/b/a CenturyLink SECTION A129

By: Darlene N. Terry Tariff Manager

Original Sheet 20 Effective: November 23, 2012

#### **OBSOLETE SERVICE OFFERING - DIGITAL NETWORK SERVICES**

D. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) II (Cont'd)

I) II (O)(T)

- 2. Regulations (Cont'd)
  - i. (Cont'd)

When ISDN functionality becomes available from the central office that normally serves this subscriber, ISDN-PRI Service will be provided from that office and the subscriber may be required to accept a different NXX. If the subscriber chooses to continue ISDN-PRI Service from the alternative serving central office, all charges applicable to foreign exchange services, as specified in Section A9 of this tariff will apply in addition to the rates and charges included in this section.

Similarly, if a subscriber requests ISDN-PRI Service from an alternative serving central office other than that designated by the Company, all charges applicable to foreign exchange services, as specified in Section A9 of this tariff, will apply in addition to the rates and charges included in this section.

Emergency 911 calls placed over ISDN-PRI Primary Rate Access Lines provisioned via a foreign central office serving this arrangement will be identified as the alternative serving central office NXX and not the non-ISDN capable central office NXX. The Company shall not be liable for any loss or damages arising from emergency calls placed from ISDN-PRI Primary Rate Access Lines provisioned via an alternative serving central office.

- j. This service is available only where the customer's service location is within the provisioning limitations as determined prior to installation of the service. Should the customer's service location exceed said limitations, service will be provided where the Company has electronically compatible facilities available, or where existing facilities can be made compatible.
- k. Rotary hunt functionality, at no additional charge, is available with ISDN-PRI Service. This functionality increases the likelihood of an incoming call being completed over an ISDN-PRI B-channel. The functionality is exclusively within the B-channels of a single ISDN-PRI service arrangement or between multiple ISDN-PRI service arrangements and is not allowed between ISDN-PRI service arrangements and other services, including but not limited to, Business Individual Line Service. The total number of ISDN-PRI interfaces in a single, standard hunting configuration may not exceed 50.

(O)

(O) Material previously appeared in Section A29.B.

Embarq Florida, Inc. d/b/a CenturyLink

**SECTION A129** 

Original Sheet 21

By: Darlene N. Terry Tariff Manager

Effective: November 23, 2012

#### **OBSOLETE SERVICE OFFERING - DIGITAL NETWORK SERVICES**

## D. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) II (Cont'd)

(O)(T)

## 2. Regulations (Cont'd)

- I. ISDN-PRI Service is not offered in conjunction with Local Measured Service.
- m. In order to maintain the quality of ISDN-PRI Service, the Company reserves the right to perform preventative maintenance and software updates to the network. The Company has classified this maintenance as indicated below:

#### Scheduled Maintenance

Scheduled maintenance is used to perform such functions as hardware and software upgrades and network optimization. The Company will perform these tasks in a maintenance window that is anticipated to minimize disruption of customer service and activity. The Company will provide advance notice of all scheduled maintenance.

#### **Demand Maintenance**

Demand Maintenance may occur as a result of unexpected events and is used when ISDN-PRI network elements are in jeopardy. The Company will perform this type of maintenance at its discretion. Due to the nature of demand maintenance prior notification may not be possible, however, the customer will be informed when the maintenance has been completed.

n. One Directory Listing will be provided per D-Channel. Additional Directory Listings are available as specified in Section A6 of this tariff.

#### Definitions

- a. B-Channel A bi-directional synchronous channel capable of supporting 64 Kbps of digital transmission.
- b. D-Channel A 64 Kbps digital signaling only channel for call establishment when used with Primary Rate Access.
- c. Primary Rate Access Line The facility between the serving central office and the customer's premises. Provides transport for up to twenty-four (24) 64 Kbps.
- d. Primary Rate Interface The central office switching elements that are dedicated to a customer's ISDN-PRI service.
- e. Primary Rate Channels B-Channels or D-Channels, as defined above.
- f. Rotary Hunt Functionality A service arrangement which allows calls made to a busy number to be completed to another idle line in that rotary number group.

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#### OBSOLETE SERVICE OFFERING - DIGITAL NETWORK SERVICES

D. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) II (O)(T) (Cont'd)

#### 4. Features

a. Standard Features

Dynamic Allocation of Bandwidth

Allows the voice and data services to share B-Channels and arrange them as a single trunk group. This allows incoming and outgoing voice and data calls to utilize B-Channels on a call by call basis. Without this capability, each service will have a dedicated B-Channel.

Incoming Call Identification (Caller ID)

When provided by the originating carrier's facilities, incoming call identification transmits the telephone number of the calling party to the subscriber via the D-Channel subject to availability. Incoming call identification is provided via the D-Channel associated with the incoming calls on a B-Channel to a PBX.

Clear Channel Capability

The B-Channels on ISDN-PRI are clear, since all signaling and control functions are handled by the D-Channel. This allows all 64 Kbps on each B-Channel to be used for customer information.

Digital Voice Transmission

All voice calls are transmitted using digital signaling.

Direct Inward Dialing (DID) Signaling

Permits incoming dialed calls from the exchange network to reach a specific number served by customer premises equipment (CPE) without the assistance of an attendant. The central office will outpulse digits to the CPE that can further process the calls as desired. The rates and charges for DID telephone numbers are in addition to the ISDN charges and are provided in Section A16 of this tariff.

PBX Station ID Capability

Allows the station user's number (calling party) to be transmitted over the ISDN-PRI D-Channel from Direct Inward Dialing equipped CPE PBXs that use ISDN-PRI. This number is provided by the originating station and must have an associated Direct Inward Dialing telephone number working in the central office.

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#### OBSOLETE SERVICE OFFERING - DIGITAL NETWORK SERVICES

D. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) II (O)(T) (Cont'd)

- 4. Features (Cont'd)
  - b. Optional Features

**D-Channel Backup** 

Provides backup for the D-Channel for a customer with multiple PRI lines by automatically switching signaling capability over to another D-Channel if service to the primary D-Channel is interrupted.

Network Ring Again

Enables the customer to complete calls to a busy station without continually redialing. Certain equipment restrictions may apply.

Call-by-Call/Integrated Service Access Feature Capability

Allows the customer to dynamically allocate the use of channels for ISDN-PRI Service. The customer may also choose voice or data transmission on a per call basis. In addition, the customer may also choose to subscribe to more services than channels. The Customer Premises Equipment signals the local central office as to which type of service (inward/outward trunk, WATS Lines, 800/866/877/888 Service) to access for each call.

Incoming Call Identification (Caller ID Name and Number)

Provides the customer with the telephone number and name of the calling party. Incoming call identification is provided via the D-Channel associated with incoming calls on a B-Channel to a PBX. The Customer's equipment must be compatible with this service. Calling Number Delivery Blocking is available as stipulated in Section A13 of this tariff.

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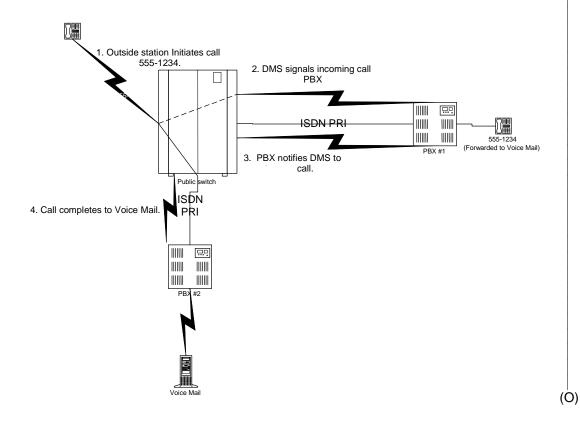
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#### **OBSOLETE SERVICE OFFERING - DIGITAL NETWORK SERVICES**

- D. INTEGRATED SERVICES DIGITAL NETWORK PRIMARY RATE INTERFACE (ISDN-PRI) II (O)(T) (Cont'd)
  - 4. Features (Cont'd)
    - b. Optional Features (Cont'd)

## 2 B-Channel Transfer

If a call terminates at a given location, but is then forwarded to another location, two trunks between the Central Office and the original device are typically employed for the duration of the forwarded call. 2 B-Channel Transfer allows the central office switch to establish the call directly to the final destination and release the trunks going in and out of the forwarding device. This saves the customer PRI facilities and provides for more efficient use of the network. A common use of 2 B-Channel Transfer is illustrated below.



(O) Material previously appeared in Section A29.B.

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#### **OBSOLETE SERVICE OFFERING - DIGITAL NETWORK SERVICES**

- D. INTEGRATED SERVICES DIGITAL NETWORK PRIMARY RATE INTERFACE (ISDN-PRI) II (O)(T) (Cont'd)
  - 4. Features (Cont'd)
    - b. Optional Features (Cont'd)

Circular Hunt

Circular Hunt provides the most efficient hunting sequence available, plus allows for much larger trunk groups than the standard ISDN-PRI packages. With circular hunt, an incoming call is completed to the next available trunk (bearer) in sequence starting from the last trunk selected. This can occur across multiple PRI facilities. The feature can support up to 220 Primary Rate Interfaces in a single hunting configuration. The standard limit is 50.

National ISDN-2 Protocol

National ISDN-2 Protocol is a communication protocol that governs interactions between the customer's equipment and the telephone network. This protocol is more advanced than the standard ISDN-PRI protocol. Most CPE is capable of using the ISDN-2 Protocol.

E911 Call Screening

E911 Call Screening provides for the transmission of PBX or Key System station information via the ISDN-PRI facility to local emergency services authorities. This provides for the possible identification of the specific location on a customer's premises where a 911 call originated. This option is available only in communities where local emergency authorities support the service in conjunction with the Company's Private Switch Automatic Location Identification (PSALI) Service, associated with E911 Service. This service is only available in conjunction with National ISDN-2 Protocol.

Optional Calling Plan

An Optional Calling Plan is available in certain exchanges. The plan is described in Section A3 of this tariff.

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#### **OBSOLETE SERVICE OFFERING - DIGITAL NETWORK SERVICES**

D. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) II (O)(T) (Cont'd)

- 5. Service Components
  - a. The components for ISDN-PRI Service will be as follows:
    - Primary Rate Access Line
    - Primary Rate Interface
    - Primary Rate Channels
    - 1. Primary Rate Access Line Will provide a four-wire access loop from the customer premises to the serving central office. The transmission via this loop supports Clear Channel Capability.
    - Primary Rate Interface Provides the multiplexing to support up to twentythree (23) B-Channels at 64 Kbps and one (1) D-Channel for signaling also at 64 Kbps. When NFAS is ordered, the Primary Rate Interface can provide up to twenty-four B-Channels at 64 Kbps.
    - 3. Primary Rate Channels Will provide unlimited usage of channels that will allow either voice or data transmission up to 64 Kbps.
      - a. Voice calls may be completed to both ISDN and non-ISDN lines.
      - b. Data Transmission on the B-Channels will be at 64 Kbps within the switch and between ISDN-PRI compatible central offices. ISDN-PRI interconnection to non-ISDN-PRI equipped central offices may be potentially subjected to analog transmission or sub-rated to 56 Kbps.
      - c. The customer may choose to subscribe to additional non exchange based services. Initial choices for these services will be WATS and 800/888 Service. The subscription to these services is in addition to the charges for ISDN-PRI Service.
  - b. With the first ISDN-PRI Primary Rate Access Line the customer is required to purchase 23 B-Channels and an initial D-Channel.

After the initial 23B + D configuration, the customer may choose channels in increments of 12 up to twenty-three B + D or twenty-four B with NFAS, per ISDN-PRI Primary Rate Access Line (facility) to be active with a corresponding number of services (i.e., inward/outward trunks, WATS Lines, 800/866/877/888 Service) selected. The customer may also choose to subscribe to more services than channels. The Customer Premises Equipment signals the local central office as to which type of service (inward/outward trunk, WATS Lines, 800/866/877/888 Service) to access for each call.

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## **OBSOLETE SERVICE OFFERING - DIGITAL NETWORK SERVICES**

- D. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) II (O)(T) (Cont'd)
  - 6. Application of Rates
    - a. ISDN-PRI Primary Rate Access Lines furnished between a serving central office and the customer-designated premises will be charged at rates per each Primary Rate Access Line.
    - b. Nonrecurring charges will not be applicable for the Primary Rate Access Line or interoffice channel facilities when upgrading an existing United TransLink to an ISDN-PRI Service.
    - c. ISDN-PRI Primary Rate Access Line rates, including interoffice channels if applicable, apply in addition to Primary Rate Interface and Primary Rate Channel charges.
    - d. If the customer chooses to purchase additional channels after purchasing the original 23B + D configuration, the customer must purchase another Primary Rate Access Line and another Primary Rate Interface as well as the additional channels. Additional channels can be purchased in increments of 12.
    - e. Rates and charges for optional features and functions are applied to each Primary Rate Interface for which the option is ordered.

(O) Material previously appeared in Section A29.B.

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# D. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) II (O)(T) (Cont'd)

### 7. Rates and Charges

## a. ISDN-PRI Primary Rate Access Line

Primary Rate Access Line is furnished between a serving central office and the customer's designated premises. Primary Rate Access Line charges apply per point of termination.

1. Primary Rate Access Line (Intraexchange)

	Nonrecurring	Nonrecurring
Monthly	Charge	Charge
Rate	<u>First</u>	Add'l*
\$248.00	\$300.00	\$110.00
202.00	200.00	110.00
194.00	110.00	0.00
180.00	0.00	0.00
152.00	0.00	0.00
	Rate \$248.00 202.00 194.00 180.00	Rate         First           \$248.00         \$300.00           202.00         200.00           194.00         110.00           180.00         0.00

<sup>\*</sup> Additional facilities must be installed at the same customer designated premises on the same trip and placed on the same service order.

## 2. Primary Rate Access Line (Interexchange)

The rates, charges and regulations applicable to TransLink Service, as defined in Section A21 of this tariff, also apply for interexchange Primary Rate Access Lines.

## b. Primary Rate Interface

		Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>	
1.	Primary Rate Interface One-Way Per ISDN-PRI Primary Rate Access Line (Data only or Voice and Data)			
	Month to month	\$138.70	\$230.00	
	12-23 months	123.70	130.00	
	24-35 months	90.70	20.00	
	36-59 months	85.70	0.00	
	60-84 months	73.70	0.00	(O)

<sup>(</sup>O) Material previously appeared in Section A29.B.

<sup>\*\*</sup>Minimum Service Period for ISDN-PRI is six months.

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#### **OBSOLETE SERVICE OFFERING - DIGITAL NETWORK SERVICES**

- D. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) II (O) (T) (Cont'd)
  - 7. Rates and Charges (Cont'd)
    - b. Primary Rate Interface (Cont'd)

		S&E Code	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
2.	Primary Rate Interface			
	Two-Way			
	Per ISDN-PRI Primary Rate			
	Access Line			
	Month to month	FCETPRI(2W1)	\$206.00	\$230.00
	12-23 months	FCETPRI(2W2)	181.00	130.00
	24-35 months	FCETPRI(2W3)	148.00	20.00
	36-59 months	FCETPRI(2W4)	143.00	0.00
	60-84 months	FCETPRI(2W5)	121.00	0.00

- c. ISDN-PRI Services will be available in combinations of Primary Rate Channels according to the limits of the Company central office type. Customers will choose the most appropriate combination(s) and will be billed for the services as appropriate. The initial configuration must be 23 B-Channels and 1 D-Channel. Additional configurations are outlined in Section A129 B 5.b. of this tariff.
  - 1. B-Channel Charge, each channel

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•		Monthly	Nonrecurring
	S&E Code	Rate	<u>Charge</u>
Month to month	TIFCLB(BC1)	\$20.00	\$5.00
12-23 months	TIFCLB(BC2)	18.00	5.00
24-35 months	TIFCLB(BC3)	17.00	5.00
36-59 months	TIFCLB(BC4)	15.00	0.00
60-84 months	TIFCLB(BC5)	13.00	0.00

2. Initial D-Channel

		Monthly	Nonrecurring	
	S&E Code	<u>Rate</u>	<u>Charge</u>	
Month to month	FCEISCD(DC1)	\$20.00	\$5.00	
12-23 months	FCEISCD(DC2)	18.00	5.00	
24-35 months	FCEISCD(DC3)	17.00	5.00	
36-59 months	FCEISCD(DC4)	15.00	0.00	
60-84 months	FCEISCD(DC5)	13.00	0.00	(O)

(O) Material previously appeared in Section A29.B.

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#### **OBSOLETE SERVICE OFFERING - DIGITAL NETWORK SERVICES**

- D. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) II (O) (T) (Cont'd)
  - 7. Rates and Charges (Cont'd)
    - d. Optional Features rates in Section A29.B.7.b. apply.

(T)

e. Optional Feature Packages rates in Section A29.B.7.c. apply.

(T)

f. Move Charge

A Move Charge, per ISDN-PRI Primary Rate Access Line, applies for each Primary Rate Access Line moved to a new location in the same building. This Move Charge is equal to the sum of the Primary Rate Access Line nonrecurring charge, Service Change Charge - Inside Moves and Premises Visit Charge specified in Section *A129 D.7.g.4.b.* 

(T)

- g. Service Connection Charges
  - Service Establishment Charges are applicable for each ISDN-PRI Primary Rate Access Line ordered, for receiving and recording information and/or taking action in connection with a customer's request, and processing the necessary data. These charges include engineering design, common centralized testing and coordination. The nonrecurring charges associated with service establishment are found in Section A129 D.7.a, b, c.

(T)

- 2. Service Change Charges are applicable for receiving and recording information and/or taking action in connection with a customer's termination change at the same premises or transfer of service responsibility request, for processing the necessary data on an existing Primary Rate Access Line. A Service Change Charge is applicable for each Primary Rate Access Line associated with the customer request (in lieu of a Service Establishment Charge).
- 3. Premises Visit Charges are applicable per Primary Rate Access Line, for the termination of a channel at a customer's premises or for termination change at the same premises. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time.

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#### **OBSOLETE SERVICE OFFERING - DIGITAL NETWORK SERVICES**

- D. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) II (O) (T) (Cont'd)
  - 7. Rates and Charges (Cont'd)
    - g. Service Connection Charges (Cont'd)
      - 4. Charges

a.	Service Change Charge per Primary Rate Access Line		Nonrecurring <u>Charges</u>
	1.	For termination change at the same premises, physical, per Primary Rate Interface	\$165.00
	2.	For termination change at the same premises, Programming, per Primary Rate Interface	35.00
b.	Premises Visit Charge per Primary Rate Access Line or for an Inside move		125.00

- h. Termination Liability Charges
  - 1. If a customer under a Term Discount Plan (TPD) disconnects all or a portion of the ISDN-PRI Service prior to the expiration of the TPD, then a Termination Liability Charge will apply to those services that are disconnected. The Termination Liability Charge will be a one-time charge equal to the sum of 50% of the payments remaining for the rest of the TDP. If Charges Applicable Under Special Conditions were applied to the service being terminated, any termination charges associated with Charges Applicable Under Special Conditions will also apply.
  - 2. Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If Company initiated rate increases to any rate element or combination of rate elements causes the charges for the entire ISDN-PRI service under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided that the customer notifies the Company within 30 days after the effective date of the rate increase.

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#### **OBSOLETE SERVICE OFFERING - DIGITAL NETWORK SERVICES**

D. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) II (Cont'd)

(O) (T)

- 7. Rates and Charges (Cont'd)
  - h. Termination Liability Charges (Cont'd)
    - 3. The customer can extend TDP commitment periods at any time during the term of the plan, up to a maximum of 84 months. The number of months accrued in the current plan will apply toward the new plan selected.
    - 4. At the end of the TDP service commitment period, the customer may subscribe to a new TDP at the prevailing rates. If the customer does not select a new TDP, the prevailing rates applicable for the expired TDP will continue in effect for as long as the customer chooses to continue subscribing to the ISDN-PRI services installed under the expired TDP. Additional ISDN-PRI services installed after the TDP expiration date will not be eligible for the TDP rates and will be charged at the prevailing month to month rates unless the customer selects a TDP for those services.
    - 5. Termination Liability Charges will not apply when a service or rate element under a (TDP) arrangement is disconnected prior to the expiration of a selected service period as a result of a change in tariff jurisdiction and/or a customer requested upgrade to a next generation service offering under the following conditions:

The service period of the new TDP for the new service offering is a period equal to or exceeding the remaining service period of the disconnected TDP, and

The service orders to install the new service and disconnect the old service are related together, and there is no lapse in service between the installation of the new service the disconnection of the existing service, and

The service orders to install the new service and disconnect the old service are for the same customer at the same location.

The Telephone Company will determine whether replacement service qualifies as a next generation service offering.

Nonrecurring charges and Service Charges for the new service will apply according to the requirements of the new service.

(O)

(O) Material previously appeared in Section A29.B.